

# MIAMI BEACH

## Neighborhood/Community Affairs Committee Meeting

City Hall, Commission Chambers, 3rd Floor, 1700 Convention Center Drive

July 23, 2019 - 9:00 AM

Commissioner Micky Steinberg, Chair

Commissioner Michael Góngora, Vice-Chair

Commissioner Joy Malakoff, Member

Commissioner John Elizabeth Alemán, Alternate

Eric Carpenter, Liaison

Christina Baguer, Support Staff

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## **OLD BUSINESS**

### **1. DISCUSSION REGARDING CRIME IN MIAMI BEACH.**

February 14, 2018 - R9X

Commissioner Góngora

Police

### **2. DISCUSSION TO CONSIDER THE INSTALLATION OF THE BEAUTIFUL BARRIERS CONCEPT AS SECURITY BARRIERS AROUND THE CITY.**

April 11, 2018 - C4 Q

Commissioner Alemán

Property Management

### **3. DISCUSSION REGARDING UNDERGROUNDING FOR UPPER NORTH BAY ROAD.**

May 16, 2018 - R7 O

Commissioner Aleman

Public Works

### **4. DISCUSSION REGARDING ESTABLISHING A PILOT PROGRAM FOR DOCKED ELECTRIC ASSISTED BICYCLE SHARING SERVICES.**

October 17, 2018 - C4 J

Commissioners Arriola and Gongora

Transportation

### **5. DISCUSSION REGARDING CLEANLINESS IN MIAMI BEACH.**

January 16, 2019 - C4 S

Commissioner Góngora  
Public Works/ Organizational Development

6. **DISCUSSION REGARDING SOURCING SUITABLE VENDORS FOR THE MAIN CONVENTION CENTER PARK, THROUGH AN RFLI PROCESS, IN PREPARATION OF THE COMPLETION OF THE MAIN CONVENTION CENTER PARK CONSTRUCTION.**

March 13, 2019 - C4 A

Tourism and Culture

7. **DISCUSSION REGARDING POTENTIALLY BRINGING BACK SLEEPLESS NIGHTS.**

March 13, 2019 - C4 B

Commissioner Góngora

Tourism and Culture

## **NEW BUSINESS**

8. **DISCUSSION REGARDING A COMMEMORATIVE PLAQUE IN REMEMBRANCE OF MARIAN DEL VECCHIO.**

June 26, 2019 - C4 A

All members of Commission

Parks and Recreation Department

9. **DISCUSSION REGARDING AN ORDINANCE OF THE MAYOR AND CITY COMMISSION OF THE CITY OF MIAMI BEACH, FLORIDA, AMENDING PORTIONS OF THE CITY'S SIDEWALK CAFÉ ORDINANCE, AS CODIFIED IN SECTIONS 82-366 THROUGH 82-388 OF THE CITY CODE; SUCH AMENDMENTS PROVIDING, IN PART, FOR THE CREATION OF A NEW SECTION, 82-389, ENTITLED "SIDEWALK CAFÉ CODE OF CONDUCT," WHICH SECTION CONTAINS CERTAIN TERMS AND CONDITIONS FOR COMPLIANCE WITH A SIDEWALK CAFÉ PERMIT THAT WOULD BE SUBJECT TO ENHANCED PENALTIES FOR VIOLATION, (WHICH PENALTIES ARE SET FORTH IN SECTION 82-371(B)); FURTHER AMENDING THE SIDEWALK CAFÉ PERMIT APPLICATION REQUIREMENTS BY REQUIRING PERMITTEES TO EXECUTE AN AFFIDAVIT EVIDENCING RECEIPT OF THE CODE OF CONDUCT, AND PERMITTEES' AGREEMENT TO BE BOUND BY SAME; AND PROVIDING FOR REPEALER, SEVERABILITY, CODIFICATION, AND AN EFFECTIVE DATE.**

**ITEM UPDATED - JULY 22, 2019.**

July 17, 2019 - R5 Q

Mayor Dan Gelber

Office of City Manager

## **DEFERRED ITEMS**

10. **DISCUSSION REGARDING THE 23 STREET AND 63 STREET COMPLETE STREETS FEASIBILITY STUDIES.**

December 13, 2017 - C4 A

Commissioner Góngora

Transportation

**Status: Deferred pending community meeting.**

11. **DISCUSSION REGARDING THE POSSIBILITY OF INSTALLING A TURNING LANE WHEN YOU ARE DRIVING EAST ON I-195 HEADING ONTO 41ST STREET AND TURNING SOUTH ON ALTON ROAD.**

May 16, 2018 - C4 AO



Commissioner Góngora

Transportation

**Status:** Deferred pending petition results from St. Patrick Catholic school.

12. **DISCUSSION REGARDING EXPLORING ADDITIONAL AVENUES FOR PUBLIC ENGAGEMENT.**

June 6, 2018 - C4 Q

Commissioner Samuelian

Marketing and Communications

**Status:** Item to report back to NCAC on a quarterly basis. Deferred to the September 25, 2019 NCAC meeting.

13. **DISCUSSION REGARDING THE INTEREST OF THE COMMISSION IN OPERATING ELECTRIC SCOOTERS AT ALL AND THE POSSIBILITY OF A FUTURE PILOT PROGRAM.**

July 25, 2018 - R9 V

Commissioner Góngora

Transportation/Legal

**Status:** Deferred to the September 25, 2019 NCAC meeting.

14. **DISCUSSION REGARDING THE REVIEW AND ANALYSIS OF EXTRANEIOUS AND POTENTIALLY OUTDATED LEGISLATION IN MIAMI BEACH.**

July 25, 2018 - C4 E

Commissioner Góngora

Office of the City Attorney

**Status:** Deferred pending recommendations from each department. City attorney to bring back comprehensive multi-department recommendation to NCAC meeting when ready.

15. **DISCUSSION TO CONSIDER CONCEPTS FOR THE NORTH BEACH NEIGHBORHOOD GREENWAY.**

December 12, 2018 - C4 Q

Transportation

**Status:** Deferred pending completion of traffic study.

16. **DISCUSSION REGARDING THE LONG WAIT TIMES FOR THE SOUTH BEACH TROLLEYS.**

February 13, 2019 - C4 M

Commissioner Góngora

Transportation

**Status:** Deferred pending completion of ridership data assessment and meeting with Belle Isle Trolley Committee.

17. **DISCUSSION REGARDING THE MAYOR'S 41 STREET BLUE RIBBON COMMITTEE'S MOTION ABOUT IMPROVING THE LIGHTING ON THE 41ST STREET CORRIDOR, SPECIFICALLY TO ALLOCATE THE 41ST STREET QUALITY OF LIFE FUNDS TOWARDS LIGHTING THE TREES ON THE 41 STREET CORRIDOR.**

February 13, 2019 - C4 I

Commissioner Góngora

Property Management

**Status:** Deferred to the September 25, 2019 NCAC meeting.

18. **DISCUSSION REGARDING FINES LEVIED AGAINST PROPERTIES AND A POLICY DECISION AS TO WHEN THE CITY SHOULD MOVE FORWARD WITH FORECLOSURE**

## **PROCEEDINGS**

March 13, 2019 - C4 E

Commissioner Alemán

Code Compliance

**Status: Deferred to the September 25, 2019 NCAC meeting.**

19. **DISCUSSION REGARDING THE RECOMMENDED DESIGN CONCEPT PROPOSED IN THE CHASE AVENUE AND 34TH STREET FROM ALTON ROAD TO PRAIRIE AVENUE PEDESTRIAN AND BICYCLE FEASIBILITY STUDY.**

April 10, 2019 - C4 I

Transportation

**Status: Deferred to the September 25, 2019 NCAC meeting.**

20. **DISCUSSION REGARDING PEDESTRIAN SAFETY CONCERNS ON ALTON ROAD FROM 10TH STREET TO 16TH STREET.**

May 8, 2019 - C4 A

Commissioner Aleman

Transportation

**Status: Deferred to the October 23, 2019 NCAC meeting.**

21. **DISCUSSION REGARDING THE INTERSECTION AT 44 STREET AND CHASE AVE AND PRAIRIE AVE AS IT RELATES TO SAFETY AND THE POSSIBILITY OF ADDITIONAL STOP SIGNS.**

May 8, 2019 - C4 D

Commissioner Steinberg

Transportation

**Status: Deferred to the October 23, 2019 NCAC meeting.**

22. **DISCUSSION REGARDING ILLEGAL DUMPING ON PRIVATE PROPERTY AND RELATED CITY FINES.**

May 8, 2019 - R9 H

Commissioner Ricky Arriola

Code Compliance

**Status: Deferred to the September 25, 2019 NCAC meeting.**

# MIAMI BEACH

## COMMITTEE MEMORANDUM

TO: Neighborhood/Community Affairs Committee Members

FROM: Jimmy L. Morales, City Manager

DATE: July 23, 2019

SUBJECT: **DISCUSSION REGARDING CRIME IN MIAMI BEACH.**

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**ANALYSIS:**

Verbal report at Committee.

# MIAMI BEACH

## COMMITTEE MEMORANDUM

TO: Neighborhood/Community Affairs Committee Members

FROM: Jimmy L. Morales, City Manager

DATE: July 23, 2019

SUBJECT: **DISCUSSION TO CONSIDER THE INSTALLATION OF THE BEAUTIFUL BARRIERS CONCEPT AS SECURITY BARRIERS AROUND THE CITY.**

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### **HISTORY:**

### **ANALYSIS:**

On April 11th, 2018 the City Commission requested a referral to the Neighborhood/Community Affairs Committee (NCAC) to consider the installation of Beautiful Barriers as a pilot to beautify the security barriers as deemed necessary citywide. The implementation was to take place at existing jersey barriers placed strategically for the safety of our residents and visitors. The Beautiful Barriers concept would provide an attractive, durable and low maintenance solution in line with a world class city.

On June 6<sup>th</sup>, 2018 at the Neighborhood/Community Affairs Committee (NCAC) the installation of the Beautiful Barriers pilot program was discussed and approved for a total amount of \$8,000.00 (Exhibit A). Upon further consideration, it was decided that the best location for the Beautiful Barriers prototype would be at the intersection of Lincoln Lane South & Euclid Avenue (Exhibit B). The pilot was installed on March 25<sup>th</sup>, 2019.

Since the installation of the prototype, the Property Management Department has conducted inspections to assess the condition and durability of the product. The prototype has maintained its form and appearance with no visible blemishes while responding well to weather, pedestrian and vehicular traffic exposure.

Based on the proposal provided from Brad Bonessi (the Contractor) on May 7, 2019, costs associated with the expansion and maintenance of Beautiful Barriers are listed below:

Number of Boxwood Covers	Amount per Boxwood Cover	Total Price
Vendor Installed 60	\$3,215.00	\$192,900.00

Optional Street Signage:

Recommended Type of Letters	Amount per Signage
Polished Aluminum	\$1,450.00

**CONCLUSION:**

The implementation of the Beautiful Barriers prototype has been a successful pilot program that demonstrated the ability to merge physical protection and safety for pedestrians in an aesthetically pleasing manner where jersey barriers are used. At current, the Administration does not recommend any further installation of Beautiful Barriers citywide. If future opportunities become available Administration will engage with Beautiful Barriers.

**ATTACHMENTS:**

Description	Type
 Exhibits A&B	Other

# Exhibit "A"





Exhibit "B"



# MIAMI BEACH

## COMMITTEE MEMORANDUM

TO: Neighborhood/Community Affairs Committee Members

FROM: Jimmy L. Morales, City Manager

DATE: July 23, 2019

SUBJECT: **DISCUSSION REGARDING UNDERGROUNDING FOR UPPER NORTH BAY ROAD.**

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### **HISTORY:**

At the Neighborhoods/Community Affairs Committee (NCAC) meeting on January 28, 2019, the Committee reviewed and discussed the results of a tabulation from petition mailings in the North Bay Road and Alton Road neighborhood, which resulted in 60.74% of the final votes in favor of creating a taxing district. Based on these results, the Committee made a motion to proceed with the next steps for creating a district and obtaining the binding estimates necessary for the undergrounding of the existing overhead utilities.

Following this motion, City staff met with representatives of the Upper North Bay Road Neighborhood Association to discuss the boundary limits. The association provided the City a proposed underground boundary map with 173 properties that would participate in the undergrounding process.

City staff forwarded FPL the proposed underground boundary map and requested a "ballpark" non-binding cost estimate for the work. On April 24, 2019, FPL provided the City the results of the estimate and this information has been shared with the neighborhood association to review.

In order for FPL to proceed with a detailed and "binding" estimate for the conversion project, FPL will require a non-refundable engineering deposit of \$11,729.00 prior to beginning the estimating process, as set forth in the Florida Administrative Code 25-6.115.

Should the neighborhood decide to proceed with the work contained in the estimate, the amount of this deposit would be applied toward the estimate amount owed to FPL for the conversion. The "binding" estimate is valid for 180 days from the date the "binding" estimate is provided.

Historically, the neighborhood requesting the undergrounding conversion have been responsible for paying these and all fees associated with the undergrounding.

### **CURRENT UPDATE**

A Finance and Citywide Projects Committee (FCWPC) referral was added to the June 5, 2019 City Commission agenda by Commissioner Aleman, to discuss initial funding for undergrounding of utilities in the City of Miami Beach.



Commissioner Aleman's initiative would consist of creating a funding source in the City's budget to cover the initial undergrounding estimate. Each estimate costs approximately \$12,000. Funds would be utilized in a once per neighborhood, and on a first come, first serve basis. Should the neighborhood decide to proceed with its undergrounding, the neighborhood would be responsible for reimbursing the City back as part of the undergrounding process via a district assessment. However, should the neighborhood decide not to proceed with its undergrounding, the City will not seek reimbursement and cover these costs.

At its June 28 meeting, the FCWPC members made a favorable motion to fund initial utility undergrounding fees from General Fund Contingencies, to grant the City Manager authority to approve funding up to \$100,000 per year, and to bring it to the full Commission for approval.

This FCWPC recommendation is scheduled to be heard at the July 17, 2019 City Commission meeting, with expected favorable approval.

**CONCLUSION:**

The following is presented to the members of the NCAC for discussion.

# MIAMI BEACH

## COMMITTEE MEMORANDUM

TO: Neighborhood/Community Affairs Committee Members

FROM: Jimmy L. Morales, City Manager

DATE: July 23, 2019

SUBJECT: **DISCUSSION REGARDING ESTABLISHING A PILOT PROGRAM FOR DOCKED ELECTRIC ASSISTED BICYCLE SHARING SERVICES.**

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**KEY INTENDED OUTCOME:**

Ensure Comprehensive Mobility Addressing All Modes Throughout The City

**HISTORY:**

Since 2011, the City has provided its residents and visitors with a bicycle sharing service through a contract with Citibike. As part of this contract, Citibike provides approximately 1,000 bicycles which can be rented at any of its 100 stations or "docks" strategically and conveniently located throughout the City. The contract also provides revenue to the City through a revenue sharing agreement with Citibike. For fiscal year 2017/18, for example, the total amount of revenue provided to the City through the revenue share agreement with Citibike was approximately \$574,000. Citibike is currently working to secure a three-year sponsorship contract extension and expects the extension will be secured within 90 days. The City's contract with Citibike currently provides for deployment of standard human-powered bicycles which require the user to pedal. Citibike also provides docked bicycle sharing services for the City of Miami.

In the last few years, however, the popularity and use of electric-assisted bicycles in the U.S. has grown and more people are using electric-assisted bikes as a more convenient means of active transportation. While no cities in Miami-Dade County are currently providing an electric-assisted docked bicycle sharing services, the County has recently executed a contract with "Ride On", a provider of electric-assisted docked bicycle sharing services. The contract between Miami-Dade County and Ride On allows for the provision of electric-assisted bicycles on County-owned facilities (such as transit stations, courts, libraries, etc.) and County rights-of-way. While there are only a couple of County-owned facilities in Miami Beach, there are a few roadways in the City which are under the jurisdiction of Miami-Dade County (i.e., Venetian Causeway, Dade Boulevard, Pine Tree Drive, La Gorce Drive, and 23 Street). Thus, pursuant to the County's contract with Ride-On, electric-assisted bicycles can be deployed by Ride-On within the rights-of-way of the aforementioned streets in the City on an immediate basis.

This discussion item was referred at the October 17, 2018 City Commission meeting by

Commissioner Ricky Arriola to the Neighborhood/Community Affairs Committee (NCAC). At the November 30, 2018 NCAC meeting, the Committee requested that the Administration explore the potential of deploying a pilot program, possibly as a partnership between Citibike and Ride On, and to research the potential use of the existing bike lanes in the City.

On February 11, 2019, the Transportation, Parking and Bicycle-Pedestrian Facilities Committee discussed this item and passed the following motion: "The TPBPFC recommends that the City enter into conversations with the existing company the City has for bicycle sharing (Citibike), as they have provided good service throughout their contract with the City." This motion was transmitted to the Mayor and City Commission via LTC # 084-2019.

This item was subsequently discussed at the May 20, 2019 NCAC meeting. At the meeting, the Administration recommended pursuing a pilot program in partnership with Citibike via an amendment to the current agreement; however, the NCAC recommended that the Administration come back to NCAC and present a vision and preliminary plan for an electric-assist bicycle sharing pilot program, including the number of electric-assist bicycles to be deployed and potential locations, gather research from independent organizations on the effectiveness of electric-assisted bicycles, other cities' experiences with these devices (including safety issues), and potential financial implications.

### **ANALYSIS:**

Over the past several months, City staff has met with both Citibike and Ride On representatives to gauge their interest in a joint electric-assisted bicycle pilot initiative using existing Citibike docking stations in order to minimize or avoid the addition of new stations and potentially other infrastructure in the City's right-of-way. Unfortunately, the two vendors have not been able to reach a joint venture arrangement.

### **USE OF EXISTING BIKE LANES AND SIDEWALKS**

The City Attorney's Office has researched this issue and opined that if a bicycle meets the definition and statutory requirements established by state law (F.S. 316.003(4)) and City Code (Chapter 70), it can be legally operated on existing on-street bike lanes, vehicular travel lanes, and sidewalks (except those sidewalks on Ocean Drive located between South Pointe Drive and 15th Street). Electric-assisted bicycles may meet the requirements of state and local laws as per below.

F.S. 316.003(4) defines a bicycle as follows: "Every vehicle propelled solely by human power, and every motorized bicycle propelled by a combination of human power and an electric helper motor capable of propelling the vehicle at a speed of not more than 20 miles per hour on level ground upon which any person may ride, having two tandem wheels, and including any device generally recognized as a bicycle though equipped with two front or two rear wheels. The term does not include such a vehicle with a seat height of no more than 25 inches from the ground when the seat is adjusted to its highest position or a scooter or similar device. A person under the age of 16 may not operate or ride upon a motorized bicycle."

Both state law and Chapter 70 of the City Code have established a definition for motorized bicycle which specifies that it shall have both functional pedals and an electric helper motor. Both state law and the City Code further establish a maximum operating speed of 20 MPH for such

motorized bicycles.

## PROCUREMENT OPTIONS

Staff vetted several procurement options described below.

### 1. Piggyback on County's contract with Ride On.

Pursuant to the NCAC's request, Procurement Department staff reviewed the current contract between Ride On and Miami-Dade County and determined that the contract does not allow for a "piggyback" and is therefore not available for use by the City.

### 2. Waive competitive bidding requirements to procure a pilot with Ride On.

While there is a benefit in having a single vendor providing docked electric-assist bike sharing services countywide, the Administration does not recommend waiving competitive bidding in order to procure Ride On for these services given that other electric-assisted bicycle vendors have also reached out to City staff recently to express an interest in providing these services. In addition, Ride On's deployment of electric-assisted bicycle sharing services in Miami-Dade County is very limited at this time (available at only a couple of transit stations). Other than in City of Miami, Ride On does not have any similar services currently in operation in the U.S. and staff has not been able to verify their experience with similar programs in other countries, thus, this option is not recommended.

### 3. Amend the City's contract with Citibike (no bid waiver required).

The City's current contract with Citibike includes a provision for additional services, which would not require a bid waiver and could include providing electric-assisted bicycles as part of the current bicycle sharing program.

#### Advantage:

- Allows Citibike to continue utilizing their existing docking stations in the City and minimize or eliminate the need to install additional docking stations and impact additional on-street parking spaces.

#### Disadvantage:

- Citibike does not currently operate an electric-assisted bicycle sharing program in the U.S. However, Citibike has stated that they could provide electric-assisted bicycles in the City and it would take about three to four months to establish the program.

### 4. Issue a competitive solicitation for procurement of a docked electric-assisted bicycle sharing program as a pilot program.

#### Advantages:

- Given the multiple vendors that are currently providing electric-assisted bicycle sharing programs in cities across the U.S., this option can offer the greatest flexibility to the City in terms of engaging a vendor with demonstrated proven experience in the provision of these services.
- The solicitation can include specific criteria and parameters to ensure the selected proposer

has the proven experience to provide a technology that minimizes sidewalk clutter and illegal placement or dumping of bicycles, while maximizing user convenience and revenues to the City.

**Disadvantage:**

- Unless a joint venture is reached, if a vendor other than Citibike is selected, implementation may require the installation of additional infrastructure, including docking stations, potential removal of on-street parking spaces, and/or impacts to sidewalks since the existing Citibike docking stations are designed to only accommodate Citibike bicycles. As an alternative, some existing Citibike stations may need to be removed if the technologies are not compatible.

The Administration recommends option 4 (issuing a competitive solicitation) to give the City the most flexibility in tailoring a pilot program with a limited scope and scale suitable to the City. For example, the pilot program could consist of approximately 50 electric-assisted bicycles (i.e. 5% of the current Citibike inventory in the City) placed at strategic locations throughout the City. An electronic user survey during the pilot program would be valuable in ascertaining the type of trip taken (work, recreational, school, etc.) and if that trip was previously taken using another mode (conventional bicycle, car, rideshare, transit, other) as well as to determine the effectiveness of the pilot program in terms of providing a viable first mile/last mile option and reducing vehicular trips in the City.

## **SAFETY**

The only safety issue of which staff is aware involved a recent case in which some electric-assisted bicycles from a particular vendor, Motivate, which is currently owned by Lyft, were removed from the streets of New York City, San Francisco/Oakland/San Jose Bay area in California, and Washington D.C. as a result of reported accidents caused by a brake malfunction of the bicycles. Based on staff's research, the defective bicycles are being replaced and Motivate/Lyft remains in operation in other cities in the U.S.

## **DOCKED VS DOCKLESS USAGE IN OTHER CITIES**

According to the National Alliance of City Transportation Officials (NACTO), in general, cities with robust docked bicycle sharing programs report higher daily ridership than cities with robust dockless programs. Conversely, in smaller cities with small start-up programs, dockless programs perform better than docked programs. Given the NACTO statistic and Miami Beach's established and robust docked bicycle sharing program, we can surmise that our current Citibike ridership is higher than what it would be as a dockless system. Pricing structures also play a role in these ridership statistics as dockless programs generally have a higher fee than docked programs.

## **CONCLUSION:**

The City is moving towards becoming a more bicycle-friendly city through the implementation of various bicycle facilities and enhancements recommended in the adopted 2016 Transportation Master Plan and Bicycle-Pedestrian Master Plan. Both master plans as well as the City's adopted Modal Hierarchy, prioritize bicycles as a mode of transportation for residents and visitors, particularly in terms of providing efficient first mile/last mile connections.

Electric-assisted bicycles could serve as a more convenient means of bicycle transportation for

users as compared to the standard pedal-power bicycles currently provided by Citibike.

The Administration believes that issuing a competitive solicitation for a pilot program would be in the City's best interest as it will allow several vendors offering innovative technologies to compete, thus enabling the City to select the technology that would be most suitable to our highly urbanized, pedestrian environment. Should the NCAC recommend this option, the Administration intends to present a competitive solicitation to the City Commission for approval at its October meeting.

# MIAMI BEACH

## COMMITTEE MEMORANDUM

TO: Neighborhood/Community Affairs Committee Members

FROM: Jimmy L. Morales, City Manager

DATE: July 23, 2019

SUBJECT: **DISCUSSION REGARDING CLEANLINESS IN MIAMI BEACH.**

---

**ANALYSIS:**

Verbal report at Committee.

# MIAMI BEACH

## COMMITTEE MEMORANDUM

TO: Neighborhood/Community Affairs Committee Members

FROM: Jimmy L. Morales, City Manager

DATE: July 23, 2019

SUBJECT: **DISCUSSION REGARDING SOURCING SUITABLE VENDORS FOR THE MAIN CONVENTION CENTER PARK, THROUGH AN RFLI PROCESS, IN PREPARATION OF THE COMPLETION OF THE MAIN CONVENTION CENTER PARK CONSTRUCTION.**

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### **KEY INTENDED OUTCOME:**

Enhance Cultural and Recreational Activities

### **HISTORY:**

The administration believes that sourcing high end, suitable vendors for the Main Convention Center Park will add to the quality of life of residents and tourists utilizing the park, and the overall look and feel of the park.

In the attached presentation, you will see the administrations recommendation on what types of vendors we would deem as suitable in look and feel and vendor offerings.

The administration will work with Spectra and Centerplate and the MBCC to ensure that all activities happening in the Main Convention Center Park, complement and do not conflict with any activities that may be taking place within the MBCC.

Issuing this RFLI will not contract the administration to moving forward with this plan, but rather, allow us to begin to compile a database of vendors to be engaged as we see fit.


### **CONCLUSION:**

The Administration recommends the Neighborhood/Community Affairs Committee to accept and approve the administration to issue an RFLI to source and pre-approve suitable vendors for the main Convention Center Park, in anticipation of the completion of the park in October 2019 as per the attached presentation.

### **ATTACHMENTS:**

Description	Type
□ Exhibit A - MBCC Park Suitable Vendors Presentation	Memo





# **PROPOSED STRATEGY FOR MAIN CONVENTION CENTER PARK VENDORS**

# MAIN CONVENTION CENTER PARK VENDORS

- The Administration recommends issuing
- an **RFP for Main Convention Center Park Vendors**
- The Administration suggests creating a **pool of exceptional and unique vendors**, that would rotate bi-annually or quarterly, be strategically placed in the park and offer residents, businesses, guests and tourists a **special, fun, comfortable, relaxing and appetizing daily experience** from mid-morning to early evening.
- Vendor stands would be **temporary and easy to assemble/break down, and stylish and compliment the park aesthetic.**
- We **do not** recommend set ups that utilize pop up tents.

# SUGGESTED TYPES OF VENDORS

- Ice Cream
  - Lemonade / Freshly Squeezed Juices
  - Cupcakes / Baked Goods / Doughnuts
  - Coffee / Teas
  - Fruit / Flowers
  - Nuts/Pretzels/Popcorn
  - Quick Grab and Go Items
- 
- The Administration does not recommend products that require utensils to consume to minimize waste and promote cleanliness, and to not compete with restaurants in the area.
- 
- All products should be served and/or packaged in recyclable containers.











# TIMELINE

- **JULY** – ISSUE RFLI
- **SEPTEMBER** – PROVIDE LIST OF POTENTIAL VENDORS TO COMMISSION
- **OCTOBER** – MAIN CONVENTION CENTER PARK CONSTRUCTION COMPLETES
- **DECEMBER\*** – LAUNCH PARK VENDORS WITH HOLIDAY THEMED OFFERINGS
- \*We cannot launch before mid December as Design Miami has the space.

# MIAMI BEACH

## COMMITTEE MEMORANDUM

TO: Neighborhood/Community Affairs Committee Members

FROM: Jimmy L. Morales, City Manager

DATE: July 23, 2019

SUBJECT: **DISCUSSION REGARDING POTENTIALLY BRINGING BACK SLEEPLESS NIGHTS.**

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### **KEY INTENDED OUTCOME:**

Enhance Cultural and Recreational Activities

### **HISTORY:**

On March 13, 2019, Commissioner Gongora requested the Neighborhood/Cultural Affairs Committee (NCAC) discuss bringing back the Miami Beach Arts Gala and Sleepless Nights.

Launched in 2010, the Miami Beach *Arts Gala* was a fundraiser to support non-profit local South Florida artists who exhibit and perform in the City of Miami Beach.

The 2011 Miami Beach Arts Gala was held on October 22, 2011, in the Miami Beach Convention Center. Its stated purpose was to raise funds to be administered by the Miami Beach Cultural Arts Council ("CAC") know then as the Miami Beach Arts Gala Grants. The Miami Beach Arts Trust, a private, not-for-profit Florida Corporation, served as Fiscal agent for the Gala and donated \$20,000 to the City for four (4) grants. The CAC provided \$8,000 for the Gala.

The Miami Beach Arts Gala Grants were to support cultural programs and projects in the City of Miami Beach, with an emphasis on providing aid to neighborhood arts groups and increasing access to the arts for Miami Beach residents and visitors. Qualified 501(c)3 organization with an annual budgets less than \$350,000 applied for minimum grant awards of \$5,000 for projects and program occurring within the fiscal year.

**Post the last Miami Beach Arts Gala, small neighborhood and emerging arts organization grant requests are now handled through the CAC grant program which has been able to grow the access to funding for these groups. Currently, CAC has incorporated the review, processing and nurturing (e.g. capacity building workshops) of these organizations into the overall CAC grant program with great success funding approximately 25-30 small grants annually.**

In 2007, Miami Beach hosted the all-night arts *Sleepless Night Festival*. *Sleepless Night* is a collaboration of all the city's major cultural institutions, theaters, galleries and arts organizations, as well as hotels, shops, nightclubs, restaurants, and individual artists and presenters. *Sleepless Night* included major cultural

institutions such as the Miami City Ballet, Miami International Film Festival, Jewish Museum of Florida, Miami Design Preservation League, Miami Light Project, Tigertail Productions, Bass Museum, Miami Beach Cinematheque, New World Symphony, and the Wolfsonian-FIU, among many other participants.

From dance performances and sculpture gardens to live bands and street parades, *Sleepless Night* was a free, 13-hour, innovative cultural affair which started at 6:00 p.m. on a Saturday evening in the fall season until sunrise at 6:00 a.m. Sunday.

In 2009, the City presented the second edition of Sleepless Night, presented by Tourism and Culture and the Cultural Arts Council. The event was produced in-house by staff in response to the 2005 and 2007 Community Satisfaction Surveys in which residents expressed their desire for more free cultural activities. A third edition occurred in 2011.

Sleepless Night was created by the CAC to restore confidence in the City's commitment to the arts and to strengthen our reputation as the region's prime cultural tourism destination. The successful international *Nuit Blanche* model was chosen because it offered the opportunity to reach all of the diverse populations of South Florida, and to create community by removing the barriers that often disenfranchise some segments of the population. Additionally, *Nuit Blanche* was been triumphant at addressing Florida, and to create community by removing the barriers that often disenfranchised some segments of the population as well as addressing the ultimate issue facing the arts today, audience-building, by engaging the public with a wide range of cultural presentation woven into the fabric of a social event.

The 2011 event had a budget of \$605,000 (the 2009 budget was \$685,000, the 2007 budget was \$396,000) including grants from the Knight Foundation (\$200,000 for 2011/2012 and \$33,000 from various corporate sponsors).

## **ANALYSIS:**

In 2019, Tourism and Culture introduced the first **Miami Beach Culture Crawl** aimed to get residents and tourists to explore and become re-acquainted with Miami Beach cultural offerings.

See Culture Crawl recap: <https://www.youtube.com/watch?v=H2AXhAksGjo>

The Culture Crawl was a great success and offered complimentary admission to some of the nation's most prestigious institutions. Tourism and Culture is currently working with eight cultural institutions to produce monthly special programming which includes open studios and galleries, outdoor films, live music, exclusive tours, night gardens and exclusive, free trolley service to specially chosen stops within the City that will be 100% free.

Though the first Culture Crawl occurred in the South Beach community, plans are being made to extend to Mid-Beach and North Beach as demand dictates. In addition, staff is looking to include restaurants and hotels that celebrate and showcase art and culture (e.g. performance art, fine art, etc.).

The annual budget, for monthly Culture Crawls, is projected to be \$120,000 if approved as part of the FY 19/20 budget process.

During the March 13, 2019 NCAC meeting, discussion was deferred until Commissioner Gongora could meet with the Administration/Tourism & Culture team to discuss cost benefit of producing



## Sleepless Nights.

On June 27, 2019 that administration spoke with Commissioner Gongora on the topic. The administration did not recommend spending this amount of money on one single night of art, but suggested that we utilize some additional funding to begin producing a few larger installations as part of the monthly Culture Crawl activations.

Commissioner Gongora said that he thought perhaps the Culture Crawl did not need to take place every month, and perhaps could take place every 2-3 months in order to allow budgets to be larger. The administration agreed, but mentioned that consistency is key, and if the events were not taking place every month, the monthly offerings may not have the same interest from residents and tourists, but they would discuss with cultural institutions to see what their recommendation would be.

The administration has a meeting with all Cultural anchors on July 16, 2019 and will be discussing these options with them and will provide a verbal report at the next NCAC meeting.

## **CONCLUSION:**

The Administration spoke with Commissioner Gongora to discuss this item, and it was agreed that the administration would look at programming some larger installation and performance art pieces as part of the upcoming Culture Crawl activations, starting in October 2019, as a way in which to create larger, and more public cultural offerings.

# MIAMI BEACH

## **COMMITTEE MEMORANDUM**

TO: Neighborhood/Community Affairs Committee Members

FROM: Jimmy L. Morales, City Manager

DATE: July 23, 2019

SUBJECT: **DISCUSSION REGARDING A COMMEMORATIVE PLAQUE IN  
REMEMBRANCE OF MARIAN DEL VECCHIO.**

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### **HISTORY:**

Marian Del Vecchio, a political cartoonist and long-time Miami Beach activist, passed away on June 15, 2019.

At the June 26, 2019 Presentation and Awards Commission meeting, a discussion regarding a commemorative plaque in remembrance of Marian Del Vecchio was referred to the Neighborhood/Community Affairs Committee ("NCAC"), co-sponsored by all members of the Commission.

### **ANALYSIS:**

Originally from the former nation of Czechoslovakia, Marian Del Vecchio migrated to England in 1938, only later to flee the London Blitz to Brazil and then settle in New York.

Her cartoons were regularly featured under the section "A Different View" for the Miami Herald, from 2000 to 2005. Her drawings were also featured at a recent exhibit by the Miami Design Preservation League at the Art Deco Museum.

The proposed location for the plaque is the beachwalk extension between 3<sup>rd</sup> and 5<sup>th</sup> street, adjacent to Marjory Stoneman Douglas Ocean Beach Park. The proposed verbiage for the plaque will read, "In memory of Marian Del Vecchio (1935-2019)" and the estimated cost of design, fabrication, and installation of the 6x12 inch stainless steel plaque is \$1000.00.

Pursuant to Section 82-504 of the City Code concerning monuments and memorials, the City Commission is required to hold a public hearing prior to final approval of the commemorative plaque. The proposal for the commemorative plaque must be transmitted to the City Commission with an accompanying written analysis prepared by the City Administration.

At the close of the City Commission public hearing, the approval of the proposal requires a 5/7ths vote. Unless expressly provided otherwise in the City Commission Resolution approving the commemorative plaque, the approval shall establish the presumption that the City shall assume the

costs associated with the ongoing maintenance of the approved plaque.

**CONCLUSION:**

Committee to discuss a commemorative plaque in recognition of Marian Del Vecchio and her civic contributions.

**ATTACHMENTS:**

Description	Type
□ Exhibit A – Marian Del Vecchio Civic Background	Memo

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**Subject:** FW: Marian Cartoon Signature for Memorial Plaque at Beach Entrance from Ocean Beach Park  
**Attachments:** IMG-0851.JPG

**From:** Frank DelVecchio [[fdelvecchio@atlanticbb.net](mailto:fdelvecchio@atlanticbb.net)]  
**Sent:** Tuesday, June 18, 2019 1:41 PM  
**To:** Gelber, Dan; Morales, Jimmy  
**Cc:** Bob Goodman; Patricia Posner; Gerald Posner; Clare McCord  
**Subject:** Marian Cartoon Signature for Memorial Plaque at Beach Entrance from Ocean Beach Park

Dear Mayor Gelber:

I very much appreciate your willingness to consider the installation of a memorial plaque in recognition of the civic contributions by my recently deceased wife, Marian Del Vecchio, specifically her successful role, with me, in initiating a homeless assistance program at Ocean Beach Park and the dune crossover there.

These were the first matters she discussed in her April 15 FIU/MDPL video. The first day we arrived at our 301 Ocean Drive apartment, adjacent to the park, Marian looked out over the balcony and remarked: "Frank, look at the homeless encampment. You've got to do something about it." I had directed HUD homeless programs in New England, among others, and went right to work on it.

The Pottinger settlement agreement had paralyzed and demoralized the City of Miami Beach police, who felt that if they arrested homeless the NAACP would get the Federal Court to assert its jurisdiction over the City of Miami Beach, which would lose control. I talked to the attorneys in the case, and formulated a homeless assistance program proposal that would enable the City of Miami Beach to make the offer of housing and assistance which would satisfy the underlying premises of the Pottinger Settlement agreement. Captain Casey Conwell of the CMB police, chief Barreto, and city manager Sergio Rodriguez recognized this as the avenue out, and the city commission agreed to an initial budget. [I even wrote the first contract with the Salvation Army Shelter in Miami.]

Marian was with me all the way, drawing cartoons that told the story in a nutshell. This was just the beginning. We advocated repair of the boarded-up playground in Ocean Beach Park, and eventually the construction of a wonderful fenced-in playground. Marian's cartoons were instrumental in all of the successful legislative initiatives which fostered a viable South of Fifth neighborhood, now home to hundreds of families with children. It is stable and sound.

Even the most recent controversy over the path for the Beachwalk extension from 3rd to 5th Street has been brilliantly solved. Instead of a low-lying path adjacent to the walls of the oceanfront buildings, from which no part of the beach could be seen, there is now a higher path in the dunes that is embraced by residents and tourists, dozens of whom photograph every day the life guard stands and the beach from the serpentine

path. The dunes have been strengthened in the process. We advocated for this, and Marian supported this with her cartoons of the beach. Always a partner.

I think a legitimate case can be made for city recognition of this remarkable woman's contribution to the civic good.

I ask that you consider a location (I will forward photographs) at the Beachwalk opposite the shower as one enters the beach area of Ocean Beach Park. There is a palm tree set in a few feet from the path, fronting on a sandy spot that should prove ideal for a plaque on a stand. I assume it would be a bronze, engraved plaque tilted so as to be best seen. This e-mail contains one of Marian's universally recognized cartoon signatures: a cartoon of Marian on the left and me on the right. I would use Marian's signature cartoon on the left, just her, and on the left of the plaque, which I think the engraver could copy in bronze, and to the right, the simple words:

In Memory of  
Marian Del Vecchio  
(1935 - 2019)

With heavy heart but with appreciation that the mayor is willing to move forward with an initiative I believe the community and the city commission will recognize as legitimate.

Many thanks,

Frank Del Vecchio  
301 Ocean Drive, Apt. 604  
Miami Beach, FL 33139





**COMMITTEE MEMORANDUM**

TO: Neighborhood/Community Affairs Committee Members

FROM: Jimmy L. Morales, City Manager

DATE: July 23, 2019

SUBJECT: **DISCUSSION REGARDING AN ORDINANCE OF THE MAYOR AND CITY COMMISSION OF THE CITY OF MIAMI BEACH, FLORIDA, AMENDING PORTIONS OF THE CITY'S SIDEWALK CAFÉ ORDINANCE, AS CODIFIED IN SECTIONS 82-366 THROUGH 82-388 OF THE CITY CODE; SUCH AMENDMENTS PROVIDING, IN PART, FOR THE CREATION OF A NEW SECTION, 82-389, ENTITLED "SIDEWALK CAFÉ CODE OF CONDUCT," WHICH SECTION CONTAINS CERTAIN TERMS AND CONDITIONS FOR COMPLIANCE WITH A SIDEWALK CAFÉ PERMIT THAT WOULD BE SUBJECT TO ENHANCED PENALTIES FOR VIOLATION, (WHICH PENALTIES ARE SET FORTH IN SECTION 82-371(B)); FURTHER AMENDING THE SIDEWALK CAFÉ PERMIT APPLICATION REQUIREMENTS BY REQUIRING PERMITTEES TO EXECUTE AN AFFIDAVIT EVIDENCING RECEIPT OF THE CODE OF CONDUCT, AND PERMITTEES' AGREEMENT TO BE BOUND BY SAME; AND PROVIDING FOR REPEALER, SEVERABILITY, CODIFICATION, AND AN EFFECTIVE DATE.**

**ITEM UPDATED - JULY 22, 2019.**

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**ANALYSIS:**

Discussion at Committee.

**ATTACHMENTS:**

Description	Type
☐ Sidewalk Code of Conduct Ordinance	Memo
☐ Index	Memo
☐ Item #1	Memo
☐ Item #2	Memo
☐ Item #3	Memo
☐ Item #4	Memo
☐ Item #5	Memo
☐ Item #6	Memo
☐ Item #7	Memo

- Item #8
- Item #9
- Item #10
- Item #11
- Item #12
- Item #13
- Item #14
- Item #15

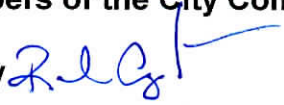
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City of Miami Beach, 1700 Convention Center Drive, Miami Beach, Florida 33139, [www.miamibeachfl.gov](http://www.miamibeachfl.gov)

## COMMISSION MEMORANDUM

**TO:** Honorable Mayor and Members of the City Commission

**FROM:** Raul J. Aguila, City Attorney 

**DATE:** July 17, 2019

**SUBJECT:** AN ORDINANCE OF THE MAYOR AND CITY COMMISSION OF THE CITY OF MIAMI BEACH, FLORIDA, AMENDING PORTIONS OF THE CITY'S SIDEWALK CAFÉ ORDINANCE, AS CODIFIED IN SECTIONS 82-366 THROUGH 82-388 OF THE CITY CODE; SUCH AMENDMENTS PROVIDING, IN PART, FOR THE CREATION OF A NEW SECTION, 82-389, ENTITLED "SIDEWALK CAFÉ CODE OF CONDUCT," WHICH SECTION CONTAINS CERTAIN TERMS AND CONDITIONS FOR COMPLIANCE WITH A SIDEWALK CAFÉ PERMIT THAT WOULD BE SUBJECT TO ENHANCED PENALTIES FOR VIOLATION, (WHICH PENALTIES ARE SET FORTH IN SECTION 82-371(b)); FURTHER AMENDING THE SIDEWALK CAFÉ PERMIT APPLICATION REQUIREMENTS BY REQUIRING PERMITTEES TO EXECUTE AN AFFIDAVIT EVIDENCING RECEIPT OF THE CODE OF CONDUCT, AND PERMITTEES' AGREEMENT TO BE BOUND BY SAME; AND PROVIDING FOR REPEALER, SEVERABILITY, CODIFICATION, AND AN EFFECTIVE DATE.

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Mayor Dan Gelber has previously been the sponsor of several amendments to the City's sidewalk café ordinance, as codified in Sections 82-366 through 82-388 of the City Code, and is presently sponsoring an amendment which, in pertinent part, creates a Sidewalk Café "Code of Conduct", for those sidewalk cafés operating within the City. The proposed amendment also mandates that all applicants for a sidewalk café permit shall be required to execute an affidavit evidencing receipt of the Sidewalk Café Code of Conduct, and agreement to be bound by same, with any violation(s) of the Code of Conduct subject to those enhanced penalties set forth in Section 82-371(b) of the City Code.

The proposed Ordinance is submitted for first reading at the July 17, 2019 meeting of the City Commission.



ORDINANCE NO. \_\_\_\_\_

AN ORDINANCE OF THE MAYOR AND CITY COMMISSION OF THE CITY OF MIAMI BEACH, FLORIDA, AMENDING PORTIONS OF THE CITY'S SIDEWALK CAFÉ ORDINANCE, AS CODIFIED IN SECTIONS 82-366 THROUGH 82-388 OF THE CITY CODE; SUCH AMENDMENTS PROVIDING, IN PART, FOR THE CREATION OF A NEW SECTION, 82-389, ENTITLED "SIDEWALK CAFÉ CODE OF CONDUCT," WHICH SECTION CONTAINS CERTAIN TERMS AND CONDITIONS FOR COMPLIANCE WITH A SIDEWALK CAFÉ PERMIT THAT WOULD BE SUBJECT TO ENHANCED PENALTIES FOR VIOLATION, (WHICH PENALTIES ARE SET FORTH IN SECTION 82-371(b)); FURTHER AMENDING THE SIDEWALK CAFÉ PERMIT APPLICATION REQUIREMENTS BY REQUIRING PERMITTEES TO EXECUTE AN AFFIDAVIT EVIDENCING RECEIPT OF THE CODE OF CONDUCT, AND PERMITTEES' AGREEMENT TO BE BOUND BY SAME; AND PROVIDING FOR REPEALER, SEVERABILITY, CODIFICATION, AND AN EFFECTIVE DATE.

**WHEREAS**, the City of Miami Beach permits the operation of sidewalk cafés on designated areas of its public property and right of ways, finding that such amenities provide a unique experience and environment for the City's residents and visitors to relax and enjoy the consumption of food and/or beverage(s) in the City's unique, vibrant, tropical atmosphere; and

**WHEREAS**, however, in order to ensure that sidewalk cafés in the City are operated and maintained at the highest levels of quality and service, befitting an internationally renowned, world class resort destination like the City of Miami Beach, the permitting, operation, and maintenance of sidewalk cafes on public property are governed by the City's Sidewalk Café Ordinance, which is codified in Sections 82-366 through 82-389 of the City Code; and

**WHEREAS**, the City's Sidewalk Café Ordinance is periodically reviewed and updated to ensure that the City's sidewalk cafés continue to operate at the highest possible standards (again, commensurate with those standards expected by residents and visitors to a world class destination like Miami Beach); and

**WHEREAS**, the City Administration undergoes an annual review of applications for sidewalk café permits (including renewals thereof) and, in its sole discretion, determines whether such applications shall be approved for a sidewalk café permit to be issued; and

**WHEREAS**, if approved, sidewalk café permits are issued annually for a one year period, from October 1<sup>st</sup> to September 30<sup>th</sup>; and

**WHEREAS**, a sidewalk café permit is a privilege and not a right, and the approval, issuance and continued operation of a permitted sidewalk café is conditional at all times; and

**WHEREAS**, because the City has found that aesthetically pleasing and properly operated and maintained sidewalk cafés can serve to enhance and complement residents and visitors' experience and enjoyment of the City's historic (and other recognized commercial and entertainment) districts/neighborhoods, the City's sidewalk café permit fees (that is, the fee charged to private business establishments/restaurants for the privilege of operating and maintaining a sidewalk café on the City's public right of ways) have always been at a rate substantially less than fair market value for such space; and

**WHEREAS**, the City Commission has also found that the highest possible standards, criteria, and conditions pertaining to the operation of sidewalk cafés are critical, not only toward maintaining excellent levels of quality and service, but (among other things) to: (i) preserve the aesthetic character of the City's right of ways by helping to diminish the proliferation of unsightly food displays, street furniture, signage and other visual and physical clutter; (ii) reduce potential nuisances including, without limitation, excessively loud music; hawking from restaurant/sidewalk café operators and their employees to passing pedestrians and overcrowding of the right of way; and (iii) aid in the prevention of deceptive, misleading, or bait and switch tactics by sidewalk café operators;

**WHEREAS**, as part of its periodic, continuous review of the Sidewalk Café Ordinance and, specifically, in continuing to find new and innovative ways to maintain the level of excellence that the City expects from sidewalk cafes on public property, the Mayor and City Commission desire to adopt and implement a Sidewalk Café Code of Conduct, which shall govern various critical aspects of those permitted sidewalk café operations in the City, and, accordingly, provide enhanced penalties for violation of such provisions; and

**WHEREAS**, every sidewalk café permit applicant will be legally required to execute and remit to the City a Sidewalk Café Code of Conduct Affidavit with its application, as a condition precedent to the City's undertaking the review and (if approved) the issuance of any sidewalk café permit.

**NOW, THEREFORE, BE IT ORDAINED BY THE MAYOR AND CITY COMMISSION OF THE CITY OF MIAMI BEACH, FLORIDA, AS FOLLOWS:**

**SECTION 1.** That those Sections of the City's Sidewalk Café Ordinance, as such Ordinance is codified in Sections 82-366 through 82-389 of the City Code, be amended as follows and as hereinafter set forth below:

## **CHAPTER 82**

### **PUBLIC PROPERTY**

\* \* \*

### **ARTICLE IV. USES IN PUBLIC RIGHTS-OF-WAY**

\* \* \*

### **DIVISION 5. SIDEWALK CAFES**

\* \* \*

### **SUBDIVISION I. Generally**



## Sec. 82-366. Definitions.

The following words, terms and phrases, when used in this division, shall have the meanings ascribed to them in this section, except where the context clearly indicates a different meaning:

*City manager* means the city manager or the city manager's designee.

*Commercial handbill* means any handbill intended to promote or advertise any food, beverage, product, or service provided by a sidewalk café or a sidewalk café operator.

*Code compliance officer* means the code compliance officers, fire inspectors, or any other authorized agent or employee of the city whose duty it is to assure code compliance.

*Expanded polystyrene* means blown polystyrene and expanded and extruded foams that are thermoplastic petrochemical materials utilizing a styrene monomer and processed by any number of techniques including, but not limited to, fusion of polymer spheres (expandable bead foam), injection molding, foam molding, and extrusion-blown molding (extruded foam polystyrene).

*Expanded polystyrene food service articles* means plates, bowls, cups, containers, lids, trays, coolers, ice chests, and all similar articles that consist of expanded polystyrene.

*Handbill* means any menu, coupon, flyer, paper, document, dodger, circular, folder, booklet, letter, card, pamphlet, sheet, poster, sticker, banner, notice or other written, printed or painted matter or object provided by a sidewalk café or a sidewalk café operator.

*Menu board* means a board allowing for the posting of a restaurant's complete menu, and fabricated in such a manner so as not to constitute a form of general advertising or establishment identification. The location, size, design, materials, and color of the menu board shall be approved by the city manager and shown on the sidewalk cafe site plan (as hereinafter defined in Section 82-382(b)(6) hereof). Menu boards shall be no larger than six square feet; may not be internally illuminated; and the top of the board shall not exceed five feet, six inches from grade. The menu board shall not be a sandwich board sign (as defined herein) or a specials board (as defined herein).

*Permittee* means the recipient of a sidewalk cafe permit, which shall at all times be subject to and conditioned upon permittee's compliance and adherence to ~~under~~ the terms and provisions of this division.

*Polystyrene* means a thermoplastic polymer or copolymer comprised of at least 80 percent styrene or paramethylstyrene by weight.

*Restaurant* for purposes of this division only, means a food service establishment that is maintained and operated as a place where food and/or beverages are prepared and/or served and sold for consumption within the premises, or a business establishment which has, as an ancillary or secondary use, a part thereof where food and/or beverages are prepared and/or served and sold for consumption within the premises. No sidewalk cafe permit shall be issued to a restaurant whose occupational license or certificate of use is limited to take-out service and does not have inside seating.

*Right-of-way* means land in which the ~~s~~State, the ~~state~~Florida ~~d~~Department of ~~t~~Transportation, the ~~Miami-Dade~~ ~~e~~County, or the city owns the fee or has an easement devoted to or required for use as a transportation facility or street.

*Sandwich board sign* means a freestanding, A-frame structure located on a sidewalk ~~or street~~ which may be affixed in position or is collapsible and which contains a sign (as defined in



§Section 114-1 hereof). The sandwich board sign shall not be a menu board (as defined herein) or a specials board (as defined herein).

*Sidewalk* means that portion of the right-of-way which is located between the curb line or the lateral line of a street and the adjacent property line, and which is intended for use by pedestrians; provided that on Lincoln Road Mall, a sidewalk shall mean a right-of-way as defined in this section, but shall only refer to that area between the property line and the centerline of the right-of-way, exclusive of landscaped areas and a 12-foot-wide clear path for emergency and maintenance vehicular access.

*Sidewalk cafe* means a use, approved and permitted by the City pursuant to this division, which is further subject to and conditioned upon compliance and adherence to the terms and provisions of this division. Sidewalk cafes shall be located on a sidewalk or right-of-way; which is must be associated with a restaurant; and is are primarily characterized by tables and chairs; (which may be shaded by awnings, canopies or umbrellas;) and but may also include such other sidewalk cafe furniture, (as hereinafter defined, and as permitted and/or approved pursuant to this division). The sidewalk café area in which the sidewalk café is permitted to operate is at all times owned by the City in its proprietary capacity, and is permitted to the sidewalk café permittee for the purpose of advancing the City's legitimate governmental interest, as set forth in this division including, without limitation, Section 82-367 herein. The sidewalk café permit area shall not be considered a public right of way, a public forum, or a limited public forum, for purposes of First Amendment analysis.

*Sidewalk cafe furniture* means those nonpermanent fixtures, furnishings and equipment associated with the operation of a sidewalk cafe and approved pursuant to this division including, without limitation, tables, chairs, umbrellas, planters, heaters, fans, rolling service stations, service carts, bussing stations, and menus, sandwich boards, and/or specials menu boards.

*Sidewalk café operator* means any permittee including, but not limited to, any owner, manager, employee, contractor, agent, officer, director, representative, or any other individual or entity acting for, by, through or on behalf of any of the foregoing.

*Sidewalk cafe site map* means a city-approved map detailing the location of the pedestrian pathway as it relates to a sidewalk cafe.

*Sign* shall have the same meaning as provided for in §Section 114-1 hereof.

*Single-use carry out plastic bag* means a bag provided by a sidewalk cafe permittee to a sidewalk cafe patron, for the purpose of transporting purchases or goods, including, but not limited to, food and beverages, which is made predominantly of plastic derived from petroleum or a biologically-based source. A single-use carry out plastic bag does not include a compostable carry out bag that:

- (1) Conforms to current ASTM D6400 standards;
- (2) Is certified and labeled as meeting ASTM D6400 standard specifications by a recognized verification entity; and
- (3) Must be capable of undergoing biological decomposition in a compost site such that the material breaks down into carbon dioxide, water, inorganic compounds, and biomass at a rate consistent with known compostable materials.

*Solicit* means any direct person-to-person verbal communication designed to induce a pedestrian on the sidewalk abutting any sidewalk café permit area to stop and patronize the sidewalk café.



*Specials board* means a board allowing for the posting of a restaurant's daily food and/or drink specials.

*Street* means that portion of a right-of-way improved, designed or ordinarily used for vehicular traffic and/or parking.

**Sec. 82-367. Declaration of necessity and intent.**

It is hereby found and declared that:

- (1) ~~There exists the need for outdoor eating establishments (sidewalk cafes)~~ in certain designated areas of the city to provide a unique environment for relaxation and food and/or beverage consumption.
- (2) ~~The existence of sidewalk cafes encourages additional pedestrian traffic to these areas.~~ The operation and maintenance of sidewalk cafes on the City's property (where designated and allowed) enhance the residents and visitors' experience and enjoyment of the City's vibrant, tropical and diverse (historic and other recognized commercial and entertainment) districts/neighborhoods.
- (3) The City provides a unique benefit and advantage to private business establishments/restaurants by permitting the use of the City's property for sidewalk café operations, at a permit fee rate that has always been substantially below fair market value for the use of such space.
- (4) ~~The presence of sidewalk cafes may thus impede the free and safe flow of pedestrian traffic.~~ It is imperative, however, that sidewalk cafes be operated and maintained in accordance with the highest levels of service and quality, befitting the status of a recognized world class, international resort destination like the City of Miami Beach.
- (5) The granting of a permit for the operation of a sidewalk café on public property is a privilege and not a right, and the approval, issuance and continued operation of a sidewalk café is conditional at all times.
- (6) In order to maintain the highest standards of service and quality, there is a need for regulations and standards for the approval, permitting, existence and operation, of and maintenance of sidewalk cafes to facilitate and ensure a safe environment in these areas.
- (7) The establishment of permit conditions and, safety standards, andfor criteria, and conditions for operation and maintenance of sidewalk cafes on the public right of way is also necessary to protect and promote the general health, safety and welfare of the residents and visitors of the City.,

**Sec. 82-368. Removal and storage fees; disposition of property.**

If, pursuant to this division, the city removes, relocates, and/or stores any sidewalk cafe furniture, the permittee shall be responsible for the reasonable expenses incurred by the city for the removal, relocation, and/or storage of all such sidewalk cafe furniture. The city manager shall promulgate and review, as needed, regulations regarding the storage and disposition of sidewalk cafe furniture under this division. The city, and including its officers and employees, shall not be responsible for any damage to, or loss of, any sidewalk cafe furniture, removed, relocated and/or stored pursuant to this division.

**Sec. 82-369. Appeals from the decision of the city manager.**

Appeals from decisions of the city manager made pursuant to this division shall be to the special master in accordance with the procedures set forth in ~~s~~Sections 30-72 and 30-73 hereof. Appeals from the decisions of the special master shall be to a court of competent jurisdiction by petition for writ of certiorari.

**Sec. 82-370. Notice of violation.**

- (a) Life safety violations and/or sidewalk cafe site plan violations shall be corrected immediately. Life safety violations are defined as those conditions which, in the reasonable determination and judgment of the city manager, involve serious danger and/or risk to the public health, safety or welfare (including, without limitation, blocking pedestrian pathways and violations of the ~~s~~State accessibility code for building construction). Site plan violations are defined to include those instances where the permittee is operating outside of the permitted sidewalk cafe area (as approved pursuant to subsection 82-382(b)(6))), and Violations shall include, without limitation, a table or tables set up outside the approved boundaries of the sidewalk cafe site plan, and/or umbrellas, heaters, fans, bussing stations and other sidewalk cafe furniture found to be outside the approved site plan; but shall not be deemed to include instances where a chair or chairs are moved outside the approved boundaries of a site plan by a sidewalk cafe patron(s).
- (b) If a code compliance officer finds a violation of this division, such code compliance officer shall issue a notice of violation to the violator. The notice shall inform the violator of the nature of the violation, amount of fine for which the violation may be appealed by requesting an administrative hearing before a special master within ten (10) days of the date printed on the notice of violation, and that the failure to appeal the violation within ten (10) days of the date printed on the notice of violation shall constitute an admission of the violation and a waiver of the right to a hearing.

**Sec. 82-371. Civil fines and penalties; denial of future permits to repeat violators; enhanced penalties.**

- (a) *Civil fines and penalties.* The following civil fines and penalties shall be imposed for violations of this division:
  - (1) First violation: \$500.00.
  - (2) Second violation within the preceding 12 months: \$750.00.
  - (3) Third violation within the preceding 12 months: Suspension of the sidewalk cafe permit for one weekend (Saturday and Sunday) and \$1,000.00.
  - (4) Fourth violation within the preceding 12 months: Revocation of the sidewalk cafe permit for the remaining portion of the permit year and \$1,250.00.
  - (5) Failure to apply for permit: Termination of sidewalk cafe operations until a permit is applied for and obtained.
  - (6) Failure to renew permit: Suspension of sidewalk cafe operations until the permit is renewed.
- (b) *Enhanced penalties.* The following enhanced penalties must be imposed by the city manager:
  - (1) A permittee who has been issued more than four violations pursuant to this division within a permit year shall be prohibited from applying for and obtaining a sidewalk cafe



permit for a period of two permit years; following the permit year in which the applicant/permittee incurred the aforesaid violations.

- (2) For life safety violations of this division ~~and~~, site plan violations, ~~and violations of subsection 82-385(v), (w), or (x),~~ the city manager shall be authorized to issue an immediate order suspending the sidewalk cafe permit and operation, and the sidewalk cafe operator must cease operations for at least 24 hours, and until the city manager finds that the violation(s) have been corrected and withdraws the suspension order. The issuance of a notice of violation or an order suspending the sidewalk cafe permit shall raise a rebuttable presumption that a life safety violation, ~~or site plan violation, or violation of subsection 82-385(v), (w), or (x),~~ has occurred.
- (3) For life safety violations of this division, ~~and violations of subsection 82-385(v), (w), or (x),~~ the city manager shall be authorized to commence proceedings, pursuant to ~~s~~Section 102-381 or 102-383 of this Code hereof, to suspend or revoke the sidewalk cafe operator's business tax receipt. The issuance of a notice of violation pursuant to this paragraph shall raise a rebuttable presumption that a life safety violation, ~~or violation of subsections 82-389, 5(v), (w), or (x),~~ has occurred.
- (4) For violations of the Sidewalk Café Code of Conduct, as set forth in Section 82-389, the city manager shall be authorized to issue an immediate order suspending the sidewalk café permit and operation, and the sidewalk cafe operator must cease operations for at least 24 hours, and until the city manager finds that the violation(s) have been corrected and withdraws the suspension order. The city manager shall also be authorized to commence proceedings, pursuant to Section 102-381 or 102-383 hereof, to suspend or revoke the sidewalk café operator's business tax receipt. The issuance of a notice of violation pursuant to this paragraph, or an order suspending the sidewalk café permit, shall raise a rebuttable presumption that a violation of the Sidewalk Café Code of Conduct has occurred.
- (5) Reporting requirement. The city manager, or the city manager's designee, shall, on a quarterly basis, present the city commission with a written report detailing the city's enforcement activities relating to life safety violations of this division, site plan violations, and violations of ~~sub~~Sections 82-385(v), (w), ~~and (x)~~ 82-389. The report shall include statistics relating to the number of enforcement actions taken against each sidewalk cafe operator, and the outcome of each enforcement action.

**Sec. 82-372. Rights; payment of fine; right to appeal; failure to pay civil fine or to appeal.**

- (a) A violator who has been served with a notice of violation shall elect either to:
  - (1) Pay the civil fine (as set forth in ~~sub~~Section 82-371(a)) in the manner indicated on the notice; or
  - (2) Request an administrative hearing before a special master, to appeal the decision of the code compliance officer which resulted in the issuance of the notice of violation, which hearing must be requested within ten (10) days of the date printed on the notice of violation.
- (b) The procedures for appeal shall be as set forth in ~~s~~Sections 30-72 and 30-73 hereof. Applications for hearings must be accompanied by a fee (as approved by a resolution of the city commission) which shall be refunded if the violator prevails in the appeal.
- (c) Failure of the named violator to pay the civil fine, or to timely request an administrative hearing before a special master, shall constitute a waiver of the violator's right to



administrative hearing before the special master, and shall be treated as an admission of the violation, for which fines and penalties shall be assessed accordingly.

- (d) The special master shall be prohibited from hearing the merits of the notice of violation or considering the timeliness of a request for an administrative hearing if the violator has failed to request an administrative hearing within ten (10) days of the date printed on the notice of violation. The special master shall not have discretion to alter the penalties prescribed in this article.
- (e) Any party aggrieved by the decision of a special master may appeal that decision to a court of competent jurisdiction by petition for writ of certiorari.

**Sec. 82-373. Recovery of unpaid fines; unpaid fines to constitute a lien; foreclosure.**

- (a) The city may institute proceedings in a court of competent jurisdiction to compel payment of civil fines.
- (b) A certified copy of an order imposing a civil fine may be recorded in the public records and thereafter shall constitute a lien upon any other real or personal property owned by the violator, and it may be enforced in the same manner as a court judgment by the sheriffs of this state, including levy against the violator's real or personal property, but shall not be deemed to be a court judgment except for enforcement purposes. After two months from the filing of any such lien which remains unpaid, the city may foreclose or otherwise execute on the lien for the amount of the lien plus accrued interest.

**Secs. 82-374—82-380. Reserved.**

**SUBDIVISION II. Permit**

**Sec. 82-381. Permitted areas; conditional permit; city manager's right to remove sidewalk cafes; requirement disclosures on menus, bills, and receipts.**

- (a) Sidewalk cafes shall only be located where permitted by the city's zoning ordinance and land development regulations, as same may be amended from time to time.
- (b) The operation of a sidewalk cafe is considered to be a privilege, and not a right, and the issuance of a sidewalk cafe permit neither establishes nor creates any legal rights for the permittee. The approval, issuance and continued operation of a sidewalk cafe permit is subject to the city manager's discretion, which is deemed conditional at all times.
- (c) It shall be unlawful for any person to operate a sidewalk cafe without a valid permit as required by this division.
- (d) The city manager shall have the right to immediately remove, after 24-hours written and/or verbal notice to the permittee, any sidewalk cafe furniture used in connection with a sidewalk café which is operating without a valid permit.
- (e) The city manager may cause the immediate termination, suspension, closure, removal, relocation and/or storage of all or part of a sidewalk cafe operation and/or sidewalk cafe furniture in those circumstances where the city manager determines it reasonably necessary for the protection of the public health, safety, or welfare. In those instances where the city manager determines that termination, suspension, closure, removal, relocation, and/or storage of all or part of a sidewalk cafe is necessary, pursuant to this subsection, the city manager shall provide prompt, written notice to the Mayor and City



Commission setting forth the sidewalk cafe location, the action(s) taken pursuant to this subsection and the reason(s) therefor, and the duration of time for such action.

- i. *High Impact Periods.* The city manager may, upon declaration of a high impact period, as provided in Section 82-443 of the City Code, order the immediate suspension and closure of all or part of sidewalk cafe operation(s) (including, without limitation, the removal of all or any sidewalk cafe furniture) within a High Impact Zone, as such area is defined in Section 82-443 of the City Code; provided however, that the manager shall first comply with the noticing requirements set forth in Section 82-443(c) of the City Code, and such measures shall only be instituted by the manager for a maximum period of 72 consecutive hours without the further approval of the City Commission to extend such periods.
- (f) The city manager may require the temporary removal and/or relocation of all or part of a sidewalk cafe when street, sidewalk, or utility repairs, or other public construction, necessitates such action. If such temporary removal exceeds 15 days, the city manager shall pro-rate the remaining permit fee for each additional day the sidewalk cafe (or portion thereof) is removed and apply a credit toward the following year's permit fee or, upon written request by the permittee, refund the remaining fee to the permittee.
- (g) Upon written and/or verbal notification by the city manager of a hurricane or other major weather event, or the issuance of a hurricane warning by Miami-Dade County, whichever occurs first, the permittee shall, within no more than four hours of notice same, remove and place indoors all tables, chairs, and any other sidewalk cafe furniture located on the right-of-way. The notification by the city manager of a hurricane or other major weather event, or the issuance of a hurricane warning, shall constitute an public emergency situation as referenced in subsection (e) hereof ~~this division~~. The city manager may remove, relocate, and/or store any sidewalk cafe furniture found on the right-of-way that has otherwise not been removed by the permittee pursuant to this subsection. Any and all costs incurred by the city for removal, relocation and/or storage of sidewalk cafe furniture shall be the responsibility of the permittee. Sidewalk cafes will not re-open for business following a hurricane or other major weather event until notified by the city manager. Violation of this subsection (g) shall result in the issuance of an immediate \$1,000.00 fine, and/or suspension, for up to 30 days, of the sidewalk cafe permit.
- ~~(h) Each sidewalk cafe menu shall comply with the requirements of this subsection (h). The city commission may adopt, where adopted, by resolution, sidewalk cafe menu design guidelines consistent with the intent and purpose of this subsection (h), in which case each sidewalk cafe menu shall additionally comply with such guidelines. A sidewalk cafe must display or disclose, in writing, actual prices for food and drink menu item(s), or display or disclose, in writing, actual prices and accurate terms and conditions for any food and drink menu special(s). The displayed price for the food or drink menu item(s) or food and drink menu special(s) (and, if applicable, the terms and conditions for any food and drink menu special(s)) must be in a size (font) and typeface, which is at least as large as the name of the menu item. Such prices (and, if applicable, terms and conditions) must be displayed adjacent to the name, description, photograph, and/or image of each menu item or menu special, except as may be expressly authorized pursuant to the sidewalk cafe menu design guidelines. All menu prices must be displayed in numeric format. A sidewalk cafe may not charge a price that is greater than the price displayed or disclosed for any food or drink menu item(s) or food or drink menu special(s). In the event that a sidewalk cafe patron makes a unique or special request for a food or drink menu item not listed on the menu, the sidewalk cafe must disclose, to the patron, the price of the unique or specially requested~~



~~food or drink menu item, prior to agreeing to prepare the food or drink menu item. A menu that prominently displays the name of the sidewalk cafe operator; actual prices for food and drink menu item(s) and for food and drink menu special(s); and, if applicable, accurate terms and conditions for any food and drink menu special(s) must be provided to each sidewalk cafe patron.~~

- ~~(i) A sidewalk cafe that automatically includes a gratuity or service charge, either, in the price of the meal or drink or separately imposed for all items ordered, must display the actual amount of such gratuity or service charge on the menu and on the face of the customer's bill. This disclosure serves to provide the customer notification that an automatic gratuity or service charge is being included by the sidewalk cafe operator. The disclosure of the gratuity or service charge within the menu must not be smaller than 14-point font, and the disclosure within the bill must not be smaller than 12-point font.~~
- ~~(ii) A sidewalk cafe operator that includes a gratuity or tip as a charge must separately itemize and state the actual amount of this charge on the face of the customer's bill and receipt, and such gratuity or tip must only be calculated based on the pre-tax sale amount of the food or drinks. A sidewalk cafe operator that includes a service charge, minimum charge, corkage fee, set up fee, sharing fee or charge, or any other similar charge, must itemize and separately state the actual amount of such charges on the face of the customer's bill and receipt. Service charges, minimum charges, corkage fees, set up fees, sharing fees or charges, or other similar charges imposed by a sidewalk cafe operator as part of the charges for furnishing, serving, or preparing food products must be subject to sales tax and surtax. A sidewalk cafe operator must state the total combined percentage and amount of city, county, and state taxes on the face of the customer's bill and receipt, and must label such taxes accurately.~~

#### **Sec. 82-382. Application.**

- (a) A sidewalk cafe permit shall be effective for one year, from October 1 until September 30 of the following year.
- (b) An Application for a permit to operate a sidewalk cafe shall include, but not be limited to, the following information:
  - (1) The name, address and telephone number of the applicant/permittee.
  - (2) The name and address of the business establishment/restaurant seeking a permit to operate the sidewalk cafe (including the name and address of the restaurant).
  - (3) A copy of a valid city occupational license to operate the restaurant in front of which the proposed sidewalk cafe will be operating. The total count of chairs to be utilized for the restaurant must include the number of chairs used in conjunction with the sidewalk cafe and the number of chairs inside the restaurant, as authorized by the license.
  - (4) A copy of a valid certificate of use for the restaurant in front of which the proposed sidewalk cafe will be operating.
  - (5) Copies of current certificates of insurance in the amounts and categories required by sSection 82-386 hereof.
  - (6) A site plan signed and sealed by a duly licensed architect or engineer which accurately depicts the layout and dimensions of the existing sidewalk area and adjacent private property; proposed location, size and number of tables, chairs, umbrellas, and any other sidewalk cafe furniture; and location of doorways, steps, trees and/or landscaped areas, fountains, parking meters, fire hydrants, bus shelters, directory/kiosks, public



benches, trash receptacles, and any other existing public fixtures, furnishings and/or other obstruction(s), within the proposed sidewalk cafe area. The sidewalk cafe site plan shall be approved by the city manager prior to the issuance of a sidewalk cafe permit, and the permit shall be specifically limited to the subject area shown on the approved site plan.

- (i) Notwithstanding the site plan requirement in subsection (b)(6), and only as applicable to the operation of sidewalk cafes located in the area north of 63rd Street and south of the city limits on 87th Terrace, through and including September 30, 2020, a sidewalk cafe, having no more than two tables and eight chairs, may satisfy the requirement of subsection (b)(6) by applying for and obtaining a site plan designed by the public works department for a fee of \$250.00. A sidewalk cafe permit applicant may only be eligible to apply for a site plan pursuant to this subsection (b)(6)(i) if the operation of the proposed sidewalk cafe will result in no net increase to the applicant's total number of restaurant seats. The provisions of this subsection 82-382(b)(6)(i) shall stand automatically repealed on September 30, 2020.
- (7) Photographs, drawings or manufacturer's brochures fully describing the appearance and dimensions of all proposed tables, chairs, umbrellas, and any other sidewalk cafe furniture related to the operation of the sidewalk cafe. Tables, chairs, umbrellas, and any and all other sidewalk cafe furniture shall be approved by the city manager prior to the issuance of a sidewalk cafe permit.
- (8) A copy of the approved sidewalk cafe site plan, shall be maintained on the permittee's premises of the business establishment/restaurant with the sidewalk café permit, and shall be available for inspection by city personnel at all times.
- (9) The annual application shall be accompanied by a non-refundable base application fee as set forth in appendix A hereof. ~~However,~~
  - (i) ~~§~~The non-refundable base application fee shall not be required for sidewalk cafe permit applications submitted to the city in conjunction with the Washington Avenue Pilot Parklet Program, which program shall terminate on March 31, 2019.
  - (ii) Additionally, the non-refundable base application fee shall not be required for sidewalk cafe permit applications submitted to the city for businesses on Washington Avenue from 6th Street to Lincoln Road, for the period ending on September 30, 2019.
- (10) Applications shall be reviewed for compliance with applicable city, ~~s~~State and federal laws, and must be reviewed and approved by the city's public works department; fire department; office of risk management; finance department; planning and zoning department; and building department.
- (11) Prior to issuance of a sidewalk cafe permit, the city's chief financial officer shall certify that there are no outstanding fines, monies, fees, taxes or other charges owed to the city by the applicant/permittee and/or the business establishment/restaurant. A sidewalk cafe permit will not be issued until all outstanding debts to the city are paid in full.
- (12) No sidewalk cafe permit shall be issued to a restaurant whose occupational license or certificate of use is limited to take-out service and does not have inside seating.
- (13) A sidewalk cafe permit may not be transferred and/or otherwise assigned. A new owner and/or operator of a ~~restaurant and/or business establishment~~ business



establishment/restaurant with a sidewalk cafe permit will be required to apply for and obtain a new permit.

- (14) The permit covers only the public right-of-way. Tables and chairs on private property will be governed by other applicable regulations. No outdoor seating authorized pursuant to this division shall be used for calculating seating requirements pertaining to location of, applications for, or issuance of, a liquor license; nor shall the outdoor seating be used as the basis for computing required seating for restaurants, or as grounds for claiming exemption from such requirements under the provisions of any applicable city, eCounty, and/or sState law.
- (15) Sidewalk cafes shall comply with all applicable accessibility codes including, without limitation, the Americans with Disabilities Act (ADA), and sState code provisions addressing accessibility for building construction, as same may be amended from time to time.
- (16) A sample menu that will be used by the sidewalk cafe to display or disclose actual prices for food and drink menu item(s), or display or disclose actual prices and accurate terms and conditions for any food and drink menu special(s). The sample menu must display or disclose the actual price for food or drink menu item(s) or food and drink menu special(s) (and, if applicable, the accurate terms and conditions for any food and drink menu special(s)) in a size (font) and typeface that is at least as large as the name of the menu or food item, and such price (and, if applicable, terms and conditions) must be displayed adjacent to the name, description, photograph, and/or image of each menu item or menu special, except as may be expressly authorized pursuant to the sidewalk cafe menu design guidelines adopted by the city commission pursuant to ~~section 82-381(h)~~. All menu prices must be displayed in numeric format. The name of the ~~sidewalk cafe operator~~ restaurant must be prominently displayed on the menu. Each sidewalk cafe operator shall submit a sample menu to the city each year, which must be expressly approved by the city manager prior to each renewal of the operator's sidewalk cafe permit.
- (17) An affidavit by the sidewalk café applicant that the inclusion of an automatic gratuity or service charge, either in the price of the meal or drink or separately imposed for all items ordered, will be disclosed on the menu and the face of the customer's bill and receipt, and that the total combined percentage and amount of the city, eCounty, and sState taxes will also be stated on the face of the customer's bill and receipt. The affidavit must state that the notification to the customer of an automatic gratuity or service charge and the statement of the total combined percentage and amount of city, eCounty, and sState taxes are being included consistent with, and pursuant to, those requirement(s) set forth in ~~subsections 82-381(i) and (j)~~ 82-389(b) and (c).
- (18) ~~Any applicant for a sidewalk cafe permit (including any sidewalk cafe permittee applying to renew a sidewalk cafe permit)~~ Those applicants for a sidewalk café permit (or renewal of a sidewalk café permit) on Ocean Drive, between 5th Street and 15th Street, must submit an affidavit ~~(in a form approved by the city manager)~~ certifying that:
  - (i) Every manager and every employee assigned to work in the sidewalk cafe permit area has successfully completed a hospitality training program that has been previously approved by resolution of the mayor and city commission;
  - (ii) Within one year of completing such program and each year thereafter, every manager and every employee assigned to work in the sidewalk cafe permit area



shall complete an abbreviated version of the same hospitality training program;  
and

- (iii) Any newly hired manager or employee assigned to work in the sidewalk cafe permit area must successfully complete such a hospitality training program.

(19) A fully executed, original Sidewalk Café Code of Conduct Affidavit, which shall be signed (and duly notarized under oath by a licensed Florida notary) by an individual who is legally authorized and empowered to contractually bind the sidewalk café permittee and the business establishment/restaurant operating the sidewalk café. Such Affidavit will acknowledge that the sidewalk café permittee has agreed to be bound by the Sidewalk Café Code of Conduct, as set forth in Section 82-389, including the enhanced penalties for violation of same, as set forth in Section 82-371(b) herein.

- (c) Renewals. As provided in ~~sub~~Section 82-371(b), a permittee who has been issued more than four violations pursuant to this division within a permit year, shall be prohibited from applying for and obtaining a sidewalk cafe permit for the following two consecutive permit years.

**Sec. 82-383. Permit fee; penalties for late payment; review of fee; exception.**

- (a) The annual permit fee for operation of a sidewalk cafe shall be as set forth in appendix A hereof, and shall be based on a per square foot calculation of permitted sidewalk area (including the area between the tables and chairs).
  - (1) ~~Notwithstanding any other paragraphs or provisions of this article, n~~No square footage fee as required by this section shall be required for the operation of sidewalk cafes north of 63rd Street, through and including September 30, 2019. The abatement of sidewalk cafe square footage fees for businesses north of 63rd Street shall be the subject of a budget analysis and review by the city administration by September 30, 2019. However, a permit must be obtained and the annual base application fee required by subsection 82-382(b)(9) shall be paid for the operation of sidewalk cafes north of 63rd Street.
  - (2) No square footage fee as required by this section shall be required for the operation of sidewalk cafes in conjunction with the Washington Avenue Pilot Parklet Program, which program shall terminate on March 31, 2019. Additionally, no square footage fee as required by this section shall be required for the operation of sidewalk cafes on Washington Avenue, from 5th Street to Lincoln Road, for the period ending on September 30, 2019.
  - (3) No square footage fee as required by this section shall be required for the operation of sidewalk cafes that contain up to 30 seats within the Collins Park Arts District Overlay, as defined in sSection 142-584 hereof ~~are exempt from paying the square foot fee identified herein.~~
- (b) The city manager, in his reasonable discretion and judgment, may suspend or prorate the annual permit fee in cases of public construction or public emergency situations.
- (c) The permit fee shall be paid on or before October 1, and shall cover the time period from October 1 through September 30 of the following calendar year (permit year). No permit shall be issued for any portion of a year, but any person/entity operating a sidewalk cafe for a period beginning after the commencement date of the full permit year (October 1) may obtain a permit for the remaining portion of that permit year upon payment of a pro-rated



portion of the permit fee calculated from the first day of the month of issuance of the permit to the end of the permit year. Except as expressly provided in this division, no refund of the permit fee shall be granted.

- (d) Late payments for permit fees shall accrue at the rate of ten percent per annum for the first 30 days. If the permit fee is not paid within 60 days after it is due, the permit shall terminate automatically. Any continued operation of a sidewalk cafe after termination of a permit shall be construed as operating a sidewalk cafe without a valid permit, and the city manager shall have the right to remove, upon 24 hours' written and/or verbal notice to the permittee, any and all sidewalk cafe furniture used in connection with the sidewalk cafe.
- (e) The City Commission may A review of the annual permit fee ~~will be required~~ whenever the change in the Consumer Price Index (CPI), between the latest CPI and the date of the CPI used for the last fee adjustment, is one and one-half percent or greater.

**Sec. 82-384. Permitted sidewalk cafe frontage; requests for expansions.**

- (a) Sidewalk cafes are restricted to the sidewalk frontage of the restaurant to which the permit is issued or, if the restaurant is an ancillary and/or secondary use to another type of business establishment, the sidewalk cafe shall be restricted to the sidewalk frontage of the building (or portion thereof) of the "primary" business establishment (within which the restaurant is located). Only a restaurant whose premises are on a ground floor adjacent to and fronting the sidewalk may be issued a sidewalk cafe permit. Sidewalk cafes may be extended into a loading zone fronting a restaurant as provided in subsection (d) below.
- (b) An applicant for a sidewalk cafe permit may be permitted, upon prior written request by the permittee to the city manager, to extend by a maximum total of 50 feet in the right-of-way on one side and/or the other side of the restaurant to which the permit is issued (of the business establishment where the restaurant is located); the permittee shall make written application to the city manager setting forth the reason(s) for the proposed expansion and provide a site plan showing the proposed expansion. All requests for expansions pursuant to this subsection (b) shall be reviewed by the city manager on a case by case basis. In reviewing such requests, the city manager, in making his determination to approve or deny, shall consider the following:
  - (1) Pedestrian access.
  - (2) Visibility of the front of the adjacent owner's business.
  - (3) Obstructions.
  - (4) Accessibility to the adjacent owner's business by patrons.
  - (5) The city manager, shall solicit input from businesses and property owners on the same block including, without limitation, the immediately adjacent (i.e., next door) business and property owners.
  - (6) The city manager shall provide written notice to the adjacent business establishment (tenant) and property owner on to whose frontage the sidewalk cafe proposes to expand. The notification shall include the following information: the name and address of the permittee/business establishment requesting the expansion; the approximate location and size of the area requested; and the name and address of the city official and/or employee to forward comments to, and the time period within which to forward said comments (which time period shall be no less than 14 days). Said notice shall be sent, as to the adjacent business establishment (tenant), to the name and address on file with the city for the establishment's occupational license and, for the property



owner, to the name and address identified in the records of the Miami-Dade County Property Tax Appraiser's Officer. Any objections not submitted and received by the city within the date provided in the notice shall be deemed waived.

- (7) The city manager may also consider any history of violations and/or warnings pursuant to Section 82-371.

In the event of approval by the city manager to expand a sidewalk cafe pursuant to this subsection (b), the additional square footage will be computed into the new permit fee.

Notwithstanding the city manager's approval of a sidewalk cafe expansion pursuant to this subsection (b), in the event that the adjacent business establishment and/or property owner (on to which a sidewalk cafe has expanded) subsequently elects to apply for a sidewalk cafe permit to operate a cafe in front of its premises, that new applicant/permittee shall provide the city manager with notice of such intent stating the applicant's name; the property address; the name of the business establishment and/or the restaurant (of which the cafe is a part of); and the anticipated opening date. The city will provide the business establishment (tenant) and property owner which is currently expanding into the proposed new applicant/permittee's frontage with a courtesy copy of the notice. Following receipt of said written notice by the city, and provided that the new applicant/permittee obtains a sidewalk cafe permit, as well as any other required permits and/or licenses for operation of the business establishment and/or restaurant associated with the proposed new sidewalk cafe, then the city manager's prior consent for expansion shall terminate, and the city shall provide written notice to the adjacent sidewalk cafe permittee advising it of such termination, and providing a termination date therefore. The city's notice shall provide the adjacent property owner with at least seven calendar days' notice prior to the effective date of termination of the expansion. Upon the termination date of the city's consent to expansion, the sidewalk cafe permit and the permit fee will be adjusted accordingly.

- (c) In the case of sidewalk cafes on Lincoln Road, an expansion of a sidewalk cafe across the centerline of Lincoln Road Mall may also be permitted. The permittee shall make written application to the city manager setting forth the reason for the proposed expansion and provide a site plan showing the proposed expansion. Requests for expansions pursuant to this subsection (c) shall be reviewed by the city manager on a case by case basis. In reviewing such requests, the city manager shall consider the following:

- (1) The applicant/permittee would otherwise be significantly deprived of the use of the right-of-way for which the sidewalk cafe permit is sought;
- (2) There are special circumstances and conditions that exist, which were not self-created by the applicant/permittee, and are peculiar to that portion of the right-of-way, and are not generally applicable to other rights-of-way in the immediate area;
- (3) The granting of the expansion is the minimum that will allow the applicant/permittee's reasonable use of the area for its sidewalk cafe operations; and
- (4) The granting of the expansion will not significantly impair the ability of pedestrians on that particular portion of Lincoln Road Mall to walk comfortably from one side of the mall to the other.

In the event of approval by the city manager to expand a sidewalk cafe pursuant to this subsection (c), the additional square footage will be computed into the new permit fee.

- (d) Loading zones in front of a ground floor restaurant use with sidewalk frontage and a sidewalk cafe permit may be used as part of an expanded sidewalk cafe permit area when the street on which the loading zone is located is closed to traffic, provided that the loading



zone is within a street area that is regularly closed to traffic during certain days or hours, a minimum of five days each week. All platforms, tables and chairs in the loading zone shall be removed at the close of business each night. A permit modification will be required before use of a loading zone may commence, subject to suspension or revocation at the discretion of the public works director. The fee for the temporary expanded sidewalk cafe permit area shall be as provided in ~~Section 82-383 hereof, of the City Code.~~

**Sec. 82-385. Minimum standards, criteria, and conditions for operation of sidewalk cafes.**

- (a) The permittee shall take any and all actions to assure that its use of the public right-of-way in no way interferes with ~~patrons of other sidewalk cafes, or pedestrians utilizing the right-of-way and in no way~~ limits their free, unobstructed passage thereto.
- (b) Sidewalk cafes shall be located in such a manner that a distance of not less than five feet is maintained at all times as a clear and unobstructed five-foot pedestrian path around public amenities and areas such as, by way of example, fountains, landscaped areas (excluding city planters), and seating/shade structures. A five-foot pedestrian path shall also be required and established where the city manager, in his reasonable judgment and discretion, determines that the operation of a sidewalk cafe inhibits pedestrian access to an adjacent business establishment or adversely affects the visibility of an adjacent storefront. Notwithstanding the preceding, the city manager, in his reasonable judgment and discretion, and on a case-by-case basis, may approve and allow for a pedestrian path of less than five feet where an applicant/permittee's sidewalk cafe operation would be significantly impacted. In considering such cases, and in determining whether an applicant/permittee is "significantly impacted," the city manager may apply the criteria set forth in ~~subSections 82-384(c)(1)–(4) herein.~~ A five-foot pedestrian path shall also be required and established where the city manager, in his reasonable judgment and discretion, determines that the operation of a sidewalk cafe inhibits pedestrian access to an adjacent business establishment or adversely affects the visibility of an adjacent storefront.
- (c) No tables, chairs, umbrellas, or other sidewalk cafe furniture shall be permitted within ten feet of a bus bench and/or bus shelter. A distance of five feet shall be maintained from taxi stands, fire hydrants, bike racks, directory signage/kiosks, and/or other similar public street furniture and/or fixtures.
- (d) No tables, chairs, umbrellas or other sidewalk cafe furniture shall be permitted within five feet of an alley, pedestrian crosswalk, or corner curb cut.
- (e) The pedestrian path for Lincoln Road shall be a 12-foot clear path for emergency and maintenance vehicles. The exact location of the path on each block shall be determined by the city manager, in his reasonable judgment and discretion, and shall be incorporated into the sidewalk cafe site map of Lincoln Road.
- (f) No object shall be permitted around the perimeter of an area occupied by tables and chairs which would have the effect of forming a physical or visual barrier discouraging the free use of the tables and chairs by the public, or, (in the case of Lincoln Road), which would have the effect of obstructing the pedestrian path or public access between the north and south sides of Lincoln Road.
- (g) The area covered by a sidewalk cafe permit, and the sidewalk and street immediately adjacent to it, shall be maintained in a clean, neat and orderly appearance at all times by the permittee. The area of the sidewalk, curb and gutter immediately adjacent to the sidewalk cafe shall be cleared of all debris during hours of operation, and again at the close of each business day, or as may otherwise be determined by the city manager. The



permittee shall be responsible for pressure cleaning the floor surface on which the sidewalk cafe is located at the close of each business day. The city shall pressure wash the right-of-way from time to time in accordance with such schedule as shall be established in the reasonable judgment and discretion of the city manager. In establishing said schedule, the city manager shall use reasonable efforts to assure that the city's pressure cleaning of the public right-of-way occurs at such times as will cause the least disruption to sidewalk cafe operations.

- (h) Tables, chairs, umbrellas, and any other sidewalk cafe furniture shall be maintained in a clean, attractive, and orderly appearance, and shall be maintained and kept in good repair at all times.
- (i) All sidewalk cafe furniture shall be of high quality, design, materials, and workmanship so as to ensure the safety, comfort, and convenience of the public.
- (j) Only the sidewalk cafe furniture specifically shown on the approved sidewalk cafe site plan shall be allowed in the permit area.
- (k) ~~(4)~~ All tables, chairs, umbrellas, and any other sidewalk cafe furniture shall be readily removable, and shall not be physically attached, chained, or in any other manner affixed to any public structure, street furniture, signage, and/or other public fixture, or to a curb and/or public right-of-way.

~~(2)(i)~~ Notwithstanding the provisions of subsection (k)~~(4)~~above, on the west sidewalk on Ocean Drive, between 5th Street and 15th Street, umbrellas may be affixed to the sidewalk with an in-ground mount system that is flush with the sidewalk or with a bolted metal plate not to exceed nine inches by nine inches in size. A detailed engineering design, and a structural analysis of either the mount system or metal plate, shall be submitted to the department of public works for review and approval. If permitted, such mount system or metal plate must be easily removable (as determined by the city) to provide a smooth ADA-compatible surface when the mount system or metal plate is removed. In the event that a particular sidewalk cafe is no longer a permitted use, the umbrellas and entire mount system or metal plates shall be removed and a standard concrete sidewalk shall be re-installed, subject to the review and approval of the department of public works.

- (l) The stacking or piling up of chairs shall be prohibited on the right-of-way.
  - (i) Notwithstanding subsection (l), ~~On Lincoln Road Mall~~, tables, chairs and closed-up umbrellas may only remain on the right-of-way (within the permit area) as long as they are placed in an orderly manner. ~~Notwithstanding the foregoing, on Lincoln Road Mall~~ tables, chairs and closed-up umbrellas may remain on the right-of-way as long as 80 percent of the restaurants on Lincoln Road Mall are open for lunch beginning at 11:00 a.m. The city will make this determination on two separate times during each permit year. The first determination shall be made on October 1, with the second determination being made on April 1 of each year. The phrase "open for lunch" shall be defined by the serving of meals to patrons during the lunch hour. If the city determines that less than 80 percent of the restaurants on Lincoln Road Mall are open for lunch on either October 1 or April 1 of a permit year, then the following regulation shall apply to all restaurants on Lincoln Road Mall.
  - (ii) Any and all other sidewalk cafe furniture including, without limitation, rolling service stations, service carts, and bussing stations, may only be maintained in the permit area during hours of operation; provided however, that planters that cannot be readily removed may remain within the permit area subject to the provisions of subsection (s)



hereof. On Lincoln Road Mall, rolling service stations, service carts, and bussing stations shall not be permitted to be placed within five feet of the walls, columns, or posts of the Lapidus structures, city planters, or in front of other storefronts and/or business establishments.

Notwithstanding anything contained in this subsection (l), the city manager may require a permittee to store its tables, chairs and/or umbrellas off of the right-of-way if, in his reasonable judgment and discretion, the city manager determines that the sidewalk café permit area and immediately adjacent public right-of-way are not being adequately maintained in accordance with this division.

(m) No storage of dishes, silverware, or other similar sidewalk café equipment shall be allowed in the permit area, or in any other portion of the public right-of-way, or outside the structural confines of the building in which the restaurant is located, during non-business hours.

~~(n) There shall be no live entertainment or speakers placed in the permit area unless expressly permitted as a special event issued by the city's specified special events office. Conditions such as hours and days of operation and audio levels will be regulated by the city's special events office, and these may vary during the year.~~

(~~en~~) One menu board shall be permitted, per sidewalk café, for every 50 feet of frontage. No food or drink special(s) may be displayed, disclosed, or posted on any menu board or sandwich board sign. Specials board(s) are prohibited in all sidewalk café permit areas and any other portion of the public rights-of-way.

~~(1)(i)Exception.~~ As applicable only to those sidewalk cafés located north of 63<sup>rd</sup> Street, the provision in subsection (~~en~~) that pertains to the prohibition on ~~Specials board(s)~~ sidewalk café permit areas and public rights-of-way shall not take effect until July 27, 2020.

~~(p) No food preparation, food storage, expanded polystyrene food service articles, single-use plastic beverage straws, single-use plastic stirrers, refrigeration apparatus or equipment, or fire apparatus or equipment, shall be allowed on the right-of-way. In addition, expanded polystyrene food service articles, single-use plastic beverage straws, and single-use plastic stirrers shall not be provided to sidewalk café patrons.~~

~~(1)(i)Exception.~~ The provisions in subsection (p) that pertain to single-use plastic beverage straws and single-use plastic stirrers shall not restrict a sidewalk café operator from providing a beverage with, or offering the use of, a single-use plastic beverage straw or single-use plastic stirrer to an individual with a disability or medical condition that impairs the consumption of beverages without a single-use plastic beverage straw or single-use plastic stirrer.

~~(qo) No food displays shall be permitted on the public right-of-way. No advertising signs or business identification signs shall be permitted on the public right-of-way except that the restaurant name and/or its logo may be permitted on umbrellas but such logos and/or lettering may not exceed six inches in height.~~

(~~fp~~) ~~(1)~~Umbrellas shall be fire-retardant, pressure-treated or manufactured of fire-resistant material. No portion of an umbrella shall be less than six feet eight inches above the right-of-way. Two or more umbrellas may not be clipped, zipped or otherwise fastened together in order to form a tent-like structure. Clear plastics or other materials may not be fastened, rolled or otherwise be attached to umbrella edges in order to create an enclosure.



~~(2)~~ (i) Notwithstanding the provisions of subsection ~~(f)(1)(p)~~, and subject to planning department review and approval, the following provisions shall apply to sidewalk cafes located on the west sidewalk on Ocean Drive, between 5th Street and 15th Street:

- a. A maximum of three umbrellas may be zipped together;
- b. Rain gutters may be installed between zipped umbrellas; and
- c. Colorless and transparent roll-down tarps may be permitted to be attached to umbrellas, provided that the tarps are only utilized during periods of strong wind or rainfall. Within one hour of the cessation of such wind and/or rainfall, the roll-down tarp shall be removed from the umbrella/awning system and stored on private property.

(sg) The city manager may permit the use of planters manufactured of terra-cotta or polymer materials, with the number and size to be reviewed at time of application. Placement of planters within sidewalk cafe areas shall be five feet apart or greater. It shall be the permittee's responsibility to immediately remove planters, upon written and/or verbal notice from the city manager, in case of emergency or other circumstances, as provided in this division. Maximum size of planters shall not exceed the following:

- (1) Rectangular planters: 30 inches long, by 15 inches wide by 20 inches high.
- (2) Round planters: 24 inches diameter by 24 inches high.
- (3) Planters 20 inches or higher shall be on rollers or on rolling bases.
- (4) The combination of planters and plant height should not exceed a table height of 34 inches.

Plants shall be properly maintained. Distressed plants shall be promptly replaced. Plant fertilizers which contain material that can stain the sidewalks shall not be allowed. Water drainage from any plants onto the sidewalk shall not be allowed. Potted plants shall have saucers or other suitable systems to retain seepage.

~~(tr)~~ Permittees may make written request to the city manager to use city electricity for powering floor fans during the summer months. Summer months are defined as the period beginning on May 1, and ending on September 30. The city manager will make electrical outlets operable upon payment of a flat fee, which fee shall be determined, and may be adjusted from time to time, in the reasonable judgment and discretion of the city manager, for each of the calendar days during the summer months. City electrical outlets will be restricted to powering floor fans only. Using the electrical outlets for powering lights, menu board lighting, and any other electrical device is strictly prohibited. Permittees violating this restriction will have the electrical boxes deactivated and forfeit any monies paid for electrical use. Fans must be UL approved for outdoor use. Extension cords are not allowed.

(us) No permit shall be granted on Lincoln Road in an area designated in the sidewalk cafe site map as restricted for special and cultural events; provided however, that the city manager may approve temporary use of such area(s), on a case by case basis, and only for a defined, limited period of time.

~~(v) A sidewalk cafe shall be prohibited from continuing its operation until such time that it displays or discloses, in writing, actual prices for food and drink menu item(s), or displays or discloses, in writing, actual prices and accurate terms and conditions for any food and drink menu special(s), consistent with those requirements set forth in section 82-381(h) and 82-382(b)(16). A sidewalk cafe may not charge a price that is greater than the price displayed or disclosed for any food or drink menu item(s) or food or drink menu special(s). A menu~~



~~that prominently displays the name of the sidewalk cafe operator; actual prices for food and drink menu item(s) and for food and drink menu special(s); and, if applicable, accurate terms and conditions for any food and drink menu special(s), must be provided to each sidewalk cafe patron.~~

~~(w) A sidewalk cafe that automatically includes a gratuity, service charge, minimum charge, corkage fee, set up fee, sharing fee or charge, or other similar charge, either in the price of the meal or drink or separately imposed for all items ordered, and fails to properly notify the customer of the automatic gratuity or service charge, is prohibited from operating on the city's property. The notification must be consistent with those requirements set forth in sections 82-381(i) and 82-382(b)(17).~~

~~(x) A sidewalk cafe that fails to separately itemize and state the actual amount of the following:~~

~~(1) Gratuities or tips;~~

~~(2) Service charges, minimum charges, corkage fees, set up fees, sharing fees or charges, or similar charges; or~~

~~(3) The total combined percentage and amount of city, county, and state taxes, on the face of the customer's bill and receipt;~~

~~It is prohibited from operating on the city's property. The notification must be consistent with those requirements set forth in subsections 82-381(i) and 82-382(b)(17).~~

~~(y) As applicable to sidewalk cafe permittees on Ocean Drive between 5th Street and 15th Street, every manager and every employee assigned to work in the sidewalk cafe permit area must successfully complete a hospitality training program that has been previously approved by resolution of the mayor and city commission. Within one year of completing such program and each year thereafter, every manager and every employee assigned to work in the sidewalk cafe permit area shall complete an abbreviated version of the same hospitality training program. Sidewalk cafe permittees shall:~~

~~(1) Maintain records on premises evidencing compliance with this subsection (y), and~~

~~(2) Submit to the city manager, on an annual basis, the affidavit specified in subsection 82-382(b)(18).~~

~~(z) Single use carry out plastic bags shall not be allowed in the right-of-way and shall not be provided to sidewalk cafe patrons.~~

#### **Sec. 82-386. Indemnification and insurance.**

~~(a) The permittee agrees to indemnify, defend, save and hold harmless the city, its officers and employees, from any and all claims, liability, lawsuits, damages and causes of action which may arise out of the permit or the permittee's activity on the public right-of-way.~~

~~(b) The permittee agrees to meet and maintain for the entire permit period, at its own expense, the following requirements:~~

~~(1) Commercial general liability insurance, in the amount of \$1,000,000.00 per occurrence for bodily injury and property damage. The city City of Miami Beach, Florida, must be named as an additional insured on this policy, and an endorsement must be issued as part of the policy reflecting compliance with this requirement.~~

- (2) For sidewalk cafes which serve alcoholic beverages, liquor liability insurance, in the amount of \$1,000,000.00 per occurrence for bodily injury and property damage. The ~~city~~ City of Miami Beach, Florida, must be named as an additional insured on this policy, and an endorsement must be issued as part of the policy reflecting compliance with this requirement.
- (3) Workers' compensation and employers' liability as required by the sState of Florida.
- (c) All policies must be issued by companies authorized to do business in the state and rated B+:VI or better per Best's Key Rating Guide, latest edition.
- (d) The city must receive 30 days' written notice prior to any cancellation, non-renewal or material change in the coverage provided.
- (e) The permittee must provide and have approved by the city an original certificate of insurance as evidence that the requirements set forth in this section have been met prior to commencing operations.
- (f) Failure to comply with these requirements at any time ~~shall be deemed to be operating without a valid permit~~ and shall cause an immediate suspension or revocation of the permit.

**Sec. 82-387. Prohibited "no table" zones.**

- (a) There shall be no sidewalk cafes permitted and/or placed within a section of the 1100 block of Lincoln Road Mall, between Lenox Avenue and Alton Road; said section as more specifically defined by the following description:

Land description:

A portion of Lincoln Road lying between Alton Road and Lenox Avenue, as shown on "Commercial Subdivision," according to the plat thereof, as recorded in Plat Book 6, at Page 5 of the Public Records of Miami-Dade County, Florida, being more particularly described as follows:

Commence at the southwest corner of Lot 6, Block 39 of said "Commercial Subdivision;" thence south 89°08;deg;55" west along the south line of Block 39 of said "Commercial Subdivision," a distance of 11.20 feet; thence south 00°51;deg;05" east, a distance of 25.00 feet to the point of beginning; thence continue south 00°51;deg;05" east, a distance of 50.00 feet; thence south 89°08;deg;55" west along a line 25.00 feet north and parallel with the south right-of-way line of said Lincoln Road, a distance of 190.08 feet; thence north 00°51;deg;05 west, a distance of 50.00 feet; thence north 89°08;deg;55" east along a line 25.00 feet south and parallel with the north right-of-way line of said Lincoln Road, a distance of 190.08 feet to the point of beginning.

Said land situate, lying and being in the City of Miami Beach, Miami/Dade County, Florida; containing 9,504 square feet, more or less.

- (b) There shall be no personalty [property] or equipment relating to the operation of a restaurant, including, without limitation, sidewalk cafe furniture, garbage receptacles, storage containers, back-of-house operation, equipment or supplies, or any other similar item permitted and/or placed within the improved section of Euclid Avenue, between Lincoln Road and Lincoln Lane South, which section is more particularly described as follows:



Land description:

A portion of Euclid Avenue right-of-way as shown on the plat of "Second Commercial Subdivision of the Alton Beach Realty Company", according to the plat thereof, as recorded in Book 6, at Page 33, and the plat of "Lincoln Subdivision" according to the plat thereof, as recorded in Plat Book 9, at Page 69, both recorded in Public Records of Miami-Dade County, Florida; bounded on the north by the extension of the south right-of-way line of Lincoln Road; bounded on the south by the extension of the north right-of-way line of Lincoln Lane South; bounded on the east by the east right-of-way line of Euclid Avenue and bounded on the west by the west right-of-way line of Euclid Avenue, less the northerly 30 feet.

Said land situate, lying and being the City of Miami Beach, Miami-Dade County, Florida; containing 8,400 square feet, more or less.

**Sec. 82-388. Hours of sale of alcoholic beverages; exceptions; enforcement.**

- (a) Alcoholic beverages shall not be offered for sale or consumption at sidewalk cafes between the hours of 1:30 a.m. and 8:00 a.m., and shall not be consumed at sidewalk cafes between the hours of 2:00 a.m. and 8:00 a.m. Compliance with this section shall be a condition of maintaining a sidewalk cafe permit.
- (b) Notwithstanding subsection (a), alcoholic beverages may be offered for sale or consumption and may be consumed at sidewalk cafes located on Ocean Drive, between 5th Street and 15th Street, at such additional times as provided in sSection 6-3 of this Code.
- (c) A violation of this section shall be enforced and penalties shall be imposed in accordance with sSection 6-3(8) of this Code.

**Secs. 82-389. Sidewalk Café Code of Conduct**

Sidewalk café permittees must comply with those requirements set forth below in the Sidewalk Café Code of Conduct, which is supplemental to, and in addition to, all other standards, criteria and conditions herein regulating sidewalk cafes, and is not intended to amend, repeal or replace any other provision of Chapter 82, Article IV, Division 5. A sidewalk café operator that fails to comply with any provision(s) of the Sidewalk Café Code of Conduct, as set forth herein, may be prohibited from operating pursuant to those enhanced penalties identified within subsection 82-371(b).

- a) A sidewalk cafe must display or disclose, in writing, actual prices for food and drink menu item(s), and display or disclose, in writing, actual prices and accurate terms and conditions for any food and drink menu special(s). The displayed price for the food or drink menu item(s) or food and drink menu special(s) (and, if applicable, the terms and conditions for any food and drink menu special(s)) must be in a size (font) and typeface, which is at least as large as the name of the menu item. Such prices (and, if applicable, terms and conditions) must be displayed adjacent to the name, description, photograph, and/or image of each menu item or menu special, except as may be expressly authorized pursuant to the sidewalk cafe menu design guidelines. All menu prices must be displayed in numeric format. A sidewalk cafe may not charge a price that is greater than the price displayed or disclosed for any food or drink menu item(s) or food or drink



menu special(s). In the event that a sidewalk cafe patron makes a unique or special request for a food or drink menu item not listed on the menu, the sidewalk cafe must disclose, to the patron, the price of the unique or specially requested food or drink menu item, prior to agreeing to prepare the food or drink menu item. A menu that prominently displays the name of the sidewalk cafe operator; actual prices for food and drink menu item(s) and for food and drink menu special(s); and, if applicable, accurate terms and conditions for any food and drink menu special(s) must be provided to each sidewalk cafe patron.

- b) A sidewalk cafe that automatically includes a gratuity, service charge, minimum charge, corkage fee, set up fee, sharing fee or charge, or other similar charge, either in the price of the meal or drink or separately imposed for all items ordered, must display the actual amount of each such gratuity, charge, and fee on the menu and on the face of the customer's bill. This disclosure serves to provide the customer notification that an automatic gratuity, charge, and/or fee is being included by the sidewalk cafe operator. The disclosure of each gratuity, charge, and fee within the menu must not be smaller than 14-point font, and the disclosure within the bill must not be smaller than 12-point font.
- c) A sidewalk cafe that includes a gratuity or tip as a charge must separately itemize and state the actual amount of this charge on the face of the customer's bill and receipt, and such gratuity or tip must only be calculated based on the pre-tax sale amount of the food or drinks. A sidewalk cafe operator that includes a service charge, minimum charge, corkage fee, set up fee, sharing fee or charge, or any other similar charge, must itemize and separately state the actual amount of such charges on the face of the customer's bill and receipt. Service charges, minimum charges, corkage fees, set up fees, sharing fees or charges, or other similar charges imposed by a sidewalk cafe operator as part of the charges for furnishing, serving, or preparing food products must be subject to sales tax and surtax. A sidewalk cafe operator must state the total combined percentage and amount of City, County, and State taxes on the face of the customer's bill and receipt, and must label such taxes accurately.
- d) There shall be no live entertainment or speakers placed in the sidewalk café permit area unless expressly permitted as a special event issued by the city's events office.
- e) No food preparation, food storage, expanded polystyrene food service articles, single-use plastic beverage straws, single-use plastic stirrers, refrigeration apparatus or equipment, or fire apparatus or equipment, shall be allowed on the right-of-way. In addition, expanded polystyrene food service articles, single-use plastic beverage straws, and single-use plastic stirrers shall not be provided to sidewalk cafe patrons.

  - (i) Exception. The provisions in this subsection shall not restrict a sidewalk cafe operator from providing a beverage with, or offering the use of, a single-use plastic beverage straw or single-use plastic stirrer to an individual with a disability or medical condition that impairs the consumption of beverages without a single-use plastic beverage straw or single-use plastic stirrer.

- f) Single-use carry plastic bags shall not be allowed in the right-of-way and shall not be provided to sidewalk café patrons.
- g) No food display(s) shall be permitted on the public right-of-way, nor shall any food and/or beverage display(s) be maintained within the restaurant/business establishment's premises in such a way that the placement of such display(s) is/are clearly visible from the sidewalk café permit and/or the public right-of-way.
- h) As applicable to sSidewalk café permittees on Ocean Drive, between 5th Street and 15th Street, including every manager and every employee assigned to work in the sidewalk cafe permit area, must successfully complete a hospitality training program that has been previously approved by resolution of the mayor and city commission. Within one year of completing such program, and each year thereafter, every manager and every employee assigned to work in the sidewalk cafe permit area shall complete an abbreviated version of the same hospitality training program. Sidewalk cafe permittees shall:
  - (1) Maintain records on premises evidencing compliance with this subsection (h), and
  - (2) Submit to the city manager, on an annual basis, the affidavit specified in subSection 82-382(b)(18).
- i) Sidewalk café operators located on Ocean Drive, between 5<sup>th</sup> Street and 15<sup>th</sup> Street, shall not:
  - (1) Solicit any pedestrian(s) located on the sidewalk abutting the sidewalk café permit area, or on the right of way within twenty (20) feet of the outer perimeter of the sidewalk café permit area, for the purpose of inducing such pedestrian to patronize any business establishment or sidewalk café, or purchase any food, beverage, or product, or service, unless the pedestrian first affirmatively communicates a desire to receive information about the sidewalk cafe's food, beverages, products, or services;
  - (2) Distribute any commercial handbill(s) to any pedestrian(s) located on the sidewalk abutting the sidewalk café permit area, or on the right of way within twenty (20) feet of the outer perimeter of the sidewalk café permit area, unless the pedestrian first affirmatively communicates a desire to receive information about the sidewalk café's food, beverages, products, or services; and/or
  - (3) Hold or display any commercial handbill(s) in such a way that impedes, hinders, delays, or obstructs any pedestrian's(s') gait or path of travel.

**Secs. 82-390 — 82-410. Reserved.**

## **SECTION 2. REPEALER.**

All ordinances or parts of ordinances in conflict herewith be and the same are hereby repealed.



**SECTION 3. SEVERABILITY.**

If any section, subsection, clause or provision of this Ordinance is held invalid, the remainder shall not be affected by such invalidity.

**SECTION 4. CODIFICATION.**

It is the intention of the Mayor and City Commission of the City of Miami Beach, and it is hereby ordained that the provisions of this ordinance shall become and be made part of the Miami Beach City Code. The sections of this ordinance may be renumbered or relettered to accomplish such intention, and the word "ordinance" may be changed to "section," "article," or other appropriate word.

**SECTION 5. EFFECTIVE DATE.**

This Ordinance shall take effect on the \_\_\_\_\_ day of \_\_\_\_\_, 2019.

**PASSED AND ADOPTED** this \_\_\_\_ day of \_\_\_\_\_, 2019.


**ATTEST:**

\_\_\_\_\_  
Dan Gelber, Mayor

\_\_\_\_\_  
Rafael E. Granado, City Clerk

Underline denotes additions  
~~Strikethrough~~ denotes deletions  
(Sponsored by Mayor Dan Gelber)

APPROVED AS TO  
FORM & LANGUAGE  
& FOR EXECUTION

  
\_\_\_\_\_  
City Attorney  
MAF

7/10/19  
\_\_\_\_\_  
Date

**NEIGHBORHOOD/COMMUNITY AFFAIRS COMMITTEE (NCAC)  
JULY 23, 2019 MEETING**

**Amendment of Miami Beach City Code Regarding Sidewalk Cafes**

**Legislative Record - Documents**

1. Transcript of testimony of John Deutzman taken at the June 5, 2019 City Commission meeting regarding fraudulent practices at Ocean Drive sidewalk cafes.
2. Reports of Undercover Secret Shopper Investigation of Ocean Drive Sidewalk Cafes Conducted July 2019.
3. Compilation of online reviews mentioning hawking and price scams on Ocean Drive
4. Sworn Declaration of Jo Manning dated June 19, 2019
5. Sworn Declaration of Alessia Marelli dated June 21, 2019
6. Sworn Declaration of Chantal Kahale dated June 21, 2019
7. Sworn Declaration of Laura Dominguez dated June 25, 2019
8. Sworn Declaration of Mark Samuelian dated June 25, 2019
9. Sworn Declaration of Amy Mehu dated June 27, 2019
10. Sworn Declaration of Clare McCord dated June 27, 2019
11. Sworn Declaration of Kevin Copithorne dated June 28, 2019
12. Sworn Declaration of Jonathan Plutzik dated June 28, 2019
13. Sworn Declaration of Michael Palma dated July 8, 2019
14. Sworn Declaration of Bethany Blakeman dated July 17, 2019
15. Sworn Declaration of John Deutzman dated July 2, 2019

MIAMI BEACH COMMISSION MEETING

\_\_\_\_\_/

1700 Convention Center Drive  
Miami Beach, Florida  
June 5, 2019  
At or around 8:30 a.m.

RE: PROHIBIT SPECIAL BOARDS BY SIDEWALK CAFES

Excerpt Transcript of Proceedings of  
Commission hearing in above-referenced matter  
transcribed by ELAINE CRANDALL, Registered  
Professional Reporter and Notary Public in and for  
the State of Florida at Large.

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(Thereupon, the following excerpt of proceedings as requested were transcribed.)

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MR. DEUTZMAN: Good morning, everybody; John Deutzman. I'm on the Mayor's Panel for Ocean Drive Security, Safety and Infrastructure. I'm here to speak about an item on the agenda, which is the removal of what are called "Special Boards on the Sidewalk Cafes." And let me tell you why.

I think everybody here can agree that the City cannot be coconspirators in trickery and fraud against our visitors and our residents.

In addition, we can't be part of the demise of the look of our beautiful city and our art deco area; yet we are doing both by consistently allowing these people to operate. And some of these businesses operate on what I call a shyster business model.

As of the end of the half of this fiscal year, the end of April, I detected 103 complaints on Yelp alone about trickery and possible fraud at Ocean Side -- Ocean Drive sidewalk cafes.

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My own observations of 39 businesses there show at least 15, which is 38 percent, with deceptive signage or possible deceptive signage, which includes two-for-one specials, two times one, which doesn't mean anything in English, two times one equals two; 50 percent off; and the 50 percent off sign, by the way, looks like it was designed by the Son of Sam, like, put together with arbitrary letters, and happy hour, generic happy hour around-the-clock, which, on its own, is impossible.

A happy hour, reasonable person, would believe that happy hour you're getting a discount. So it can't be going on all day and all night. That makes no sense.

So what we have here is false advertising in many places; consumer fraud. We've never attacked this properly. We've been good at ramping things up but we still haven't fixed it.

One of the portions of the bait and switch scam is the bait on these signs. They're called special signs. And, also, I don't know how these signs got here in the

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3 first place because I have guidelines here  
4 from 1993, revised in 2000. This is our  
5 golden era, Versace era, shall we say. And  
6 it says very clearly -- this esteemed body of  
7 people, I assume, came up with this: The  
8 tables formed sufficient advertisement; no  
9 additional signs for the sidewalk cafe are  
10 permitted.

11 So somehow we went from this, which  
12 seems reasonable, to like a carnival-like  
13 collection of gimmicks. And the only  
14 difference at a carnival, you kind of know  
15 you're going to get scammed.

16 You really don't have that warning on  
17 Ocean Drive. So I urge you to get rid of  
18 those things.

19 Thank you.

20 (Thereupon, the excerpt of  
21 proceedings requested to be transcribed  
22 concluded.)

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## CERTIFICATE OF REPORTER

STATE OF FLORIDA :  
: SS.  
COUNTY OF MIAMI-DADE :

I, ELAINE CRANDALL, Registered Professional Reporter and Notary Public in and for the State of Florida at Large, do hereby certify that I transcribe the proceedings requested, and that the foregoing pages, numbered from 1 to 4 inclusive, constitute a true and correct transcription of my shorthand report of the deposition by said witness.

I further certify that I am not an attorney or counsel of any of the parties, nor a relative or employee of any attorney or counsel connected with the action, nor financially interested in the action.

WITNESS my hand and official seal in the City of Miami, County of Miami-Dade, State of Florida, this 17th day of June, 2019.



ELAINE CRANDALL, R.P.R.



Xinvestigations.com

1835 NE 185 St., Suite 547, Miami, FL 33179  
(305) 929-3513, info@Xinvestigations.com  
Florida Private Investigations License: A2900334

### **Report on Investigation: Boulevard Restaurant**

**740 Ocean Drive, Miami, FL 33139**

**Tuesday July 16, 2019 3pm – 7pm**



Throughout the surveillance the host and hostesses were observed and documented as they offered a special to pedestrians passing by the location.

Date: July 16, 2019 Start Location: Boulevard Restaurant 740 Ocean Dr. Miami Beach, FL 33139

3:00 p.m. Investigators walked by Boulevard Restaurant as a hostess offered \$8.50 food specials.

- The Investigators chose the best table to document the activities of the hostess.

The restaurant has various menus. A regular food menu (front and back), a regular cocktail menu (front and back), and an \$8.50 food menu. Once seated, the waitress offered the Investigators a 2 for 1 drink special, excluding premium drinks, martinis and shots. Investigators ordered the specials they were offered.

3:00 p.m. – 5:00 p.m. Investigators observed the hostess, who wore black and white. She stood by the sidewalk offering the \$8.50 food specials to pedestrians. Investigators observed as pedestrians walked by and said no when offered the special, the female host would continue walking with them trying to convince the pedestrians. Pedestrians appeared uncomfortable as they would try to ignore the host, move away, or try not to make eye contact. Investigators also observed when pedestrians would stop to look at the menu board, the host would try to continue to persuade them.

5:00 p.m. – 7:00 p.m. A new shift began for the host, waiter's and waitress'. A male host wearing a floral shirt and black pants was observed. Other hosts were observed wearing all black. The male host appeared to be more aggressive than the previous female host. The male host was observed multiple times shoving the menu in front of pedestrians as they walked past the restaurant. Pedestrians appeared uncomfortable as they had to walk around the host in order to continue walking or walk along the street to avoid the host. Another male host was observed standing in the middle of the sidewalk and stopping people from passing to talk about the specials. Also, a female, who appeared to be a manager, was observed telling the host to put the menu in front of the pedestrians as they walked to show them the specials. Two menu boards were observed, one in the main entrance and one on the south side of the restaurant. Investigators observed as pedestrians were looking at the menu board, the host would run over to tell them about the specials. When offered the specials approximately 25-30 pedestrians stopped to look at the menu board, 70-80 said "No, thank you", and about 18 parties agreed to the specials and were seated at a table in the restaurant. Various crowds of people walked past the establishment. Approximately 175 pedestrians did not make any eye contact or respond to the hostesses and continued walking when offered the specials.

5:09 p.m. Investigators received the check. All offers were included. The waitress took it upon herself to include an 18% suggested tip as the total was written in pen on the receipt when Investigators received it.

6:55 p.m. Investigators asked the waitress for a to-go cup. They declined.









MOJITOS			
	15oz	16oz	18oz
	Small	Medium	Large
<b>MOJITO</b>			
Rum, fresh mint, lime, agave	\$25	\$35	\$45
<b>MANGO MOJITO</b>			
Cooler rum, fresh mint, lime, mango puree, soda water	\$25	\$35	\$45
<b>RASPBERRY MOJITO</b>			
Rum, fresh mint, lime, raspberry puree, soda water	\$25	\$35	\$45
<b>COCONUT MOJITO</b>			
Coconut rum, fresh mint, lime, coconut puree	\$25	\$35	\$45
<b>STRAWBERRY MOJITO</b>			
Rum, fresh mint, lime, strawberry puree, soda water	\$25	\$35	\$45
<b>MELON MOJITO</b>			
Rum, fresh mint, lime, melon puree, soda water	\$25	\$35	\$45
<b>PEACH MOJITO</b>			
Rum, fresh mint, lime, peach puree, soda water	\$25	\$35	\$45
<b>CHAMPAGNE MOJITO</b>			
Rum, fresh mint, lime, champagne	\$25	\$35	\$45
FROZEN DRINKS			
	15oz	16oz	60oz
	Small	Medium	Large
<b>STRAWBERRY DAIQUIRY</b>			
Light rum, strawberry mix, lime juice	\$25	\$35	\$55
<b>STRAWBERRY MARGARITA</b>			
Tequila, strawberry mix, lime juice	\$25	\$35	\$55
<b>PIÑA COLADA</b>			
Coconut rum, piña colada mix	\$25	\$35	\$55
<b>MANGO DAIQUIRY</b>			
Rum, mango mix	\$25	\$35	\$55
<b>BANANA DAIQUIRY</b>			
Rum, banana mix	\$25	\$35	\$55
<b>RASPBERRY DAIQUIRY</b>			
Rum, raspberry mix	\$25	\$35	\$55
PREMIUM DRINKS			
CHAMPAGNE			
	Shot 1.5oz	Bottle	
DOM PERIGNON			\$350
LOUIS ROEDERER CRISTAL			\$499
MOËT IMPERIAL BRUT			\$130
PERRIER-JOUËT GRAND BRUT SPECIAL			\$130
WHISKY			
	Shot 1.5oz	Bottle	
JOHNNIE WALKER RED	750ml	\$20	\$150
JACK DANIEL'S OLD No.7	750ml	\$20	\$170
JOHNNIE WALKER BLACK	750ml	\$20	\$190
BUCHANAN'S SCOTCH 12YR	750ml	\$25	\$190
OLD PARR SCOTCH 12YR	750ml	\$25	\$190
VODKA			
	Shot 1.5oz	Bottle	
ABSOLUT VODKA	750ml	\$20	\$150
KETEL ONE VODKA	750ml	\$20	\$170
TITO'S HANDMADE VODKA	750ml	\$25	\$190
GREY GOOSE VODKA	750ml	\$25	\$190
COGNAC			
	Shot 1.5oz	Bottle	
HENNESSY COGNAC	750ml	\$20	\$190
RUM			
	Shot 1.5oz	Bottle	
BACARDI RUM SUPERIOR	750ml	\$20	\$190
RON ZACAPA 23YR	750ml	\$25	\$220
TEQUILA			
	Shot 1.5oz	Bottle	
PATRÓN TEQUILA SILVER	750ml	\$25	\$190
PATRÓN TEQUILA ANEJO	750ml	\$35	\$250
ALL SODAS			
			\$ 7.99
Please read our restaurant policies below to ensure you have a great experience at our restaurant. Please read all offers and ask your server if you have any questions regarding our prices, promotions or portion sizes before making your selection. Promotions and discounts may not be combined. Drinks refills will be charged. Our POS system will only allow to split checks three (3) ways. Be prepared to show ID for alcoholic beverage purchase or credit card payments. Taxes are not included in above-mentioned prices. All drinks are made in house and cannot be returned. Premium liquor is available upon request for an additional charge.			
2x1 Happy hours only on large drink 60oz			
20% SERVICES CHARGE WILL BE INCLUDED			

Jul 16, 2019 at 3:06:26 PM



1999, 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, 2025, 2026, 2027, 2028, 2029, 2030, 2031, 2032, 2033, 2034, 2035, 2036, 2037, 2038, 2039, 2040, 2041, 2042, 2043, 2044, 2045, 2046, 2047, 2048, 2049, 2050, 2051, 2052, 2053, 2054, 2055, 2056, 2057, 2058, 2059, 2060, 2061, 2062, 2063, 2064, 2065, 2066, 2067, 2068, 2069, 2070, 2071, 2072, 2073, 2074, 2075, 2076, 2077, 2078, 2079, 2080, 2081, 2082, 2083, 2084, 2085, 2086, 2087, 2088, 2089, 2090, 2091, 2092, 2093, 2094, 2095, 2096, 2097, 2098, 2099, 2100, 2101, 2102, 2103, 2104, 2105, 2106, 2107, 2108, 2109, 2110, 2111, 2112, 2113, 2114, 2115, 2116, 2117, 2118, 2119, 2120, 2121, 2122, 2123, 2124, 2125, 2126, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2141, 2142, 2143, 2144, 2145, 2146, 2147, 2148, 2149, 2150, 2151, 2152, 2153, 2154, 2155, 2156, 2157, 2158, 2159, 2160, 2161, 2162, 2163, 2164, 2165, 2166, 2167, 2168, 2169, 2170, 2171, 2172, 2173, 2174, 2175, 2176, 2177, 2178, 2179, 2180, 2181, 2182, 2183, 2184, 2185, 2186, 2187, 2188, 2189, 2190, 2191, 2192, 2193, 2194, 2195, 2196, 2197, 2198, 2199, 2200, 2201, 2202, 2203, 2204, 2205, 2206, 2207, 2208, 2209, 2210, 2211, 2212, 2213, 2214, 2215, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223, 2224, 2225, 2226, 2227, 2228, 2229, 2230, 2231, 2232, 2233, 2234, 2235, 2236, 2237, 2238, 2239, 2240, 2241, 2242, 2243, 2244, 2245, 2246, 2247, 2248, 2249, 2250, 2251, 2252, 2253, 2254, 2255, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263, 2264, 2265, 2266, 2267, 2268, 2269, 2270, 2271, 2272, 2273, 2274, 2275, 2276, 2277, 2278, 2279, 2280, 2281, 2282, 2283, 2284, 2285, 2286, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2309, 2310, 2311, 2312, 2313, 2314, 2315, 2316, 2317, 2318, 2319, 2320, 2321, 2322, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2332, 2333, 2334, 2335, 2336, 2337, 2338, 2339, 2340, 2341, 2342, 2343, 2344, 2345, 2346, 2347, 2348, 2349, 2350, 2351, 2352, 2353, 2354, 2355, 2356, 2357, 2358, 2359, 2360, 2361, 2362, 2363, 2364, 2365, 2366, 2367, 2368, 2369, 2370, 2371, 2372, 2373, 2374, 2375, 2376, 2377, 2378, 2379, 2380, 2381, 2382, 2383, 2384, 2385, 2386, 2387, 2388, 2389, 2390, 2391, 2392, 2393, 2394, 2395, 2396, 2397, 2398, 2399, 2400, 2401, 2402, 2403, 2404, 2405, 2406, 2407, 2408, 2409, 2410, 2411, 2412, 2413, 2414, 2415, 2416, 2417, 2418, 2419, 2420, 2421, 2422, 2423, 2424, 2425, 2426, 2427, 2428, 2429, 2430, 2431, 2432, 2433, 2434, 2435, 2436, 2437, 2438, 2439, 2440, 2441, 2442, 2443, 2444, 2445, 2446, 2447, 2448, 2449, 2450, 2451, 2452, 2453, 2454, 2455, 2456, 2457, 2458, 2459, 2460, 2461, 2462, 2463, 2464, 2465, 2466, 2467, 2468, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 2491, 2492, 2493, 2494, 2495, 2496, 2497, 2498, 2499, 2500, 2501, 2502, 2503, 2504, 2505, 2506, 2507, 2508, 2509, 2510, 2511, 2512, 2513, 2514, 2515, 2516, 2517, 2518, 2519, 2520, 2521, 2522, 2523, 2524, 2525, 2526, 2527, 2528, 2529, 2530, 2531, 2532, 2533, 2534, 2535, 2536, 2537, 2538, 2539, 2540, 2541, 2542, 2543, 2544, 2545, 2546, 2547, 2548, 2549, 2550, 2551, 2552, 2553, 2554, 2555, 2556, 2557, 2558, 2559, 2560, 2561, 2562, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574, 2575, 2576, 2577, 2578, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2588, 2589, 2590, 2591, 2592, 2593, 2594, 2595, 2596, 2597, 2598, 2599, 2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2610, 2611, 2612, 2613, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2634, 2635, 2636, 2637, 2638, 2639, 2640, 2641, 2642, 2643, 2644, 2645, 2646, 2647, 2648, 2649, 2650, 2651, 2652, 2653, 2654, 2655, 2656, 2657, 2658, 2659, 2660, 2661, 2662, 2663, 2664, 2665, 2666, 2667, 2668, 2669, 2670, 2671, 2672, 2673, 2674, 2675, 2676, 2677, 2678, 2679, 2680, 26

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Please read our restaurant policies below to ensure you have a great experience at our restaurant. Please read all offers and ask your server before making your selection. Promotions and discounts may not be combined. Drinks refills will be charged. The POS system will only allow to split checks three (3) ways. Be prepared to show ID for alcoholic beverage purchase or credit card payments. Taxes are not included in above-mentioned prices. All drinks are made in house and cannot be returned. Premium liquor is available upon request for an additional charge.

20% SERVICES CHARGE WILL BE INCLUDED

Jul 16, 2019 at 3:06:47 PM

**BOULEVARD**  
*Restaurant*

**\$8.50**

**MENU**

CHICKEN WINGS \$8.50  
celery & fries

FRIED CALAMARI \$8.50  
served with spicy sauce

CHICKEN FINGERS \$8.50  
served with french fries

CAESAR SALAD \$8.50  
chopped romaine, parmesan cheese &  
home caesar dressing

CHEESE QUESADILLAS \$8.50  
guacamole, pico de gallo and sour cream

MOZZARELLA STICK \$8.50  
spicy marinara sauce

SHRIMP SPAGUETTI \$8.50  
with tomato sauce

FETTUCINE ALFREDO \$8.50  
in a creamy parmesan sauce

CHIKEN TERIYAKI \$8.50  
served with white rice

\*Consuming raw or undercooked meats,  
poultry, seafood, shellfish, oysters or eggs may  
increase your chance of food borne illness,  
specially if you have certain medical conditions.

Please ask your server for any questions or concerns.

Jul 16, 2019 at 3:05:45 PM



**Boulevard Restaurant**  
**740 OCEAN DR.**  
**MIAMI BEACH FL. 33139**

TUE JULY 16, 2019  
**CHECK #618866-1**  
TABLE #22

1 60 CLASSIC MOJITO	\$55.00
1 60 2X1 FREE	\$0.00
1 8.50 CHICKEN WINGS	\$8.50
1 8.50 C FINGERS	\$8.50
SUB-TOTAL	: \$72.00
SERVICE CHARGE	: \$14.40
SALES TAX 7%	\$6.04
City Tax 2%	\$1.44
<b>TOTAL</b>	<b>\$93.88</b>

Suggested Tip 15.00%	\$14.08
Suggested Tip 18.00%	\$16.90

Sales Tax 7%  
City Tax 2%  
Total Tax 9%  
**10.78**

Thank You for Dining At  
Boulevard Restaurant  
Time: 17:02 2 CUSTOMERS

20% SERVICE CHARGE INCLUDED

YOU HAVE BEEN SERVED  
BY : YAILET G

JUL 16, 2019 5:09:21 PM





End of Report



Xinvestigations.com

1835 NE Miami Gardens Drive, Suite 547, North Miami Beach, FL 33179  
(305) 929-3513, info@Xinvestigations.com  
Florida Private Investigations Licenses: A2900334, C2900371

### **Report on Investigation: Fritz (Cuba Libre)**

**524 Ocean Drive, Miami Beach, FL 33139**

**Tuesday July 16, 2019 3pm – 7pm**



Throughout the surveillance the hostesses were observed and documented as they offered a special to pedestrians passing by the location.

At approximately 3:00 p.m. the investigators walked by The Fritz. Two hostesses and a waiter walked up to both investigators and offered a two for one drink special and 20% off the food menu. The investigators agreed and the hostess with the waiter then proceeded to seat the investigators. The restaurant has two food menus, a board with \$9 specials, and an alcohol menu, which does not specify it's a 2 for 1 special. The Investigators were seated, ordered meals from the menu at the table and asked which drinks are the 2 for 1. The waiter then said only the 53oz at \$40 fall under the 2 for 1 special. The Investigators ordered the specials they were offered.

Between the hours of 3:00 p.m. and 7:00 p.m. the hostesses were observed as they offered two for one drink specials to pedestrians that walked by. Most pedestrians were not interested. Upon arrival, the restaurant was a quarter occupied. Various other pedestrians either stopped to look at the menu and continued walking or would not make eye contact with the host and continued walking. Besides the host, the waiters would also offer the drink specials to pedestrians walking by so they can be seated at their specific section.

At approximately 4:20 p.m. the waiter asked to close the check as his shift was over and introduced a second waiter that would be serving us. The check that was given first was a total of \$170.54 and did not include the 20% off discount, however, it did have the \$40 discount for the drink. When asked why it did not include the 20% off, the waiter stated he forgot to discount. The waiter returned with a second check in the amount of \$155.29. Investigators asked for coffee which was charged in a different check. Check came without showing a 20% discount. Investigators asked and the waitress, Maria stated that yes it does qualify for the 20% discount. The check was left as is. As there was no price on the menu for coffee, we assumed it was already deducted, but it was unclear.

During the surveillance, the hostesses and a waiter were aggressive with the pedestrians that walked by. The hostesses would at times team up and approach the pedestrians during the surveillance. The hostesses would walk either alone or with another hostess after the pedestrians to each side of the restaurant even if they initially refused. After investigators sat down, the waiter was asked about the 2 for one drink special and about an hour later, an Argentinean hostess told investigators that the 20% is offered whenever they decide.

Approximately 150 pedestrians were approached and about 120 averted their eyes and ignored the hostess.

At the end of the surveillance a to-go cup was asked, however the hostess stated we couldn't get the drink to go.





CUBA LIBRE  
524 OCEAN DRIVE  
0032a Table 4 #Party 2  
WALTER G SvrCk: 32 3:03p 07/16/19

1 CLASSIC PINA COLADA-LARGE*	40.00
1 FRZN FRSH FRT MARG-LARGE*	40.00
1 MOZZARELLA STICKS	12.00
2 RIBEYE, 1 well done, PURE Y CESAR SALAD, 1 medium, PURE Y CESAR SALAD	74.00

Sub Total: 166.00  
HAPPY HOUR \*Discount: 40.00  
STATE TAX: 8.82  
CITY TAX: 2.52

SER CHR 20% 33.20  
07/16 4:19p TOTAL: 170.54

\*\*\*\*\*  
NO REFUNDS  
20% SERVICE CHARGE ADDED TO ALL CHECKS

THANK YOU!!  
PLEASE COME AGAIN!!

0032  
Server: WALTER G  
07/16/19 16:28  
Rec: 20  
T: 4 Term: 2

CUBA LIBRE  
524 OCEAN DRIVE  
MIAMI BEACH, FL 33139  
( )

Name: LOPEZ/LEVDA\_L  
TID 753358150002

Purchase  
VISA DEBIT XXXXXXXX00000672  
CVM SIGN  
Invoice 0003200202  
Response APPROVED  
Auth Code 042816

EMV DETAILS  
AID A0000000031010  
TVR 8080008000  
IAD 06010A03A02000  
TSI 6800  
ARC Z3  
Amount USD \$122.09

TOTAL: 155.29

ADDL. TIP: -

TOTAL: 155.29

X

CARDHOLDER WILL PAY CARD ISSUER ABOVE  
AMOUNT PURSUANT TO CARDHOLDER AGREEMENT

Merchant Copy

CUBA LIBRE  
 524 OCEAN DRIVE  
 0032b Table 4 #Party 2  
 WALTER G SvrCk: 32 3:03p 07/16/19

1 CLASSIC FINA COLADA-LARGE	40.00
1 FRZN FRSH FRT MARG-LARGE	40.00
1 MOZZARELLA STICKS	12.00
2 RIBEYE, 1 well done,	
PURE Y CESAR SALAD, 1 medium,	
PURE Y CESAR SALAD	74.00
Sub Total:	166.00
OPEN \$ *Discount*:	55.00
STATE TAX:	7.77
CITY TAX:	3.32
*SER CHR 20%	33.20
07/16 4:25p TOTAL:	155.29

\*\*\*\*\*  
 NO REFUNDS  
 20% SERVICE CHARGE ADDED TO ALL CHECKS  
 THANK YOU!!  
 PLEASE COME AGAIN!!

0045  
 Server: MARTA M  
 07/16/19 18:46  
 Rec: 25  
 4 Term: 2

CUBA LIBRE  
 524 OCEAN DRIVE  
 MIAMI BEACH, FL 33139  
 ( ) -

Name: LOPEZ/LEVDA\_L  
 TID 753358150002  
 Purchase

VISA DEBIT XXXXXXXXXXXX0672  
 CVM SIGN  
 Invoice 0004500252  
 Response APPROVED  
 Auth Code 044618

EMV DETAILS  
 AID A0000000031010  
 TVR 8080008000  
 IAD 06010A03A0A000  
 TSI 6800  
 ARC Z3  
 Amount USD \$10.90

TOTAL: 12.90

ADDL. TIP: \_\_\_\_\_

TOTAL: 12.90





### RED WINES

CABERNET SAUVIGNON  
\$14.95

MERLOT  
\$14.95

MALEBEC  
\$14.95

### TEQUILA

AGAVE  
\$11

AGAVE  
\$11

AGAVE  
\$11

AGAVE  
\$11

AGAVE  
\$11

### VODKA

AGAVE  
\$11

AGAVE  
\$11

AGAVE  
\$11

AGAVE  
\$11

AGAVE  
\$11

### WHITE WINES

CHARDONNAY  
\$14.95

CHARDONNAY  
\$14.95

CHARDONNAY  
\$14.95

CHARDONNAY  
\$14.95

CHARDONNAY  
\$14.95

### WHISKEY & BOURBON

BLACK LABEL  
\$11

BLACK LABEL  
\$11

BLACK LABEL  
\$11

BLACK LABEL  
\$11

BLACK LABEL  
\$11

### AFTER DINNER DRINKS

BAILEY'S  
\$11

BAILEY'S  
\$11

BAILEY'S  
\$11

BAILEY'S  
\$11

BAILEY'S  
\$11

### MARGARITAS

AGAVE  
\$11

AGAVE  
\$11

AGAVE  
\$11

AGAVE  
\$11

AGAVE  
\$11

### MOUTOS

AGAVE  
\$11

AGAVE  
\$11

AGAVE  
\$11

AGAVE  
\$11

AGAVE  
\$11

### MARTINI'S

AGAVE  
\$11

AGAVE  
\$11

AGAVE  
\$11

AGAVE  
\$11

AGAVE  
\$11

### SPECIALTY DRINKS

AGAVE  
\$11

AGAVE  
\$11

AGAVE  
\$11

AGAVE  
\$11

AGAVE  
\$11

### FROZEN DRINKS

AGAVE  
\$11

AGAVE  
\$11

AGAVE  
\$11

AGAVE  
\$11

AGAVE  
\$11

**ASK YOUR SERVER ABOUT OUR HOOKAHS**

PAIRS NOT INCLUDED IN THE PRICE. A PAIR OF HOOKAHS WILL BE LOANED TO THE CUSTOMER. THE PAIR WILL BE RETURNED TO THE BAR. THE CUSTOMER WILL BE RESPONSIBLE FOR THE HOOKAHS. THE CUSTOMER WILL BE RESPONSIBLE FOR THE HOOKAHS. THE CUSTOMER WILL BE RESPONSIBLE FOR THE HOOKAHS.







Xinvestigations.com

1835 NE 185 St., Suite 547, Miami, FL 33179  
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Florida Private Investigations License: A2900334

### **Report on Investigation: Havana Restaurant( Breakwater)**

**940 Ocean Drive, Miami, FL 33139**

**Friday July 19, 2019 3pm – 7pm**



Throughout the surveillance the host and hostesses were observed and documented as they offered a special to pedestrians passing by the location.

Date: July 19, 2019 Start Location: Boulevard Restaurant 940 Ocean Dr. Miami Beach, FL 33139



3:00 p.m. Investigators walked by Boulevard Restaurant as a hostess offered 2 for 1 drink specials.

- The Investigators chose the best table to document the activities of the hostess.

The restaurant has a food and drink menu. A regular food menu (front and back) and a regular cocktail menu (front and back). As the investigators walked by, the hostess offered 2 for 1 drink specials. The investigators asked if the restaurant is running any food specials. The hostess asked a female that appeared to be a manager if a discount can be given. Moments later the hostess said a 20% off the menu and 2 for 1 drink special will be given.

Once seated, the waitress offered the Investigators a 2 for 1 drink specials. Investigators ordered the specials they were offered.

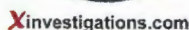
3:00 p.m. – 5:00 p.m. Investigators observed hostess, who wore black and white, as she stood by the sidewalk and offered 2 for 1 drink specials to the pedestrians. Investigators observed as pedestrians walked by and said no when offered the special. Pedestrians appeared uncomfortable as they would try to ignore the hostesses, move away, or try not to make eye contact. Investigators also observed when pedestrians would stop to look at the menu board, the host would try to continue to persuade them.

5:49 p.m. – 7:00 p.m. At approximately 5:49 the waitress asked for the check to be paid for. The waitress brought out a check without the 20% discount applied. When the investigators asked why the discount was not applied the waitress apologized as she was not aware that a discount was offered. The waitress went to a female that appeared to be a manager and the bill was adjusted with the 20% discount.

A new shift began for the hostesses, waiters and waitress. Pedestrians appeared uncomfortable as they had to walk around the host in order to continue walking or walk along the street to avoid the hostesses.

6:58 p.m. Investigators asked the waitress for a to-go cup. They declined.

During the surveillance approximately 160 pedestrians were approached and about 140 of them averted their eyes and ignored the hostesses and waitresses.







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## DRINKS

*The Cathedral of Cuban Mojitos*

**SOUTH BEACH MOJITO**  
With premium aged rum

**MOJITO CLÁSICO**  
Made with Don Q Superior rum, 20% Agave

**ULTIMATE MOJITO**  
Made with Don Q Superior rum, 20% Agave, 20% Orange, 20% Lime, 20% Sugar

**FRUITY MOJITOS** / 15.95 ★

All decorated with fresh fruit

**MANGO JITO**  
Made with Don Q Superior rum, 20% Agave, 20% Mango

**GRAPEFRUIT JITO**  
Made with Don Q Superior rum, 20% Agave, 20% Grapefruit

**PASSION FRUIT**  
Made with Don Q Superior rum, 20% Agave, 20% Passion Fruit

**RASBERRY**  
Made with Don Q Superior rum, 20% Agave, 20% Raspberry

**KIWI JITO**  
Made with Don Q Superior rum, 20% Agave, 20% Kiwi

**MOJICOCO**  
Made with Don Q Superior rum, 20% Agave, 20% Coconut

**GUAVA MOJITO**  
Made with Don Q Superior rum, 20% Agave, 20% Guava

**GRANJITO**  
Made with Don Q Superior rum, 20% Agave, 20% Granadilla

**PINEAPPLE MOJITO**  
Made with Don Q Superior rum, 20% Agave, 20% Pineapple

**STRAWBERRY MOJITO**  
Made with Don Q Superior rum, 20% Agave, 20% Strawberry

**MIAMI BEACH MOJITOS** / 15.95

**RED BULL MOJITO**  
Any Don Q Superior rum flavor and a shot of Red Bull

**DIET MOJITO**  
Any Don Q Superior rum flavor and a shot of Diet

**MOJITO PITCHERS**

**CLASSIC PITCHER MOJITO** 15

**FLAVOUR PITCHER MOJITO** 20

★ **CUBA LIBRE** ★

We are proud of using only the best quality rums.

**"OLD SCHOOL" CUBA LIBRE** / 14.95  
Made with Don Q Superior rum

**SPICED CUBA LIBRE** 15.95  
Made from carefully selected aged rum and natural spices. Choice of Captain Morgan or Sailor Jerry

**CUBATA** / 15.95  
Made with gold rum aged up to 3 years. Your choice of Don Q Superior, Flor de Caña 4 Gold, Don Q Gold, or Amaretto Gold

**CUBA LIBRE SPECIAL BARREL** 16.95  
Made with superior rum aged minimum 7 years. Choice of: Don Q Superior, Flor de Caña 4 Gold, or El Dorado 20

**CUBA LIBRE SELECCIÓN DE MAESTROS** / 17.95  
(Masters Selection)  
Made with the most exquisite blends aged 12 years or more. Your choice of Don Q Superior, Flor de Caña 12 years, or Amaretto 12 years



★ **OTHER CUBAN CLASSICS** 15.95 ★

**HAVANA COSMO**  
Don Q Superior rum, Peach, Strawberry, Cranberry and Pineapple Juice

**DAIQUIRI**  
Sugar, fresh lime juice, triple sec, and Don Q Superior rum

**HEMINGWAY SPECIAL**  
Don Q Superior rum, 20% Agave, 20% Pineapple Juice

**RON COLLINS**  
Sugar, fresh lime juice, soda water, and El Dorado 20 rum

**CANCHANCHARA**  
Don Q Superior rum, 20% Agave, 20% Honey

**HAVANA SPECIAL**  
Don Q Superior rum, 20% Agave, 20% Pineapple Juice

**CUBANITO / CUBAN BLOODY MARY**  
Salt & pepper, tomato juice, hot sauce, El Dorado 20 rum

**PIÑA COLADA**  
Don Q Superior rum, 20% Agave, 20% Pineapple Juice, and Don Q Superior rum

**CUBANADA** / 10.95  
Cold beer (Katany, Presidente, or Corona), fresh lime juice and chocolate juice

A 20% service charge has been added to your bill



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### FAMOUS CUBAN SANDWICHES

**SANDWICH HAVANA 1957** / \$7.95  
Cuban 1957 pressed chicken served with Cuban Salsa, lettuce, tomato in Cuban bread.

**CURAND** / \$7.95  
2 Cuban 1957 pressed with ham, roasted onion, Swiss cheese, pickles and mustard served in a deliciously seasoned Cuban bread.

**FRITA CUBANA** / \$10.95  
Seasoned chicken 2 and half pound with lettuce, jalapeno, cheese, onion and lettuce served in a deliciously seasoned Cuban bread.

**PAN CON LECHÓN** / \$10.95  
Roasted pork with grilled onions.

**MEDIANOCHE** / \$10.95  
A delightful combination of ham, roasted onion, Swiss cheese in ground soft sea bread.

**CHIGUETA PREPARADA** / \$7.95  
2 and half pound prepared in a deliciously seasoned Cuban bread.

**PAN CON BISTEC** / \$10.95  
Traditional Cuban prepared with ham, roasted onion, Swiss cheese, pickles and mustard served in a deliciously seasoned Cuban bread.

**CLUB SANDWICH** / \$10.95  
Turkey, ham, Swiss cheese, lettuce and onion served in a deliciously seasoned Cuban bread.

**GUILT-FREE TURKEY CUBAN SANDWICH** / \$10.95  
Roasted turkey, Swiss cheese, lettuce and onion served in a deliciously seasoned Cuban bread.

### All Day Breakfast (DESAYUNO TODO EL DÍA)

**TRADICIONAL** / \$10.95  
3 eggs any style with your choice of ham or bacon. Served with home fries, Cuban toast and Fresh Salsa.

**STEAK AND EGGS** / \$11.95  
Cuban Steak and eggs with home potatoes and cheese served in a skillet.

**OCEAN DRIVE BREAKFAST SANDWICH** / \$17.95  
A delightful combination of sliced pork, ham and Swiss cheese and complete on soft bread.

**UNLIMITED MIMOSA** / \$30.00  
Orange juice and sparkling wine.

### ★ SIDES ★

**FRÍJOLAS NEGROS** / \$4.95  
**ARROZ BLANCO** / \$4.95  
**MOROS** / \$4.95  
**MADUROS** / \$4.95

**TOSTONES** / \$4.95  
**TUCA CON MOLAJE** / \$4.95  
**ABACATE** / \$4.95  
(See menu)

### ★ KIDS MENU MENU DE NIÑOS ★

**CHICKEN FINGERS**  
**GRILLED PALOMILLA STEAK**  
**GRILLED CHICKEN BREAST**  
(\*Soda Included)

### ★ DESSERTS ★ POSTRES DE LA ABUELA

**CUBAN FLAN** / \$8.95  
**TRES LECHES** / \$8.95  
**GUAYA CHEESECAKE** / \$9.95  
**ULTIMATE CHOCOLATE CAKE** / \$9.95

### TÍRASELO TÚ CUBAN TIRAMISU

### ★ CUBAN SODAS ★ REFRESCOS CUBANOS

**IRON BEER** **JUPIRA** **MALTA** **MATERVA** / **DIET MATERVA**

### ★ COFFEE ★ CAFÉ

**CAFÉ HAVANA 57 / HAVANA 57 ESPRESSO** / \$4.95  
Havana 1957 coffee served with three different milks.

**TÉ CALIENTE / HOT TEA** / \$3  
**CHOCOLATE CALIENTE / HOT CHOCOLATE** / \$4.95

### PILON

(Choice of Whole milk / Evaporated milk / Condensed milk)

**HAVANA 1957**  
Breakwater Hotel

**WiFi**  
Username: Havana 1957 Guest  
Password: guest@havana

[www.havana1957.com](http://www.havana1957.com)  
940 Ocean Dr, Miami Beach, FL 33139  
Tel. (305) 834-3080  
@Havana1957

Raw, undercooked and barely cooking food of animal origin such as beef, eggs, fish, lamb, milk, poultry or shellfish increases the risk of foodborne illness. Individuals with certain health conditions may be at higher risk if these foods are consumed raw or undercooked.

A 90% has been added to your bill.

Pictures shown are for illustration purposes only.





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### Havana 1957 Signature

LA ESPECIALIDAD DE LA CASA  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

#### APPETIZERS

**CHICHEN CANARI** 12.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**COQUINOS** 9.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**EL GALLINERO** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**TAMAL EN VINO** 9.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**EMPANADAS DE TACALO** 11.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**TRUFFLE TUNA FISH** 12.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**ANCHOVITAS DE CEBOLLO** 10.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**TOSTONES RELLENOS MARIANOS** 10.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**PORTFOLIO CHICKEN WINGS** 10.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**GUACAMOLE & PONT MARIANAS** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**AMUCADO TOAST** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

#### SEAFOOD APPETIZERS

**ROSETA DE SERRANO EN ESCABECHE** 12.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**ORAN ESCABECHE DEL PESCADOR** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**MARIANO QUERO SEN** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**CEVICHE** 12.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**SHERMAN COCKTAIL** 17.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**SEAFOOD COCKTAIL** 17.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**CONYUNA TIRADITO** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

### Havana Green

TRINIDAD / CUBA  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

#### SOUPS

**SOPA DE POLLO** 9.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**SOPA DE FRIJOLITOS NEGROS** 12.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

#### BURGERS

**CUBAN BUNGER** 12.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**CLASSIC BUNGER** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**BACON CHEESE BUNGER** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

#### POULTRY

**PULCONE DE POLLO** 12.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**PECORINA DE POLLO A LA PLANCHA** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**BISTEC DE POLLO EMPANADO** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**POLLO PASTO A LA CUBANA** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**POLLO ORIENTADO** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**YUCA FIESTA DE POLLO** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

#### SEAFOOD

**PESCADO A LA PLANCHA** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**PASTO FIESTA DE POLLO** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**PALETA DE PESCADO EMPANADO** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**CHAMBERNO AL AJILLO** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**ENCHILADO DE VERDURAS** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**ENCHILADO DE CAMARONES** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**OCEAN DRIVE GRILLED SALMON** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**FISHMAN SEAFOOD STEW** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**GRAND SEAFOOD PASTA** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

#### MILANO

**PECORINA A LA CUBANA** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**TACALLO DE POLLO CON MARIANAS** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**QUINCE DE POLLO EMPANADO** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**ROSA VELA** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**PALMILLA A LA PLANCHA** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**GRANDE DE CUBA FIESTA** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**LACONIA MARIANO** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**CEBOLLO A LA CUBANA** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**BISTEC DE CEBOLLO EMPANADO** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**CHAMBERNO A LA CUBANA** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**LA CHURRERIA CUBANA** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.

**MILANO PASTELIN PLATER** 14.95  
A large family recipe of poultry, seafood, meats, fish, chicken, beef, pork, lamb, turkey, ham, sausage, and more.









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HAVANA 1957 OCEAN TEN  
\*\*\*\*\*  
940 OCEAN DRIVE  
MIAMI BEACH, FL 33139

0193b TABLE# 73 #Party 2  
YULIET V Svrck: 8 3:07p 07/19/19

1 BIG MARGACHELA	0.00
1 MOJITO UFC	39.95
1 2X1 BIG MARGACH	0.00
1 GRAN SALPICON	14.95
2 SPRITE	7.00
2 ENCHILADO MARISC, 1 classic 3, 1 classic 3	71.90

Sub Total: 133.80

Tax: 12.05

SERV CHARGE 26.76

07/19 5:49pTOTAL: 172.61

\*\*\*\*\*

THANK YOU!  
PLEASE COME AGAIN!

An 20% Service charge has  
been added to your bill

SALES TAX 7%

RESORT TAX 2%

TOTAL TAX 9%





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HAVANA 1957 OCEAN TEN

\*\*\*\*\*

940 OCEAN DRIVE  
MIAMI BEACH, FL 33139

0193c TABLE# 73 #Party 2  
YULIET V SvrCk: 8 3:07p 07/19/19

1 BIG MARGACHELA*	0.00
1 MOJITO UFC*	39.95
1 2X1 BIG MARGACH*	0.00
1 GRAN SALPICON*	14.95
2 SPRITE*	7.00
2 ENCHILADO MARISC*, 1 classic 3, 1 classic 3	71.90

Sub Total: 133.80

MIAMI DADE 20% \*Discount\*: 26.76

Tax: 9.63

SERV CHARGE 26.76

07/19 5:51pTOTAL: 143.43

\*\*\*\*\*

THANK YOU!

PLEASE COME AGAIN!

An 20% Service charge has  
been added to your bill

SALES TAX 7%

RESORT TAX 2%

TOTAL TAX 9%



Xinvestigations.com

0193

Server: YULIET V (#127) Rec: 79  
07/19/19 17:59, Chip T: 73 Term: 4

HAVANA1957 OCEAN TEN  
940 OCEAN DRIVE  
MIAMI BEACH, FL 33139  
( ) -

MID: \*\*\*0576

VISA: xxxxxxxxxxxx0858  
Approval Code: 065908  
ENTRY: CHIP  
TC: FB5F7FE1D652F535  
TVR: 8080008000  
AID: A0000000031010  
TSI: 6800  
ATC: 0102  
APP: VISA DEBIT  
CVM: Signature

SUB TOTAL: 143.43

OPTIONAL:                     

TOTAL: 143.43

X

PHONE: ( ) -  
CARDHOLDER WILL PAY CARD ISSUER ABOVE  
AMOUNT PURSUANT TO CARDHOLDER AGREEMENT  
\*A 20% SERVICE CHARGE IS INCLUDED\*

Merchant Copy



**End of Report**





Xinvestigations.com

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(305) 929-3513, info@Xinvestigations.com  
Florida Private Investigations License: A2900334

### **Report on Investigation: Il Giardino**

**1236 Ocean Drive, Miami, FL 33139**

**Saturday July 20, 2019 5pm – 9pm**



Throughout the surveillance the hostess and waiters and hostesses were observed and documented as they offered a special to pedestrians passing by the location.

Date: July 20, 2019 Start Location: IL Giardino 1236 Ocean Dr. Miami Beach, FL 33139

3:00 p.m. Investigators walked by Boulevard Restaurant as a hostess offered 2 for 1 drink specials. The investigators asked if there was a special on the food. The hostess responded that they do not offer food specials as this is a high quality restaurant. Once the hostesses saw the investigators were not too interested, she then offered 20% off the house special food items from the back of the menu.

- The Investigators chose the best table to document the activities of the hostess.

The restaurant has one menu. Front of the menu contains alcohol, the inside of the menu contains food and the back of the menu contains food house specials. Once seated, the waitress offered the

Investigators a 2 for 1 drink special, excluding premium liquors. The investigators asked the waitress if all the drinks were 2 for 1 (excluding the premium drinks). The waitress responded that the 20 oz. and the 32 oz. were not allowed to be shared, however if you couldn't drink both drinks tonight, you were allowed to get your second drink another day. The manager would sign a rain check. The 55 oz., 75 oz., and the 79 oz. were allowed to be shared. Investigators ordered the specials they were offered.

5:00 p.m. – 9:00 p.m. Investigators observed the hostess, who wore a purple and white dress and the waiters who wore a white top and black pants. They stood by the sidewalk offering the 2 for 1 drink special to pedestrians. Investigators observed as pedestrians walked by and said no when offered the special. Pedestrians appeared uncomfortable as they would try to ignore the host, move away, or try not to make eye contact. Investigators also observed when pedestrians would stop to look at the menu board, the host would try to continue to persuade them.

5:00 p.m. – 9:00 p.m. Several pedestrians appeared uncomfortable as they had to walk around the hostess in order to continue walking or walk along the street to avoid the host. Two menu boards were observed, one in the main entrance and one on the north side of the restaurant. Investigators observed as pedestrians were looking at the menu board, the hostess would run over to tell them about the specials. When offered the specials approximately, 40-60 pedestrians stopped to look at the menu board, 70-80 said no, thank you. Various crowds of people walked past the establishment. Approximately 120 pedestrians did not make any eye contact or respond to the hostesses and continued walking when offered the specials.

8:35 p.m. Investigators received the check and asked how do they get the second round of drinks if we did not want it today. The waitress came back with the check that had the managers signature and it says 2 free drinks written by hand. The waitress stated that the 2 free drinks could be used any time when we come back and does not expire.

8:55 p.m. Investigators asked the waitress for a to-go cup. They declined.



## APPETIZERS

- BRUSCHETTA** ✓  
1 slice Tomato, Tomato, Garlic, Olive Oil
- CALAMARI FRITTI** ✓  
Squid, Marinated, Lemon, Zucchini
- PROSCIUTTO AND BURRATA** ✓  
Regimental Italian Prosciutto, Creamy Burrata
- CHEESE QUESADILLA** ✓  
Guacamole, Shrimp, Cream, Pico de Gallo
- FRIED MOZZARELLA** ✓  
8 Battered Mozzarella, Marinara Sauce
- CHICKEN WINGS** ✓  
8 Fried Wings, Hot Sauce, Ranch Dressing, French Fries
- S&S MUSSELS** ✓  
Sautéed Mussels, Garlic, Tomato, White Wine, Red Pepper, Croutons
- SHRIMP COCKTAIL** ✓  
5 Jumbo Tiger Shrimp, Cocktail Sauce
- COCONUT SHRIMP** ✓  
8 Shrimp, Sweet Chili Sauce
- CRAB CAKES** ✓  
Two Crab Cakes, Spicy Aioli
- \* OCEAN DRIVE CEVICHE** ✓  
Marinated Shrimp, Fresh Lime Juice, Red Onion, Cilantro, Tortilla Chips
- \* TUNA TARTARE** ✓  
Two Avocado, Mango, Sesame Ginger Soy Sauce
- KING NACHOS MACHOS** ✓  
Tortilla Chips, Onion, Peppers, Nacho Cheese Sauce, Guacamole, Pico de Gallo, Sour Cream
- ADD CHICKEN \$7, Ground Beef \$7, Shrimp \$9 or Steak \$10**
- BRAISED BEEF TACOS** ✓  
4 Beef Tacos, Onion, Cilantro, Monterey Jack Cheese, Lime
- \* BLUE POINT OYSTERS** ✓  
Half Dozen 18 / Dozen 32

## PASTAS & RISOTTO

Chicken-free pasta is available upon request.

- FETTUCCINE ALFREDO** ✓  
15 Creamy Parmigiano, Tomato and Butter Sauce  
Add Chicken \$7 or Shrimp \$9 20
- FETTUCCINE PRIMAVERA** ✓  
17 Asparagus, Tomato, Cream, Sautéed Vegetables 22
- ANGEL HAIR ALLA PUTTANESCA** ✓  
16 Spicy Puttanesca Sauce, Black Olives, Red Onions, Capers, Olive Oil, Garlic 23
- LASAGNA** ✓  
16 Classic Italian Beef Ragù, Mozzarella 24
- PENNE BROCCOLI** ✓  
16 Broccoli, Creamy Parmigiano Sauce 24
- ADD CHICKEN \$7 or Shrimp \$9**
- SPAGHETTI CARBONARA** ✓  
17 Creamy Sauce, Egg Yolk, Parmigiano, Black Pepper 26
- SPAGHETTI BOLOGNESE** ✓  
18 Classic Italian Bolognese Sauce 26
- GNOCCHI SORRENTINA** ✓  
19 Potato Dumplings, Tomato, Basil, Mozzarella 27
- SALMON PENNE VODKA** ✓  
21 Salmon, Creamy "Pink" Vodka Sauce 27
- SPINACH RICOTTA RAVIOLI** ✓  
21 Spinach & Ricotta Stuffed Ravioli, Fresh Tomato Sauce and Burrata 29
- LINGUINE VONGOLE** ✓  
21 Clams, Garlic, Parsley, White Wine or Tomato Sauce 29
- LOBSTER RAVIOLI** ✓  
27 Assorted Vegetables, Creamy Saffron Sauce 30
- SPICY SHRIMP LINGUINE** ✓  
31 8 Shrimp, Spicy Lemon-Garlic, White Wine Sauce, Fresh Herbs 31
- SEAFOOD LINGUINE** ✓  
41 Clams, Mussels, Shrimp, Scallops, Calamari, White Wine or Tomato Sauce 41
- RISOTTO MARE E MONTI** ✓  
30 Jumbo Shrimp, Prawns, Crimini Mushrooms, White Truffle Oil, Sundried Tomatoes, Parmigiano Cheese 30



## SALADS

— Add: Chicken \$7, Shrimp \$9, Steak \$10 —

- SOUTH BEACH SALAD** ✓  
Artisanal Lettuce, Tomato, Cucumber, Red Onion, Balsamic Dressing
- CONTESSA SALAD** ✓  
Arugula, Tomato, Shaved Parmesan, Balsamic Dressing
- CAPRESE SALAD** ✓  
Fresh Mozzarella, Tomato, Basil
- CAESAR SALAD** ✓  
Lettuce, Parmigiano, Croutons, Caesar Dressing
- GREEK SALAD** ✓  
Romaine Lettuce, Tomato, Feta Cheese, Red Onion, Cucumber, Kalamata Olive, Peppercorns, Greek Dressing
- AVOCADO SALAD** ✓  
Avocado, Tomato, Cucumber, Olive Oil, Lemon
- COBB SALAD** ✓  
Spinach, Lettuce, Tomato, Avocado, Bacon, Grilled Chicken, Egg, Blue Cheese, Honey Mustard Dressing
- CRAB & SHRIMP SALAD** ✓  
Crab Meat, 3 Shrimp, Romaine, Apple, Cucumber, Italian Dressing

## SANDWICHES & BURGERS

— Served with Fries —

- GRILLED CHICKEN SANDWICH** ✓  
13 Provolone, Lettuce, Tomato, Onion, Baguette 17
- CUBAN SANDWICH** ✓  
14 Ham, Roasted Pork, Swiss Cheese, Pickles, Mustard, Baguette 18
- STEAK SANDWICH** ✓  
14 Monterey Jack Cheese, Lettuce, Tomato, Onion, Baguette 18
- ITALIAN SANDWICH** ✓  
15 Prosciutto, Fresh Mozzarella, Pesto, Baguette 21
- CHEESEBURGER** ✓  
16 American Cheese, Lettuce, Tomato, Onion, Sesame Brioche Bun 17
- QUEEN BURGER** ✓  
21 Ham, Provolone, Lettuce, Tomato, Onion, Sesame Brioche Bun 21
- ADD FRIED EGG \$3, Turkey Bacon \$3**
- SALMON BURGER** ✓  
20 Salmon Filet, Avocado Mash, Tomato, Red Onion, Sesame Brioche Bun 27



\$40 Corkage Fee | ✓ = Vegetarian Dish

\* Consuming undercooked meat, poultry, seafood and eggs may increase your risk of food-borne illness, especially if you have certain medical conditions.





## ENTREES

<b>GRILLED CHICKEN BREAST</b> Marinated 1/2 lb. Chicken, Mushroom Potatoes, Broccoli	22
<b>CHICKEN FONTINA</b> Melted Fontina, 1/2 lb. Chicken, Mushroom Sauce, French Fries, Mixed Greens, Salad	26
<b>CHICKEN MILANESE</b> Breaded Chicken Milanese, Arugula Salad, Cherry Tomatoes, Shaved Potatoes, Cheese	29
<b>CHURRASCO STEAK</b> 12-oz. Strip Steak, White Rice, Black Beans, Chimichurri Sauce	28
<b>NY STEAK</b> 12-oz. New York Strip, Red Wine Reduction, Potatoes, Artisanal Grains	35
<b>FILET MIGNON</b> 8-oz. Filet Mignon, Grilled Asparagus, Mashed Potatoes, Cheese Reduction Sauce	44
<b>RIBBIE STEAK</b> 14-oz. Prime-Age Ribeye, Mushroom & Red Wine Sauce, Mashed Potatoes, Seasoned Asparagus	44
<b>LAMB CHOPS</b> 11-oz. Grilled Lamb Chops, Mashed Potatoes, Seasoned Vegetables	41
<b>BABY BACK RIBS</b> Half Rack, Slow-Roasted Barbecue Rib, Fries	30
<b>GRILLED SALMON</b> 8-oz. Grilled Salmon, Organic Multigrain Quinoa, Grilled Asparagus	30
<b>AHI TUNA</b> 8-oz. Pan-Seared Tuna, Sesame, Soy Sauce, Crispy Broccoli	34
<b>BLACKENED MAHI-MAHI</b> 8-oz. Pan-Seared and Blackened Mahi Mahi, Artisanal Grains, Lemon	27
<b>FRIED RED SNAPPER</b> 1-1/2 lb. Whole Florida Red Snapper, Artisanal Grains, Fries	46
<b>GRILLED SHRIMP</b> Jumbo Shrimp, Jasmine Rice, Dressed Broccoli	34
<b>KING CRAB LEGS</b> 1 lb. Steamed or Baked, Cold or Hot	47
<b>LOBSTER TAIL</b> 8-oz. Lobster Tail, Mashed Potatoes, Seasoned Vegetables	57



## SIDES

<b>FRENCH FRIES</b>	9
<b>SWEET POTATO FRIES</b>	9
<b>GRILLED ASPARAGUS</b>	9
<b>SAUTEED MUSHROOMS</b>	9
<b>TRUFFLE FRIES</b>	10
<b>WHITE RICE, BLACK BEANS &amp; SWEET PLANTAINS</b>	15



## COFFEE & DESSERT

<b>CLASSIC ITALIAN TIRAMISÙ</b>	12
<b>HOMEMADE CRÈME BRÛLÉE</b>	12
<b>CHOCOLATISSIMO WITH VANILLA ICE CREAM</b>	16
<b>KEY WEST LIME PIE - LOCAL FAVORITE</b>	13
<b>NY CHEESECAKE - THE REAL DEAL</b>	13
<b>ICE CREAM - VANILLA, CHOCOLATE OR STRAWBERRY</b>	9

AMERICANO 4	ESPRESSO 4	CORTADITO 4
CAFE LATTE 5	CAPPUCCINO 6.5	GIARPUCCINO 7



## PIZZAS

<b>MARGHERITA</b> ✓ Mozzarella, Tomato Sauce, Basil	17
<b>PEPPERONI</b> Pepperoni, Mozzarella, Tomato Sauce	19
<b>HAWAIIAN</b> Ham, Mozzarella, Tomato Sauce, Pineapple	20
<b>PROSCIUTTO</b> Prosciutto, Mozzarella, Parmigiano, Arugula, Tomato Sauce	22
<b>SPICY SHRIMP &amp; MUSHROOM</b> Tomato Sauce, Mozzarella, Rock Shrimp, Roasted Mushroom	26

## KIDS' PLATES

<b>CHEESE PIZZA</b>	10
<b>CHICKEN FINGERS</b>	10
<b>SPAGHETTI BOLOGNESE</b>	10
<b>PENNE ALFREDO</b>	10

## SOUPS

<b>MINISTRONE</b> ✓	11
<b>LOBSTER BISQUE</b>	17

## BEVERAGES

<b>SOFT DRINKS</b>	5
<b>ICE TEA</b>	5
<b>ORANGE JUICE</b>	8
<b>CRANBERRY JUICE</b>	7
<b>PINEAPPLE JUICE</b>	7
<b>APPLE JUICE</b>	7
<b>FLAT WATER, BOTTLE 1LT</b>	9
<b>SPARKLING WATER, BOTTLE 1LT</b>	9

dical conditions. An 18% gratuity is automatically added to all checks. **Happy Hour:** 20% off House Specials, Monday - Friday 4pm - 7pm.



# PREMIUMS (2-oz)

TEQUILA	13
Patron Silver	19
Don Julio Silver	19
Don Julio 1942	28
1800 Silver	14
Jose Cuervo Silver	16
Jose Cuervo Gold	15

VODKA	14
Van Gogh	14
Van Gogh Flavors	15
Absolut	16
Stoli	17
Katol One	18
Bahama	19
Grey Goose	19

GIN	15
Scappagino	16
Tanganyika	16
Beehive	17
Bombay Sapphire	17
Hendrick's	19

SCOTCH	16
Bakambrs	17
Johnny Walker Black	49
Johnny Walker Blue	17
Chivas 12-year	18
Buchanan's 12-year	18
Glenlivet 12-year	18
Glenfiddich 12-year	18
Macallan 12-year	22

WHISKEY	14
J.P. Wiser	15
Jameson Irish Whiskey	16
Crown Royal	16
Crown Apple	16
Jack Daniel's	16

BOURBON	16
Jim Beam	17
Maker's Mark	17

COGNAC	17
Hennessey VS	20
Hennessey VSOP	40
Hennessey XO	19
Remy Martin VSOP	19
Courvoisier VS	19
Grand Marier	18

RUM	13
St. James	14
Bacardi Superior	17
Bacardi 8-years	14
Brugal Blanco	16
Myer's Original Dark	16
Captain Morgan Orig.	16

AFTER DINNER	13
Becherovka	14
Baileys	14
Frangelico	15
Disaronno	15
Kahlua	13
Godiva Chocolate	14
Patron XO Cafe	15
Limonecello	13
Sambuca Molinari	15
Grappa Alexander	17
Campari	15
Fernet	15
Averna	15
Jagermeister	16

## IL GIARDINO

### COCKTAILS | MOSITOS | MARGARITAS

20-oz \$20, 32-oz \$29, 55-oz \$50, 75-oz \$55  
Super Champagne Mojito \$60, Building Margarita \$65

**BLUE MAJESTIC**  
Cranberry Rum, Blue Curacao, Pineapple Juice

**BAHAMA MAMA**  
Rum, Coconut Rum, Pineapple, Orange Juice

**HAWAII MAMA**  
Van Gogh Vodka, Peach Schnapps, Orange Juice

**MAI TAI**  
Rum, Orange Juice, Apricot Brandy, Pineapple Juice, Grenadine

**BLOODY MARY**  
Van Gogh Vodka, Tomato Juice, Worcestershire, Lemon Juice

**TEQUILA SUNRISE**  
Tequila, Orange Juice, Pineapple

**SEX ON THE BEACH**  
Van Gogh Vodka, Peach Schnapps, Cranberry, Orange Juice

**VODKA RED BULL**  
Van Gogh Vodka, Red Bull Energy Drink

**CAPRIVINA**  
Cachaca Liqueur, Sugar

**HURRICANE**  
Rum, Pineapple Juice, Orange Juice, Grenadine

**ZOMBIE**  
Rum, Triple Sec, Amaretto, Orange Juice, Grenadine

**LONG ISLAND ICE TEA**  
Van Gogh Vodka, Gin, Rum, Tequila, Triple Sec, Sour Mix, Coke

**CALL AN UBER**  
Midori, Peach Schnapps, Coconut Rum, Creme De Banane, Vodka

**LONG BEACH ICE TEA**  
Southern Comfort, Cranberry Juice, Pineapple Juice, Sprite

**LAVA FLOW**  
Van Gogh Vodka, Gin, Rum, Tequila, Triple Sec, Sour Mix, Splash of Cranberry Juice

**SUNSET BEACH**  
Coconut Rum, Chambord, Orange Juice, Pineapple Juice, Cranberry Juice, Grenadine

**LIME MOJITO (ORIGINAL)**  
Rum, Fresh Lime, Mint Leaves, Sugar, Sour Mix, Sprite

**MOJITO BULL**  
Rum, Peach Liqueur, Mint Leaves, Sugar, Sour Mix, Red Bull

**SUPER MOJITO**  
Van Gogh Vodka, Rum, Fresh Lime, Mint Leaves, Sugar, Sour Mix, Club Soda

**APEROL MOJITO**  
Rum, Aperol, Fresh Lime, Mint Leaves, Sugar, Orange Juice, Club Soda

**SUPER CHAMPAGNE MOJITO**  
Rum, Champagne, Fresh Lime, Mint Leaves, Sugar, Sour Mix, Sprite

**FLAVORED MOJITO**  
Original Mojito Recipe With Your Choice of: Strawberry, Raspberry, Mango, Coconut, Passion Fruit, Peach

**MIAMI VICE**  
Rum, Pils Colada Mix, Strawberry Daiquiri Mix

**SOUTH BEACH VICE**  
Rum, Mango Mix, Strawberry Daiquiri Mix

**PIÑA COLADA**  
Rum, Pils Colada Mix

**RUM RUNNER**  
Rum, Blackberry Brandy, Creme De Banane, Orange Juice, Grenadine

**OCEAN DRIVE DAIQUIRI**  
Rum, Passion Fruit And Mango Mix

**DAIQUIRI**  
Rum, Flavor Puree, Your Choice Of: Strawberry, Mango, Passion Fruit, Peach, Banana, Raspberry

**BULLDOG MARGARITA**  
Margarita Frozen Or On The Rocks Topped With 2 Beers

**ULTIMATE MARGARITA**  
Margarita Beachfront Liqueur, Orange Juice, Sour Mix, Grand Marnier

**MANGORITA**  
Tequila, Triple Sec, Sour Mix, Mango Mix

**BLUE MARGARITA**  
Tequila, Triple Sec, Blue Curacao, Sour Mix, Lime Juice

**SUPER CADILLAC MARGARITA**  
Tequila, Triple Sec, Sour Mix, Grand Marnier, Lime Juice

**SUPER FRUIT MARGARITA**  
Original Margarita Recipe With Your Choice of: Strawberry, Raspberry, Mango, Coconut, Passion Fruit, Peach

ILGIARDINO.COM  
1776 OCEAN DRIVE, SUITE 100, MIAMI BEACH, FL 33139

### MARTINI'S

Dry Martini 18  
Van Gogh Vodka, Dry Martini

Cosmopolitan 20  
Van Gogh Vodka, Triple Sec, Lime Juice, Cranberry Juice

Manhattan 20  
Pilsch, Sweet Vermouth, Angostura Bitters

Apple Martini 20  
Van Gogh Vodka, Sour Apple, Triple Sec

Schlo Lychee Martini 20  
Van Gogh Vodka, Lychee Liqueur, Triple Sec

Raspberry Bull Martini 25  
Van Gogh Raspberry Vodka, Red Bull Energy Drink, Triple Sec

Key Lime Pie Martini 20  
Van Gogh Vodka, Key Lime, Triple Sec, Orange Juice

Sable Martini 20  
Van Gogh Vodka, Cointreau, Rum, Pineapple Juice, Splash of Grenadine

Chocolate Martini 25  
Van Gogh Vodka, Godiva Chocolate Liqueur, Frangelico, Baileys

Blue Martini 20  
Van Gogh Vodka, Blue Curacao, Sour Mix, Lemon Juice

Espresso Martini 25  
Van Gogh Vodka, Espresso Coffee, Kahlua, Frangelico

### SHOTS

8-12 19  
Kahlua, Baileys, Grand Marnier

1-onion Drop 14  
Van Gogh Vodka, Onion Juice, Sugar, Rum

Kamikaze 13  
Van Gogh Vodka, Triple Sec, Lemon Juice

Jax 13  
Van Gogh Vodka, Peach Schnapps

2-Bomb 14  
Zigzag Martini, Red Bull

Jagerbomb 18  
Jagermeister, Red Bull

### APERITIF

Aperol Spritz 15/45

White Sangria 15/45

Red Sangria 15/45

### BOTTLED BEER

DOMESTIC 8

Budweiser, Miller, Samuel Adams, Coors Light, Michelob Ultra, Blue Moon

IMPORTED 10

Corona Extra, Heineken, Sol, Peroni, Stella Artois, Modelo Especial, Negra Modelo, Schöfferhofer Flavored Beer

### DRAFT BEER

Corona Light, Blue Moon, Miller Lite, Peroni

16-oz. \$14, 24-oz. \$20, 34-oz. \$29

Michelada 20-oz. \$25



20-oz. \$20

32-oz. \$29

55-oz. \$50

75-oz. \$55

79-oz. \$55

An 18% gratuity is automatically added to all checks. Happy hour: 2x1 (per table) Monday - Friday from 4pm to 7pm. This promotion cannot be combined with any other offer.





**COLD PLATTER** for \$100 \$55 for \$25  
 Platter for \$100 \$55 for \$25  
 Platter for \$100 \$55 for \$25



**HOT & COLD APPETIZER** For One \$10 / For Two \$15  
 Please see Dining Menu Card for details on seasonal items.  
 Please see bar menu for details on seasonal items.  
 Please see bar menu for details on seasonal items.



**SEAFOOD MIX GRILL** for One \$75 / for Two \$150  
Platter w/ One (7) 2 Oz. Shrimp, 1 Mako-Mako, 1 King Crab Leg,  
1 Lobster Tail & 1  
Platter for Two (2) 4 Oz. Shrimp, 1 Mako-Mako, 1 Grilled Salmon,  
2 King Crab Legs, 2 (medium) Pork Chops w/ skin, 1 Potato, 1 Vegetable



**KING SURF & TURF** for One \$95 / 6+ Pers \$120  
 Platter for One (12) Grilled  
 1 Lobster Tail, 1 Tuna 4 Steak 12 oz, 1 King Crab Leg.  
 Platter for Two (2) 2 Chops, 2 Grilled Shrimp Deviled 10 Shrimp,  
 3 King Crab Legs, 2 Lobster 10-oz. each, Grilled Salmon, 1 New York  
 Steak 12 oz 1 Flatt 21  
 10-oz. each, Grilled Salmon, 1 New York  
 10-oz. each, Grilled Salmon, 1 New York



**SOUTH BEACH PAELLA** for One \$75 / for Two \$150  
 Platter for One (1): 1 Lobster Tail, Shrimp, Mussels, Scallops, Clams, Calamari  
 Platter for Two (2): 2 Lobster Tails (8-oz each), 2 Alaskan King Crab Legs Shrimp, Mussels, Scallops, Clams, Calamari



**KING LOBSTER & SEAFOOD LINGUINE**  
for One \$65 / for Two \$120



**CUBAN MIX GRILL** for One \$65 / for Two \$120  
 Platter for One (1): 1 Chicken Breast, 1 New York Steak 12-oz.  
 1 Sausage, Rice, Black Beans.  
 Platter for Two (2): 1 Chicken Breast, 1 New York Steak 12-oz.  
 1 Charcano 10-oz, 2 Lumbos Chops, 2 Sausages, Rice, Black Beans, Plantains.



**SURF & TURF** for One \$85 / for Two \$160  
 Platter for One (7): 1 Lobster Tail 8-oz, 2 Grilled Shrimp, 1 King Crab Leg,  
 1 Filet Mignon 8-oz, Mashed Potatoes, Vegetables.  
 Platter for Two (2): 2 Lobster Tails (8-oz each), 4 Grilled Shrimp, 2 King Crab Legs,  
 1 Filet Mignon 8-oz, 1 New York Steak 12-oz, Mashed Potatoes, Vegetables.

Consuming undercooked meat, poultry, seafood and eggs may increase your risk of food-borne illness, especially if you have certain medical conditions. An 18% gratuity is automatically added to all checks.



2 Free Drinks

IL GIARDINO  
1236 OCEAN DRIVE  
0244a Table: 62 #Party: 1  
SUHEYLA F SvrCh: 2 5:41p 07/20/18

LIME MOJITO-200Z 20.00  
SUPER FRUIT MARG-200Z 20.00  
2 HOT & COLD APP\* 75.00  
CAPPUCCINO 6.50  
CREME BRULEE 12.00

Sub Total: 133.50  
20% DISCOUNT CARD \*Discount\*: 15.00  
STATE TAX 7%: 9.81  
RESRT TAX 2%: 2.80  
Sub Total: 131.11  
SERV CHG 18%: 21.33  
07/20 8:28p TOTAL: 152.44

\*\*\*\*\*

An 18% service charge is included  
and divided amongst of the house staff  
Any additional tip is your choice  
El servicio esta incluido

Il. Giardino Restaurant  
1236 OCEAN DR.  
MIAMI BEACH, FL 33139  
3053978804

ALL TIPS ARE EXTRA &  
ADDITIONAL TO THE 18%  
GRATUITY ALREADY APPLIED TO  
YOUR CHECK

Transaction 2103419

Total \$152.44  
CREDIT CARD AUTH \$152.44  
VISA 9977

Tip

Total

152.44



ARMANI G MARCELIN

I agree to pay the above amount  
per the cardholder and/or  
merchant agreement.

20 Jul 2019 8:35:47P  
\$152.44 Method: EMV  
VISA CREDIT XXXXXXXXXXXXX9977  
ARMANI G MARCELIN  
Ref #: 920200978870  
Auth #: 020740  
MID: \*\*\*\*\*4R82  
AID: A0000000031010  
ADMIN: VISA  
Merchant ID: 000000



End of Report



**X**investigations.com

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Florida Private Investigations Licenses: A2900334, C2900371

### **Report on Investigation: Jalapeno Restaurant**

**530 Ocean Drive, Miami, FL 33139**

**Friday June 5, 2019 3pm – 7pm**



Throughout the surveillance the host and hostesses were observed and documented as they offered a special to pedestrians passing by the location.



Date: July 8, 2019

Start Location: Jalapeno Restaurant 530 Ocean Dr. Miami Beach, FL 33139

3:00 p.m.

Investigators walked past Jalapeno Restaurant a couple of times as a hostess dressed in a black & white checkered dress offered pedestrians 2 for 1 drink specials and food specials. The Investigators walked by the restaurant again and the same hostess offered the Investigators a 2 for 1 drink special and a \$9.00 food special.

- The Investigators chose the best table to document the activities of the hosts and hostesses.

The restaurant has several food menus and a beverage menu. There are 2 special food menu's. One of the food menu's is located on the marquis board in front of the restaurant. The other special food menu is an actual physical menu. The beverage menu contains alcoholic and non-alcohol beverages. The alcoholic beverage side of the menu has numerous mixed drinks options.





- The host's and hostesses was observed offering 2 for 1 drinks and food specials to pedestrians that passed by the location.

The Investigators ordered 2 for 1 Cuban mojito's, a cheese burger and a mixed appetizer. All 3 items were located on the special menu.

- The waitress brought over 2 giant mojitos. The Investigator stated that the mojito was too big and that he wanted a smaller mojito, but the waitress stated that the 2 for 1 drinks are only for the giant size.



The menu indicated that:

- The cheeseburger was priced at \$9.00
- The mixed appetizer was priced at \$40.00
- The Cuban mojito has different prices depending on the size.

Small ;14oz ; \$17

Medium; 36oz ; \$25

Giant; 53oz ; \$45

At 5:00 p.m. The restaurant got intense with the amount of staff that were on the sidewalk offering specials for pedestrians. An Italian male that appeared to be the manager, a young L/M with a red polo shirt, a muscular built L/M, A L/M with tattoos on his forearms, a L/F with straight B/F participated in the solicitation of the specials to the pedestrians that walked by the restaurant. They all entered in and out of view as they worked at the restaurant.

During the surveillance, the host and hostesses greeted pedestrians walking by, offering a special. The pedestrians would either say no thank you or the host or hostess would walk the pedestrians over to the menu board.

At the end of the surveillance a to go cup was asked, however the waitress stated we couldn't get the drink to go.

The total bill came out to \$121.26.

2 for 1 drink \$45 (2@22.50)

1 mixed appetizer for \$40.00

1 cheeseburger for \$9.00

Sub-Total \$94.00

State Sales Tax 7% \$6.58

City Tax 2% \$1.88

Tkt. Discounts (\$45.00)

Gratuuity 20% \$18.80

Total \$121.26

JALAPENO MEXICAN KITCHEN  
530 OCEAN DR  
MIAMI BEACH, FL 33139  
ph 786 291-4010

Guest Check

TABLE: 23 1 Guest  
Server: Iris  
1/5/2019 4:53:19 PM  
Sequence #: 0000076  
ID #: 0173847

ITEM	QTY	PRICE
GIANT CUBAN MOJITO	(23\$22.50)	\$45.00
HAPPYHOUR DISCOUNT		\$45.00
Mixed appetizer 1	1	\$40.00
\$9.00 CHEESE BURGER	1	\$9.00
Subtotal		\$94.00
State Sales Tax (7%)		\$6.58
City Tax (2%)		\$1.88
Tkt. Discounts		(\$45.00)
gratu ty 20%		\$18.80
Grand Total		\$121.26
Amount Due:		\$121.26
State Sales Tax (7%)		
City Tax (2%)		

NO REFUND OR DISCOUNT WILL BE GIVEN.  
20% SERVICE CHARGE A READY REEN AD \$1.00  
YOUR CHECK  
Guest Check

- The receipt mentioned that a 20% service charge has been already included in the check.

End of Report



Xinvestigations.com

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(305) 929-3513, info@Xinvestigations.com  
Florida Private Investigations License: A2900334

### **Report on Investigation: Kantina Restaurant**

**834 Ocean Drive, Miami, FL 33139**

**Wednesday July 17, 2019 3pm – 7pm**



Throughout the surveillance the host and hostesses were observed and documented as they offered a special to pedestrians passing by the location.



Date: July 17, 2019 Start Location: Kantina Restaurant 834 Ocean Dr. Miami Beach, FL 33139

3:00 p.m. Investigators walked by Kantina Restaurant as a host offered 30% off the menu.

- The Investigators chose the best table to document the activities of the hostess.

The restaurant has three menus. A food menu, a drink menu, and a cocktail menu (front and back). Once seated, the waiter offered the Investigators a 2 for 1 drink special, excluding well drinks, bubbly drinks, martinis, shots, and beers. Investigators ordered the specials they were offered.

3:00 p.m. – 5:00 p.m. Investigators observed the host who wore a blue shirt and denim jeans. The male host stood by the sidewalk offering the 30% off food specials to pedestrians. Investigators observed as pedestrians walked by and said "No, thank you" when offered the special. Once the pedestrians would say no, the host would stop talking. The host was not consistent when offering the specials to pedestrians. At times he would say the specials, other times he did not say anything as the pedestrians walked by the establishments. Investigators observed the host would walk around and at times would be not be standing near the menu board on the sidewalk.

5:00 p.m. – 7:00 p.m. A new shift began for the host, waiter's and waitress'. A female host wearing a black dress was observed. A male wearing a plaid shirt, who appeared to be the manager, was also observed. During the beginning of the shift, the female host did not say the specials to all pedestrians walking by. Once the manager stood in front of the establishment, the host would be more persistent with telling the pedestrians about happy hour. Investigators also observed, once the manager arrived, the waiters who wore white shirts, jeans, and a blue apron, would also try to offer the specials to pedestrians. Two menu boards were observed, one in the main entrance and one on the north side of the restaurant. Investigators observed as pedestrians were looking at the menu board, the host would walk over to tell them about the specials. When offered the specials approximately 25 pedestrians stopped to look at the menu board, approximately 100 said "No, thank you", and about 13 parties agreed to the specials and were seated at a table in the restaurant. Various crowds of people walked past the establishment. Approximately 75 pedestrians did not make any eye contact or respond to the hosts and continued walking when offered the specials.

5:48 p.m. Investigators received the check along with complimentary shots brought by the waiter. The 2 for 1 drink special were included, however, the 30% off food discount was not included in the final bill.

6:55 p.m. Investigators asked the waitress for a to-go cup. They declined.

## Page 111 of 765



## Wine List

[illegible]

201	202
203	204
205	206
207	208
209	210
211	212
213	214
215	216
217	218
219	220
221	222
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281	282
283	284
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291	292
293	294
295	296
297	298
299	300

104	MOÏSE & CHANDON - BSW SOLE - France
105	NICOLAS BULLATE - BSW - France
106	MOÏSE & CHANDON - BOM PÉRISSON - France
107	LOUIS ROBERTY - CÉRAL - France

[illegible]

Cont.	WINE TYPE
200	PINOC GROSSO - Borgo Conventi - Friuli - Italy
201	SAUVIGNON BLANC - Joel Gott - California
202	PINOC GROSSO - Uvio Felluga - Friuli - Italy
203	GAUV - Fontanafredda - Piemonte - Italy
205	ALBARELLO - Ramon Bilbao - Spain
206	SAUVIGNON BLANC - Wente - Livermore Valley - Cal
207	GRECO DI TUPO - Feudi Di San Gregorio - Italy
208	ROSE - Chateau d'Escartan - Whispering Angel - France

Cont.	LIGHT - WHITE WINE	Intl.
300	PIVOT GIGLIO - Borgo Carvetti - Puli - Italy	\$48
301	SAUVIGNON ELANC - Joel Goff - California	\$46
302	PIVOT GIGLIO - Livio Felluga - Puli - Italy	\$50
203	GAVI - Fontanafredda - Pianonote - Italy	\$64
205	ALBAIRIO - Roman Bilbao - Spain	\$40
208	SAUVIGNON BLANC - Wente - Livermore Valley - Cal	\$45
207	GRECO DI TUFO - Feudi Di San Gerasario - Italy	\$56
208	ROSE - Chateau d'Esclans - Whitingham Angel - France	\$45

211 VERMENTINO - Antinori - Guado Al Tossio - Tuscany  
214 CHARDONNAY - Wente Bva Ranch - California  
215 SAUVIGNON BLANC - Brancotti - New Zealand  
216 POUILLY FUSSE - Dubouef - France  
217 CHARDONNAY - Tom Gore - California  
218 GAVI DI GAVI - Bonfante - Piemonte - Italy  
219 SOAVE - Arsenelli - San Vincenzo - Veneto - Italy

Cod.	MEDIUM - BODIED WHITE WINE	Btl.
211	VERMENTINO - Antinori - Guado Al Tasso - Tuscany	\$60
214	CHARDONNAY - Wente Ewa Ranch - California	\$54
215	SAUVIGNON BLANC - Brancotti - New Zealand	\$40
216	POUILLY FUSSEE - Dubouef - France	\$45
217	CHARDONNAY - Tom Gore - California	\$45
218	GAVI DI GAVI - Bonfante - Piemonte - Italy	\$50
219	SOAVE - Anselmi - San Vincenzo - Veneto - Italy	\$40

**Cod.** **A TOUCH OF SWEETNESS**

251 **MOSCATO** - Antica Cantina - Piemonte - Italy

252 **ARNEIS - ROERO** - M. Bonfante - DOCG - Italy

Cod.		Btl.
251	MOSCATO - Antica Cantina - Piemonte - Italy	\$40
252	ARNEIS - ROERO - M. Bonfante - DOCG - Italy	\$48

**Cod. ANDRETTI SELECTION**

260	SAUVIGNON BLANC - Villa - California
261	CHARDONNAY - Villa - California
262	PINOT NOIR - Napa - Series - California
263	MERLOT - Napa - Series - California
264	CABERNET SAUVIGNON - Napa - Series - California

Cod.	ANDRETTI SELECTION	Btl.
260	SAUVIGNON BLANC - Villa - California	\$40
261	CHARDONNAY - Villa - California	\$40
262	PINOT NOIR - Napa - Series - California	\$79
263	MERLOT - Napa - Series - California	\$79
264	CABERNET SAUVIGNON - Napa - Series - California	\$89

301	MISOLC - Charles Krug - Napa - California
302	FRONT HOLE - Silver's Edge - Oregon
303	MISOLC - Pinta Creek - California
304	MISOLC - Vitya Farm - Sicily - Italy
305	VALPOUCELLA - Santi Solano - Veneto - Italy
306	MAIBEC - Matia - Elterva - Argentina
307	ROSSO DI MONTEPULCIANO - Brocaccia - Abruzzo
308	FRONT HOLE - Napa Cellar - Napa - California

Code	Wine Name	Price
202	MERLOT - Charles Heug - Napa - California	\$65
203	PINOT NOIR - River's Edge - Oregon	\$64
204	MERLOT - Perry Creek - California	\$62
205	MERLOT - Villa Pardi - Sicily - Italy	\$60
206	VALPOLICELLA - Sanit Solano - Veneto - Italy	\$44
207	MAUEC - Matia - Mendoza - Argentina	\$40
208	RISOTTO DI MONTEPULCIANO - Braccasca - Abruzzo	\$30
209	PINOT NOIR - Napa Cellar - Napa - California	\$30

Cod.		STL.
310	CAB. SAUVIGNON - Seven Falls - Washington	\$40
311	ROSSO DI MONTALCINO - Casimi - Italy	\$55
312	CAB SAUV. - Mandavi - Napa Valley - California	\$48
314	NERO D'AVOLA - Zisola - Sicilia - Italy	\$60
316	CHIANTI - Peppoli - Antinori - Toscana - Italy	\$45
317	VINO NOBILE DI Montepulciano - La Braccasca - Italy	\$47
319	OPUS ONE - Napa - California	\$380

MEDIUM - BODIED RED WINE		Btl.
310	CAB. SAUVIGNON - Seven Falls - Washington	\$40
311	ROSSO DI MONTALCINO - Chianti - Italy	\$45
312	CAB SAUV. - Mandoli - Napa Valley - California	\$48
314	NERO D'AVOLA - Zisola - Sicily - Italy	\$40
316	CHIANTI - Peppoli - Antinori - Toscana - Italy	\$45
317	VINO NOBLE Di Montepulciano - La Braccasca - Italy	\$47
319	OPUS ONE - Napa - California	\$300

Cod.		Btl.
320	CAB. SAUV. - Palo A Dour - Sonoma - California	\$40
322	MALBEC - Graftiga - Centenario - Argentina	\$40
327	BAROLO - Orlando Abrigo - Piemonte - Italy	\$95
328	BARBARESCO - DOCG - Prunotto - Piemonte - Italy	\$105
329	BAROLO - Fontanafredda - Serralunga - Piemonte	\$98
335	BRUNELLO Di Montalcino - Corsini - Toscana 375ml	\$45

Cod.	WINE	Btl.
320	CAB. SAUV. - Folie A Deux - Sonoma - California	\$40
322	MALBEC - Graftign - Centenario - Argentina	\$40
327	BAROLO - Orlando Abrigo - Piemonte - Italy	\$95
328	BARBARESCO - DOCG - Prunotto - Piemonte - Italy	\$105
329	BAROLO - Fontanafredda - Serralunga - Piemonte	\$98
335	BRUNELLO Di Montalcino - Corsini - Toscana 375ml	\$45

Cod.		BIT.
330	TIGNANELLO - Antinori	\$220
331	SOLAIA - Antinori	\$340
332	SASSICAIA - Bolgheri - Tenuta San Guido	\$340
333	BIONASEGA - IGT - Il poggio	\$50
334	SASSO NERO - IGT - Il poggio	\$45

Cod.		Btl.
330	<b>TIGNANELLO</b> - Antinori	\$220
331	<b>SOLAIA</b> - Antinori	\$340
332	<b>SASSICAIA</b> - Bolgheri - Tenuta San Guido	\$340
333	<b>BONASEGA</b> - IGT - Il poggolo	\$50
334	<b>SASSO NERO</b> - IGT - Il poggolo	\$45

PANNA WATER \$8	LATTE \$5
SAN PELLEGRINO \$8	AMERICAN COFFEE \$3
SODAS \$5.5	HOT TEA \$4
ESPRESSO \$3.25	JUICES \$5
CAPPUCCINO \$4.25	

PANNA WATER \$8	LATTE \$5
SAN PELLEGRINO \$8	AMERICAN COFFEE \$3
SODAS \$5.5	HOT TEA \$4
ESPRESSO \$3.25	JUICES \$5
CAPPUCCINO \$4.25	

To ensure you have a great experience at our restaurant we would like to share some of our policies with you. Please be aware of signs and posted menu offers before making your selection. We are unable to honor cash back or make change. All taxes and gratuities will be added to your bill. A 10% gratuity will be automatically added to all parties of 6 or more. We do not accept American Express cards. Cash tips are preferred. Unfortunately our POS system does not allow more than 3 ways payment. Please ask your server for any question regarding charges, promotions, and policy. Thank you for choosing us.

**Taxes Not Included In Prices. A Mandatory 20% Service Charge Will Be Added To Your Check**

Jul 17, 2019 at 3:35:05 PM





Jul 17, 2019 at 3:12:28 PM

**L. SALMON** \$17  
Vodka Sauce  
**CARBONARA** \$15  
Pancetta - Egg Yolk  
Pesto - Black Pepper  
1/2  
Shrimp  
**ALFREDO** \$14  
Parmesan  
Ramp - Egg  
**GOLE** \$18  
Cherry Tomato Garlic - EVOO  
**LOMBESE** \$15  
Volk Ragù  
**SE** \$17  
Blue Cheese  
**SHRIMP** \$35  
Sauce - Shrimp -  
or  
**Y** \$29  
or  
**TO** \$31  
all Pasta

**LA**

el - Olive  
open

**EA**

Capers -  
Red Potatoes

de Gallo

## COCKTAILS 24oz. / 50oz.

**Bahama Mama** \$25/ \$35  
Satanas \$25/ \$35  
Blue Hawaiian \$25/ \$35  
Rusty Nail \$25/ \$35  
Long Island Ice Tea \$25/ \$35  
White Russian \$25/ \$35  
Melon Ball \$25/ \$35  
Midori Super Sour \$25/ \$35  
Fuzzy Navel \$25/ \$35  
Zigzag Navel \$25/ \$35  
Zombie \$25/ \$35  
Hurricane \$25/ \$35  
Sweet Revenge \$25/ \$35  
Summer Bourbon Cocktail \$25/ \$35  
Sex On The Beach \$25/ \$35  
Alabama Slammer \$25/ \$35  
Mai-Tai \$25/ \$35  
Tequila Sunrise \$25/ \$35  
Communicator \$25/ \$35

## WELL DRINKS 16oz.

Vodka Redbull \$17  
Bloody Mary \$17  
Gin & Tonic \$17  
Rum & Coke \$17  
Screwdriver \$17  
Scotch & Soda \$17  
Vodka Tonic \$17  
Whiskey Sour \$17

Any Small 16oz. Drink - \$17

## BUBBLY

Mimosa \$12  
Bellini \$12  
Rossini \$12  
Aperol Spritz \$17

## MARTINIS

### Acai Berry Energy Martini \$15

1/2 oz. 100% Acai Berry, 1/2 oz. 100% Blueberry

Liquor & Raspberry Acai Berry

### Dry Martini \$15

Triple Sec & Dry Martini

### Key Lime Pie Martini \$15

Key Lime Pie, Vodka, 1/2 oz. 100% Acai Berry

### Cosmopolitan \$15

Atmosphere Citrus Vodka, Cranberry Juice

Lime Juice & Cranberry Juice

### Blue Martini \$15

Atmosphere Berry Acai Vodka, Blue Raspberry & Lemon Juice

### Espresso Martini \$15

1/2 oz. Espresso Vodka & Sugarfree Coffee

### Cucumber Melange \$15

Triple Sec, Cucumber, 1/2 oz. 100% Acai Berry

### French Martini \$15

Atmosphere Vodka, 1/2 oz. 100% Acai Berry

### Chocolate Martini \$15

Atmosphere Vodka, 1/2 oz. 100% Acai Berry

### Grappakick \$15

Atmosphere Grappa & Fresh Orange Juice

## SHOTS House / Premium

### Kamikaze \$10/\$15

Atmosphere Vodka, 1/2 oz. 100% Acai Berry & 1/2 oz. 100% Blueberry

### Jager Bomb \$10/\$15

Energy Drink & Jagermeister

### B52 \$10/\$15

Atmosphere Vodka, 1/2 oz. 100% Acai Berry

### Jet \$10/\$15

Atmosphere Vodka & Peach Schnapps

### Shot 43 \$10/\$15

Liquor & Heavy Cream

### Red Dead \$10/\$15

Atmosphere Vodka & 1/2 oz. 100% Acai Berry

### Fenom Fizz \$10/\$15

Fenom Fizz, 1/2 oz. 100% Acai Berry & 1/2 oz. 100% Blueberry

### Cherry Bomb \$10/\$15

Energy Drink & 1/2 oz. 100% Acai Berry

### Lemon Drop \$10/\$15

Atmosphere Vodka, 1/2 oz. 100% Acai Berry

Taxes Not Included In Prices. A Mandatory  
20% Service Charge Will Be Added To Your Check.

Jul 17, 2019 at 3:11:59 PM



KANTINA  
834 OCEAN DRIVE  
305-534-7100

WED JULY 17,2019  
**CHECK #513514-1**  
TABLE #204

1 2 X 1 BIG FROZEN	\$0.01
1 BIG MOJITO	\$35.00
1 CHK QUESADILLAS	\$15.00
1 Topping	\$2.00
1 TACO SALAD	\$15.00
SERVICE :	\$13.40
SUB-TOTAL :	\$80.41
SALES TAX 7%	\$5.63
Resort Tax 2%	\$1.34
<b>TOTAL</b>	<b>\$87.38</b>

Gratuity Example: 3.00% \$2.01  
Gratuity Example: 5.00% \$3.35

.  
.  
.

Time: 17:45 2 CUSTOMERS

20% SERVICE CHARGE INCLUDED

YOU HAVE BEEN SERVED  
BY : M ERNESTO

JUL 17 2019 04:15 PM

**End of Report**





[Xinvestigations.com](http://Xinvestigations.com)

1835 NE 185 St., Suite 547, Miami, FL 33179  
(305) 929-3513, [info@Xinvestigations.com](mailto:info@Xinvestigations.com)  
Florida Private Investigations License: A2900334

### **Report on Investigation: News Cafe**

**800 Ocean Drive, Miami, FL 33139**

**Sunday July 21, 2019 3pm – 7pm**



Throughout the surveillance the host and hostesses were observed and documented as they offered a special to pedestrians passing by the location.

Date: July 21, 2019 Start Location: News Café 800 Ocean Dr. Miami Beach, FL 33139

3:00 p.m. Investigators walked by News Café. Investigators were not offered any specials. The investigators asked if there were any specials. The hostess replied that they are running 2 for 1 drink specials during happy hour.

- The Investigators chose the best table to document the activities of the hostess.

The restaurant has one menu. The front of the menu is the food menu. The back of the menu contains beverages. Once seated, the waitress offered the Investigators a 2 for 1 drink special and told the investigators the 2 for 1 drink special is for each person individually. Investigators ordered the special they were offered.

3:00 p.m. – 5:00 p.m. Investigators observed two hostesses at the main entrance and on the north end of the restaurant. The hostess at the main entrance stood in front and sat people down who were interested to stay at the restaurant. The hostess on the north entrance of the restaurant offered 2 for 1 drinks. The hostess from the north entrance was also observed as she would cover for the hostess that stood in front of the main entrance when she would leave her post.

4:45 p.m. The waitress asked the investigators to pay for the bill for her shift changed. When the investigators asked the waitress if the new server would be aware of the 2 for 1 drink special and that the investigators only had one drink so far. The waitress came back with a check and credited one of the drinks. The credit in the check shows police/5 year EMP Discount of \$16, which was the price of one of the drinks.

5:00 p.m. – 7:00 p.m. A new shift began for the host, waiters and waitresses. A male host was observed at the main entrance of the restaurant. Investigators observed as pedestrians were looking at the menu board, the host would run over to tell them about the 2 for 1 drink special. When offered the specials, approximately 15-30 pedestrians stopped to look at the menu board, 70-80 said "No, thank you". Various crowds of people walked past the establishment. Approximately 150 pedestrians did not make any eye contact or respond to the hostesses and continued walking when offered the specials.

5:38 p.m. Investigators asked for a second check. As the waiter brought out the check he stated "please feel free to include an additional tip as the 20% does not go entirely to me"

6:56 p.m. Investigators asked the waiter for a to-go cup. They declined.

## Page 118 of 765





0174

Server: JODALA E  
07/21/19 16:52, Chip 11 71. Time: 2

NEWS CAFE  
800 OCEAN DRIVE  
MIAMI BEACH, FLORIDA  
(305) 538-0391

NID: \*\*\*\*233P

VISA: 1000000000009877  
Approval Code: 021740  
ENTRY: CHIP  
TC: FBE431888800CF55  
TVR: 8080000000  
AID: A0000000031010  
TSI: 6800  
ATC: 002C  
APP: VISA CREDIT  
CVN: Signature

CHECK: 38.32

TIP:

TOTAL: 38.32

PHONE: ( )  
CARDHOLDER WILL PAY CARD ISSUED ABOVE  
AMOUNT PURSUANT TO CARDHOLDER AGREEMENT

Merchant Copy

## NEWS CAFE

0174c Table 71 #Party 2  
JODALA E SvrCk: 36 15:55 07/21/19  
INSIDE DINING  
OUT RIGHT

1 OCEAN MARGARITA*, \$ small	16.00
1 MOJITO*, \$ small	16.00
1 BABAGANUSH W	11.00

Sub Total: 43.00

SERVICE CHARGE: 8.60

POLICE/5 YEAR EMP \*Discount\*: 16.00

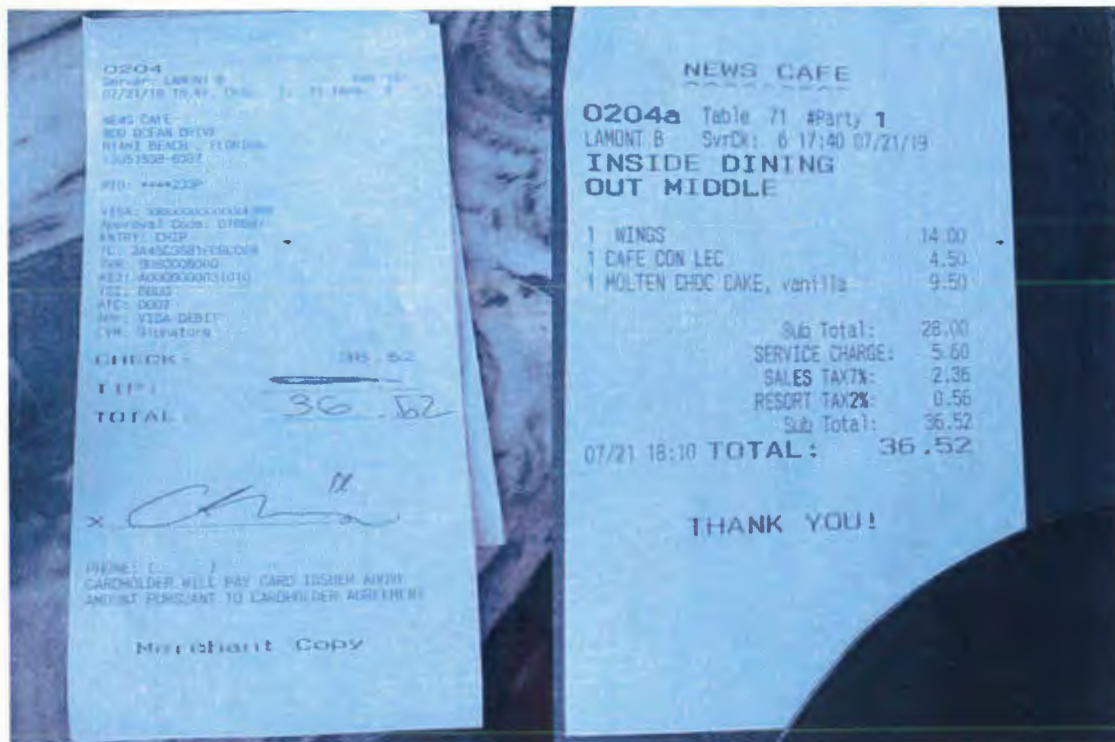
SALES TAX7%: 2.50

RESORT TAX2%: 0.22

Sub Total: 38.32

07/21 16:48 TOTAL: 38.32

THANK YOU!



End of Report





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# News Cafe

## Appetizers

**CHICKEN CAKES \$4.95**  
with coleslaw & tomato  
FRESH CAKES \$5.95  
with coleslaw, tomato & onion  
CHICKEN SALAD \$4.95  
with coleslaw & tomato  
PANEER MUSELLO \$4.95  
with coleslaw & tomato  
PANEER TACOS \$4.95  
with coleslaw & tomato  
STEAK TACOS \$4.95  
with coleslaw & tomato

**SPINACH \$4.95**  
with coleslaw  
PANEER TACOS \$4.95  
with coleslaw  
PANEER SALAD \$4.95  
with coleslaw  
CHICKEN SALAD \$4.95  
with coleslaw & tomato  
PANEER MUSELLO \$4.95  
with coleslaw & tomato  
PANEER TACOS \$4.95  
with coleslaw & tomato  
STEAK TACOS \$4.95  
with coleslaw & tomato

## Burgers and Paninis

**CHICKEN BURGER \$4.95**  
with coleslaw & tomato  
PANEER BURGER \$4.95  
with coleslaw & tomato  
CHICKEN PANINI \$4.95  
with coleslaw & tomato  
PANEER PANINI \$4.95  
with coleslaw & tomato  
CHICKEN BURGER \$4.95  
with coleslaw & tomato  
PANEER BURGER \$4.95  
with coleslaw & tomato  
CHICKEN PANINI \$4.95  
with coleslaw & tomato  
PANEER PANINI \$4.95  
with coleslaw & tomato

## Salads

**CHICKEN SALAD \$4.95**  
with coleslaw & tomato  
PANEER SALAD \$4.95  
with coleslaw & tomato  
CHICKEN SALAD \$4.95  
with coleslaw & tomato  
PANEER SALAD \$4.95  
with coleslaw & tomato  
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with coleslaw & tomato  
PANEER SALAD \$4.95  
with coleslaw & tomato

## Middle Eastern Dishes

**CHICKEN SALAD \$4.95**  
with coleslaw & tomato  
PANEER SALAD \$4.95  
with coleslaw & tomato  
CHICKEN SALAD \$4.95  
with coleslaw & tomato  
PANEER SALAD \$4.95  
with coleslaw & tomato  
CHICKEN SALAD \$4.95  
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PANEER SALAD \$4.95  
with coleslaw & tomato  
CHICKEN SALAD \$4.95  
with coleslaw & tomato  
PANEER SALAD \$4.95  
with coleslaw & tomato

## Entrees

**CHICKEN SALAD \$4.95**  
with coleslaw & tomato  
PANEER SALAD \$4.95  
with coleslaw & tomato  
CHICKEN SALAD \$4.95  
with coleslaw & tomato  
PANEER SALAD \$4.95  
with coleslaw & tomato  
CHICKEN SALAD \$4.95  
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with coleslaw & tomato  
CHICKEN SALAD \$4.95  
with coleslaw & tomato  
PANEER SALAD \$4.95  
with coleslaw & tomato

## Party Specials

**CHICKEN SALAD \$4.95**  
with coleslaw & tomato  
PANEER SALAD \$4.95  
with coleslaw & tomato  
CHICKEN SALAD \$4.95  
with coleslaw & tomato  
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with coleslaw & tomato  
PANEER SALAD \$4.95  
with coleslaw & tomato



111E

# News Cafe

## Frozen

- PIÑA COLADA** Small \$15 / Large \$20  
Caramelized Pineapple & Coconut
- MOJO PIÑA MALL** Small \$15 / Large \$20  
Pineapple & Mango & Raspberry
- STRAWBERRY DAQUIRI** Small \$15 / Large \$20  
Luscious Strawberry & Cream
- CHOCOLATE MARGARITA** Small \$15 / Large \$20  
Chocolate Syrup & Raspberry & Triple Sec
- MILKSHAKE** Small \$15 / Large \$20  
Vanilla & Raspberry & Cream
- MILKSHAKE** Small \$15 / Large \$20  
Pineapple & Raspberry & Cream
- BLU BERRY** Small \$15 / Large \$20  
Luscious Blueberry & Cream
- OSCAR MARGARITA** Small \$15 / Large \$20  
Vanilla & Raspberry & Cream

## Sparkling

- APEROL SPRITZ** Small \$15 / Large \$20  
Sparkling White & Raspberry & Triple Sec
- CHAMPAGNE MARGARITA** Small \$15 / Large \$20  
Champagne & Raspberry & Triple Sec
- SHARON T. RABBIT** Small \$15 / Large \$20  
Pineapple & Raspberry & Cream

## Tequila & Mezcal

- MARGARITA** Small \$15 / Large \$20  
Tequila & Raspberry & Cream
- SMOKEY MARGARITA** Small \$15 / Large \$20  
Tequila & Raspberry & Cream
- STRAWBERRY MARGARITA** Small \$15 / Large \$20  
Tequila & Raspberry & Cream
- THE PINKIE BULLDOG** Small \$15 / Large \$20  
Tequila & Raspberry & Cream
- SPICY LEMON** Small \$15 / Large \$20  
Tequila & Raspberry & Cream
- BOASTED PINEAPPLE** Small \$15 / Large \$20  
Tequila & Raspberry & Cream

## RUM

- TOBE TROPICAL PUNCH** Small \$15 / Large \$20  
Dark Rum & Cream & Raspberry
- CLASSIC MOTO** Small \$15 / Large \$20  
Rum & Cream & Raspberry
- STRAWBERRY MOTO** Small \$15 / Large \$20  
Rum & Cream & Raspberry
- MANGO MOTO** Small \$15 / Large \$20  
Rum & Cream & Raspberry
- COCONUT MOTO** Small \$15 / Large \$20  
Rum & Cream & Raspberry

## CASHADA

- CASHADA** Small \$15 / Large \$20  
Cashew & Raspberry & Cream
- ACAI CASHADA** Small \$15 / Large \$20  
Cashew & Raspberry & Cream
- THE PASSION** Small \$15 / Large \$20  
Cashew & Raspberry & Cream
- SHRIMP MOTO** Small \$15 / Large \$20  
Cashew & Raspberry & Cream

## Fruity Cocktails

- WILD ORCHARD** Small \$15 / Large \$20  
Wild Orchid & Raspberry & Cream
- CRAZY TWISTED APPLE** Small \$15 / Large \$20  
Wild Orchid & Raspberry & Cream
- BLUE MANGO** Small \$15 / Large \$20  
Wild Orchid & Raspberry & Cream
- PEACH MOTO** Small \$15 / Large \$20  
Wild Orchid & Raspberry & Cream

## Martinis

- LYCHEE MARTINI** Small \$15 / Large \$20  
Luscious Lychee & Raspberry & Cream
- LEMON DROP MARTINI** Small \$15 / Large \$20  
Luscious Lemon & Raspberry & Cream
- PEACH MARTINI** Small \$15 / Large \$20  
Luscious Peach & Raspberry & Cream
- MELON MARTINI** Small \$15 / Large \$20  
Luscious Melon & Raspberry & Cream

## VEGGIES

- MIDDLE CUCUMBER WITH SALAMANDERS** Small \$15 / Large \$20  
Cucumber & Raspberry & Cream
- CUCUMBER MULE** Small \$15 / Large \$20  
Cucumber & Raspberry & Cream
- JALAPENO MARGARITA** Small \$15 / Large \$20  
Tequila & Raspberry & Cream
- BLOODY MARY** Small \$15 / Large \$20  
Tequila & Raspberry & Cream

## Vodka

- SEX IN THE BATHROOM** Small \$15 / Large \$20  
Vodka & Raspberry & Cream
- CHERRY BOMB** Small \$15 / Large \$20  
Vodka & Raspberry & Cream
- OCEAN'S POTION** Small \$15 / Large \$20  
Vodka & Raspberry & Cream
- SPICY PASSION** Small \$15 / Large \$20  
Vodka & Raspberry & Cream

## BEVERAGES

- ESPRESSO LAGO** Small \$15 / Large \$20
- CAPPUCCINO** Small \$15 / Large \$20
- REGULAR COFFEE** Small \$15 / Large \$20
- CAFE LATTE** Small \$15 / Large \$20
- MOCHA** Small \$15 / Large \$20
- CHOCOLATE** Small \$15 / Large \$20
- BOTTLED WATER** Small \$15 / Large \$20

## Shots \$1.25 • Beers

- BOTTLES DOMESTIC BUDWEISER • BUD LIGHT • BUD LIGHT LIME • LANDSHARK • MILLER LITE • COORS LIGHT • SMIRNOFF ICE • SAM ADAMS • BLUE MOON • MICHELLE ULTRA**

- BOTTLES IMPORTED PERONI • ANISTEL LIGHT • GUINNESS • CORONA • CORONA LIGHT • HEINEKEN • HEINEKEN LIGHT • TECATE • BECK'S • ESTRELLA • GROLSCH • BASS • PRESIDENTE • DOS EXX • NEGRA MODELO • STELLA ARTOIS • RED STRIPE • GINGER BEER**

DURING OUR HAPPY HOUR, OUR COCKTAILS ARE 30% PER CHECK. THIS OFFER EXCLUDES BOTTLES OF BEER, WINE BY THE BOTTLE OR GLASS AND NON-ALCOHOLIC BEVERAGES. A service charge of 10% will be added to your check. Un cargo por servicio de 20% será agregado a su cuenta. After 11pm, a credit card is going to be required to keep your table open.

0174

Server: JENNA E  
07/21/19 18:52, Cntr: 71 Term: 3

NEWS CAFE  
100 OCEAN DRIVE  
MIAMI BEACH, FLORIDA  
3053931-0392

MD: \*\*\*\*230P

VISA: \*\*\*\*0000000000000000  
Approval Code: 021746  
ENTRY: CHIP  
TC: 70E43188B000F55  
TVN: 8080008000  
AID: A0000000031010  
TSI: 6800  
ATC: 002C  
APP: VISA (0101)  
CVM: Signature

CHECK: 38.32

TIP:

TOTAL: 38.32

PHONE: ( )  
CARDHOLDER WILL PAY CARD ISSUER ABOVE  
AMOUNT PURSUANT TO CARDHOLDER AGREEMENT

Merchant Copy

# NEWS CAFE

0174c Table 71 #Party 2  
JODALA E Svrck: 36 15:55 07/21/19  
INSIDE DINING  
OUT RIGHT

1 OCEAN MARGARITA*, \$ small	16.00
1 MOJITO*, \$ small	16.00
1 BABAGANUSH W	11.00

Sub Total: 43.00

SERVICE CHARGE: 8.50

POLICE/5 YEAR EMP \*Discount\*: 16.00

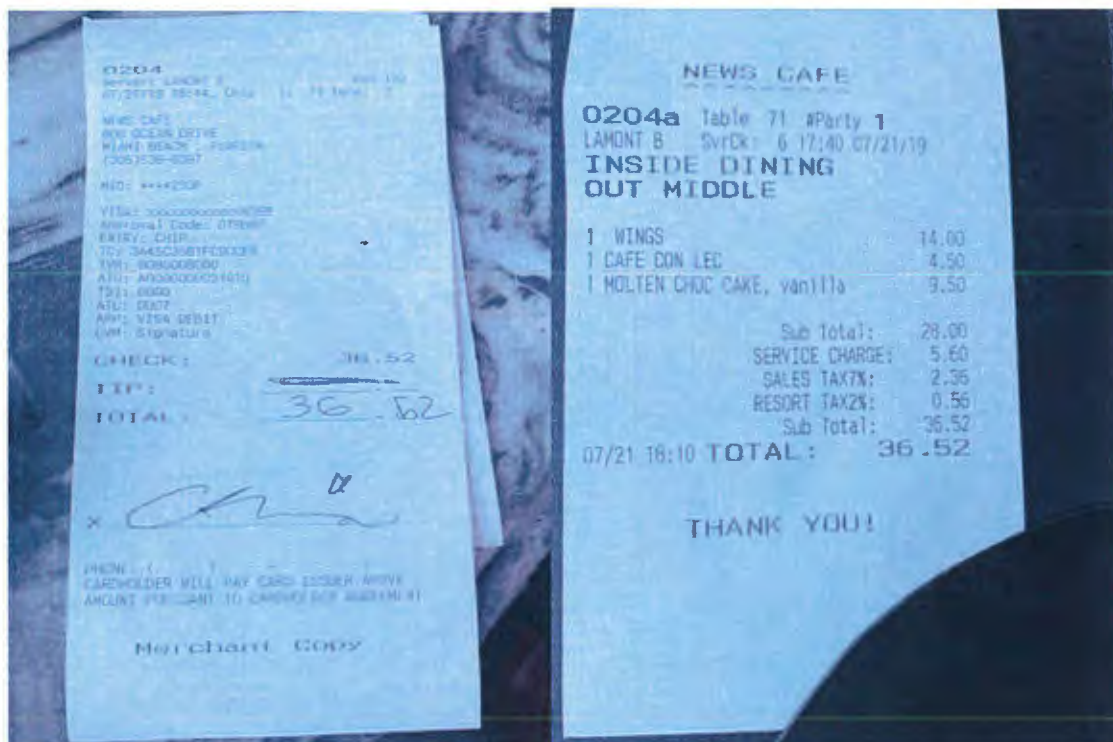
SALES TAX7%: 2.50

RESORT TAX2%: 0.22

Sub Total: 38.32

07/21 16:48 TOTAL: 38.32

THANK YOU!



End of Report





Xinvestigations.com

1835 NE Miami Gardens Drive, Suite 547, North Miami Beach, FL 33179  
(305) 929-3513, info@Xinvestigations.com  
Florida Private Investigations Licenses: A2900334, C2900371

**Report on Investigation: Pelican Cafe**  
**826 Ocean Drive, Miami Beach, FL 33139**  
**Monday July 15, 2019 3pm – 7pm**



Throughout the surveillance the host and waiters were observed and documented as they offered a special to pedestrians passing by the location.

At approximately 3:00 p.m. the investigators walked by Pelican Cafe. A host wearing a red t-shirt and jeans was observed. The host walked up to both investigators and offered a two for one drink special and 30% off the food menu. The investigators agreed and the host then proceeded to seat the investigators. The restaurant has several food menus, which include 2 for 1 menu for drinks, regular menu with 30% off all items. The Investigators were seated and were then offered 30% off of the menu. The Investigators ordered the specials they were offered.

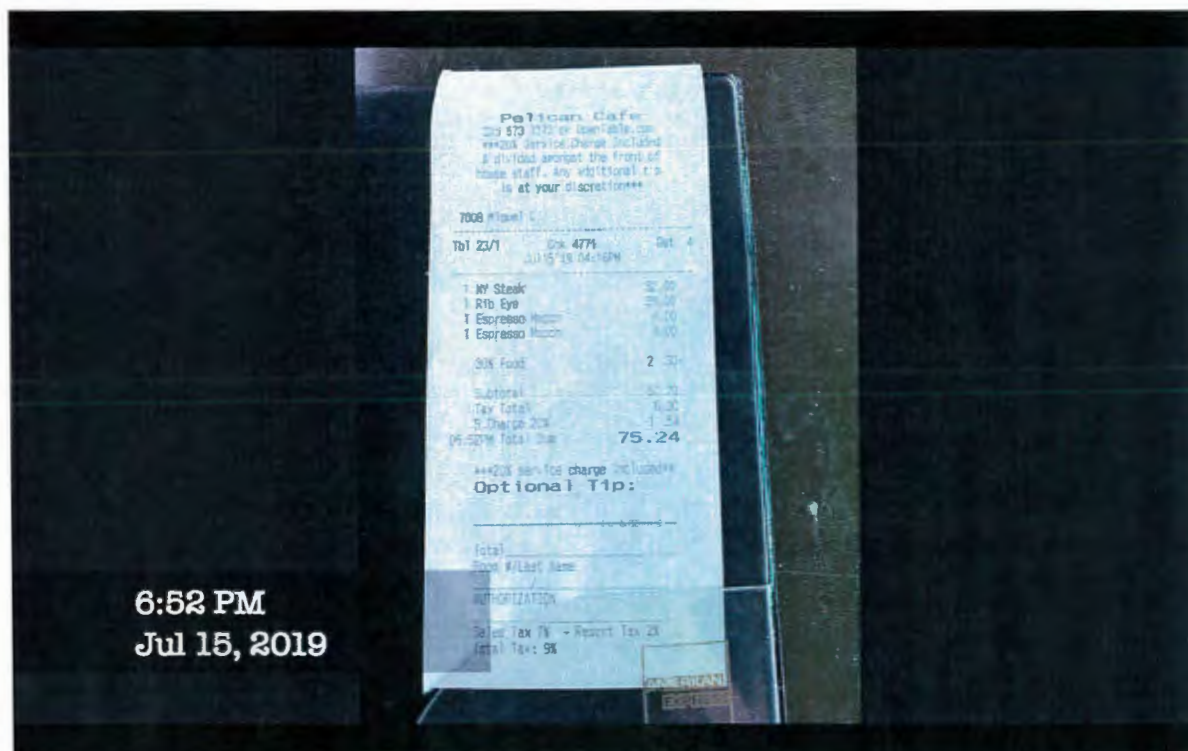
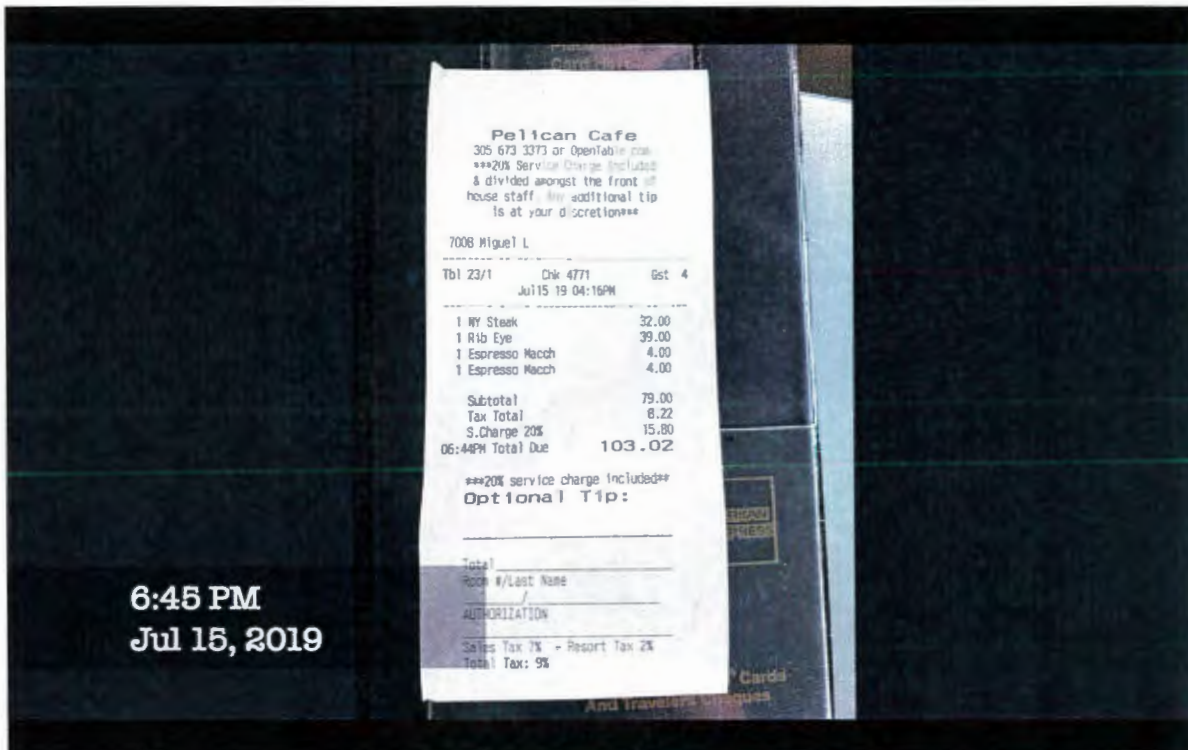
Between the hours of 3:00 p.m. and 7:00 p.m. the host was observed as he offered two for one drink specials to pedestrians that walked by. Many pedestrians agreed to the specials and sat

down to dine at the restaurant. Upon arrival the restaurant was half occupied. Various other pedestrians either stopped to look at the menu and continued walking or would not make eye contact with the host and continued walking. Besides the host, the waiters would also offer the drink specials to pedestrians walking by so they can be seated at their specific section that they serve.

During the surveillance, the host would say hello and greeted pedestrians by offering a special. The pedestrians would either say “no thank you” or, if the pedestrians appeared interested in the specials, the host would walk the pedestrians over to the menu board. Approximately 60 pedestrians were approached and about 40 of them averted their eyes and ignored the host. Information was obtained from the waiter that the 2 for 1 drink special and the 30% off food items are determined by the host.

At the end of the surveillance a to-go cup was asked, however the hostess stated we couldn’t get the drink to go.

At approximately 6:40 p.m. investigator asked for the check and asked to check out. A new waiter brought out the check at approximately 6:45 p.m. that did not have 30% off the meals and did not have the drinks on the receipt. The investigator asked why 30% off wasn’t taken from the food items, the waiter then brought a new check at 6:52 p.m. with 30% off. We told the waiter that its missing the drinks that were at 2 for 1 special. At 6:56 p.m. the waiter brought out a new check with 2 for 1 drinks and 30% off the food. All of the receipts stated that they were created at 4:16 p.m. and had 4 guests at the table. There were only 2 guests at the table and the check was brought out at approximately 6:52 p.m.





**Peppers Cafe**  
 300 422 4270 or 300 424 14 00  
 \*\*\*20% Service charge included  
 & divided amongst the kind of  
 house staff. Any additional tip  
 is at your discretion\*\*\*

**7000 Niguel L**

Del 2375	Chk 4771	Set 4
LATE IN PM 199K		
1 NY Steak		22.95
1 Rib Eye		29.00
1 Expresso Mocha		4.00
1 Espresso Mocha		4.00
1 TALL DRIP IN GL		11.00
1 MINN CHICK		11.99
1 MINT SLEET		
TAX PAID		2.30
SUBTOTAL		76.25
TAX PAID		7.97
2 Charge 20%		15.34
GR 53PM Total Due		100.00

\*\*\*20% service charge included\*\*\*  
**Options & Tip:**

Total \_\_\_\_\_  
 Cash & Card Name \_\_\_\_\_  
 AUTHORIZATION \_\_\_\_\_  
 Sales Tax 7% - Resale Tax 2%  
 Total Tax \$8 \_\_\_\_\_

[illegible]



## WINE LIST

**BY THE GLASS**

1/2 Liter Bottle \$4.95  
1 Liter Bottle \$9.95  
1.5 Liter Bottle \$14.95  
2 Liter Bottle \$19.95  
3 Liter Bottle \$29.95  
4 Liter Bottle \$39.95  
5 Liter Bottle \$49.95  
6 Liter Bottle \$59.95  
7 Liter Bottle \$69.95  
8 Liter Bottle \$79.95  
9 Liter Bottle \$89.95  
10 Liter Bottle \$99.95

**FRUITY WITH A TOUCH OF SWEET**

1/2 Liter Bottle \$4.95  
1 Liter Bottle \$9.95  
1.5 Liter Bottle \$14.95  
2 Liter Bottle \$19.95  
3 Liter Bottle \$29.95  
4 Liter Bottle \$39.95  
5 Liter Bottle \$49.95  
6 Liter Bottle \$59.95  
7 Liter Bottle \$69.95  
8 Liter Bottle \$79.95  
9 Liter Bottle \$89.95  
10 Liter Bottle \$99.95

**VERY LOW ACID (RED)**

1/2 Liter Bottle \$4.95  
1 Liter Bottle \$9.95  
1.5 Liter Bottle \$14.95  
2 Liter Bottle \$19.95  
3 Liter Bottle \$29.95  
4 Liter Bottle \$39.95  
5 Liter Bottle \$49.95  
6 Liter Bottle \$59.95  
7 Liter Bottle \$69.95  
8 Liter Bottle \$79.95  
9 Liter Bottle \$89.95  
10 Liter Bottle \$99.95

**MEDIUM BODIED (WHITE)**

1/2 Liter Bottle \$4.95  
1 Liter Bottle \$9.95  
1.5 Liter Bottle \$14.95  
2 Liter Bottle \$19.95  
3 Liter Bottle \$29.95  
4 Liter Bottle \$39.95  
5 Liter Bottle \$49.95  
6 Liter Bottle \$59.95  
7 Liter Bottle \$69.95  
8 Liter Bottle \$79.95  
9 Liter Bottle \$89.95  
10 Liter Bottle \$99.95

**LIGHT (WHITE)**

1/2 Liter Bottle \$4.95  
1 Liter Bottle \$9.95  
1.5 Liter Bottle \$14.95  
2 Liter Bottle \$19.95  
3 Liter Bottle \$29.95  
4 Liter Bottle \$39.95  
5 Liter Bottle \$49.95  
6 Liter Bottle \$59.95  
7 Liter Bottle \$69.95  
8 Liter Bottle \$79.95  
9 Liter Bottle \$89.95  
10 Liter Bottle \$99.95

**CHAMPAGNE**

1/2 Liter Bottle \$4.95  
1 Liter Bottle \$9.95  
1.5 Liter Bottle \$14.95  
2 Liter Bottle \$19.95  
3 Liter Bottle \$29.95  
4 Liter Bottle \$39.95  
5 Liter Bottle \$49.95  
6 Liter Bottle \$59.95  
7 Liter Bottle \$69.95  
8 Liter Bottle \$79.95  
9 Liter Bottle \$89.95  
10 Liter Bottle \$99.95

**ROSE**

1/2 Liter Bottle \$4.95  
1 Liter Bottle \$9.95  
1.5 Liter Bottle \$14.95  
2 Liter Bottle \$19.95  
3 Liter Bottle \$29.95  
4 Liter Bottle \$39.95  
5 Liter Bottle \$49.95  
6 Liter Bottle \$59.95  
7 Liter Bottle \$69.95  
8 Liter Bottle \$79.95  
9 Liter Bottle \$89.95  
10 Liter Bottle \$99.95

**SUPER TUSCAN - ANDRETTI SELECTION**

1/2 Liter Bottle \$4.95  
1 Liter Bottle \$9.95  
1.5 Liter Bottle \$14.95  
2 Liter Bottle \$19.95  
3 Liter Bottle \$29.95  
4 Liter Bottle \$39.95  
5 Liter Bottle \$49.95  
6 Liter Bottle \$59.95  
7 Liter Bottle \$69.95  
8 Liter Bottle \$79.95  
9 Liter Bottle \$89.95  
10 Liter Bottle \$99.95

**FULL BODIED (REDS)**

1/2 Liter Bottle \$4.95  
1 Liter Bottle \$9.95  
1.5 Liter Bottle \$14.95  
2 Liter Bottle \$19.95  
3 Liter Bottle \$29.95  
4 Liter Bottle \$39.95  
5 Liter Bottle \$49.95  
6 Liter Bottle \$59.95  
7 Liter Bottle \$69.95  
8 Liter Bottle \$79.95  
9 Liter Bottle \$89.95  
10 Liter Bottle \$99.95

## Delican SPECIALS TO SHARE

**Traps Seafood daily!**

**\*Seafood Grill \$110 for Two**

2 Lobster Tails, 2 Shrimp Cocktail, 2 Crab Cakes, 2 Steaks, 2 Potatoes, 2 Breads, 2 Salads, 2 Desserts, 2 Drinks

**Prime Meats & Organic Chicken**

**\*Meat Grill \$110 for Two**

2 New York Steaks, 2 Chicken Breasts, 2 Potatoes, 2 Breads, 2 Salads, 2 Desserts, 2 Drinks

**Just like Family for Two**

**Italian Antipasto \$45**

Prosciutto, Salami, Mozzarella, Spinach, Mushrooms, Artichokes, Feta Cheese, Parmesan Cheese, Bruschetta, Olives

**The Skinny Girl!**

**\*Mixed Seafood Platter \$45 for Two**

Two Tenders, Two Shrimp Cocktail, Two Crab Cakes, Two Steaks, Two Potatoes, Two Breads, Two Salads, Two Desserts, Two Drinks

**Golden & Crispy for Two**

**\*Fried Platter \$36**

Chicken Wings, Fish, Shrimp, Potatoes, Breads, Salads, Desserts, Drinks

**Freck & delicious Seafood**

**\*East Coast Paella \$110**

Two Lobster Tails, Two Crab Legs, Two Shrimp Cocktail, Two Steaks, Two Potatoes, Two Breads, Two Salads, Two Desserts, Two Drinks

**Seafood Tower \$110 for Two**

Two Lobster Tails, Two Crab Legs, Two Shrimp Cocktail, Two Steaks, Two Potatoes, Two Breads, Two Salads, Two Desserts, Two Drinks

End of Report

6

Page 133 of 765



Boulevard Hotel & Cafe

71 reviews

\$\$\$\$

Open Now: 9:00 AM - 2:00 AM

Save

All photos (20)

Ratings and reviews

1.5

71 reviews

#708 of 756 Restaurants in Miami Beach

RATINGS

<div><div></div><div></div></div> Food	<div><div><div></div><div></div><div></div><div></div><div></div></div></div>
<div><div></div><div></div></div> Service	<div><div><div></div><div></div><div></div><div></div><div></div></div></div>
<div><div></div><div></div></div> Value	<div><div><div></div><div></div><div></div><div></div><div></div></div></div>

Details

FEATURES

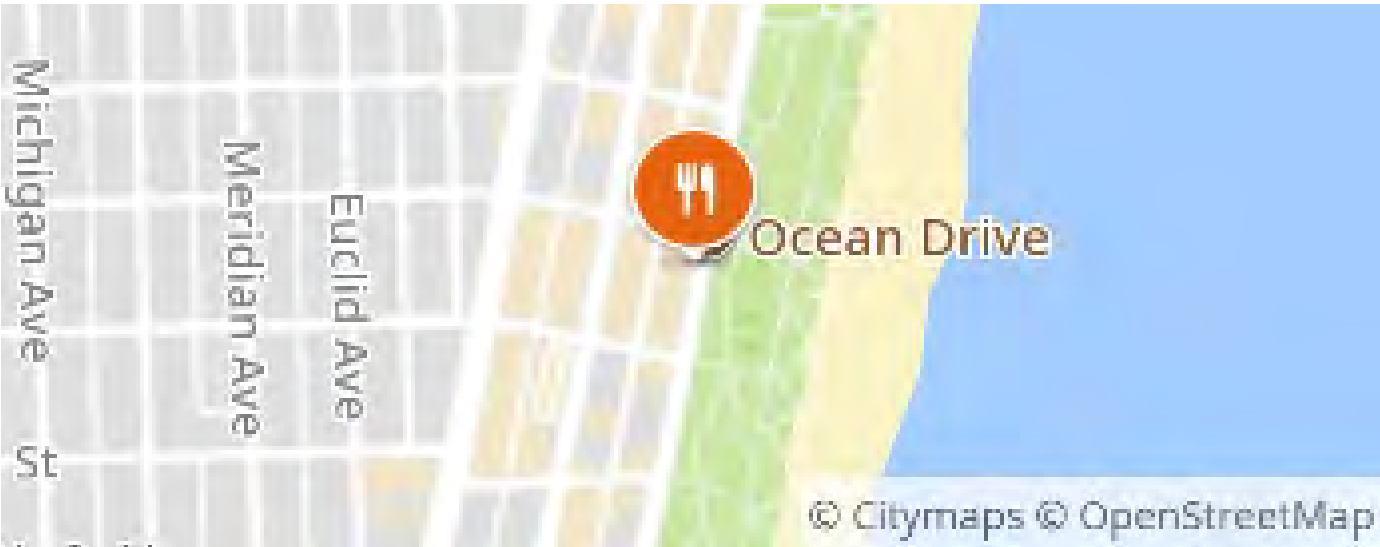
Seating, Serves Alcohol, Table Service, Reservations

Page 134 of 765

https://www.tripadvisor.com/Restaurant\_Review-g34439-d11946369-Reviews-Boulevard\_Hotel\_Cafe-Miami\_Beach\_Florida.html

1/6

Location and contact



- 740 Ocean Dr Fl 33139, Miami Beach, FL 33139-6220 ↗
- 0.2 miles from South Beach
- Website ↗
- +1 305-532-0376

Is this location primarily known for Bars & Pubs?

☐ Yes

☐ No

☐ Unsure

Reviews (71)

Write a Review

Traveler rating

Excellent	5
Very good	4
Average	3
Poor	1
Terrible	36

See what travelers are saying: Page 135 of 765

[Photos](#)[Overview](#)[Reviews](#)[Q&A](#)

### Selected filters

[Filter](#) ▾[English](#) ✕

1 - 10 of 49 reviews



MurphCork  
Cork



Reviewed June 5, 2019

### We liked it

We stopped for a coffee and water and were treated very well and paid for what we asked for. Lots of bad review on here but we had a good experience.

**Date of visit:** May 2019[👍 Thank MurphCork](#)

manfred030466

Reviewed May 29, 2019 [📱 via mobile](#)

### WARNING!!!

We made the same bad experiences. An older woman lured us in that terrible restaurant with a buy one get one free. We ordered 2 beer and got a 60 oz Margarita with two beer bottles. The unprofessional waiter told us that's the special offer.....But the bad surprise comes later, when we got the check. So the price for 2 beer was \$ 69, —!!!! Last but not least the check was manually changed (doodle) to a 25% higher amount for the tip! We'll NEVER come back to this place of rip off! If we could, we would give 0 points.

[Show less](#)**Date of visit:** May 2019[Ask manfred030466 about Boulevard Hotel & Cafe](#)[👍 Thank manfred030466](#)

*This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.*



MiraJohn  
North of Sweden



Reviewed May 27, 2019

### Avoid!!!! Waste of money

Whatever you do, don't go there!!!

Bad service, bad food and wrong amount on check.



- Photos
- Overview
- Reviews
- Q&A

Chicken wings were dry and the "blue cheese dressing" that we ordered was white but didn't taste anything like blue cheese. Pasta with chicken (Alfredo) was "okay". And when we got the check they had written the wrong total amount and when asked what the service charge ment we were told it was for the restaurant and the tip on the check was not the same thing (easy way to fool tourists and unfortunately we paid the extra tip but learned our lesson after we Google it, and found out that service charge = tip and that we paid the worthless service another 18%). A place I will never return to but unfortunately it has a good location which attracts tourists over and over again although it was one of the worst restaurants I've ever been to (and I've traveled to many many countries including Europe, Africa and Asia).

[Show less](#)

**Date of visit:** May 2019



[See all 7 reviews by MiraJohn for Miami Beach](#)  
[Ask MiraJohn about Boulevard Hotel & Cafe](#)

Thank MiraJohn

*This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.*

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Best Fine Dining Restaurants

See all

The Bazaar by Jose Andres

2,142 Reviews

\$\$\$\$, Latin, Spanish

Stripsteak by Michael Mina

890 Reviews

\$\$\$\$, American, Steakhouse

Katsuya by Starck

1,311 Reviews

\$\$\$\$, Japanese

Nearby

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Save this restaurant

# Boulevard Restaurant

3.3

3 reviews



\$31 to \$50



American

Dined here? Add a quick review...

**Rate your experience**

## Not available on OpenTable

Unfortunately, this restaurant is not on the OpenTable reservation network.

If you like, we'll notify you by email if this restaurant joins.

[Find similar restaurants](#)[Notify me](#)Is this your restaurant? [Claim this listing](#)

## Restaurants you may also like

Overview

Photos

Menu

Reviews

Larios on the Beach

★★★★★ 1339 reviews

Cuban • \$\$\$ • Miami Beach / Sout...

Booked 38 times today

A Fish Called Avalon

★★★★★ 2123 reviews

Seafood • \$\$\$ • Miami Beach / So...

Booked 9 times today

Palace

★★★★★ 725 reviews

Contemporary American • \$\$\$ • ...

>

11

★

Se

About

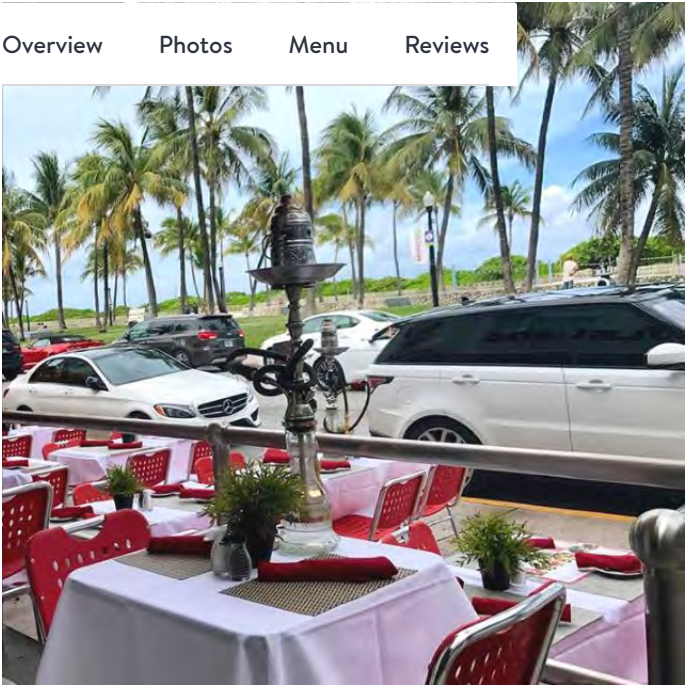
The name Boulevard Restaurant says it all; we are centrally located in the hub of the Ocean Dr. scene where the Boulevard becomes alive at night with spectacular lighting and ambient music. We offer culinary specials to our guests with beachside cuisine, discounted pricing on drink specials and fabulous seafood platters to make any...  
[+ Read more](#)

- Dining Style  
Casual Dining
- Cuisines  
American
- Hours of operation  
Breakfast: Daily 8:00am - 1:00pm

View all details

4 Photos



[Overview](#)[Photos](#)[Menu](#)[Reviews](#)

## Menu

At present, we do not have menu information for this restaurant. Please see their website or wait to visit the restaurant to learn more.

## What People Are Saying

[Write a review](#)

Overall ratings and reviews

Overview   Photos   Menu   Reviews

3.5	3.5	3.5	1.5
Food	Service	Ambience	Value

Noise · Energetic

5	<input type="text"/>
4	<input type="text"/>
3	<input type="text"/>
2	<input type="text"/>
1	<input type="text"/>

[Best Restaurants in Miami Beach / South Beach ›](#)

Sort by

Filters

Good for groups

Mango Margarita (1)

OT

· Reviewed on May 23, 2019

Overall 1 · Food · Service · Ambience

OpenTable  
Diner

1 review

BAIT &amp; SWITCH SCAM - BEWARE!

Just like majority of the reviews have mentioned, this business runs a bait & switch tactic to get guests at their restaurant table. However, what they don't tell is the actual prices of drinks/food along with others fees (service charge aka tips) that will be added to the total (close to 30% extra).

On a Monday night, they lured us in with a buy one get one free drink special. I got a margarita and a virgin mango margarita for my pregnant wife. The drinks were 60oz, but not that great - too watered down and didn't have a good mixture. I almost finished my drink, but my wife only finished half way.

The biggest surprise came when our waitress brought the check. The total was \$90 to what ultimately was for only ONE DRINK. The drink itself was around \$65 + their fees (tips) and taxes. Oh, on top of that they expected additional tips to be left....not happening with this kind of service and these type of prices.

I know it's Miami Beach and all, but this is ridiculous and down right fraudulent in how this business is running. This left such a bad taste in my mouth that I don't even want to come back to Miami for a second time...ever.

[- Read less](#)[Report](#)[Helpful](#)

VIP

HH

· Dined on April 7, 2018

Overall 3 · Food 3 · Service 4 · Ambience 2

Page 141 of 765

7/17/2019

Boulevard Restaurant - Miami Beach, FL | OpenTable

Overview

Photos

Menu

Reviews

Denver

6 reviews

interesting, everything went well until I received the bill with a hidden charge of \$ 25. that was never brought up till I received the bill plus wanted an additional \$ 30. + on top of that for which I paid. Not use to that when doing out for a evening meal on the...

+ Read more

Report

Helpful

OT

OpenTable Diner

New England

2 reviews

Dined on March 21, 2018

Overall 5 • Food 5 • Service 4 • Ambience 5

We dined alfresco and the people watching was as good as the meal

Report

Helpful

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Near Miami Beach, FL

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For Businesses

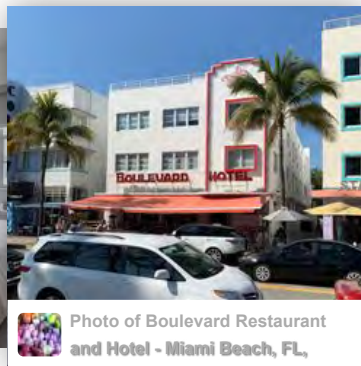
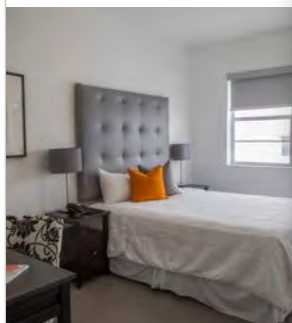
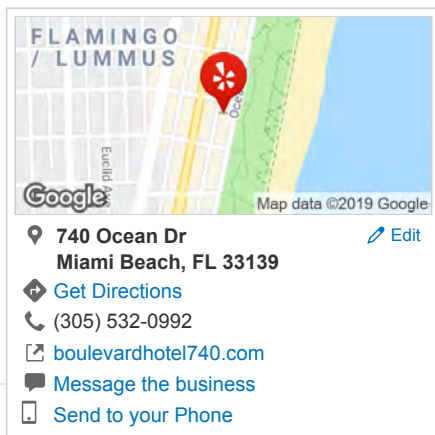


## Boulevard Restaurant and Hotel ✓ Claimed

★ ★ ★ ★ ★ 149 reviews [Details](#)

[Share](#)

\$\$ · [Hotels](#) [Edit](#)


[See all 82](#)


"We caught them during their "special buy one LARGE get one free" I hit the **mojito** which had wayyyy too much ice for \$65, the frozen margarita get watery quick." in 2 reviews



"For the issues on bad reviews; I never saw a **bug** in my room, I never get a bad smell just the hall way smells like wet sand dried on carpet." in 3 reviews



"Very friendly loved spending my **first night** here :) def recommend it!!!" in 2 reviews

🕒 Today **Open 24 hours** **Open now**

\$\$\$ Price range **Moderate**

➕ **Health Score** **Pass**  
Powered by HDScores

### Hours

**Mon** Open 24 hours  
**Tue** Open 24 hours  
**Wed** Open 24 hours **Open now**  
**Thu** Open 24 hours  
**Fri** Open 24 hours  
**Sat** Open 24 hours  
**Sun** Open 24 hours

[Edit business info](#)

### More business info

Accepts Credit Cards **Yes**  
Accepts Apple Pay **No**  
Accepts Google Pay **No**  
Wi-Fi **Free**  
Dogs Allowed **No**

1 **Andrea G.**  
First to review

### From the business

Boulevard Restaurant is known for its boutique outdoor café experience with amazing views of the Atlantic ocean, centrally located in the South Beach area in Miami Beach.

[Learn more about Boulevard Restaurant and Hotel](#)

## Other Hotels Nearby

Sponsored ⓘ



### DoubleTree by Hilton Grand Hotel Biscayne Bay

★ ★ ★ ★ ★ 171 reviews

📍 3.6 miles away from Boulevard Restaurant and Hotel

**courtney b. said** "I'll keep this review short and sweet. Pro's LOCATION its close to just about everything. Great access to the beach Clean comfortable rooms Nice staff not overly crowded with kids or crazy loud people comfy beds and quiet rooms.

..." [read more](#)

in Hotels



### The Fortuna Hotel

★ ★ ★ ★ ★ 26 reviews



**Aj S. said** "During our trip to Hollywood, we decided to spend a weekend in Fort Lauderdale since the area has more of a bar scene. We planned on going out to Wilton Manors, but decided to stay close to the beach so we could enjoy a beach day..." [read more](#)

in Hotels

## Ask the Community


Yelp users haven't asked any questions yet about **Boulevard Restaurant and Hotel**.

Recommended Reviews for Boulevard Restaurant and Hotel


 Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more.](#) 

Search within the reviews

Sort by Newest First ▾ Language English (148) ▾



Start your review of Boulevard Restaurant and Hotel.




**Kimberly T.**  
Coral Springs, FL  
👤 44 friends  
★ 18 reviews  
📷 3 photos

★ ★ ★ ★ ★ 1/19/2019

AVOID at all costs! I'll start at the end... see receipt attached. The server tried to make you think our bill was \$15 more than it actually was by adding a tip on top of the "service charge"! A service charge was most likely added to guarantee a tip since their service and food is horrific. When I inquired what brands of wine they have the waiter said "California". I went to the bar to inquire. The waiter pushed me aside, snidely telling me "I already told you!" We watched the owner physically shove the GM or whatever his position is at the restaurant next door. AVOID this place!




Tried to add a double tip!




**Gabby S.**  
Bryn Mawr, PA  
👤 211 friends  
★ 8 reviews


12/16/2018

You Might Also Consider

Sponsored 




**Parties by Pat Inc**  
★ ★ ★ ★ ★ 7 reviews  
📍 4.6 miles  
**Lisa R. said** "What an outstanding team! The food was outstanding, they were flexible, attentive, ..." [read more](#)




**Ritmos Venue**  
★ ★ ★ ★ ★ 9 reviews  
📍 14.7 miles  
**Diana B. said** "Well I don't know about the others who give this venue less than 4 stars but my..." [read more](#)


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**Washington Park Hotel**  
★ ★ ★ ★ ★ 92 reviews  
\$\$ • Hotels










**Essex House by Cleveland**  
★ ★ ★ ★ ★ 96 reviews

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https://www.yelp.com/biz/boulevard-restaurant-and-hotel-miami-beach?start=20&sort\_by=date\_desc 2/10



Me and my friend made LAST minute plans to come to Miami and we didn't want to spend much money, so we stayed at the Boulevard. We have no complaints. No, it's not the Hilton, but it's still a great place. It's in the most convenient location on Ocean Drive, right across the beach and next to several yummy restaurants. The rooms are small but they have a cute vibe and great air conditioning. The staff is always available to help and cleaning crew does a great job cleaning. We have no complaints at all. Clean, inexpensive and convenient. If you find a good price, the Boulevard is a good choice.



**Rafaela M.**  
San Marcos, CA  
81 friends  
27 reviews  
51 photos



12/9/2018

Why they have 2 different names I don't know! I WISH I YELPED THIS PLACE BEFORE GOING LAST NIGHT! We were walking around last night celebrating my boyfriends birthday and they pulled us in said they would give us 20% discount on our whole bill and a free drink, free shot and if we purchased another drink we would get one free.. a bunch of bull! A cup of beer was \$30! Oh and the best part was when the waiter brought us the check he added gratuity on top of the 20% service fee.. what a scam. He said the 20% he didn't get any of that money and he was only getting paid \$4 p/ hour when minimum wage is 8.25 in Florida. How can you live with yourself? Taking advantage of tourists and practically stealing their money! I hope you guys go out of business that was you won't be able to scam people anymore!



**Morgan B.**  
New Orleans, LA  
241 friends  
13 reviews  
1 photo



12/8/2018

SCAM! I wish we would have looked at the reviews for this place before we ate here. Everyone here is a scam artist. Our waiter fraudulently added on an EXTRA 20% to his tip, after a 20% service charge is already included in the bill. Clearly scamming customers is how they stay open. The food is garbage also. Please don't waste your time!



**Derek H.**  
East Rutherford, NJ  
0 friends  
8 reviews  
1 photo



12/7/2018

Beware of the SCAM.  
They lured us in with a buy one get one free. We got a margarita, a virgin mango margarita (for my pregnant wife), and a hookah. Our bill came out to \$142!!!  
SERVICE CHARGE was included in the bill and the waitress forced us to tip her saying the service charge doesn't count towards her tip. At ANY reputable restaurant, service charge means tip.  
Our TOTAL bill was \$167!!! Roughly \$55-60 of that was FORCED service charge on us.  
Will NEVER GO AGAIN. If ripping off people is how they run their business, shame on them.  
I'd give them a half a star if I could. HORRIBLE.



**Jose B.**  
Tempe, AZ  
0 friends  
2 reviews

11/22/2018





1 check-in

Lany our server was amazing, the beer was really cold and the food was amazing, super close to the famous to the scareface hotel

**Bilal A.**  
Bowie, MD

15 friends

2 reviews

1 photo

11/14/2018

Buy 1 get 1 free!!!  
That what they told us when we ordered drinks Bill came no discount guy told us its discount only on 55oz drinks  
He didn't not mention it when we ordered drinks  
Top of that bill came \$151 and with pen he wrote \$178  
When I gave him cash \$155 he came back and told me that Bill was short I owe him more money total was \$178  
When I asked him what was \$23.20 service charges he said that's for chairs and table mimai city fee so I have gave him \$30 more when my friend asked for manager this guy flipped the story front of manager and said I gave \$30 as tip which he didn't asked for lied on my damn face scam scam and drink are over priced too  
Jack's and coke \$20.50 same drink next door is \$12.50 stay away from this place



Scam buy 1 get 1 free Ocer priced drinks Added extra tip by pen and demand for more money when I gave than

**Zee E.**  
Orlando, FL

2 friends

72 reviews

2 photos

10/29/2018



**\*\*RUN\*\*DO NOT DINE HERE!!!!**

I had to actually call the police on the manager and staff running the restaurant. They attempted to charge me \$180 for 1 hookah and 2 drinks. They told me that the drinks I ordered are not included in the buy 1 get 1 free offer they touted. I was lied to my face by the fat blond Hispanic woman and tall Hispanic man who waited on us. I informed the manager who did little to understand the illegality of what they were doing. Only after the police were called did he correct the bill. Will never go back. Will make sure everyone knows the crooks who are running the restaurant.



**Maggie M.**

San Marcos, TX

0 friends

3 reviews



9/26/2018

I wish there was a negative star option but even that would not justify how I felt with my experience at this place. I was shocked and offended at how I was treated by my waiter and the night manager as I have never had such a demeaning interaction with anyone in the service industry prior to this. This was easily my biggest mistake in Miami and I will always remember their horrible customer service and entitled attitude I received. I genuinely do not understand how this place is in business which such poor customer service and unprofessional management.

Just like the other reviewers, I also was trapped into paying 84 dollars for a 55 dollar drink even though I ordered a 25 dollar drink. There should not have been any confusion on my order as I pointed it out from a menu and repeated it back to the waiter for clarification. When I received my check I confronted my waiter who basically told me I could have gone somewhere else and that he already brought the drink over. I then called a manager to explain this misunderstanding but that only made matters worse as he called me nasty words in Spanish and said even though he understood the mistake, I was still required to pay. This was baffling to me as I had not even drank the drink and could not have been more clear about my initial order. I left appalled and upset and received way better treatment at near by places where I was not cornered into spending four times the amount of a drink I ordered.

I understand the upcharge because of the area but that is not an excuse to scam your customers or belittle them until they pay for things they never asked for. My time at this place set an unsettling tone for the rest of the night as I had never had such an aggressive and humiliating confrontation with a manager. Do not make the same mistake as me, as my biggest regret is not reading the reviews before entering this establishment.



**B C.**

Columbus, OH

0 friends

7 reviews

9/21/2018



They charged a "service charge" for dinner (which is known as tip) and on top of it they charged additional tip. Very bad practice and technically stealing your money. BE AWARE OF THIS PLACE and other similar practice in Miami.



**Jnyxd S.**

Woodhaven, NY

14 friends

2 reviews



9/15/2018

The restaurants food was below subpar i ordered a ribeye medium and it came as a hard med-well one of my dinner mates had the Thai chicken which was grossly undercooked and he ended up throwing up not even 10 minutes later, the drinks are over priced and water seems to be the active main ingredient in everything i had to send back at least 2 drinks one of waiters named Gabriel made it his point to pour a bucket of water carelessly which resulted in all three of us to have our sneakers drench and soaked when brought to managers attention after our dinner he looked clueless and our waiter actually had the audacity to tell us we could have went to another location to eat overall horrible service horrible food & definitely will not be visiting here again to eat or consider a stay I was turned off completely with the table side manner of service no one accepted accountability



**J S.**

Worcester, MA

185 friends

4 reviews



9/12/2018

Do not fall for this place, ran by a scam artist with no conscience. Entire menu is set up around scamming the patron.

Specifically the buy 1 get 1 drinks are a scam, they get you to get the buy 1 get 1 without knowing the only ones that qualify are the \$55 60oz ones, not the \$25 ones, so you go to get the buy 1 get 1 thinking you're getting a deal, but you aren't... Nobody is going to drink 120oz of this watered-down slop anyways.

Not only that, but the "20%" lunch is a gimmick to draw you in because either way, the food and drinks are already overpriced and they throw on a 20% gratuity charge on the bill, so it means nothing.

Entire conversation with the manager and waiter about the sneaky price seemed scripted, like they already knew what was going to happen and what I was going to say and had a response for it. You can tell they know it's shady and have been doing this a while, sadly been getting away with it. Food was terrible as well. Hopefully you read this in time and avoid making the same mistake we did.



**Ross F.**

Monroe, NC

2 friends

232 reviews

300 photos

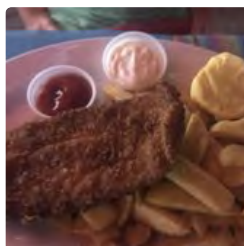
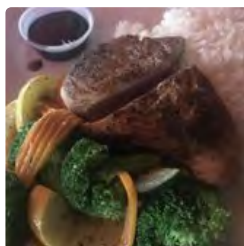
9/6/2018





1 check-in

Meh. Typical overpriced Ocean dr spot, we knew that before entering. Not bad, just nothing special. But the staff was great. I would return for happy hour lol.



**Cristina C.**  
White Plains, NY

0 friends

3 reviews

2 photos

9/1/2018

We stopped here while walking down the Avenue. My fiancé and I ended up paying \$144 for a large drink and a hookah, two items. We ordered a shot that took 45 minutes to come so we got it on the house which wasn't important to us being that we don't care about paying for what we order when delivered in a decent time. I wish we read the reviews before being lured in by the hookah.



**Kamali F.**  
Accokeek, MD

63 friends

95 reviews

89 photos

Elite '19

8/19/2018

1 check-in

We got lured in from the street to have some drinks at the cafe. They had 2 for 1 drinks and offered us two free shots. The drinks were pretty weak but that's the trend at most of the spots on ocean drive. We got a mojito and margarita. And they made us some mixed shots. There's only one single use bathroom and I swear it felt like a sauna in there. We went on a Saturday night so it was pretty busy. The service was decent. Drinks everywhere on ocean drive are really expensive, so the 2 for 1 was enticing.



**Keyona D.**  
Cleveland, OH

0 friends

1 review

7/16/2018



This property is horrible I've never stayed at a hotel like this for one it's dirty the elevator had food on the floors with flies around it pizza boxes in the hallway also the hallways smells like mildew the room was terribly small and it smelled as well there was a leak in our room our water for the shower did not get hot when I asked them about changing the sheets they said they did when they did not it was still make up stains on my sheets all they did was made my bed up without changing the sheets and they said u have to ask for ur sheets to be changed I didn't even wanna give it a one star I was scared to sleep on under the blankets so I sleep on top of the blankets they never bring any clean towels and thank god I bring my own and when I check the bathroom they threw my towels that I brought on my own on the floor like I was a dog or something I asked the manger about it she couldn't give me an answer when they finally brought towels three days later they were like they were already used they were dap and they only bring one set for four people I'm highly angry and pissed off with this property

**Yamileth A.**

Orlando, FL

116 friends

1 review

1 photo



7/8/2018



1 check-in

Over priced the steak was was burnt & dry !!! Wouldn't eat here again the food came out cold waited 1 hour for our food

**Naishka M.**

Miami, FL

0 friends

1 review

7/8/2018



Pernil was so dry food was cold my friends churassco was burnt and food was cold as well and waited about 30 mins



**Mandy C.**  
Arlington, TX  
2 friends  
110 reviews  
141 photos



7/1/2018

Had dinner at the Cafe.. excellent! Had the Filet with Broccoli.. and a giant margarita! Enjoyed the music. Service was great!



**Yasmine H.**  
Long Beach, CA  
0 friends  
1 review



6/20/2018

Don't expect anything fancy. The rooms are super simple, but that's okay if you just want to sleep in the hotel. The good thing is the location: Ocean Drive, just cross the street and you are at the beach (you don't see the beach from the hotel though). We were satisfied with the room, hotel and the price we paid so that is great. Also the hotelmanager at daytime is super friendly!

The worse part is the Restaurant. The food is way too overpriced and not good at all. We payed in total \$94 for two greasy sandwiches and two lemonades. The service is bad and they use shady methods to get customers in. When you have to pay it doesn't make sense on the bill where you pay for (they put just the final price) and also they force you to pay a mandatory tip on the 11% mandatory 'service fee'. And when you ask why they say you have to without explanation. We felt quite betrayed because at first sight they are super nice.

Four times a day when we walked in and out the hotel they asked us if we wanted to eat something or join the 'happy hour', like you know we stay in the hotel stop asking us that ten times a day we just going to the beach.

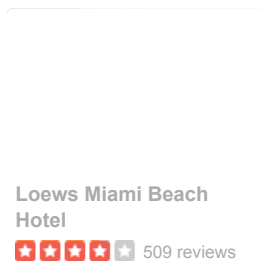
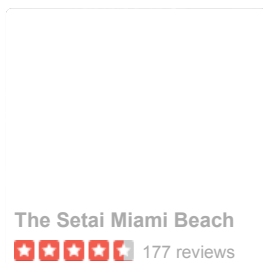
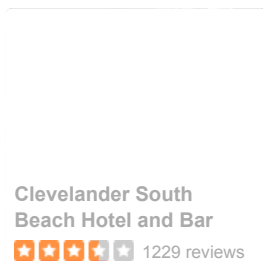
To conclude the hotel is fine if you just want to sleep in the room and be out the rest of the day and the hotel staff is friendly, especially the daytime manager. But don't expect too much and the restaurant is not good.

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Fala Hotel

★★★★☆ 21 reviews

**Jeremy M. said** "I've stayed at this hotel twice in the past year & I must say that it was quite a delightful experience. The room was spacious & clean, and the woman at the front desk (I think her name was Lidia) was professional & caring and made..." [read more](#)  
in Hotels



Copper Carol Events

★★★★★ 1 review

**Monica M. said** "Planning a party can be pretty stressful but my experience with Carol from Copper Carol was amazing from start to finish. She was very professional, listened to what we were looking for and actually took our vision to the next..." [read more](#)  
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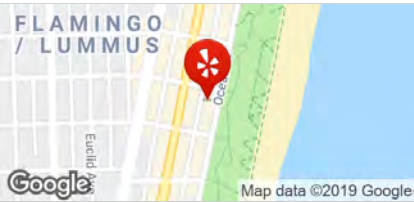
149 reviews

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740 Ocean Dr

Miami Beach, FL 33139

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(305) 532-0992


boulevardhotel740.com

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Photo of Boulevard Restaurant and Hotel - Miami Beach, FL,


See all 82



"We caught them during their "special buy one LARGE get one free" I hit the **mojito** which had wayyyy too much ice for \$65, the frozen margarita get watery quick." in 2 reviews




"For the issues on bad reviews; I never saw a **bug** in my room, I never get a bad smell just the hall way smells like wet sand dried on carpet." in 3 reviews



"Very friendly loved spending my **first night** here :) def recommend it!!!" in 2 reviews

Other Hotels Nearby

Sponsored ⓘ



DoubleTree by Hilton Grand Hotel Biscayne Bay

★ ★ ★ ★ ★


171 reviews

3.6 miles away from Boulevard Restaurant and Hotel

courtney b. said "I'll keep this review short and sweet. Pro's LOCATION its close to just about everything. Great access to the beach Clean comfortable rooms Nice staff not overly crowded with kids or crazy loud people comfy beds and quiet rooms. ..."

read more

in Hotels



The Fortuna Hotel

★ ★ ★ ★ ★

26 reviews


Aj S. said "During our trip to Hollywood, we decided to spend a weekend in Fort Lauderdale since the area has more of a bar scene. We planned on going out to Wilton Manors, but decided to stay close to the beach so we could enjoy a beach day..."

read more

in Hotels


Ask the Community

Yelp users haven't asked any questions yet about Boulevard Restaurant and Hotel.

 Today **Open 24 hours** **Open now**

\$\$\$

Price range **Moderate**

 **Health Score** **Pass**

Powered by HDScores

Hours

Mon	Open 24 hours
Tue	Open 24 hours
Wed	Open 24 hours <b>Open now</b>
Thu	Open 24 hours
Fri	Open 24 hours
Sat	Open 24 hours
Sun	Open 24 hours

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More business info


Accepts Credit Cards **Yes**

Accepts Apple Pay **No**

Accepts Google Pay **No**

Wi-Fi **Free**

Dogs Allowed **No**

 **Andrea G.**

First to review

From the business

Boulevard Restaurant is known for its boutique outdoor café experience with amazing views of the Atlantic ocean, centrally located in the South Beach area in Miami Beach.



[Learn more about Boulevard Restaurant and Hotel](#)

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1/9

Recommended Reviews for Boulevard Restaurant and Hotel


 Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more.](#) 

Search within the reviews

Sort by Newest First ▾ Language English (148) ▾





Start your review of Boulevard Restaurant and Hotel.




Andres D.

North Bergen, NJ

 341 friends

 7 reviews

 7/14/2019

They charged us \$86 dollars for 2 margaritas !!!!!!! Avoid this place at all cost. Extremely sleazy, bunch of snakes. Stay away and save your wallet



Christy M.

Southwest Houston, Houston, TX

 226 friends


 14 reviews

 13 photos

 7/8/2019


 1 check-in


Do not eat here!!! They're gonna conn you into stopping by telling you the drinks are all bogo-- you'll end up paying over \$100 for two big ass drinks you won't finish with a cheeseburger, tenders, or spaghetti. They only do a happy hour on their food and it's not even something I would feed to the dog.




C B.


Saint Louis, MO

 106 friends

 6 reviews


 7/5/2019


This restaurant is a rip-off. Not only do they charge you 20% service fee, they charge you 20% additional gratuity. So that's almost 40% surplus on every check. the service is at best average, and for the amount of money that you pay for service charges, you would expect better service. The food is adequate. But it's not a place I would recommend, unless you just happen to have a need to eat early, and you're staying really close by.




Ush P.

CA, CA


 1 friend


 37 reviews

 57 photos


5/23/2019


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 7 reviews


 4.6 miles


Lisa R. said "What an outstanding team! The food was outstanding, they were flexible, attentive, ..."

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Ritmos Venue


 9 reviews

 14.7 miles


Diana B. said "Well I don't know about the others who give this venue less than 4 stars but my..."

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 133 reviews


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Dream South Beach

 250 reviews


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Washington Park Hotel

 92 reviews

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Essex House by Cleveland

 96 reviews

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2/9

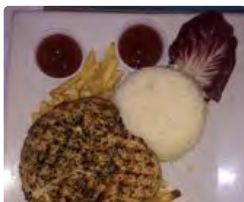




Food was average. Service was good until the end. Our total was \$35, and then service fee was added then city tax, which came out to \$45.62. THEN underneath that we saw handwritten with black ink \$55.62. So I then asked the server...what is the service fee, he said it's what the restaurant charges, it's not part of the tip. So my boyfriend and I were still confused. So then I asked him, so what's out total...\$45 or \$55. He said \$55. I said how come it's \$55 when the food total says \$45 he said it's tip added. I said...can't we add our own tip? He said ...why? you didn't like the service? I said sure but we will add our own tip, and my boyfriend replied...no we don't like your service. So then the man said, fine then just pay the f\*\*ken total. It was a much louder conversation. We just paid the \$45 and left.



Vege pizza



Garlic chicken

**Deivis I.**

CARPENTERSVLE, IL

71 friends

10 reviews

4 photos



5/22/2019

**BAIT & SWITCH SCAM - BEWARE!**

Just like majority of the reviews have mentioned, this business runs a bait & switch tactic to get guests at their restaurant table. However, what they don't tell is the actual prices of drinks/food along with others fees (service charge aka tips) that will be added to the total (close to 30% extra).

On a Monday night, they lured us in with a buy one get one free drink special. I got a margarita and a virgin mango margarita for my pregnant wife. The drinks were 60oz, but not that great - too watered down and didn't have a good mixture. I almost finished my drink, but my wife only finished half way.

The biggest surprise came when our waitress brought the check. The total was \$90 to what ultimately was for only ONE DRINK. The drink itself was around \$65 + their fees (tips) and taxes. Oh, on top of that they expected additional tips to be left....not happening with this kind of service and these type of prices.

I know it's Miami Beach and all, but this is ridiculous and down right fraudulent in how this business is running. This left such a bad taste in my mouth that I don't even want to come back to Miami for a second time...ever.

**Kieu T.**

Philadelphia, PA

0 friends

13 reviews

5 photos

5/13/2019



If I can give a negative star, I would. Waiter added the tip he wanted without my permission. Now he voided it and it will take over 5 business days. DON'T COME HERE!!!



**Christina L.**

Houston, TX

100 friends

34 reviews

20 photos

Elite '19



5/4/2019

1 check-in

Ok the food was good, BUT DEFINITELY a rip off! We ordered a plate with salmon, beef, shrimp, lobster, chicken, white rice, plantain, and black beans for \$165. I was bamboozled!!! We caught them during their "special buy one LARGE get one free" I hit the mojito which had wayyyy too much ice for \$65, the frozen margarita get watery quick. The hookah was \$40. I recommend getting watermelon with mint with extra mint so u can feel it! The add gratuity to EVERYTHING... so be sure billed one ticket, our food was in one ticket drinks in the other and hookah separate (didn't charge gratuity for hookah) all said and done the bill was close to \$300 just wasn't worth the price but food is good!



**Naiy F.**

San Jose, CA

0 friends

9 reviews

7 photos



5/2/2019

As everyone else has said avoid avoid avoid!! I had lunch here and got charged triple the amount in service fee and bartender fee and i dint even drink! Shen i told my waiter i just had the appetizer of \$8.50 and didnt order a drink thinking the bill was someone else's he stated that those charges were mandatory .... wtf?! Dont go here its a scam their food their service their prices all of it



**Ekat I.**

Northwest Washington,

Washington, DC

469 friends

1 review



4/22/2019

Amazing service. Hookah was so great just like their food. If you are looking for a place to get dinner/drink by the beach this is it. The reviews don't do it justice



**Lucky S.**

Atlanta, GA

0 friends

38 reviews

65 photos

4/20/2019



1 check-in

I was charged \$7.50 for a fountain drink & the food wasn't to die for. I'll never eat here again.



**Mike Z.**

Lexington, MA

0 friends

3 reviews

28 photos

4/16/2019

SCAM!!! Stay away...The waiter tried to force you to pay double service tips , even though the 20% service charge was already added to your bill. AVOID THIS PLACE!!! By the way the foods was NO GOOD!!!



**Esteban M.**

Reno, NV

0 friends

1 review

3/30/2019

Scum of the earth owner! Maybe they don't scam everyone but they sure did get our party with an \$800 tab. Margaritas are watered down and cost \$110.00 dollars after tax,service charge, and gratuity tacked on. Horrible experience on our first trip to South Beach , would not recommend and hope karma comes around on this owner.



**Ely E.**

Miami Gardens, FL

0 friends

7 reviews

1 photo

3/28/2019

This Place Is A Scam!  
We Got Charged \$90 For One Margarita  
The Manager Was Nice But The Workers Were Arguing With Us!



**Lauren R.**

Lincroft, Lincroft, NJ

1 friend

10 reviews

4 photos

3/20/2019





Terrible service. Waited forever to order, longer to get the food, and on top of that we're not given silverware after being served for at least 15 minutes. The drinks are also insanely expensive proportionately, even compared to actually nice restaurants on the strip. 20\$ for a shot of absolute vodka? no thanks. Do not go unless you want the slowest service known to man and tiny, tasteless portions.



**Tanner P.**

Lansdale, PA

👤 213 friends

★ 1 review



3/13/2019

If I could give negative stars here I would. I got a ton of food here with my friends. Should've totaled up to around 360, the bill came out to 570. Absolutely ridiculous. I said I wanted to get one seafood plate to split with my friend. he said "for two?", I said "no just one but I'm sharing so he won't get anything". Instead he charges 135 for two seafood patters (the most expensive thing on the menu). Also we all got 3 buy one get one free margs at happy hour. They were 40\$ and absolutely massive. Only three people ordered them so they should've totaled 120 right. They come out to 206\$. Obviously we were pretty hammered and couldn't do any math at all. They tack on a 20% service fee and another 10% tax which is whatever. Then the dude takes my buddy into the restaurant alone to try and pressure him into giving a tip ON TOP of all that. Absolutely horrible service, and reprehensible business practices from this place. Avoid at all costs.



**Chuck J.**

Thornton, CO

👤 1 friend

★ 15 reviews

📷 5 photos



3/10/2019

Don't know about the hotel but the restaurant sucked. Chicken was raw and it had a hair on it not to mention we ordered mozzarella sticks and not calamari. On top of that they have a service charge as well as forced tip. We brought up that the chicken was raw and they brought out two pieces of cooked chicken. No credit to the bill. Bad service and bad food... I wouldn't recommend this restaurant to a dog.



**Zeynep Ö.**

Alpharetta, GA

👤 19 friends

★ 2 reviews

📷 9 photos



2/27/2019

This is my 27th day in this hotel. And I don't get the bad reviews. I am very happy so far. They made a nice discount to me as a filmmaking student for 30 days stay. Cheaper then the places that my school's suggestions.

My room is at the end of second floor. I have 2 windows at two walls. My view is next buildings and trash bins. But I literally never use window. jump out and there is a huge park called Lummus Park. And behind it there is the pure white sand beach and the crystal clear ocean.

My room nearly very quiet even during weekends and rush hours. As a student here, I needed a private room, large space for my camera equipments, large desk to work on my film projects and good location, easy access to ocean side for sunsets. They are all in here. Also a nice area for my all macbook, external hard drives and camera equipment.

It is completely very safe. I went to Virginia for 4 days during my visit and left all my belongings in my room. When I got back, everything was the way I left.

Cleaning ladies are awesome! They are very kind and doing their jobs very well. All front desk stuff are very helpful, specially Aishe is like a very close friend to me. She helped me a lot for lots of time. Also others helped for my all needs.

Restaurant part needs more touch though. Service is not always what you are waiting for. If you are a coffee addict this is not the place for it. There is more cheap and better coffee options a couple of steps away.  
Prices a little expensive in restaurant but you are giving that money to location actually.

There is no washing service at the hotel that was very disappointing but I found a very close place to wash my belongings for \$3 and \$3 for drier.

For the issues on bad reviews;  
I never saw a bug in my room, I never get a bad smell just the hall way smells like wet sand dried on carpet. I never have argued with anyone. My room has hair drier, iron and 2 safe boxes. There is a nice closet and a large mirror. I always have hot water in shower. Toilet part is very tight, I am ok with that but someone taller then me might not be happy.  
I never watch tv but it is working I tested. Air condition is the best. My bed is very soft. I am ok with that but if you have issues with soft beds ask for a harder bed.



**Ricky B.**  
Hampton, VA  
0 friends  
2 reviews

★ ★ ★ ★ ★ 2/17/2019

The absolutely most horrible experience i ever had. They had a happy hour of 2 for 1 ( we ordered 4 drinks total) however they charged 3 times 2x1. and one drink was 55 dollars. abusive in first hand. when i talked to the manager about the situation. they absolutely found every excuse not to remove the extra drink they has charge. They did not worked with me at all. and told me they had proof that they were covered. horrible horrible. just an abusive place. honestly fuck them.



**Kenesha T.**  
Washington, DC  
220 friends  
2 reviews  
1 photo

★ ★ ★ ★ ★ 2/17/2019

Stayed at the hotel for 5 days and upon checking in, I was told to "get 2 free drinks if i give them a review online", so i said "sure, i'll review on my last day here" and got a surprised look. This hotel 100% only cares about making its profit off of the restaurant.

Pro:

Directly across the street from the beach (which, is the reason I gave 1 star)

Cons:

- Day 1 of arrival there were no washrags
- [ ] The toilet is unstable and moves when you sit on it
- [ ] No cable tv
- [ ] NO MICROWAVE !!!!!
- [ ] no iron or ironing board
- [ ] Stained thin comforter with blood on it!!!!
- [ ] Stained walls
- [ ] Stained front door
- [ ] Broken toilet paper holder
- [ ] No care for hotel guests' stay, only want to cater to bringing in customers to the restaurant
- [ ] Elevator inspection certificate is expired
- [ ] When asked for washrags, was told it was the room keepers' responsibility and to ask again in the morning
- [ ] Restaurant food is overpriced as are the drinks
- [ ] Windows were sealed shut so the room was stuffy and sticky
- [ ] The wifi is trash and kept kicking me out or didn't work at all

Do NOT STAY OR EAT HERE.



**Dan R.**  
Spring, TX  
29 friends

2/11/2019

★ 2 reviews

★ ★ ★ ★ ★

What an effing rip off! Food sucked, Sysco stuff. I was promised fresh fish, it was a frozen fish stick, but larger. Fries, were terrible, wife's chicken marsala was out of a can or jar. Worse, 2 for 1 drinks, brought a fishbowl marg, little booze. Got the bill, \$35 for the marg, she couldn't drink 2 bowls of syrup. Then, about 10% tax, \$20 "service " charge and the waiter asked for a tip, which i agreed. But he added his own \$20 tip. \$165 dollars for crap! #neveagain! Two nights in a row screwed in South Beach! Be careful...

Page 1 of 8

1 2 3 4 5 6 7 8 Next >

29 other reviews that are not currently recommended ▾

Best of Yelp Miami Beach – Hotels

★ ★ ★ ★ ★ 1229 reviews


★ ★ ★ ★ ★ 177 reviews

★ ★ ★ ★ ★ 509 reviews

[See More Hotels in Miami Beach](#)

You Might Also Consider

Sponsored ⓘ




Fala Hotel

★ ★ ★ ★ ★ 21 reviews

**Jeremy M. said** "I've stayed at this hotel twice in the past year & I must say that it was quite a delightful experience. The room was spacious & clean, and the woman at the front desk (I think her name was Lidia) was professional & caring and made..." [read more](#)

in Hotels



Copper Carol Events

★ ★ ★ ★ ★ 1 review

**Monica M. said** "Planning a party can be pretty stressful but my experience with Carol from Copper Carol was amazing from start to finish. She was very professional, listened to what we were looking for and actually took our vision to the next..." [read more](#)

in Event Planning & Services

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Boulevard

740 Ocean Dr, Miami Beach, FL

2.6

Fair

272 reviews on Google

BAIT & SWITCH SCAM - BEWARE!

Just like majority of the reviews have mentioned, this business runs a bait & switch tactic to get guests at their restaurant table. However, what they don't tell is the actual prices of drinks/food along with others fees (service charge aka tips) that will be added to the total (close to 30% extra).

On a Monday night, they lured us in with a buy one get one free drink special. I got a margarita and a virgin mango margarita for my pregnant wife. The drinks were 60oz, but not that great - too watered down and didn't have a good mixture. I almost finished my drink, but my wife only finished half way.

The biggest surprise came when our waitress brought the check. The total was \$90 to what ultimately was for only ONE DRINK. The drink itself was around \$65 + their fees (tips) and taxes. Oh, on top of that they expected additional tips to be left....not happening with this kind of service and these type of prices.

I know it's Miami Beach and all, but this is ridiculous and down right fraudulent in how this business is running. This left such a bad taste in my mouth that I don't even want to come back to Miami for a second time...ever.

Trip type

Vacation

Rooms

1.0

Service

1.0

Location

4.0

1

T

TripAdvisor Reviewer

3 months ago on TripAdvisor

Someone in this hotel that have access to the credit card information try to use my card today twice. The bank call me. Be careful if you want to stay here. Many others


1.0/5.0

Page 161 of 765


https://www.google.com/search?rlz=1C1GCEV\_enUS851US851&ei=XjsvXav2EoWm5wKQ45-oAQ&q=the+boulevard+miami+beach&oq=the+bouleva... 1/2

## Boulevard

740 Ocean Dr, Miami Beach, FL


**2.6** Fair  272 reviews on Google


Cesar : Always helpful and kind :) Daisy our fav server always friendly and taking good care of us :) We love the breakfast pancakes ! Nonstop adventures. Thank you ! |||

**Laura E**  
5 months ago on Google

1/5


Wow. Waiter says he's been working there for 10 years and didn't mention the 20% service charge. The 9% sales and city tax. And the automatically added 18% tip. Food portion was small!! Make sure you ask questions about something before you add to your bill.


 Like

**Jack Raymond**  
2 months ago on Google

1/5

Zero stars if I could. 2 drinks and one plate of food. \$200!!!! Yeah! No! Stay away from this place!!! Oh! That was the happy hour price!

 1

**Expedia reviewer**  
3 months ago on Expedia.com

5.0/5.0

Right in South Beach, BUSY, BUSY area. Adult life 24/7. Right in front of South Beach. Busy avenue in front (Ocean Drive) no parking, the area offers Valet Parking for \$30 daily, and since is too busy it could take 30 minutes to get the car. Lots of restaurants around and hotels.



1 check-in

First time experience with my family! We visited during the evening and were greeted by staff. Side note: It is normal for people to be on the sidewalk encouraging people to come to their restaurant for buy one get one or half off. We decided to slip into Icon. We opted to sit outside. There are options to also sit inside. I liked that they had outdoor gas lamps so it was warm. Miami in the middle of December during the evening can become chilly. The service was quick and the food was good. I think I ordered the wrong item as I thought it was going to be a warm wrap however it was not. My husband and son were happy with their selections. Next time we are in the area we may visit again as service was not bad and everyone else enjoyed their food.



Outdoor seating area



Surf and Turf wrap with salad



**Peter A.**

Las Vegas, NV

12 friends

70 reviews

127 photos

Elite '19



8/17/2018

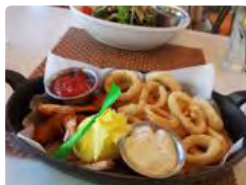
1 check-in

Icon on Ocean surprised me.... Lets be real. We stopped for lunch @ Icon because I got tired of everybody on Ocean offering us 2 for 1 drinks, along with my fiancée remembering they had calamari. Little did I know I was in for a lunch of a lifetime.

I ordered a South Beach Vice. My fiancée had a raspberry margarita I think. All I know is we switched drinks. Which made both of us happier. Nothing like good tasting drinks to start.

We shared a house salad w/lemon dressing, along with a calamari/coconut shrimp appetizer. Jessica was prompt and friendly w/her service. The vibes were amazing from the patio. Mid meal and suddenly the aisle becomes a salsa floor as another guest starts dancing with a busser. The calamari was fried just right, and I left wanting more coconut shrimp. However, we didn't order meals. Just an appetizer and salad to share.

Between the people watching, great party tips from Jessica, and the music being played, all you need is a couple rounds of drinks and some food for a great time @ Icon on Ocean.



Coconut shrimp/calamari appetizer



I loved the lemon dressing on the house



**Richard E.**

Brooklyn, Brooklyn, NY

0 friends

1 review

1 photo

4/15/2019





Salmon eggs. Yum!

[See all photos from Izzy T. for Icon On Ocean](#)



**A.A.**

Manhattan, NY

0 friends

4 reviews

5/4/2019

Two words: food poisoning.

I went here for dinner and had the pasta with meatballs. I'm now vomiting and on the toilet. Please do not go.

It's a tourist trap, which is bad enough, and they get you to come with the drink specials. But the food poisoning makes it unforgivable and keeps you in bed, making your short vacation, effectively two days shorter.



**DenEllen S.**

Franklin, TN

30 friends

17 reviews

2 photos

12/26/2018

1 check-in

Great happy hour. Ambiance is being on ocean Blvd. wind coming off the ocean but staff offers a blanket if needed. Wait staff a tad short so server is busing his tables and earning the keep. Super friendly. Would come back again



32oz Miami Bice Daiquiris. Mojitos to beer. Happy hour is enjoyable.



**Lily F.**

Brooklyn, NY

503 friends

387 reviews

1192 photos

Elite '19

3/11/2018



1 check-in

After walking by the beach and seeing all these huge drinks, it pretty much drew us in to give it a try. It was pretty cool that it was buy one get one free so it made it even more appealing. I ordered the strawberry margarita and my boyfriend ordered the mojito. I absolutely enjoyed my margarita although I was only able to finish about half of it. My boyfriend liked the mojito but it was definitely not enough alcohol in it. It was very watered down to him. He enjoyed my drink better than his which usually isn't the case. My drink wasn't strong at all but it did taste good and it was a vacation drink, light and fruity. We were told it was \$25 for our drinks but the bill ended up being around \$33. I didn't question it but I'm pretty sure tax was t that much. So we felt kind of ripped off. Although I should've said something, I didn't so that was my fault. But yeah, it was worth the try.



**Aileen T.**  
Mountain View, CA

6 friends  
56 reviews  
5 photos

1/3/2019

One of the worst experience I ever had. My husband and I sat at table on the porch part of the outside of the restaurant for our very first new year eve in Miami. We are not no more into 30mins of are dinner and our waiter Dayner or Daymer.. Whatever his weird name is. walks to our table and tells us he needs our table for a huge party that has reservations for 10:30. the party shows up an hour early and wants us to vacate the table now and it's only 9:30. My husband and I say no. It's not our problem that the party showed up early. We sat for 30mins more but mean while Daymer is still harassing us if we can move to the bar inside. This bar was no bar to sit at. It was a janky small bar in the corner of the lobby of the hotel. The \$h!t waiter had the nerve to ask us to move to the bar. But we still said no. Finely Dayner finds a table that was decent but my husband said we will only move if we get a discount on our dinner. We got 30% off. Sat at our new table and got the best waitress name Jessie. She's was wonderful. She apologized for what happened to us even though it was not her fault at all. We stayed until midnight took a picture with beautiful Jessie. We weren't the only couple was asked to move to another table. There was about 3 other couples that this horrible waiter bothered. This twerp waiter was relentless. But two of those couple refused to leave and I'm glad. In the end, that huge party Never sat at those tables we where removed for nothing! I called out Dayner on it but all he could say was yeah they moved to another section as if it was no big deal. I said yeah all for the nothing though right!! 100pound soaking waiter Dayner said nothing and walked away. Dayner or whatever your dumb name is find a new profession. Waiting tables is not your thing. You are a horrible person who consent harassed us on new year eve. What a way to represent South Beach Miami. I will never come back to this restaurant and because of

Photos

Overview

Reviews

Q&A

< See all restaurants in Miami Beach

Icon On Ocean

Save

334 reviews

\$\$ - \$\$\$, American, Vegetarian Friendly, Vegan Options

Open Now: 8:00 AM - 1:00 AM

All photos (158)

Reserve a Table

OpenTable®

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Wed, 7/17

8:00 PM

7:45 PM

8:00 PM

8:15 PM

Ratings and reviews

4.5 334 reviews

#53 of 756 Restaurants in Miami Beach

Certificate of Excellence 2018 - 2019 Winner

RATINGS

Fork and knife icon

Food

Wine glass icon

Service



[Photos](#)[Overview](#)[Reviews](#)[Q&A](#)

## Details

### PRICE RANGE

\$15 - \$55

### CUISINES

American

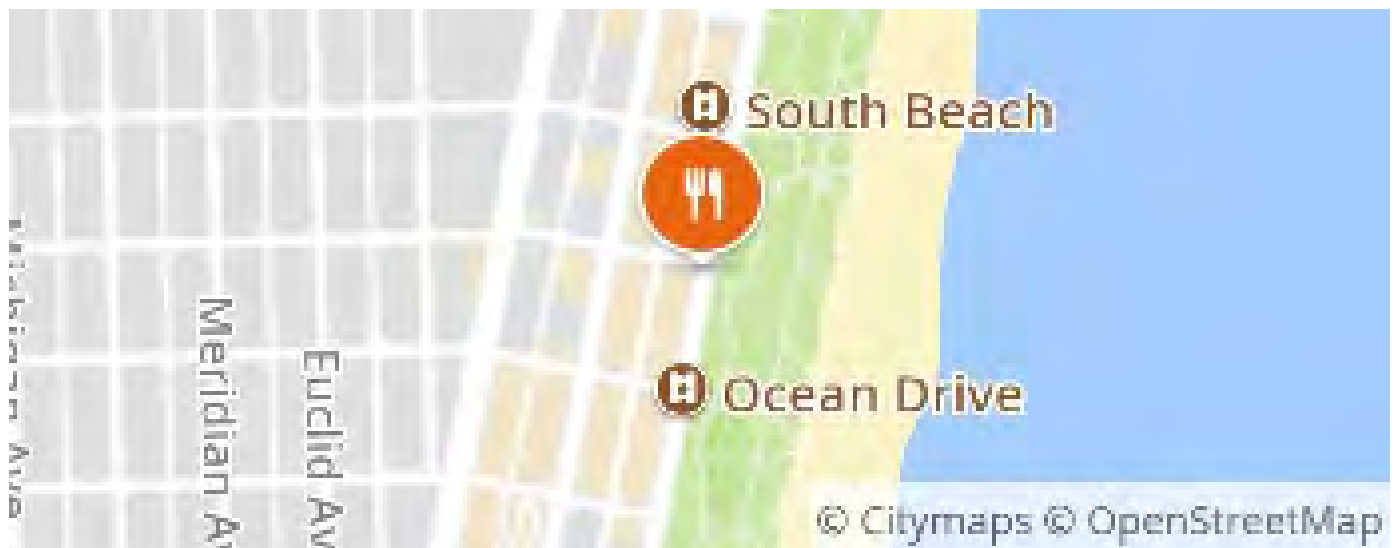
### SPECIAL DIETS

Vegetarian Friendly, Vegan Options, Gluten Free Options


[View all details](#)

Meals, Features, About

## Location and contact



 860 Ocean Dr, Miami Beach, FL 33139-5809 ↗

 0.1 miles from South Beach

 Website ↗

 Email ↗

 +1 305-532-5812

Photos

Overview

Reviews

Q&A

☐ Yes

☐ No

☐ Unsure

Reviews (334)

Write a Review

Traveler rating	
Excellent	170
Very good	45
Average	8
Poor	8
Terrible	12

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spaghetti and meatballs

cobb salad

mango

seafood

waldorf towers

south beach

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Terrible

English

1 - 10 of 12 reviews

SuziQ1891

Reviewed February 14, 2019

### Watered down drinks and deceptive practices

I see a lot of great reviews on here, so before I begin I will say we did not eat here; rather, we just stopped in for a few drinks, so I cannot say anything about the food, But if you're going for drinks -... [More](#)

**Date of visit:** February 2019

Thank SuziQ1891

Mike A  
Ottawa, Canada

Reviewed January 4, 2019

[Photos](#)[Overview](#)[Reviews](#)[Q&A](#)

and money. 1. Waiter served us a different drink without telling us just because the don't have one we ordered (we ordered a... [More](#)

**Date of visit:** January 2019

 Thank Mike A



nicolebillups  
Houston, Texas




Reviewed September 30, 2018

## Racist and unprofessional restaurant

My visit was nothing short of disappointing and embarrassing. First, it took about 20 minutes for anyone to even acknowledge that my guest and I were there. Then, my server had the worst attitude from the moment she approached the table. Every question I asked... [More](#)

**Date of visit:** September 2018

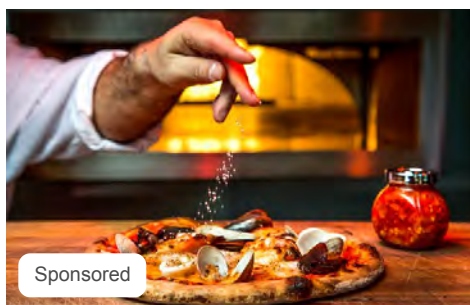
 1 Thank nicolebillups



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### Cibo Wine Bar South Beach

 794 Reviews

\$\$ - \$\$\$, Wine Bar, Italian, Mediterranean...

### Pane & Vino

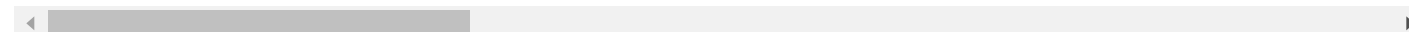
 3,635 Reviews

\$\$ - \$\$\$, Italian

### Santorini by Georgios

 1,345 Reviews

\$\$ - \$\$\$, Seafood, Mediterranean, Gre



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Q&A



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## Questions & Answers

Get quick answers from Icon On Ocean staff and past visitors.

Note: your question will be posted publicly on the Questions & Answers page.

Hi, what would you like to know about this restaurant?

Submit

Posting guidelines

## Is This Your Listing?

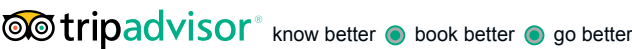
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\$ USD

United States

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Sort by **Yelp Sort** ▼**C S.**

Arlington, VA

 11 friends 33 reviews 4 photos
 12/17/2018

The drinks were terrible and the specials were purposefully misleading. Apparently the "buy one drink get one free" actually means "per person". I had our waitress remove the charge, luckily.

The food was worse than the drinks. My husband's chicken sandwich was bland and I've had better lasagna from a can. People-watching was fun while we sat outside, but that's it. Never again.

**Jnyxd S.**

Woodhaven, NY

 14 friends 2 reviews
 9/15/2018

Me and my twin had our birthday dinner here on September 14 during our annual south beach vacay and it was amazing the quality of food and drinks were to die for this is definitely one of the best locations for food and drinks and the service was impeccable we will be back soon.

I ordered the seafood paella he ordered the NY strip steak and our friend got the fettuccini Alfredo we couldn't ask for anything more the drinks were 2 for 1 and were strong and on the money we even got a free round of shots and 20% off the bill we left satisfied full and definitely drunk amazing service great food and overall superb experience definitely worth a visit if your ever in town!

**Nea L.**

Brooklyn, NY

 132 friends 11 reviews 4 photos

7/30/2018

Has TV **Yes**Waiter Service **Yes**Caters **No****Dekel S.**

First to review

**From the business**

Local comfort food to fit your lifestyle!  
Breakfast, lunch, Dinner

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\$\$ • Breakfast & Brunch,  
American (New)

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\$\$ • American (New), Breakfast  
& Brunch, Waffles

**The Ocean Grill** 2 reviews

American (New), Mediterranean

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Ate here for brunch 3 out of the 4 days I stayed in South Beach not because the food was that amazing but because of Jessica. She is hands down the best waitress I've ever encountered. Now lets get into the food: the French toast is a MUST!!! I repeat a must, the steak and eggs were also amazing and so was the salmon omlete.



The BEST waitress ever  
Jessica

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[American Food Near Me](#)

[Lemonade Near Me](#)



**Isela I.**

Chicago, IL

74 friends

29 reviews

26 photos

4/25/2018

This place gets one star because the only benefit is that it's on Ocean drive. I ordered a single pina colada and shrimp n lobster fajitas. The shrimp was frozen and they left the tail on. The pina colada had lots of sugar and no alcohol- i have a very low tolerance level for alcohol and i left sober after drinking all of it. The waitress tried to shift me \$10 on my change. Dinner for me was \$75!!! As i type this message the waitress offered me a free drink which I gladly accepted. So for that I change my rating to two stars.



**Shani L.**

Alexandria, VA

269 friends

224 reviews

1200 photos

Elite '19

2/14/2017



Fish tacos and sushi.

**Mykie D.**

Valley Ranch, TX

591 friends

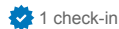
1017 reviews

1049 photos

Elite '19

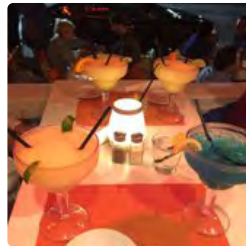
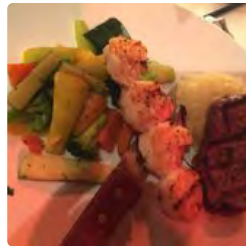


4/2/2017



1 check-in

They had a girl on ocean drive dancing and advertising a filet mignon special with shrimp and buy one get one free drinks. Being a regular high quality steak eater, I know a filet when I see one. This was more of a patio steak. It was seasoned well and the shrimp were good, but not worth 30 bucks. We ordered drinks for the bogo special not knowing that they were \$25 each and 36 oz. way too much in size as well as well as cost. They tasted as if they were made with the most bottom shelf alcohol possible. We were there when a lot of college kids were on spring break and it seems like they tried to take advantage of that by giving a patio steak but advertising filet and by charging so much for such low quality drinks. The customer service was good though.

**Kris S.**

Back Bay, Boston, MA

37 friends

3 reviews

4 photos

1/27/2019

Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more.](#) X

Search within the reviews

Sort by **Yelp Sort** ▾[Start your review of Icon On Ocean.](#)

**Monica G.**  
 Sacramento, CA  
 175 friends  
 100 reviews  
 528 photos  
 Elite '19

★★★★☆ 3/3/2017

Good huge drinks right on the Ocean Drive in beautiful South Beach. Food is average and the prices as well. We did get in on the happy hours 2/1 drinks. The shocker was the combo appetizer seafood platter that was just mediocre was a whopping \$44 dollars for a little calamari, single crab cake, couple shrimp not worth the price for the quality but what can I say people pay because of the location.



Bill with gratuity included seems like all of sobe has this practice



Good big drinks! \$22



Location location

[See all photos from Monica G. for Icon On Ocean](#)

**Andrew T.**  
 Los Angeles, CA  
 33 friends  
 16 reviews  
 1 photo

6/26/2018

Has TV **Yes**Waiter Service **Yes**Caters **No**

**Dekel S.**  
 First to review

**From the business**

Local comfort food to fit your lifestyle!  
 Breakfast, lunch, Dinner

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**Puntino**  
 45 reviews  
 6.1 miles

**Arhlene A. said** "Please don't be mad at me for reviewing so late, we were at Puntino August 23, 2017..." [read more](#)



**Biscayne Bay Brewing Company**  
 439 reviews

**Christian J. said** "This past Saturday, 7 of us decided to try Biscayne Bay Brewery since it looked..." [read more](#)

**People also viewed**

**Salt Kitchen & Lounge**  
 79 reviews  
 \$\$ • Breakfast & Brunch, American (New)



**FL Cafe**  
 248 reviews  
 \$\$ • American (New), Breakfast & Brunch, Waffles



**The Ocean Grill**  
 2 reviews  
 American (New), Mediterranean



**Bar Collins at Loews**

**Other American (New) Restaurants Nearby**

[Find more American \(New\) Restaurants near Icon On Ocean](#)

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**Dining in Miami Beach**

- [Search for Reservations](#)
- [Book a Table in Miami Beach](#)

**Best of Miami Beach**



Legendary service by PETRONIO, highly energetic, very enthusiastic and always doing service with a smile. We accidentally spilled our mojitos and he brought us two new ones he is the best. Amazing food, great location. Highly recommended. Live music is an amazing bonus to Icon's great atmosphere.

[Things to do in Miami Beach](#)

**People found Icon On Ocean by searching for...**

[Happy Hour Miami Beach](#)

**Near Me**

[American Food Near Me](#)[Lemonade Near Me](#)

**Alisa S.**

Miami Beach, FL

19 friends

10 reviews

19 photos

6/9/2017

We were walking down Ocean Boulevard looking for something to eat, and if you're familiar with the area I'm sure you've been asked by every employee at every restaurant to come in and sit down. That's exactly what happened the icon, and we regret it. The view is nice from the patio, and the servers were very friendly, But that's about it.

They got us in by selling us on some happy hour deal, with discounted food and buy one get one free drinks. After sitting down and going over the menu which has deceiving pricing, it turns out that the drinks are only buy one get one free per person. The food was overpriced, and the seafood salad in our photo was absolutely terrible. It said that it came with crab, there was no crab, there was no dressing, it was plain, with basic low quality ingredients. We also ordered the yellowtail carpaccio, I don't know what they call it but it was carpaccio, and the fish was warm.

We ended up sending the seafood salad back, which they didn't have a problem with. Again, all this place has going for it is friendly staff in a good location. Other than that it's just overpriced low-quality. Won't be coming back.



Chef seafood salad. Worst salad, and do not waste your money or appetite



**Lisaura F.**

Dallas, TX

0 friends

4 reviews

1 photo

4/8/2018

We reserved a table for our party. Walked up and they said they do not use the opentable app as advertised on here. WHAT A WASTE! They did not have room for us and wanted us to sit all over the restaurant randomly. We ended up being helps next door for 30% and buy one get one free drinks! Do not make reservations cuz they do not honor that!



**Lita G.**

Boca Raton, FL

1 friend

19 reviews

4/28/2017

We had brunch and took advantage of the 1 free mimosa. The cost is higher than some of the other choices on



 58 photos

Ocean but it is Organic and has a nice food selection.  
The 2nd mimosa cost \$12, but not the most expensive place I've been to in Miami.  
The food was tasty but not crazy good.  
Service is extremely slow but friendly.  
Note - 20% tip is included on every bill.



Brunch - Organic egg white omelet & mimosas



Organic egg white veggie omelet.





1st mimosa is free!


[See all photos from Lita G. for Icon On Ocean](#)



**JR C.**  
Van Nuys, Los Angeles, CA

 1 friend

 35 reviews

 2 photos

 4/16/2018

The mojitos are crazy big!! We were here on vacation and just had to stop. We weren't disappointed!! Delicious drinks



**Ron L.**  
Manhattan, NY

 0 friends

 3 reviews

8/12/2018



Let's start with extremely misleading haggling. They were unwilling to give us any of the promised discount unless we each ordered over \$30 cocktails. The waiter was extremely rude to us, and several times tried to push food on us that we didn't order. The waiter saw that we had cash in our wallets and absolutely refused to accept our credit cards. Overall, this was a horrible, greedy, misleading place. Absolutely awful start to our Miami vacation.



**John L.**

Imperial Beach, CA

👤 499 friends

★ 24 reviews

📷 32 photos



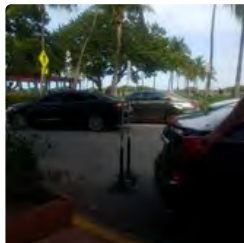
9/3/2017

✓ 1 check-in

Perfect South Beach stop among many along Ocean drive. Great food and best people and car watching.



Delish fajitas and epic mojitos.



**Mike B.**

Ashburn, VA

👤 1 friend

★ 64 reviews

📷 14 photos

Elite '19



8/2/2017

Great location and ambiance but they got me too. Our three lunches were above par, however...just when you think you are as savvy a consumer as they come.....you realized you've been hooked and gutted by the highest level of pros. Keep your guard up and remember you will be their pigeon if you let them.



**Peter M.**

Lafayette, CA

👤 3 friends

★ 34 reviews

📷 11 photos



12/27/2017

This part of town is very interesting is definitely the party side of town. However I found this restaurant atmosphere to be nice and relaxing with fun live classical guitar and singer to create a nice light background atmosphere. The seafood salad that I had was super superb and my wife enjoyed her dish as well. The kids had pizza and a chicken sandwich both of which they enjoyed immensely we started with the calamari appetizer. Definitely good place to bring the family on this part of town I would highly recommend it.



**Morgan W.**

Flamingo / Lummus,

Miami Beach, FL

👤 0 friends

★ 1 review

7/7/2018



False advertisers. They tell you about all these deals to get you in the door and come up with every excuse not to honor them once you eat. If you decide to eat make sure you ask the waiter for clarification. Apparently the lady who does the recruiting and the waiter are not on the same page!! They are expensive as hell as well for average food! Ocean Drove is packed full of restaurants! KEEP WALKING!!!!



**Nora T.**

Toronto, Canada

93 friends

223 reviews

88 photos

Elite '19

★★★★★ 8/22/2016

This is probably one of the better spots on the Ocean drive stretch. After a quick yelp search, we decided to go to Icon. It's bright, lively, and overall has a great ambiance. Our server was nice, and she was quick with everything. We got the All Stars Pizza, and the Cuban. The pizza was good; although a little greasy for what I am used to. The Cuban was great (I am not an expert) and came with a side of fries. Not super exceptional, but pretty good a touristy area. 4 stars!



**Johanna T.**

Queens, NY

0 friends

5 reviews

2 photos

★★★★★ 8/3/2018

Our waiter Danilo was very attentive, fast and provided an excellent service... My husband and I ordered the paella and and fettuccini Alfredo and share both where great in taste i was very happy with the service food and all. Remeber all restaurants at south beach include 20% service fee



**Shenay J.**

Brooklyn, NY

12 friends

8 reviews

22 photos

★★★☆☆ 3/1/2017

1 check-in

I don't know where to start with this place. I'll start with the good. The food was delicious and that's where it ends. We waited an hour at the table for our food to come that's number 1. Number 2: when we recieved our oysters there was a live baby crab n one of them!! I'll attach the video. And lastly there were roaches all on the floor and by the wall of the table. We didn't get a discount or anything. They just offered to move us to a new area. SMH I was definitely pissed off that such a high gratuity was included with the bill. I gave it 2 stars because the waiter was actually a nice guy and the food was good, but boy am I traumatized from the rest of the ordeal. Never eating oysters again!



Seafood grill



Surf and turf



**Jim N.**

Brighton, MI

2 friends

64 reviews

40 photos

3/28/2017



1 check-in

Situated directly on Ocean Drive, this restaurant is on the front porch and sidewalk of the Waldorf Towers hotel. I'd recommend taking an Uber or a cab because there is very little parking nearby.

We were walking by and the hostess lured us in with the promise of 2-for-1 drinks and a nice steak and shrimp special. We were seated at a nice table on the sidewalk. I had a Greek am salad with chicken and my wife had the steak and shrimp special. Our friends had lobster ravioli and loved it.

The food was great, but the service was lacking. We had to ask our waiter for the bread basket that the table next to us had delivered immediately. We asked the waiter to refill our water glasses and they were never refilled. Also the drinks we bought were large, but were tasty, but did. It contain enough alcohol for the price. All these calories and no buzz? No thank you. One of our friends ordered a French martini and they forgot to add the Chambord, which is a key ingredient and was an obvious omission because of the color.

This would have been a 5 star review if not for the waitstaff and the problems with the drinks. The waiter didn't even come back to check on us after the food was delivered.



**Mario R.**

San Antonio, TX

0 friends

2 reviews

3/25/2018

We waited for 15 minutes to get drinks, when she did come back with the drink order she was missing 3 out of the 4 drinks. 20 minutes after ordering, she came back to read the order back to us and got it all wrong needless to say we left. And pretty sure our server was a lil high



**Daniel M.**

Riverside, CA

2 friends

10 reviews

57 photos

7/18/2016

1 check-in

Great spot right on the Main Street (Ocean Drive) next to the Beach at South Beach! My Friend & I sat on the patio right in the walkway & enjoyed watching those walking thru sight seeing.

Had a Merlot (Was a Bit Chilled) which was interestingly nice since it was rather warm outside. You can sit above off the sidewalk if you prefer to not have people walking next to you while you eat.

Had the Caprese (Mozzarella, Tomato, Lettuce & Olives). Our Server was very Friendly & Polite.

Best part, we received a Complementary Round of Shots just for being in our Travel Club (Partner/Members) & I earned \$4 Towards my next vacation just for having a Glass of Wine! Very Cool.





Muscle Beach across the way.



Patio Seating



Glass of Merlot

[See all photos from Daniel M. for Icon On Ocean](#)



**Alex S.**  
New York, NY  
👤 271 friends  
★ 26 reviews  
📷 25 photos

★★★★★ 8/29/2016

I walk down the strip and this place just caught my attention. A beautiful lady came across and presented there menu and specials. I was very interested at this point. As I was seated a waiter by the name of Juan approached us and gave us a beautiful recommendations. The service he offered was magnificent and the food was amazing. Making me a New Yorker critic fall in love with this place to recommend this place with 5 stars.



**Will P.**  
Lake Worth, FL  
👤 188 friends  
★ 13 reviews  
📷 1 photo

3/16/2018



This place is the absolute worst. I went with some friends to Icon for dinner last night and it was disastrous. First of all, it took an hour to get our food - and when our waitress, M. Gabriella, brought everyone's food out, they forgot my entree, and only brought a side salad. After another 40 minutes, and the rest of my party finished eating, they brought me out the WRONG dish! I ordered the \$22.95 "Steak and Shrimp Special" that both the waitress and hostess at the front advertised as the "surf and turf special". They brought me out a "Surf and Turf Wrap", which I did not order nor want. Another 20 minutes go by, and they offer me a drink for my troubles - I appreciated it. Then my entree comes out and it is a filet mignon with a lobster tail. The special said it came with shrimp, but I figured that they gave me a lobster tail instead due to the hassle of the whole dinner. Then the bill came. They couldn't even split the bill, so we all had to pay on one card... not that big of a deal. However, my dinner came out to be \$59! The waitress didn't understand what I ordered and refused to bring a manager to speak to me, so there was nothing for me to do but pay the stupid bill. At this point, nobody has answered the phone to help me, and now I am just waiting for the credit card company to accept my dispute. I will never return here again!



**Symantha K.**  
West Covina, CA

0 friends  
6 reviews  
1 photo



7/16/2016

The \$22 lobster roll was seriously the size of baby shrimp on a 100 calorie sandwich bun...tons of other places to eat...just keep on walking! The service was terrible also, so we were actually going to only tip 10% however we couldn't even find solace in that because they added a 20% tip...FOR A PARTY OF 2!!!!!!!!!

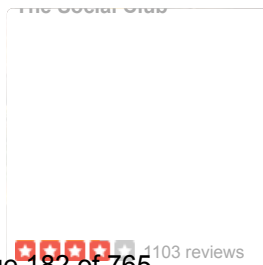
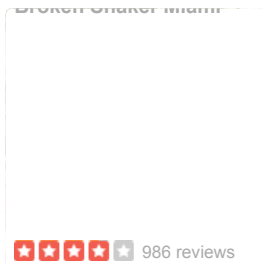
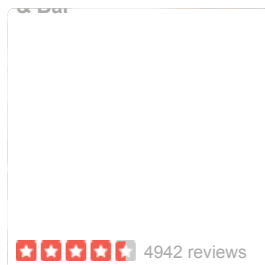


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16 other reviews that are not currently recommended ▾

### Best of Yelp Miami Beach – American (New)





1 check-in

The steak and shrimp special were reasonably priced and was a Very tasty steak. Ordered medium well and was very tender.



Filet Mignon with grilled shrimp, mashed potatoes



Filet Mignon with grilled shrimp, mashed potatoes



**Sanjhi A.**

Miami Beach, FL

96 friends

1 review

12/31/2016

Won't even give it one star if that was an option. This place is full of cheaters. They charged us \$164 for a dish which was a modified version of another dish on their menu (replaced white sauce with red sauce). The original white sauce dish was just \$28. We were charged around \$135 extra for the modification!! The staff was rude, and did not care about our complains. Complete rip off. DONT GO THERE.



**Chelsey D.**

Alexandria, VA

82 friends

66 reviews

44 photos

5/13/2017

1 check-in

The service was nice, and we enjoyed our steak and shrimp special for \$23 each. The Calamari was \$16 though and I felt like that was too much money.



**Antoine M.**

Manhattan, NY

1 friend

3 reviews

11/23/2016

Terrible place. Price advertise on the menu are not real prices. Food is C- for the price spend. YOU SHOULD AVOID THIS PLACE...



**Darya K.**

Manhattan, NY

1 friend

6 reviews

11/23/2016

Came here with my husband. Felt like since we were tourists from New York, it's probably ok to try this place. This was a mistake. Not only was the food terrible they charged us 3 times the original price. They actually made up prices that were not on the menu and which were absolutely absurd. This is a tourist trap. Pleas avoid, I wish we did.

**Hai L.**  
Dallas, TX

10/29/2016

Page 183 of 765



Barber WAS AMAZING!!!!!!

She took very good care of me & my guests, we had a wonderful time.

Beautiful atmosphere, beautiful ppl & music.

The food is really the best on South Beach!

Drinks, hookah PERFECT!

They make you feel important, like family & well taken care of THEY OVER EXCITED.

TRULY THE BEST SOUTH BEACH HAS TO OFFER!



Comment from Olga A. of Il Giardino

Business Owner

6/17/2019 · Hi Jessica,

It was our pleasure to serve you and your party. We are very happy that you had a great... [Read more](#)



**Kimberlyn S.**

Brooklyn, NY

0 friends

4 reviews

4 photos



6/12/2019 · Updated review

Make sure you ask to see the prices first. The waiters will be very friendly and attentive even claiming to give you a good deal with specials for the night. But make sure you ask for the prices before you agree, ask to see the menu! We had ordered something to share that ended up costing 399\$ they also said we would get free refills of a fish bowl size drink but you can share those drinks with 10 people, they cost 60\$ each. The shrimp was amazing the lamb chops were amazing. Eat here if you have 800\$ to spend on one meal. That's how much our bill was.

Update : i never responded to the lady who claims to be the business owner. Olga ! There is no way to respond to her and send her the receipt she knows nothing about my visit , the date, the time , no picture or even the receipt she asked for. I can now confirm this place is a scam! She's responding with even more fake information. I have pictures or her review response and if she changes it again i will, investigate further but the BBB will be involved:

6/7/2019 · [Previous review](#)



**Genesis O.**

Carol City, Carol City, FL

0 friends

1 review

6/5/2019

The worst service I ever experienced I went to lunch on Sunday and it was the worst service the lady had no idea what she was doing she told us to focus and concentrate that last her last table she paid for the drinks herself because they ran out on the tab I mean very unprofessional to say in my experience I've never had anyone talk to me like that at a restaurant and we were a party of 8. That she didn't know who drink was who (mind you she wrote it down) and then begging us to order and doesn't even get half of the tables order. The worst service. I wouldn't recommended over priced for the quality of food. Very disappointed I'm in the industry I understand what it's like and it's very unprofessional to tell the table I know you're fries are taking long ima comp then off the check do you still want them ? I mean? Of course I've waited this whole time right ? If you even rang them in and at the end of our service telling us that the tip included but she has to share her tips with everyone to please tip her out. Mind you after the worst service ever.



Comment from Olga A. of Il Giardino

Business Owner

6/5/2019 · Hi Genesis,

We apologize for the slow and subpar service. The way this server behaved is outside of... [Read more](#)

**Tayleen F.**

Miami, FL

138 friends

4 reviews

6/5/2019

Ricardo is the best! Great personality very energetic and knowledgeable. Anything you need he's the guy to come too great food and great atmosphere!!



Comment from Olga A. of Il Giardino

Business Owner

6/5/2019 · Hi Tayleen,

Thank you for dining with us! We are so happy that you enjoyed your experience. We look... [Read more](#)

**Rick C.**

Gilbert, AZ

0 friends

1 review

6/2/2019

This is the place we chose to eat at, what a mistake. They beg you on the sidewalk (so cheesy) to come in and then never ask another question after taking our order. Food is below average service is lousy a complete waste of time and money and not worth the frustration.



Comment from Olga A. of Il Giardino

Business Owner

6/5/2019 · Hi Rick,

Thank you for sharing your feedback. We are sorry that you didn't enjoy your experience... [Read more](#)

**Glenda P.**

Brickell, Miami, FL

0 friends

6/2/2019



AVOID!!!!

0 star is possible !?!?!?

Horrible food, service was slow, no comments about the bill, over priced mandatory service charge, ridiculous. So disappointed, very bad experience.



**Comment from Olga A. of Il Giardino**  
Business Owner

5/13/2019 · Hi Maria,

We are sorry to learn that you didn't enjoy your food. Like other South Beach restaurants,... [Read more](#)



**Nelson D.**  
Miami Beach, FL

0 friends

4 reviews



5/11/2019

Rip off the bill came \$270  
One drink \$65 scam.  
The bathroom  
Nasty  
Food disgusting

Page 1 of 20

1 2 3 4 5 6 7 8 9 [Next](#) >

433 other reviews that are not currently recommended ▾

## Best of Yelp Miami Beach – Italian

Pane & Vino

927 reviews

Osteria Del Teatro

512 reviews

Cafe Charlotte

560 reviews

[See More Italian in Miami Beach](#)

## You Might Also Consider

Sponsored ⓘ



**Rooftop At E11EVEN**

185 reviews

3.9 miles away from Il Giardino

**Anibal v. said** "I would like to say that from the moment I called to make my Valentine's Reservation the hostess was extremely polite and was able to acomodate us at the time We requested, Elena was very attentive and kept a line of communication..." [read more](#)  
in Italian



**Don Camaron Seafood Grill & Market**

147 reviews

**Vanessa R. said** "I live really close to this restaurant, and I never actually made an effort to come and try it out. Bad mistake. I came here on a Sunday after a beach day, so it was probably around 6PM. There was a ton of people sitting outside..." [read more](#)  
in Seafood



Il Giardino

Italian Restaurant    \$\$\$\$  
Flamingo-Lummus, Miami Beach

Save    Share

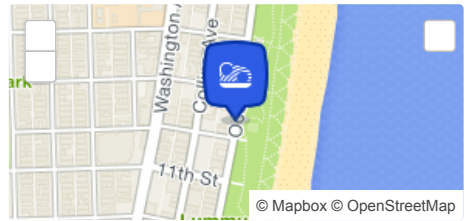
Tips 21 | Photos 65

6.4 / 10    76 ratings

See what your friends are saying about Il Giardino.

By creating an account you are able to follow friends and experts you trust and see the places they've recommended.

Sign up with Facebook    or    Sign up with email



**Il Giardino**  
1236 Ocean Drive  
Miami Beach, FL 33139  
United States  
[Get directions](#)

Likely open (See when people check in)

Features

Reservations    Yes

[See More](#)

21 Tips and reviews

Search tips...

FILTER: [happy hour](#), [good for groups](#), [lively](#), [family-friendly](#), [cocktails](#), (1 more)

Log in to leave a tip here.    Post

SORT:    POPULAR    RECENT

- Fabio Burioli

November 22, 2016

Attracts you by offering free drinks AND 20% off in the menu. After you consume, reveals secret rules to not give you the benefits. Why not be honest from the beginning? Very good meals though.

Upvote 6    Downvote

Upvoted Jun 7
- Filipe Cavalcanti

December 29, 2016

They cheat on the prices. On the menu it's one thing, on the check is much more expensive. Cheap trick to steal from people who don't check their orders before paying.

You might also like

**Macchialina**  
Italian · \$\$  
820 Alton Rd  
9.0

"All dishes are wayyy smaller than expected! Anything with the short rib is delish & be sure to try the bread pudding for dessert!"

Stephanie Rosa






## IL Giardino

1236 Ocean Dr, Miami Beach, FL

**4.1** 1,924 reviews


Sort by: Most relevant ▾

[Write a review](#)

**Javier Alejandro**  
Local Guide · 252 reviews · 1,367 photos

2 weeks ago


I wish I had not picked what they call the lunch special. It is more reasonably priced, but the lunches are just bites, not really meals. Their quality is comparable to a fast food joint, and I'm being generous on that comparison. Either go for the regular menu, or stick to drinks. The place is really nice to sit outside on Sundays. Would go again for the drinks.

 Like

**Response from the owner** 2 weeks ago


Hi Javier,

Thank you for dining with us and sharing your feedback. We look forward to serving you again whenever you choose to come back.

**Cindy Carter**  
2 reviews

2 weeks ago


Amazing breakfast! Our server, Adrian, was the best! He took great care of us and was so kind and attentive to our table. I'm so happy our hotel is nearby because we'll be back tomorrow! ... [More](#)

 Like

**Response from the owner** 2 weeks ago

Hi Cindy,

Thanks for starting your day with us. We appreciate you taking the time to share your experience and look forward to serving you whenever you have a chance to come back.

**Aria Leialoha**


## IL Giardino

1236 Ocean Dr, Miami Beach, FL

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[Write a review](#)

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2 reviews

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 Like

**Response from the owner** 2 weeks ago

Hi Cindy,

Thanks for starting your day with us. We appreciate you taking the time to share your experience and look forward to serving you whenever you have a chance to come back.

**Aria Leialoha**

Il Giardino

810 reviews

\$\$ - \$\$\$, American, Italian, Seafood

Open Now: 8:00 AM - 2:00 AM

Save

All photos (228)

Ratings and reviews

2.5

810 reviews

#683 of 756 Restaurants in Miami Beach

RATINGS	
<div><div></div>Food</div>	<div><div></div><div></div><div></div><div></div><div></div></div>
<div><div></div>Service</div>	<div><div></div><div></div><div></div><div></div><div></div></div>
<div><div></div>Value</div>	<div><div></div><div></div><div></div><div></div><div></div></div>

Food and ambiance

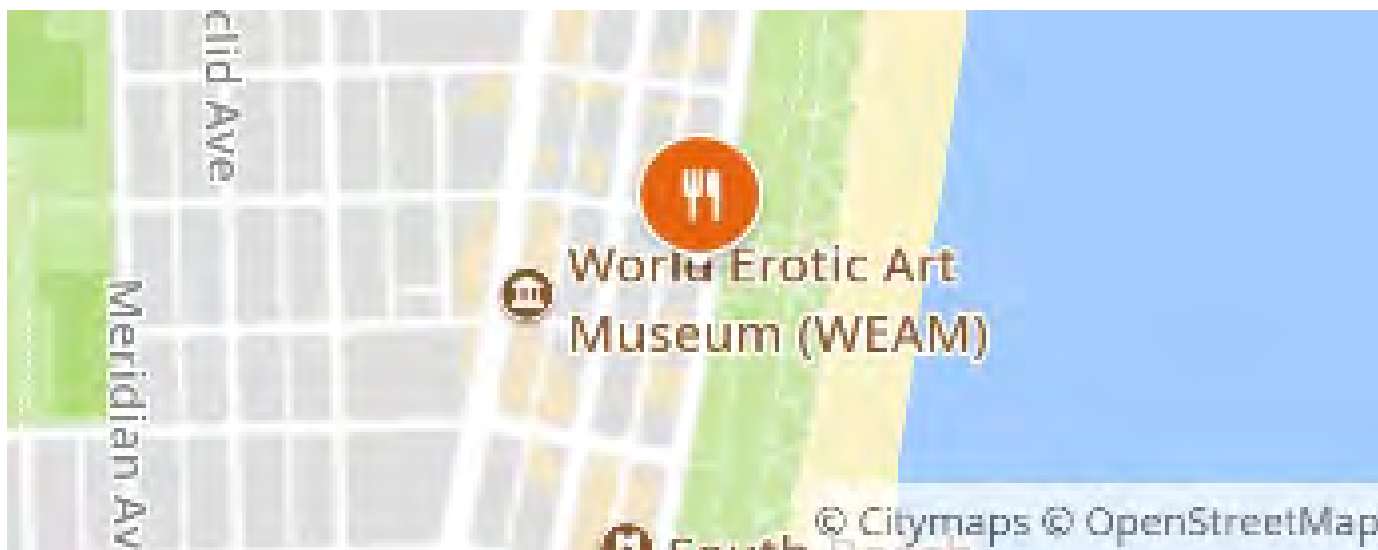
American, Italian, Seafood

Marco is the best bartender!

Great Visit - Best Seafood Salad!!

[Photos](#)[Overview](#)[Details](#)[Reviews](#)[Q&A](#)

## Location and contact



 1236 Ocean Drive, Miami Beach, FL 33139 ↗

 0.2 miles from South Beach

 Website ↗

 Email ↗

 +1 305-397-8804

Is this a **Cuban** restaurant?

☐ Yes ☐ No ☐ Unsure

## Details

[Improve this listing](#) | [Manage this business?](#)

### ABOUT

We are an Italian-American restaurant serving a variety of dishes for every palate. From our American Beach Bites to our favorite pasta dishes and house specials, we offer great comfort food in an outdoor garden just across the street from the beach on Ocean Drive.

### MEALS

Breakfast, Lunch, Dinner, Brunch, Late Night, Drinks



[Photos](#)[Overview](#)[Details](#)[Reviews](#)[Q&A](#)

American, Italian, Seafood

**FEATURES**

Reservations, Outdoor Seating, Seating, Serves Alcohol, Full Bar, Accepts Credit Cards, Table Service

**Reviews (810)**[Write a Review](#)**Traveler rating**

Excellent	204
Very good	28
Average	32
Poor	28
Terrible	196

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1 - 10 of 488 reviews



482evaf



Reviewed 1 week ago via mobile

**Quality and price don't match**

The food is ok (except for the chicken I had in my nachos, had to stay up the whole night...). When I pay more than \$250 for 2 adult and 1 child then I expect more than I can make in my own kitchen in... [More](#)

**Date of visit:** July 2019

Thank 482evaf

[Photos](#)[Overview](#)[Details](#)[Reviews](#)[Q&A](#)

Hi there, 482evaf, We are sorry to learn of your experience. Without knowing everything that you ordered (for example, drinks), we cannot comment further in that regard. Our kitchen has passed all of our inspections and hasn't had any issues there. We do want you... [More](#)



Sabri Z



Reviewed 2 weeks ago

## Vacation

Adrien served us drinks and he was so fun and respectable! Would highly recommend this place for drinks and a fun time!

**Date of visit:** July 2019

Thank Sabri Z

AileneT2, Guest Relations Manager at Il Giardino, responded to this review

Responded 1 week ago

Hi Sabri, Thank you for stopping by! We are happy that you were taken care of and appreciate your recommendation. Whenever you're looking for a good time, you're welcomed to pass by us!



Pilarguzman2012



Reviewed 2 weeks ago

## Horrible experience, owner is a bully

Dont ever go to this restaurant. I am local, brought my family, with our kids. Owner was not polite, rude. And he even pushed our kids aside so they wont dance in the middle of the floor where music was playing. [More](#)

**Date of visit:** July 2019

Thank Pilarguzman2012

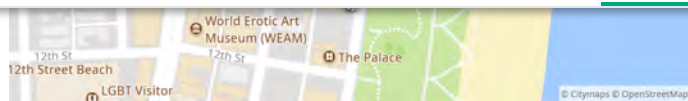
AileneT2, Guest Relations Manager at Il Giardino, responded to this review

Responded 1 week ago

Hi Maria, We are saddened to hear of your displeasure during your recent visit. We are kid-friendly and love it when locals choose to spend time with us. Our owner is traveling out of town and has been for some time. In an effort to... [More](#)

[View more reviews](#)

## Nearby

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## Questions & Answers

[Ask a question](#)

Raquel V

Why bill has one prize and when u get the tab is another and the reviews are very poor

January 23, 2017 |

[Answer](#)[Show all 6 answers](#)

Response from Alanda L | Reviewed this property |

It is true that the prices offered are not what you get when you order.



1 Vote



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CURRENCY/REGION



## UPDATED REVIEW:

Yep, I definitely got the worst case of food poisoning here.... This was our last meal before we hopped on a plane to Dominican Republic the next day and you all can imagine how that flight went.. Now, 3 days later on an all inclusive resort, I still can't even look at food or drink and my stomach is creating upper and lower explosions every time I even drink bottled water! So, THANKS FOR RUINING OUR VACATION!!!!

Now, I can safely say, I won't come back and eat there. Just wasted our vacation of a lifetime. 15 year wedding anniversary down the drain because this restaurant doesn't practice safe food handling.

We just went here tonight and the food, service and atmosphere was simply fantastic!!

The drinks were buy one get one and GINORMOUS! I got the mahi-mahi, which was probably the best mahi-mahi I've ever had.

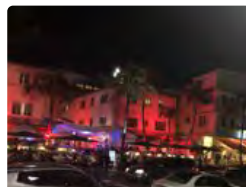
Hubby got lambchops and said they were cooked to perfection.

Cinco de Mayo and they had a live band playing/singing, which was really great too! All in all an absolutely perfect night,!

Sure, the price is a little high but they are, all along the waterfront, so that is not exclusive to only this place. We will 100% come back!!!



Ginormous drinks!



View from across the road.



Mahi-Mahi. The best I've ever had!



Comment from Olga A. of Il Giardino

Business Owner

5/15/2019 · Hi Tiff,

Thank you for your detailed review. We are thrilled that you enjoyed our Cinco de Mayo... [Read more](#)

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Melissa S.

Boston, MA

[2 friends](#)
[11 reviews](#)
[6 photos](#)


5/2/2019

Walking down ocean drive there are 100 places that will flag you down for Happy Hour. Let's be honest, all of these places are the same but we stopped here because they had the entertainment. (Which was great but...) You will get



the same extra large sugary drink at all of these places at the going rate of \$55 but one get one free. Tourist trap heaven really... So, the drink is the drink.. the food here.. honestly, you can have two of their large drinks and it will prob not be edible! We tried the calamari and it was pretty disgusting. Maybe it was in the freezer too long? We sent it back and got the coconut shrimp which came out dark brown. I have been in the industry for many many years and I would have to say the oil in these Fryers have probably not been changed for about 4 or 5 months. The food was all dark brown and tasted like old overused oil. So if you want to spend \$100 on 2 bowls of fresh diabetes and last years calamari this is your spot!

Tip: be sure to check for the gratuity added. The first thing the servers ask is "where are you from"? I believe that is so they know who they are haggling ;)



Comment from Olga A. of Il Giardino  
Business Owner

5/3/2019 · Hi Melissa,

We are sorry to learn that you weren't happy with your experience. Our team serves a... [Read more](#)



**Dhan N.**  
Los Angeles, CA  
3 friends  
26 reviews  
4 photos



4/27/2019 · Updated review

AVOID! THESE GUYS ARE CHEATS.

Places like these give the whole south beach a bad name.

We came here- without yelping( BIG MISTAKE) because we just thought- how bad can it get.

Food -OVERPRICED  
Drinks the same  
Location- Great!

But they charge 18% gratuity on the bill- even on a party of 4

And THEN- the server comes out and says he doesnt get a part of that tip- mind you the bill is already crazy expensive.

And the server haggles for more tip over the mandatory 18% tip( which was not worth it anyways)

So basically we were haggled into paying almost 30% tip on our bill.

NEVER AGAIN.  
The management allows this kind of stuff- shows how bad this place is.

Run! Unless you have too much money to throw! Then thats all you.

Left a bad taste of Miami

Replying to Olga: there is no messaging system to send the receipt to. Not via Yelp or on their own website. Seems like you just put a response with no way to actually take the next steps.

4/12/2019 · Previous review



AVOID! THESE GUYS ARE CHEATS.

Places like these give the whole south beach a bad name.

We came here-... [Read more](#)



Comment from Olga A. of Il Giardino

Business Owner

4/15/2019 · Dhan,

We serve a large variety of people. We understand that although we try, we won't be able to... [Read more](#)



**Justin A.**

Nashville, TN

0 friends

51 reviews



4/26/2019

This one star is simply based on how I felt I was treated by the hostess. Sorry, I know this is not a lot of information, but I felt it was worth leaving a review.



Comment from Olga A. of Il Giardino

Business Owner

4/29/2019 · HI Justin,

Thanks for your feedback. Just a few questions? What happened with the hostess? Did you... [Read more](#)



**Xavier V.**

Downtown Miami, Miami, FL

0 friends

1 review



4/12/2019

Don't go. Very expensive for the food! The crab and shrimp salad came without crab...lettuce and 3 shrimps for \$22 before tax...

And even if you don't want to give a nice tip, they bring you the bill with a 18% tip included...and when you sign the note, they ask you another tip. People doing things wrong but like this they can purchase their nice car and nice house. Poor people...



Comment from Olga A. of Il Giardino

Business Owner

4/15/2019 · Hello Xavier,

We are saddened to learn of your disappointment with your experience. It seems the... [Read more](#)



**Michelle E.**

Civic Center, Miami, FL

1 friend

29 reviews

6 photos



4/7/2019

So I come for the gay parade and to lure me in this restaurant offers buy one drink and get another free. Well apparently you have to sit in a certain section (downstairs away from everyone) to get this offer. False advertisement!! No need for that! You would pay whatever you offer, but do not offend me!



Comment from Olga A. of Il Giardino

Business Owner

4/10/2019 · Hi there, Michelle,

We are sorry to learn of your experience. All of our offers, which are printed... [Read more](#)

Elite '19



2 check-ins

Ok, let's get some things out of the way first:

- it is in a touristy area
- you will be paying a premium price for that prime location
- gratuity is added automatically to your bill, before tax
- pay attention to what you order and ask lots of questions about portions and prices, especially when it comes to drinks
- the food is more enjoyable knowing you will pay a premium

Knowing all of that will assure you having a great time. Or at least make a better informed decision before you engage. It may seemed like negative aspects, it's not. We had a great time. Great live flamingo entertainment with great rapid service made this a memorable evening. Oh and the mojito was awesome!



Two eggs, bacon, potatoes breakfast



Two eggs, bacon, potatoes breakfast



Two eggs, bacon, potatoes breakfast

[See all photos from Eric B. for Il Giardino](#)



Comment from Olga A. of Il Giardino  
Business Owner

3/22/2019 · Hi Eric,

Thanks so much for your detailed feedback. We are thrilled that you had a great time and... [Read more](#)



**Melanie B.**

Herndon, VA

226 friends

20 reviews

2 photos

3/6/2019

The lady who greeted us at the door was lovely and enticed us with a deal for a free shot- that's the best it got! When we were seated for dinner we felt rushed and awkward. We ordered a drink, asked if we could get the happy hour deal. When we were told no, we were confused as we heard the doorwoman continue to market the deal to street passers. So we got our \$29 drink and let it go. I am vegan and didn't expect much in the way of a quality meal. But I was told I could get pasta with no dairy or cheese, so I ordered that. I am now feeling incredibly sick and nauseous from the dish which definitely did have cheese/butter/dairy in it. Ruined

my night and now I'm sick at home:( we paid the \$85 check and left.... there's 100 other restaurants nearby that are more accommodating and less schemey.



Comment from Olga A. of Il Giardino

Business Owner

3/22/2019 · Hi Melanie,

We are sorry to learn of your experience. Perhaps the server was confused with the... [Read more](#)



**Luella G.**

West Springfield, VA

👥 39 friends

★ 3 reviews



2/25/2019

Lucy was an excellent waitress, her service was great. The churasco steak was good but the ribeye was better. The staff is very friendly and the drinks are amazing! I will come back.



Comment from Olga A. of Il Giardino

Business Owner

3/22/2019 · Hi Luella,

Thanks for dining with us and taking time out to share your feedback. Our team is... [Read more](#)



**Jarmar M.**

Springfield, VA

👥 130 friends

★ 1 review



2/25/2019

Everything I had was great and our server Lucy was the best !!!!! Amazing I will be back for sure anytime I come to MIA . One of the best experiences I have had !!!!!



Comment from Olga A. of Il Giardino

Business Owner

3/22/2019 · Hey Jarmar,

Your return visit is the greatest compliment we could get. Thank you for choosing us. It... [Read more](#)



**John A.**

Granada Hills, CA

👥 27 friends

★ 51 reviews

📷 23 photos

2/16/2019



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il giardino called out for bad behavior

ocean drive

July 28, 2017



susan askew



il giardino called out for bad behavior:    planning board will consider sanctions in september

The Planning Board is serious: If you violate the terms of your conditional use permit to operate a business in Miami Beach, be prepared to suffer the consequences. The owner of Il Giardino on Ocean Drive is learning that first hand. In September he could become the poster child for bad behavior.

After hearing complaints about the noise level at the restaurant, the Planning Board called the owner, Imam Duz, in for a progress report. When Duz's attorney, Amanda Quirke, explained some violations were dismissed, some fines paid, and others are on appeal, Board member Jeff Feldman said, "We have six violations in the last two months, of which they claim they are not guilty in any way for any of them which I just find truly very hard to believe. Very hard to believe. I've watched the way you operate and it's less than stellar, to say the least. ... I have a sense that we're going to be seeing a lot of them over the next couple of months."

Member Daniel Veitia, pulled up the total list of violations for the restaurant, not just the violations that pertain to the conditional use permit (CUP) approved by the Planning Board. He told his colleagues, "The only violations being communicated to you is related to the CUP. You're looking at consistently every week getting a violation for something. Not just specific to the CUP but overall operation of the business. Clearly something is wrong."

"There's a pattern of non-compliance with the City law," he said. "So either they're not aware of the City laws that they need to comply with or they're ignoring the City laws that they need to comply with. Either way it's not common for me to have to bring a business in front of us to explain to them why it is that they shouldn't be receiving violations on a consistent basis. The burden's not on us. The burden is on the operator."

Feldman explained to Veitia who joined the Board this year that the Board provided clear direction last December when it approved Duz's application to become the new owner of the restaurant and assume its' CUP. "We explained to them that our City is struggling greatly with Ocean Drive. Ocean Drive, which many of us or most of us would believe is really sort of the gem of the brand of Miami Beach, is really struggling." Feldman, a member of the Mayor's Ocean Drive Task Force, added, "The city has spent a lot of time and energy and resources and effort to really try to make some strides and improvements on Ocean Drive." As part of the 10-Point Plan approved for Ocean Drive, he mentioned the anti-hawking ordinance which is now the basis of a legal action. "While the hawking item is hung up in court, we asked specifically, specifically, would you please, while we can't enforce it, please honor that... the spirit of that ... And it was promised and sworn and yes and yes, of course, of course, of course. We'll be good neighbors. We'll be great neighbors. We're going to follow the spirit and the letter of the law." Then he asked Quirke, "Do you think that your client has been a good neighbor?"

"I'll answer my own question because you didn't," he continued. "No, you haven't been good neighbors. No, you haven't been honoring the spirit of what we're trying in the City to try to do to turn things around a little bit." He listed his own observations on many nights and said, "In fact, you've been a big part of the problem. It looks like yesterday they paid a bunch of things and they went to a training yesterday and, you know, it's the bare minimum. It's 'Whatta we gotta do to get ourselves out of this? Let's appeal everything that happens, let's take no responsibility. We'll fire two people'" in reference to a comment by the attorney who said two people had been fired recently for violations. "I don't know why they got fired, nor do I care," Feldman said. "But, hate to tell you, but you're one of the four organizations on Ocean Drive that's within our authority and I have zero issue making an example out of you ... Zero issue. I could care less if you have a conditional use permit. I could care less if you have a sidewalk permit. It doesn't matter to me. What I care about is that you respect our community. You respect the neighbors who live on the street, our tourists, our visitors and I'm talking to you [Quirke] but I'm actually talking to the people behind you. ... If you're the owner [to Duz] I look at you and I focus all of my energy and attention at you because your organization is as strong as its weakest

link and if you're the weakest link and you're the owner then you've got a real problem."

Duz said he had been out of the country for six weeks and told Feldman, "We are on top of it to correct it to comply with whatever the requirements are. I'm really sorry to be here because of the reasons we are here today. It's wasting your time as well but we are on top of it to correct it."

Veitia told Duz, "All I can tell you is 24 violations since change of ownership. I counted them. 24. 24 since January. 24 in 2107. There's nothing you can tell me now that accounts for 24 times the City has had to actually issue you a violation ... Some of these are basic sanitation violations like you're generating trash on a daily basis and you can't even manage the trash. It's operating a business. These are the requirements."

Veitia suggested a hearing to consider modification or revocation of the CUP.

Local activist, Michael DeFilippi, urged the Board to "take a serious consideration about making an example out of these guys." He suggested they look online at the restaurant's ratings. "They have the worst Yelp rating out of the entire city of Miami Beach." He said the comments are the same about "scams everywhere. People are getting ripped off. This is hurting our brand. Our thing is tourism here and hospitality and this stuff is killing our brand. Someone comes to Ocean Drive, eats there, they get ripped off and their bill comes out to \$300 for two people. They're not coming back here. They're telling their friends and their family that they were ripped off in Miami Beach so I have no sympathy for these guys ... I think you really need to consider some type of harsh action because it's unacceptable."

Board Chair, Brian Elias, said, "As the chair, it doesn't bring us joy to have companies like this come before us but as both of my colleagues have stated, Ocean Drive has been a mess to the point that I don't even enjoy going there and I'm born and raised here and I used to spend, you know, half my life on Ocean Drive. And it's instances like this that are killing it and all you hear is negative feedback from experiences there." To Quirke he said, "I understand you're doing your job and you've been very articulate but as an attorney myself sometimes the facts, we can't control the facts. And in this case you can't control the facts and they are what they are and, obviously, this operator has been pretty derelict in the way they've been operating and that's pretty clear and that doesn't bring me joy to say that but it is what it is."

When October was suggested for the modification/revocation hearing due to a heavy agenda in September, Feldman objected. "I would say, to the contrary, I'd rather have it in September because to me this requires immediate attention. This is not something we're just going to look at over the next 8 weeks and say, 'You know what? These people, they've seen the Lord and they're going to just make a change.'"

His colleagues agreed and the hearing is scheduled for September. At that point, the Board can choose to keep Il Giardino's permit the same, modify it, or revoke it.

tags

daniel veitia

michael defilippi

brian elias

jeff feldman

il giardino

amanda quirke

imam duz

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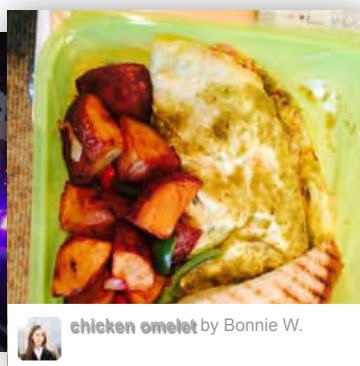
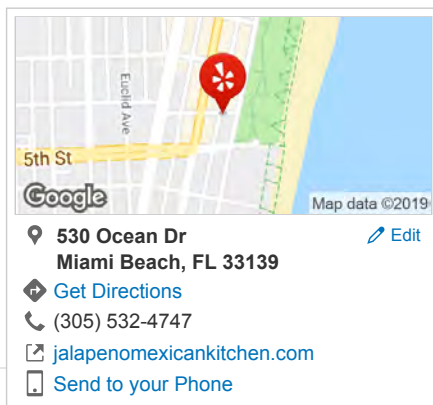


# Jalapeno Mexican Kitchen Claimed

417 reviews [Details](#)

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"I ordered the **chicken quesadilla**- it had cheese, chicken, roasted red peppers, chile rajas, and onions." in 9 reviews  
[\\$15.50 Chicken Quesadilla](#)



"The atmosphere is awesome, right on **Ocean Drive**, nice outdoor patio feel with decor and lighting." in 48 reviews



"Nice restaurant which serves Spanish, Mexican dishes. centrally located in **south beach** (Miami , Florida) ." in 35 reviews

## \$15 for \$30 Deal at Jalapeno Mexican Kitchen

- You get a voucher redeemable for \$30 at Jalapeno Mexican Kitchen.
- Limit 1 voucher(s) per table.

[View more](#)

Reg. Price	Discount	Savings
\$30	50%	\$15

## Order Food

☒ Delivery ☐ Takeout

Fee	Delivery Min	Arrives in
\$3+	\$0	30-40 Mins

### Delivery Address

1 Yelp St., San Francisco, CA 94105

Today 8:30 am - 12:00 am **Open now**

[Full menu](#)

Price range \$11-30

**Health Score** Pass  
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## Hours

Mon 8:30 am - 12:00 am

## You Might Also Consider

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### Nobu Miami

622 reviews

3.1 miles away from Jalapeno Mexican Kitchen

**Michaela K. said** "This was my first time in Miami with my husband and we decided to go to Nobu for our last evening in Florida. Let me tell you....this place is absolutely amazing! I will say I was a Nobu virgin, so coming here was intimidating at..." [read more](#)  
 in Sushi Bars, Asian Fusion, Japanese



### Bulla Gastrobar

583 reviews



**Jeferson A. said** "It's a shame that I have to give this place 4 stars. The food was delicious but unfortunately the service wasn't the best. When we first arrived, we were place at a table with a bag of trash next to it. The young lady that sat us..." [read more](#)  
 in Spanish, Tapas Bars

## Ask the Community

Yelp users haven't asked any questions yet about Jalapeno Mexican Kitchen.

## Recommended Reviews for Jalapeno Mexican Kitchen




 Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more.](#) 

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[Start your review of Jalapeno Mexican Kitchen.](#)

**Desiree C.**

Atlanta, GA

 0 friends

 18 reviews


 5 photos

 6/4/2019

fucking garbage scum . what a fucking joke. avoid avoid avoid!!! 45\$ frozen margaritas that are all sugar. i would avoid this place at all costs.


**Sarah M.**

Buffalo, NY

 177 friends


 1 review

 5/30/2019

Horrible experience. We were walking down the street when one of the servers grabbed us and said oh come for happy hour and was talking so fast we didn't know what he was saying but we were like okay we'll give it a try. We sit down don't even get time to look at a menu and he starts naming drinks so we order a margarita. This thing was HUGE, which some people may have wanted, but we were on our way to grab dinner. The drink was all sugar and so gross I lost my appetite and could barely eat when we eventually made it to dinner which ended up taking forever because they ignored us until we had to hunt down multiple different people for the check....which was \$60 by the way which is absurd, especially since there was a 20% tip added when I would have left a \$0 because the service was so bad (which I have NEVER done before)


**Marissa T.**

Brooklyn, NY

 0 friends

 2 reviews

5/25/2019

**Tue** 8:30 am - 12:00 am **Open now**  
**Wed** 8:30 am - 12:00 am  
**Thu** 8:30 am - 12:00 am  
**Fri** 8:30 am - 12:00 am  
**Sat** 8:30 am - 12:00 am  
**Sun** 8:30 am - 12:00 am

[Edit business info](#)

### More business info

Vegan Options **Yes**  
 Happy Hour Specials **Yes**  
 Takes Reservations **Yes**  
 Delivery **Yes**  
 Take-out **Yes**  
 Accepts Credit Cards **Yes**  
 Accepts Apple Pay **No**  
 Good For **Breakfast, Brunch, Lunch, Dinner**  
 Parking **Street**  
 Bike Parking **Yes**  
 Good for Kids **Yes**  
 Good for Groups **Yes**  
 Ambience **Casual, Touristy, Classy**  
 Noise Level **Average**  
 Alcohol **Full Bar**  
 Good For Happy Hour **Yes**  
 Outdoor Seating **Yes**  
 Wi-Fi **Free**  
 Has TV **Yes**  
 Waiter Service **Yes**  
 Caters **No**

 **Maylei Z.**  
 First to review

### From the business

Original flavors and ingredients from the classic Mexican kitchen. Open for breakfast, lunch and dinner in the heart of the world famous Ocean Drive in Miami Beach.

[Learn more about Jalapeno Mexican Kitchen](#)

### You Might Also Consider

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 456 reviews

**Jennifer A. said** "We stopped here by chance on a Saturday night, while in the area. The reviews..." [read more](#)


**The Grill on the Alley**
 75 reviews

**Raxana P. said** "Amazing food and amazing service! We had the tuna tartare, truffle fries, spinach..." [read more](#)

### People also viewed

**Dulce Vida Mexican Restaurant**



I hate to leave a review like this, but the food was terrible, service was slow, and there are much better restaurant options on Ocean Drive. Steak was so tough we could barely cut through it, and I do not recommend ordering a pasta dish.



**Katlin H.**  
Belleville, NJ  
5 friends  
41 reviews  
5 photos



5/16/2019

Soooo if you go here prepare to be robbed unless you read the menu carefully. We came here and all ordered a drink thinking ok it's just a regular sized drink.... they come out and are huge so we're like oh nice ... whatever... drinks were OK. But then the bill comes.... these people think it's alright to go ahead and charge their customers for the LARGEST sized drink without even explaining the drinks come in different sizes and that the "gigantic" one is \$45.... apparently it's a regular, medium, large type of thing but they just assume rather than asking or elaborating on their menu which shows the sizes on the bottom totally out of site of the actual drinks... unfortunately we found this after the bill came and the manager/owner whatever the hell he was couldn't be bothered with understanding that we were totally ripped off and maybe our waitress should learn to explain a menu. Unprofessional and just a waste of time so you're better off going somewhere else :) also, food was mediocre. Thanks for nothing



**Samantha G.**  
Denver, CO  
0 friends  
1 review



5/10/2019

DO NOT GO HERE!! This place is a tourist trap! He not only forgot what we had ordered but then he lost my debit card. We received the absolute worst service and then they expected a 18% tip. Please save your money and go somewhere else



**Kristin A.**  
Jupiter, FL  
42 friends  
5 reviews  
2 photos



4/21/2019

Great atmosphere. Right on ocean blvd. service was great! but my salad has way too much dressing. Make sure to order on the side



**Justin S.**  
Lantana, FL  
0 friends  
1 review

4/21/2019



16 reviews  
Mexican



**Oh! Mexico**  
716 reviews  
\$\$ • Mexican



**Agaveros Cantina**  
12 reviews  
\$\$\$ • Mexican, New Mexican

Collections including Jalapeno Mexican Kitchen

- Miami**  
By Rose-Marie P.  
55 Places
- Miami**  
By Lysa M.  
22 Places
- Miami**  
By C T.  
61 Places

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Best of Miami Beach

Things to do in Miami Beach

People found Jalapeno Mexican Kitchen by searching for...

- Jalapenos Mexican Grill Miami Beach
- Jalepeno Restaurant Miami Beach
- Mexican Food Miami Beach

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- Mexican Restaurants Near Me
- Tacos Near Me



Service was literally the worst I've even seen or had. It was a huge scam! This business is ran very poorly. you don't offer things you never bring. you also don't offer a 15 year old alcohol, free shots at that. We saw our server 2 times other than that we were ignored and had to hunt him down to order items that never showed. Then after receiving our horribly cooked food we were just over the whole experience. we decided we weren't paying for the garbage they gave us. so since you know we never saw our server we flagged down another who decided to argue about the food. if a customer doesn't want something you don't argue with them. Well once all that was settle our server who ignored our table dropped a check off. this check was for our single round of drinks only which they charged us \$167 which also included a \$45 tip of gratitude for the server we got to see 2 times in the 2 plus hours we spent dealing with all the BS. I talked to the manager and owner and while do so one of the male severs decided to not only get in the face of my female friend but also in the face of a completely different table.( the table with the 15year old boy they offered alcohol to. Needless to say absolutely don't go here. Go someone more professional and don't ignore the reviews like we did. THE REVIEWS ARE NOT TO BE IGNORED.



**Anders V.**  
Manhattan, NY

0 friends  
8 reviews  
9 photos



4/17/2019

Horrendous service. Staff neglects tables. Your "server" disappears for 30-45 minutes at a time. Staff are on the street trying to seat you when you're already mid-meal in their restaurant. Totally dysfunctional. Guacamole was disgusting and inedible.



**Audrey G.**  
CORNWALL Borough, PA

0 friends  
1 review  
1 photo



4/6/2019

What a great establishment when I am not the only one who feels this way. WHAT A JOKE

Fraud!!!!!!

Stay away



**Karen R.**  
West Des Moines, IA  
101 friends

4/2/2019



★ 30 reviews  
 📷 7 photos  
 Elite '19



Great service and the waiter explained the menu very well.

The fresh fish was expensive so they accommodated a split plate.

Three of us ordered special drinks and were excited to try beach-theme drinks. We appreciated the view.



P T.  
 Bellefonte, PA  
 🍷 0 friends  
 ★ 3 reviews



4/2/2019

Buyer Beware. My wife and I were walking South Beach and this place looked inviting. Stopped in and the waitress talks us into 2-for-1 special going on for drinks. Sounds fun. Oh, by the way we have an entree special called "Mexican Party". We were starved so OK sure. A few minutes in and the damage is done, but we don't know it yet. The food and drinks were "OK", but definitely not exceptional The drinks were \$90 normally so we are paying \$45 for 2 half price drinks. You can guess it now, the Mexican Party is \$75. The 20% tip is added on the full price so here comes another \$33. With tax you are paying \$164 for lunch for two! So you you are thinking... well it's South Beach, Miami and you want be in a good mood. Um, our credit card machine isn't working, but we do have a cash machine inside if you need to get more cash. Total rip off. Avoid at all costs...



Paul M.  
 Greenville, SC  
 🍷 109 friends  
 ★ 1 review



3/28/2019

WORST PLACE I HAVE EVER BEEN! This establishment doesn't even deserve a star! ZERO ALL ACROSS THE BOARD! These servers practically beg customers to come sit in their restaurant JUST to treat them like shit. Our server Sebastian was extremely unprofessional, disrespectful and cared nothing about customers service. He was so busy LURKING at the young girls walking around that he completely messed up our order (2 drinks and a side of fries)!! Brought out the wrong drinks then tried to argue with me about what the hell I ordered, No Sir! Had he wrote it down then repeated the order back to me this would have been avoided. My girlfriend had to wait 20 minutes on a drink (frozen margarita) that was pre made! He forgot we asked for fries. He didn't bring it until I told him to bring the bill and cancel the fries. He comes back with a plate of fries and throws them on the table despite us telling him don't worry about it.

The 20% gratuity is a slap in the face to the servers who ACTUALLY EARNED IT! This rule enables servers to care less about customer service. I was a server/bartender for many years and I know the true hustle of having to work for money you earned!

SEBASTIAN was SHITTY  
 SEBASTIAN was SLOW  
 SEBASTIAN was SLOPPY  
 SEBASTIAN was FUCKING RUDE!

BOTTOM LINE: This place should truly be shut down! Avoid this fuckery. They only care about the number of people they can scam. They lie about receiving a discount if you stay at the "resort."

\*\*\*Did I mention how SHITTY SEBASTIAN WAS?\*\*\*

NOT TO MENTION I SAW OUR SERVER DRINKING WHILE ON THE JOB!!

This place deserves the dine and dash.



**Annapolis Junction, MD**

199 friends

8 reviews

1 photo

★ ★ ★ ★ ★ 3/28/2019

If I could give zero stars I would but unfortunately Yelp doesn't allow me to do that.

I waited for 15 minutes and then I turned on the timer on my phone because no one had spoken to me. no server no water no drinks no food no menu even. I left at 35 minutes on the timer.

It sickens me to believe that a restaurant right on the main strip could possibly have done this to other customers... I never even go on yelp to write reviews.

I basically lost it when not one but TWO tables right beside me got served moments after they sat down and I continue to sit there, with their servers walking by me the whole time I was in the middle of the walkway underneath the main tent and everyone could see me. One of the hosts from the sidewalk with a black hat actually ate his employee meal beside me facing me! no one seemed to notice at all that I existed until I got up and told them how upset I was, and that it was messed up that they left me sitting there the whole time.

My last day in Miami. Thanks guys. Real nice.

**Cristina L.**

Miami, FL

6 friends

3 reviews

3/26/2019



This place is TERRIBLE! Service is terrible. Drinks are water and extremely over priced. Don't even waste your time. Poor tourists that come this way to vacation.



**Nina A.**

Miami, FL

0 friends

2 reviews



3/23/2019

Wish there was a no star option for this place. HUGE SCAM! They have a buy one get one free giant drink that is 45 dollars. Both drinks were watered down and the service was terrible. For 2 watered down drinks it was 70 bucks because of 20% gratuity. Waste of time and energy.



**Pappu R.**

South Beach, Miami

Beach, FL

0 friends

1 review



3/19/2019

Very expensive! Not worth it. I paid \$30 as tax for \$70 food. \$100 for 2 with tax is expensive. Food was average. Stay away



**Em E.**

Teaneck, NJ

0 friends

6 reviews



3/16/2019

First time coming to Miami and I stood at the Fritz Hotel and downstairs is this restaurant and once we thought our trip was going to go great this place just made it very difficult. The first day we came for breakfast and the sign says \$5 breakfast with 2 mimosas. Then the bill came out and it the mimosa was \$9 even tho the sign shows clearly it's included with the breakfast. We didn't care much, but then me and my girls ordered hookah and It just wasn't what a hookah should be. Figured maybe It was the day and time so we ignored it. We came back to the same spot for lunch the next day and the service is horrible. It took an hour to get glasses of water and when the water came they served two cups and we were 5 girls. Not only did the water take an hour but as well did the food and then the food came out wrong. And the hookah still wasn't any good. Don't waste your time and money- especially not during spring break.



**Faye Y.**

Five Points South,

Birmingham, AL

0 friends

18 reviews

15 photos



3/14/2019

The wait was too long. The service was ass. The waiter visited our table once and got our order wrong. The food was mediocre. At the end he charged us for food we did not get and refused to take it off. Scam



**Jessica P.**

City Center, Miami Beach,

FL

0 friends

3/13/2019

 3 reviews

This place was literally the worst, they last large drinks and deals, but they completely neglected our table. The service itself was completely vacant and we were left on our own. The food was just okay, and it was not worth it at all. If you want good Mexican or at least good drinks, this is not the place. This place is just ridiculously priced when it comes to alcohol as tax here in Miami Beach is crazy. You will be better off eating anywhere else than this restaurant.

**Marko J.**

South Beach, Miami

Beach, FL

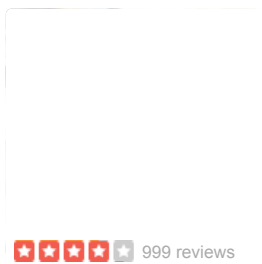
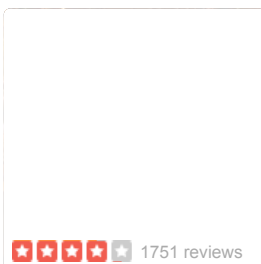
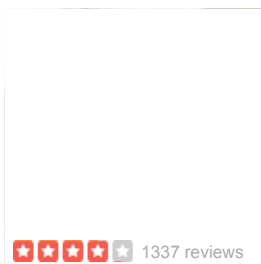
 0 friends 2 reviews 3/13/2019

Best restorant for dinner tacos was smazing we hade great time with my family two for one drink happy hours very good price

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81 other reviews that are not currently recommended ▾

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**Tiffani L. said** "Ok.. so I've heard mixed reviews on this place so i figured I'd give it a try myself and oh. my. god.. i don't know why anyone would say anything negative! This is how the night went.. Upon arrival: I got there around 9:30 on a..." [read more](#) in Mexican

**Aromas Del Peru - Coral Gables** 274 reviews

**Mitzy R. said** "The minute you arrive to the place it looks like your are in a different place. It's darker with lots of dark wood. It was around 1pm and the place was busy but not crowded. We were seated as soon as the hostess greeted us. We drove..." [read more](#) in Peruvian

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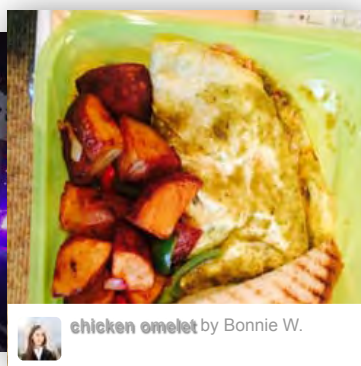
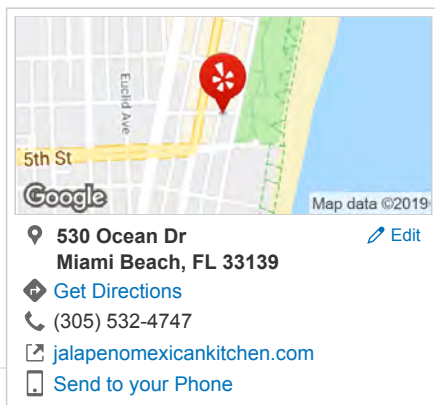


# Jalapeno Mexican Kitchen Claimed

417 reviews [Details](#)

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"I ordered the **chicken quesadilla**- it had cheese, chicken, roasted red peppers, chile rajas, and onions." in 9 reviews  
[\\$15.50 Chicken Quesadilla](#)



"The atmosphere is awesome, right on **Ocean Drive**, nice outdoor patio feel with decor and lighting." in 48 reviews



"Nice restaurant which serves Spanish, Mexican dishes. centrally located in **south beach** (Miami , Florida) ." in 35 reviews

## \$15 for \$30 Deal at Jalapeno Mexican Kitchen

- You get a voucher redeemable for \$30 at Jalapeno Mexican Kitchen.
- Limit 1 voucher(s) per table.

[View more](#)

Reg. Price	Discount	Savings
\$30	50%	\$15

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Sponsored [i](#)

### Nobu Miami

622 reviews

3.1 miles away from Jalapeno Mexican Kitchen

**Michaela K. said** "This was my first time in Miami with my husband and we decided to go to Nobu for our last evening in Florida. Let me tell you....this place is absolutely amazing! I will say I was a Nobu virgin, so coming here was intimidating at..." [read more](#)  
 in Sushi Bars, Asian Fusion, Japanese



### Bulla Gastrobar

583 reviews

**Jeferson A. said** "It's a shame that I have to give this place 4 stars. The food was delicious but unfortunately the service wasn't the best. When we first arrived, we were place at a table with a bag of trash next to it. The young lady that sat us..." [read more](#)  
 in Spanish, Tapas Bars

## Ask the Community

Yelp users haven't asked any questions yet about **Jalapeno Mexican Kitchen**.

## Recommended Reviews for Jalapeno Mexican Kitchen

Page 213 of 765

## Order Food

☒ Delivery ☐ Takeout

Fee	Delivery Min	Arrives in
\$3+	\$0	30-40 Mins

### Delivery Address

1 Yelp St., San Francisco, CA 94105

Today 8:30 am - 12:00 am **Open now**



[Full menu](#)

Price range \$11-30

**Health Score** Pass  
 Powered by HDScores

## Hours

**Mon** 8:30 am - 12:00 am

 Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more.](#) 

 Sort by **Newest First** ▾ Language **English (411)** ▾

**Jim P.**

Orland Hills, IL

 0 friends

 1 review

 3/12/2019

AVOID AT ALL COSTS! We came to Florida for spring break with our boys and happened to stop here March 10, 2019. We sat down and ordered drinks, never did the server mention sizes or prices (our first mistake). He later "bought" a second round for us. Calamari and coconut shrimp were both great but service was incredibly slow. When the bill came it was \$278 for four drinks and two appetizers!!!! This included a \$78 dollar tip already on the bill. I should add that we ordered a hookah and waited over an hour, asking multiple employees and it never showed up!

The manager reluctantly took the 78 dollar tip off but told me his rent is 40,000 a month and if I don't like how does business I should stay in Chicago. He also threatened multiple times to call the police as we tried to question the bill. Never again...


**Swathi R.**

Shrewsbury, MA

 1 friend

 2 reviews

 3/6/2019

Scammers! Menu is not transparent - happy hour was advertised but they charged us for each drink.


**Brooke E.**

 Olney-Oak Lane,  
Philadelphia, PA

 268 friends

 28 reviews

 15 photos

3/5/2019

**Tue** 8:30 am - 12:00 am **Open now**  
**Wed** 8:30 am - 12:00 am  
**Thu** 8:30 am - 12:00 am  
**Fri** 8:30 am - 12:00 am  
**Sat** 8:30 am - 12:00 am  
**Sun** 8:30 am - 12:00 am

[Edit business info](#)

### More business info

Vegan Options **Yes**  
 Happy Hour Specials **Yes**  
 Takes Reservations **Yes**  
 Delivery **Yes**  
 Take-out **Yes**  
 Accepts Credit Cards **Yes**  
 Accepts Apple Pay **No**  
 Good For **Breakfast, Brunch, Lunch, Dinner**  
 Parking **Street**  
 Bike Parking **Yes**  
 Good for Kids **Yes**  
 Good for Groups **Yes**  
 Ambience **Casual, Touristy, Classy**  
 Noise Level **Average**  
 Alcohol **Full Bar**  
 Good For Happy Hour **Yes**  
 Outdoor Seating **Yes**  
 Wi-Fi **Free**  
 Has TV **Yes**  
 Waiter Service **Yes**  
 Caters **No**


**Maylei Z.**

First to review

### From the business

Original flavors and ingredients from the classic Mexican kitchen. Open for breakfast, lunch and dinner in the heart of the world famous Ocean Drive in Miami Beach.

[Learn more about Jalapeno Mexican Kitchen](#)

### You Might Also Consider

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**Spring Chicken - Coral Gables**
 456 reviews

**Jennifer A. said** "We stopped here by chance on a Saturday night, while in the area. The reviews..." [read more](#)


**The Grill on the Alley**
 75 reviews

**Raxana P. said** "Amazing food and amazing service! We had the tuna tartare, truffle fries, spinach..." [read more](#)

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**Dulce Vida Mexican Restaurant**



Let's preface: I came to Miami knowing the cuban/hispanic restaurant workers are PUSHY. My boyfriend on the other hand, did not. We were immediately offered buy one get one drinks, so I knew there was a catch (but he ordered them anyway). Take a second and read the fine print before ordering - it's \$45 for a 53 ounce drink (plus a free one). Honestly, I got so drunk off of one drink it could have lasted me all night but unfortunately, it was only 1:30pm. Anyway - I had the fish tacos and was pleasantly surprised! They were good and filled me up. Go mid-day for a quick bite and don't feed into their other advertisements and you'll be fine.



★★★★★ 16 reviews  
Mexican



**Oh! Mexico**  
★★★★★ 716 reviews  
\$\$ • Mexican



**Agaveros Cantina**  
★★★★★ 12 reviews  
\$\$\$ • Mexican, New Mexican

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By Rose-Marie P.

55 Places

**Miami**  
By Lysa M.

22 Places

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**James H.**  
Toronto, Canada  
👤 4 friends  
★ 100 reviews  
📷 18 photos

★★★★★ 3/3/2019

SCAM - this place should not be allowed ripping off people.

As previous reviews say, they lure you in with free drinks etc. and sure enough we ordered happy hour drinks. On the menu they have a tiny print saying that only the huge size drinks are half price so expect \$40 drinks + mandatory tip. We wanted to leave and they said "we already started making your food" so we reluctantly stayed and after eating their terrible tiny tacos, were hungry and went to get more food next door at TGIF.

This establishment should be reported and shut down - it's ruining the vibe on Ocean Drive.



**Jacque G.**  
Chaska, MN  
👤 46 friends  
★ 5 reviews

★★★★★ 2/24/2019

Don't do it! Keep walking... RIP off!!! 2 for 1's at \$45 a drink! And then they charge 20% gratuity. Bullshit!



**Renato B.**  
Downtown Miami, Miami, FL  
👤 18 friends  
★ 1 review  
📷 1 photo

2/24/2019



LOOK AT THE PICTURE OF THE BILL. This restaurant in ocean dr tries TO STEAL from customers, they hide an alleged menu with high prices, they do not show you at all. At the time of paying they put abusive values that make you confused, they invent a gratuity rate being 20% but the value is put the price that they want. AVOID this restaurant or if you are there, DOUBLE CHECK your bill and NEVER ACCEPT be fooled. NEVER GOING BACK THERE EVER AGAIN! This place should be closed down!



The BILL



**Ashton K.**  
Great Neck Plaza, NY

0 friends  
1 review  
1 photo



2/19/2019

This place is HORRIBLE not only did they literally drag me in when I had kids with me, but I agreed to come in after they told us to come back and told us about 2 for 1 special. Anyway me and my mom got drinks and i ordered a cassedeas for my two sons, everything was going great until the cassedeas arrived with chicken, we are a vegetarian family and this was not exceptible but we just asked to swap it out for what we ordered, and they did, my children were eating them when all of a sudden my youngest son, 9 threw up, he wasn't bothered by it and continued to eat, soon enough my oldest son 11, started coughing hard, we went into the bathroom were he almost threw up and complained about his throat and chest burning like hell. The only thing he ate was a cheese cassedeas and that is all that he did eat I hope. Anyway I receive my check and see I was charged for the chicken cassedeas I swapped in earlier. Do not shop here!



**Star L.**  
Philadelphia, PA

3 friends  
33 reviews  
132 photos



2/16/2019 · Updated review



Purchased a Yelp Deal



1 check-in

Really good happy hour! But the timing it never clear (like usual Miami happy hours) but 25 for a pitcher is not bad for here.





★★★★★ 3/26/2016 • Previous review

Really good happy hour! But the timing it never clear (like usual Miami happy hours) but 25 for a... [Read more](#)



**Kalea S.**

Toledo, OH

0 friends

1 review

★★★★★ 2/12/2019

Okay if you're looking for an amazing yet cheap breakfast in Miami on the blvd , I highly recommended coming here . The service is amazing and the prices are even better , oh and you can't forget about the DRINKS ! 10/10 recommend even for family's .



**Ali P.**

Addison, TX

112 friends

8 reviews

★★★☆☆ 2/10/2019

Place is a joke... talked us into stopping for lunch because of the "2 for 1 drinks and \$2 tacos". Our group regretted the decision as soon as we looked at the menu and told the deals were over and normal prices were now in play. For a group of 6, we paid \$270 for two apps of guacamole and the "2 for 1" drinks they lured us in for. Mind you, that would be 3 paid drinks and 2 apps... just a scam!!!



**David R.**

Downtown, San Diego,

CA

11 friends

1 review

2/8/2019



Scammers.

We asked for a mojito (\$17) and was delivered a Giant one at \$45 as it was 'happy hour and I would get one free'.

While we were discussing the mistake with our waitress we noticed this happen to 4 other tables.

This is obviously common practice.

Initially we were offered the Giant drink at the same price as the medium - which we declined.

Disgusted at the service and behaviour of this 'restaurant'.



**Sara H.**

Miami Beach, FL

0 friends

1 review



2/4/2019

This place sucks. We were intrigued by their happy hour sign for apps and drinks. Ordered a sampler the waiter suggested when we said that's why we were dining and just wanted something to pick on. Guess we should've asked the price but gotta say I wasn't expecting to pay \$70 for a tray of Mediocre French fries, wings, and calamari. Not only was the price RIDICULOUS but they were saying some pretty offensive things to people walking by. Almost witnessed a fight between a waiter and some random guy. We had to pay like 30 in tip because it was included but that seems to be the norm on south beach. I literally downloaded yelp to try and tell the public bc it was so bad. ldk you could get a lot better food literally anywhere else on ocean drive so save yourself the trouble.



**Liuk P.**

Macerata, Italy

73 friends

5 reviews



2/2/2019

Amazing place and very friendly stuff ..the food is very good and the price very affordable..Comparatly at the haters restaurants on ocean drive..our server Luca is been fantastic..for sure me and my family will back...must try..



**Jeff N.**

Des Moines, IA

263 friends

3 reviews

2 photos



1/30/2019

This place will try to over charge you. I am a restaurant owner and completely believe in paying servers and staff but this is just a scam against tourists. Stay away.



Bad math to over charge customers



**Dave S.**  
Milwaukee, WI  
0 friends  
19 reviews  
3 photos



1/22/2019



1 check-in

Buyer/Tourist beware. Happy hour for 2 (1 drink each) plus beef nachos equals an \$89 bill. This is a place that definitely feeds off of the tourist. Nachos were not even great. They don't come with sour cream, guacamole, or onions. Not to mention all off the great stuff (meat, beans...) sit below the cheese nachos. Save yourself the pain and money. So disappointed that I broke my rule of looking at Yelp before dining. I feel so foolish falling for the hostess on the street. Also be careful if you waiter tells you that there are no happy hour food specials, there are.



**Frank W.**  
Belleville, NJ  
0 friends  
10 reviews



1/21/2019

Very respectful when you walk by instead of harassing you to come to their restaurant. The bulldogs are phenomenal. Carlo the manager made us the happiest 1st timers to Miami Beach. We are from New Jersey and service is always key to having an amazing time. Carlo thank you for everything, me and my girlfriend had an amazing experience with you and your staff. This place is really a must visit, i don't know how other raters have given this anything less then a 4 star. This place really made our night! I would highly recommend this place with great food and great music. It's hard to pick a place down here in Miami with every place pressuring you to come in for their drinks. Jon was respectful and made our first night in Miami a memorable one. Thank you for everything you did tonight! We will be back!!!



**Jaclyn K.**  
Pittsburgh, PA  
273 friends  
130 reviews  
312 photos  
Elite '19



1/20/2019

While my meal was only \$4.95, I would have rather gotten a meal from McDonald's for the same price. While the location is great, with outdoor seating on Ocean Drive across from the beach, that was the only good thing about it. When I received my food, it was barely warm. The eggs were severely over cooked for over easy, and the toast and potatoes were just blah. There are enough other restaurants on this road that I would definitely keep walking and stop in one of the others for breakfast.



**Stephanie R.**  
Beverly Hills, CA  
20 friends  
4 reviews

1/18/2019



Don't come here it's a rip off. "Half off happy hour." Me and my friend ordered 2 drinks and it came out to \$70!!! Yes you read that correct \$70! Oh and they tell you, you get a free shot of alcohol of your choice but that's a lie they give you the cheapest tequila. They also added an \$18 tip to the tab NOT 18%, \$18! Don't waste your time. Shady people and business. I wish I could give zero stars.



**Mert K.**

Lyon Park, Arlington, VA

22 friends

5 reviews



1/18/2019

I came for happy hour foods, idk what's wrong with servers but they are as slow as turtle, food was just okay, there is no way i will stop by again, because of servers attitude, management should change all servers or educate them how to treat to customers!



**Su I.**

Pinellas Park, FL

101 friends

238 reviews

3404 photos



1/13/2019

1 check-in

Worst service, food were disgusting, never again! Took 45 minutes to get our food and it wasn't even that busy yet on a Friday late afternoon. The server screwed our order. The first thing I ordered was the Jalapeño margarita, I never got it, I asked the server he said oh you never ordered that! Really? It's the first thing I ordered dude. My Jalapeno burger with fries came cold, my daughter never got her quesadilla. When asked about it the server again said oh you never ordered that. Seriously there were THREE of us, we ordered THREE different entree. Overall food were nasty, not what I was expecting what South Beach would taste like.



Sad looking fries



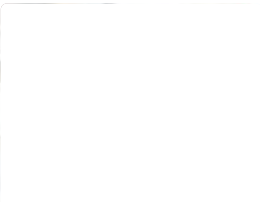
Nasty nachos?



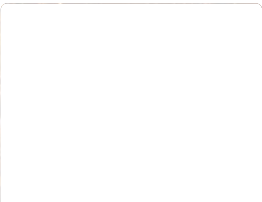
Jalapeno burger and fries came out very cold and it



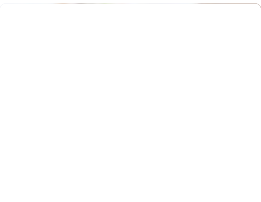
Best of Yelp Miami Beach – Mexican



**Taquiza**  
★★★★☆ 999 reviews



**Bodega**  
★★★★☆ 1751 reviews




**Naked Taco**  
★★★★☆ 1337 reviews

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Sponsored ⓘ



**Tacology**  
★★★★☆ 849 reviews

📍 3.8 miles away from Jalapeno Mexican Kitchen

**Tiffani L. said** "Ok.. so I've heard mixed reviews on this place so i figured I'd give it a try myself and oh. my. god.. i don't know why anyone would say anything negative! This is how the night went.. Upon arrival: I got there around 9:30 on a..." [read more](#)

in Mexican



**Aromas Del Peru - Coral Gables**  
★★★★☆ 274 reviews

**Mitzy R. said** "The minute you arrive to the place it looks like your are in a different place. It's darker with lots of dark wood. It was around 1pm and the place was busy but not crowded. We were seated as soon as the hostess greeted us. We drove..." [read more](#)

in Peruvian

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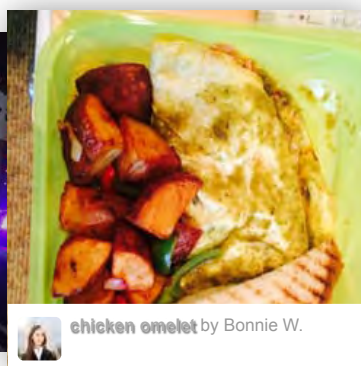
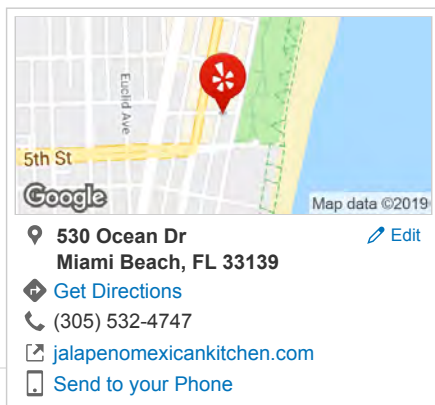


# Jalapeno Mexican Kitchen Claimed

417 reviews [Details](#)

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"I ordered the **chicken quesadilla**- it had cheese, chicken, roasted red peppers, chile rajas, and onions." in 9 reviews  
[\\$15.50 Chicken Quesadilla](#)



"The atmosphere is awesome, right on **Ocean Drive**, nice outdoor patio feel with decor and lighting." in 48 reviews



"Nice restaurant which serves Spanish, Mexican dishes. centrally located in **south beach** (Miami , Florida) ." in 35 reviews

## \$15 for \$30 Deal at Jalapeno Mexican Kitchen

- You get a voucher redeemable for \$30 at Jalapeno Mexican Kitchen.
- Limit 1 voucher(s) per table.

[View more](#)

Reg. Price	Discount	Savings
\$30	50%	\$15

## You Might Also Consider

Sponsored [i](#)

### Nobu Miami

622 reviews

3.1 miles away from Jalapeno Mexican Kitchen

**Michaela K. said** "This was my first time in Miami with my husband and we decided to go to Nobu for our last evening in Florida. Let me tell you....this place is absolutely amazing! I will say I was a Nobu virgin, so coming here was intimidating at..." [read more](#)  
 in Sushi Bars, Asian Fusion, Japanese



### Bulla Gastrobar

583 reviews

**Jeferson A. said** "It's a shame that I have to give this place 4 stars. The food was delicious but unfortunately the service wasn't the best. When we first arrived, we were place at a table with a bag of trash next to it. The young lady that sat us..." [read more](#)  
 in Spanish, Tapas Bars

## Ask the Community

Yelp users haven't asked any questions yet about **Jalapeno Mexican Kitchen**.

## Recommended Reviews for Jalapeno Mexican Kitchen

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## Order Food

☒ Delivery ☐ Takeout

Fee	Delivery Min	Arrives in
\$3+	\$0	30-40 Mins

### Delivery Address

1 Yelp St., San Francisco, CA 94105

Today 8:30 am - 12:00 am **Open now**



[Full menu](#)

Price range \$11-30

**Health Score** Pass  
 Powered by HDScores

## Hours

**Mon** 8:30 am - 12:00 am

 Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more.](#) 

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[Start your review of Jalapeno Mexican Kitchen.](#)

**Hannah F.**

Ithaca, NY

243 friends

35 reviews

20 photos

1/13/2019

Great location but we were very disappointed. Take your money elsewhere! Terrible service- our waters were always empty, and our waitress never checked in on us; the table next to us found a hair in their food; my mojito was awful- \$17 and it was made with granulated sugar; the food was very low quality; misleading 2 for 1 drink advertisements!


**Kevin S.**

Carver, Richmond, VA

0 friends

2 reviews

1/13/2019

I shouldn't even be reviewing this business as a restaurant.... but moreso as a CON ARTIST COLLECTIVE! Every employee is a scammer, it must come with the job requirements. I asked them 3 times how much our Happy Hour drinks were going to be.... no response. We knew something was fishy. Out comes these MONSTER HUGE drinks that we didn't even order.... our server told us they'd be frozen drinks, but they were fish bowl sized cocktails on the rocks. So, we felt inclined to finish these huge drinks & came to find out that they were 45\$ each!!!!!!!!!!!! Outrageous. Our bill for 4 drinks for 4 people was \$135 after the happy hour discount... how does that add up? Turns out we were already charged for our sh\*tty service, which makes sense bc everyone was so rude & didn't answer any of our questions. It felt almost like we were peer pressured into buying drinks as if they were drugs. Super uncomfortable experience, please shut down this business. final review: As a restaurant and establishment: 0 stars. As a con artist, scamming business: they do it well. 5 stars.


**Marquis H.**

Dallas, TX

11 friends

1 review

12/30/2018

**Tue** 8:30 am - 12:00 am **Open now**  
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**Sun** 8:30 am - 12:00 am

[Edit business info](#)

### More business info

Vegan Options **Yes**  
 Happy Hour Specials **Yes**  
 Takes Reservations **Yes**  
 Delivery **Yes**  
 Take-out **Yes**  
 Accepts Credit Cards **Yes**  
 Accepts Apple Pay **No**  
 Good For **Breakfast, Brunch, Lunch, Dinner**  
 Parking **Street**  
 Bike Parking **Yes**  
 Good for Kids **Yes**  
 Good for Groups **Yes**  
 Ambience **Casual, Touristy, Classy**  
 Noise Level **Average**  
 Alcohol **Full Bar**  
 Good For Happy Hour **Yes**  
 Outdoor Seating **Yes**  
 Wi-Fi **Free**  
 Has TV **Yes**  
 Waiter Service **Yes**  
 Caters **No**

**Maylei Z.**  
 First to review

### From the business

Original flavors and ingredients from the classic Mexican kitchen. Open for breakfast, lunch and dinner in the heart of the world famous Ocean Drive in Miami Beach.

[Learn more about Jalapeno Mexican Kitchen](#)

### You Might Also Consider

Sponsored


**Spring Chicken - Coral Gables**

456 reviews

**Jennifer A. said** "We stopped here by chance on a Saturday night, while in the area. The reviews..." [read more](#)


**The Grill on the Alley**

75 reviews


**Raxana P. said** "Amazing food and amazing service! We had the tuna tartare, truffle fries, spinach..." [read more](#)

### People also viewed

**Dulce Vida Mexican Restaurant**

★ ★ ★ ★ ★

We were asked to come in because of a great happy hour. The food looked amazing but that's where the attraction of this restaurant ended. The service was super slow and food was subpar. If you want good Mexican, go elsewhere.



Christa A.

San Diego, CA


0 friends

★ 14 reviews

★ ★ ★ ★ ★

12/30/2018

SCAM!!! This restaurant was TERRIBLE, forcing us to pay \$135.00 for THREE drinks supposedly on "happy hour". What they DON'T tell you until they bring the drinks is when you order a drink they bring you the 45 ounce version which is \$45.00!!! I did not want nor order the 45 ounce drink, I only ordered what I thought was a regular drink. Once they brought out the huge drink they forced me to pay for it in full. The business is a scam, the best thing that could happen to the Miami Beach community is if people stop going there and they close their doors, they are that awful. BTW- the kitchen area is disgusting (you can see it from the equally as gross bathrooms), would not recommend ordering any food from them either, I will be calling the health department.



Semone M.

Miami, FL

2 friends


★ 22 reviews

📷 5 photos

★ ★ ★ ★ ★

12/23/2018

The food was great! The staff was great! The scenery was great! The not so great part were the birds swooping down on us and under our table. The seat cushions were filthy and hadn't been washed in what seemed like ever but the food was good, hot, fresh and priced well.



Roland O.

Watertown, MA


61 friends

★ 9 reviews

★ ★ ★ ★ ★

12/20/2018

This place is awful. I got the 15 for 30 deal. They told me you can't use the deal unless you dine in. I told that dude I am leaving Miami tomorrow and he let me get it to go. At first, he said he doesn't care one bit I am leaving tomorrow and won't be able to use this deal! So I go in to order the food, I ordered one fish taco somehow it hit 22 then I was like w.e I got fries too and it got to 32 bucks. I didn't realize they kept charging me up with their excessive tips. The crazy thing was he raised the rates on the food from the menu on me. After I made the order they asked for my card to charge me \$5.30 more! The food was horrible as well. Had I sat down and got a few tiny shrimp tacos and a drink it would have cost around \$90. The manager was a total douche bag. Just imagine you buy a yelp deal 15 for 30 the tacos are 17 and the fries is 7 dollars. Somehow I was on the hook for \$6 more dollars. Do not ever come here. This place must make a fortune scamming people. This place should have \$\$\$\$ money signs not \$\$\$. You will find better quality food at mcdonalds




Abhimanyu Y.

Hoboken, NJ

59 friends

★ 2 reviews


12/18/2018



★ ★ ★ ★ ★

16 reviews

Mexican




Oh! Mexico

★ ★ ★ ★ ★

716 reviews

\$\$ • Mexican



Agaveros Cantina

★ ★ ★ ★ ★

12 reviews

\$\$\$ • Mexican, New Mexican

Collections including Jalapeno Mexican Kitchen

Miami

By Rose-Marie P.

55 Places

Miami

By Lysa M.

22 Places

Miami

By C T.

61 Places

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https://www.yelp.com/biz/jalapeno-mexican-kitchen-miami-beach-4?start=40&sort\_by=date\_desc

3/9





We read the reviews after we began dining there and we were super taken aback. But if you clarify the items with them and order accordingly you'll be good. We had the happy hour specials and a giant margarita. The food was decent and so was the drink (although they got our order wrong).



**Carlos O.**

Pembroke Pines, FL

👤 122 friends

★ 4 reviews



12/16/2018

Their specials aren't real, they just finesse you and honestly there are better places to drink on the same road with better food



**Oscar R.**

Chicago, IL

👤 0 friends

★ 3 reviews



12/13/2018

This is a bad place to stop by, worst margaritas and micheladas! Worst thing is they charge 20% gratuity before any discounts, waiter came only once when bringing the drinks and even then she took a very long time! Very unprofessional and over all false advertising! Stay away from here!



**Jeng R.**

Downtown, Los Angeles, CA

👤 86 friends

★ 29 reviews

📷 146 photos



12/11/2018

🔒 1 check-in

Nightmare from hell experience:

Came for taco Tuesday, as advertised, \$2 tacos, we ordered our food to go, while waiting for our food the bartender mentioned "it's half off all drinks", we ordered some mezcal, priced at \$12, minus the discount \$6 each. Once my "food to go" came out, I got the bill for \$40 including 3 tacos( should of been \$6), 1 chips and salsa at \$9.95 + \$12 for the two shots of mezcal, our gratuity was 45% of the bill!!!! ( charged me \$40.94 total), drinks we're Charged treated as full price & charged me gratuity for "food to go" no service included.

I requested to speak the manager and he didn't give a shit whether his customers were happy or not, ie: says it all on his countless negative reviews.

Never stop or visit this place! Clearly they should be in "scamming" business, not food service because the owner or manager has no clue what "customer comes first" means, they are a bunch of thugs that got a hold of money and decided to continue stealing money from their customers thru their restaurant!. Business must be so terrible that they have to run their business this way (unethical), just wrong in every way.

Scumbags!!!



**Anuja P.**

Brooklyn, NY

👤 229 friends

★ 7 reviews

📷 1 photo

12/9/2018



Pls dont ever go here. Its a huge scam and they charge a lot for drinks and food. We went there for drinks and food and drinks are 45\$ plus food is shitty and very expensive. We did a mistake going here. I would never recommend this place ever.  
I wish i gave them 0 stars.



**Sfliny F.**  
Forest Hills, NY  
5 friends  
99 reviews  
57 photos



12/9/2018



1 check-in  
Stay away...would give zero stars if we could. Horrible service and nasty managers. Food was served cold and bland. We ordered the guacamole but it never came. Prices are higher than in NYC. They bring drinks in a huge glass without asking what size you want so they can charge \$45. It took at least 30 minutes to get the manager to give a discount from a hotel recommendation on the check. This place will rip you off when you get the check. An order of chicken burrito and street tacos with 2 margaritas was \$103. Also be careful of the added gratuity. We were charged \$24 for HORRIBLE service. Now we understand why it wasn't as crowded as the other establishments on Ocean Dr. Do yourself a favor and skip this place. Try Havana 1957 a few blocks from there. The service there is excellent and food was fantastic.



**Cesar Javier D.**  
South Beach, Miami  
Beach, FL  
7 friends  
1 review

12/8/2018



Very nice Spot, reasonable prices for Ocean Dr, we also get a couple shots on the house to get a seat. The service and the attention ON POINT. Gracias a todo el staf



**Thomas W.**  
Kenneth City, FL  
0 friends  
25 reviews  
60 photos



12/2/2018



It was good for a quick lunch, 9 dollars for steak and fries with a small salad, good service and across from the beach



**Pasang J.**  
Queens, Queens, NY  
0 friends  
3 reviews



11/29/2018

Don't ever go to this place and waste your time, money and energy. I ordered a burger and beef nachos. It tooks over 30 minutes for the food to arrive. When the nachos arrived, they were really yucky. And the burger was not bad but it was not that great either.

They waitress who served me was a middle-aged Latina. She showed a big smile when she dragged me from the sidewalk to eat there. After I sat there, the only thing she cared about was to make me order more food and drinks. When I said no drinks, just water, she was not happy. She served me a glass of water and then tried her best not to refill it acting as if she didn't notice it, so I called her and asked her for refill. She had no choice but to do her job. :D

However, that waitress kept showing a moody face. I knew she really wanted me to order some drinks and rip off more money from me but I didn't order any drinks because I like water more when I eat meals.

I was so upset with her bad service that I decided to not tip her even a penny. But upon asking for a check, I noticed 18% gratuity being charged automatically. This time I had no choice, but to sign that check. No wonder why these people don't care about customer service. Zero accountability.

This place has definitely left me with a bad taste in mouth like it has been doing so to many others.

Don't go there!

I wish if I had read these reviews before going to this place. Very bad.

Don't go there.



Near North Side, Chicago, IL

IL

17 friends

26 reviews

2 photos

11/28/2018

Excessive fees. 20% when the receipt says %18. They charge the fee on what price is BEFORE the discounts they pitch to you first. So whatever your bill WOULD HAVE BEEN without the discounts, they just charge it to you in resort fees.



Maria M.

New York, NY

0 friends

3 reviews

2 photos

11/26/2018

Zero stars if I could. 2 for 1 drinks are 1 shot split into 2. Can't taste any of the alcohol in my mojito. 9.99 steak and fries special is not steak. It's pork. Food is poor quality (soggy) most likely frozen and microwaved. Bathrooms are unkept didn't even want to change my Baby in there. Kitchen and bar area aren't clean Wouldn't recommend this restaurant at all. Stay away!!



Fatima B.

Miami Beach, FL

20 friends

1 review

11/25/2018

The best thing about this place is it's location and the waiters. They are very attentive, nice and cute specially Vaysel, if you go ask to be seated in one of his tables. I was very pleased with the service, not so much about the price, but it's Ocean Drive. So keep in mind that's going to happen in every place you go in that area. The vibe is amazing, good music and happy hour. I will definitely go back for sure.



Chelsey H.

Saint Louis, MO

10 friends

5 reviews

11/9/2018

This place was AWFUL! We were on a walk and suddenly BAM we were getting aggressively asked to sit down and have a drink. With no specific plans for that hour we did. \$\$22.50 bogo special! Not bad 2 drinks for \$22.50. A good happy hour, right?! We got the bill for \$68.50 for 2 drinks? We asked for mgr he didn't show the guy YELLED at me saying that is the price of the drinks and I said that isn't what you said, he said that is what it is. SCAM! How does this place stay open? Dumb tourists like myself. Don't EVER go there!



Lauren B.

Overland Park, KS

432 friends

4 reviews

11/8/2018

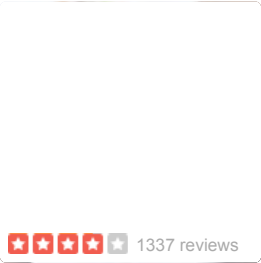
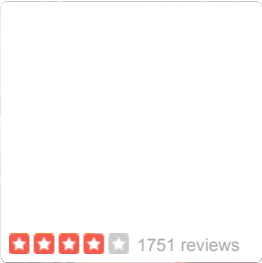
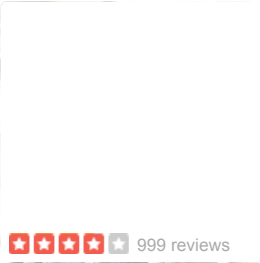




Absolutely a horrible experience from customer service to bogus scam prices and lies!! Do NOT go here!! They suck you in by saying they have happy hour but they do not tell you prices for happy hour they just tell you the price of one drink apparently because two drinks are \$45!!! This is the biggest scam I've experienced and such a waste of time. Poor excuse for a restaurant

81 other reviews that are not currently recommended ▾

Best of Yelp Miami Beach – Mexican



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You Might Also Consider

Sponsored ⓘ



Tacology



849 reviews

📍 3.8 miles away from Jalapeno Mexican Kitchen

**Tiffani L. said** "Ok.. so I've heard mixed reviews on this place so i figured I'd give it a try myself and oh. my. god.. i don't know why anyone would say anything negative! This is how the night went.. Upon arrival: I got there around 9:30 on a..." [read more](#)  
in Mexican



Aromas Del Peru - Coral Gables



274 reviews

**Mitzy R. said** "The minute you arrive to the place it looks like your are in a different place. It's darker with lots of dark wood. It was around 1pm and the place was busy but not crowded. We were seated as soon as the hostess greeted us. We drove..." [read more](#)  
in Peruvian

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The food was mediocre and expensive and the staff are trash asf. Don't stop here to eat. It is plenty of other places to eat!



**Lennea B.**  
Hanover, MD  
303 friends  
65 reviews  
134 photos  
Elite '19



3/19/2019



Food was not seasoned well at all I am very disappointed ..... they did have specials 30% off food and buy one get one drink but I totally could've spent my cheat meal eating better red snapper.... ambiance is great on ocean drive good music and views it was raining we stayed dried and they brought out heaters the 2 is based solely on food.... not that good ...



Free yelp check in  
Prosecco !



Fried Red snapper



**Rafi A.**  
Northbrook, IL  
325 friends  
195 reviews  
2306 photos



3/4/2019



Mediocre overpriced food, poor service, and deceptive servers make this a restaurant every tourist should avoid.

The portion size of my omelette was puny. When I asked for the bill, the waitress pointed at the three things we ordered and told me it would cost \$50 for breakfast. Something didn't add up. I asked her for an itemization. Only then did she disclose the mandatory service charge.

Apparently, from other reviews I read (after eating there), this is a common practice.

STAY AWAY.



**Terisha T.**  
Chula Vista, CA  
64 friends  
45 reviews  
41 photos

2/24/2019

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get it but the server insisted that since she saw my ID that it was ok being that my boyfriend looks and is older than me. We proceed to order the drinks and when we get them they look like they were worth it because of the size however when you are expected to pay 25 plus for a drink you would at least want to be able to taste the alcohol. Another server came to our table and asked to see our ID after we'd shown it the first time and had gotten our drinks and my boyfriend stated that his was in the car and he would go get it. However the server snatched the drinks away and began to make a scene. The drinks had barely been touched but we were still given a recipient for a whopping 68 dollars because of tax and hidden fees. However we didn't have to pay it which by right we shouldn't have. I'd never been so embarrassed in my life and I will not return.



Miami vice

**Tieara C.**

San Jose, CA

👤 21 friends

★ 40 reviews

📷 28 photos

★★★★☆ 2/9/2019

My boyfriend & I were looking for breakfast. We were waking down ocean drive and the guy working promised us two free shots. Well we got our shots. Based on house specials (the mimosa I had wasn't that great either) fast forward and there was a hidden \$7.00 service fee ON TOP of our bill. Basically, those shots were free. The food was subpar. It wasn't the best breakfast but we wanted to put something in our stomachs before hitting the beach. Maybe try out the margaritas as those seek to be worth it.

**Kaelynn B.**

Berlin, NJ

👤 0 friends

★ 7 reviews

📷 8 photos

1/31/2019





Had lunch here wasn't to bad I ordered the chicken burrito, no flavor really and not enough cheese.



**Lisa B.**

Norwalk, CT

108 friends

372 reviews

188 photos

Elite '19



1/30/2019



1 check-in

Great food! Free mimosa with breakfast! Our waiter was so nice! Gave us a free shot :) so yummy, blue pineapple shot! I forget his name but the tall brunette waiter! Eggs were great! Breakfast is only 8.95. Coffee is a little pricey but I guess they have to makeup for the cheaper breakfast. Definitely come here if you are at south beach



**Arlene C.**

Santa Rosa, CA

76 friends

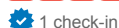
124 reviews

402 photos

Elite '19



1/26/2019



1 check-in

Was out and about and stoped by this place for brunch. Friendly service and we got our food fast. Place needs a little update. But can't beat the breakfast prices. Outside seating was a fun vibe.



Miami fit breakfast



**Danielle C.**

Colorado Springs, CO

26 friends

93 reviews

309 photos

Elite '19

1/22/2019



1 check-in

I had not planned on making a Ocean Drive restaurant my first stop in Miami Beach but got talked into it. Like most of the restaurants along this strip, they hire very friendly hosts who offer you deals and try to talk you into dining there. We were promised 30% off and two free shots (didn't get the shots) Ordered buy one get one Margs which were huge and pretty tasty. Not the best by any means but still good. Also shared three fish tacos. I liked them alot. Once again, not the best I've had in Miami Beach but tasty.

The staff are super friendly and, as you might guess, super hot!

I also got a free glass of Prosecco out of the deal for Checking In on Yelp while there.

Cute spot. Worth a try.



**Trinidad C.**  
Beverly Hills, CA  
199 friends  
6 reviews  
2 photos



1/17/2019

Inside looks dirty and they charge 24% gratuity without saying anything. Bad service, food was decent. Loved the French toast but way over priced



**Kumiah H.**  
Waldorf, MD  
0 friends  
1 review



1/15/2019

Starting with 2 for 1 drinks and the marinated start was so flavorful and the salmon was moist full of natural flavor. Drinks large and good.



**Shreya T.**  
Chicago, IL  
67 friends  
24 reviews  
89 photos

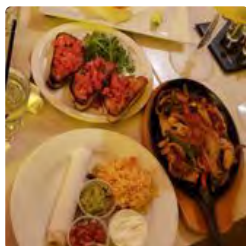


1/11/2019

Really good place. Had a wonderful time. The staff was courteous. They offer good deal on the food and drinks.



Fish tacos

**Shae J.**

Brooklyn, NY

81 friends

5 reviews

16 photos



12/26/2018



1 check-in

This is one of my favorite places to go to on South Beach for good and reasonably priced steak. I enjoy the surf and serve meals. The bulldog drinks are good for groups and don't mind drinking with each other. Two times in one day we got dirty cups with lipstick and one with what the waiter called cinnamon. So I'm changing my rating. My replacement cup is also dirty. Sigh.

**Kate H.**

Columbus, OH

39 friends

183 reviews

7 photos



12/26/2018

Happy hour. Big drinks. Be careful of your tab if you want 30 percent off. Calamari was cold and gross.

**Yen Q.**

Palm Beach, FL

54 friends

59 reviews

82 photos



12/25/2018

The oversized drinks were alluring. The hostess baited us with 30% off all food. Bill arrived noticed service was included. Paid cash, got change returned in small bills and bill removed. - to encourage additional tipping? I asked for bill again which returned and i noticed 30% was never applied.... clients beware you bill especially after a few drinks!

**Dan B.**

Brooklyn, NY

3 friends

49 reviews

74 photos

Elite '19



12/23/2018



1 check-in

They came through with the free shots, it wasn't just a ploy to get you in the door. The food was really good, though pricey. The atmosphere is fun, only noisy because of the music and the birthday groups. Would eat at again.



Flautas de queso

**Nalini N.**

Woodland Hills, CA

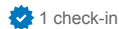
👤 1 friend

★ 5 reviews

📷 1 photo



12/20/2018



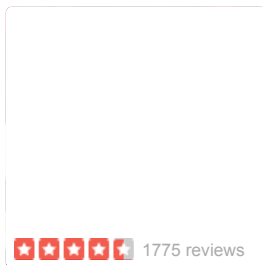
1 check-in

Worse place ever.. over priced n bad food n drinks makes you puke... horrible service.. for the first time could not finish drinks n started feeling sick while drinking.. dont get trapped if they lure you in with offers.. its black spot on ocean drive, Miami..

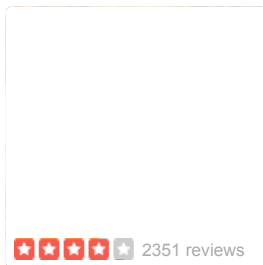
Page 1 of 11

1 2 3 4 5 6 7 8 9 Next &gt;

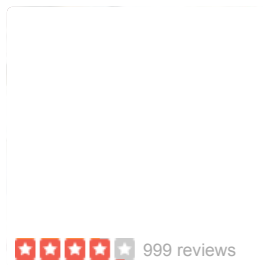
24 other reviews that are not currently recommended ▾

**Best of Yelp** Miami Beach – Bars

★★★★★ 1775 reviews



★★★★☆ 2351 reviews



★★★★☆ 999 reviews

[See More Bars in Miami Beach](#)**You Might Also Consider**

Sponsored ⓘ

**Amarone**

★★★★★ 103 reviews

**Omi V. said** "Let's begin this review with how I found this place. My partner and I were in the area visiting a friend and stumbled across this restaurant based on seven, five star reviews. We took our chances because we love Italian food. Upon..." [read more](#)  
in Italian, Wine Bars, Pizza

**Little Hoolie's**

★★★★☆ 21 reviews

**Gisella L. said** "Came here for happy hour with work friends. This place is a hole in the wall. Good for cheap drinks. Owner came by to offer free tasting of a new menu item,



Kantina on the Beach

285 reviews

\$\$ - \$\$\$, Mexican, American, Bar

Open Now: 10:00 AM - 1:30 AM

Save

All photos (132)

Ratings and reviews

3.0  285 reviews

#691 of 756 Restaurants in Miami Beach

RATINGS

<div><div></div></div> Food	<div><div></div><div></div><div></div><div></div><div></div></div>
<div><div></div></div> Service	<div><div></div><div></div><div></div><div></div><div></div></div>
<div><div></div></div> Value	<div><div></div><div></div><div></div><div></div><div></div></div>

Details

CUISINES

Mexican, American, Bar, Central American

MEALS

[Photos](#)[Overview](#)[Reviews](#)[Q&A](#)

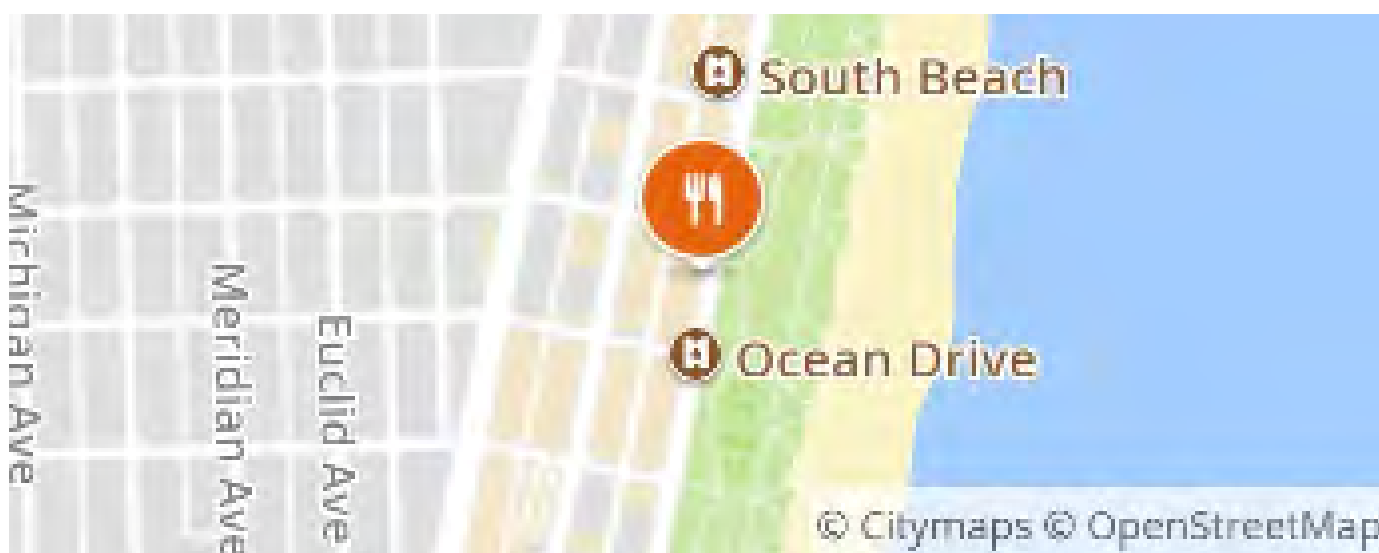
## FEATURES


Takeout, Reservations, Outdoor Seating, Seating, Street Parking, Television, Wheelchair Accessible, Serves Alcohol, Full Bar, Accepts American Express, Accepts Mastercard, Accepts Visa, Free Wifi, Accepts Credit Cards, Table Service


[View all details](#)

Features

## Location and contact



 834 Ocean Dr, Miami Beach, FL 33139-5809 ↗

 0.1 miles from South Beach

 Website ↗

 +1 305-534-7100

Does this restaurant have a **full bar**?

☐ Yes ☐ No ☐ Unsure

## Reviews (285)

[Write a Review](#)

### Traveler rating

Page 238 of 765

[Photos](#)[Overview](#)[Reviews](#)[Q&A](#)

Average	26
Poor	25
Terrible	44

### Show reviews that mention

[All reviews](#)[chicken fajitas](#)[guac](#)[free tequila shots](#)[latin music](#)[big drinks](#)[located on ocean drive](#)

### Selected filters

[Filter](#) [English](#) 

1 - 10 of 181 reviews




Mdudley10029



Reviewed 5 days ago

### Good Eats

Martha was an excellent waitress and food & drinks were excellent!!We had a great time. Thank you !!

**Date of visit:** July 2019 Thank Mdudley10029361jamesw  
London, United KingdomReviewed 6 days ago  via mobile

### Big cocktails, good musix

Great location, good happy hour, friendly staff. This place seemed the most friendly when we were walking down ocean drive - highly recommend. Thanks Ernesto.

**Date of visit:** July 2019 Thank 361jamesw

[Photos](#)[Overview](#)[Reviews](#)[Q&A](#)Reviewed May 1, 2019  via mobile

## Good times

The food in kantina was good but not great but honestly this place is not to go have a great dinner. This is the place to go and have an exceptional miami experience. Lot of drinks, lot of shots, good latin music and overallly great... [More](#)

**Date of visit:** May 2019 Thank Efrain C[View more reviews](#)

## Best Moderately Priced Restaurants

[See all](#)

### La Ventana Colombian Restau...

 1,531 Reviews

\$\$ - \$\$\$, Latin, Spanish, South American...

### Pane & Vino

 3,635 Reviews

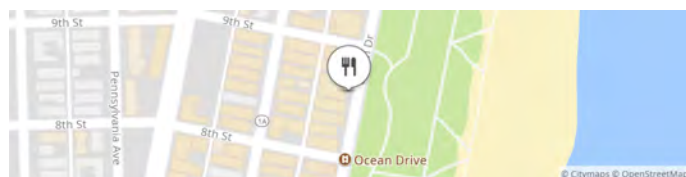

\$\$ - \$\$\$, Italian

### Santorini by Georgios

 1,345 Reviews

\$\$ - \$\$\$, Seafood, Mediterranean, Gre

## Nearby

 See all 222 nearby hotels See all 1,291 nearby restaurants See all 598 nearby attractions



Find Restaurants

Near Ocean Dr, Miami Beach, FL 33139

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Restaurants

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For Businesses

yelp

Mango's Tropical Cafe Claimed

1462 reviews Details

Share

\$\$ · Dance Clubs, American (Traditional), Bars Edit

FLAMINGO / LUMMUS

Map data ©2019 Google

900 Ocean Dr

Miami Beach, FL 33139

Get Directions

(305) 673-4422

mangos.com

Send to your Phone

See all 1439

"How do I start? I brought a old friend to **South Beach** to enjoy where her people are from Cuba/Puerto Rico." in 230 reviews

"The music and show/**entertainment** is basicly what you are paying for, it's well worth it !" in 223 reviews

"Well worth spending a night along with a stroll by the ocean and the streets of Miami Beach and **Ocean Drive**." in 88 reviews

Show more review highlights

You Might Also Consider

Sponsored ⓘ

Âme Spa & Wellness Collective

63 reviews

Belkys C. said "Went yesterday to experience my Mother's Day gift which was a body butter massage including foot and scalp, champagne, and all day access to the cascada pool. Let me start by saying AMAZING. The hotel itself is very grand and goes..." read more

in Steakhouses

Fogo de Chao Brazilian Steakhouse

483 reviews

0.8 miles away from Mango's Tropical Cafe

Letty T. said "Came here on Saturday for my birhtday, just my husband and I. I have to say the place is really nice and spacious. You know that feeling that you get when the tables are too close you can't have a conversation because you are afraid..." read more

in Brazilian, Steakhouses

Ask the Community

Is there a cover charge at the door?

Today 11:00 am - 5:00 am

Closed now

Full menu

Price range \$11-30

Health Score Pass

Powered by HDscores

Hours

Mon	11:00 am - 5:00 am
Tue	11:00 am - 5:00 am
Wed	11:00 am - 5:00 am
Thu	11:00 am - 5:00 am
Fri	11:00 am - 5:00 am
Sat	11:00 am - 5:00 am
Sun	11:00 am - 5:00 am

Edit business info

More business info

Happy Hour Specials

Yes

Takes Reservations

Yes

Delivery

No

Take-out

Yes

Accepts Credit Cards

Yes

Accepts Apple Pay

No

Accepts Google Pay

No

Good For

Late Night

Parking

Valet, Street

Bike Parking

Yes

Ages Allowed

21+

Good for Kids

No

Good for Groups

Yes

Attire

Casual

Page 241 of 765

https://www.yelp.com/biz/mangos-tropical-cafe-miami-beach?sort\_by=date\_desc 1/11



1 check-in

The Mojito's were delicious! My wife had the quesadilla. She loved it! The guacamole is some of the best I've tasted. I had the Cuban sandwich. It was just average. I went to eat my second half and found a long disgusting hair in it. Server was apologetic and manager removed from bill. Atmosphere is great. Outdoor seating right on Ocean Drive. I would give them another chance.



The Lemonade Mojito's are delicious!



Sipping a Mojito!



Mango 's World Famous Cubano Sandwich.



**Mc M.**

Chicago, IL

0 friends

18 reviews

9 photos



5/21/2019

I visited Mango's twice during my short birthday trip to Miami Beach last week (May 14-17, 2019). I love this place! Low cover charge. Great atmosphere! Fun crowd! Great dancers and bartenders, especially Alexis B. (server 950). She was wonderful, sexy, and professional! Dulce dama! Thank you to Alexis and the entire Mango's staff!!



**Elizabeth C.**

Chicago, IL

154 friends

96 reviews

124 photos

Elite '19



5/20/2019 · Updated review

Mango hires worker without personality and customer service. We were a party of four and when the food came out, one of the order was wrong. The waitress was not at all sympathetic nor apologetic. When the food came the second time, the fish was over cooked due to the fact that they rushed the food. It was one excuse after another My friend did not eat her food nor were they willing to take the food off the bill. It was not until the manager came and my friend firmly said to remove it.

Then they automatically add a 20% even if they give crappy service and they add a donation for a local hospital. Look at your bill closely before paying

★ ★ ★ ★ ★ 10/24/2018 • Previous review

Mango hires worker without personality and customer service. We were a party of four and when the... [Read more](#)



**Dan N.**

Fort Myers, FL

👤 12 friends

★ 90 reviews

📷 22 photos

★ ★ ★ ★ ★ 5/20/2019

Service was average, food was overpriced. Think Pollo Tropical quality with steakhouse prices.

Smoking is ALLOWED at the dinner tables (disgusting)! Cigarettes, cigars, etc.

They decided to add a \$20% "SERVICE CHARGE" to my bill that I noticed the next day. What is a service charge? Is this a tip for the 45 year old exotic dancers/singers that performed? You have no right to add this to customers bill without letting them know. (Its all the way down at the bottom- not next to the total/tip area where I signed on the restaurant copy.) I noticed this the next day on the customer copy.

Taxes, tip and service charge made up 45% of the total bill. Plenty of other reviews mention the shady service charge and some said their receipts show a "local donation" fee of .25 or .50! Ridiculous!

Notice the management does not respond on here. That says it all!



**G..**

Fairbanks/ Northwest Crossing, Houston, TX

👤 1 friend

★ 12 reviews

📷 1 photo

★ ★ ★ ★ ★ 5/18/2019

Came in on a Thursday and it was a good crowd size- not packed and the music was really good. My friends and I asked if we could sit at a table and they walked us to the back of the place. We were hungry so we decided to order food. Surprisingly it didn't take long to get our food and drinks. The food was eh okay, but pricey. We got a large margarita to share among 3 of us, but it wasn't the best. The waitress was nice and attentive as well. Overall it was a good place to go to, after so many people recommended it.



**Margi M.**

Greenville, NC

👤 76 friends

★ 10 reviews

📷 12 photos

★ ★ ★ ★ ★ 5/14/2019

Always a good time especially for a Latin vibe but very expensive. We paid 120\$ for 4 run and diet cokes so it's best to pregame ahead. The vibe can't be beat in south beach though especially with location and the bouncers have always been nice to me for the years I've been going. There's several areas to hang out and a dance floor which I love. They also are great during the day with live performances and no entry fee.

## Mango's Tropical Cafe

900 Ocean Dr, Miami Beach, FL

**4.2** 2,400 reviews

Sort by: Most relevant ▾

**Local Guide** · 75 reviews · 142 photos

2 months ago

Wow! This place is unbelievable. The vibe is great. They have music upstairs, downstairs, entertainment all night long. Hadn't seen anything like it. A great place to go dancing with your girl. ... [More](#)

2

**Marco Salazar**  
2 reviews

3 months ago

I was in the neighborhood waiting for Pagan Idol to open. I checked my bookmarks....uh collections (anyone else annoyed bookmarks are now collections?) and saw that Topsy's was right around the corner. From reviews I was expecting more of ... [More](#)

2

**Jennifer Pearson**  
2 reviews

2 months ago

I had my phone, license, cash and bank card stolen at this club. Security was able to recover my items and were very adamant about me not pressing charges. I did not realize my bankcard was used until the day after. I have been trying to ... [More](#)

1

**Estella Garcia**  
 **Local Guide** · 18 reviews · 5 photos

a month ago

Such a fun place! Live entertainment on the main floor and Spanish music. On the second floor is r&b hiphop music so you can bounce around! It is so much fun.

2





## Mango's Tropical Cafe

[Save](#)

1,925 Reviews #5 of 104 Nightlife in Miami Beach

**Opens in 9 min:** 11:45 AM - 5:00 AM [📍](#)[📷 All photos \(748\)](#)

### Book In Advance

**Sip, Savor & Salsa! Lessons, Mojitos, Live Music & Dancing**  
NIGHTLIFE

From **\$53.10\***[More Info](#)

**Nightclub VIP Package**  
NIGHTLIFE

From **\$80.00\***[More Info](#)

**Miami Club Crawl**  
NIGHTLIFE

From **\$84.99\***[More Info](#)

### About

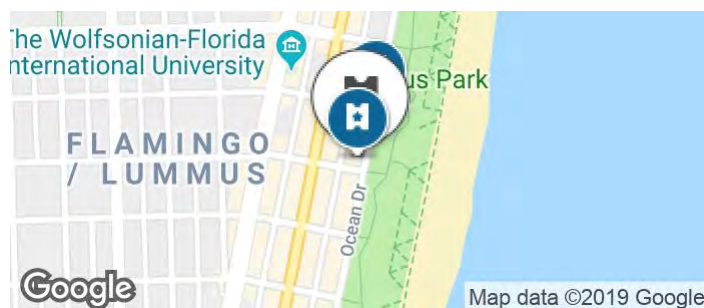
The continuous live performances all night at Mango's take you on a journey throughout the Caribbean. From Salsa to Bachata and Reggae to Pop, our live band and world-famous Mango's Dancers, entertain over a million guests each year and have been... [more](#)

**Opens in 9 min**

Hours Today: 11:45 AM - 5:00 AM

[See all hours](#)

## Contact



900 Ocean Dr, Miami Beach, FL 33139-5013

Flamingo / Lummus


[Website](#)

[Call](#)

[Email](#)

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## Ways to Experience Mango's Tropical Cafe




[Quick View](#)

### Sip, Savor & Salsa! Lessons, Mojitos, Live...

13 Reviews

Infuse your soul with Latin music and dancing in this amazing night out on South Beach's...

from **\$53.10** [More Info](#)




[Quick View](#)

### Nightclub VIP Package

Going out in Miami can really add up after rides, club entrance fees, and drinks. This Miami...

from **\$80.00** [More Info](#)



[Quick View](#)

### Miami Club Crawl

2 Reviews

Dive into the Miami party scene o hour club crawl! In the company c guide and...

from **\$84.99** [More](#)

## Reviews (1,925)

[Write a Review](#)

### Traveler rating

Excellent


648

Very good

338

Average	119
Poor	50
Terrible	58

### Show reviews that mention

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All reviews

mango

latin music

cover charge

live entertainment

dinner show

hip hop

dance flo

### Selected filters

Filter ▾

English ✕

1 - 10 of 1,213 reviews



reycangri609  
Trenton, New Jersey





Reviewed 2 days ago  via mobile

### Awesome place to party!

Went to Mango's while staying on south beach after a cruise. It was the place that best caught my eye on South Beach because of the music and the ladies working there. Lots of entertainment. Beautiful servers and I seen the most beautiful bartender I... [More](#)

**Date of experience:** July 2019

 Thank reycangri609





diamondj390  
Charlotte, North Carolina



Reviewed 3 days ago

### Amazing!!

My friends and I traveled to Miami for a girls trip and we took a Salsa class here on our first night! It was the perfect way to bring in our stay in Miami. The instructor was very thorough and nice. She broke down the... [More](#)

**Date of experience:** July 2019


 Thank diamondj390





elocum



Reviewed 1 week ago  via mobile

## Mnagos Saturday nights are amazing!

Had an amazing time with great dance shows and music. Very authentic atmosphere! The drinks are very generous and worth for its price. Highly recommended for Latin music and dance lovers 👍

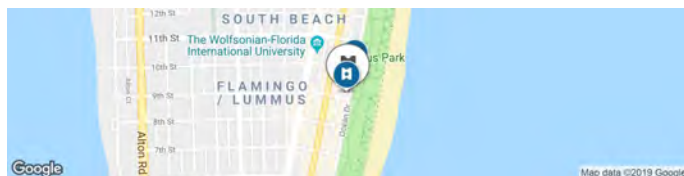
**Date of experience:** July 2019

👍 Thank elocum



[View more reviews](#)

## Nearby



🏨 See all 222 nearby hotels



🍴 See all 1,291 nearby restaurants



🎪 See all 598 nearby attractions



## Questions & Answers

[See all](#)

[Ask a question](#)

demekad

Would you recommend going on a Thursday night or a Saturday night? I am planning a trip to Miami at the end of January and want to do the salsa lessons just not sure which night. Thanks for any input you can give.

November 8, 2018 | 🇺🇸

[Answer](#)

[Show all 8 answers](#)

Response from judykitzmantiedke | Reviewed this property | 🇺🇸

Page 248 of 765



great (we go there early) the managers checked on us and all the tables and the waitstaff was unbelievable. If you in the areas make a destination you will not be disappointed. The other times we have been here is to dance after 11:00pm. Once again a party all night. Some people will pass by and think it is touristy, and it is but not in a bad way. Plenty of locally and a great night. You have to check it out!



**Tara C.**

San Pedro, CA

👤 240 friends

★ 15 reviews

📷 3 photos

★★★★★ 4/14/2019

Mangos is AWESOME!! yes, it is touristy, however it has all of the elements of Miami that you want to see while youre on vacation. Hot guys, girls, dancing, music, bartenders, etc! Definitely entertaining, didnt really have to wait long for drinks, and we went on a Friday! Make sure to remember that tips are included on every bill...and that there are more than one dancefloor! So fun!



**Alec P.**

Montgomery Village, MD

👤 1 friend

★ 4 reviews

★★★☆☆ 4/11/2019

Avoid this place! Charged my friends and I different prices on drinks. First claimed they only accepted cash and told me to go to the ATM. My friend had literally just purchased with his card. When I asked about that was told that the "systems were down earlier" and the bartender wasn't aware they were working again. She finally ran my card after talking with her manager and then charged me \$16. I checked with my friend who had purchased from another bartender and he was charged the \$8 happy hour price. I asked about that and was told that happy hour must have ended, but we ordered within minutes of each other. I checked my watch and it was 3/4 past the hour so HH wouldn't have ended at such an odd time...

This place will never see another dollar from me.

Make sure you are careful and ensure you pay attention to what they are charging!



**Saba V.**

New York, NY

👤 95 friends

★ 37 reviews

📷 5 photos

4/9/2019



Only lol 10\$. Well worth the money

10 months ago • 1 person found this helpful

[View 11 more answers](#)**What is the parking like? Or is it better to uber?**

we had a rental car so we faced this issue. parking around mango cafe or ocean street is such a pain. I forgot the name of one guest house but they had valet parking in \$5 for a couple of hours and you just do google for municipality parking near... [Read more](#)

1 year ago • 2 people found this helpful

[View 8 more answers](#)[See all 17 questions for Mango's Tropical Cafe](#)**Recommended Reviews** for Mango's Tropical CafeYour trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more.](#) ✕

Search within the reviews

Sort by **Newest First** ▾Language **English (1443)** ▾[Start your review of Mango's Tropical Cafe.](#)**Dorcas G.**

West New York, NJ

👤 3 friends

★ 7 reviews

★★★★★ 3/25/2019

Came here for the mojitos, blah..they fell off. Ordered the skirt steak quesadilla, horror...wet soggy flour tortilla, guac on side turning brown, way too many slimy sautéed onions, just bland. My baby ordered one of their virgin frozen mixed drinks, diabetes alert, so sweet we had to add water.

We had randoms seating at our table, service took a while and the bill was a bit ridiculous with the taxes, forced gratuity, "causes" and the ridiculous resort fee. I pass on this next time.

**Just L.**

Hayward, CA

👤 0 friends

★ 1 review

★★★★★ 3/25/2019

Trash and extremely gentrified. There was good Latin music but no one knew how to dance and the drinks were extremely overpriced. The Bar charged you a tip automatically when you ordered. Overall not fun.

**Satoru Y.**

Redondo Beach, CA

👤 4 friends

★ 12 reviews

3/21/2019

Ambience **Touristy, Classy**Noise Level **Very Loud**Music **DJ, Live**Good For Dancing **Yes**Alcohol **Full Bar**Best Nights **Thu, Fri, Sat**Outdoor Seating **Yes**Wi-Fi **Free**Has TV **Yes**Dogs Allowed **No**Caters **No**Has Pool Table **No****sarah e.**

First to review

**From the business**

The sound of Mango's evolved into Afro-Latin Jazz, Salsa, Merengue, and a Brazilian Explosion,! Employees jumped on the bar to dance, and the customers came pouring in.! Soon the ...

[Learn more about Mango's Tropical Cafe](#)**You Might Also Consider**

Sponsored ⓘ

**Biscayne Bay Brewing Company**

★★★★★ 439 reviews

**Christian J. said** "This past Saturday, 7 of us decided to try Biscayne Bay Brewery since it looked..." [read more](#)

**BALEENkitchen**

★★★★★ 83 reviews

**Maggie N. said** "I went here last night for a business dinner. It's located in the Solé on the beach..." [read more](#)

**People also viewed****Drunk Bitch**

★★★★★ 48 reviews

\$\$ • Bars

**LIV**

★★★★★ 809 reviews

\$\$\$\$ • Dance Clubs, Lounges

**Palace Bar****Collections including Mango's Tropical Cafe****Miami Beach**

By Amanda C.

7 Places

**72- HOUR TRIP: SOUTH BE...**

By Betty N.



Comment from Sebastian C. of Mango's Tropical Cafe  
Business Manager

2/12/2019 · Thank you, Kosta! We are thrilled that you enjoyed your visit with us. We take pride in providing...  
[Read more](#)



**Keyava C.**  
New Brighton, MN  
80 friends  
5 reviews  
5 photos

1/27/2019

1 Star for the food because It was very good but the rest deserves 0 stars. Very Awkward. Employees seem to only interact with people who look a certain way. No one was helpful. Drink was disgusting and veryyyy watered down. definitely was not worth the \$34.50 we paid for it. Food was great! Chips and guacamole were awesome. Our waitress took about 20 minutes to come to our table and was not attentive at all. We watched her spend a lot of time talking and flirting with coworkers and paying special attention to the table next to us and treating us completely differently. At one point i noticed our waitress giggling/bouncing her buttcheeks with her bare hands before coming to our table to bring us a To-go box. The real kicker is, after paying my bill, I noticed that she added a \$0.25 hospital donation to my bill without asking me at all. She never even mentioned it. She totally added a donation to my bill without my consent. Yes it was only 25 cents but imagine how many people the aren't asking and just adding it to their bill. That's totally illegal!!! Stealing money from people for a "hospital donation" that we weren't even told about. Weird and unprofessional. Idk why they have to steal people's money. it's not like they aren't making a shit ton. Entertainment was great though. Our waitress told me they don't do anything for birthdays but we saw staff singing to another person for their birthday. I guess you have to look a certain way to get the right treatment there so it seems. I definitely won't return or recommend. Especially after seeing that they took money from me without my consent. If we can pay \$110 for two quesadillas, chips and guac and a damn drink, why would you think we wouldn't donate? Why not just ask? So crazy to be. I feel totally violated by that one.



Comment from Sebastian C. of Mango's Tropical Cafe  
Business Manager

2/12/2019 · Keyava,

We appreciate you taking the time to provide us with some feedback. We're sorry to hear your... [Read more](#)



**Lisa N.**  
Los Angeles, CA  
713 friends

1/27/2019

★

98 reviews

📷

4 photos

Tourist Trap. This place looked so fun from the outside i couldn't wait to get home and make reservations for the following day. It was 95.00 per person and if your a party of 2 it will suck. I had to spend backwards to even see the show but even then there was a huge pole blocking and if i moved the chair the couple in front of me were also leaning and twisting to see and record wh iPhones so it was a wash. Food was mediocre at best. The best thing was the chaser salad and at 200.00 this is not cool. You can tell 20 % tip is included because the waitress was a zombie . I will never ever reccomend anyone to go here. It's not worth it. Drinks are simple syrup in a glass. It may be fun for kids and older 55 + crowd but that's all. I'm sure the lessons are fun and eating outside or something but the dinner and a show is a NO.



Pancham P.

Thousand Oaks, CA

👥

202 friends

★

128 reviews

📷

191 photos

Elite '19

★

★

★

★

★

★

1/26/2019

🔒

1 check-in

Great place and a must stop on trip to Miami for the experience. It's a fun environment, great party vibe and the stage with constant dancing, singing and musical performance being the main attraction. That is probably the only reason to come here and it's surely worth it. Food is just okay - not bad and if you are hungry then sure get a table upstairs and get few things. But definitely stop by for a night of partying and grab a few drinks.



Pinkie B.

Saint Petersburg, FL

👥

2 friends

★

388 reviews

📷

131 photos

★

★

★

★

★

★

1/25/2019

🔒

1 check-in

This was so much fun on New Year's Eve! The dancers and waiters are really friendly and talented. We thoroughly enjoyed our adult beverages and lunch entrees. The afternoon matinee performers were fascinating. Can't wait to return!



Mert E.

Downey, CA

👥

5 friends

★

172 reviews

📷

46 photos

1/21/2019





Pretty good restaurant to hit while your in south beach. Blackened Fish tacos were tasty as was the chicken quesadilla. My wife had the chick tacos and she agreed. The plantains were thick but delicious. Worth the price. Definitely try if your in Miami.



**Amisha P.**

Southington, CT

0 friends

23 reviews

47 photos



10/20/2018

Fun for sure. Depends on who you come with but I can't imagine a bad time here. The staff is friendly. The drinks are expensive. \$12 for Tito's and soda.



**Bree M.**

Washington, DC

25 friends

30 reviews

3 photos



10/19/2018

If you go: Watch. Your. Tab. But, don't go. If you're like me and only had a short period of time in South Beach, there are much better places to hit up.

Primary issue: bartenders are dishonest and they don't follow the menu prices or drink recipes. I ordered a drink that the menu said came with Goose, only to see the bartender making it with Kettle (ok, fine, but just advertise it with Kettle, ya?). When I noticed, and asked why it wasn't Goose, bartender stare'd me down for a solid 3 seconds, and with her eyes still on me, tossed the drink in the trash (!!!) She could have just said "no we make it this way" I would have had it--- wasted alcohol is sad. She then made a new "cosmo" with very little Goose. I gave up \$13.50.

The guys next to me were drinking Corona and when they got their bill they were over charged by \$3/bottle totaling over \$21 in extra \$\$\$\$. Bartender confirmed prices went up, so they asked for the updated menu. No such menu existed.

In sum, Mangos is OK for the entertainment, but save your money on the greasy food, over/mis-priced drinks, and expect to walk away smelling like an ash tray.



**Kelly M.**

Hialeah, FL

119 friends

41 reviews

49 photos

10/14/2018

Find tacos, cheap dinner, Max's

Near Miami Beach, FL

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Margarita Beach Club

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14 reviews

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Cocktail Bars

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Map data ©2019 Google

1052 Ocean Dr

Miami Beach, FL 33139

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Belgian Waffle

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Kitchen 305

360 reviews

Kyle S. said "My girlfriend and I came to this hidden gem last March while we were on vacation in the Miami area. We just happened to stumble upon this place and will definitely be returning next time we are down in the Miami area. As soon as we..."

read more

in Bars, Seafood, Chicken Wings

Amarone

111 reviews

Omi V. said "Let's begin this review with how I found this place. My partner and I were in the area visiting a friend and stumbled across this restaurant based on seven, five star reviews. We took our chances because we love Italian food. Upon..."

read more

in Italian, Pizza, Wine Bars

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Edit business info

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Takes Reservations

No

Accepts Credit Cards

Yes

Good For Happy Hour

Yes

Wi-Fi

Free

By Appointment Only

No

Demian M.

First to review

From the business

Margarita Beach Club is your stop for food and fun. We serve from lunch through late-night and you can join us when you leave the beach at our Ocean Drive location whenever the mood ...

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Page 254 of 765

https://www.yelp.com/biz/margarita-beach-club-miami-beach-2?sort\_by=date\_desc

1/6



D F.

Nashville, TN

0 friends


11 reviews

1 photo

★★★★★

7/13/2019

This spot is really nice, right on the side walk and they have an inside. The staff if super chill and took care of us everytime we came. Good drinks and the happy hour is solid! Karly is the best



Comment from Ailene T. of Margarita Beach Club

Business Customer Service

7/15/2019 · Hi DF,

Thank you for choosing us, not just once, but repeatedly. That is the best kind of compliment... [Read more](#)



DJ C.

Sandy Springs, GA

0 friends


9 reviews

1 photo

★★★★★

5/18/2019

Came for drinks, bad idea. Margarita sucked, sour mix and no tequila. Frozen Miami Vice was equally as terrible. Our server suggested we order something else because the bartender "said they won't like it even if I remade it." We would've left but our friend ordered hookah and already started smoking so we had to wait for her to finish that process. Thought we couldn't go wrong ordering shots - wrong, the lemon drop tasted like a lemon, sugar, and water mixture. Drinks were horrible. Go elsewhere for drinks.




Comment from Ailene T. of Margarita Beach Club

Business Customer Service

5/21/2019 · Hi DJ,

Sorry that you didn't enjoy your experience with us. We would like to invite you back for a... [Read more](#)



Angie R.

Santa Barbara  
Downtown, Santa  
Barbara, CA

0 friends


2 reviews

3 photos

★★★★★

5/14/2019

I'm from California and getting to know and go to the same restaurant again is somewhat difficult unless you love the place, service, food and price. I came with a group of friends and we thought wow the food is great! The first day we came the service and prices were accurate. The second time around we had empty cups as we ate our meals waiting for a refill and got overcharged from what we had ordered, doubling our prices from the first night then we knew this wasn't the place to come unless you want cute IG worthy photos. CHECK YOUR BILLS ALWAYS.




Comment from Ailene T. of Margarita Beach Club

Business Customer Service

5/15/2019 · Hi Angie,

We are sorry that you had this experience. We want you to know that what you describe is... [Read more](#)



Saray D.

Ventura, CA

86 friends

1 review

5/14/2019

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Ginza Japanese Buffet

★★★★★

418 reviews

**Adam S. said** "Let me start by saying that you do not want to make the mistake of showing up right..." [read more](#)




800 Degrees Woodfired Kitchen

★★★★★

190 reviews

**Zhanna A. said** "Love love loved this place! Everything tasted awesome from the drinks to the..." [read more](#)

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By Sherri H.

14 Places

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Experience here wasn't so great. Came here because the first night the charge wasn't so big. But the service was ok. The second person serving us wouldn't stop staring at us. It made me feel very uncomfortable. The second day we came we ordered the same food but got charged twice and much. Balances were not quite the same.

[Cocktail Bars Near Me](#)


**Comment from Ailene T. of Margarita Beach Club**  
Business Customer Service

5/15/2019 · Hi Saray,

We apologize that the server made you feel uncomfortable. Perhaps, they were just keeping...  
[Read more](#)



**Lynnete V.**  
Eagle Pass, TX  
0 friends  
3 reviews



5/14/2019

We were on Ocean Drive looking for a place to eat on the weekend when my bf stopped to look at the menu here and that is when a hostess tried to persuade us to eat there. I saw the prices and was hesitant to eat there but we got tired of looking for somewhere to eat because every restaurant basically had the same menu anyways. I finally caved when the hostess said she would give me a free shot so I figured, why not, at least I would get a free shot out of it. The hostess then sits us down and said she'll be back, they bring us a menu and the hostess never returned with a shot and just continued to try and round up more customers, presumably with lies as well. As for the food, it was very pricey with nothing great about it. It was \$15 for a regular sized, simple chicken quesadilla with nothing special to it, hardly any chicken. I've had way better for less than half the price. You would think for their pricing they would at least have something worth what you're paying but that's not the case here. It was \$8 for a beer & \$25 for a 32 oz Miami vice drink. They also charged a \$10 service fee for a service they hardly provided. It seems like once they get you to sit down and order here they just forget about you because they're gonna charge a service fee either way so why bother with the actual service. Overall I wouldn't recommend this place unless you want to be overcharged for food and service that isn't worth the price. I wouldn't eat there again.



**Comment from Ailene T. of Margarita Beach Club**  
Business Customer Service

5/15/2019 · Hi there, Lynnete,

We are sorry that you weren't happy with your experience with us. As you know, we... [Read more](#)



**Megan V.**  
Miami, FL  
829 friends  
60 reviews  
70 photos  
Elite '19



5/7/2019

A great little place to take photos and make memories but a bit on the pricier side. Every drink and food menu item was over \$25 with no specials, and that's just for one person. Maybe I would consider for a special occasion brunch or something, but for the time being, not a place I would return to.





**Comment from Ailene T. of Margarita Beach Club**

Business Customer Service

5/7/2019 · Hi there, Megan,

Thank you for coming by to hang with us. We are sorry to learn that you wouldn't.... [Read more](#)



**Chantel H.**

Saint Petersburg, FL

41 friends

3 reviews



4/14/2019

So I ordered the steak and eggs. The sausage was dry and the steak had no flavor. The eggs were supposed to be over easy. When I complained and asked for a discount as I did not want to eat the food. This is the photo of all the food literally one bite out of the sausage and one bite of the steak they said no. All the other guest in my party said the food was sub par but edible. Be careful you will have to pay for this nasty food even if it's not good.



**Comment from Ailene T. of Margarita Beach Club**

Business Customer Service

4/17/2019 · Hi Chantel,

We are sorry to hear about your dissatisfaction. Our team works hard to deliver quality... [Read more](#)



**Ian J.**

Queens, NY

115 friends

32 reviews

1 photo



3/23/2019

Poor experience. It starts fine, we get our drinks and then order an appetizer and two entrees. We finished our drinks by the time the appetizer and only one entree (a burger) comes out. Burger is subpar - if they claim it's Angus beef it's sadly mistaken. But there is no second entree.

I finish my burger, not rushing or anything, still no second entree. No one to check on us. They certainly walked around us many times. A server finally came to take my entree and we asked to cancel the second entree and get the check. ONLY THEN does the second entree arrive. We told them to take it back, not worth it by that time. Save your aggravation and avoid this place.



**Comment from Ailene T. of Margarita Beach Club**

Business Customer Service

3/25/2019 · Hi there, Ian,

We are deeply troubled to learn of this. Our team is trained to deliver a... [Read more](#)

**Kayla D.**

Kissimmee, FL

👤 125 friends

★ 1 review

★ ★ ★ ★ ★ 2/17/2019

DO NOT EAT HERE!! They don't know how to season their food. My pizza was bland the pasta bland and steak nothing had flavor. Sent the food back !!

**Comment from Ailene T. of Margarita Beach Club**

Business Customer Service

2/18/2019 · Hi there, Kayla,

We are sorry to learn that you were disappointed with your meal. Since you sent... [Read more](#)

**Maricela G.**

Greenwich, CT

👤 0 friends

★ 18 reviews

📷 7 photos

★ ★ ★ ★ ★ 2/12/2019

Drinks were good. Service was horrible. Our waitress basically didn't speak. They try so hard to attract customers, and once they realize they don't have a table, they'll basically kick you out once you've been there for a while.

**Comment from Ailene T. of Margarita Beach Club**

Business Customer Service

2/13/2019 · Hi there, Maricela,

We are sorry to learn that you didn't love your time with us. This is not the... [Read more](#)

**Demian M.**

Miami, FL

👤 0 friends

★ 7 reviews

★ ★ ★ ★ ★ 12/10/2018

📌 First to Review

I really enjoyed having a few in this nice little place. Everyone was friendly and prices were reasonable. I asked why they don't have tables on the street like all the others and they say they are getting the permits. Thank you for the good time!

**Comment from Ailene T. of Margarita Beach Club**

Business Customer Service

12/16/2018 · Hi Demian,

Thank you for stopping by and spending some time with us. The permitting process on Miami... [Read more](#)

Page 1 of 1

64 other reviews that are not currently recommended ▾

**Best of Yelp** Miami Beach – Cocktail Bars

Bolivar Restaurant Bar Lounge

★★★★☆

1790 reviews

★★★★☆

993 reviews


★★★★☆

1135 reviews

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You Might Also Consider

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International Smoke

★★★★☆

153 reviews

**Sheek T. said** "We came in on a Saturday afternoon. Not packed. Didn't need a reservation. We sat outside. Very cool setting. We got the cauliflower as an appetizer. It was alright. I was more impressed with how artistic it looked. We also had the..." [read more](#)

in Cocktail Bars, American (new)



Kings Dining & Entertainment - Miami Doral

★★★★☆

336 reviews

**Nanny G. said** "This place was recommended by a friend; so this is the breakdown of what we did/got. I'm a little late for this review, we came here on April 13th to celebrate my partner's birthday, so I bought a VIP package. The package was for 16..." [read more](#)

in Sports Bars, American (traditional), Bowling

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Photos

**Overview**

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# Margarita Beach Club

25 reviews

\$\$ - \$\$\$, Cafe, Grill

🕒

Open Now: 11:00 AM - 2:00 AM

📘

🔖

Save

➦

📷

All photos (37)

## Ratings and reviews

4.0

25 reviews

#370 of 756 Restaurants in Miami Beach

There aren't enough food, service, value or atmosphere ratings for Margarita Beach Club, Florida yet. Be one of the first to write a review!

Write a Review

## Details

### PRICE RANGE

\$15 - \$65

### CUISINES



Photos

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© Citymaps © OpenStreetMap

1052 Ocean Dr, Miami Beach, FL 33139-5014 ↗

**0.0 miles** from South Beach

+1 305-535-0004

**Does this restaurant offer free wifi?**

☐ Yes   ☐ No   ☐ Unsure

**Reviews   (25)**

Write a Review

<b>Traveler rating</b>		
Excellent		9
Very good		2

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Terrible

2

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English ✕

1 - 10 of 14 reviews



DanielS22116

Zurich, Switzerland



Reviewed 1 week ago

## Nice place, good food, service and drinks

Absolutely recommend this place, have had dinner twice there. Directly at the OD pedestrian side, interesting to watch the peoples and cars. [More](#)

**Date of visit:** June 2019

Thank DanielS22116



AileneT2, Guest Relations Manager at Margarita Beach Club, responded to this review

Responded 1 week ago

Hi Daniel, Thank you for stopping by for dinner, not once but twice! Repeated visits are one of the best compliments we can get. We appreciate your patronage and taking the time to share your experience with us here. We hope to see you again... [More](#)



Stephanie R

Coventry, United Kingdom



Reviewed May 23, 2019 via mobile

## Great decor awful Margarita

Stopped for lunch. A drink and meal each for 2 set us back \$85! We dont mind paying but it was just naff. The meat in the sandwich was straight out of a packet and the pasta wasnt up to much either. The decor is... [More](#)

**Date of visit:** May 2019

Thank Stephanie R



AileneT2, Guest Relations Manager at Margarita Beach Club, responded to this review

Responded May 24, 2019

[Photos](#)**Overview**[Reviews](#)[Q&A](#)[and a... More](#)

Claire G



Reviewed April 29, 2019

via mobile

## Well worth a visit

After being ripped off at another bar on the strip I was dubious of any other bar on the strip. I can honestly say the food, service by Ricardo and drinks were excellent! Our teenage boys had the Margerita Burger, Pepperoni Pizza and Spaghetti Bolognese... [More](#)

**Date of visit:** April 2019

1 Thank Claire G



AileneT2, Guest Relations Manager at Margarita Beach Club, responded to this review

Responded April 30, 2019

Hi there, Claire, We are sorry to hear about your experience elsewhere and hope that we were able to redeem the strip with your experience in our house. It was a pleasure to serve you and your family and we are thrilled that you enjoyed... [More](#)

[View more reviews](#)

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1,531 Reviews

\$\$ - \$\$\$, Latin, Spanish, South American...

**Pane & Vino**

3,635 Reviews

\$\$ - \$\$\$, Italian

**Santorini by Georgios**

1,345 Reviews

\$\$ - \$\$\$, Seafood, Mediterranean, Gre

## Nearby

## Margarita Beach Club

1052 Ocean Dr, Miami Beach, FL

[Write a review](#)

4.8

232 reviews 

Sort by: Most relevant ▾

the top. She is so nice and her customer service exceeds all standards! Thank you Karly for all your help and your suggestions.

 Like

**Response from the owner** a week ago

Hi Genesis,

Thank you for dining with us. It was our pleasure to serve you during your ... [More](#)



**Jordann Johnston**

1 review

a month ago

I recommend Karly as a server! We are from out of town, and she took such good care of us! The service really made all the difference, I don't know about the food, we just got drinks. This is such a great place for a drink, and don't forget to ask for Karly she was amazing!!

 Like

**Response from the owner** a month ago

Hi there, Jordann,

Thanks for coming by and dining with us. It is our mission to make sure that you ... [More](#)



**Bree Ortega**

1 review · 1 photo

2 months ago

My friend and I were visiting Miami for a little vacay and stumbled on this place across from South beach. Delicious Huge drinks for a good price and food was amazing! The cute atmosphere just makes it even better



SHARE

MARCH 22, 2017

## South Beach restaurant cited for price gouging

Ann Keil

MIAMI BEACH, FLA. (WSVN) - A restaurant on South Beach accused of price gouging is bringing concern for neighboring restaurants and Miami Beach officials as spring break brings tourists from all over the country to South Florida.

The global destination sells itself and promises that tourists can eat, drink and be merry, but Miami Beach commissioner John Elizabeth Alemán said South Beach restaurant Amarillo will not ruin it for the rest of Ocean Drive.

"This is a global destination," Alemán said. "They're not expecting to pay bargain basement prices, but they ought to be able to relax, have a good time and not get ripped off."

She said she is upset over a receipt from the Amarillo restaurant located on Ocean Drive, which shows the customer was charged \$619.40 for two ordered food items and a drink.

The issue is that the prices were not listed on the menu, which is a clear violation of a Miami Beach City ordinance. Code enforcement cleared their sidewalk dining area on March 14.

7News tried to speak with a manager at Amarillo, but he had little to say. "I wasn't here at that time, so I cannot give you any information," he said.

Shortly after the restaurant was cited, the menu was changed and showed prices for each item, but the prices listed were about half of what was charged from that receipt.

Other area business officials, like Executive Vice President Mike Palma with the Clevelander South Beach Hotel and Bar, said the rules are put in place for a reason. "We're trying to improve the customer experience from A to Z," Palma said, "so it is unacceptable, and they know that's unacceptable."

Code enforcement also found four other Ocean Drive restaurants without active sidewalk cafe permits.

Even though spring break is in full effect, sources tell 7News that unannounced inspections and possible closures are still to be expected.

Palma is welcoming that news and said he's planning to help improve the experience at the beach hotspots. "We're working with the city on actually making the violations and enforcement stiffer and harder to get rid of these rogue operators," he said.

The Ordinance has made menu prices mandatory and another requiring itemized receipts. "Ocean Drive is beautiful, the beach is beautiful, the park, the buildings, the architecture, the people, it's all great, but if bad businesses exploit our customers, they won't come back, and not only that, they'll spread the word," Alemán said.

7News reached out to Amarillo a second time about the ordinance issue, but we have not heard back.

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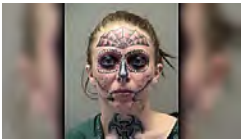
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# Miami Beach's Columbus Cafe "Worst in America": \$45 Happy-Hour Mojito, Gray Meat

**LAINÉ DOSS** | OCTOBER 15, 2013 | 9:08AM

A lot of dubious honors have been bestowed upon Miami, but yesterday we received a new designation: having the worst restaurant in America.

**The Daily Meal**, in compiling its annual list of 101 best restaurants, **also named the worst eateries in the nation**. The introduction states that the bottom dwellers were chosen for their consistently terrible internet reviews that seemed to show a lack of good service, sanitation, and/or decent grub.

The countdown begins at a little place called Bistro Med in Washington, D.C., where one customer had her credit card number stolen and the restaurant amassed 56 health code violations. The rest of the establishments include Kissena Dominican Diner in Queens, New York; Ho Mei Chinese Restaurant in Denver; and Sun Taco in Los Angeles. Then there's number one. That distinction goes to the Colony Café at the Colony Hotel in Miami Beach. Of course, it has several aliases: **Mauro's**, Chef Vincent at Colony Hotel, Colony Bistro, and most recently, Columbus Café.

The Daily Meal states that not only is this restaurant possibly the single worst-reviewed on Yelp, but it also wins for "shadiest restaurant in America," with diners not getting their promised discounts (one reviewer said his rum and Coke was \$18 after a so-called discount), adding tips in without notifying the customer, and telling guests the credit card machine was down, thus forcing them to use the overpriced ATM. And that's not even considering the food, which was called "gross" and "cold mush."

I decided to have a bite at Columbus Café early last night to see for myself.

At this usual Ocean Drive tourist spot on Columbus Day (coincidence?), there were about five tables filled with groups of people having what appeared to be neon-colored, oversized cocktails with Coronas stuck in them. A man in a red shirt told me this was happy hour and all food was 20 percent off and drinks were BOGO.

The server immediately pushed the paella. "It's a traditional Miami dish. It has seafood in it. Everything. Clams, mussels, shrimp, and crab legs. Ours has yellow rice." Declining the paella, I perused the menu and thought,

*What would a tourist eat?*

Here's the ensuing dialogue:

"I'll have the Cuban sandwich (\$14.50)," I said. Then I asked the dreaded question that vacationers usually never ask. "I'd like a mojito -- but there are no prices on the menu. How much is it?"

My server: "Forty-five dollars."

Me: "What? No. That's not possible. A mojito. You know -- a drink."

Server: "Forty-five," he said, pointing to the mega-drinks. "Fifty-five if you want the Coronas."

Me: "But I don't want that giant glass. I want a normal glass. Just a normal-size drink."



Server: "We don't have those. This is happy hour. If you don't want a drink, you can have a Coke."

Me: "Wait -- \$55 is the happy-hour price? Is there a manager I can speak with?"

Server: "No. We don't have one now."

Me (to myself):

*(Or ever, I'll venture.)*

"How about a Corona? You have those. Do you sell them? How much are they?"

Server: "\$10."

Me: "Fine."

Server: "And a chicken sandwich, right?"

Me: (sigh) "No. A Cuban."

After about 15 minutes, my sandwich arrived. Not really a Cuban, it was more like a ham and cheese with pickles, lettuce, and tomato. I flagged someone down and said the sandwich wasn't pressed. "We don't do that here."

Of course.

I opened the sandwich and the meat was gray, so I took it out and ate a lettuce and tomato with cheese sandwich. For \$14.50. All the while, the guy in the red shirt was busy hawking his paella, drinks, and hookahs to passersby.

I asked the couple sitting behind me what they thought of the food. "It's OK," said Yvette, who was in Miami from New York for a few days of sun. "I had the penne and salmon. At least it had flavor. And the drinks are big." Her friend Steve, who was from West Orange, New Jersey, said he travels to Miami a few times a year to relax. "You know, we never really leave Ocean Drive, but that's OK."

I asked them if they wanted a few recommendations for good, inexpensive restaurants. They didn't appear too interested. It seems that for many tourists, the convenience of Ocean Drive is key.

In conclusion, Columbus Café might not be the worst restaurant in America (I didn't get sick to my stomach afterward, I received my 20 percent discount, and the prices were as negotiated after a long process), but it's sad that out-of-towners will be stuck with watered-down drinks, price gouging, and a tremendously bad Cuban sandwich.

*Muy triste.*

*Follow Laine Doss on Twitter [@LaineDoss](#) and [Facebook](#).*

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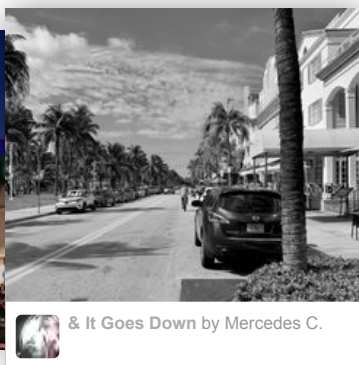
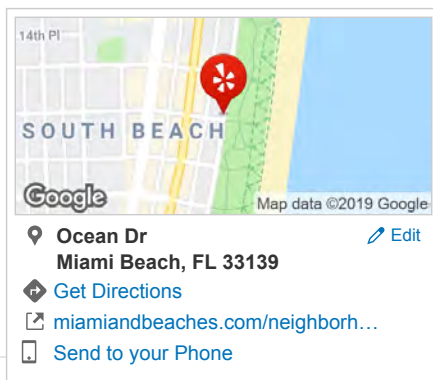
For Businesses



# Ocean Drive Unclaimed

★★★★☆ 64 reviews [Details](#)

Landmarks & Historical Buildings, Local Flavor [Edit](#)

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"Remember the saying here, "come for vacation, leave on **probation**"." in 2 reviews



"I spent my whole day walking along the **strip**, trying out the restaurants and just ppl watching in general." in 7 reviews



"If you're visiting **South Beach** for the first time, checking out Ocean Drive is a must." in 3 reviews

## Ask the Community

Yelp users haven't asked any questions yet about Ocean Drive.

## Recommended Reviews for Ocean Drive

Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more.](#)

Sort by **Newest First** Language **English (39)**



[Start your review of Ocean Drive.](#)



**Mercedes C.**  
Bronx, NY  
90 friends  
942 reviews  
6644 photos  
Elite '19

★★★★☆ 7/3/2019

Pluses:

Art Deco Hotels right across from the beach. Their intense, pastel colors. That iconic curve shape and signature sleek style. And all thanks to the Europeans putting their thought and stamp into it way back when. The paved path that stretches from one end to another for a quick run, walk, rollerblading or stroll during the day. And if you want neon-

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<b>Sat</b>	Open 24 hours
<b>Sun</b>	Open 24 hours

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**Montefalco D.**  
First to review

### Collections including Ocean Drive

**MIAMI**  
By Kathleen R.

175 Places

**Miami, Florida**  
By Clark H.

20 Places

**Pro Club Adventures**  
By Eymi A.

27 Places

[More Collections](#)

### Other Places Nearby

[Find more Landmarks near Ocean Drive](#)

[Find more Local Flavor near Ocean Drive](#)

it's all here.

Negatives:  
Worth mentioning, this strip is literally like night and day. We got in on a Sunday early evening and the strip starting on Ocean Drive & 15th St to about 5th St- was swarming with hot messes anxious to be seen and getting in on a bit of this part of Miami Beach's madness. It's just ratchet. I know this strip offers folks that quintessential "Ocean Drive" experience, but my husband and I bypassed all that damn mess for far better and graceful options away from this area.

Confused:  
Every Restaurant's Hostess/Host has a podium stand on their side of the sidewalk and these girls hysterically go out of their way and flag you down to eat at their restaurant. I just thought that was cheesy. But anyhow...



& It Goes Down



Bright



Color Pops

[See all photos from Mercedes C. for Ocean Drive](#)



**Silvia Discovers T.**  
South Beach, Miami Beach, FL  
0 friends  
9 reviews

6/27/2019

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This was definitely the worst experience ever in a restaurant!! The food was not bad, but the service was slow and there were just other 5 or 6 costumers. Our waiter didn't even pay attention on us and we had to ask multiple times for water and sauces. Moreover the music was WAY TOO LOUD, I couldn't even ear the person sit next to me. The food was great but there are many other quiet places. I would not recommend this restaurant.



**Shopie B.**  
Manhattan, BOWLING  
GREEN, NY  
0 friends  
9 reviews  
6 photos

★★★★★ 6/17/2019

If you come to Miami, the Ocean Drive street is a must stop, at night it is incredible the vibes that you feel and during the day you can enjoy a good breakfast by the beach.



**Dascha D.**  
Flagami, Miami, FL  
6 friends  
1 review  
3 photos

★★★★★ 2/19/2019

This was an experience I will never forget. The pizzas, fish and chips, buffalo wings and coleslaw were very good! On most nights you even get a free show! Visit the PALACE



Fish and chips



Pizza



Buffalo wings



**Apple S.**  
Las Vegas, NV  
253 friends  
943 reviews  
8864 photos  
Elite '19

12/5/2018



1 check-in

I tell everyone to avoid this tourist hot spot.  
The only time I ever got robbed and the cops made fun at me when I went to report it was here.  
Groups of tourist ganging up, sellers trying to get you to sit and eat with con deals. While having a drink the same rental Lamborghini driving back and forth blasting music.... Just not my thing. But a must visit as a tourist especially if you want to spot the Versace mansion which you can only enter if you have too much money.

**Ashley R.**

Modesto, CA

0 friends

34 reviews

4 photos



11/17/2018

TONS of things to see & do here. Ocean Drive connected to a very very long 'boardwalk' that lead to many hotels along the beach.

**Alexa C.**

Miami, FL

464 friends

1542 reviews

2082 photos

Elite '19



9/4/2018

I learned how to ride my bicycle without training wheels here & that has somehow translated to an endless metaphor about ten rest of my life growing up in the county of Dade. My first legally purchased cocktail was from Wet Willies & my first pair of roller skates were purchased for the boardwalk. Every cat has its alley and this place was my glorious strip as I grew up in the 90's. I consider ocean drive to have two very important calendars: pre and post Versace yet they each have their decadence. Tourists wanna come here, locals want to visit yet neither of us can figure out how to park here. Early in the mornings, it's the best time to come grab a wave before the crowd arrives. The pastel art-deco buildings speak to us each in different ways. To me, Ocean Drive is a quintessential part of my youth that'll never escape my being. Nowadays, it's morphed into a different animal but it's got the same bones. Get the frozen drink, but the stupid flower- live it up...it's Miami, brooooo....

Don't forget the Versace mansion though!

**Theresa B.**

Brewster, NY

721 friends

569 reviews

1393 photos

Elite '19

7/7/2018



3 check-ins

This is where we mainly "partied" on South Beach - I use quotation marks because my fiancé and I are almost thirty and boring and only came here during the day. But it's a flashy, club-like atmosphere all day long here with loud music blasting and overpriced drinks abound.

We checked out Sugar Factory, Palace and Mango's, but there are many more bars and places to eat beyond that. I was sad I didn't have a chance to check out Voodoo - next time.

If you're visiting South Beach for the first time, checking out Ocean Drive is a must. You will absolutely spend way too much money and probably get a little too drunk, but such is life.



**Lauren K.**

New York, NY

60 friends

548 reviews

1206 photos



4/5/2018

What can I say? My home away from home. I love it here. So many bars and restaurants and a beautiful scene across from the beach.



**Karen A.**

Fort Lauderdale, FL

32 friends

167 reviews

401 photos

Elite '19



2/5/2018

I am not a crazy night life person so I picked coming here for a leisurely stroll with the hubby. What is a visit to the Miami area without coming here to check out the beach. My luck my vacation did not include a single "beach" day. Weather did not permit so walking along the Drive was the alternative. We picked a nice Sunday afternoon and to our surprise they were having the annual Deco street fair! What a blast. The usual street fair Miami style. Antique cars, kiosks galore, lots of people to watch. The architecture of the area is just magnificent. It takes you back to years gone by. I have seen many photos of the street at night, it has a different personality during the day. For me, equally as nice.

Whether you come day or night, it is a lovely place for its charming sites.



Versace's house



Art Deco



Street fair

**Alan A.**

Fort Lauderdale, FL

147 friends

361 reviews

2213 photos

Elite '19

★★★★☆ 2/4/2018

1 check-in

Ocean Drive is the main drag between the ocean and the art deco hotels that line the street. Most of the hotels have restaurants that open out onto the street and there's always a "hawker" outside trying to convince you to eat there. I'm always a little wary of restaurants that need a "hawker" to get customers. BTW these are some very expensive restaurants. But a stroll along Ocean Dr. is like stepping back in time to when art deco was all the rage. I love looking at the architecture that's to be found there. The weekend we went this year they were having their local street fair. Lots of vendors selling food and an assortment of other products, clothing, hats, and assorted nick knacks. They also had an antique car show and I saw some very nice vehicles. A walk along Ocean Dr takes me to Lincoln Road where I continue my walking.



More art deco and palm trees





Interesting license plate



A street fair character

[See all photos from Alan A. for Ocean Drive](#)



**Jackie G.**

Tacoma, WA

326 friends

633 reviews

2111 photos

Elite '19

1/9/2018

1 check-in

Overwhelming activities and distractions! Tons of bars. Waaaaaaay too expensive for food so you might as well just sit and get a beer but of course if you have money to spend... have at it! Beer is probably the cheapest thing along Ocean Drive.

You can sit across the street and people watch. There's some crazy diverse groups of people all along the route.

I have yet to be able to walk the whole length of the drive but just to be near the ocean and around the famous S Beach area, it was enough to satisfy me.

Disappointed the big clock was broken on the beach side of the street.

If you've been there before you know which one I'm talking about plus a transient was laying there which left my friends and I taking odd angle photos trying to cut that person out of the shot.

Looks like it's gone a little downhill since I was there last in spring of 2014.

I'd still go back if I find myself back down in Miami, but probably for a relaxing time on the beach.



**Jodi H.**

Tucson, AZ

29 friends

324 reviews

1156 photos

Elite '19

12/20/2017

Talk about a Mardi Gras Vibe, this place is a party town city. When you drive down the strip, it's pretty crowded. You'll also see a lot of fun and colorful people. A lot of young people flexing their muscles and cruising about. It's fun, but it is very crowded day and night. People party all night long.

While driving down the strip, there's a grassy median in the middle and the ocean is beyond that area. It is not visible from the street. This to me was a disappointment. Parking is also a challenge, but there's plenty of places that will valet you and pick up your car right out of the lane of traffic.

If you like to party and you want some fun vibes, Then this is the place to be. If you want peace and quiet and a good nights sleep, you may want to pass this place by or just give it a drive-through. But it is definitely an experience you'll never forget.



**Sanjay G.**

Parsippany, NJ

359 friends

454 reviews

8926 photos

Elite '19

9/23/2017

"Stay there till wee hours. Enjoy bar hopping. Luxury cars... Sea breeze. Feel Miami"

This st is full of life. Luxury card r roaming around. People celebrating b'days, bachelorette parties ... Go for bar hopping. Stretch is very long bt I guess from 6-7 st to 13-14 st is more lively.

Gift shops. Super cool restaurants and yes Pubs. People r

crazy for mango cafe bt others pubs definitely deserve a chance, specially Clevelander.  
I was there till 3 and street was still alive  
Don't miss this on your Miami tour

Parking- it is an issue out there. Either try to park at some hotel valet parking (we went for dreams hotel valet parking) or municipality parking



[See all photos from Sanjay G. for Ocean Drive](#)



**Valerie A.**  
Los Angeles, CA  
0 friends  
18 reviews

★ ★ ★ ★ ★ 8/26/2017

SCAM !!! This place is such a SCAM!!!!!! Everyone wants you to sit at there restaurant and when you. They tell u a different price then what they initially told you. So you end up paying 50\$ for one drink plus they add so much gratuity that not everyone deserves. And it's just such a scam



**John R.**  
Warren, NJ  
185 friends  
1243 reviews  
358 photos  
Elite '19

★ ★ ★ ★ ★ 7/22/2017

1 check-in

People cruising in their cars up and down the street, restaurants, bars, and hotels for the entire length make up the backdrop of constant activity especially at night where the live music comes out and people line the sidewalks. Avoid the road if you are actually trying to get somewhere because it is going to be slow going for the entire run. Otherwise, kick back and enjoy the strip that pretty much defines what South Beach is all about.



**Bashi A.**  
Miami Beach, FL  
194 friends  
144 reviews

7/1/2017

📷 29 photos  
Elite '19



It's a pure party place. Off season is definitely better than on season. Less people and way more enjoyable and just a little tip also cheaper in off season. It's like a Vegas strip with one bar after another. Loud music or live music up to which one you prefer. Definitely a must see if you have never been there. It's typical miami. They got several clothing stores as well. Not too bad.



**Uneka H.**  
Rahway, NJ  
👤 83 friends  
★ 301 reviews  
📷 1305 photos  
Elite '19

★★★★☆ 5/7/2017

This is definitely a party spot! Lots of nice cars.. good looking people ..great and not-so great bodies ! This is the place to come to if you wanna show off your looks ..body and cars. Came down here during a regular weekend (Cinco De Mayo) after a cruise. This was my 1st time I've ever come down here-it was a great experience although I don't know if and when I'll be back.

On one end.. it was families walking around enjoying the scenery..on the other end it was very "ratchet"; a lot of chicks walking around with close to nothing on..a lot of guys that will be cat calling ..and over crowded. The majority of the crowd is early to mid twenties..and the atmosphere is like "Greek fest" from back in the day.

Although I am glad I experienced it-not sure if I will be going back.



**Pilar M.**  
Middleburg, FL  
👤 45 friends  
★ 125 reviews  
📷 1029 photos

★★★☆☆ 2/11/2017

Terrible

Do Pricey. If you decided to sit on the table they charged you different price plus tax plus gratuity.

I paid \$46.00 for only 2(24onz) beer.

I don't recommend for drinks

NO WAY



**Alison P.**  
Stormville, NY  
👤 5 friends  
★ 42 reviews  
📷 15 photos

★★★★★ 2/1/2017

Definitely the heart of miami and main tourist attraction when you are in miami. Definitely pretty expensive as one can imagine being right next to the ocean. I spent my whole day walking along the strip, trying out the restaurants and just ppl watching in general. It felt like how a watering hole in a jungle would look like during a drought. Anyone and everyone was their trying to strut their stuff.

Holocaust Memorial

★★★★★

76 reviews

★★★★★

26 reviews

★★★★★

16 reviews

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**Rushell D.**  
Hyattsville, MD  
0 friends  
39 reviews  
17 photos

★★★★★ 9/16/2016

Be careful! They watch we when I am leaving then broke in my car and stole my stuff. They stay in their cars and lurk then steals when people leave.  
Nasty people



**Marie L.**  
FL, FL  
3 friends  
63 reviews  
7 photos

★★★★★ 6/22/2016

I live and love it here, this place is amazing and will always be part of my life. Be careful ordering drinks here because the tab can go up the roof. And be careful with cops, they love getting tourist for anything. Remember the saying here, "come for vacation, leave on probation". Also, you can't bring a radio or cooler with drinks like back in the 90's so they can get you at the bar.



**Grace L.**  
Burbank, CA  
0 friends  
48 reviews

★★★★☆ 3/14/2016

A must if you're visiting south beach. I love the ambience here.. It's very "Miami." One major complaint is the restaurants here. They all try to bribe you with specials (they are all mostly 2 for one drinks). That is great and all but everything is so Overly priced that it doesn't matter. A lot of the places don't have prices on the menus so make sure you ask for prices. My boyfriend and I had a 2-for-1 drink and shared an entree and the bill came up to be \$250. There were no prices on the menu it was our mistake for not asking. We're not cheap. We travel and wine and dine at the finest places. Just felt it was ridiculous for the quality of food here. We were better off going to Nobu or katsuyu for that price. Must check out Mango's. They have a great dance show in the evenings.



**Cecille R.**  
Apopka, FL  
569 friends  
994 reviews  
3535 photos

11/5/2015

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- Tourist Spots Near Me



1 check-in

Ocean Drive reeks of materialism in excess....it is its own little world. I will say that if you are in Miami, you have to take a stroll moreso for the peoplewatching. I liked checking out the architecture along with the sights and sounds. Not only are high end sports cars a dime a dozen, the lack of clothing seems to be the norm. If you're young/old and want to party, this is the place for you.

There are many, many restaurants but expect crowds and spending \$\$\$\$\$. The area is very touristy so just be forewarned. I would recommend parking further out and walking because traffic is a cluster and prime parking is rare. Also, if you stay at a hotel here, be prepared to get very little sleep. Music is always blaring from somewhere.



**Iris F.**

Göteborg, Sweden

113 friends

957 reviews

5551 photos



7/15/2015

1 check-in

Well of course I love the architecture! But taking great photos here is doomed. Cars everywhere - that is unfortunate.

I only went here by evening and night and it was hysterical - and super touristy. All the restaurants seem to have the same menu. They all have this insanely huge drink bowl to share. I wouldn't eat here, nothing genuine about it. Only place I would go to is Johnny Rocket - just because I liked it in DC.

I wish the restaurants would have been more retro to match the architecture.

Staying at any hotel here must be a nightmare if you like your beauty sleep.

Walk on the opposite side of the street to get away from the chaos and to take photos.



**Ashley C.**

Las Vegas, NV

279 friends

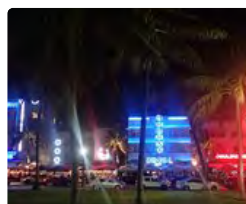
18 reviews

112 photos



6/21/2015

Don't eat here they said! You'll have an upset stomach they said! Wahhhhhh I forgot about the warnings! Our first night in Miami we came to ocean drive for dinner... ALL of the restaurants basically have the same menu. We picked one and got the Shrimp and asparagus risotto: Would've been good if chef didn't use so much salt! They also had buy 2 get one free drinks... For my first one i got a mudslide & that was yummy... the second one i got a bloody mary... it was so bad i had to return it & got a mai tai instead and again it was bad so i just left it there... Woke up in the middle of the night with the sharpest pains in my stomach : ( ! Will not be coming back to eat here!



Ocean Drive



The shrimp and asparagus risotto that



**Lika S.**

North Bay Village, FL

3 friends

18 reviews

11 photos

6/4/2015



Really nice street with great hotel and restaurants , especially Sandia Bar and Grill offers very good deals and great food . Always a fun place to be!!!



Amazing view



**Jerry C.**

Boca Raton, FL

7 friends

24 reviews



5/17/2015

Tourist trap. What happened to this place. Constant offers for drugs. Clientele is terrible. Classy it is not.



**Lisa B.**

Herndon, VA

156 friends

70 reviews



4/16/2015

Ocean Drive is a fun section of Miami Beach to walk around and spend an evening. First there is the architecture, including the pastel colored Art Deco buildings from the 1920s and '30s that are synonymous with South Beach style, as well as the common sightings of traditional Spanish architecture complete with tile roofs, and sleek, white mid century modern buildings with lots of windows and clean, obvious lines. In the evening, the chrome gleams, the neon lights add a fantastic retro touch, and the classic cars permanently parked in front of many of the business establishments add fun, 1950s era modern design detailing. A few styles of music can be heard in the night air, including, horn driven, percussive, and emotionally stirring salsa, the throbbing rhythms of house music, and interestingly enough, a smattering of Latin tinged smooth jazz coming from the live entertainment at some of the restaurants. My only major complaint about Ocean Drive is the lack of originality at the restaurants. It seems like every restaurant on the street has the exact same menu-angel hair pasta, grilled chicken, shrimp scampi, South American steak, and sweet, exotic cocktails served in enormous neon drinking cups. Additionally, they all eerily had similar looking and acting glamorous, toned and tanned Latina hostesses hawking the food as well. While it would have been nice to see restaurants take more risks, and add more variety to their menus, Ocean Drive is still an unforgettable experience simply for the people watching and architecture admiring.



**Krista R.**

Fort Worth, TX

284 friends

4/14/2015



★ 802 reviews  
📷 1318 photos  
Elite '19



✓ 1 check-in

Ocean Drive seems like the place to be if you are visiting or living in Miami. It's a pretty neat place. Love the architecture. Plenty of bars and places to eat. Alot of quirky people roaming around to people watch.

If you ever watched Scarface and remember the chainsaw seen in the hotel. It was filmed here on Ocean Drive.

Lots to do and plenty to eat. Was supposed to eat at Joe's Stone Crab, but didn't because my kids were zonked out from the beach!! Definitely will be back.



**Fana T.**

Washington, DC

👤 798 friends

★ 95 reviews

📷 514 photos



3/26/2015

Festive, fun and exciting :D a bit over crowded and messy at times

My first time in Miami was New Year's Eve and I had a blast from our stay, restaurants, night life and beach life...

The boardwalk area was awesomeness to stroll, eat or play sports especially volleyball :) I had a great vacation



Biking on Ocean dr Boardwalk



**Doug L.**

Cranberry Township, PA

👤 0 friends

★ 56 reviews

📷 72 photos

11/28/2014



1 check-in

Great place to walk, people watch and enjoy the Art Deco and neon... However be prepared to be 'pitched' to eat/drink at each establishment as you walk by



**Brian L.**

LONG ISLAND CITY, NY

568 friends

730 reviews

1806 photos

Elite '19



9/1/2014

1 check-in

I loved walking this strip to people watch but I got tired of turning down people convincing me to eat at their restaurants. Felt like NYC's Little Italy pestering you to go in.

For the guys, there are in fact beautiful hostesses and bikini clad pedestrians and tourists you will pass by.

For the girls, I only saw fat hairy dudes. Maybe it was too early. Sorry.

After awhile, I had to walk the opposite side where the beach is so people can leave us alone.



**Lemon G.**

Miami Beach, FL

18 friends

72 reviews

77 photos



8/31/2014

It's a pain to park and there are many tourists here but this is the heart of Miami Beach. The boardwalk has a lot of shops and restaurants and the fresh beach air. Walk, enjoy your time but keep your meter full as the parking ticketers are there the minute your parking expires. You don't want to come for vacation and leave on probation. Some peeps think that they can go crazy while on vacation and you don't want to do that here. It used to be a lot more laid back back in the 90s, more fun then. Still Miami is very clean and beautiful; beautiful buildings, beautiful people, beautiful life. I love everything Cuban here, music, people, buildings, food, ect.



**Mandy K.**

Manhattan, NY

68 friends

60 reviews



1/19/2014

Ocean drive is the place to be in South Beach, from restaurants to shops to art galleries and nightlife, this is truly a must see if you're in Miami Beach, FL!!



**Qype User** BigJaz...

New York, NY

11 friends

100 reviews

125 photos

5/8/2011



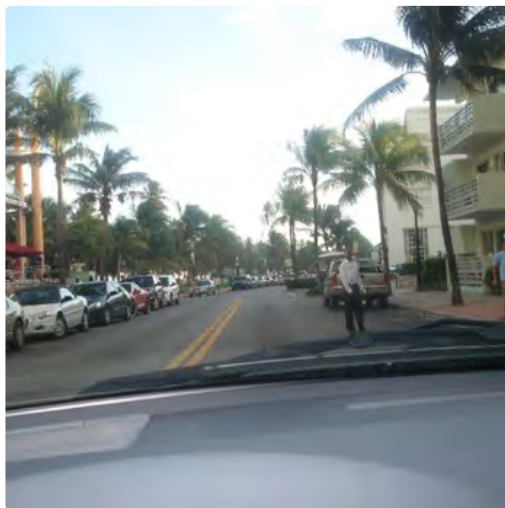
Attention Party people, Oceans Drive is the place to be for everything saucy, spicy, sexy and hmmm hmmm delicious.

Ocean Drive is a cool place to drive down slow with your flash wheels and the music pumping, hummers are a common sight as are Lamborghini's, Porsche, Ferrari to name a few is definately a place to be seen for real and you may even get to see some celebrities here.

Gloria Estefan and her husband Emilio own the Cardozo Hotel half way down the strip, Ocean Drive is full of hotels of all sizes, restaurants of many tastes and cafes too, high fashion stores are few.

Easy reach to the beach as this famous Esplanade is over looking the beach and if you ever have the chance to sail outbound on the waves, check out the awesome skyline at night, the Colony Hotel has a fantastic neon light display. Nightlife is fantastic with parties going on through the early hours next day, Christmas and New Years the road is closed to traffic and additional seating are made outside many restaurants.

There is only one Ocean Drive



**Qype User** Dunawa...  
Linz, Austria  
👤 24 friends  
★ 150 reviews

9/7/2010



Full of life. Busy. Great shops, restaurants & hotels. The place to be seen!



**Qype User** n0sebl...  
Miami, FL  
2 friends  
21 reviews  
1 photo

★★★★★ 11/12/2008

News Cafe on Ocean Drive does a great breakfast too. I'd also recommend coming down with a camera around 6pm just as the sun sets, you can capture some lovely neon edged deco architecture.

Late night its all about seeing and being seen. Loud bars, loud people, you get the idea!

3 other reviews that are not currently recommended ▾

**Best of Yelp** Miami Beach – Landmarks & Historical Buildings

★★★★★ 76 reviews

★★★★★ 26 reviews

★★★★★ 16 reviews

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Amy B

## The strip

### Review of Ocean Drive



Reviewed February 18, 2018 via mobile

Ocean drive is always exciting especially at night all the pretty lights and loud music seeing everyone driving their expensive cars and having fun thru the night is a great experience if u come to miami u definitely have to experience ocean drive

**Date of experience:** February 2018[Ask Amy B about Ocean Drive](#)

1 Thank Amy B



*This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.*

[See all 11,742 reviews](#)

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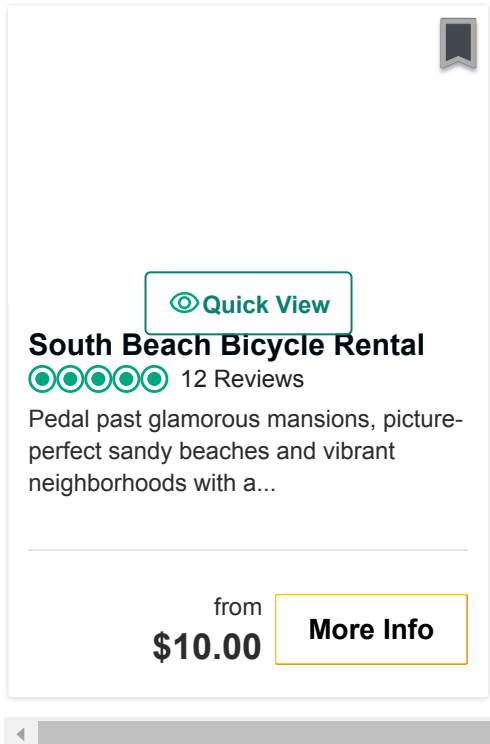
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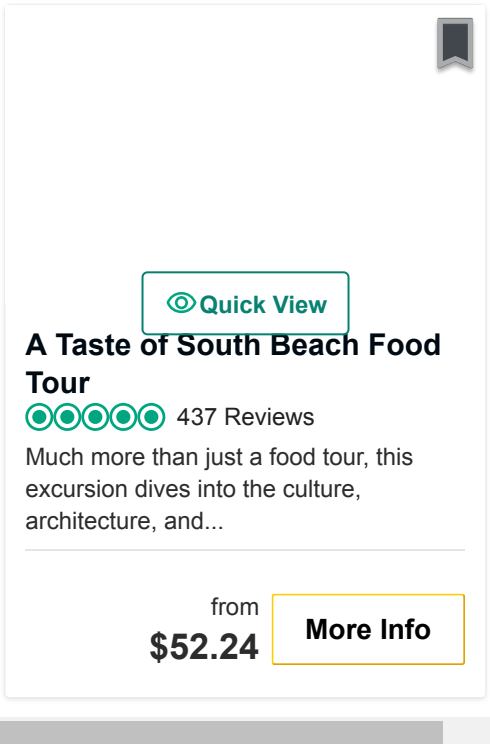
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★★★★★ 12 Reviews

Pedal past glamorous mansions, picture-perfect sandy beaches and vibrant neighborhoods with a...

from **\$10.00** [More Info](#)



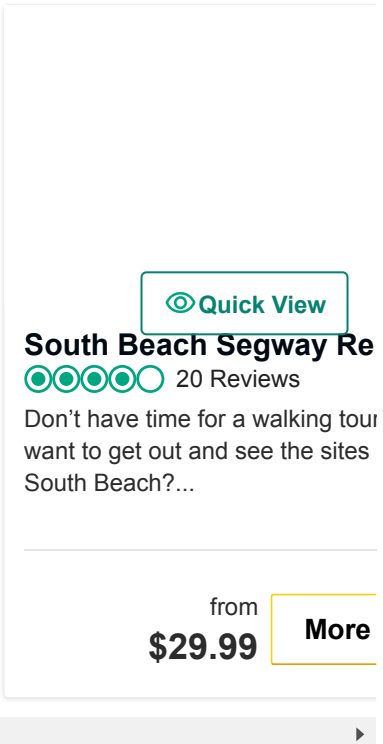
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### A Taste of South Beach Food Tour

★★★★★ 437 Reviews

Much more than just a food tour, this excursion dives into the culture, architecture, and...

from **\$52.24** [More Info](#)



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**Ocean Drive**

★★★★☆ 11,742 Revi...


Points of Interest & Lan...



**Fat tuesday**

★★★★☆ 70 Reviews


Bars & Clubs



**Mango's Tropical Cafe**

★★★★☆ 1,925 Revie...

Bars & Clubs



**South Beach**

★★★★☆ 18,761 Re

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7/17/2019

The strip - Review of Ocean Drive, Miami Beach, FL - TripAdvisor

Day Trips & Excursions	Air, Helicopter & Balloon Tours	Family Friendly
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Reviews (11,742)

Write a Review

Traveler rating

Excellent	6,011
Very good	3,738
Average	1,343
Poor	397
Terrible	253

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south beach


news cafe

bars and restaurants

Selected filters

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740 - 745 of 11,742 reviews



TorontoTraveller2009

Toronto, Canada

5

Reviewed February 17, 2018

Great Art Deco buildings

Nice Art Deco buildings, lots of restaurants but waiters at each will constantly try to get you to go in - it was annoying so eventually I walked on the other side of the street.

Date of experience: February 2018

[Ask TorontoTraveller2009 about Ocean Drive](#)

 Thank TorontoTraveller2009

*This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.*



Phayao13  
Stockholm, Sweden



Reviewed February 17, 2018

## Leave one with mixed impressions

Famous as few places, love the architecture, the neon lights are not in my taste. Packed with tourists, everyone seems to come for the nightlife. Restaurant range is large but many offer basically the same touristic menus with unusually high prices in relation to what you get. Intrusive staff outside bars and restaurants, feel more like a bar street in Patpong

**Date of experience:** February 2018

[Ask Phayao13 about Ocean Drive](#)

 2 Thank Phayao13

*This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.*



EllicasMom  
Lawrenceville, Georgia




Reviewed February 17, 2018  via mobile

## Gorgeous

See all kinds of people in all kinds of clothes along this strip! Grab a seat at a restaurant, order a pitcher of bottomless mimosas and just people watch!

**Date of experience:** February 2018

[Ask EllicasMom about Ocean Drive](#)

 1 Thank EllicasMom

*This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.*



Mark H  
Rochester, New York



Reviewed February 17, 2018  via mobile

## Very Lively Tourist Trap

Lots of places to eat, drink and party. Most are tourist traps that will set you back in the wallet by a lot. Ignore the people trying to get you to eat at their restaurants, especially The Columbus Restaurant (attached to The Colony Hotel), they will literally rob you without a gun using bait and switch with the menu and the bill. Mango's is a must visit and is very entertaining.

**Date of experience:** February 2018



[Ask Mark H about Ocean Drive](#) 1 Thank Mark H

*This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.*



jucjucc  
Hungary



Reviewed February 16, 2018

## Nightlife and safety

One of my favourite place in Miami Beach. Nice restaurants and walking along in the beach is amazing. Nightlife is poppin'! Guards and police evrywhere so you can feel safe everytime!

**Date of experience:** March 2017

[Ask jucjucc about Ocean Drive](#) Thank jucjucc

*This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.*

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1 ... 124 125 126 ... 1957

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\$ USD






United States



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On a sunny Sunday, crowds enjoy drinks and meals on Ocean Drive. Sometimes the good feelings stop when the bill arrives.

Candace Selby and her boyfriend were enjoying the sights and sounds of Ocean Drive in South Beach during a vacation in September when they decided to stop by the Carlyle Cafe for drinks.

They sat at a table outside the 1940 Art Deco hotel, enticed by a “two-for-one happy hour” special being advertised. But after two Bud Lights and a vodka martini — Selby declined the second cocktail in the “special” — they gawked at their bill, bewildered at the \$56 they were being charged.

#### TOP ARTICLES



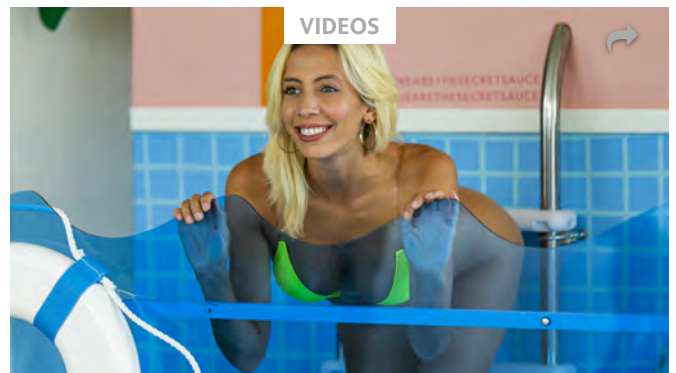
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Sports Illustrated holds an open casting call in Miami Beach during Swim Week



The 2019 Sports Illustrated Swimsuit Runway Show takes over the W South Beach Hotel

The menu said one price, and we were charged another," Selby told the Miami Herald. "And no one could explain why."

[Read More: These 5 South Beach Restaurants will make you a Date Night Hero](#)

After demanding answers from a server and asking for a manager who never came to the table, Selby and her boyfriend paid up and left, vowing to avoid getting food or drinks on Ocean Drive in the future.

"I love the feel. I love the vibe. I love the atmosphere," she said. "But I don't want to eat or drink on Ocean Drive. I wouldn't want to second-guess what my tab is going to be."

Selby's story is echoed loudly by hundreds of disgruntled patrons on websites such as [Yelp](#) and [TripAdvisor](#), where customers unload a flurry of anger and frustration on a slew of Ocean Drive restaurants, often posting pictures of menus with no prices and bills with exorbitant totals after they felt they were misled by deceptive servers.

The debate over what ails Ocean Drive has cooled to a simmer one month after a [failed referendum to roll back hours of alcohol sales at several establishments from 5 a.m. to 2 a.m.](#) The Beach's elected officials and business leaders agree that the unscrupulous restaurants that upset tourists are bad for business overall, tarnish the resort city's reputation and add to a generally tacky, carnival-like atmosphere on Ocean Drive.

[Read More: These Ocean Drive cocktails scream 'I'm a Tourist!' But You Should Try Them Anyway](#)

"It's an epidemic on Ocean Drive. There are many restaurants that are, frankly, a blight on the city," said City Commissioner Ricky Arriola. "They frequently scam and defraud our guests, many of whom are tourists who leave with a bad impression of Miami Beach."



Tourists order lunch on busy Ocean Drive in Miami Beach on Sunday, September 24, 2017.

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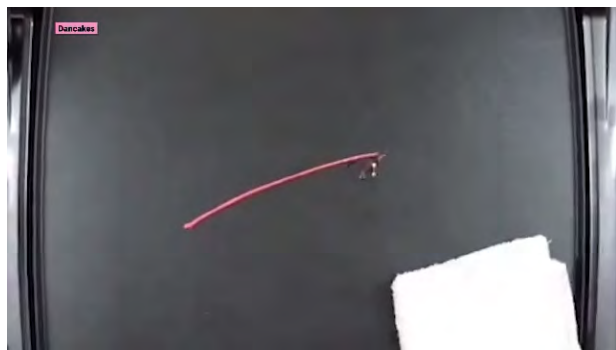
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A typical complaint begins with the customer ordering a drink or plate as part of an advertised special or discount — often relayed in the form of a pushy host or hostess hawking on the sidewalk in front of the establishment. When the customer receives the drink, it's much larger than they anticipated — think of an oversized margarita with two opened Corona bottles turned over in the glass.

When the bill comes back, the customer is surprised to see that drink cost \$50 or more. In some cases, when you add food items with no advertised prices to the mix, the unexpected check can total hundreds.

One user on TripAdvisor criticized restaurant [La Baguette](#) on Dec. 1 when a buy-one-get-one cocktail was not clearly described by the server as a fishbowl-sized drink priced at \$55. The reviewer renamed the establishment in the title of the post: "La Bag of Lies."

"No prices on menus, \$55 a drink and food resembles nothing like what you see on the food menu," wrote user Nev P.

Of 1,352 reviews on the TripAdvisor, [87 percent rated La Baguette poor or terrible](#). The restaurant had a similar one-star rating on Yelp.

After 425 reviews, [Il Giardino has a similar ranking](#), with 76 percent rating it poor or terrible. Sixty-nine percent of Columbus Restaurant's 504 reviewers gave negative reviews.

The Carlyle Cafe fared a bit better after around [840 reviews](#) on TripAdvisor, where 51 percent gave it a poor or terrible rating.

Negative reviews come with the territory when running a restaurant, especially through online services like Yelp and TripAdvisor. But a common theme throughout complaints against these Ocean Drive businesses is that customers felt duped by servers and menu-hawkers after ordering "specials" and getting expensive bills.

A manager at the Carlyle Cafe told the Herald on Friday he was not aware of situations like Selby's.

Indeed, Selby noted the prices of drinks on the menu — \$14 for the martini and \$14 for the beer — but the math didn't add up when they got the \$56 bill during the supposed happy hour special.

"We went to The Clevelander after and spent less than that," she said.

On Saturday, after this article was published online, the owner of the Carlyle Cafe responded to Selby's story. Antonio Rizzi contacted the Herald and Selby, produced Selby's bill and found her server had not applied the two-for-one discount.

He apologized to Selby on the phone, who said she was "glad he was very nice and understood what was happening and how he wanted to stop it."



Kizzi told the Herald his server had erred and he would be addressing that. He said he has labored to eliminate these problems at his Ocean Drive restaurants: the Carlyle, the Pelican and Il Bolognese. The latter two establishments have significantly better reviews on TripAdvisor and Yelp.

He denounced any deceptive business practices on Ocean Drive, and said the Carlyle should not be included with the other places with poor reviews and high prices that are named in the article.

“For me, it’s a big deal,” he said. “We’re trying to adjust and to make Ocean Drive better.”

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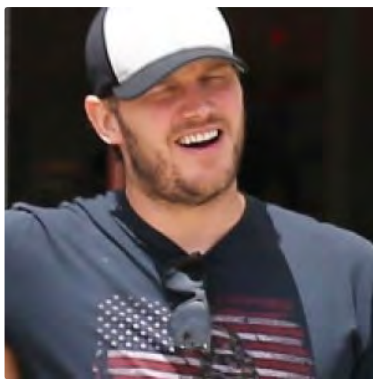
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# et tu, news café? an ocean drive classic succumbs to the 2-for-1 game

ocean drive

July 16, 2019



susan askew



et tu, news café? an ocean drive classic succumbs to the 2-for-1 game: meanwhile, commissioners expected to pass legislation prohibiting "specials" boards and "hawking"

As Miami Beach leaders ramp up their efforts to get rid of what are often misleading “specials” advertised by some Ocean Drive businesses to lure people in, an old standby has succumbed. News Café, an Ocean Drive classic since 1988, changed its management this spring and since then has been advertising the 2 for 1 specials that have become almost cliché on the street.

Observers say the 2X1 signs started appearing immediately after the change, jolting long-time fans who knew the spot that, at one point, was the place to see and be seen and didn’t have to use “gimmicks” to bring people in. The café was a favorite of Gianni Versace’s who lived not far away on Ocean Drive.

Those “specials” signs are the target of an ordinance that will be before the City Commission Wednesday for a final reading and vote. If passed – which is virtually certain based on its support at first reading – the legislation would allow one menu board per 50 feet of sidewalk café frontage and prohibit the specials boards. It’s part of a larger effort to eliminate deceptive, bait and switch practices.

Another ordinance up for first reading would require café operators on Ocean Drive from 5th to 15th Streets to sign a Code of Conduct which includes prohibitions on soliciting passersby verbally or with handbills unless a pedestrian asks for information about the café’s offerings first. The practice known as “hawking” has been upheld as free speech in recent court rulings, however, because sidewalk cafés are on public right of ways, the City can control activities there through the sidewalk café permitting process which is how both ordinances would be enforced.

According to a memo from City Manager Jimmy Morales regarding the specials board ordinance, “The City has previously authorized the use of specials boards at sidewalk cafes, which has caused certain sidewalk cafe operators to utilize these specials board(s) in a deceptive manner in order to entice patrons to dine at the business establishment’s sidewalk cafe under false or misleading pretenses.”

Ordinance sponsor Commissioner Mark Samuelian said, “It’s an issue that we’ve had in this community for way too long.”

“The signage is not clear and can be misleading, it’s aesthetically not pleasing, and anything that slows down pedestrian traffic is a problem,” he said, noting the boards clog the narrow pedestrian walkways and slow things down as visitors stop to read the signs.

The recommendation came out of the Mayor’s Panel on Ocean Drive’s Safety, Security and Infrastructure Subcommittee. John Deutzman, co-founder of the Miami Beach Crime Prevention and Awareness Group and a member of the subcommittee, has long targeted the signs as false advertising. Before he retired, Deutzman spent 30 years in the TV news business, 15 as an investigative reporter which included consumer fraud investigations.

The signs, he said, are “blatant false advertising and consumer fraud. You can’t advertise a bargain that’s not a bargain or a bargain if you don’t get the bargain.”

“The City’s done what it can regarding tightening up and making the pricing and certain things very clear but that’s not what the scam is about,” Deutzman said. “The scam is about luring people in with bait which either comes verbally or from the signs and then switching what they thought they were going to get into something else and there’s the fraud.”

While false advertising is the domain of the Florida Attorney General and the Federal Trade Commission,



Deutzman said, the legislation being considered this week is one step within the City's purview to eliminate what he calls the bait.

## news café and the "2x1"

This reporter, admittedly, does not dine on Ocean Drive much but recent Facebook posts lamenting the impact of the management change at News Café piqued my curiosity.

A deep dive into recent online reviews shows there has been a significant change in perception since the beginning of June. On Yelp, there have been 35 reviews since June 1. Of those, 13 are one-star and 11 are two-star reviews. There are only 11 reviews in the three-, four-, and five-star categories. Complaints range from slow service, "mediocre" food, an automatic gratuity on checks, a greater emphasis on "happy hour" promotions, and misleading prices.

Carl H., a Miami Beach resident, wrote on July 4th: "We are long-time customers at the News Café. It's been our go-to breakfast spot for decades, but they are under new management and the menu and feel of this South Beach institution is diminished... There's less food and more Happy Hour promotion, making the historic News Café more similar to all of the other Ocean Drive mediocrity."

Reviews on Trip Advisor are a little more evenly spread with 7 one-star reviews and 2 two-star reviews since June 1. There is a total of 9 in the three-, four-, and five-star categories.

Marlon629 from San Francisco titled his review "False Advertising": "My experience was horrible, the waiter flags you down tell you they have drink specials buy one get one free, but what they don't tell you is that the drinks are \$35..."

Google reviews are decidedly different. Over the past month: 72 are five-star, 34 are four-star, 10 are three-star, 15 are two-star, and 22 are one-star. Six days ago, Local Guide Justin Gunnink who wrote "Still my favorite little place in Miami" in 2013 added this: "I need to edit my review. This year they changed owners and they have DOUBLED THEIR PRICES. Not joking. A draft beer was \$8 last year and it's it [sic] \$16 this year... I'm actually really devastated right now because this was my haven in Miami Beach..."

So... I decided to check it out for myself.

First, a note: With regard to ownership, Mark Soyka who is the original owner told me earlier this year after rumors of a sale that he had simply changed management and that he still owned the café. The BTR (Miami Beach business license) lists him as the owner. I reached out to Soyka via text and left a message for Sasha Soyka at the business number listed on the BTR. They did not respond to a request for comment.

My visit took place this past Sunday, July 14. There was one promotional sign on one side of the café in the middle of the block but not on the 8th and Ocean corner. A walk up and down the street from 5th to 12th showed that most restaurants with larger frontage had signs on both ends, which you could take as two chances to lure people in or more transparency. This writer takes neither position. It's just an observation.

I brought along a friend, because if you're going to try out a 2X1 promotion, you need a plus one. We were not handed any further information on the specials along with our regular menu, though in the walk around looking at other restaurants, there were menus on the tables but no "specials" sheets to go with them either even when the restaurant advertised 2X1 specials on a board.



When we sat down, I asked about a breakfast menu. The restaurant's website continues to advertise 24-hour breakfast (but it also shows a menu from 2013). Our server said the restaurant had been sold and the new owners did not want to serve breakfast 24 hours.

*[Hmmm. Okay. Maybe a misunderstanding on the ownership thing?]*

Inquiring how the 2X1 promotion worked, I asked if I could order a drink and my friend could get one free. Our server said it was actually "two drinks per person" and only if we ordered two of the same drink.

*[So, I didn't really need that plus one?]*

"We can't drink two drinks so we'll just order food," I responded.

*[My friend looks at me like "Speak for yourself, you lightweight."]*

"Well, maybe I can push it through," our server offered. "If you order the same drink, I can try to push it through. We're not really supposed to but I'll try. Don't tell anyone, though.

*[Yeah. About that...]*

We order two glasses of wine and food from the appetizer menu.

*[When the order arrives, we agree – to our amazement – it was a generous pour – and, later, that the food "wasn't horrible" except for the odd placement of cocktail sauce instead of salsa on the plate with the chicken tacos. But I digress...]*

When the check arrives, the server did, in fact, remove the second drink so we paid \$12 for two glasses of wine.

Curious if that was the way the 2-for-1 worked everywhere (two drinks per person), we randomly stopped at other cafés and were told "Absolutely, you can order one drink and your friend can get a free drink." That response, by the way, was also the response at Ocean's Ten, which several people off the record said were the new managers of News Café. Ocean's Ten is located on the corner (and mid-block) at 10th and Ocean Drive. They have live bands and dancers every night.

On its website, the News Café bills itself as "a quaint sidewalk café, restaurant and bar." An inquiry into the City turned up a new application by News Café to be allowed to have "entertainment without dancing." Asked if that type of an application could be approved at the staff level without Planning Board or Historic Preservation Board approval, City Chief of Planning and Zoning Michael Belush wrote in an email, "Yes, if the occupancy load is below 200 and the entertainment is contained completely on the interior with doors closed." City spokeswoman Melissa Berthier said no application had been filed with the Planning Board or HPB at this time.

While the News Café website advertises "Happier Happy Hours: 2-4-1 Monday-Friday 4-7 pm" and "Late Night Happy Hour Sunday thru Thursday 10PM-12 AM" with "Half Price Drinks. (Exclusions apply)", observers say the 2X1 specials are now commonplace at the restaurant at any hour. My visit was on a Sunday afternoon, outside of the happy hour schedule noted on the website.

The fine print on the 2X1 specials board reads "During our happy hour, our cocktails are 2X1 per check." I asked several people in the restaurant business if "per check" could mean "per person" and each said "NO!"

[Article continues below photos.]



The News Café specials board on July 14, 2019





The "fine print" on the News Café specials board

That said, the sign specifically excludes beer and wine and our server did offer us a free glass of wine. The answers we were given may point to another common complaint about Ocean Drive businesses – the need for better training. In any event, the answers were confusing and did not match what we believed to be advertised with regard to how the 2X1 worked (per check versus per person).

[Below is a sampling of specials boards on Ocean Drive. Kudos to Havana 1957 which clearly states pricing alongside pictures of drinks and actual ounces on its display board. All of these would be prohibited if the specials board ordinance passes second reading on Wednesday.]

## the "specials" board ordinance

Deutzman said, "As a person who used to live in South Florida in the 90s and knew how hard it was to even get a seat at the News Café and how iconic the News Café is, for them to stoop to this carnival gimmick game is frightening to me."

I asked Samuelien, the ordinance sponsor, about my experience. "I'm not familiar with the circumstances around that one business," he said, but added "We are making progress. We are committed to making more progress. My bottom line is, enough is enough."

"We think that this is going to be a step as part of our overall umbrella to help with / eliminate bait and switch."

Samuelian acknowledged there may be other ways around the issue such as making a 2 for 1 offer verbally at a table but he said the problem "doesn't lend itself to one silver bullet. It takes a multi-prong approach." He noted updated requirements for menu pricing and an increased emphasis on enforcement. "I never expect that one change is going to be that one final solution but I see it as a basket of good ideas that, in combination, I think we're actually addressing the problem." He pointed out that some businesses that used to engage in bad behavior are no longer doing so or are gone.

Don't expect Deutzman to mince words with regard to the proliferation of the signs on Ocean Drive when the item is heard. "The City cannot be partners with fraudsters. Period. There's no excuse even if they have to eliminate every café table. We can't be partners with these people."

The Sidewalk Café Code of Conduct ordinance is sponsored by Mayor Dan Gelber. It requires an affidavit contractually binding sidewalk café permit holders on Ocean Drive between 5th and 15th Streets to display or disclose actual prices for food and drink menu items adjacent to the menu items and in a font at least as large as the name of the menu item; disclose automatic gratuities; and agree to annual training for managers and employees with refresher courses each year.

In addition, the Code of Conduct prohibits solicitation of pedestrians or the distribution of any commercial handbills "on the sidewalk abutting the sidewalk café permit area or on the right of way within 20 feet of the outer perimeter of the sidewalk café permit area... unless the pedestrian first affirmatively communicates a desire to receive information about the sidewalk café's food, beverages, products, or services." In addition, holding or displaying commercial handbills "in such a way that impedes, hinders, delays, or obstructs any pedestrian's gait or path of travel" would be prohibited.

The Commission will hear the specials board item at approximately 10:20 am. It includes a public hearing. Details are [here](#). While the Code of Conduct is specific to areas of Ocean Drive, the specials board ordinance is Citywide with a one-year exemption for sidewalk cafés located north of 63rd Street.

The Code of Conduct and prohibition on solicitation item details are [here](#).



**HAPPY HOUR**  
*Now!*  
**2X1**  
**BIG DRINKS ONLY**

**HAVANA 1957**  
CUBAN CUISINE  
BREAKWATER HOTEL

**\$39<sup>95</sup>**  
40 oz

**\$21<sup>95</sup>**  
22 oz

**\$39<sup>95</sup>**  
40 oz

HAVANA1957.COM

Twitter Facebook Instagram @HAVANA1957

A 20% service charge has been added to your bill

Havana 1957 specials board with disclosure on drinks, ounces, and price





**Icon**

# HAPPY HOUR

## 2X1 DRINKS FROM 12 AM TO 4 PM

**ALCOHOLIC COCKTAILS 32oz. AND 55oz. BOTTLES OF BEER, GLASSES OF WINE, MARTINIS**  
**EXCLUDING: NON ALCOHOLIC BEVERAGES, BOTTLES OF WINE**

---

### STARTERS

**Guacamole Dip \$12**  
white onion, jalapeño, lime juice, tomato, cilantro, chiles tricolor

**Spinach Dip \$9**  
Monterey jack, spinach, artichoke, cheese

**Calamari & Shrimp \$16**  
coconut crust, remoulade, ketchup

**\*Shrimp Cocktail \$14**  
classic recipe

**\*Ceviches \$17**  
Peruvian style, catch of the day, shrimp

**Firecracker Wings \$10**  
Maytag blue cheese, spicy sauce, celery, fries

**\*Fresh Oyster \$14**  
condiments

**\*Tuna Tartar \$17**  
tuna, avocado

### SALADS & SOUPS

**House \$9**  
baby kale, quinoa, almonds, greens, carrots, tomato, cucumber

**Caesar \$11**  
lettuce, sourdough croutons, parmesan cheese

**Caprese \$15**  
fresh mozzarella, fresh tomatoes, vinegrette

**Greek \$13**  
baby greens, cucumber, tomato, Kalamata olives, feta cheese, house dressing

**ICON Cobb \$15**  
lettuce, chicken, avocado, bacon, tomato, eggs, blue cheese, ranch dressing

**Diner Louie \$13**  
lettuce, crispy shrimp, bacon, tortilla strip, tomato, avocado, corn

**\*Ahi Tuna Steak \$15**  
salad, string beans, potatoes, eggs, tomato, Kalamata, French vinaigrette

**Chef Seafood Salad \$21**  
shrimp, calamari, bay scallops, crab, avocado, tomato, cilantro

**Add Chicken \$5 - \*Steak \$7 - Shrimp \$7 - \*Tuna \$9**

**New England Clam Chowder \$9**  
**Lobster Bisque \$12**

### BURGER & SANDWICHES

**Cuban Sandwich \$11**  
ham, pulled pork, pickles, yellow mustard, provolone

**Club Sandwich \$13**  
mayo, bacon, tomato, lettuce, turkey

**Cheeseburger \$13**  
black Angus burger, American cheese, lettuce, tomato, pickle, potato bun

**Veggy Burger \$12**  
oat bran, carrots, onions, string beans, soybeans, zucchini, peas, spinach, whole wheat bun

**\*Surf & Turf Wrap \$17**  
shrimp, steak, avocado, lettuce, cherry tomatoes, mayo

**Grilled Chicken Sandwich \$13**  
tomato, avocado, Swiss cheese, chipotle, ciabatta bread

**Santa Fe Chicken Wrap \$11**  
cajun chicken, lettuce, tomato, avocado, corn, tortilla, mayo

Any choice of, fries or salad

### ON THE BORDER

**Nachos & Jalapeño \$12**  
nachos, guacamole, salsa, pico de gallo, green onion

**Rock Shrimp Quesadilla \$15**  
chipotle, spinach, queso blanco

**Chicken Quesadilla \$14**  
Swiss & Cheddar, cilantro, red pepper, green pepper, onion

**Lobster & Shrimp Fajitas \$34**  
tortillas, guacamole, pico de gallo, salsas

**\*Beef Filet Black Angus Fajitas \$27**  
tortillas, guacamole, pico de gallo, salsa

**Paelia \$37**  
mix seafood, salted, onion

### BREAKFAST

**ICON \$15**  
three farm organic eggs any style, choice of two: bacon, Canadian bacon, sausage, bell peppers, mushrooms, zucchini, spinach, roasted potatoes

**French Croissant \$11**  
scrambled eggs, Swiss cheese, bacon

**Seasonal Fruit Plate And Cottage Cheese \$9**  
\*Smoked Salmon Omelet \$13  
bell pepper, scallion, lemon-dill cream cheese

### 1000 F. Pizzas

**Cheese \$11**  
tomato, mozzarella, basil

**Pepperoni \$13**  
tomato, mozzarella, pepperoni

**California Club \$13**  
Monterey jack, bacon, chicken, lettuce, tomato, avocado, cilantro-lime

**Hawaiian \$15**  
tomato, mozzarella, Canadian bacon, pineapple, cilantro

**BBQ \$15**  
sauce, Monterey jack, mozzarella, jerk chicken, red onion

### FRESH & BAKED PASTAS

**Mac & Cheese \$13**  
backed cavatelli, fontina cheese

**Fettuccine Alfredo \$17**  
garlic cream and Parmesan

**Lasagna Brooklyn Style \$17**  
cheese, meat sauce, sausage, tomato

**Spaghetti & Meatballs \$17**  
parmesan, jack cheese

**Linguine Carbonara \$15**  
bacon, Parmesan cheese

**Gnocchi \$17**  
homemade, four cheese sauce

**Maine Lobster Ravioli \$25**  
vodka pink sauce

**Linguine With Mix Seafood \$33**  
garlic, tomato sauce, basil

**Add Chicken \$5 - \*Steak \$7 - Shrimp \$7**  
\*Gluten free and Whole Wheat available

### FISHES

**Florida Fresh Fried Snapper \$23**  
seafood, Jollof rice

**Fresh Cajun Mahi-Mahi \$25**  
banana-coconut, jasmine rice, green salsa

**Grilled Salmon \$24**  
lemon sauce, asparagus, crispy capers

**Sautéed Shrimp \$27**  
Jerk spices, rice, mango and black beans

**Branzino \$37**  
Mediterranean spa bass, cooked in a bag, shrimps, tomato, black olives

### MEATS

**Chicken Parmigiana \$23**  
breaded chicken breast, fresh tomato sauce, mozzarella, spaghetti pomodoro

**Fried Chicken \$21**  
southern style, cole slaw, fries

**\*Surf & Turf \$25**  
spaghetti, rice, black beans, mushrooms

**\*Filet Mignon Diane \$43**  
mushrooms, caramelized onion, madeira sauce, mashed potatoes

**\*Prime New York Steak \$37**  
au jus, asparagus, fries

**BBQ Danish Ribs \$25**  
cole slaw, fries

\*Consuming Raw Or Undercooked Meats, Poultry, Seafood, Shellfish, Or Eggs May Increase Your Risk Of Foodborne Illness. Especially If You Have Certain Medical Conditions. To ensure you have a great experience at our restaurant we would like to share some of our policies with you. Please be aware of signs and posted menu offers before making your selection. We are unable to combine promotions. Drink refills will be charged. Unfortunately our POS system does not allow more than 3 ways payment. Please ask your server for any questions regarding charges, promotions, and portion sizes. Be ready to show ID for alcoholic drinks and credit card payments. Taxes Not Included In Prices. A Mandatory 20% Service Charge Will Be Added To Your Check. Thank you for choosing us.















the PLACE  
RESTAURANT & BAR

# HAPPY HOUR

## BIG DRINKS

### PROMO FOOD MENU

		
SEAFOOD SOUP \$14	CHICKEN MILANESA \$16	BBQ RIBS \$16
ADD HALF MAINE LOBSTER TO ANY DISH \$15		
		
STEAK FAJITA \$17 CHICKEN FAJITA \$16	NY-STEAK & FRIES \$18	BRUSCHETTA \$12
ADD HALF MAINE LOBSTER TO ANY DISH \$15		
		
FETTUCCHINE LOBSTER & SHRIMP \$22	SEAFOOD PABELLA \$23	SURF & TURF \$25
ADD HALF MAINE LOBSTER TO ANY DISH \$15		

\*Consuming Raw Or Undercooked Meats, Poultry, Seafood, Shellfish, Oysters Or Eggs May Increase Your Risk Of Food Borne Illness. Especially If You Have Certain Medical Conditions.  
TAXES NOT INCLUDED IN PRICES. A MANDATORY 20% SERVICE CHARGE WILL BE ADDED TO YOUR CHECK.  
\*DAILY SPECIALS ARE NOT INCLUDED IN ANY PROMOTIONS.



Find tacos, cheap dinner, Max's

Near Miami Beach, FL

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News Cafe South Beach Claimed

1139 reviews Details

Share

Breakfast & Brunch, American (Traditional) Edit

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Map data ©2019 Google

800 Ocean Dr

Miami Beach, FL 33139

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(305) 538-6397

newscafe.com

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See all 767

"What's most interesting is the view of the cars stuck in traffic on literally the worst part of **Ocean Drive**." in 150 reviews

"Aside from that the food is fantastic, I had the Smoked Salmon Benedict as well as the **Crab Cake** Benedict the next day. " in 14 reviews  
**\$18.75 Crab Cakes (2)**

"Good service The eggs florentine were unique with a **cream cheese sauce** versus an holandaise sauce. " in 26 reviews

Show more review highlights

You Might Also Consider

Sponsored ⓘ

Bourbon Steak by Michael Mina

423 reviews

Mike M. said "Wife and I decided to finally try this place out since it's walking distance from our condo. We setup a reservation through OpenTable for 10pm 7/19/14. We arrived promptly and were told our table would be 10 minutes, we sat at the..." [read more](#)

in Steakhouses

Juniper On The Water

894 reviews

Isaac S. said "I'm giving this restaurant 4 stars partly because I suspect that it will be receiving many 1 star reviews soon. I 100% recommend Juniper on a non holiday day or night. However, I and a couple hundred other people decided that..." [read more](#)

in Seafood, American (new), Breakfast & Brunch

Ask the Community

Yelp users haven't asked any questions yet about News Cafe South Beach.

Today **Open 24 hours** [Open now](#)

[Full menu](#)

\$\$\$

Price range **\$11-30**

**Health Score** **Pass**  
Powered by HDScores

Hours

Mon	Open 24 hours
Tue	Open 24 hours
Wed	Open 24 hours <a href="#">Open now</a>
Thu	Open 24 hours
Fri	Open 24 hours
Sat	Open 24 hours
Sun	Open 24 hours

[Edit business info](#)

More business info

Kids Menu

Yes

Takes Reservations

No

Delivery

No

Take-out

Yes

Accepts Credit Cards

Yes

Accepts Apple Pay

No

Good For

Breakfast, Brunch, Lunch

Bike Parking

Yes

Wheelchair Accessible

Yes

Good for Kids

Yes

Good for Groups

Yes

Ambience

Casual, Touristy, Classy

Noise Level

Average

Alcohol

Full Bar

Good For Happy Hour

Yes

Page 312 of 765

https://www.yelp.com/biz/news-cafe-south-beach-miami-beach?sort\_by=date\_desc 1/8



## Recommended Reviews for News Cafe South Beach




 Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more.](#) 

Sort by **Newest First** ▾ Language **English (1108)** ▾



[Start your review of News Cafe South Beach.](#)






**Annie U.**  
Costa Mesa, CA  
 1 friend  
 16 reviews  
 7 photos

     7/17/2019

Waited 56 minutes after ordering and never got my food. They sold out of croissants at by 8am. Poor service!!! Don't waste your time or money here!





**Jessica H.**  
Water Valley, MS  
 76 friends  
 33 reviews  
 17 photos

     7/16/2019

This was a great spot for some people-watching and yummy refueling. My entire party enjoyed our breakfast. The portions are large and filling. The beach is directly across the street so the views are great. The drive there is also a great way to enjoy Miami's beautiful scenery!



**Pedro A.**  
Miami Beach, FL  
 32 friends  
 2 reviews

     7/14/2019



It's sad that one of the more originals places on south beach and legendary took the breakfast menu now it becomes another or one more place in ocean drive Very disappointed



**Comment from News N. of News Cafe South Beach**  
Business Manager

7/15/2019 · We apologize for your recent experience, Pedro! Please give us another chance to make it up!



**Fernando G.**  
Miami-Dade, FL  
 43 friends  
 4 reviews

7/14/2019

Outdoor Seating **Yes**

Wi-Fi **Free**

Has TV **Yes**

Waiter Service **Yes**

Caters **No**



**Gourmet G.**  
First to review

### From the business

News Cafe is an iconic but quaint sidewalk cafe, restaurant, and bar located on Miami Beach at the corner of 8th Street and Ocean Drive. Its a perfect spot for a casual meal near the ...

[Learn more about News Cafe South Beach](#)

### You Might Also Consider

Sponsored 



**Barton G. The Restaurant**  
**Miami Beach**

     1173 reviews

 **0.9 miles**

An experiential dining experience that appeals to all the senses featuring New... [read more](#)



**North Italia**

     199 reviews

 **4.0 miles**

Darlenis T. said "I will say the only thing I did not like was the portion size. I am a petite girl, ..." [read more](#)

### People also viewed



**The Tavern**

     691 reviews

\$\$ · American (New), Bars, Breakfast & Brunch



**Maxine's Bistro & Bar**

     835 reviews

\$\$ · American (Traditional), Bars



**Mas Cuba Cafe & Bar**

     118 reviews

\$\$ · Cuban, Cocktail Bars, Breakfast & Brunch



**Palace Bar**

### Collections including News Cafe South Beach

[Welcome to the Neighborh...](#)

By Johnny T.

105 Places

[Miami - Welcome to Miami, ...](#)

By Sarah S.

18 Places

[My South Beach Spring Br...](#)

By Garry C.

12 Places



This place completely lost its vibe  
Food is crappy, overpriced, not fresh

We ordered smoothies and they were made with artificial mix, the waffles were chewy and not fresh, the eggs Benedictine were bathing in cheap artificial sauce, the smoked salmon was like a show sole !! Omg, nothing here was positive!

Stay away from News Café



**Comment from News N. of News Cafe South Beach**  
Business Manager

7/15/2019 · Hello Fernando, we would like to apologize for your recent experience, we are sorry to hear you were... [Read more](#)

[More Collections](#)

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[Find more Breakfast & Brunch near News Cafe South Beach](#)

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## People found News Cafe South Beach by searching for...

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[Beachfront Breakfast Miami Beach](#)

[South Beach Breakfast Miami Beach](#)

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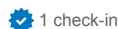
[Tgif Near Me](#)



**Mia G.**  
Washington, DC  
👤 0 friends  
★ 25 reviews  
📷 11 photos



7/13/2019



1 check-in

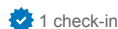
What's going on at this establishment? Something must be in the air for them to be this slow. Slow at being seated, slow at getting water (I'm still waiting for my water after leaving), slow to order, and slow to bring silverware and my check. I felt bad for the waitress... someone must've called out that morning. Anyway, go to Piola where you're treated better, can breathe better, and get water as soon as you're seated!



**Ntoia H.**  
Birmingham, AL  
👤 0 friends  
★ 1 review  
📷 1 photo



7/13/2019



1 check-in

No bueno. Way too overpriced. Came here because they have key lime pie. The key lime pie was EXCELLENT and is the only reason they get another star. It was well worth it. Would be getting more stars, but the service is pretty bad. Idk if someone quit today or just didn't show up. I asked the guy who brought out my pie for a fork and he paused, looked at me, then never came back with a fork. Then proceeded to ask my server for one. She came back soon there after, but sadly with no fork. If it were not for the table next to us so willing to give me one of theirs, I may have never gotten to eat my pie. My table never got our waters... I'm over it. If you like Eaton pies caveman style, this is the place for you!



**Comment from News N. of News Cafe South Beach**  
Business Manager

7/15/2019 · We're very sorry to hear about your experience with this waitress. We assure you we're looking into... [Read more](#)



**Angelica E.**  
Washington, DC  
👤 0 friends  
★ 3 reviews  
📷 11 photos

7/13/2019



Don't waste your time or money if you want to go here for breakfast or coffee. Definitely a concern about cleanliness. Way over priced for what you get . The only positive is friendly staff and great spot for people watching.



**Comment from News N. of News Cafe South Beach**  
Business Manager

7/14/2019 · Hi Angelica, We appreciate you sharing the feedback from your recent experience. We always strive to... [Read more](#)



**Megan L.**  
Murfreesboro, TN  
0 friends  
12 reviews  
35 photos



7/12/2019

We stopped her me for breakfast while exploring town and it was meh- nothing really separates it from a normal breakfast. I ordered the special- 2 eggs, meat, potatoes, coffee and toast (all for \$13). Beside the not hot potatoes, it was pretty good- a basic breakfast. If you are in the mood for just a normal, no fancy smancy breakfast then this place will work



**Comment from News N. of News Cafe South Beach**  
Business Manager

7/14/2019 · Hi Megan, We appreciate you sharing your feedback with us. But at News Cafe, we always strive to... [Read more](#)



**Loan P.**  
Lawrenceville, GA  
106 friends  
11 reviews  
13 photos



7/8/2019

We here for a quick breakfast before heading out. The food was actually really good and the Service was great! The portion was perfect and the price was okay. I would definitely recommend this place for breakfast!



**Comment from News N. of News Cafe South Beach**  
Business Manager

7/9/2019 · Thanks for sharing your experience with us, Loan! We're happy to hear you loved our food and... [Read more](#)



**Alejandra B.**  
Miami, FL  
0 friends  
9 reviews  
6 photos



7/7/2019

Very disappointed. Just had breakfast and the service was horrible. They took forever to bring our food and forgot one of our drinks. Ordered pancakes and did not bring syrup, had to ask 2 different people for it and it took another 10 minutes. The food was barely warm. The servings were small and very expensive. I know Miami Beach is expensive but for 3 breakfast and 3 juices \$87 is ridiculous, especially when the food and service were not good.



**Comment from News N. of News Cafe South Beach**  
Business Manager

7/9/2019 · Hi Alejandra, We appreciate you sharing your feedback with us. We're sorry to hear about your recent... [Read more](#)

**Scott M.**  
Pisgah Forest, NC

7/6/2019

Page 315 of 765



👤 1 friend  
★ 69 reviews



Historic and nostalgic feel.

Servers are super nice.

Prices are high for what you get.

Food is so-so.



Comment from News N. of News Cafe South Beach  
Business Manager

7/6/2019 · Thanks for hanging with us, Scott! We look forward to serving you again soon.



**Raymond R.**  
Miami Beach, FL  
👤 69 friends  
★ 23 reviews  
📷 1 photo



7/5/2019

After 30 + years they sold out to a French Group that is currently running the establishment like a night club. The entire staff was fired, some of them were there for the full 30 years. I ordered one stellar beer, and it cost \$16 dollars! No thank You, I will never be returning to this tourist rip off trap!



**Rick K.**  
Miami Beach, FL  
👤 0 friends  
★ 14 reviews



7/5/2019

Totally disappointed. The food ha gone downhill while the prices have gone up. Told it is under new management and it clearly shows. Won't be back. The fruit was old and omelette lack veggies



Comment from News N. of News Cafe South Beach  
Business Manager

7/6/2019 · Hello Rick, thanks for sharing your feedback with us. We truly value your opinion. We're sorry to...  
[Read more](#)



**Carl H.**  
Miami Beach, FL  
👤 2 friends  
★ 5 reviews  
📷 3 photos



7/4/2019

We are long-time customers at the News Cafe. It's been our go-to breakfast spot for decades, but they are under new management and the menu and feel of this South Beach institution is diminished. The menu has lost several featured items, like their renowned gazpacho that was featured in the South Beach diet. In fact all soups are gone. There's less food and more Happy Hour promotion, making the historic News Cafe more similar to all of the other Ocean Drive mediocrity. Bring back your gazpacho, soups and food items that made this one of South Beach's best cafes.



**Shanen C.**  
Miami Beach, FL  
👤 0 friends  
★ 1 review

7/4/2019





Came in to news cafe after a good night of drinks and partying had a small step back with the delayed food but the Manager David did everything possible for our food to be in our table and made sure we were happy with everything !!!! This guy really knows the meaning of customer service I definitely will be coming back (FYI he only works night time so if you go ask for him great guy!!)



Comment from News N. of News Cafe South Beach  
Business Manager

7/6/2019 · Thanks for sharing your feedback with us, Shanen! We're happy you had a great time! We look forward... [Read more](#)



**BeautifullyMarked A.**

New Rochelle, NY

517 friends

10 reviews

1 photo



7/4/2019

TERRIBLE CUSTOMER SERVICE!!!! There are 3 people here at the restaurant and myself and my bridal party came to eat (a total of 8 of us) we waited 25 mins for someone to even address us. When we complained about that the manager who lied to me and told me his name was "Danny" when it was David was a dick! He told me he has been a manager for 10 years here which is another lie. Please fire him. I never advocate someone being fired but he is an atrocity and an embarrassment to your establishment. We would have spent a ton of money here but after the disgusting service we received that will never happen and I will be sure to share this with any and everyone I know visiting miami.



Comment from News N. of News Cafe South Beach  
Business Manager

7/6/2019 · Hello, we're sorry to hear about your recent experience with your bridal party. We always strive to... [Read more](#)



**Fred C.**

Miami Beach, FL

242 friends

1 review



7/2/2019

Last time I went, service was typical South Beach nonchalance, menu significantly downgraded and food quality mediocre at most.

I'm usually a big tipper, but it was the first time in years I decided not to. Especially that waiter tried to hide the receipt with included gratuity from me. Only to be told that service charge was mandatory and nothing could be done about it.

It used to be one of my favorites places for breakfast on the Beach, but will not go again.



Comment from News N. of News Cafe South Beach  
Business Manager

7/3/2019 · Hi Fred, thank you for bringing this to our attention. We always strive to provide excellent service... [Read more](#)



**M B.**

Lithonia, GA

0 friends

6 reviews

8 photos

7/2/2019



My experience was horrible, the waiter flags you down tell you they have drink specials buy one get one free, but what they don't tell you is that the drinks are \$35 plus they add a \$14.00 service fee to the bill which makes the drink \$52.43 total. We had a party of 12, the food was ok, but the bill came, and everyone's mouth dropped, they added \$14.00 service fee to each bill and then overcharged us for the food we didn't order. They charged my credit card \$18.70, \$52.43 and another \$52.43, when I complained they called the police on us and lied to the police said some of us didn't pay, we showed the police all our credit card slips and pulled up our bank records showing where the restaurant had overcharged us. The manager was very rude to us, told us don't ever come back we were not welcome, not sure if it was because we were black, but it was a horrible experience.



**Comment from News N. of News Cafe South Beach**  
Business Manager

7/3/2019 · Hi M B, We're truly sorry to hear about your recent experience. We always strive to provide great...  
[Read more](#)



**Linh G.**  
San Jose, CA  
9 friends  
16 reviews  
9 photos



7/1/2019

Base on my experience this facility is terrible. They play horrible music. The food isn't up to par; It tasted like reheated frozen food.



**Comment from News N. of News Cafe South Beach**  
Business Manager

7/3/2019 · Hi Linh, thanks for sharing your feedback with us. We're sorry to hear you didn't have a five star...  
[Read more](#)



**Victor V.**  
Houston, TX  
39 friends  
37 reviews  
11 photos



6/30/2019

Went for breakfast. Location great. The food was mediocre. My wife thought the food was terrible. Way to expensive. This resort tax, 20% tax, city tax. Is ridiculous. Will never be back



**Comment from News N. of News Cafe South Beach**  
Business Manager

7/1/2019 · Hello Victor, we would like to apologize for your recent experience, we are sorry to hear you were...  
[Read more](#)

News Cafe

2,758 reviews

\$\$ - \$\$\$, American, Vegetarian Friendly, Vegan Options

Open Now: 12:00 AM - 11:59 PM

Save

All photos (470)

Ratings and reviews

4.0  2,758 reviews

#185 of 756 Restaurants in Miami Beach

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RATINGS

<div></div> Food	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>
<div></div> Service	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>
<div></div> Value	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>
<div></div> Atmosphere	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>

Mentioned in

Our Unofficial Guide to Spring Break in Miami and South Beach

tripsavvy.com

By **TrinSavvy**

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https://www.tripadvisor.com/Restaurant\_Review-g34439-d465689-Reviews-News\_Cafe-Miami\_Beach\_Florida.html

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[Photos](#)[Overview](#)[Menu](#)[Details](#)[Reviews](#)[Q&A](#)

## Details

### PRICE RANGE

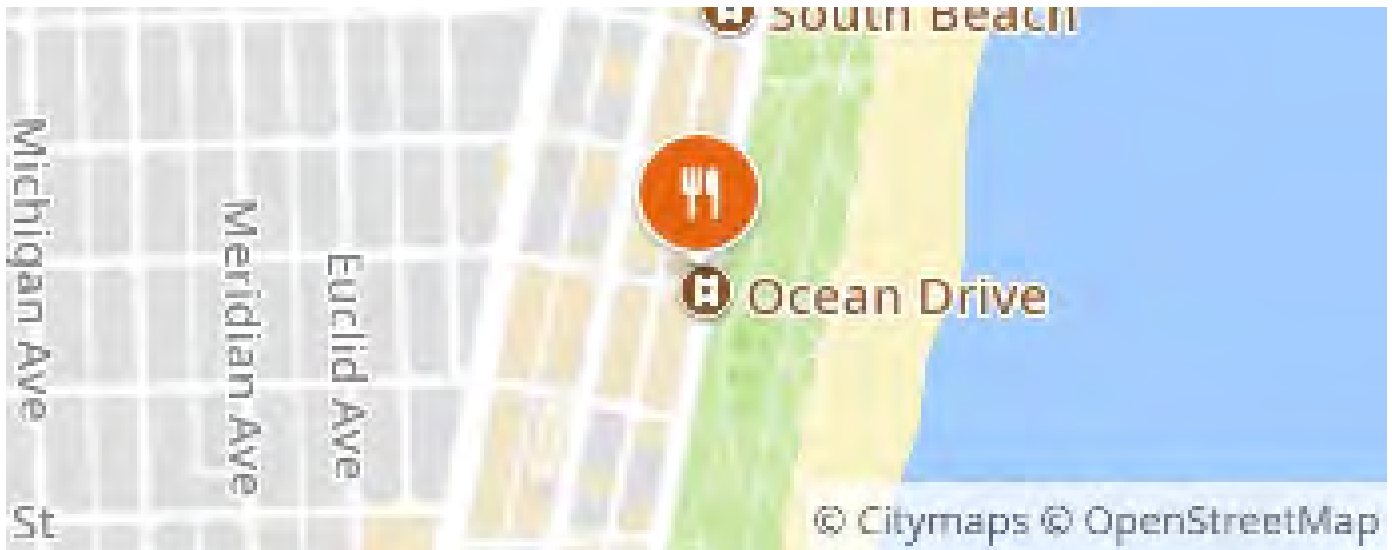
\$12 - \$25

### CUISINES

American

[View all details](#)

## Location and contact



 800 Ocean Dr, Miami Beach, FL 33139-5809 ↗

 **0.2 miles** from South Beach

 [Website](#) ↗

 [Email](#) ↗

 +1 305-538-6397

Is this a **juice / smoothie bar**?

☐ Yes ☐ No ☐ Unsure

## Details

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Photos

Overview

Menu

Details

Reviews

Q&A

8th Street and Ocean Drive. Its a perfect spot for a casual meal near the beach, people-watching, and a cocktail. Breakfast, lunch, and dinner are served 24 hours a day, and a full bar (with TVs) is available from 8am-4am daily.

**PRICE RANGE**

\$12 - \$25

**SPECIAL DIETS**

Vegetarian Friendly, Vegan Options, Gluten Free Options

**MEALS**

Breakfast, Lunch, Dinner, Brunch, Late Night, Drinks

**CUISINES**

American

**FEATURES**

Seating, Highchairs Available, Wheelchair Accessible, Serves Alcohol, Full Bar, Wine and Beer, Accepts American Express, Accepts Mastercard, Accepts Visa, Accepts Discover, Takeout, Free Wifi, Accepts Credit Cards, Table Service


Reviews (2,758)

Write a Review

**Traveler rating**

Excellent	708
Very good	692
Average	357
Poor	113
Terrible	93

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eggs benedict

french toast

potatoes

hummus

burger

people watching

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3/7

Photos

Overview

Menu

Details

**Reviews**

Q&amp;A

Filter ▾

English ✕

1 - 10 of 1,963 reviews



glamourpuss1000  
Liverpool, England



Reviewed yesterday

## Love the News Cafe!

I have been coming here for years and never had a bad experience. On our recent visit we had dinner here twice and brunch once and that's because there is a wide choice of food and drink on the menu, served with a smile and... [More](#)

**Date of visit:** May 2019

Thank glamourpuss1000



Kevinalv1  
Miami, Florida



Reviewed 3 days ago



via mobile

## Great cocktails

The place is very nice and the cocktails too the problem is the wait was a bit long for just two cocktails.

**Date of visit:** July 2019

Thank Kevinalv1



Joanna P, Owner at News Cafe, responded to this review

Responded 2 days ago

Thanks a lot for coming! Please come see us again soon (:



isabellalq  
Miramar, Florida



Reviewed 3 days ago



via mobile

## Drinks

Great place to get some drinks, nice customer service. Just a bit slow but good overall. The view is great and the music is very good



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yelp

# Ocean's Ten Unclaimed

845 reviews [Details](#)

\$\$\$ · [American \(Traditional\)](#), [Diners](#), [Music Venues](#) [Edit](#)

SOUTH BEACH

FLAMINGO / LUMMUS

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960 Ocean Dr

Miami Beach, FL 33139

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(305) 604-1999

[oceansteno.be](#)

[Send to your Phone](#)

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[See all 434](#)

"Of course hostess and staff will do everything to sale you they giant drink, but this is **ocean drive** !" in 62 reviews

"Night time entertainment was also fun, and the location is prime in **South Beach**." in 72 reviews

"This guy next to me ordered this **huge drink** I saw on the Jersey Shore and had two of them!" in 12 reviews

## You Might Also Consider

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The Wynwood Marketplace

34 reviews

4.4 miles away from Ocean's Ten

Apple S. said "This place also called Swamp is an awesome event venue, all outdoors. I've been to a few such as Wynwood Live and Megarumba. There's always lots of food trucks and bars. Sometimes live art. It's good for adults and kids. The only..." [read more](#)

in Pop-up Restaurants, Cocktail Bars, Music Venues

Denny's

4.2 miles away from Ocean's Ten

Viv O. said "I started this review with 3 stars. We were seated within 3-5 mins (GREAT!) Our waitress Janeth (yes with an H at the end of her name) is a sweetheart and very attentive. ... 1 hour later.. I have given this place 5 stars!!!!!!..." [read more](#)

in American (traditional), Diners, Breakfast & Brunch

## Ask the Community

Yelp users haven't asked any questions yet about Ocean's Ten.

## Recommended Reviews for Ocean's Ten

Today 8:00 am - 2:30 am **Open now**

Price range \$31-60

**Health Score** Pass

Powered by HDScores

**Work here?** [Claim this business](#)

### Hours

Mon	8:00 am - 2:30 am
Tue	8:00 am - 2:30 am
Wed	8:00 am - 2:30 am
Thu	8:00 am - 2:30 am <b>Open now</b>
Fri	8:00 am - 5:00 am
Sat	8:00 am - 5:00 am
Sun	8:00 am - 2:30 am

[Edit business info](#)

### More business info

Takes Reservations

No

Delivery

No

Take-out

No

Accepts Credit Cards

Yes

Accepts Apple Pay

No

Parking

Street

Bike Parking

Yes

Wheelchair Accessible

Yes

Good for Kids

Yes

Good for Groups

Yes

Attire

Casual

Ambience

Touristy, Classy

Noise Level

Very Loud

Good For Dancing

Yes

https://www.yelp.com/biz/oceans-ten-miami-beach

Page 323 of 765

1/12



Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more.](#) ×

Sort by **Yelp Sort** ▾ Language **English (829)** ▾



[Start your review of Ocean's Ten.](#)



**Thomas J.**  
Fredericksburg, VA  
👤 541 friends  
★ 16 reviews  
📷 6 photos

★★★★☆ 4/9/2019  
🔍 1 check-in

Came here during the week around mid afternoon

Pros:

- Great Food: we ordered the shrimp and steak tacos
- Calamari (this was ok)
- nice drinks that will have you feeling great!
- Great Ambiance

CONS:

- Over pieced meals. Though they were good... everything was a bit pricey. Life of south beach I suppose.
- Be very distinct in what you're ordering and the price. We felt that the waiter was trying to get over on us beachside we were from out of town. Many times I had to clarify what the prices were and clarifying sizes. Which leads me to the next point.
- Automatic service charge/Gratuity in most of the restaurants. The was our first stop so when I asked what that was I received an indirect answer possibly in hopes of another tip.

Good food but just know exactly what you're ordering or your bill will run up.



**Missy V.**  
Roosevelt, NY  
👤 164 friends  
★ 11 reviews  
📷 12 photos

★★☆☆☆ 4/13/2019  
Not worth it!!

Nine of us were walking down the strip to grab some lunch and we stopped in because the hostess mentioned free shots! We came in all ordered at the same time however had to wait 35 min for a simple chicken finger and French Fry basket. At this point 8 of us had gotten our food and by the time the chicken fingers came, our food got cold. When we stopped our waiter Javier to ask him where the one chicken finger order is, he was nasty and said it's coming you need to wait! He never checked up on us throughout the duration of our time there! We had to ask for silverware, napkins in general and basic tableware. When we asked if we could have the chicken fingers removed just as a principle he said he would discount the bill. When he came back , Javier gave us a "discount" to our drinks that were already discounted on the menu. When we asked to speak to the manager, he said he would take care of it and disappeared with the bill. When he came back he gave it back to us and that's when Javier interviewed and told us that we didn't not have to wait at all which was a lie and then proceeded to tell us to calm down. Mind you we were not loud or angry at all. We did not want to cause a scene we just wanted the meal removed out of the principle however it escalated and both the manager and Javier were putting their hands in our faces and telling us to relax. The food was not spectacular and we didn't even get our free shots until we mentioned it and the bill.

We just were asking for decent customer service and were there to have lunch and have a good time. It's disappointing to have to lower your expectations when dining out.

Alcohol **Full Bar**

Good For Happy Hour **Yes**

Coat Check **No**

Smoking **Yes**

Outdoor Seating **Yes**

Wi-Fi **No**

Has TV **Yes**

Waiter Service **Yes**

Caters **No**



**Juhani P.**  
First to review

## You Might Also Consider

Sponsored ⓘ



**Lure Fishbar**

★★★★☆ 188 reviews

📍 0.6 miles

**Daniele M. said** "The only reason why Lure Fishbar loses a star is because they forgot our appetizer..." [read more](#)



**Catch Of The Day**

★★★★☆ 402 reviews

**Christina C. said** "Went here today for lunch for the first time ever and it was great! I work nearby..." [read more](#)

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**Miami Salsa & Food Tours**

★★★★☆ 8 reviews

\$\$ • Music Venues, Food Tours, Art Tours  
Serving Miami Beach Area



**FIX**

★★★★☆ 54 reviews

\$\$ • Bars, American (Traditional)



**11th Street Diner**

★★★★☆ 645 reviews

\$\$ • American (Traditional), Breakfast & Brunch, Bars

## Collections including Ocean's Ten

**I'm going to Miami ;)**

By Valerie C.

11 Places

**Miami/Ft Lauderdale**

By Samantha G.

19 Places

**Bienvenido a Miami (Beach...**

By Judy C.

16 Places

[More Collections](#)

## Other Places Nearby

[Find more American \(Traditional\) Restaurants near Ocean's Ten](#)

[Find more Diners near Ocean's Ten](#)



Don't waste your time! There are much better places that will value customer service and have delicious food!



**Emily H.**  
Southwest, Las Vegas, NV  
18 friends  
52 reviews  
25 photos

4/10/2019  
Probably the WORST service AND food I have ever had in Miami.  
  
I asked for a side of fruit instead of pancakes and they charged me full price for a fruit and yogurt plate and wouldn't budge on the price (\$10). Our breakfast came to \$70 and we ordered \$5.75 breakfast specials. Tell me HOW.  
  
Our waiter was extremely rude and paid no attention to us at all.  
  
DO. NOT. COME. HERE.



**Apple S.**  
Las Vegas, NV  
241 friends  
888 reviews  
7906 photos  
Elite '19

4/2/2019  
1 check-in  
I spent Sunday afternoon and evening here during wmc 2019 as my girlfriend had a DJ gig here at the event "the frenchies".  
It was so much fun. The staff was great. They would assist me fast and drinks or food came out fast.  
Phone service was bad unless I walked towards 10th street. They normally provide free WiFi but it wasn't working that day.  
I ordered the Cobb salad without bacon and it was super big! Delicious and tons of chicken.  
Funny is that my friend ordered the same 2 hours before me and hers was not even half the size of mine :)  
It was expensive but as expected for ocean drive. Quality and taste I expected really bad as it's ocean drive but it was really good!  
I paid \$27 (including tax and gratuity) for it...  
The drinks were all large and really good.  
The atmosphere was fun, I had a blast being there for hours.



Cobb salad very big and my friend hers was only half this size :)



Wmc 2019



See all photos from Apple S. for Ocean's Ten

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Best of Miami Beach

Things to do in Miami Beach

People found Ocean's Ten by searching for...

Fish Bowl Drinks Miami Beach

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- Tgif Near Me

**Graham M.**

Tampa, FL

34 friends

9 reviews

6/16/2019

If I could give zero stars I would. Watch your bill. Waitress overcharged our friends because they were drunk and her gratuity was larger because of it. Also, why charge guaranteed gratuity for a couple of 2? Drinks were great.. food was ok.

**Crystal S.**

Miami, FL

203 friends

1 review

6/18/2019

Food and drinks were awful and service sucked. Our waiter came twice to give us our drinks and provide limes after they were asked after 3 times. Then it started to down pour and he never once came out to see if we needed to move or were okay. But at the end of the day his tip was already included at 20 percent so I can see why we had poor service.

**Clarelly L.**

Miami, FL

12 friends

99 reviews

71 photos

Elite '19

2/27/2019

1 check-in

first time in this location. it was recommended by a friend of mine. it was two of us, if it's one or two people you get sat in the smallest table. you can't even put another table together, mind you the drinks take up half the table already. i felt like i was going to end up eating the table decorations of how small and squished i felt. i like my space and like to enjoy my food. one thing i can't stand is when restaurant suggest you to put your bag on the floor.

the drinks are really good. we got the big drink which is about 40\$ but it's buy one get one. which with one you're GOOD trust me.

i ordered a turkey wrap with fries which was nice but the main course was the crabs. the sizing was perfect but NO season at all. they bring you veggies or the side you'll like with the melted butter. the crabs come cold, i'm that person that likes them somewhat warm. so it was kind of eh for me. the music and people walking around gives it such a great feel to the miami life style which is great. the restaurant is def on the pricy side but being on the beach that's normal.

i would like to come during the weekend or at night time. i came here on a monday! overall it's a good place and location.



miami vice big drink.

**Bill G.**

Las Vegas, NV

0 friends

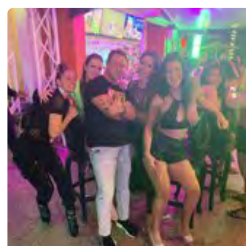
1 review

14 photos



5/23/2019 · Updated review

This place is everything South Beach is about. The place itself is vibrant, open and beautiful from the second you enter from the beach. Beautiful latin staff everywhere greeting you with huge smiles while they shake their hips to the amazing band performing on the stage. I came all 3 nights I was in town and it was the same band named La Linea. Best cover band I've ever seen anywhere - hands down. If you come to South Beach, you can't skip this place. On top of all that the food was pretty amazing too. Favorite place in Miami, will come back every t



[See all photos from Bill G. for Ocean's Ten](#)

★★★★★ 5/17/2019 • Previous review

This place is everything South Beach is about. The place itself is vibrant, open and beautiful from... [Read more](#)



**Jeremy K.**  
New Hyde Park, NY  
0 friends  
2 reviews

★☆☆☆☆ 6/17/2019

Awful. Food was bad, especially the guacamole. Completely overpriced. Literally the worst cocktails I have ever had. Please don't make the same mistake that we made.



**Ron P.**  
Washington, DC  
0 friends  
3 reviews  
1 photo

★☆☆☆☆ 6/10/2019

I would never come back to this place ever!!!! They tell you one price as you walk pass and when you sit down the bill is something different, you can not get a refill on the hookah coals the manager(Dieago) is what i was told but i know that's not his name the service here is all about money and not making the customers feel welcome PLEASE never go there i wouldn't go there if that was the last place on earth!!! Food is so bad and rushed pleas keep walking if you see this place!!! The picture below is the guy who told us lies and rushed us to leave when he saw we no longer wanted to drink and just wanted hookah after we paid \$124.



**Gina P.**  
Miami, FL  
1 friend  
3 reviews

6/16/2019





They do anything they can to get you in there and once you sit, forget all about you . Offer free shots which never came , I asked 3 times for a soda which I never got yet they have more then enough staff standing around hounding people to come in. The food took forever to come and the waiter never came back once to check on us. It's a scam with bad customer service which seems to be the theme in Miami. There are better places . Overpriced food especially for the service .

**Steven L.**

New York, NY

👤 155 friends

★ 36 reviews

📷 67 photos



1/21/2019

This was such a gorgeous place to meet up, grab a bite and dance!

Food: Excellent  
Drinks: Delicious  
Entertainment: Phenomenal  
Environment: Beautiful  
The Sauce? Confirmed.



Vibes

**Lauren S.**

Conshohocken, PA

👤 74 friends

★ 254 reviews

📷 207 photos

Elite '19

5/16/2018



All the restaurants on ocean drive have workers that try to lure you in with different food or drink specials. We didn't do our research ahead of time like I usually do before going somewhere. We came here for the 2 for drink specials.

I got a huge mudslide drink and my husband got a mojito type drink. They were both good and huge drinks, but it was still around \$20, which is still expensive even though we just had to pay for the one drink. I got crab legs for dinner. They were a little salty and over cooked in spots. It was ridiculously expensive as well.

We got good photos with our huge drinks but I would never go back. If we go back to Miami I'll do my research before going out.



Mojito and mudslide



**Dia F.**

Dallas, TX

31 friends

124 reviews

293 photos

Elite '19



7/5/2018

1 check-in

The food is mediocre compared to the other places here. They also have hookah.

The service is great! And the atmosphere makes up for the food. I go to this place everytime I am in Miami. I will return again.



**Lisette V.**

Miami, FL

65 friends

154 reviews

3/25/2019

28 photos



Typical overpriced restaurant on SOBE with mediocre food.

\$18 for 6 mozzarella sticks with barely any dipping sauce under a small basket of old fries.

My girl friend liked her churrasco with fries while my other friend did not like her burger which she said was flavorless. I had the steak tacos, the meat was flavorful but the toppings were not.

We also shared the large margarita and the large white sangria. Both were drinkable.

The server was nice and brought us shots at the end, obviously WELL tequila.

I would try a different restaurant if you're at SOBE.



**Spuriga A.**  
Pacific Palisades, Los Angeles, CA  
49 friends  
13 reviews  
11 photos



10/24/2018

Happy hours here is fake !!!

When you walk in they say by one get one free all the drinks and when you order it they have to be big drinks.



**Vera R.**  
Carrollton, TX  
3 friends  
15 reviews  
13 photos



12/16/2018

The bouncer Franklin was super friendly and brought us in! We sat in David's section by the patio. He's was super funny and attentive

First off the drinks were amazing and worth the amount we paid. It's practically a double shot of a the alcohol! We also received complementary shots of tequila!

Food I had to rate a 10!! I had the 10oz churrasco with white rice and black beans. As an appetizer I had the ceviche. It wasn't too overly limony.

Definitely coming back!





[See all photos from Vera R. for Ocean's Ten](#)



**Michael D.**

Draper, UT

0 friends

5 reviews

8 photos

★ ★ ★ ★ ★ 9/14/2018

The worst food on Miami Beach and way to \$\$\$\$

Do not eat anything from this place. I can't believe I paid to eat at this place!!!



[See all photos from Michael D. for Ocean's Ten](#)



**Diana A.**

Tampa, FL

448 friends

196 reviews

127 photos

2/1/2019





So they stop us and say "free shot, but one get one on drink and 30% off your food"

Beware of these people it's a scam. I do not mind spending money but what I do mind is false advertisement.

Our server was spanish... we are fluent in Spanish so we spoke in Spanish. So there is no way anyone could say there was a language barrier of any sort.

We got our free shot... the only thing that was true. The buy one get one was only on the big drinks. Then when we were ordering the seafood platter that was \$95. We asked how many lobster tails there are he said one but we could order for two ... we weren't that hungry so we said no. He told us we can add another lobster tail for an upcharge and still have the sampler for one.

Wellllll... here comes the check. Seafood player went from \$95 to \$190 and no 30% discount to add insult to injury. He tried every excuse in the book. Finally gave us the discount but we were still charged for the plater for two even though we did not ask for that. BS



**Larry W.**  
Monterey, TN  
0 friends  
1 review



6/7/2019

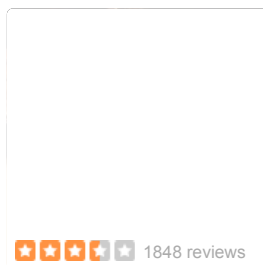
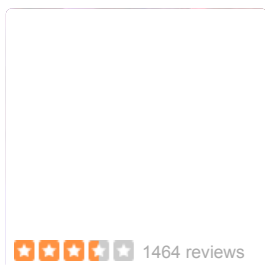
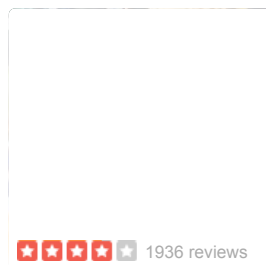
Mary M the server hooked with BOGO free. Bottom line, three drinks two nacho's \$106.17. I have learned my lesson I will NEVER go to another restaurant in Miami Beach without consulting with TripAdvisor first. They see tourist coming from a 100 miles, the only people that could be giving them high reviews are the locals.

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### Best of Yelp Miami Beach – American (Traditional)


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### You Might Also Consider

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**Bourbon Steak by Michael Mina**

★★★★★ 417 reviews

**Ozzy R. said** "My first review on a restaurant EVER. I made a reservation for valentine's day but was not told about their \$145 per guest price tag. I kindly let my waitress know that I couldn't afford this and left to valet to pick up my car. I..." [read more](#)  
in Steakhouses

**Graziano's in Brickell**

★★★★★ 174 reviews



**Kelly C. said** "Was in town for a weekend getaway with my husband. We ate here on a Sunday evening at 8:30 and the place was almost empty. We enjoyed good service by our waiter and his assistant. The waiter suggested a craft beer that my husband..." [read more](#)  
in Steakhouses

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## Oceans Ten

960 Ocean Dr, Miami Beach, FL

2.9

1,337 reviews

Sort by: Most relevant ▾

Like

**Alejandro Carvajal**  
Local Guide · 26 reviews · 47 photos  
2 months ago

The service was great. I loved the environment and music, but drinks and food were overpriced, and not much alcohol in them. We order a sampler (\$37). Nothing major or out of this world(Fried calamari, 5 piece of chicken wings, 3 piece of ... [More](#)

Like

**Daniele Gerla**  
Local Guide · 34 reviews · 10 photos  
2 months ago

A drink it's enough. The hostess and the entrance bring us to a table. After few minutes arrives the waiter and we ask two beers. She says "if you want only a beer go to the bar to take it". So I go and the barman says to me.. Do you have the table? You have to order to her. At the end the barman gave me the two beers paying also the service 20% compulsory. I would like to ask which service if i had to go to the bar to take drinks? Not suggested.

Like

**Miguel Bardales**  
7 reviews  
2 weeks ago

Nasty food. Bad customer service and expensive. I doesn't get any worse than that. Don't waste your money here.

Like

**Dan**

Oceans Ten

960 Ocean Dr, Miami Beach, FL

2.9

1,337 reviews

Sort by: Most relevant

Write a review

Like

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Like

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https://www.google.com/search?rlz=1C1GCEV\_enUS851US851&ei=fzkvXZGmHYHr5gLdx5WAAw&hotel\_occupancy=&q=Oceans+Ten&oq=Oceans+... 2/2



Photos

Overview

Reviews

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Ocean's Ten

1,474 reviews

\$\$ - \$\$\$, American, Bar, Seafood

Open Now: 9:00 AM - 5:00 AM

Save

All photos (320)

Ratings and reviews

2.5  1,474 reviews

#703 of 756 Restaurants in Miami Beach

RATINGS

<div></div> Food	<div><div></div><div></div><div></div><div></div><div></div></div>
<div></div> Service	<div><div></div><div></div><div></div><div></div><div></div></div>
<div></div> Value	<div><div></div><div></div><div></div><div></div><div></div></div>
<div></div> Atmosphere	<div><div></div><div></div><div></div><div></div><div></div></div>

Details

CUISINES

American, Bar, Seafood

[Photos](#)[Overview](#)[Reviews](#)[Q&A](#)

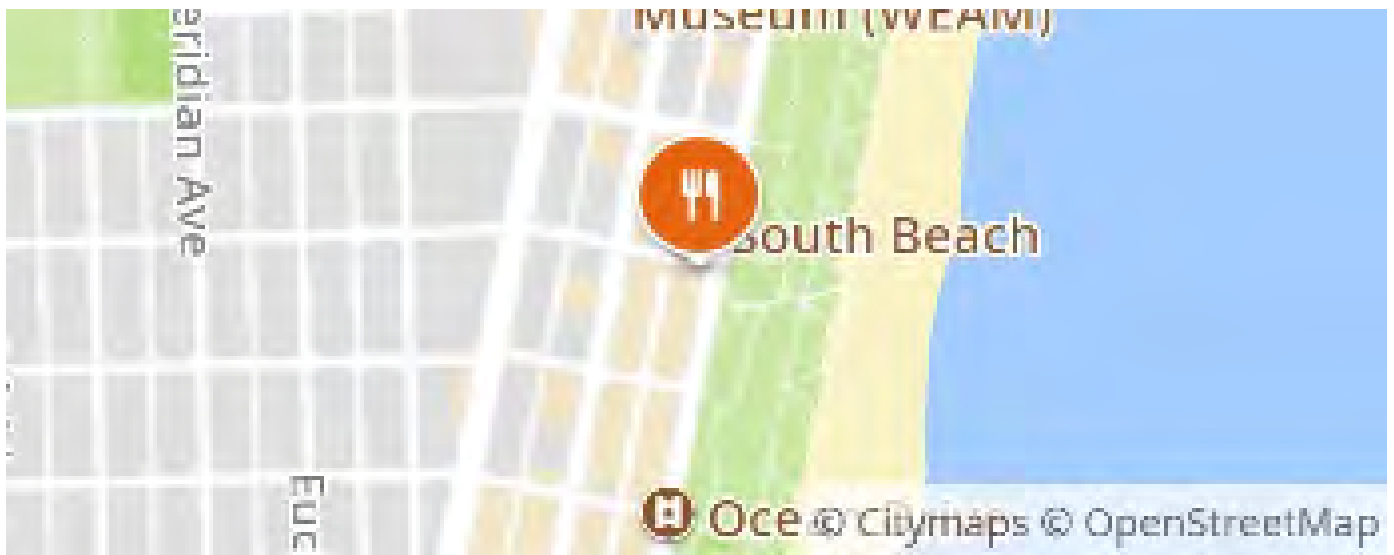
### FEATURES

Outdoor Seating, Seating, Television, Wheelchair Accessible, Serves Alcohol, Full Bar, Accepts Credit Cards, Table Service

[View all details](#)

Features

### Location and contact



960 Ocean Dr, Miami Beach, FL 33139-5013 ↗

0.0 miles from South Beach

Website ↗

Email ↗

+1 305-604-1999

Does this restaurant offer **outdoor seating**?

☐ Yes ☐ No ☐ Unsure

**Reviews (1,474)**

[Write a Review](#)

**Traveler rating**

Page 338 of 765

[Photos](#)[Overview](#)[Reviews](#)[Q&A](#)

Very good

110

Average

130

Poor

139

Terrible

388

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English ✕

1 - 10 of 907 reviews



laurasmg

Oslo, Norway



Reviewed 2 weeks ago

**Restaurant visit**

Nice place, good drinks, good dj and very friendly staff :) and perfect location. veeeery good strawberry daquiri:)

**Date of visit:** June 2019

Thank laurasmg



ronniej1

Myrtle Beach, South Carolina



Reviewed 3 weeks ago



via mobile

**Honeymoon Suckers**

I never in my life as going to have my wife and I get suckered into the trap of ocean Blvd BOGO prices. This skinny chick had us hooked line and sinker with this get two for the price of one deal. We thought it was a great deal and a way to save drinking money but we were oh so wrong. We ended up with a bill of \$123. All we had was a hookah and the so called BOGO deal. The waiter never checked on us. Fun Right ? Then on top of that there was a %20 service charge on the bill. The drinks was watered down. We staying the heck from ocean Blvd. Reading up about the area is that the place is known for that charge. Me and my wife have made a decision to not come back to Miami Beach.

[Show less](#)**Date of visit:** June 2019[See all 4 reviews by ronniej1 for Miami Beach](#)[Ask ronniej1 about Ocean's Ten](#)

Thank ronniej1



[Photos](#)[Overview](#)[Reviews](#)[Q&A](#)

814famg

Vaerloese, Denmark

Reviewed 4 weeks ago  via mobile

## Ocean drive Lunch

Perfect service and location, loud music - part of the place actually it worked fine.

Our two kids got a kids menu, two cokes, and we shared two starters, a bottle of water, one glass of wine and two salad

Food ok, a bit surprise when we got the bill, all prices was without tax + 9% and service charge +20% with added in total \$34 to our bill, and it landed on \$148

Bone appetite

[Show less](#)**Date of visit:** June 2019[See all 4 reviews by 814famg for Miami Beach](#)[Ask 814famg about Ocean's Ten](#)

Thank 814famg



*This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.*

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\$\$ - \$\$\$, Brew Pub



**Pane & Vino** 3,635 Reviews

\$\$ - \$\$\$, Italian

**Santorini by Georgios** 1,345 Reviews

\$\$ - \$\$\$, Seafood, Mediterranean, Gre



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[Start your review of Ocean's Ten.](#)




**Mihir S.**  
Chicago, IL


 678 friends

 1387 reviews

 138 photos

**Elite '19**

 12/13/2017

 1 check-in


We came in for the 2 for 1 drink specials which were decent and our server was sweet. They have TV's to watch the games on as well as a large outdoor area with a stage to watch live bands.

The place is casual but they offer items on the menu up to \$145 which is baffling.





Great live bands here!






**Megan W.**  
Violet, LA

 83 friends

 2 reviews

 2 photos

11/13/2018

- Alcohol **Full Bar**
- Good For Happy Hour **Yes**
- Coat Check **No**
- Smoking **Yes**
- Outdoor Seating **Yes**
- Wi-Fi **No**
- Has TV **Yes**
- Waiter Service **Yes**
- Caters **No**



**Juhani P.**  
First to review

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- I'm going to Miami ;)**

By Valerie C.

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Wish I had a picture of the menu because the one listed in photos is different. We were welcomed by multiple staff members. We were shown the menu outside before sitting . We ordered the paella with seafood which we were told sold serves two and the price was listed as 95. We waited over 30 min for our food. The dinning area only had three other tables and those people were having drinks and had all ready eaten. The food was ok, I'm from NOLA, so I wasn't blown away. Fast forward to the check. Paella 159, 31.80 service charge! As we exited not one person thanked us. We passed right by them . We passed another entrance and an another guy asked "mimosas for the lady ". They were so quick to pull us in again but did thank us . Beware you are screwed once you sit down . That hospitality is gone! Oh and BTW I waited tables for 5 years.



Rip off watch that automatic gratuity for mediocre service. We would of given a generous 15% for their



**Tiffany J.**  
Springfield, MA  
25 friends  
5 reviews  
1 photo



2/23/2019

The staff was very pleasant, very attentive, our appetizers came out fast and my god the drinks were great!!! It was like having front row seats to all the entertainment on Ocean Dr.



Miami vice and Frozen Raspberry Margarita



**Stacy M.**  
Baltimore, MD  
0 friends  
10 reviews

6/4/2019

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This was our last day in Miami, so we've experienced some of the restaurants so far. On South Beach everyone is trying to get you to come in their restaurant and eat. Ocean's Ten was offering a breakfast deal for \$5.95 which you couldn't beat that. I wasn't expecting something over the top fantastic, but it was fair! We ordered pancakes, eggs, meat, and potatoes. The waitress didn't even introduce herself we had to ask her name and she was looking at us like we did something wrong! The service was not that great, I've been to better during my stay their. The pancakes taste like they were out of a box and we asked for 3 eggs but it look like 1, overall I guess you get what you paid for. Would I go back No!



**Mark M.**  
Miami, FL

👤 227 friends  
★ 1867 reviews  
📷 11461 photos  
Elite '19



12/9/2018



What a fun place for drinks and live music. Every time I go here they have a fun band performing. It's a nice open environment but it's not cheap. Drinks are pretty pricey.



**Shana W.**  
Atlanta, GA

👤 149 friends  
★ 4 reviews  
📷 1 photo



6/2/2019

My friend and I came here for lunch on a Sunday. The waitress was extremely rude and not attentive. After placing our orders, they came out incorrectly. I had the BBQ chicken sandwich. The meat was chewy and tasted like it wasn't fully cooked. I also asked for tomatoes and pickles. The waitress insisted they didn't have pickles although it was a part of their Cuban sandwich. I informed her the kitchen forgot to add the tomatoes and pickles to my sandwich. I also asked for the sour cream to be placed on the side. That was also forgotten. When mentioned, she walked away and then brought back ranch dressing. Needless to say, I didn't eat my food and the service was terrible.

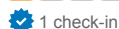


**Brendan S.**  
Boston, MA

👤 7 friends  
★ 100 reviews  
📷 67 photos  
Elite '19



5/8/2018



Becca:

As you can see from other reviews, place is a huge scam with rude servers.

Came here for a quick breakfast with my mom before heading to the beach on our mother daughter vacation. This restaurant boasts "\$5.75 breakfast". Similar to most restaurants in the touristy areas of Miami, the host or hostess harasses you to come inside while you view the menu. Hungry and eager to start our beach day, we were quickly worn down and decided to eat at Ocean's Ten before checking Yelp.

We ordered the classic breakfast (\$5.75) and three egg omelette which is supposed to come with one topping, so my mom ordered ham (\$5.75). We also ordered tap water and coffee. A different waiter brought out the drinks, notably bringing out bottled water instead of tap. I told him we wanted tap and he quickly unscrewed the water bottles to pour our drinks and said something like "don't worry".

The food came out pretty fast and was adequate. Classic breakfast comes with 2 silver dollar pancakes that were

obviously frozen and microwaved, 2 eggs, some fragments of burnt bacon. The omelette comes with a piece of toast and potatoes. Overall fine for "\$5.75" in Miami.

When it came time for the bill we waited for 20 minutes and I had to hunt down a waiter to get the bill. Given our experience at some of the restaurants in the city so far, we weren't shocked to see we were way over charged for everything. \$10 for water (even though we asked for tap), \$8 for my mom's breakfast, \$5 for a tiny cup of coffee. When we disputed my mom's breakfast, the waiter, who didn't take her order, said that she "ordered ham AND cheese" so was charged extra (which is a lie, because she's lactose intolerant).

Though I'm not surprised we were scammed, they were very rude when we were inquiring about the bill so we just paid it and left quite annoyed. If you get trapped into eating here be VERY clear about what you're paying for before you order. The two tables next to us got scammed on something else and also left angry.

To add insult to injury, the place automatically adds in 20% tip for their mediocre service. Our meal somehow ended up being \$30+.



**Melissa M.**

Miami, FL

134 friends

27 reviews

30 photos

Elite '19



12/27/2018



1 check-in

i enjoy coming back to oceans ten every-time i'm on the beach. we usually come on weekdays for lunchtime. the waiters are very attentive also. i love the king crab legs they serve here. they have a plate called kings combination where it has steak, fish, crab legs, lobster everything! HUGE enough to share for the price it's well worth it.



surf & turf.



**Robin P.**

Arlington, VA

19 friends

117 reviews

126 photos

Elite '19

5/9/2018





THE FOOD HERE IS HORRIBLE AND OVER PRICED!!!!

Not quite sure the "chicken tenders" were actually made with chicken. The "nachos" that we ordered could have easily been made by a 5 year old in the microwave.

Drinks are not strong and overpriced.

For \$100, yes you heard me \$100 we got two appetizers and two drinks!!!! and the food was barely edible.

The only reason you should go here is if you wanted to people watch because it is right on Ocean Drive and there is some seriously good people watching here.

If you do decide to stop here, do not order food only get drinks.



**Laura B.**  
Indianapolis, IN  
242 friends  
13 reviews  
6 photos



10/27/2018

Super underwhelming and disappointed. We sat outside at about 1 o'clock on Saturday and our server came up got our order and we did not see him again until the check was laid down. We cannot find him for almost a half hour when we were finished with our meal to give him his check and contemplated just leaving. My husband ordered nachos to split with our son and they came out where the cheese was burnt and hard on the nachos so it's stuck together like one big brick. I ordered a veggie wrap and it was delicious. We were given water when we sat down and drink it quickly. It was never refilled for the next hour plus that we were there.

The hostess was great having us come in an approaching us from the sidewalk, but the experience turned sour immediately after.



**Rebekah P.**  
Walnut Creek, CA  
828 friends  
63 reviews  
7 photos



12/6/2018

GREAT DEALS first off! Make you feel good kinda atmosphere, and the service is spectacular. Drinks are HUGE and the pour is ON POINT. Danny is amazing at what he does, glad we stopped in to have a drink and some great appetizers at this popular location. If you're looking to do something Miami ... come here



**Stephen B.**  
Southeast, Denver, CO  
20 friends  
5 reviews

3/2/2019



DO NOT WASTE YOUR MONEY AT THIS CHEAP DIVE!!!

They try to rip you off on EVERYTHING! We ordered orange juice for our 2 young boys and the menu clearly states \$4.95... they tried to make us pay for the "fresh squeezed" OJ that's on a different menu which was \$13...INSANE. Plus, they add a 20% gratuity regardless of the service and an additional resort tax. It's obvious they are used to scamming ignorant tourists. When I told the waitress that I was upset she told me to settle down, and when I asked for the manager she told me i would just have to wait... which I did for 25 minutes and he/she never showed up. RIDICULOUS



**Arielle B.**

Gentilly, New Orleans, LA

👤 243 friends

★ 50 reviews

📷 16 photos



3/23/2019

The waitresses are very rude and do not need to work in customer service. The food is very overpriced but the salmon I had was good so it made up for the price. But, with a \$200 bill I should've been treated way better and the food could have been way more exciting to eat. Fix your staff and maybe people won't be so upset about the bill.



**Erin W.**

Washington, DC

👤 532 friends

★ 50 reviews

📷 345 photos

Elite '19



5/9/2018

🔒 1 check-in

The Hot Mix platter was delicious. Enough to feed 3 if needed. The service was a bit slow due to the restaurant being right on Collins. The happy hour menu is nice and diverse.



Hot mix platter



**Al L.**

Miami Beach, FL

👤 371 friends

★ 378 reviews

📷 2227 photos

Elite '19

2/15/2018



1 check-in

Mediocre to say the least. Definitely not a good experience and I understand that Ocean drive food is overrated. But here is the breakdown::

**Food**  
Overpriced and tasteless.

**Service**  
Wondered where service was because we saw the waiter 3 times and it took 35 minutes each time to see him.  
One to take the order, one to get the food and one to get the check.  
The weather was nice but I was about to get dehydrated without water that I have asked when food was delivered and I was asking for more.

**Decor/ambiance**  
Only star is for the ambiance. Nice spot where you can people watch and get that sobe feel.

**Overall**  
Awful experience to say the least. Didn't enjoy.  
Also the host said she would give us 30% discount if we eat there... wonder where the 30% went because clearly we didn't get it.



**Angelo C.**  
Nashville, TN  
6 friends  
7 reviews

★★★★★ 12/23/2018

We were walking down ocean dr. A lady with a accent stopped us. Invited us to try them out....she was VERY HONEST. About what to order, and what their specially was... we looked at the menu and was SHOCKED over the price, BUT OH MY...we ordered sample platter, ribs and quesadillas.  
OH MY THEY WERE ON POINT. the food was WONDERFUL..GREAT PLACE

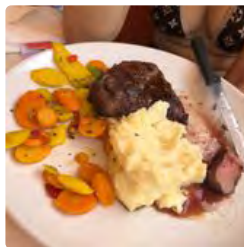


**Staphany G.**  
Houston, TX  
416 friends  
23 reviews  
13 photos

★★★★★ 9/10/2018

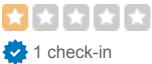
1 check-in

Good food, good drinks , best service! Pretty pricey but well worth it! Our waitress was just fabulous her name is Roberta!



**Mike H.**  
San Francisco, CA  
10 friends  
63 reviews  
66 photos  
Elite '19

7/21/2018



The set up is cool right on Collins Ave the main Miami strip but the food is terrible . Honestly don't waste your time or money. Ordered chicken fingers and fries because everything else was so over priced. The chicken fingers taste like they were from a frozen bag in a local grocery store and deep fried. My buddy ordered chicken nachos and his words were "my 8 year old daughter can do better than this " sucks it's a nice location



**Karl D.**  
Miami, FL  
43 friends  
266 reviews  
1405 photos



Nice place to have drink and listen to live band and energetic group at the stage in open air sitting  
Some customers smocks "cheap" cigars and the smell make us leave the place earlier



**J H.**  
Cottonwood, AZ  
2 friends  
149 reviews  
25 photos

2/16/2019





This place is a total scam.

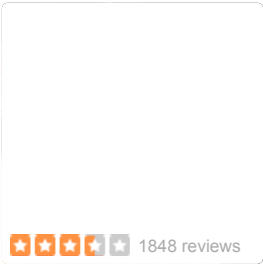
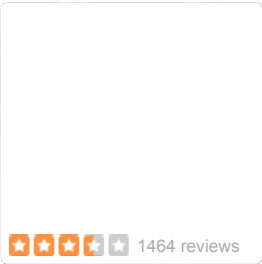
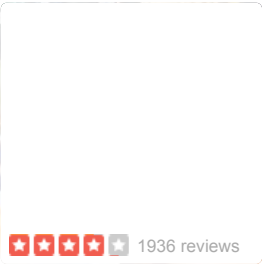
Music  
Friendly staff

Con  
prices are over price for everything  
Surcharges over the top  
Do not take gift cards same as cash  
Food is ok nothing to write home about.

Be careful of this place total scam

147 other reviews that are not currently recommended ▾

Best of Yelp Miami Beach – American (Traditional)



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Bourbon Steak by Michael Mina

★★★★★ 417 reviews

**Ozzy R. said** "My first review on a restaurant EVER. I made a reservation for valentine's day but was not told about their \$145 per guest price tag. I kindly let my waitress know that I couldn't afford this and left to valet to pick up my car. I..." [read more](#)  
in Steakhouses



Graziano's in Brickell

★★★★★ 174 reviews

📍 4.2 miles away from Ocean's Ten

**Kelly C. said** "Was in town for a weekend getaway with my husband. We ate here on a Sunday evening at 8:30 and the place was almost empty. We enjoyed good service by our waiter and his assistant. The waiter suggested a craft beer that my husband..." [read more](#)  
in Steakhouses

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"This cafe was phenomenal and Jeffery was an amazing waiter and very attentive."

in 3 reviews

"If you're in the Miami area looking for some grub or on Ocean Drive a visit to this place is a must!"

in 27 reviews

"Richard was our server and he was prompt and lots of fun."

in 3 reviews

You Might Also Consider

Sponsored ⓘ

Bourbon Steak by Michael Mina

423 reviews

Mike M. said "Wife and I decided to finally try this place out since it's walking distance from our condo. We setup a reservation through OpenTable for 10pm 7/19/14. We arrived promptly and were told our table would be 10 minutes, we sat at the..."

read more

in Steakhouses

Juniper On The Water

894 reviews

Isaac S. said "I'm giving this restaurant 4 stars partly because I suspect that it will be receiving many 1 star reviews soon. I 100% recommend Juniper on a non holiday day or night. However, I and a couple hundred other people decided that..."

read more

in American (new), Seafood, Breakfast & Brunch

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Yelp users haven't asked any questions yet about On Ocean 7 Cafe.

Recommended Reviews for On Ocean 7 Cafe  
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Open now

Price range \$11-30

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Hours

Mon	8:30 am - 12:30 am
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Yes

Takes Reservations

Yes

Delivery

No

Take-out

Yes

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Good For

Lunch, Dinner

Parking

Street

Bike Parking

Yes

Wheelchair Accessible

Yes

Good for Kids

Yes

Good for Groups

Yes

Ambience

Touristy

Noise Level

Loud

Alcohol

Full Bar

Good For Happy Hour

Yes

Outdoor Seating

Yes

https://www.yelp.com/biz/on-ocean-7-cafe-miami-beach?sort\_by=date\_desc 1/8



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**Loann D.**  
Stone Mountain, GA  
0 friends  
2 reviews  
1 photo



7/16/2019

I loved it here because you can't go wrong with happy hour drinks and hookah! Good vibes. Good energy. Good service. 10/10 recommend.



**Kim C.**  
Red Oak, TX  
25 friends  
15 reviews  
7 photos



7/15/2019

Comically large drinks at comically large prices. BOGO... at \$40 each! service was poor & they charged a \$9 "service fee" in addition to tip!! Go somewhere else!



**Comment from On Ocean7 O. of On Ocean 7 Cafe**  
Business Manager

7/15/2019 · Hello Kim, thank you for your honest review. We are sorry to hear about your recent experience, we...  
[Read more](#)



**Katie R.**  
Kutztown, PA  
0 friends  
3 reviews

7/15/2019

Wi-Fi **No**Has TV **No**Waiter Service **Yes**Caters **No**

**Christine S.**  
First to review

## You Might Also Consider

Sponsored ⓘ



**Sparky's Roadside Barbecue**

4.5 stars 631 reviews

3.6 miles

**Karen M. said** "My husband discovered this place last friday ( July 6th) and it was delish!!!! so..." [read more](#)



**Lulu**

4.5 stars 924 reviews

**Stephanie B. said** "I am upgrading my review because the owner reached out to me to offer an apology..." [read more](#)

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**Icon On Ocean**

4.5 stars 98 reviews

\$\$ · American (New)



**Bar Collins at Loews Miami**

4.5 stars 28 reviews

\$\$ · Cocktail Bars, Lounges, American (New)



**Salt Kitchen & Lounge**

4.5 stars 84 reviews

\$\$ · Breakfast & Brunch, American (New)

## Collections including On Ocean 7 Cafe

**IN: Miami, FL**

By Toya D.

21 Places

**I'm in Miami b\*tch!**

By Rebekah T.

58 Places

**#followmeto Miami**

By Joy M.

10 Places

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## Other American (New) Restaurants Nearby

[Find more American \(New\) Restaurants near On Ocean 7 Cafe](#)

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This place is delicious! While this place looks like a little diner on the inside the food is top notch! From the presentation to the quality of the food, this place doesn't disappoint!!!



**Jasmin I.**

Chicago, IL

53 friends

1 review

1 photo



7/14/2019

The food is amazing I had the steak quesadillas the steak was cook to perfection and martinis were amazing. I loved the great service Ronald gave us



**Joseph B.**

Farmington Hills, MI

0 friends

1 review



7/10/2019

Jordan was phenomenal. Best service I've had in South Beach. The BEST. Miranda loved everything too. She's picky but really enjoyed her meal.



**Antoo P.**

Miami, FL

0 friends

3 reviews



7/9/2019

First time coming here had an amazing experience, our server Richard made this an unforgettable experience he honestly was a very cool server and was giving us the best of his attention, I had ordered the margarita pizza and I loved the consistency of the pizza which was very thick yet crunchy. Over all would recommend the restaurant on ocean 7 cafe to anyone coming to Miami Beach its a very fun restaurant to come with family or friends.



**Claudia Q.**

FL, FL

15 friends

4 reviews



7/9/2019

The food served at this establishment is worth more than its price tag & the happy hour is a steal for being right on ocean drive. Will definitely return with more friends!! Ask for Richard, his service is absolutely exceptional. Had a pound of crab legs that somehow left me wanting even more!!



**Destiny A.**

Falls Church, VA

2 friends

38 reviews

44 photos

7/7/2019

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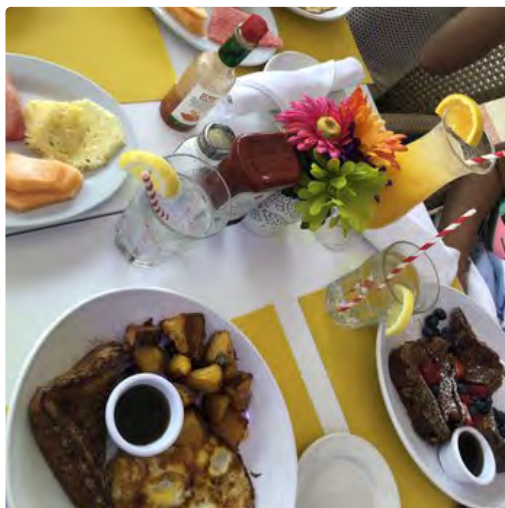
American Food Near Me

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Great breakfast, stopped by here for a breakfast meal before heading to the beach. We each loved our food! And great service. Would def come back again. The French toast was awesome and the fruit was fresh. The bacon was also super crispy just like i like.



**Crystal R.**

Medford, OR

👥 39 friends

★ 2 reviews



6/27/2019

I was surprised at how affordable the happy hour was, the chef paella was amazing and Jeffrey and Pablo treated us like royalty, I will be returning every year after this amazing first visit. The ocean front view and ambience were great



**Cami A.**

Ashburn, VA

👥 0 friends

★ 3 reviews

📷 3 photos



6/22/2019

After a hot day at the beach my husband and I decided to stop at this place for some food and drinks. Our server, Ronald, was very nice and he made we had everything we needed throughout our visit. We got their happy hour special which was a \$35 fishbowl size drink (but one get one free) that was great! We also got the Cuban sandwich and the Caribbean shrimp that was absolutely delicious. Inside of the place is nice and cool but you also have the option to sit outside. Overall, we had a great time with wonderful food and drinks. Thank you Ocean Drive 7!



Caribbean Shrimp, delicious!

**Pamela P.**

Las Vegas, NV

0 friends

3 reviews

4 photos

★★★★★ 6/18/2019

Emanuele is our server. He's super friendly and introduced me to happy hour once I got here. I definitely recommend this place 100% ! La música esta chido! Puro reggaetón! Miami, te amo!



Strawberry margarita on the rocks! Buy one get one free

**Ashley B.**

Detroit, MI

110 friends

153 reviews

169 photos

Elite '19

★★★★☆ 6/18/2019

Like most places on Ocean Drive, we were approached with the BOGO free drinks special so we stopped and stayed for a drink. The drinks are huge, strong and expensive (\$35). Our server also gave us two free shots. They have hookah for \$25 which is good, however they charged us \$12 just to change the coal. Seriously? \$12 for one piece of coal? One drink, a hookah, a piece of coal and automatic service fee that all of Miami seems to charge was \$95. Other than that, it's a pretty nice spot. Right in the middle of all the action and right on Ocean Drive so it's perfect to get drunk, chill, people watch and watch tourists drive around in a circle in rented expensive cars all night.

**Alyssa R.**

Little Falls, NJ

0 friends

2 reviews

★★★★★ 6/17/2019

Our server Evald was so awesome and cute! He recommended the ocean Grilata which was fantastic!

**Angelica F.**

Norwell, MA

246 friends

1 review

1 photo

6/16/2019



This restaurant experience was amazing. I came out to Miami for the first time for my birthday and I wasn't having such a pleasant experience due to inconveniences. Luckily I walked by this restaurant on my lazy day & the manager Jeffery, waiter Cristina, & busser Rey were excellent and provided exceptional experience not to mention the food was absolutely delicious! If you're in the Miami area looking for some grub or on Ocean Drive a visit to this place is a must!



**Cecilia M.**  
Burbank, CA  
👤 10 friends  
★ 4 reviews  
📷 3 photos



6/12/2019

Amazing ! Thanks for a great time ! my boyfriend had a great time for his bday! Great drinks and great lobster



**Jennifer G.**  
Hialeah, FL  
👤 422 friends  
★ 2 reviews



6/10/2019

Evald and Pablo were the best service I have ever received!!!! Coming back for sure because of them!! Amazing!!!!



**Aniyah B.**  
South Beach, Miami Beach, FL  
👤 0 friends  
★ 1 review



6/9/2019

I'm so excited for next because I know EXACTLY WHERE I'm going... ocean 7! EVALD was amazing and treated us nice! Definitely coming back... the chef Paella was delicious!

**Aleksa K.**

Edgewater, Miami, FL

👤 336 friends

★ 1 review



5/20/2019

Ocean 7 was so much fun!! Right in the middle of ocean drive and next to the beach. Very easily accessible (if you're walking). The menu had a lot of options. I chose the mix grill. It came with filet, which was cooked perfectly to my medium rare request. And had lobster added. The perfect mix!!

The restaurant was clean but busy. My server Evald was very attentive even though he had other tables. He knew the menu which was so helpful because we had a lot of questions. He recommended some drinks and the mix grill. The bathrooms were pretty clean although the toilet wouldn't flush. I'd come back!

**Christine O.**

South Beach, Miami Beach, FL

👤 67 friends

★ 1 review



5/20/2019

Richard was our server and he was prompt and lots of fun. The food was delicious and the happy hour drinks are awesome!

**Perri N.**

Portland, OR

👤 19 friends

★ 9 reviews



5/19/2019

Had about the worst experience at a restaurant ever, first we ordered Caprese salad and got a Caesar salad, understandable, then we ordered Martini's and received something blue, they replaced those and they were so bad we couldn't drink them, mostly vermouth. We decided to cut our losses and asked for the check, he had charged us \$38 for the 2 Martini's instead of \$28, we told him and he came back with the bill and had put another \$6 on top of the original mistake.

Never go here! The salad wasn't good either.

Server was #30 Devar/Devon? May 19th



Comment from On Ocean7 O. of On Ocean 7 Cafe

Business Manager

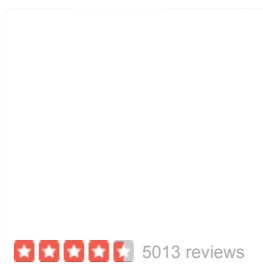
5/20/2019 · Hello Perri N, we are sorry to hear of your less than satisfactory experience with us and hope you...

[Read more](#)

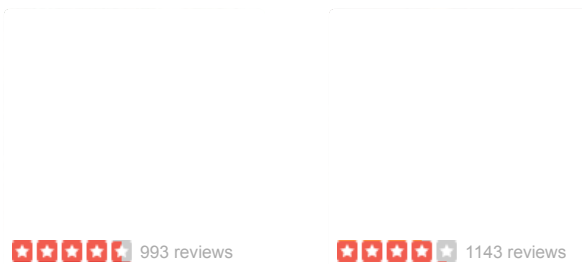
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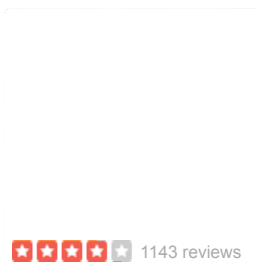
71 other reviews that are not currently recommended ▾

**Best of Yelp** Miami Beach – American (New)

★★★★★ 5013 reviews



★★★★★ 993 reviews



★★★★★ 1143 reviews

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Ash Pizza Parlor

★★★★★ 12 reviews

📍 6.5 miles away from On Ocean 7 Cafe

**Alexandra V. said** "Let me preface this by saying that I live in NYC and am spoiled regularly by exceptional pizza daily. With that said- I love Stanzone and when I heard they were opening up a new spot in the Miami area I was very excited to try. Ash..." [read more](#)  
in Italian, Pizza



Seaspice Brasserie & Lounge

★★★★☆ 771 reviews

📍 4.5 miles away from On Ocean 7 Cafe

We are Miami's hottest spot for amazing seafood and beautiful waterfront dining. Enjoy our happy hour or join us for an evening of fine dining at our waterfront restaurant. Our menu is a testament to our sophisticated techniques and... [read more](#)  
in American (new)

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Find tacos, cheap dinner, Max's

Near Miami Beach, FL

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yelp

# On Ocean 7 Cafe Claimed

221 reviews Details

\$\$ · American (New) Edit

Google

Map data ©2019

660 Ocean Dr

Miami Beach, FL 33139

Get Directions

(305) 455-3270

Message the business

Send to your Phone

See all 219

"This cafe was phenomenal and **Jeffery** was an amazing waiter and very attentive."

in 3 reviews

"If you're in the Miami area looking for some grub or on **Ocean Drive** a visit to this place is a must!" in 27 reviews

"**Richard** was our server and he was prompt and lots of fun." in 3 reviews

## You Might Also Consider

Sponsored ⓘ

Bourbon Steak by Michael Mina

423 reviews

**Mike M. said** "Wife and I decided to finally try this place out since it's walking distance from our condo. We setup a reservation through OpenTable for 10pm 7/19/14. We arrived promptly and were told our table would be 10 minutes, we sat at the..." [read more](#)

in Steakhouses

Juniper On The Water

894 reviews

**Isaac S. said** "I'm giving this restaurant 4 stars partly because I suspect that it will be receiving many 1 star reviews soon. I 100% recommend Juniper on a non holiday day or night. However, I and a couple hundred other people decided that..." [read more](#)

in American (new), Seafood, Breakfast & Brunch

## Ask the Community

Yelp users haven't asked any questions yet about On Ocean 7 Cafe.

Recommended Reviews for On Ocean 7 Cafe  
Page 358 of 765

Today 8:30 am - 12:45 am

Open now

Price range \$11-30

Health Score Pass

Powered by HDScores

Hours

Mon

8:30 am - 12:30 am

Tue

8:30 am - 12:30 am

Wed

8:30 am - 12:45 am

Thu

8:30 am - 1:30 am

Fri

8:30 am - 1:30 am

Sat

8:30 am - 2:00 am

Sun

8:30 am - 1:00 am

[Edit business info](#)

More business info

Happy Hour Specials

Yes

Takes Reservations

Yes

Delivery

No

Take-out

Yes

Accepts Credit Cards

Yes

Good For

Lunch, Dinner

Parking

Street

Bike Parking

Yes

Wheelchair Accessible

Yes

Good for Kids

Yes

Good for Groups

Yes

Ambience

Touristy

Noise Level

Loud

Alcohol

Full Bar



Good For Happy Hour

Yes

Outdoor Seating

Yes


https://www.yelp.com/biz/on-ocean-7-cafe-miami-beach?start=20&sort\_by=date\_desc 1/9

 Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more.](#) 

Search within the reviews Sort by **Newest First** Language **English (218)**



[Start your review of On Ocean 7 Cafe.](#)




**Jose P.**  
Uptown Brisbane,  
Brisbane, CA  
0 friends  
1 review

★★★★★

5/18/2019

Best service on Ocean Dr. Richard gave us the best service  
Made our experience in Miami the best



**PalmTree T.**  
Little Haiti, Miami, FL  
0 friends  
1 review  
1 photo

★★★★★

5/18/2019

Great customer service, drinks on point and tasted  
amazing. One of the best places to come to on ocean drive.  
Our server Richard was great with helping us pick out  
drinks





**Dom C.**  
San Francisco, CA  
147 friends  
1 review

5/18/2019

Wi-Fi **No**  
Has TV **No**  
Waiter Service **Yes**  
Caters **No**




**Christine S.**  
First to review

You Might Also Consider

Sponsored 





**Sparky's Roadside Barbecue**  
★★★★★ 631 reviews  
3.6 miles  
**Karen M. said** "My husband  
discovered this place last friday  
( July 6th) and it was delish!!!!  
so..." [read more](#)




**Lulu**  
★★★★★ 924 reviews  
**Stephanie B. said** "I am  
upgrading my review because  
the owner reached out to me to  
offer an apology..." [read more](#)

People also viewed

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**Icon On Ocean**  
★★★★★ 98 reviews  
\$\$ • American (New)
- 

**Bar Collins at Loews  
Miami**  
★★★★★ 28 reviews  
\$\$ • Cocktail Bars, Lounges,  
American (New)
- 

**Salt Kitchen & Lounge**  
★★★★★ 84 reviews  
\$\$ • Breakfast & Brunch,  
American (New)

Collections including On Ocean 7 Cafe

**IN: Miami, FL**  
By Toya D.

21 Places

**I'm in Miami b\*tch!**  
By Rebekah T.

58 Places

**#followmeto Miami**  
By Joy M.

10 Places

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Other American (New) Restaurants  
Nearby

[Find more American \(New\) Restaurants  
near On Ocean 7 Cafe](#)

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Fun! Friendly! Best service! Went there to celebrate my birthday and I loved everything! GREAT FOOD & AWESOME DRINKS! Richard thank you for your excellent service!



**T R.**  
SoMa, San Francisco, CA  
0 friends  
18 reviews  
7 photos

★★★★★ 5/13/2019

This is one of those super busy tourist places but that's what's the charm. Despite how packed happy hour is, our host and server were beyond kind and hospitable. From the moment we walked up, everything was easy, our group felt so relaxed and comfortable. These giant drinks and frozen beverages are great!



Giant frozen margaritas



Comment from On Ocean7 O. of On Ocean 7 Cafe  
Business Manager

5/14/2019 · Hello TR, thanks for leaving this review! We are glad you enjoyed the drinks we offered. We look...  
[Read more](#)



**Mark C.**  
Miami Beach, FL  
2 friends  
3 reviews

5/3/2019

Shopping

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Keep on walking, don't fooled by the 20% "VIP" card. Food was mediocre at best. Drinks were \$25 a piece but they will give you the second one to go. Best thing was lamborghini watching!



**Comment from On Ocean7 O. of On Ocean 7 Cafe**  
Business Manager

5/6/2019 · Hello Mark,

We are sorry to hear of your less than satisfactory experience. Your feedback helps us... [Read more](#)



**Hugo S.**  
Farmingdale, NJ  
37 friends  
72 reviews  
112 photos  
Elite '19

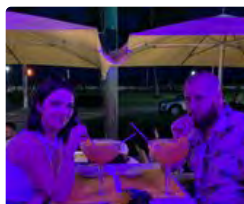
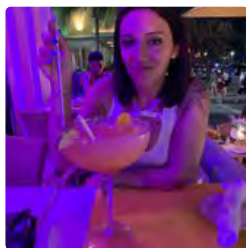


4/29/2019



1 check-in

One of the best on Ocean drive ! Great staff, good ambience! Service was good and quick, the seafood was amazing, the 2for \$35 huge drinks was a success! Well prepared and with good looks! Definitely a place that I will go back!! Take a look on the photos for the drinks!!!!they were awesome



The drinks

[See all photos from Hugo S. for On Ocean 7 Cafe](#)



**Comment from On Ocean7 O. of On Ocean 7 Cafe**  
Business Manager

5/9/2019 · Hi Hugo, We are extremely grateful for your high recommendation. It was a pleasure serving you and... [Read more](#)



**Simon R.**  
Manhattan, NY  
222 friends  
113 reviews  
175 photos  
Elite '19



3/20/2019



1 check-in

Stumbled upon here while walking with my girlfriend down Ocean Drive. It was a rainy day so it's good that they had outdoor seating with a clear curtain to keep the rain away while we enjoyed lunch in the outdoors. We started with

ceviche and she had the salmon salad while I had the seafood paella. All-in-all it was 3-stars. The ceviche was delicious but my paella didn't have much flavor unfortunately. It tasted very bland. Wouldn't recommend the paella but if I do come back here, I'm going to order something else from all the seafood options.



Seafood paella



Seafood Paella & Salad with salmon



Ceviche



**Lizzeth C.**  
Georgetown, TX  
0 friends  
2 reviews  
1 photo

★★★★★ 3/20/2019

Katarina gave us amazing service ! Great time at the place really good food !!!!!!!!!!!!!!!



**Nomin D.**  
Springfield, VA  
147 friends  
845 reviews  
1074 photos  
Elite '19

3/7/2019



1 check-in

Definitely not kid friendly at all.

We had a stroller in which we couldn't fit through anywhere so we had to sit on the edge of the balcony and leave our stroller like halfway down the ramp. We placed the high chair in which it blocked half the way for our server so every time he came with food/drink I was anxious that he will spill it on my son.

Food was mediocre. But those bogo drinks were good.

**Rebekah P.**

Walnut Creek, CA

827 friends

75 reviews

8 photos

12/6/2018



Steak and lobster for 25\$... happy hour is crazy amazing. Ceviche was fresh and delicious. If you come to this amazing cabana bar with 5star food... ask for Rich. Told us all the cool spots to check out, and all the local things to experience.



**Abby F.**

Miami, FL

0 friends

6 reviews



12/5/2018

Really enjoyed the food here! The OJ is made fresh. Everyone is very polite and kind. I've already been back twice since my first visit in July



**Fayliza H.**

Atlanta, GA

280 friends

43 reviews

1 photo



11/27/2018

I let my hunger get the best of me and didn't look up reviews. I should have because this place is not good. The \$9.50 menus looks good but is small portion that aren't that fresh. The service was horrible to boot. The Greek salad barely filled half the plate and when I asked for bread they gave me a dirty look. Who doesn't have Cuban bread in Miami?! I guess when you've had ten drinks food quality doesn't matter. Since I wasn't drinking they seemed annoyed.



**Shannon G.**

Encinitas, CA

0 friends

4 reviews



11/6/2018

Buyer beware! I asked what drinks were on Happy Hour and was told by the server "all drinks are 2 for 1." Turns out no....bottled beer is not, but he suggested bottled versus draft right after I asked. So I was charged full price. Complete bait and switch. I did argue my money back (and raised my blood pressure to unhealthy levels).



**Jackie R.**

Miami, FL

0 friends

1 review



10/6/2018

The service was almost as great as the specials! Would recommend to anyone: local or visiting! Great people, great atmosphere, and great drinks. Definitely a spot to check out if you're in South Beach!



**Ashley J.**

Paramount, CA

77 friends

1 review

10/3/2018





Alex was an amazing server. Jeffery made sure we order the best food on Ocean which was @ On Ocean 7 cafe



**Jessie C.**  
United Kingdom  
65 friends  
1 review



10/3/2018

WARNING , PLEASE AVOID!!! Don't even know why this place is still open for business. Absolute SCAM and a SHAME to have in miami on beautiful beach front. Lied about '2 for 1' happy hour drinks and charged double instead, then proceeded to charge 20% gratuity automatically on bill when clearly they DO NOT DESERVE IT. All waiter could do was put his shameless head down, what a joke... they don't even deserve one star. Karma will hit eventually :)



**Kelvin F.**  
Virginia Beach, VA  
47 friends  
3 reviews  
1 photo



10/3/2018

AVOID. This place will SCAM you if they have the chance. We went for happy hour drinks which they told us was 2 for 1 cocktails for \$25. When we asked for the check they billed us for 2 drinks (\$50) + automatic 20% service charge.

I think they choose who to take advantage of hence why others may find it good. But this place is not a honest business so no matter how good the food and setting is, I would NOT recommend. Typical tourist trap.

Don't waste your time here guys



**Adrian D.**  
Miami Beach, FL  
545 friends  
2 reviews



10/1/2018

Great place to come and have a great time! Jefferey was our waiter and he had an amazing customer service! Check it out next time you are in Miami!



**LaBryant F.**  
Camelback East, AZ  
0 friends  
5 reviews



10/1/2018

Me happy!!! This cafe was phenomenal and Jeffery was an amazing waiter and very attentive. The food was amazing!



**Kera W.**  
Flamingo / Lummus,  
Miami Beach, FL  
123 friends  
1 review



10/1/2018

Jeffery is Amazing! Service was amazing not to mention the food and drinks! Muy bien!

71 other reviews that are not currently recommended ▾

Best of Yelp Miami Beach – American (New)

**Yardbird Southern Table & Bar**

★★★★☆

5013 reviews

**Broken Shaker Miami**

★★★★☆

993 reviews

**The Social Club**

★★★★☆

1143 reviews

[See More American \(New\) in Miami Beach](#)

You Might Also Consider

Sponsored ⓘ

**Ash Pizza Parlor**

★★★★☆

12 reviews

📍

6.5 miles away from On Ocean 7 Cafe

**Alexandra V. said** "Let me preface this by saying that I live in NYC and am spoiled regularly by exceptional pizza daily. With that said- I love Stanzone and when I heard they were opening up a new spot in the Miami area I was very excited to try. Ash..." [read more](#)

in Italian, Pizza

**Seaspice Brasserie & Lounge**

★★★★☆

771 reviews

📍

4.5 miles away from On Ocean 7 Cafe

We are Miami's hottest spot for amazing seafood and beautiful waterfront dining. Enjoy our happy hour or join us for an evening of fine dining at our waterfront restaurant. Our menu is a testament to our sophisticated techniques and... [read more](#)

in American (new)

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Languages

English ▾

Countries

United States ▾

On Ocean 7 Cafe

727 reviews

\$\$ - \$\$\$, American, Bar, Seafood

Open Now: 8:30 AM - 11:59 PM 

i

Save

All photos (244)

Ratings and reviews

4.0

727 reviews

#146 of 756 Restaurants in Miami Beach

RATINGS	
<div><div></div>Food</div>	<div><div></div><div></div><div></div><div></div><div></div></div>
<div><div></div>Service</div>	<div><div></div><div></div><div></div><div></div><div></div></div>
<div><div></div>Value</div>	<div><div></div><div></div><div></div><div></div><div></div></div>
<div><div></div>Atmosphere</div>	<div><div></div><div></div><div></div><div></div><div></div></div>

Details

PRICE RANGE

\$9 - \$45

[Photos](#)[Overview](#)[Reviews](#)[Q&A](#)

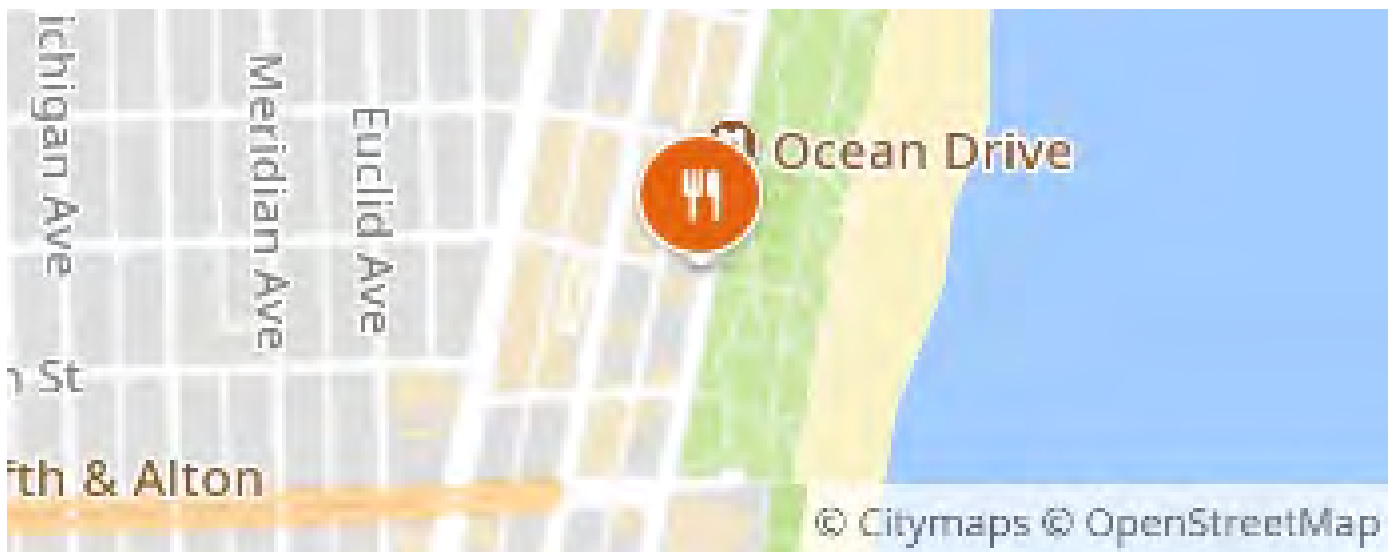
### SPECIAL DIETS


Vegetarian Friendly

[View all details](#)

Meals, Features


### Location and contact



 660 Ocean Dr South Beach, Miami Beach, FL 33139-6219 ↗

 **0.3 miles** from South Beach

 [Website](#) ↗

 [Email](#) ↗

 +1 305-455-3285

#### Is this a cafe?

☐ Yes ☐ No ☐ Unsure

### Reviews (727)

[Write a Review](#)

#### Traveler rating



[Photos](#)[Overview](#)[Reviews](#)[Q&A](#)

Average	48
Poor	34
Terrible	69

### Show reviews that mention

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1 - 10 of 69 reviews



huddy78

Chichester, United Kingdom



Reviewed 3 weeks ago via mobile

## Lovely staff but Worst Meal in our three weeks in USA.

We stopped here in the day for a drink and decided to come back in the evening. I had the rack of ribs and partner had lasagne. It was overpriced (well south beach prices it is overrated and setup for ripping off tourists). Lasagne was... [More](#)

**Date of visit:** June 2019[Thank huddy78](#)

Pioneer792685, Manager at On Ocean 7 Cafe, responded to this review

Responded 3 weeks ago

Thank you for visiting us and for taking the time to review. We truly value your honest feedback. It is only with feedback from our valued guests that we can continue to strive to improve our food & service. It is our mission to ensure... [More](#)



markus k



Reviewed March 11, 2019 via mobile

## Terrible

The food was on par with fast food at the best, soggy fries..., and for 120US this was robbery. Poor service, 2 tables left whilst we waited for food, should have followed suit... do not entertain this place. [More](#)

Photos

Overview

Reviews

Q&amp;A

1 Thank markus k

Pioneer792685, Manager at On Ocean 7 Cafe, responded to this review

Responded March 18, 2019

We are sorry to hear of your less than satisfactory experience with us and hope you will accept our sincerest apologies. Your feedback helps us learn to detect where we should improve in order to provide a better service. We hope you give us another... [More](#)



quiltingsue



Reviewed March 8, 2019

## The worst restaurant I have ever been in.

There is a big sign out front with pictures of meals for \$9.50. When you sit down you are given a menu with expensive meals. When we asked about the sign we were brought another menu, but the waiter said, "We don't have any of... [More](#)

**Date of visit:** March 2019

2 Thank quiltingsue

Pioneer792685, Manager at On Ocean 7 Cafe, responded to this review

Responded March 18, 2019

Thank you for visiting us and for taking the time to review. We truly value your honest feedback. It is only with feedback from our valued guests that we can continue to strive to improve our food and services. It is our mission to ensure... [More](#)

[View more reviews](#)

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### New Campo Argentino Steakh...



335 Reviews

\$ - \$\$\$, Italian, Steakhouse, Latin, Arge...

### Pane & Vino



3,635 Reviews

\$ - \$\$\$, Italian

### Santorini by Georgios



1,345 Reviews

\$ - \$\$\$, Seafood, Mediterranean, Gre

Pelican Cafe

1,094 reviews

\$\$ - \$\$\$, Street Food, Vegetarian Friendly

Open Now: 7:30 AM - 12:00 AM

Save

All photos (239)

Reserve a Table

OpenTable®

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Wed, 7/17

8:00 PM

7:45 PM

8:00 PM

8:15 PM

Ratings and reviews

4.0

1,094 reviews

#128 of 756 Restaurants in Miami Beach

RATINGS

Food

Service

Value

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https://www.tripadvisor.com/Restaurant\_Review-g34439-d466618-Reviews-Pelican\_Cafe-Miami\_Beach\_Florida.html

1/7

[Photos](#)[Overview](#)[Menu](#)[Reviews](#)[Q&A](#)

## Details

### PRICE RANGE

\$35 - \$50

### CUISINES

Street Food

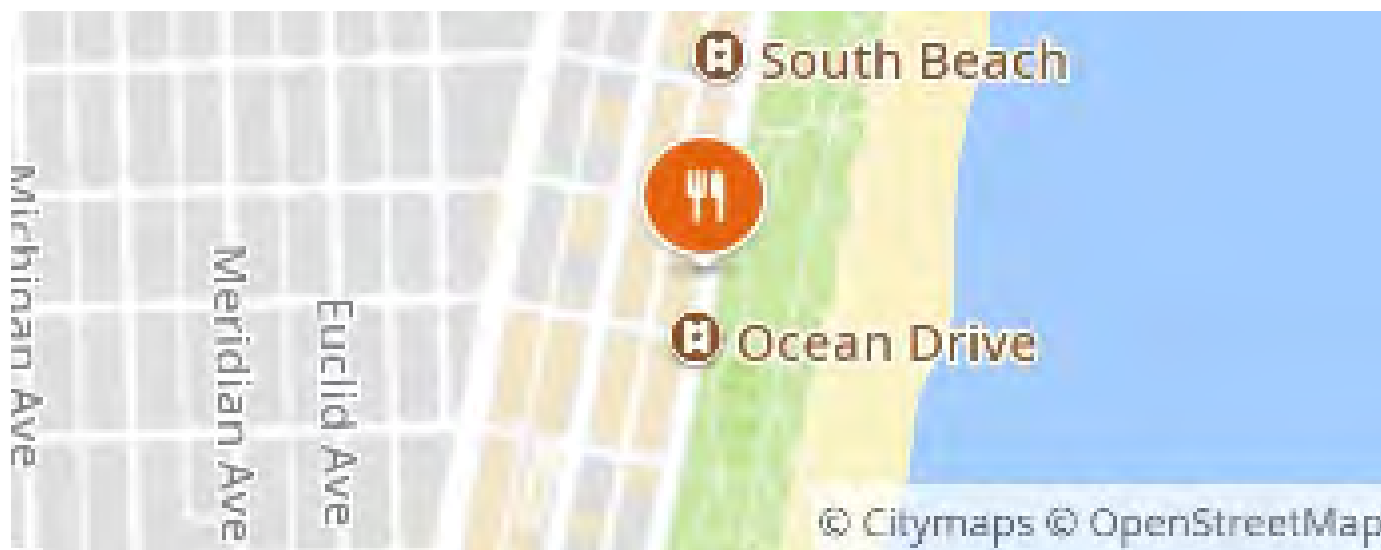
### SPECIAL DIETS


Vegetarian Friendly

[View all details](#)

Meals, Features

## Location and contact



 826 Ocean Dr, Miami Beach, FL 33139-5809 ↗

 0.2 miles from South Beach

 Website ↗

 +1 305-673-1000



[Photos](#)[Overview](#)[Menu](#)[Reviews](#)[Q&A](#)☐ Yes ☐ No ☐ Unsure

## Reviews (1,094)

[Write a Review](#)

### Traveler rating

Excellent	366
Very good	156
Average	78
Poor	27
Terrible	55

### Show reviews that mention

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1 - 10 of 55 reviews



laszlo657

Miami, Florida



Reviewed April 13, 2019 via mobile

### Ripp off, watch your bill

Low quality drinks and food. Rude service. False advertising. Double charge. I guess that's the reason this place has always few people compared to other places. Do not recommend it. [More](#)

**Date of visit:** April 2019

Thank laszlo657

PelicanHotelSobe, Manager at Pelican Cafe, responded to this review

Responded April 16, 2019

Dear customer, We regret the incident with your table. Our employee made an honest mistake which we rectified before you departed our restaurant by following your request to split the check 50/50 on two separate credit cards. I'm sorry to hear that you were not... [More](#)

Photos

Overview

Menu

Reviews

Q&amp;A



Reviewed December 30, 2018 via mobile

## Big disappointment

We were expecting a fancier place, since most of the reviews were good and at first the place seemed solid. As I arrived there I was placed near terrible speakers with loud disco music. The noise was so loud, that I couldn't even hear what... [More](#)

**Date of visit:** December 2018

Thank t\_nisi

PelicanHotelSobe, Manager at Pelican Cafe, responded to this review

Responded March 8, 2019

I'm very disappointed to see that our service was below your expectations. We would like to know more. Please send us an e mail with a telephone number or an email address to: [restaurant@pelicanhotel.com](mailto:restaurant@pelicanhotel.com) I will personally look into the incident. Once again our most... [More](#)



865wayneg

Dorchester, United Kingdom



Reviewed November 16, 2018

## Rip Off !

Sadly this was our first find on arriving at South Beach and put us off Miami completely.

After being coaxed in with the offer of 20% off all food. Ok clearly all ocean drive venues try their best to drag you in and not big fans of that high energy technique.

But not used to pricing having just landed for this first taste of Miami we ordered a Pizza and a Caesar salad , one Peroni and a Sprite and sat on the plastic tables outside on the sidewalk ( picking up the lingo ). \$68 the bill said when it came.

On checking it the 20% had not been applied as stated on seating us.

Furthermore the Peroni, shown as \$8 on the menu was charged at \$12 .

When I asked about these issues the lady said, oh that \$12 beer is not Peroni it is "old Sam" and named a beer variety I don't even know. On stating I had named and pointed to Peroni on a laminated tourist menu , where all varieties were actually \$8 , so I was puzzled at this confusion.

She then said " well did you not know it wasn't Peroni? And should have said!...Incredible! The beer was ready glassed on arrival with no bottle present and I am not a beer Guru!

Clearly a blatant attempt to Rip Off tourists ! \$48 the corrected bill for an average pizza and a salad , a beer and a soft drink !

Welcome to Miami! Thankfully my faith in human kindness was restored on discovering the 11th street Diner the very next day where the food was amazing , and although 50 yards from Ocean Drive offered amazing food , service and unbelievable VALUE!!

[Show less](#)

**Date of visit:** October 2018



Value



Service



Food

Page 374 of 765

[Photos](#)[Overview](#)[Menu](#)[Reviews](#)[Q&A](#)

*This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.*

PelicanHotelSobe, Manager at Pelican Cafe, responded to this review

Responded March 8, 2019

I'm very disappointed to see that our service was below your expectations. We would like to know more. Please send us an e mail with a telephone number or an email address to: restaurant@pelicanhotel.com I will personally look into the incident.

Once again our most sincere apologies,

Sebastian

[Show less](#)

[Report response as inappropriate](#)

*This response is the subjective opinion of the management representative and not of TripAdvisor LLC.*

[View more reviews](#)

## Best Moderately Priced Restaurants

[See all](#)



### Dolce Italian Miami

●●●●● 1,577 Reviews

\$\$ - \$\$\$, Italian

### Pane & Vino

●●●●● 3,635 Reviews

\$\$ - \$\$\$, Italian

### Santorini by Georgios

●●●●● 1,345 Reviews

\$\$ - \$\$\$, Seafood, Mediterranean, Gre

## Nearby



I never expected the oyster like that. Also I never saw like this oyster. It seems like someone already had eaten and the left stuffs served. (I ordered half dozen, and only 1 oyster looks perfect and others looks not good) I hope my guess was wrong. And there is a 20% service fee will be charged. It was not good memory. Next time I visit miami beach, I don't go this place again.

**Kane H.****South Beach, Miami Beach, FL**

0 friends

1 review



12/23/2018

Worst experience ever! Food is not good. The service is slow. Tried to sell us a drink that is too big for a person to drink. Also, they told us that it's happy hour and 30% off for food and the bill came without discount at all. We talked to the waiter, they said, it has to be a certain menus. So total we didn't get what they told us at all. Do not come to this place. Not recommended.

**Stephen M.****Portland, ME**

0 friends

2 reviews



12/19/2018

We only wanted a single drink when we arrived here and were told it was 50% off. We confirmed when ordering but when the bill came after one drink each (one mojito and one beer) they told us it was a "buy one get one free" offer and not 50% we were told at the door. We brought this to the manager and we were told that their system "wouldn't allow" them to do it. This is clearly a scam and would never recommend coming here.

**Taylor W.****Boston, MA**

0 friends

1 review

12/19/2018





We came to the Pelican while we were on vacation in Miami. We stopped in for a drink during happy hour because the person greeting people on the sidewalk told us "half off drinks" but when we said "no" to the second drink told us the deal was "buy one drink get the second for free." We DO NOT recommend this place. You'll notice other Yelp reviews that say very similar things. Classic bait and switch.

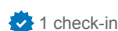


**Taressa S.**  
Overtown, Miami, FL

0 friends  
11 reviews  
27 photos

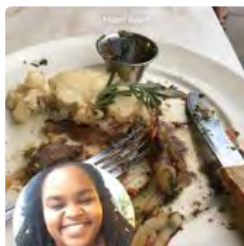


12/6/2018 · Updated review



1 check-in

I had a good time, the servers were very nice and the churrasco steak was nice and tender!



12/1/2018 · Previous review

I had a good time, the servers were very nice and the churros I steak was nice and tender!!

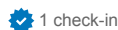


**Cannath T.**  
McLean, VA

44 friends  
71 reviews  
114 photos  
Elite '19



11/16/2018



1 check-in

Be ready to spend a little coin while sipping on a mimosa and people-watching on the strip! Came here after our cruise docked in Miami and while waiting for afternoon flight. There are so many places seeking business on the strip but we settled on this location because of the delightful host! "We have an AMAZING breakfast!" and we were sold! They have a nice amount of brunch options, but not too overwhelming and they have turkey-meat substitutes, which was a super plus! Ordered and food came out fairly quickly. The missing star is a result of the presentation of food. While tasty, it looked like something I made at home and was missing that "out to eat" appearance that someone would pay \$66 for. Overall, the experience was pleasant, our server was excellent and the manager recommended a cigar shop nearby. I would return!



Brunch Menu



👥 315 friends  
★ 2 reviews

I am visiting Miami from Chicago coming to enjoy my seafood experience at this restaurant. I ordered crab legs for \$33 and they came out with literally three crab legs and not clusters. Served with this small little sprinkle of lettuce and a lemon. this was a very interesting experience because after I ask for the manager and the waiter said he couldn't come but I clearly see him eating. I would not recommend anyone that is looking for a good dining experience.



**Florencia A.**  
Ingleside, San Francisco, CA  
👥 0 friends  
★ 9 reviews  
📷 11 photos

★★★★★ 9/2/2018

I will always remember this place! For serving the worst mojito in the World! Omg you guys need to work not only in your mojito but in your service and stuff. They offer a 20% off in the front door...but somehow the waitress "forgot" about it when she brought the receipt. If you ask for water say 1000 times you want tap water, or they will bring you a mineral water. (\$9)  
Oh oh ! They charge a 20% of gratitude in your bill "we show you that in the menu, it's the gratitude to pay our service" the waitress said.  
But then you must leave tip.  
The food is not such a great thing.  
CLOSE IT DOWN ! This place is BS!



**Lesley C.**  
Santa Ana, CA  
👥 0 friends  
★ 8 reviews  
📷 4 photos

★★★★★ 8/31/2018

My boyfriend and I decided to stop by here after the many offers we were given from walking down Ocean Dr. we were told 20% off and 2 for 1 drinks. We decided the food looked good and got sat. The server was very kind and provided us with enough attention. We ordered the buffalo wings as an appetizer (which was delicious). And my bf got this lobster/shrimp combination, I forgot the name. And I got the fettuccine Alfredo and added chicken. The Alfredo was ok, but after eating more it started to taste good. My bf raved about his plate even after we got back to our hotel. We were given these lights because the sun had gone down and I felt so comfortable and good. Def recommend, however it's a little expensive.



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**Joe R.**

Akron, OH

1 friend

56 reviews

3 photos

7/22/2018

Food good. But very expensive. Wait staff was also very good. Two stars due to scamming. First off the drinks were offered outside two for one. But once inside paid \$19 per mojito. Nice Bait and switch. Second the Service Charge is automatic and is 20%. Here is the kicker. When your Jill comes the sever hides the fact you paid a service charge and stars the area by the tip.

Way to ruin a  
Nice meal by trying to gouge an unsuspecting tourist.

**Mikey V.**

Westminster, MD

85 friends

1 review

7/6/2018

Went here tonight for dinner. First the service sucked. I haven't had that bad of service in a long time. We ordered the Hawaiian pizza and a mango chicken salad. The pizza was below average and it's hard to mess up pizza. The salad was mediocre. The only saving grace for the salad was the sweet mango. Would never go here again. Over priced for what it was. But I guess that's what I get for eating along the beach.

**A J.**

Philadelphia, PA

50 friends

43 reviews

180 photos

6/26/2018

My last visit here was in 2009. This was a great breakfast special for \$9. I requested an egg white omelet and it was served with other sides of potatoes, and a stuffed tomato. It also came with wheat toast. The only additional charge on all orders in South Beach is a service charge. This is not a gratuity so tipping is appreciated. The food was excellent and more than a enough for price.



Egg white omelet w chhese, tomsto, and mushrooms.  
Potatoesvwith onions and pepper. Stuffed tomato.

**Briana L.**

Monroe, NC

0 friends

28 reviews

8 photos

6/24/2018

 2 photos


They charged me \$22 for a bardardi and Diet Coke that was horrible, it was NOT Bacardi. I know for sure because that is the only mixed drink that i drink. I sent the drink back but they insisted that it was Bacardi . Thanks had to squeeze a lot of lime into to be able to drink it. They also rang it up as a tall which I didn't ask for but that is their only size. The manager tells me that the drink price is on the menu. I am attaching a picture that shows that a rum and Diet Coke is not on their menu, only specialty drinks which the manager says is the same price as a rum and Diet Coke . What ? That is just crazy! Don't go to this restaurant, you will be ripped off!



**Andrea B.**  
Indianapolis, IN

 16 friends

 10 reviews

 11 photos

 4/17/2018

We decided to walk down Ocean Drive last night for dinner. When passing the Pelican, the staff told us drinks would be 2 for 1 and we would get 20% off the menu prices. I had the Paella with lobster tail added. The Paella was pretty delicious and I have no complaints about the food itself.

I do however have complaints about the service and staff. When we received our bills, the 20% off we were promised was nowhere to be found. When we spoke to the waitress about this, she stated it was our responsibility to let her know which I responded with: this is your restaurants promotion you should know, your guests should not have to tell you. We asked to speak to the manager but the manager would not speak to us. In the end, we were shorted \$20+.

Ultimately, I would not recommend this restaurant. While the food was great, the service was terrible and was bad enough for my friends and I to never ever return.



**Chip R.**  
Henderson, KY

 0 friends

 16 reviews

 11 photos

 4/5/2018

Food was good. Atmosphere was good. A little on the loud side. They lure you in with the promise of discounts and then don't put them on the bill making you ask for them. But overall a nice dinner.



**Animita S.**  
Austin, TX

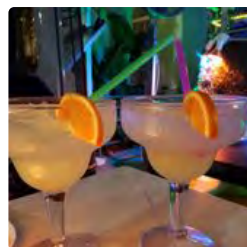
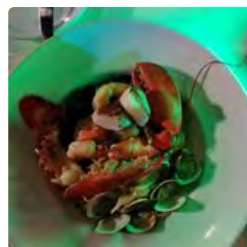
 2 friends

 10 reviews

 7 photos

 3/11/2018

If it is possible to give negative star.. i would give it -4. When we enter the restaurant they told us about a offer 2nd round free margaritas for \$25. We ordered margaritas and went to restroom, when we came back the waitresses had thrown our almost full glass of margaritas away!!!! Then she gave us 2nd round of margaritas and billed us for TWO margaritas!..food was insanely expensive... especially for the quality of the food.



**Connoisseur B.**

Austin, TX

1 friend

28 reviews

9 photos

3/10/2018

I am trying to be fair to the restaurant, already there are so many negative reviews. After being in the restaurant, I can clearly understand the reviews. I am not going to put more shame for the restaurant. Just sharing few things for the next visitors and restaurant owner.

\*We were offered two margaritas for \$25. Me and my wife went to the restroom, they thought we left without paying bills(I don't blame them, a party of four left who were sitting next to our table without ordering anything- probably because of the prices) so they took away our drinks. They provided two more drinks even though we did not ask, so we thought maybe this is complementary. We were charged \$25 for those two drinks in the end. So advice for the owner: make sure the customer is clear on the price.

Advice for the customer: Don't be shy, be very clear about the price before the waitress takes order.

\* We had Tagliatelle pasta(I don't remember exactly the name), it was good but certainly not worth \$39.

\*I think the restaurant is nicely located on the ocean drive. You won't miss the crowd on Ocean drive and also won't be bothered by the crowd.

\*I have no comment on the price other than saying all the restaurants on Ocean Drive is just too pricey.

**Sarah R.**

Katy, TX

49 friends

4 reviews

2/23/2018

Horrible place first time there lobster was a disappointed really expensive food not worth it!

**Danii A.**

Sunny Isles Beach, FL

27 friends

12 reviews

19 photos

1/22/2018

terrible attention, salty food, extremely strong drinks, without flavor to what was supposed to know. The attitude of the waiter is very bad.

**Nikki T.**

Rosemead, CA

0 friends

4 reviews

12/11/2017

STAY AWAY!!! Tourists BEWARE!!! This place is a shady establishment. They will lure you in stating one price and when you're done and ready to pay, the check will come out much higher than what they told you. We got ripped-off by these people here. Very shady and dishonest business. We complained to the manager about price difference "\$30" more than what we were anticipated. I glanced over and saw the manager and the waitress winked at each other...that's when I knew they were all in it together. This establishment needs to be reviewed by the Better Business Bureau...I have no tolerance for this kind of dishonesty and shadiness. Taking advantage of regular people (tourists) I wondered what I could've done then to stop them from doing it AT ALL!?! It really pissed the heck out of us for letting them do that to us.

If there was a option I would give a ZERO star!!!!

**Alexa C.**

12/9/2017



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\$\$ · American (Traditional), Seafood, Steakhouses

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"We had this server called Andrea, she was so nice, and the **manager Valentina** made us feel special." in 3 reviews

"I ordered their **sea food grill** with a side of pasta ." in 2 reviews

"Social was customer service was great, I enjoyed the **DJ** made atmosphere lively and entertaining." in 4 reviews

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354 reviews

Barbara F. said

"The only reason that I'm rating this restaurant a four a and not a five is because my boyfriend's entree arrived a few minutes earlier than mine and that's sort of a pet peeve of mine unless the server lets me know before hand. The..." [read more](#)

in Latin American, Peruvian, Seafood

Fogo de Chão Brazilian Steakhouse

488 reviews

Letty T. said

"Came here on Saturday for my birhtday, just my husband and I. I have to say the place is really nice and spacious. You know that feeling that you get when the tables are too close you can't have a conversation because you are afraid..." [read more](#)

in Steakhouses, Brazilian

0.9 miles away from Social

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More business info

Happy Hour Specials

Yes

Takes Reservations

Yes

Delivery

No

Take-out

Yes

Accepts Credit Cards

Yes

Accepts Apple Pay

No

Good For Lunch

Bike Parking

Yes

Good for Kids

Yes

Good for Groups

Yes

Attire

Casual

Ambience

Casual, Touristy

Noise Level

Loud

Alcohol

Full Bar

Good For Happy Hour

Yes

Outdoor Seating

Yes

Page 382 of 765

https://www.yelp.com/biz/social-miami-beach-9?start=20&sort\_by=date\_desc 1/11

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**Andrew B.**  
Jamaica Plain, MA  
0 friends  
22 reviews  
2 photos

★★★★☆ 2/13/2019

Pretty standard spot for Ocean Drive - meaning the food is good (not amazing) and the prices are a little high but not crazy. We had a wonderful time with our kids because the hustler in the sidewalk offered us free food for our kids AND free glasses of wine! It was a rainy Wednesday evening.

We expect the worst on Ocean Drive, but our food came out fast (kids food first) and was yummy. Free wine was a solid portion. And it's a great people-watching spot right on the Ocean Drive sidewalk.

We liked our shrimp fajitas and Cuban sandwich with great shoestring fries. Kids' pizza was better than the kids' chicken fingers, but the chicken fingers came with more good shoestring fries.



**Lil Birdie N.**  
Severn, MD  
13 friends  
242 reviews  
1030 photos

★★★★☆ 1/14/2019

This place is disappointing. You would think restaurant on ocean drive would be good. But it's gross. Drinks is water down. Rail liquor with Tons of sugar. Better off eating at fast food chain. \$20 each for disgusting burger with tiny shoes strings fries. Fish tacos was in battered deep fried. This is ocean front beach restaurant. I want my fish to be fresh. Not fried.

Mahi tacos - nasty

Diablo Burger - nasty



Disgusting mahi tacos



Cheap rail alcohol for \$36



Disgusting diablo burger

Wi-Fi **No**Has TV **Yes**Gender Neutral Restrooms **Yes**

**Natalie M.**  
First to review

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★★★★☆ 47 reviews

4.2 miles

**Vivian J. said** "I went two nights in a row? Why? Because it's that good. If you want to eat in..." [read more](#)

**The Restaurant at W South Beach**

★★★★☆ 2 reviews

1.2 miles

**Natalie Z. said** "We stayed at the W hotel, and had breakfast, lunch, and dinner at this restaurant..." [read more](#)

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★★★★☆ 657 reviews

\$ - American (Traditional), Breakfast &amp; Brunch, Bars

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★★★★☆ 23 reviews

**Collections including Social****Miami**

By Chelsea C.

11 Places

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**Tiffanie B.**

Herndon, VA

30 friends

24 reviews

31 photos

1/13/2019

**HORRIBLE!**

The waiter was rude, the food was completely tasteless & orders were incorrect.

I ordered steak & eggs for breakfast, medium and I also ordered a garden omelette. How can an omelette full of veggies be so tasteless?! My steak was WELL DONE and so overcooked I literally could barely swallow the few bites I took without choking.

My girlfriend asked the waiter for some condiments; after 10 minutes she decided to go inside to get it herself. The staff continued their private conversation ignoring her literally standing waiting patiently in arms length of her. She had to ask the bartender instead for the condiments!!

Finally our waiter comes back and says "my bad".

My sister ordered a waffle which was horribly dry. She asked the waiter why don't they put butter on it when it's done (like most restaurants), he told her "we don't do that here", so we sent it back!

It was still on our bill at the end and we had to wait AGAIN for him to come back to tell him to fix the bill. Then when he finally brought back the corrected bill he CIRCLED the gratuity line. Keep in mind everything ocean front already has a 20% service charge included AND he had to have been the worst waiter I've ever encountered!

STEER CLEAR OF THIS PLACE!!! Worst waste of money I've ever spent in South Beach!!

**Charlie H.**

Baltimore, MD

0 friends

4 reviews

12/28/2018

Rude service. Very rude. Not necessary to eat here especially the similar price and quality in nearby restaurant.

**christine y.**

Los Angeles, CA

8 friends

39 reviews

22 photos

12/8/2018

Worst restaurant I've ever eaten at. I got the egg white omelette and it was inedible. Pure hard plastic texture- the weirdest omelette. I don't even know how they got it that point. Their smoothie was just ice with a hint of orange and pineapple - not even an aftertaste of anything fruity. And their water was served in dirty cups. Would never come here again. Felt bad for all the people coming and sitting down. The one plus were the potatoes- they were well seasoned and cooked.



No flavor to this \$7.5 smoothie



Absolutely inedible omelette. It should be

**Richard N.**

Duarte, CA

0 friends

2 reviews

11/12/2018

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This place is another scam. Terrible food, horrible service, and high prices. You will be kept waiting for anything you order while your waiter preys on the pedestrians on the sidewalk. Do not come here.



**Edit S.**  
Middle Village, NY  
1 friend  
10 reviews  
9 photos



11/10/2018



Everything was very good and the price was reasonable the food was amazing and the servers are very nice I can really recommend this place!



**Phil A.**  
Oakland, CA  
72 friends  
164 reviews  
1772 photos

11/10/2018



1 check-in

Social is one of the many restaurants on South Beach. As you walk by, they all try to hustle you in with their deals. We decided on Social, and our waitress was very friendly and talkative. I ordered the Cobb salad, which was very good and my friend ordered the pizza, he said it was good also.

They gave us complimentary tequila shots after our meal, not sure if this is standard or what, but it was cool.

The waitress put us up on the clubs and haps in the area, wish I could remember her name.

We sat outside, which I think is the best way to catch the vibe here. My friend didn't finish his pizza, it was so funny to me how so many people who walked by us was staring at his pizza, one guy even asked for a slice.

Social is a cool option when in South Beach!!



Cobb Salad



**Cleara S.**

Omaha, NE

285 friends

8 reviews

4 photos



11/9/2018

So I came here without any intention. I was visiting Miami walking down Ocean and they pulled us in. If you have been to Miami Beach each restaurant has someone standing outside but this guy offered us free shots and it was 2 for 1 drinks so why not! Plus I got a bull dog margarita 2 for 35 is a win. But it was a great experience. The service was amazing she was very attentive and helpful. The guy who brought us in very friendly and a man of his word and brought tequila shots and a free hookah! I must say stumbling onto a place like this was a blessing it had great music and live atmosphere. A lot of fun! The only downfall I would say is that they have one bathroom stall and being a woman you know that can turn into a problem but I would still recommend this place if you visit Miami Beach!



**Rahnae S.**

Phoenix, AZ

👤 206 friends

★ 4 reviews

📷 5 photos

★★★★★ 11/9/2018

This place is absolutely AMAZING! Great service from the staff and the food was delicious! The restrooms were clean which is always a plus! I would totally come back again!

**Jose C.**

Bronx, New York, NY

👤 63 friends

★ 10 reviews

📷 29 photos

10/30/2018



1 check-in

Super busy on Sunday night Great service excellent ambiance but food was to cold..like the fact that you are able to smoke in your table outside...



It's was all good the service was great my only



**Devon F.**

Coral Gables, FL

10 friends

1 review

10/10/2018

This place is a typical Ocean Drive tourist trap: slow service, over-priced food, and huge drinks. However, their employee (our waitress) committed fraud, which is why I am writing this review.

The waitress added her own \$40 tip that was NOT authorized. What makes this worse is that TIP WAS ALREADY INCLUDED! The fact that we had to wait over 40 minutes to get the check should have warranted management intervention and a possible waiver of the included 18% tip. Regardless, she certainly did not deserve extra money for her poor service.

When we tried to call the restaurant at the number provided on the receipt, we found that the phone number was disconnected! There are no other working phone numbers provided online to call to address any issue at this establishment.

I guess this business hopes to remain open on the premise that tourists will not notice when their money is stolen and won't make the effort to go back or proceed with legal action. But, I am a local and will follow up accordingly.

Pro Tip: visit next door and go to The Palace's Drag Brunch, where the girls earn their tips!



**Amanda N.**

Flamingo / Lummus,

Miami Beach, FL

126 friends

8 reviews

10/9/2018



Over priced and not very good, they also let promoter in and say the are legit when they aren't. We purchased a party package that was not what they promised



**Terry P.**

Oakland, CA

130 friends

50 reviews

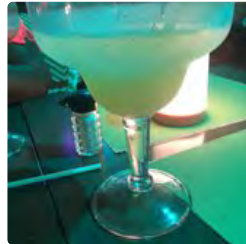
116 photos



10/8/2018

1 check-in

The Cuban food is always good here with me I like it it's always flavorful big portions and Little in the pricey side but very good food



The paella plate . Lobster tail , shrimp and rice with



**Hanna J.**

Mineola, NY

118 friends

20 reviews

8 photos



9/20/2018

The waitress told us that its 30% off so we decided to go for it. My boyfriend ordered a Corona off the beer list which said \$9 and she brought him a huge glass of beer which ended up being \$13 on our bill. The food was extremely average, nothing to rave about. Taco Bell probably has better tacos that cost less than half the price. We never got 30% off and the waitress acted clueless when we reminded her. Also it took forever for her to bring the bill. We went in on a whim but definitely would not go again and do not recommend! \$115 for two people and shit service, I wish we went to taco bell.



**Jeffrey P.**

Northridge, CA

9 friends

14 reviews



8/30/2018

Ditto for what everyone else here says. This place is a complete ripoff and if you read this ahead of time please go elsewhere. They are complete scammers and should be put out if business!!



**Trevor B.**

South Richmond Hill, NY

2 friends

4 reviews

8/27/2018



This place is a scam!! They advertise 30% off the whole menu during happy hour but it's a complete lie. I was charged full price for everything! After I gave my credit card, I realized that they did not honor the 30% discount. When I asked the waitress about the 30% off she was beating around the bush. After 15 minutes of waiting, she came back and said that the owner said that he can't do anything about the charge and that they cannot refund my money back to me. They offered to give me a free beer to compensate for the 30%. Are you kidding me?!?! I am absolutely disgusted with this place. On top of that, the food is mediocre at best. Please, stay away from this restaurant. They have so many other restaurants on ocean drive. Please keep in mind that this is a 100% honest rating. One restaurant I will never return to is the scam restaurant, Social.



**Jocelyn E.**  
Central LA, Los Angeles, CA  
👤 73 friends  
★ 2 reviews

★ ★ ★ ★ ★ 8/24/2018

My three siblings and I were trying to enjoy drinks here during happy hour. However, once we ordered the drinks, we saw that there was a hair in one and something blue and white in the other. Also, the frozen daiquiri tasted like there was no liquor in it at all. When we asked for something else, the person acted like they didn't see what we were talking about and didn't want to fix the issue. The drinks are good but the managerial service was not good. We ask to speak to another manager and was told that he was busy doing something important...



**Brian M.**  
Arlington Heights, IL  
👤 1 friend  
★ 10 reviews  
📷 17 photos

★ ★ ★ ★ ★ 8/17/2018

Scam artists! They put a hostess on the sidewalk telling everyone that they are having happy hour, 2 for 1 drinks and 30% off all food. So we sit down for lunch. Bad enough that the food was not edible we ordered pizza which came out with the dough raw we sent it back and got another raw pizza served to us. The waitress never came back to see if the second pizza was ok? It wasn't but we decided to just pay our bill and move on. They obviously couldn't serve us an edible meal. When the check came I called the waitress over to let her know that she forgot our 30% discount 3 personal pizzas and a soda \$75? She said no we don't offer a discount on our food it's only on drinks. Of course when I let her know sternly that I wasn't going to get screwed, she scurried into the back and came back with a printed corrected receipt. I come to find out that this is their regular scam. Plus they charge 20% "service fee" and the waitress claimed that's not her tip. Stay clear of this place!!



**Joseph M.**  
Flamingo / Lummus, Miami Beach, FL  
👤 1 friend  
★ 4 reviews  
📷 6 photos

★ ★ ★ ★ ★ 8/15/2018

🔒 1 check-in


Stumbled upon this restaurant for breakfast by accident. Was trying to walk to Starbucks but it's was too hot and too far from my hotel (Hotel of South Beach). They had a \$5.50 breakfast special so I figured why not. Place was full outside but I decided to sit inside anyway due to the heat. Lots of salsa playing in the background but I wouldn't expect anything else from Miami. I ordered the 2 eggs, potatoes and bacon and a side of a fruit bowl. Fruit bowl was \$8.50 more than a bit pricey but it was a decent size. Bacon cooked well along with my eggs. They had mixed potatoes but wasn't a fan of the red ones. Food was hot which is always a plus for me. I would say it wasn't the best and wasn't the worst. Average food at best. My wife ordered French toast with bacon and potatoes. She thought the French toast was good and the bacon slightly undercooked. Waitress was extremely nice to me until my wife came out the bathroom. After that she was coy and

straight to the point. I wasn't a fan of her insisting since we were NYers's that we would tip well, it felt like she was begging for a tip. But again average at best probably better places but bill was only \$48 that's including the 18% gratuity and state tax 2% and sales tax 8% and didn't charge me for my coffee refill.




29 other reviews that are not currently recommended ▾

**Best of Yelp** Miami Beach – American (Traditional)




★★★★☆

1954 reviews



★★★★☆

1478 reviews



★★★★☆

882 reviews

[See More American \(Traditional\) in Miami Beach](#)

**You Might Also Consider**

Sponsored ⓘ



Carmelo Italian Grill

★★★★☆

16 reviews

📍 0.8 miles away from Social

Liza S. said "Wow! What a pleasant surprise. We were looking for a casual spot along Lincoln Road that didn't scream "tourist trap". My go-tos are always Segafredo or Balans when I'm in the area. At the suggestion of a colleague I gave Carmelo a..."

[read more](#)

in Italian



Âme Spa & Wellness Collective

★★★★☆

64 reviews

Belkys C. said "Went yesterday to experience my Mother's Day gift which was a body butter massage including foot and scalp, champagne, and all day access to the cascada pool. Let me start by saying AMAZING. The hotel itself is very grand and goes..."

[read more](#)

in Steakhouses

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https://www.yelp.com/biz/social-miami-beach-9?start=20&sort\_by=date\_desc

10/11



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★ ★ ★ ★ ★

152 reviews

Details

\$\$ · American (Traditional), Seafood, Steakhouses

Edit

SOUTH BEACH

FLAMINGO LUMMUS

Google

1024 Ocean Dr

Miami Beach, FL 33139

Get Directions

(305) 672-2472

Send to your Phone

Edit

Photo of Social - Miami Beach, FL, United States by Nikia W.

See all 151 photos

"We had this server called Andrea, she was so nice, and the manager Valentina made us feel special." in 3 reviews

"I ordered their sea food grill with a side of pasta ." in 2 reviews

"Social was customer service was great, I enjoyed the DJ made atmosphere lively and entertaining." in 4 reviews

You Might Also Consider

Sponsored ⓘ

CVI.CHE 105

★ ★ ★ ★ ★

354 reviews

Barbara F. said "The only reason that I'm rating this restaurant a four a and not a five is because my boyfriend's entree arrived a few minutes earlier than mine and that's sort of a pet peeve of mine unless the server lets me know before hand. The..." read more

in Latin American, Peruvian, Seafood

Fogo de Chão Brazilian Steakhouse

★ ★ ★ ★ ★

488 reviews

0.9 miles away from Social

Letty T. said "Came here on Saturday for my birhtday, just my husband and I. I have to say the place is really nice and spacious. You know that feeling that you get when the tables are too close you can't have a conversation because you are afraid..." read more

in Steakhouses, Brazilian

Ask the Community

Yelp users haven't asked any questions yet about Social.

Recommended Reviews for Social

Hours

Mon

10:00 am - 2:00 am

Tue

10:00 am - 2:00 am

Wed

10:00 am - 2:00 am

Thu

10:00 am - 2:00 am

Fri

10:00 am - 2:00 am

Sat

10:00 am - 2:00 am

Sun

10:00 am - 2:00 am

Edit business info

More business info

Happy Hour Specials

Yes

Takes Reservations

Yes

Delivery

No

Take-out

Yes

Accepts Credit Cards

Yes

Accepts Apple Pay

No

Good For

Lunch

Bike Parking

Yes

Good for Kids

Yes

Good for Groups

Yes

Attire

Casual

Ambience

Casual, Touristy

Noise Level

Loud

Alcohol

Full Bar

Good For Happy Hour

Yes

Outdoor Seating

Yes

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https://www.yelp.com/biz/social-miami-beach-9?sort\_by=date\_desc

1/9



Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more.](#) X

Sort by **Newest First** Language **English (150)**



[Start your review of Social.](#)



**Nikia W.**

Durham, NC

188 friends

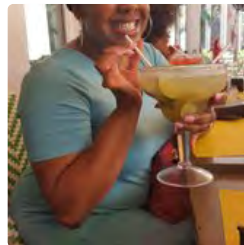
258 reviews

550 photos

Elite '19

★★★★☆ 7/6/2019

Only came here for the 2 for 1 fishbowl drinks. Food was overpriced like most of south beach. Nice spot for people watching. Free shots.



[See all photos from Nikia W. for Social](#)



**Joseph L.**

Concord, Canada

37 friends

4 reviews

6/20/2019

Wi-Fi **No**

Has TV **Yes**

Gender Neutral Restrooms **Yes**



**Natalie M.**

First to review

## You Might Also Consider

Sponsored ⓘ



**Valentia Mediterranean**

★★★★☆ 47 reviews

4.2 miles

**Vivian J. said** "I went two nights in a row? Why? Because it's that good. If you want to eat in..." [read more](#)



**The Restaurant at W South Beach**

★★★★☆ 2 reviews

1.2 miles

**Natalie Z. said** "We stayed at the W hotel, and had breakfast, lunch, and dinner at this restaurant...." [read more](#)

## People also viewed



**FIX**

★★★★☆ 54 reviews

\$\$ • Bars, American (Traditional)



**Maxine's Bistro & Bar**

★★★★☆ 840 reviews

\$\$ • American (Traditional), Bars



**11th Street Diner**

★★★★☆ 657 reviews

\$\$ • American (Traditional), Breakfast & Brunch, Bars



**Cuprum Miami**

★★★★☆ 23 reviews

## Collections including Social

**Miami**

By Chelsea C.

11 Places

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## Dining in Miami Beach



Be careful with your bill they will add a 60oz cocktail worth \$40 to your bill.

Make sure you double check your bill

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**DeNeisha S.**

Muncie, IN

47 friends

8 reviews

★★★★★ 6/18/2019

Drinks were on point. And shrimp tacos were delicious. You can expect the miami prices, but worth the money.



**Alexis T.**

Cooper City, FL

269 friends

28 reviews

33 photos

★★★★★ 5/31/2019

Great drinks! & for south beach, it's a pretty decent price. Just be aware that they add a 20% tip to your check. When I went, they had a BOGO deal & we ordered the Bull Dog & a Mango Mojito-- each drink was 60 oz. We sat at the bar & we saw how they were made; the bottles had no kind of spout so it was definitely a heavier pour. They also had free shots going around (granted it was cheap alcohol), but we figured we didn't need it with everything we ordered. I was a little skeptical about taste once we got the drinks, but we were happy with both. My personal favorite was the Mojito.



**Jackie C.**

Charleston, SC

46 friends

45 reviews

Elite '19

★★★★★ 5/25/2019

The overall review rating is hugely misleading. People obviously went here with the wrong expectation.

PROS:

- \$5 breakfast on Miami Beach??!!

- A good \$5 breakfast??!!

- Multiple breakfast options for \$5??!!

- 60 oz of Margaritas, Frozen Drinks, or Mojitos for 25\$

CONS

- 60 oz of Drinks is either a great idea or a terrible idea depending on your idea of fun

BOTTOMLINE: If you aren't going here between 10-2, you are doing Miami Beach wrong. Get the BOGO Drinks and get a \$5 breakfast. Both are insanely tasty at an excellent value.



**Anne-Marie G.**

Wake Forest, NC

817 friends

206 reviews

666 photos

Elite '19

★★★★★ 5/24/2019

1 check-in

3 stars all for the table service. Initially we had to get accustomed to the service in the local area- which isn't exactly hospitable.

Social is an outdoor sitting type of place with the standard menu of wraps, salads, burgers & apps. Drinks for happy hour are but one get one however they're not too quality by any means. Paper straws are good for the ocean however not so good for drinking an extra large drink. Social over all is just eh. But they do have nice outdoor seating across from the beach.



Tequila sunrise.



**Roxanna K.**  
Talbot's Corner,  
Nashville, TN  
👥 289 friends  
★ 1 review

★★★★★ 5/13/2019

This place was great! Great service, great food, great drinks! Genesis took excellent care of us!! Perfect start to our girls trip!



**Megan V.**  
Miami, FL  
👥 829 friends  
★ 60 reviews  
📷 70 photos  
Elite '19

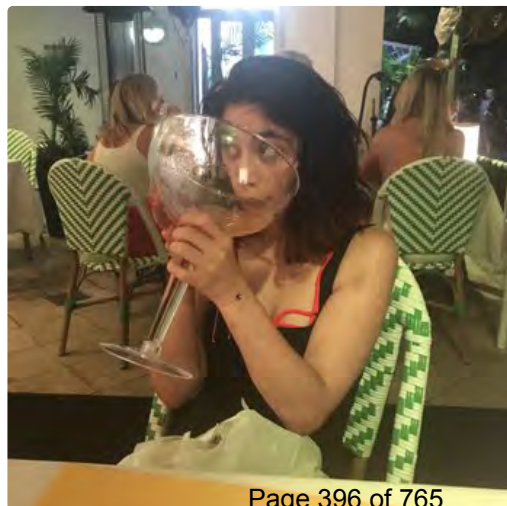
★★★★★ 4/28/2019

AMAZING SERVICE!!! This place was great from the time you walk in. You have a server approach you out front, of course. All of the Miami Beach restaurants are like that, but the difference is this is a place you'll wanna come to. They do 2 for 1 drinks during happy hour! That includes the large and small sizes.

Be aware that even the small cocktails are pretty big. You didn't see many people with a bottle of beer in hand. Everyone had a large or small that they were sharing!! The drinks here are huge, and they are strong. I loved their Red bull +rum cocktail. It was gigantic and got me feeling food for quite a while.

Their paella is to die for. It includes chicken, shrimp, calamari, muscles, and more. I went to this place twice in one day. The food was great, but the service was even better. Ashley really helped us out with a 25% off of our food, and the 2 for 1 drinks!

Update: Still amazing service! Every time I come here, I'm recognized and we're attended immediately. The drinks are all delicious, and with great combos in pricing. During the happy hour, for \$10 extra, you get the large drink! Just be careful to order enough food with it. We got rained out this time and we're accommodated wonderfully. Thank you to Ashley and our other servers! A big thank you as well to the manager/owner of the restaurant.







[See all photos from Megan V. for Social](#)



**Jessie K.**

Downtown, Seattle, WA

160 friends

3 reviews

2 photos

4/1/2019

A server said the hookah is going to be \$25 if we come into this restaurant, but he actually charged \$35. Please check the bill.



**Monte S.**

San Marcos, TX

0 friends

3 reviews

3/28/2019

Tippers beware!

This place has the worst guests service. They do tell you on menu theyll add grat...there goes any good service! our server "M Rodrigo" dissapeared to never return. Finally found him to attempt to payout which you would think he'd want us gone for new butts in the seats get new autograt?? Margaritas were terrible, food was fine.

When Rodgrigo brought the check, it was in a dripping wet chk presenter (maybe he went for dip) and I left my credit card w/ all the flagging down.

Get this their genius management team said they had it and could mai, great until I spoke w/ THE GM. He actually stated I had to come show my ID before he could mail it???

What an idiot...

Keep it up guys! Sounds like youve already changed names to avoid crappy reviews.



**Brandi S.**

Westhampton Beach, NY

149 friends

3 reviews

1 photo

3/28/2019



Not only horrible service but rude too :/ I hate leaving bad reviews but this restaurant's service was unacceptable for any occasion.



**Ella B.**

Atlanta, GA

0 friends

2 reviews



3/28/2019

This is the worst restaurant iv ever been to. The server straight up lied to us at the beginning of the meal. Then after we had already talked to the manger once the service was still awful. Waiters would make eye contact or say that they would be right back then never help us. It took 20 minutes to initially get a server. And 45 minutes to get a check.... plus the restaurant was empty so there was no reason to have such bad service. Manager was semi helpful but the staff was god awful. Overall do not go here pick any of the other restaurants on ocean drive.....



**Ugh Y.**

CUMB FORESIDE, ME

0 friends

3 reviews

3 photos



3/26/2019

Love it. The drinks are STRONG. 2 for 1 happy hour and great Italian sandwich! Yum. F me up!!!!



**Brittney J.**

Dallas, GA

153 friends

8 reviews

1 photo



3/21/2019

Loved this spot! The drinks were delicious but come prepared. They vary in size. My sister & I went while on vacation in Miami. Both ordered individual 25 oz drinks. She ordered the Miami Vice & I ordered a similar drink, can't remember the name. But we got both drinks for the price of \$35, not a bad deal! Plus the gave everyone free tequila shots. Plus they have hookah & a plethora of flavors, I'll definitely go back when I visit Miami again.



**Anand W.**

Theater District,

Manhattan, NY

0 friends

1 review



2/27/2019

We were lured in with a discount of 30% on the bill.

Food quality was very poor. My fish tasted like cardboard.

Everyone in our group found the food horrible and left it half eaten.

When the bill came it was a discount on food only!!!!

Will never go this place.

Avoid it like plague



**Anil V.**

Bridgewater, NJ

0 friends

4 reviews

2/25/2019 · Updated review



The people are dishonest and food offers little value. My salmon dish was dry and too salty. Another dish was too cold and had to be warmed. Mixed drinks were full of ice and not enough liquor. The manager offered our party of 6 a discount. When the bill came, there was no discount. When we pointed this out, they discounted only the food! Our table was close to the speaker and the music was too loud. Our waiter promised to turn it down and she did. Someone else turned it up. This happened twice and we just gave up.

Too many things to give them benefit of doubt. This place is on Ocean drive and the owner knows only tourists come here. We would never go there again. Read other reviews before you do.



2/21/2019 • Previous review

The people are dishonest and food offers little value. My salmon dish was dry and too salty. Mixed... [Read more](#)

**Robin C.**

Miami Beach, FL

140 friends

17 reviews

7 photos



2/25/2019

The service was great and the breakfast was good but 5.50 for a soda is outrageous honestly I won't come back because of this alone. My breakfast cost the same as the soda. What? My breakfast was 5.50 so why am I paying the same for a coke that I can get for like 2.50 anywhere else. That is just ridiculous. I am alocal and they just lost me with that

**Lisa J.**

Bellevue, WA

0 friends

12 reviews



2/21/2019

Honestly I came here because I was tired of walking and needed to stop for a drink. My drink was huge. Much larger than expected. "This will be fine," I told myself I, "it will be completely watered down" I said in my head. It was not. After 4 sips I was ripped and had to order food. Not the greatest food I've had in my life but I'm not complaining. All I can say is I'm not mad.

**Amanda W.**

Milwaukee, WI

1 friend

45 reviews

9 photos

2/20/2019



Was just okay....we stopped for a quick breakfast after seeing the signs. The food was okay and drinks were overpriced (\$5.50 for standard coffee)! As we ate I watched them go after everyone walking by to pull them in...not a good atmosphere. Inside was dark, would not suggest sitting in there.



**John L.**  
Gilbert, AZ  
134 friends  
6 reviews  
27 photos



2/13/2019

This place was HORRIBLE and OVERPRICED. My friend and I visited out of town and we wanted to eat at The Palace but they were full so we went here. First off I would like to say the food was disgusting and it was overpriced. \$22 for three dried ass tacos, we are visiting from Arizona the driest state in the US and we get fresher and better tacos compared to a state surrounded by water? Then the waiter spilled guacamole on my white shoes and didn't apologize, didn't offer to comp anything. My friend said let it go and I did. Once the bill came out, I paid and saw there's a 20% service charge. My total bill was \$108. A week later I check my credit card to see they charged me \$118. I guess the waiter took the liberty of adding an extra tip for herself? Is this a Florida theme? Another restaurant added an extra tip for themselves as well and I took photos of all my receipts for proof. I'll be calling my bank and getting my money back. What a shiesty business!

Check your bank accounts and make sure they charge you correctly!



29 other reviews that are not currently recommended ▾

Best of Yelp Miami Beach – American (Traditional)

**The Front Porch Cafe**  
★★★★☆ 1954 reviews

**Mango's Tropical Cafe**  
★★★★☆ 1478 reviews

**Shake Shack**  
★★★★☆ 882 reviews

[See More American \(Traditional\) in Miami Beach](#)

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**Carmelo Italian Grill**  
★★★★☆ 16 reviews

0.8 miles away from Social

**Liza S.** said "Wow! What a pleasant surprise. We were looking for a casual spot along Lincoln Road that didn't scream "tourist trap". My go-tos are always Segafredo or Balans when I'm in the area. At the suggestion of a colleague I gave Carmelo a "read more



Bruns1980  
London

📅 25 🍌 24



Reviewed January 20, 2019 via mobile

## Appalling

Pulled in off Ocean Drive for 2 for 1 cocktails and 30% off food. Food was disgusting and overpriced. Cocktails were pre made and we weren't allowed to share the 2 cocktails between 2 people, it had to be the second round free. The waitress... [More](#)

**Date of visit:** January 2019

🍌 1 Thank Bruns1980



tx4chiefs  
texas

📅 4 🍌 1



Reviewed January 15, 2019 via mobile

## Mandatory service charge means you get ignored!

Walking along Ocean in Miami Beach, was hawked in by a guy on the road making all kinds of promises. Upon ordering, we noticed a mandatory service charge. Since that was on there, the waitress didn't have to pay attention to you. Don't expect service... [More](#)

**Date of visit:** January 2019

🍌 Thank tx4chiefs



John R K  
Orlando, Florida

📅 220 🍌 50



Reviewed January 6, 2019

## Not worth a visit.

Had dinner there this weekend. Food is really bad and servers could not be found. The fajita was totally dried and overcooked as if it was sitting there all week. The pizza had no sauce and was undercooked. The beer was cold and the 20%... [More](#)

**Date of visit:** January 2019

🍌 Thank John R K



considercarefully  
Edinburgh, United Kingdom



Reviewed November 30, 2018

## Expensive and bad

If you had visited the toilets before ordering you would have left - they were disgusting and the local authority should do something. The Turkey Club sandwich had floppy, soggy string chips with the added value long black hair in them. The server... [More](#)



Photos

Overview

Reviews

Q&A

< See all restaurants in Miami Beach

Social restaurant

101 reviews

\$\$ - \$\$\$, Mexican, American, Bar

+ Add hours

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All photos (31)

Ratings and reviews

2.5

101 reviews

#705 of 756 Restaurants in Miami Beach

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<div><div></div> Food</div>	<div><div></div><div></div><div></div><div></div><div></div></div>
<div><div></div> Service</div>	<div><div></div><div></div><div></div><div></div><div></div></div>
<div><div></div> Value</div>	<div><div></div><div></div><div></div><div></div><div></div></div>

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CUISINES

Mexican, American, Bar

FEATURES

Photos

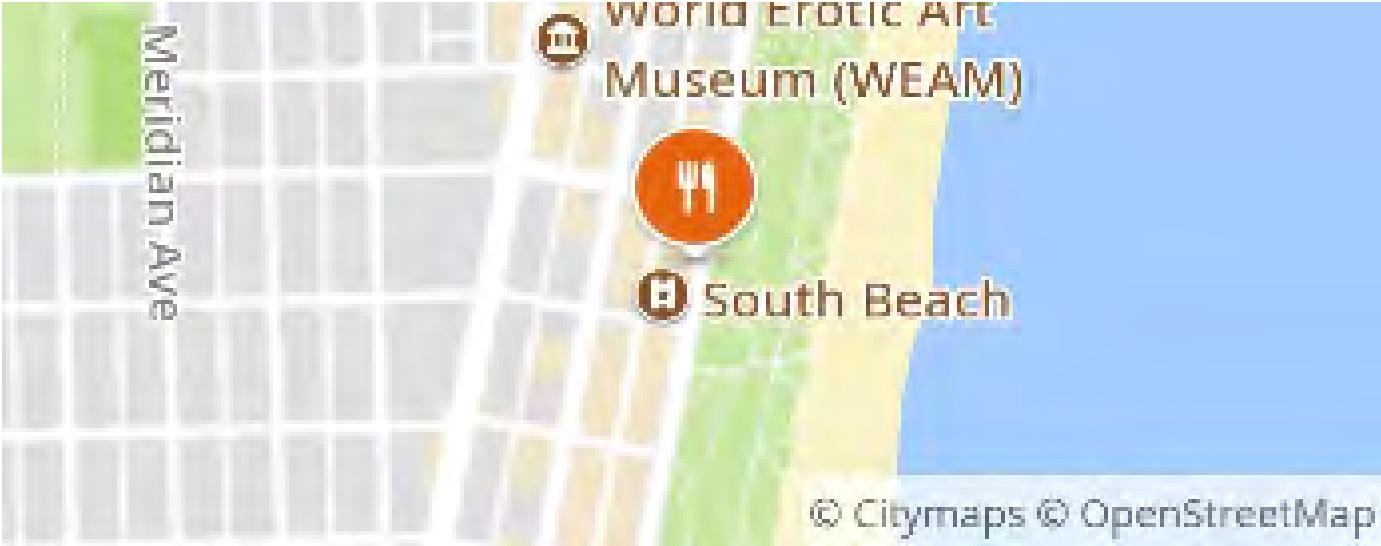
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Reviews


Q&A


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Location and contact



 1024 Ocean Dr, Miami Beach, FL 33139-5014 ↗

 0.0 miles from South Beach

 Website ↗

 +1 305-672-2472

Does this restaurant accept **reservations**?

☐ Yes

☐ No

☐ Unsure

Reviews (101)

Write a Review

Traveler rating

Excellent

Very good

Average

Poor

12

3

9

10

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[https://www.tripadvisor.com/Restaurant\\_Review-g34439-d12914085-Reviews-Social\\_restaurant-Miami\\_Beach\\_Florida.html](https://www.tripadvisor.com/Restaurant_Review-g34439-d12914085-Reviews-Social_restaurant-Miami_Beach_Florida.html)

2/5

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1 - 10 of 35 reviews



litlittitty

Puerto Rico



Reviewed 2 weeks ago via mobile

## Do not attend

Food is nasty. The pizza taste like cardboard. The chicken parmesan was burnt and the Alfredo chicken dish was undercooked.

**Date of visit:** June 2019

Thank litlittitty



envy4u

Canada



Reviewed April 18, 2019 via mobile

## Just don't do it

Rip off. Terrible service. Very expensive. A tourist trap. Should of known better. 15.00 per martini which was weak and watered down. Never again.

**Date of visit:** April 2019

1 Thank envy4u



LocalLover

San Marcos





Reviewed March 28, 2019

## Watch out! Autogratis crappy service

Tipsters beware! This place has the worst guests service. They do tell you on menu theyll add grat...there goes any good service1 our server "M Rodrigo" dissapeared to never return. Finally found him to attempt to payout which you would think he'd want us gone... [More](#)


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 **Pamelitaa R.**  
Pompano Beach, FL  
0 friends  
1 review

6/18/2019  
They dont know how to offer good prices. It say 2 drinks for certain amount and we got charged more than they offer on their menu... the food is not bad they just need to fix their prices and not charge people more.

 **Corey C.**  
McDonough, GA  
0 friends  
6 reviews  
13 photos

6/15/2019  
1 check-in  
Cool spot good food. Great place to chill with friends and sit outside. Happy hour is from 12-10pm buy one get one free giant drinks!

 **Olessia S.**  
Homestead, FL  
0 friends  
3 reviews

3/31/2019  
Super slow!!! We ordered pancakes and took over 40 minutes to get to the table. All the tables around us got their food b4 we did. & the staff did not ever care. Never go here!!!  
Wish there was a negative stars u can do ....

 **Ramata T.**  
Manhattan, New York, NY  
2 friends  
43 reviews  
24 photos  
Elite '19

3/16/2019

 **Tal K.**  
First to review

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 **Boston Market**  
45 reviews  
**Daimy D. said** "I picked up dinner for my family today and I must say the lady that took my order..." [read more](#)

 **WHISK Gourmet Food & Catering**  
1078 reviews  
**Elizabeth M. said** "Let me start off saying that my husband was upset because I hadn't suggested going..." [read more](#)

Collections including Starlite Cafe

**Miami with Elsie W**

By Elsie W.

29 Places

**Fort Lauderdale or whatever**

By Court S.





20 Places

[More Collections](#)

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I went to this place during my birthday trip. It was the night before my flight and I was looking for something quick. I had got I think the chicken parmigiana Alfredo. It was so good I barely finished it. I took i back to the hotel and it still tasted good even cold. This is a nice play to stop at for a bite.



Chicken parmigiana Alfredo



**Richard T.**

Exeter, NH

0 friends

5 reviews

2/12/2019

Happy hour is limited to extra large drinks (like pool size) but waiters take care to hide it until they bring the check.

I guess getting ripped off is part of the South Beach experience :)

Seriously, find some other place...



**Diana M.**

Vernon, CT

17 friends

37 reviews

15 photos

1/14/2019

Although in a nice location- I have to admit I am disappointed. We ordered a bulldog drink- and a hookah. The hookah is \$45 dollars and has self light coals. For that price they should've upgraded to some quality coconut coals. Overall sucked. I returned the hookah after 2 pulls.



**Wendy M.**

Flamingo / Lummus,

Miami Beach, FL

161 friends

4 reviews

3 photos

12/16/2018





1 check-in

Drinks are expensive so I can see why the reviews could be terrible. One drink is like 30 bucks which is insane. But hey its Miami right? But overall i had a great experience here. Everyone was super nice and I got my breakfast quick. The music and the breeze made it a relaxing time there.



**Bianca R.**  
New Haven, CT  
0 friends  
8 reviews  
9 photos



7/6/2018

Super kind and friendly employees! Their positive attitude made my visit to the cafe worth the drive. My party of 7 and I enjoyed our drinks during happy hour, their drinks are strong and big which I love! Will be coming back whenever I'm back in Miami.



**Dare M.**  
Manhattan, NY  
353 friends  
103 reviews  
167 photos  
Elite '19



2/20/2018

1 check-in

Don't let the buy one huge drink get one free fool you. this place is way over priced and the food is wackkkk. Don't waste your time or money here.



**Fred G.**  
Kansas City, MO  
0 friends  
9 reviews  
9 photos

12/31/2017



First time to Miami and the best place yet that I've eaten at since I've been here very good



**Samira J.**  
Miami Beach, FL  
👥 687 friends  
★ 71 reviews  
📷 97 photos



11/27/2017



Despite the reviews prior, I enjoyed my dinner here with my mom! She was in town for a few days and of course she wanted to do the South Beach dinner and hang out on the strip.

Both of our meals were delicious. I ordered the salmon and I believe she ordered the Mahi Mahi. The fish were cooked perfectly with great accompanying sides. We also got a 2 for 1 drink, which is really just two huge drinks for about \$50 total. The service was good and the people around us were friendly.

There was someone staying in the hotel above the restaurant who opened her window and started briefly yelling down on the strip, but that's no fault of the restaurants. Overall, we enjoyed dinner and would go back!



**Eric S.**  
Covina, CA  
👥 62 friends  
★ 34 reviews  
📷 6 photos



11/18/2017

Be warned about the happy hour "2x1" drinks. They charge \$45 for a gross mojito so even with 2x1, they are way to much.



**Karima R.**  
Sicklerville, NJ  
👥 34 friends  
★ 17 reviews  
📷 19 photos



9/30/2017

This is low quality food with subpar service. Don't be fooled by the half off menu. The crab cake was made of what seems to be claw meat and lots of filler. No flavor. The best part was the accompaniment remoulade. The fried shrimp was straight out of the frozen section of Sams club or BJ's with way too much breading. I guess this is a good place if you're drunk. I would give zero stars if I could.



**Tiffany-Machelle P.**  
Houston, TX  
👥 116 friends  
★ 70 reviews  
📷 562 photos  
Elite '19



6/1/2017

Went to South Beach for Memorial Day Weekend. A group of us were heading to Wet Willie's next door, but the line was hella long to get in. Starlite Café was playing trap music on the patio, so we just decided to eat/drink there. It was lit and the music was bomb. Felt like I was at VLive or KOD with the soundtrack, random girls walking Ocean Drive started dancing around our table LOL it was so much fun. No separate checks for groups, so don't be scared by the price on the receipt. Drinks were BOGO free for \$45 a pair. Worth the price, the drinks were huge. Food was straight, we just ordered bar food like the fried shrimp and chicken tenders, etc. No inside tables, patio dining only which was perfect for people watching. No complaints here. I'm not sure how this place is on a regular weekend, but it was poppin for Black Beach weekend.



Long ass line at Wet Willie's behind us. I'll take



Big ass drinks! 2 for \$45 so no cheapskates



**Yeny M.**

Bronx, NY

6 friends

44 reviews

21 photos

4/18/2017

STAY AWAY FROM THIS SCAM.

My Husband and I went yesterday 04-17-2017 . the waitress MARISELA offered us the 30% off. when the check came the manager (female from south america) disappeared and MARISELA charged us, I told her about the missing 30% off like around 25\$ she was very nervous and said the manager was not around then took my husband inside for the pin and still did not removed the extra 25\$ , my husband did not want to argue and left everything like that. SURPRISE, THEY TOOK HIS CARD AND CHARGED US 441.61 DOLLARS plus the 51.70 with the extra 25\$ for a cuban sandwich and pasta plus they did a long distance phone call of 15.99, JUST NOW FINISHED TALKING WITH OUR BANK TO FIX THE PROBLEM. MARISELA AND THE FEMALE SOUTH AMERICAN MANAGER FROM YESTERDAY ARE THIEVES.



**Valeria B.**

Bronx, NY

0 friends

9 reviews

2/17/2017

I usually don't waste my time writing reviews...service was horrible. Waiter made a mistake and charge everything on 1 card. He was not apologetic but defensive instead. At first i was understanding bc mistakes happens but his attitude was so disgusting as well as his co workers who went about making remarks about flowers we had while we waited for our check. We know South Beach strip is pricey but its the quality of service.... lack of quality is the problem. Don't waste your money here.



**Tasha W.**

Greensboro, NC

0 friends

16 reviews

13 photos

2/4/2017

Starlite Cafe

147 reviews

\$\$ - \$\$\$, Bar, American

Open Now: 8:00 AM - 2:00 AM

Save

All photos (24)

Ratings and reviews

4.0  147 reviews

#357 of 756 Restaurants in Miami Beach

Certificate of Excellence 2016 Winner

RATINGS

<div><div></div></div> Food	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>
<div><div></div></div> Service	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>
<div><div></div></div> Value	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>
<div><div></div></div> Atmosphere	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>

Details

CUISINES

[Photos](#)[Overview](#)[Reviews](#)[Q&A](#)

## MEALS

Drinks

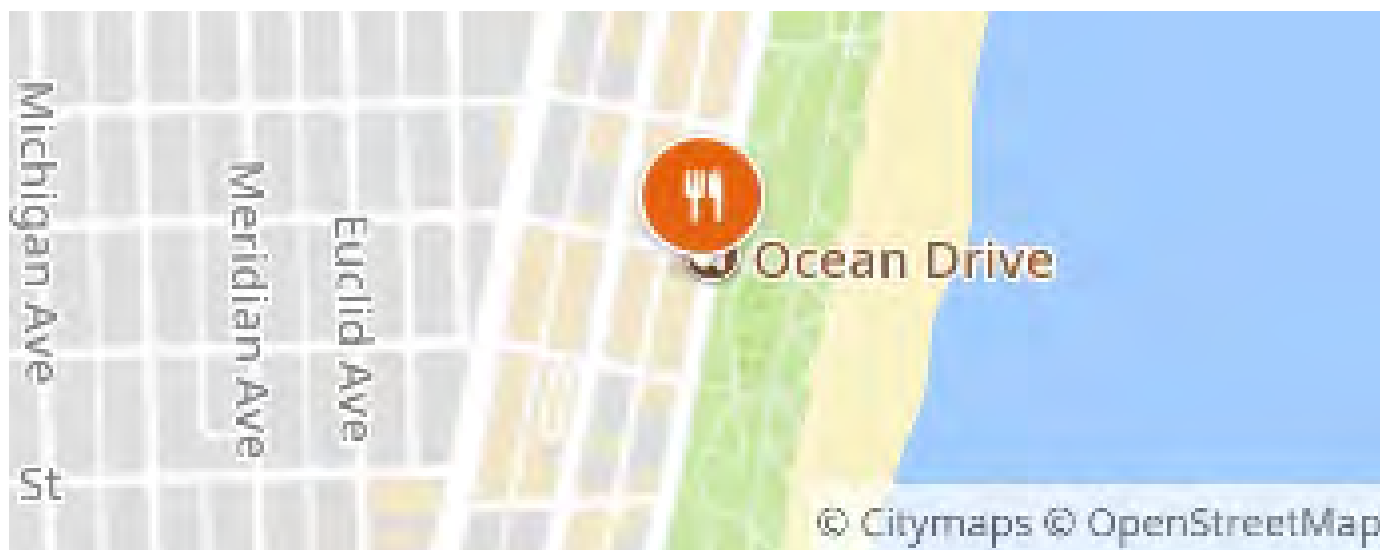
## FEATURES

Outdoor Seating, Seating, Wheelchair Accessible, Serves Alcohol, Full Bar, Table Service

[View all details](#)

Features

## Location and contact



 750 Ocean Dr, Miami Beach, FL 33139-6220 ↗

 0.2 miles from South Beach

 Website ↗

 Email ↗

 +1 305-534-2161

Can a vegetarian person get a good meal at this restaurant?

☐ Yes ☐ No ☐ Unsure

**Reviews** (147)

[Write a Review](#)



[Photos](#)[Overview](#)[Reviews](#)[Q&A](#)

Excellent	52
Very good	11
Average	6
Poor	0
Terrible	24

### Show reviews that mention

[All reviews](#)[drinks and appetizers](#)[paella](#)[burger](#)[ocean drive](#)[great food service](#)[amazing drinks](#)

### Selected filters

[Filter](#) [English](#)

11 - 20 of 93 reviews



clayhamner  
Richmond, Virginia



Reviewed July 25, 2018

### Tourist Trap

The food here was below average even for a tourist destination. It was overly expensive and not very good.

**Date of visit:** July 2018[Thank clayhamner](#)

CoomeL10  
Salida, Colorado



Reviewed May 5, 2018 via mobile

### Hearty Breakfast

This was my first visit to Starlite Cafe and overall I give it two thumbs up. The food was great and the menu selection was quite large for such a small place - there's even options for the health conscious. It's small and can be... [More](#)

**Date of visit:** May 2018[Thank CoomeL10](#)

Reviewed April 20, 2018

via mobile

Excellent

I was so tired and decided to give a break to this restaurant. I have ordered fried sea food. The taste was excellent, the Ocean Drive in front of you is very colorful. I really love this place. But keep in mind that the portions... [More](#)

Date of visit: April 2018

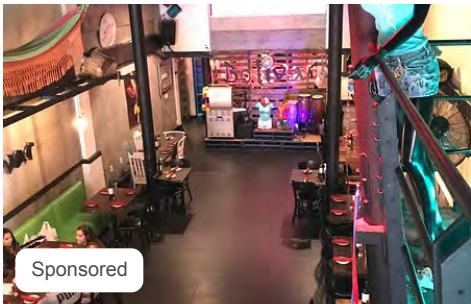
Thank aybikek795



View more reviews

Best Moderately Priced Restaurants

See all



Bolivar Restaurant Bar Lounge

1,134 Reviews

\$\$ - \$\$\$, Peruvian, Latin, Venezuelan, So...

Pane & Vino

3,636 Reviews

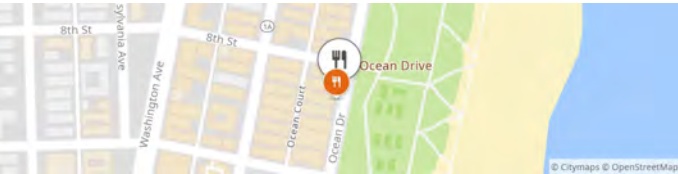
\$\$ - \$\$\$, Italian

Santorini by Georgios

1,345 Reviews

\$\$ - \$\$\$, Seafood, Mediterranean, Gre

Nearby



See all 222 nearby hotels

See all 1,291 nearby restaurants

See all 598 nearby attractions

[Photos](#)[Overview](#)[Reviews](#)[Q&A](#)

## Questions & Answers

[Ask a question](#)

mwv-hh

### How much are how

February 11, 2017 | [Answer](#)Response from peteivonne | Reviewed this property | 

It's south beach so you would expect to pay tourists prices. I found the Starlite cafe prices competitive to the surrounding cafe's. Also, I took advantage of their breakfast special



0 Votes



## Is This Your Listing?

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### CURRENCY/REGION

\$ USD




United States

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## iLov305 Steakhouse & Nightlife



1060 Ocean Dr, Miami Beach, FL



**3.9** 129 reviews 



Sort by: Most relevant ▾

[Write a review](#)

**Reiley Reed**  
1 review  
4 months ago  
Drinks were fine, location was good, but the vibe was terrible! The manager in the front outside was yelling at the staff the entire time right next to our table when they were clearly busy and working hard. I would not recommend this place to anyone as they're clearly abusive to staff.  
 2

**Raul**  
**Local Guide** · 28 reviews · 83 photos  
3 months ago  
Good food. Pricey but to be expected being on Ocean Drive. Service has room for improvement.  
 Like

**Dan Michaels**  
1 review  
4 days ago  
Awful service. Every order was wrong. Would not recommend.  
 Like

**Xahy c**  
**Local Guide** · 43 reviews · 41 photos  
2 months ago  
Customer service needs to be improved and I suggest the waiter Roberta gets intense server and customer training classes.  
 3



Save this restaurant

# ilov305 Ocean Drive

4.0 84 reviews \$50 and over Steakhouse

Top Tags: Special Occasion Vibrant Bar Scene Good For A Date

## Make a reservation

Party Size	
For 2	▼
Date	Time
Today ▼	7:00 PM ▼

Find a Table

Booked 7 times today



Last updated: April 27, 2019

Powered by  singleplatform

Overview

Photos

Menu

Reviews

# What 84 People Are Saying

## Overall ratings and reviews

Reviews can only be made by diners who have eaten at this restaurant 5

4.0 based on recent ratings

4.1

4.0

4.3

3.6

Food Service Ambience Value

Noise · Moderate

73% of people would recommend it to a friend

4

3

2

1

Best Restaurants in Miami Beach / South Beach ›

Sort by

Filters

Good for groups

Lobster Empanada (2)

Ropa Vieja (2)

Skirt Steak (2)

10 Oz Filet (1)

YS

· Dined 4 days ago

Overall 5 · Food 5 · Service 5 · Ambience 5

YaelisS

1 review

Awesome lovely place awesome music good As food very good service

Report

Helpful

OT

· Dined 5 days ago

Overall 1 · Food 1 · Service 1 · Ambience 1

OpenTable Diner

1 review

This place is the epitome of a tourist trap. Overpriced poor excuse for Cuban food, horrendous service and the “entertainment” was mediocre at best. Completely ruined what should have been an memorable Birthday celebration. I can’t say I’m disappointed that Pitbull would...

[+ Read more](#)[Report](#)[Helpful](#)

DM

· Dined on July 6, 2019

**Overall 2 · Food 2 · Service 4 · Ambience 3**[Overview](#)[Photos](#)[Menu](#)[Reviews](#)

There were 4 of us-we all ordered different drinks and could not have more than a few sips. The chicken paella was way too greasy.

1 review

[Report](#)[Helpful](#)

OT

· Dined on June 27, 2019

**Overall 5 · Food 5 · Service 5 · Ambience 5**OpenTable  
Diner

Love everything except the 15\$ non gratuity charge!

Washington DC

1 review

[Report](#)[Helpful](#)

MP

· Dined on June 22, 2019

**Overall 5 · Food 5 · Service 5 · Ambience 5**Mercybermude  
zP

It was really good

Miami

Only suggestion is that needs more food variety

1 review

[Report](#)[Helpful](#)

VIP

OT

· Dined on June 18, 2019

**Overall 5 · Food 5 · Service 5 · Ambience 4**OpenTable  
Diner

The service is outstanding. Not only was Roxxy an excellent server, but the manager really went above and beyond for us. He knew a special dish we requested was going to take longer than normal and communicated with us, told us about the dish in more detail and was genuinely a...

Las Vegas

16 reviews

[+ Read more](#)[Report](#)[Helpful](#)

CD

· Dined on June 16, 2019

**Overall 5 · Food 5 · Service 5 · Ambience 5**

CindyD

New York Area

FUN. Food is EXCELLENT. Can't wait to go back! Brunch on Sundays is AMAZING!!!

1 review

[Report](#)[Helpful](#)

SF

· Dined on June 12, 2019

**Overall 3 · Food 4 · Service 4 · Ambience 4**

ScottF

1 review

The evening started as a date night to celebrate our upcoming wedding. We knew we would be paying inflated prices but we wanted to come here for the experience and just being fans of Pitbull. I will say that the food was delicious. The chef even came out and personally check on...

[+ Read more](#)[Report](#)[Helpful](#)

FG

· Dined on June 11, 2019

Overall 5 • Food 5 • Service 5 • Ambience 4

[Overview](#)[Photos](#)[Menu](#)[Reviews](#)

jain and yes I will tell all my friends and family to go

[Report](#)[Helpful](#)

YS

· Dined on June 8, 2019

Overall 4 • Food 3 • Service 4 • Ambience 5

YoannaS  
Miami

1 review

Not impressed by the food and the drinks were way too sweet. However, service is good and the ambience is so much fun. They have a fantastic violinist, dancers and cool music.

[Report](#)[Helpful](#)

LG

· Dined on June 8, 2019

Overall 3 • Food 5 • Service 2 • Ambience 5

LeiannaG  
1 review

Need to work on the nightclub. There were too many chiefs , not many Indians... during dinner... Felt like everyone was in a rush.. especially when I needed a refill or needed to order something.

[Report](#)[Helpful](#)

ZI

· Dined on June 8, 2019

Overall 3 • Food 5 • Service 3 • Ambience 1

ZIENA  
1 review

I just felt if we spoke spanish we would have gotten better treatment. They seated us by the bar area no view. I liked the ambience of the restaurant when i looked it up online but never got to experience that. Also everyone that came in after us got wrist bands for the night party. We...

[+ Read more](#)[Report](#)[Helpful](#)

JB

· Dined on June 6, 2019

Overall 5 • Food 5 • Service 4 • Ambience 5

JeffB  
St. Louis  
5 reviews

The food was perfect. The ambience is just as great. Service was lacking considering it wasn't very busy but the food made up for it.

[Report](#)[Helpful](#)

OT

· Dined on June 2, 2019

Overall 5 • Food 5 • Service 5 • Ambience 5

OpenTable  
Diner  
San Francisco

Super cool

[Translate to English](#)[Report](#)[Helpful](#)

4 reviews

VIP

OT

· Dined on June 2, 2019

Overall 5 · Food 5 · Service 5 · Ambience 5

OpenTable

Sundav brunch at Ilov305 is one of the best experiences you can find on South Beach. The

Overview

Photos

Menu

Reviews

atch, the service was impeccable, and the food was over-the-top

L for 32 years and this restaurant had the BEST ropa vieja I've ever...

2 reviews

[+ Read more](#)[Report](#)[Helpful](#)

L

· Dined on May 24, 2019

Overall 5 · Food 5 · Service 5 · Ambience 5

Lola1

New York Area

Amazing, love the place. I'll be going back every time I'm in Miami

1 review

[Report](#)[Helpful](#)

OT

· Dined on May 24, 2019

Overall 5 · Food 5 · Service 5 · Ambience 4

OpenTable

Diner

Toronto

It was our first time here! We came only for dinner, not the party. Food with Cuban influence makes it taste so good! The portions were huge and we couldn't finish it all!

1 review

[Report](#)[Helpful](#)

J

· Dined on May 24, 2019

Overall 5 · Food 5 · Service 5 · Ambience 5

Juju

Chicago

6 reviews

This restaurant design is so beautiful. And the food taste very very good. The drinks are amazing. El Diablo was the name of my drink. Mmm!!! So good.

But leave room for dessert. That's the shocker they are huge. 4 people can eat from 1 dessert...

[+ Read more](#)[Report](#)[Helpful](#)

MG

· Dined on May 19, 2019

Overall 1 · Food 3 · Service 1 · Ambience 1

MarianaG

1 review

I was extremely disappointed with service, the place was almost empty and still waited a long time to order and pay. I went looking for a waiter two times and found workers standing around on their phones. Only order one appetizer because I was there, so I can't comment on the foo...

[+ Read more](#)[Report](#)[Helpful](#)

DR

· Dined on May 19, 2019

Overall 4 · Food 3 · Service 3 · Ambience 5

DayRuben

1 review

The place have a nice atmosphere but is too pricey for Cuban food and they have to work on the time they take to get food at the table. If you don't care about the wait time then you enjoy

Page 420 of 765

the place

Report      Helpful

- Dined on May 18, 2019

e 5 • Ambience 5

Overview   Photos   Menu   Reviews

and music! Definitely worth dining at!

1 review

Report      Helpful

- Dined on May 18, 2019

AF

**Overall 5 • Food 5 • Service 5 • Ambiance 5**

AilynF  
1 review

Amazing service, I loved the place, definitely going again, probably will make me my spot from now on, drinks amazing great for the price.

Report      Helpful

- Dined on May 18, 2019

ZM

**Overall 2 • Food 4 • Service 1 • Ambience 2**

ZenaidaM  
Orlando  
1 review

Went here celebrate my boyfriends birthday, a group of 3 and they sat us near loud speakers at two small rounded tables. We could barely fit our drinks and food from how small the tables were. The server was horrible and the manager? Forget about it, we repeatedly asked to be sit...

+ Read more

Report      Helpful

VIP S

- Dined on *May 17, 2019*

**Overall 5 • Food 5 • Service 5 • Ambiance 5**

Sara  
Miami  
17 reviews

Great service and the drink/food are great!

Report      Helpful

- Dined on May 11, 2019

RM

**Overall 1 • Food 1 • Service 1 • Ambience 1**

RitaM  
Miami  
1 review

everything was just awfull!!! never ever will go back to that place

Report      Helpful

- Dined on May 10, 2019

D

Overall 1 • Food 1 • Service 1 • Ambience 3

Dominique  
New York Area  
1 review

Poor service, waitress had no idea what she was doing

Report      Helpful



· Dined on May 3, 2019

TT

**Overall 5 • Food 5 • Service 5 • Ambience 5**

TiaT  
Miami  
4 reviews

After reading the online reviews I was skeptical. I now know you can't believe everything you read. We went on Cinco de Mayo. Excellent overall. Thanks again for a great experience!

[Report](#) [Helpful](#)[Overview](#) [Photos](#) [Menu](#) [Reviews](#)

· Dined on May 4, 2019

O

**Overall 5 • Food 5 • Service 5 • Ambience 5**

Onie  
Miami  
3 reviews

My granddaughter came down from Tallahassee where she's attending FSU. She doesn't get good Cuban food up there, and I wanted to make this a fun and memorable girls' night out as a welcome back home to the 305 ... just the two of us!! (I'm a young and energetic Cuban...

[+ Read more](#)[Report](#) [Helpful](#)

· Dined on May 2, 2019

OT

**Overall 3 • Food 4 • Service 2 • Ambience 3**

OpenTable  
Diner  
Chicago  
1 review

We came for a girls reunion. The lobster empanada, ceasar salad and violinist were highlights. However, you can help feeling they are trying to nickel and dime you. They charged 2.00 dollars for ice in a drink and in an establishment that gave us plastic menus did not...

[+ Read more](#)[Report](#) [Helpful](#)

· Dined on April 27, 2019

SC

**Overall 4 • Food 5 • Service 5 • Ambience 5**

SharonC  
1 review

The overall experience was great. The only issue is that we were not seated in the upper level of the restaurant as requested.

[Report](#) [Helpful](#)

· Dined on April 26, 2019

LR

**Overall 5 • Food 5 • Service 5 • Ambience 5**

LillianR  
1 review

I ordered the 10 oz filet with Bernaise sauce and it was absolute perfection. Our waiter was Jean and he was the best! He really made our dining experience so much fun! The ambience, live entertainment, great service and delicious food make Ilov305 a Miami must! Thanks Pitbull

[+ Read more](#)[Report](#) [Helpful](#)

· Dined on April 21, 2019

OT

**Overall 5 • Food 5 • Service 2 • Ambience 5**

OpenTable  
Diner  
Miami  
1 review

Food is slow to come out, but it was very good.

[Report](#) [Helpful](#)

BM

BelkisM

1 review

· Dined on April 21, 2019

Overall 5 · Food 5 · Service 5 · Ambience 5

I definitely will go back. Everything was on point. FOOD, waitress, service was EXCELLENT.

Overview

Photos

Menu

Reviews

Report

Helpful

OT

OpenTable Diner

New York Area

7 reviews

· Dined on April 20, 2019

Overall 3 · Food 4 · Service 3 · Ambience 4

Food was awesome and the wait staff was so nice but it seems like the kitchen gets behind on orders. Fabulous dessert experience. Get the Mr Worldwide and dale!! It's a definite go to in South Beach. So fun.

Report

Helpful

VIP

OT

OpenTable Diner

New York Area

69 reviews

· Dined on April 19, 2019

Overall 1 · Food 1 · Service 1 · Ambience 1

If you looking for fine dining, this is not the place for you. This is just a different incarnation of The Sugar Factory — featuring artery-clogging fried foods and diabetes-inducing drinks and desserts, all with an undisclosed 20% service charge automatically added to each check. This...  
[+ Read more](#)

Report

Helpful (1)

MC

MonikaC

Miami

2 reviews

· Dined on April 18, 2019

Overall 4 · Food 4 · Service 5 · Ambience 5

Amazing performers, food was ok, drinks were great

Report

Helpful

VIP

MC

MiaCa

Miami

5 reviews

· Dined on April 8, 2019

Overall 4 · Food 2 · Service 1 · Ambience 4

This place is basically a tourist trap. The restaurant boasts overpriced drinks and EXTREMELY overpriced food and includes a 20% tip. The only reason worth going is to see all the pictures of pitbull and to take really Miami-esque pictures. The waitress I had was awful (Tatiana) who eve...  
[+ Read more](#)

Report

Helpful (1)

VIP

MF

MissFoodie73

New York Area

21 reviews

· Dined on April 7, 2019

Overall 3 · Food 3 · Service 5 · Ambience 5

My food arrived cold and the Ropa Vieja, which was supposed to be enough to serve 2-4 people, barely served 2! We are outside and of course it's great seating for people watching since you're right on Ocean Drive. Service was good, but the food was less than impressive.  
[+ Read more](#)

Report

Helpful (1)

Page 423 of 765

Report

Helpful (1)

OT

Dined on April 7, 2019

Overall 5 • Food 5 • Service 5 • Ambience 5

OpenTable

OverviewPhotosMenuReviews

1 review

ReportHelpful

D

Dined on April 6, 2019

Overall 5 • Food 5 • Service 5 • Ambience 5

desigant Miami

Our waiter Angel, was amazing - loved his energy and vibe

1 review

ReportHelpful



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See Full Restaurant List > Make a Reservation at ilov305 Ocean Drive

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ILov305 Restaurant and Nightlife

13 reviews

American, Caribbean, Cuban

+ Add hours

Save

All photos (26)

Reserve a Table

OpenTable®

2

Wed, 7/17

8:00 PM

7:45 PM

8:00 PM

8:15 PM

Ratings and reviews

3.5  13 reviews

#601 of 756 Restaurants in Miami Beach

There aren't enough food, service, value or atmosphere ratings for ILov305 Restaurant and Nightlife, Florida yet. Be one of the first to write a review!

Write a Review

[Photos](#)[Overview](#)[Reviews](#)[Q&A](#)

## Details

### CUISINES

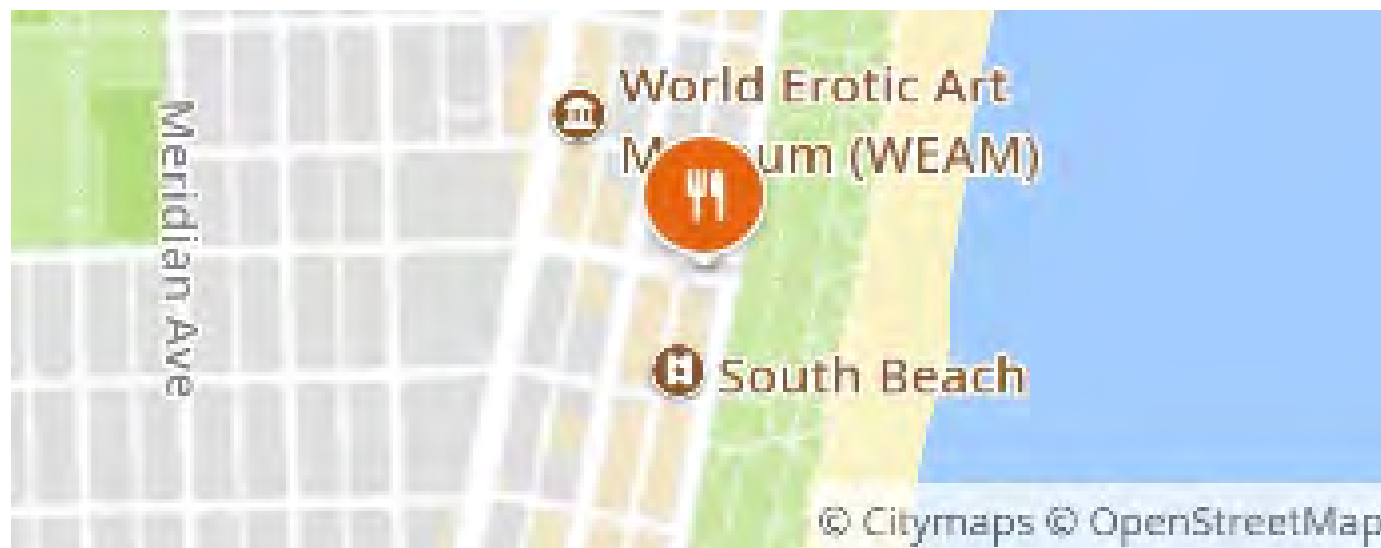
American, Caribbean, Cuban

### FEATURES


Reservations

[View all details](#)

## Location and contact



 1060 Ocean Dr, Miami Beach, FL 33139-5014 ↗

 **0.1 miles** from South Beach

 Website ↗

 +1 305-535-9773

Is this an **American** restaurant?

☐ Yes ☐ No ☐ Unsure



[Photos](#)[Overview](#)[Reviews](#)[Q&A](#)

## Traveler rating

Excellent	5
Very good	3
Average	0
Poor	0
Terrible	4

## See what travelers are saying:



## Selected filters

Filter ▾

English ✕

1 - 10 of 12 reviews



MIOWSHU  
Key Largo, Florida



Reviewed 2 weeks ago via mobile

## Good brunch, very loud music.

The food was good as it should be for the high prices charged for the various brunch package offerings. Friendly & helpful staff. The music was so loud when we got there it was uncomfortable but younger kids probably (maybe) like that? We missed the... [More](#)



**Date of visit:** June 2019



Thank MIOWSHU



Elana59



Reviewed 3 weeks ago

## Wonderful Brunch

Our Sunday brunch experience here at iLov305 was beyond our expectation! From the moment we entered, smiling faces greeted us and we were mesmerized by the cool vibe atmosphere. Pitbull's energy surrounded us and he sure does know how to make his restaurant depict the... [More](#)

[Photos](#)[Overview](#)[Reviews](#)[Q&A](#)**Date of visit:** June 2019[Thank Elana59](#)

Cybele W  
Katy, Texas



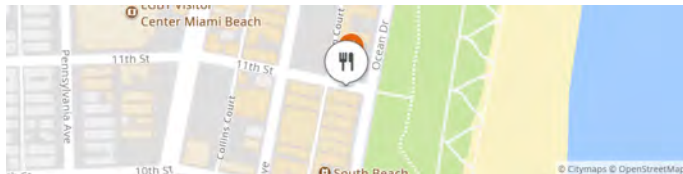
Reviewed June 10, 2019

## Birthday evening fun!

The vibe at the club was so fun - we went as part of a VIP SouthBeach evening (highly recommend them for an evening of hassle free fun!). The bartenders were excellent and they had performers in the bar through the evening - a violinist... [More](#)

**Date of visit:** June 2019[Thank Cybele W](#)[View more reviews](#)

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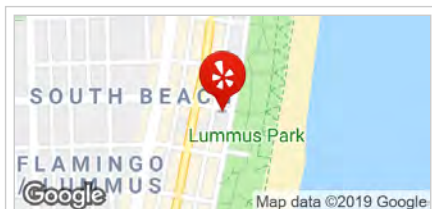


# iLov305

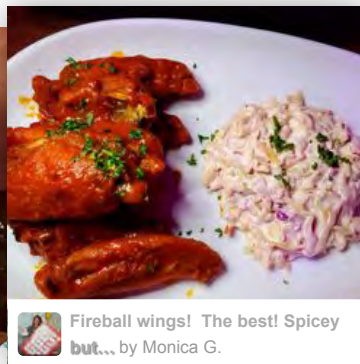
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93 reviews

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Miami Beach, FL 33139[Edit](#)[Get Directions](#)

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Fireball wings! The best! Spicy but... by Monica G.

[See all 272](#)

"Regular readers know I cite Armando Perez ([Pitbull](#) to the rest of the world) and am a big fan of hip hop music." in 11 reviews



"Even though the [violinist](#) was my favorite! :) The only thing I was sad about was the bathroom situation!" in 11 reviews



"It was my birthday and we ordered the [piñata](#) and they made me feel like a celebrity when they brought it out." in 3 reviews

\$\$\$ Price range \$31-60

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## Hours

## More business info

Takes Reservations **Yes**Good for Groups **Yes**Good For Dancing **Yes**Outdoor Seating **Yes**Waiter Service **Yes****Shachar M.**

First to review

## You Might Also Consider

Sponsored ⓘ

**Biscayne Bay Brewing Company**

★★★★★ 449 reviews

**Christian J. said** "This past Saturday, 7 of us decided to try Biscayne Bay Brewery since it looked..." [read more](#)

**MesaMar Seafood Table**

★★★★★ 256 reviews

**Lauren S. said** "This place is amazing. The food, the service, the atmosphere, the music! I had the..." [read more](#)

## You Might Also Consider

Sponsored ⓘ

**North Italia**

★★★★★ 199 reviews

4.1 miles away from iLov305

**Raizel H. said** "To sum it up, EVERYTHING we ordered was delicious. We were about to choose a different place because it was booked on opentable, but decided to show up and wing it without a reservation--best decision. We gave our name, were told it..." [read more](#)

in Vegetarian, Salad, American (new)

**Latin American**

★★★★★ 7 reviews

5.9 miles away from iLov305

**Anjali R. said** "I live a few blocks away from this restaurant so I've probably dined here about a dozen times. On weekends, my husband and I like to take our dog for a walk to the restaurant where we can then sit outside and eat breakfast. They're..." [read more](#)

in Latin American, Cuban

## Ask the Community

Would this not be kid friendly if you arrive a little earlier in the evening for a dinner?



Yes. As long as it's early, you can bring your kids.

2 months ago • 1 person found this helpful

[View 4 more answers](#)

What is the price range for shareable drinks?



The large shareable drinks range from \$60-75. They are enough for 4-5 people.

One month ago • 2 people found this helpful

[View 2 more answers](#)

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**Jay M.**  
Miami, FL  
👤 467 friends  
★ 3 reviews

★★★★★ 7/15/2019

I Have been there several times I wouldn't recommend it for someone who is wheelchair bound the only part that is accessible is the entrance the rest is not it's been over two months and they still haven't fix there lift



**Mirian G.**  
Simsbury, CT  
👤 62 friends  
★ 133 reviews  
📷 219 photos  
Elite '19

★★★★★ 7/15/2019

🔒 1 check-in

Dale! Mr. Worldwide did it again! We chose this place to have our birthday meal and so glad we did. Our server Stephan provided exceptional service. Is definitely in the high scale of prices but is comparable to the restaurant in by South Beach.

We started with the sampler platter that had: lobster and corn empanadas, crab cakes, ham and cheese croquetas, wings and onion rings. I loved the empanadas the most. My sister favorite was the croquetas.

We shared one of the shareable drinks "la diablo" (the devil) wow the drink was deliciously evil. I mean it tasted like juice and it sneaked up on us. We also got complimentary shots because of our birthday.

Because we're on vacation it doesn't mean I'm not going to look for good deals. There's a Groupon for ILove305 and we sure got it. I will definitely be back if in the area with or without a deal because the service and food are definitely worth it.

People also viewed



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The sampler platter



La diablo



[See all photos from Mirian G. for iLov305](#)



**Andrea P.**  
Miami, FL

202 friends

223 reviews

462 photos

Elite '19

7/14/2019

1 check-in

Happy I made it out to Pitbull's new restaurant in Miami. With it being in South Beach, it can feel like a tourist trap. This is definitely the place to splurge just FYI.

When we got there, we were seated in the upstairs section. They told us it was VIP but our table felt a little cramped. It's a bit tight, especially for someone who wanted their giant drinks! Due to reservations, they could not accommodate us to a slightly bigger table. No biggie but we tried.

Let me tell you that I was truly surprised by the food. It was so much better than I expected and we both left really satisfied by it.

We started with the Appetizer Sampler (\$32) which came with crab cakes, Han & Cheese croqueta, wings, onion rings, and lobster empanadas. The crab cakes were my favorite! Have to say that it's one of the best I have tried.

For the entrees, we ordered the King Salmon with mashed potatoes, and the Ribeye Steak with rice and beans. The salmon was a bit dry but other than that, everything was great!

I have to say only disappointed that in the 2 hours I was there, the violinist only played one song and the dancrs performed two songs. I thought it was an all night party kind of thing.



[Fun Birthday Restaurants Miami Beach](#)

[Ocean Drive Restaurants Miami Beach](#)

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**Julia L.**

Culver City, CA

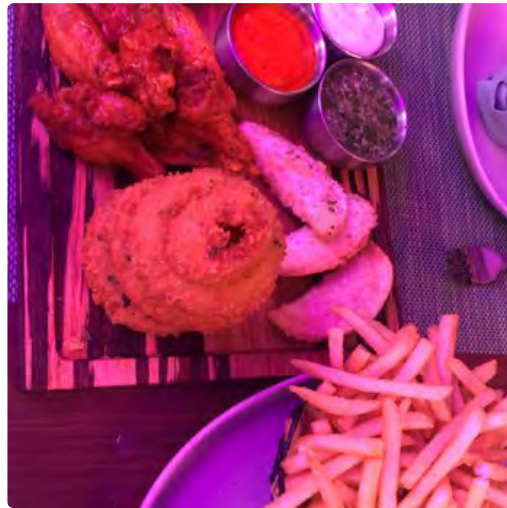
0 friends

16 reviews

6 photos

★★★★★ 7/5/2019

We were well taken care of today by Adonis. Our meal tasted delicious and the only bump we had was to make sure our experience was the best. We sat inside and had an amazing time. Their drinks are amazing! Try the jungle juice!!!

**Yericia R.**

Miami, FL

0 friends

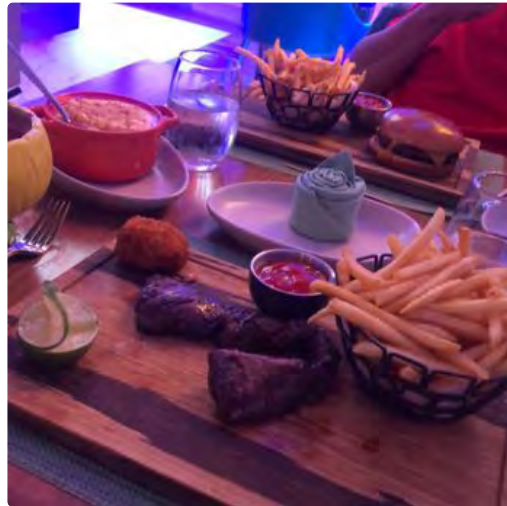
5 reviews

3 photos

★★★★★ 7/4/2019

1 check-in

Adonis was our waiter super nice guy very helpful!!! The chef did his thing with the food!!! I order steak and my fiancé a 305 burger, both came out finger licking good! The lobster Mac and cheese put the top in on the food!!! We also had the piñata desert that made everything so much better!!! Def returning for the big drink.

**Roman G.**

Sanborn, NY

12 friends

3 reviews

1 photo

7/2/2019 • Updated review



I love Pitbull so when I heard he was opening a restaurant, i had to make sure and check it out when I was in the 305. First impressions were great! Amazing atmosphere. I loved everything about the vibes and the feel of the place, including the lighting, the music, the decor, and the bars. I ordered the 305 burger which was amazing. Great flavor, and really cool things on it such as: Shrimp, plantains, and more. I don't know if it was because I'd had a couple drinks already or what but the Fries were to die for! The Piña Colada was very good also. Once my friends and I had finished our meal, I ordered dessert. The Piñata is so cool! They even come out and sing happy birthday with flashing lights and everything ! My only suggestions for improvement on this dessert would be to make sure if the customer is taking it home to go, either as take out or because it wasn't finished, that you give them the whole dessert and not just the big chocolate ball itself. Overall I gave this 5 stars because it was worth every bit of the hefty bill ! It is expensive but then again, what isn't on Ocean Drive. The staff was very kind and accommodating, the vibes were awesome, and the food was a perfect blend of American comfort and Cuban flair! The only disappointments were that I didn't hear ONE Pitbull song the entire time and that they were looking for a new cigar roller so they weren't selling them at the time



305 Burger

---

5/4/2019 • Previous review



I love Pitbull so when I heard he was opening a restaurant, i had to make sure and check it out when... [Read more](#)



**Enxhenia D.**  
Philadelphia, PA  
5 friends  
64 reviews  
238 photos  
Elite '19



6/30/2019

BUY THE BRUNCH GROUPON! This place was amazing. Service, atmosphere, and food all fantastic. Unlimited food and mimosas. We tried 10 different plates and all of them were great. Especially the lobster empanadas, salmon, and banana cake with caramel. But seriously every dish was amazing and plated beautifully. Our server was very attentive and made sure our mimosa glasses were full at all times.



Strawberry mimosa and peach mimosa



Bacon and eggs



Grilled shrimp

[See all photos from Enxhenia D. for iLov305](#)



**Jhani S.**  
Miami, FL  
0 friends  
14 reviews  
5 photos

6/29/2019



beautiful place right in the hart of miami beach, i love every employs i talked to , exaggerated fabulous drinks and amazing audio and music really love it



**Christine M.**

Montclair, NJ

99 friends

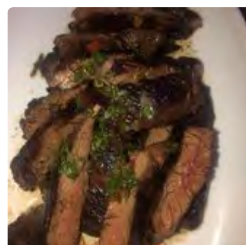
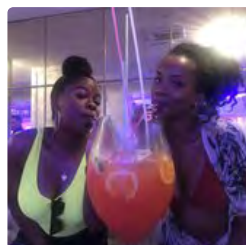
20 reviews

75 photos



6/25/2019

#Yelp #Review: @ilov305official was a great time! Shoutout to @miamiappetite for sharing her experience The gourmet brunch selection was bomb. The garlic Shrimp, Steak, and caesar salad were my favorites. I'm not a huge seafood person, but my friends lovedddd the king crab, lobster empanadas, & mini smoked salmon bagels. The Tropical Jungle Juice was perfectly mixed. This place is a bit pricey, but worth it if you're looking for a good experience. Go at 3pm or after for turn up vibes! It is a bit pricey, but it's worth it if you're looking for good food & vibes. Also, the party vibe seemed to start later in the day, so if you make a reservation try 3pm and on!



[See all photos from Christine M. for iLov305](#)



**Darcy K.**

Homestead, FL

21 friends

1 review

3 photos



6/21/2019

Thank you Armando for the act of kindness! Thank you Raisel for setting this up and suggesting the chicken soup. I was invited to iLov305 for my birthday. All I can say is "WOW!" From the time we walked in to the time we left. Every employee was very nice and helpful and patient with us.

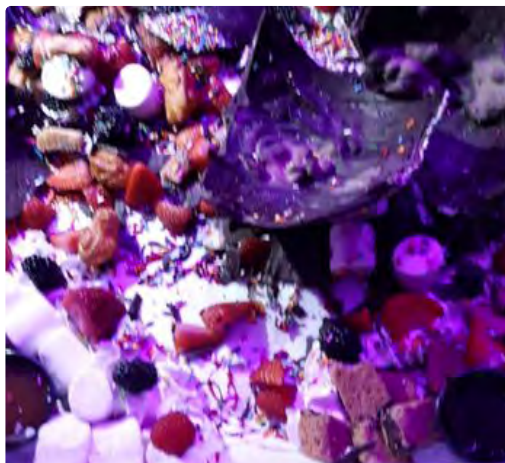
I started with a virgin pina colada. Was delicious refreshing and a perfect started to a great night. Looking at the menu everything looked and sounded delicious. Raisel suggested I try the chicken soup. (It was supposed to be a starter) Delicious is an understatement. The flavor was spectacular! Loaded with shredder chicken, vegetables and noodles! I couldn't stop eating it. My started ended up being my meal, had to save room for dessert.

While the rest of my guest were ordering the main entrees I ordered my dessert. Yes I turned 49 this birthday but the kid in me was screaming "GET THE MR.WORLDWIDE CHOCOLATE PIÑATA!" So...Yes yes I did.

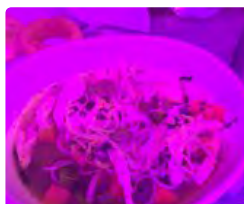
Our superstar server, Jonathan (who by the way was



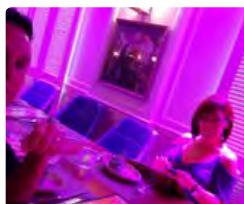
amazing very patient and got down on his knees to please one of my guests) comes out with the music playing and many of his coworkers dancing and holding sparklers, places this chocolate piñata in front of me with a mini bat and tells me to swing. Lol I did my best at that moment. This was a FANTASTIC memory that I'll have forever! If anybody gets a chance too experience Ilove305 Do it! Also thank the Chef for delightful creations!



Mr.Worldwide chocolate piñata.



Chicken soup



49th birthday!



**Liliana M.**

Chicago, IL

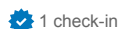
0 friends

10 reviews

15 photos



6/18/2019



1 check-in

Coming down to Miami from Chicago , one of the things I looked forward to was coming here. My expectations were met! IsMy significant other and I chose to sit outside and while it was a slow Monday night, we received great service. We shared the 305 grenade, croquetas, and chicken paella. Thanks you Roxy, Luis, and El Mago Cuba for a memorable night.







**Coral Gables Section,  
Coral Gables, FL**  
0 friends  
35 reviews  
176 photos

6/16/2019

We had a reservation here for father days and a birthday dinner we heard about the hype so we had to come out and try it out .to be honest is nothing out of this world the food menu is super short and the drink menu is super long so this place is more for a hang out not dinner .  
There's no dance floor only the bar where you could hang out and order drinks and dance .  
We had to eat ny York strip with a side of Lobster Mac and cheese the Mac and cheese seem to be old very fishy ,skirt strip steak super dry and super cooked with fries ,the birthday boy had the 305 burger that was super good the last main dish was fire ball chicken wings super hot amazing choice.  
The music is more on the Spanish side .  
We did finish up with the big chocolate piñata  
Super expensive place for a small menu.  
The Calle ocho coconut drink are amazing.  
Make sure to look at your bill very well.



Show



Menu



Calle ocho coconut drink

[See all photos from Lina W. for iLov305](#)



**Mari A.**  
**Miami, FL**  
0 friends  
39 reviews  
37 photos

6/13/2019



Terrrrrrrible place. Brought my in-laws for lunch & it was probably the worst mistake. The burger had a disgusting hair inside the meat & it was long & nasty. My mother in laws wings were RAW. Horrible horrible horrible. Appetite died immediately. It really ruined the experience considering the fact that we wanted to have a good experience & it's my in laws first time in Miami. Will not return & it sucks because the inside is nice.

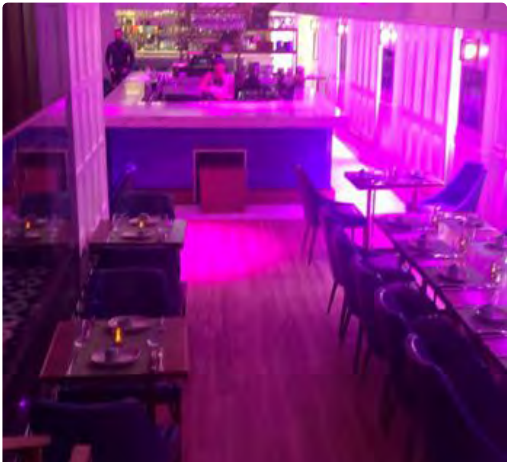


**Karina G.**  
New York, NY  
1 friend  
5 reviews  
2 photos



6/11/2019

This place is phenomenal the hospitality from when you just walk in the door is exceptional, let's talk about the food our waitress was so nice & explained everything to the T thank you Erylm, the chicken wings were delicious, the lobster Mac & cheese was to die for, the steak was juicy and tender, the mash potatoes were great it was overall a great experience. Oh wait did I mention how great the drinks were.



Beautiful Restaurant



**Paula H.**  
Riverview, FL  
5 friends  
47 reviews  
64 photos

6/2/2019



Sunday brunch at iLov305 is one of the best experiences you can find on South Beach. The entertainment was top notch, the service was impeccable, and the food was over-the-top fantastic. I've lived in SFL for 32 years and this restaurant had the BEST ropa vieja I've ever had!!! The lobster empanadas, grilled shrimp, and skirt steak certainly didn't hurt the experience either. Everything is served family style on small plates, which is the best approach to sampling over 20+ menu items. No lines, no waiting, no people breathing over your food; direct table service from an incredible wait staff is always the best approach. Finally it would be unfair not to mention the bottomless mojitos.... they were authentic and the bucket size serving with multiple straws made the experience more fun.



menu for Sunday brunch



Entertainment



[See all photos from Paula H. for iLov305](#)



**Ethian R.**  
Miami, FL  
👤 8 friends  
★ 2 reviews

5/31/2019



This people are very unprofessional , it took me 4 days to be able to make a reservation because they never answered the phone , I insisted because my wife wanted to go there . We were over 20 people o. The reservation so they asked me for a deposit of \$250 to ensure there was no cancelation , which I pay with no problem because is reasonable now days . To make the story short it's been over 15 days , no redound yet , I called at least 50 times and not only they never answer but when the do , they can't help me . I ended up calling my credit card to dispute the transaction . Food quality and variety is awful , and overpriced .



**Maryann W.**  
Boynton Beach, FL  
386 friends  
111 reviews  
1064 photos  
Elite '19



5/30/2019

1 check-in

Dale! Mr. 305!

Got dinner on South Beach! Be prepared to spend \$, not terrible for where you are eating! But just be aware, it'll probably be the same anywhere else along the strip! So a \$50 meal will be around \$70+ after taxes & fees!

However, price aside, I really enjoyed my food. The skirt steak with fries and a croquette. I think it was very proportionate and cooked well! Furthermore, service was good. I can't think of any complaints that would make me not come again.

:-)



[See all photos from Maryann W. for iLov305](#)



**Sugiharti S.**  
Hong Kong  
4 friends  
1 review  
3 photos



5/22/2019

Came in on a Friday night, wow place is glowing like art Deco Ocean Drive. My girlfriend and I ordered Steak and the Seafood Paella they both were great, but the steak was the best I have ever tasted. Soon after we started eating a violinist started to play and he was amazing. There was more entertainment coming down the stairs at the Center

bar. Salsa Dancers were great and the music was fun even though I don't listen to Latin Music. Will come back.



Seafood Paella



Steak Sampling:  
Porterhouse, Ribeye



**Michele W.**  
Los Angeles, CA  
7 friends  
49 reviews  
1 photo

★★★★★ 5/22/2019

This place is super beautiful. Cocktails are interesting and enormous. The steak was seriously to die for and I am a steak snob. It was my birthday and we ordered the piñata and they made me feel like a celebrity when they brought it out. I highly recommend and I will be back.



**Diego F.**  
Miami Lakes, FL  
54 friends  
43 reviews  
206 photos  
Elite '19

★★★★★ 5/21/2019

1 check-in

The restaurant is beautiful, modern and lively with amazing show and performances. The fun atmosphere along with great vibes is excellent for parties or night outings, music is very loud but COOL, lighting is fun and goes on point for such a awesome place like this.

The Violin performer show is amazing and the salsa dancers are awesome too. I really enjoyed the performances!!!

They have an extensive drink menu which is overwhelming. I tried the Mojitos - the regular was good but the coconut one was better.

The food menu was very limited, i had the 305 burger and It was very enjoyable. The shrimp with the beef was a great combination. Fries were ok. I also had the skirt steak and it was perfectly cooked, it came with fries and I requested to exchange them for something healthier (I already ate fries from the burger) and they don't do substitutions.

For desert we had the coconut cake with coconut ice cream. It was HUGE, the cake was a little dry - it could be better.

The staff was friendly, but waiter disappeared again and again for long periods of time.

The restaurant is pricey, the food is good but limited, but what makes this place great is the lively atmosphere and the performances. I would like to come back sometime soon!





Coconut Cake was good



Tequila Shots



Coconut Mojito -Delish

[See all photos from Diego F. for iLov305](#)

21 other reviews that are not currently recommended ▾

Best of Yelp Miami Beach – American (Traditional)

The Front Porch Cafe

★★★★★

1954 reviews

Mango's Tropical Cafe

★★★★★

1478 reviews

Shake Shack

★★★★★

882 reviews

[See More American \(Traditional\) in Miami Beach](#)

You Might Also Consider

Sponsored ⓘ

Tequeno Mania

★★★★★

16 reviews

**Grace T. said** "I just came back to this place for the second time and this time I brought my coworkers . Last time I ordered the chicken...DELISH. I just love tequenos and this is the spot. With over 21 flavors it's so far the best I've found. I..." [read more](#)

in Venezuelan

Moreno's Cuba

★★★★★

1047 reviews

📍 0.9 miles away from iLov305

**Diandra S. said** "I was taken to Morenos for a first date. Let me just start off by saying it didn't work out with the guy and I, but I am forever grateful that I got to experience this place. It was great. We walked up and I see that the place is a..." [read more](#)

in Cuban, Bars, Cafes

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14/15

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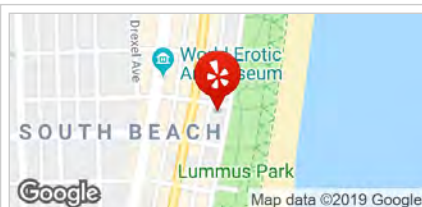
For Businesses



# Sugar Factory Claimed

1110 reviews [Details](#)

\$\$\$ · Desserts, Candy Stores, American (Traditional) [Edit](#)

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Located in  
**Hotel Victor South Beach**

1144 Ocean Ave  
Miami Beach, FL 33139

[Get Directions](#)

(917) 327-8096

[sugarfactory.com/miami](http://sugarfactory.com/miami)

[Send to your Phone](#)



Pacific Salmon! At sugar factory  
by Jose C.

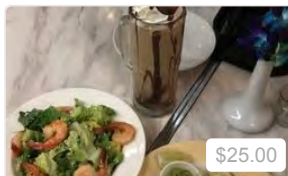
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## Popular Dishes

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**Chicken and Waffles**

4 Photos • 14 Reviews



**Fish Tacos**

8 Photos • 16 Reviews



**Chicken Fingers**

1 Photo • 14 Reviews

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[Full menu](#)

Price range \$31-60

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**1 free Mac & Cheese pop order**  
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**Wed** 8:00 am - 12:00 am Open now  
**Thu** 8:00 am - 12:00 am  
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## You Might Also Consider

Sponsored



**Bourbon Steak by Michael Mina**

423 reviews

**Mike M. said** "Wife and I decided to finally try this place out since it's walking distance from our condo. We setup a reservation through OpenTable for 10pm 7/19/14. We arrived promptly and were told our table would be 10 minutes, we sat at the..." [read more](#)  
in Steakhouses



**Miami Smokers Urban Smokehouse**

153 reviews

6.8 miles away from Sugar Factory

**Vanessa M. said** "This place is life changing!! Everything taste so fresh. When we go we buy our monthly supplies of bacon. The Cuban sandwich is amazing. Never disappoints." [read more](#)  
in Smokehouse

## Ask the Community

## Hello! What's the deal for the happy hour? Just drinks? And what time and day?



For happy hour I don't have that answer since I went there for lunch. However, the big drinks like a bowl which are \$36 plus taxes you could get discount deal on Groupon & use it on anything. In my opinion I would just use the Groupon deal for the... [Read more](#)

7 months ago

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## Recommended Reviews for Sugar Factory



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Search within the reviews

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[Start your review of Sugar Factory.](#)



**Jann S.**

South Gate, CA

165 friends

50 reviews

9 photos

★★★★★ 7/16/2019

I've been here before but this place is a hit or miss, their managers as of recently are sloppy and this was the last time we come here

All we came for was a milkshake and we couldn't even get good service for that...

The slider on the shake was cold and by cold I mean it's been sitting out all day and it's stale.

Server said : it comes cold... umm no it does not come cold and stale lol.

He didn't come back until ten minutes after we even got the milkshake to tell him the problem. We had asked for a plate and that took forever as well. And when we received one it was dirty!!!!

Again another while, all we had came here for was to grab a shake and it was ridiculous

Being a nice person does not make you a good server. The service was trash and the cherry on top this place adds 20% gratuity.

Like na uh honey if you're going to ask for 20% you're service better be 10/10

We can't be giving away free money like that especially when the customer comes for a good experience.

Again the management here is a joke!

## More business info

Happy Hour Specials **Yes**

Vegan Options **Yes**

Takes Reservations **Yes**

Delivery **Yes**

Take-out **Yes**

Accepts Credit Cards **Yes**

Accepts Apple Pay **No**

Accepts Google Pay **No**

Accepts Cryptocurrency **No**

Good For **Brunch, Lunch, Dinner, Late Night, Dessert**

Parking **Valet, Garage, Street, Private Lot**

Bike Parking **Yes**

Wheelchair Accessible **Yes**

Good for Kids **Yes**

Good for Groups **Yes**

Ambience **Casual, Touristy, Trendy, Classy**

Noise Level **Loud**

Alcohol **Full Bar**

Good For Happy Hour **Yes**

Outdoor Seating **Yes**

Wi-Fi **Free**

Has TV **No**

Dogs Allowed **No**

Waiter Service **Yes**

Drive-Thru **No**

Caters **Yes**



**Sean H.**

First to review

## You Might Also Consider

Sponsored ⓘ



**Tony Roma's**

★★★★★ 155 reviews

**Alex R. said** "If I could give this place 50 stars I would first I would like to start by saying..." [read more](#)



**The Tuck Room**

★★★★★ 127 reviews

**Bianca P. said** "My girlfriend surprised me for my birthday with dinner and a movie. This was NOT..." [read more](#)

## People also viewed



**iLov305**



★★★★★ 90 reviews

Collections including Sugar Factory

Miami Beach Dining

By Maria A.

39 Places

Miami W/ BAT !!!

By Hope P.

10 Places

Miami

By Adam D.

68 Places

More Collections

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Dining in Miami Beach

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Things to do in Miami Beach

People found Sugar Factory by searching for...

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Near Me

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Desserts Near Me

Fried Pickles Near Me

Mochi Near Me



**Natasha T.**  
Brandywine, MD  
👥 101 friends  
★ 21 reviews  
📷 21 photos

★★★★★ 7/16/2019 • 🔄 Updated review  
⚙️ 2 check-ins

Stopped in for drinks with a group. Our waiter was semi friendly. We tried to joke with him, but he was not very responsive. When placing my order, I asked for light ice. He debated with me that it has to come with ice. I let him know that it was fine if the drink was not at the rim of the glass since I want less ice. After about 30 minutes we were about to cancel our order and leave. Then we saw that he was coming our way with drinks. I get halfway through my drink and find a long black hair stuck to the ice! Needless to say I was done. I went to the hostess to report it. As she was saying she will get a manager. A manager was approaching. She told her, the manager wanted to view the hair. She then went to the waiter who was preparing our checks. It was removed from the bill which is what should have been done. Not one person apologized for it and when it was reported to the Manager, I can tell that she examined MY hair to make sure it wasn't mine. Clearly, not a good experience.



3/2/2018 • Previous review





Had a great experience. Both drinks and food were exceptional! The service was equally great!... [Read more](#)



**Tracey B.**  
Springfield, VA  
👤 109 friends  
★ 7 reviews  
📷 7 photos

★★★★★ 7/16/2019

Cool ambiance and definitely a fun touristy spot on south beach. However the service was super slow and unresponsive- we called to make a reservation and were told they were 'fully booked' until midnight, we ended up making a reservation and the place was practically empty.. Another reason for the 2 stars was the bathrooms. Every single one was clogged with vomit. I have been to a separate sugar factory location and I recommend if you want cute ig pics but that is basically all you will get. For pricing reference, we got 2 appetizers and spent \$60



**Nicole S.**  
Miami, FL  
👤 0 friends  
★ 6 reviews

★★★★★ 7/15/2019

Super fun at sugar factory. Definitely a must see, however, way too expensive. Beautiful decor and fantastic drinks. I recommend the energy bear as I am a big fan of red bull. The fondue was exquisite. Would not buy the veggie burger again. But overall a great spot for a once in blue moon outing.



**Jen G.**  
West Palm Beach, FL  
👤 59 friends  
★ 10 reviews  
📷 2 photos

7/15/2019



1 check-in

Went for my daughters birthday. Food was really bad and service was okay. We sat outside which inside looks better. I would stick to just desert/goblet drink there and skip the food

**Jessica S.**

Virginia Beach, VA

396 friends

67 reviews

208 photos

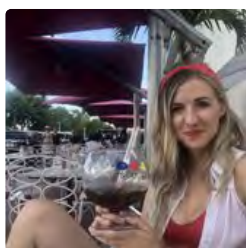
Elite '19

7/15/2019

The Sugar Factory is a fun one time experience, but definitely not a go to spot. In part this is because of its location on the main South Beach strip. I get that it's hard to be a unique business here because most tourists will stop anywhere and everywhere to get average food and drinks.

I liked that they had ample outdoor and indoor seating. Nothing really aesthetically pleasing or interesting though. My friend and I just ordered one of their large candy drinks. The pricing was very typical if not a little high for South Beach. We paid \$45 for one very large drink. I think I would have been more okay with the pricing if there was more liquor. The drink did have good flavor, but was overly sweet. I think the best part of the afternoon was the experience of watching the server pour the steaming, sizzling drink over ice on such a hot summer day.

I think this is a great tourist spot for a one time experience. I won't be returning but would recommend if you like to share big ass, super sweet drinks with a friend on a hot summer day.

**Michelle M.**

Annapolis, MD

90 friends

15 reviews

23 photos

7/13/2019



1 check-in

Nice atmosphere and the drinks were cool to look at and tasty. The gift shop was cute and it was on Miami Beach !! Cool place



Insane milkshakes



**Jeasmyne D.**

Rio Grande, Puerto Rico

144 friends

3 reviews

★★★★★ 7/12/2019

Gigi was amazing, she was on point with EVERYTHING!!!! First time here and it was a great experience, DEFINITELY will be coming back



**Mikayla M.**

Kent, WA

0 friends

1 review

★★★★★ 7/12/2019

It was such a fun experience, great atmosphere. They really treat you well on special events! Gigi was our waitress and she was amazing, took great care of us!



**Ariana H.**

Villa Rica, GA

6 friends

33 reviews

44 photos

★★★★★ 7/12/2019

1 check-in

This place is definitely overrated. The food wasn't good so I don't understand why the prices are that high. We waited at the table almost 10 minutes without anyone coming over, so I had to go ask someone about our server. The server ended up being someone that walked by our table about 4 times. Once he finally came over he was a pretty cool server, very attentive. The silver ware and cups were dirty. I had the French toast and it came out room temp, the bread tasted like it was really old, and plus it wasn't done all the way through. My friend had the fettuccine Alfredo and it was just okay. I don't think I'll visit this place again.



Hash Browns



French toast

**Life Miami Beach I.**

Miami, FL

0 friends

7/11/2019



9 reviews  
17 photos



I am very sad that I have to write this review, but after much thought, I have decided that it must be done in hopes that changes will be made.

My friends and I love the Sugar Factory, but the last few times we have attempted to eat here, we simply got up and left.

Both times we sat at the table for an excess of 15 minutes or more, without one person even acknowledging our existence. It was not until I waved down a waiter that we got anyone to come to our table. The last time we attempted to go, the waiter came to see us (after being waved down) and told us they were closing. This was right after we were sat at our seats, by whom I presume was a manager.

Their drinks are great, and this could be a really fun place to eat. I get that this is a busy place and has a lot of traffic, but that is not an excuse.

Best,

Chris  
Owner  
@LifeMiamiBeach - Instagram



**Fii M.**  
Miami, FL  
239 friends  
167 reviews  
731 photos  
Elite '19



7/11/2019

1 check-in

This is my fourth Sugar Factory that I have visited and I feel like the hype is not worth the price. I visited this location with a friend that was visiting out of town. We called ahead on a Saturday night to make a reservation and they said they were full. I logged on to OpenTable and noticed there were plenty of spots available so I snagged one.

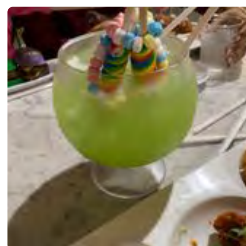
We got there and the restaurant was half empty. Odd... I thought she said they were full the rest of the night? I guess she was feeling a little lazy. We were seated immediately outside and served water right after.

The waiter came by and took our orders. I ordered the lollipop drink and the sampler platter for my husband and I to share. The food came out in a decent time and the food was really good! I suggest ordering the sampler if you have a group of 2-4 people I think it was a good portion.

I don't think the drinks are worth the hefty price tag. It barely tasted like an alcoholic drink but more of a virgin sugary drink. It's fun when they pour your drink and makes a fun Instagram pic but that's about it.

The bathrooms (which to be fair I think are managed by the hotel not the restaurant) were disgusting. There were no clean toilets and barely any toilet paper in the whole bathroom. It was a mess!

So far, my favorite Sugar Factory location is still Vegas. If you are contemplating on going, I suggest you wait to go to the Vegas location and not waste your money here.



Sampler Platter



**Micheal L.**  
Miramar, FL  
0 friends  
2 reviews

★★★★☆ 7/9/2019

This place was awesome. Our waiter was super nice. We ordered the raspberry mojito and it was just as good as it looked. We had a filet & a NY Strip for dinner and they were BOMB!!!!!! Super impressed. Only thing that was a little annoying was that the kitchen seemed to not want to work past 11. We asked for a fondue dessert and the manager told the waiter in front of us to tell us no because it's too late....??? Was a little upset about that but the food made up for it. Great place recommended just don't don't come an hour and a half before closing because they might not have certain foods available lol.



**Nikia W.**  
Durham, NC  
188 friends  
258 reviews  
550 photos  
Elite '19

★★★★☆ 7/8/2019

Good service but overpriced for no reason. It's trendy and fun and instagrammable, so I get it. We had desserts here, gourmet milkshakes. They were yummy but def overhyped



**Sadiya A.**  
Indianapolis, IN  
4 friends  
25 reviews  
104 photos

7/7/2019





I wasn't planning on eating at Sugar Factory, but it was raining and this was the first place I came into for cover. This is kind of a tourist trap- definitely way too overpriced for all the flair. The server was great, he definitely suggested some good items. The bubble gum martini was damn good and the Snickers milkshake was amazing!!! The sliders were surprisingly good and the buns were not as dry as they looked. The "souvenir" duck pictured in the menu is misleading. In the menu it had the Sugar Factory logo on the duck and was larger but in real life, it's tiny with no logo. There is a candy store, ice cream shop, cupcakes area when you enter before heading to the restaurant area, the cupcakes looked amazing. Good to know tip: This is attached to a hotel so the bill did include a "resort fee". This place is good if your into celebrity hype for a restaurant and are willing to spend money.

Update: After the manager contacted me, I definitely was impressed with the above and beyond customer service he provided to rectify issues I had. He also cleared and explained the resort fee, which has to do with a tax from the city of Miami. I'm happy that he was able to resolve the issue with the "souvenir duck" as well. He made sure to take care of even the tiniest detail. Thank you so much!!!!



[See all photos from Sadiya A. for Sugar Factory](#)



**Steven B.**

Hialeah, FL

0 friends

23 reviews



7/7/2019

I want to start of by saying I did not have any of the drinks here. The service wasn't that bad. However you do get s bit thrown off by the 20% they add to your check. The food was ok I felt like it was just a better version of Johnny rockets. It is very pricey for some items. Maybe next time I'll try the drinks and see. But I will just return for that as far as the food I can find shake and burgers in cheaper places.



**Franky F.**

Miami, FL

2 friends



7/7/2019



★ 61 reviews

📷 107 photos

I LOVE how you get a free order of the Mac n cheese pops just for checking in on yelp. They are so yummy! We ordered the raspberry watermelon mojito. Yes the drinks are expensive but SO worth it. How can you come to this place and NOT order one of their famous drinks? You must try it! The sugar factory rainbow sliders were so good and you get to keep the rubber ducky too. The fried ice cream and Oreo cookie was good except the ice cream was hard and you couldn't really bite into it. Overall it was a nice ambiance and I would definitely go again!



Sugar Factory Rainbow Sliders and Fried



Fried ice cream and Fried Oreo Cookies and Vanilla

**Francesca T.**

San Francisco, CA

👤 0 friends

★ 1 review

★★★★★ 7/5/2019

📍 1 check-in

The thing is that the food is good. My friend and I really enjoyed our meals. HOWEVER, the service sucks. Our waitress barely checked on us and we had to hunt her down for our check. She did not come and refill our water despite us being here for a while. It wasn't even the that crowded. Make sure that when you go you know that too is included for 20 percent. There are much better places on Ocean Drive to go!

**Jay C.**

New Orleans, LA

👤 161 friends

★ 44 reviews

📷 78 photos

★★★★★ 7/4/2019

📍 1 check-in

Me and my wife shared a big drink....it was good but u can't really taste the alcohol. If your a diabetic stay away from this place lol. The deserts are absolutely worth going for.

**Abel G.**

San Angelo, TX

👤 46 friends

★ 10 reviews

7/4/2019



We have dined in at the Sugar Factory in Las Vegas before, so we were already used to the environment, and menu of the restaurant. We thought we would try this one out this location to see if it was the same as the Vegas location. The quality of the food and the drinks were the same. We were happy that from one location to another the quality does not decline.

Page 1 of 56

123456789Next>

302 other reviews that are not currently recommended ▾

Best of Yelp Miami Beach – Desserts

3056 reviews

735 reviews

351 reviews

[See More Desserts in Miami Beach](#)

You Might Also Consider

Sponsored ⓘ

The Cheese Course

71 reviews

**Joseph H. said** "Decided to try this place out after walking past it a couple of times. The menu was a bit confusing, we could have used a better explanation of how things work but we ended up being just fine. I ordered the Mac & cheese (it was..." [read more](#)

in Salad, Cheese Shops, Sandwiches

Lulu

924 reviews

**Stephanie B. said** "I am upgrading my review because the owner reached out to me to offer an apology for the "just ok" experience and invited me to give the restaurant another chance. I really appreciate this gesture because it shows they care about..." [read more](#)

in American (new)

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 Save this restaurant

# Miami

4.0

1447 reviews

\$31 to \$50

American

Top Tags:

Good For Birthdays

Fun

Special Occasion

Make a reservation

Party Size

For 2

Date

Today

Time

7:00 PM

Find a Table

Booked 43 times today

Miami’s sweet new hot spot, Sugar Factory American Brasserie, is now open at the stylish Hotel Victor on Ocean Drive at the epicenter of South Beach’s celebrity and social scene. The 3,000-square-foot brasserie and retail store houses a luxuriously hip dining room and expansive 100-seat patio overlooking South Beach....

+ Read more

Overview

Photos

Menu

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Twitter

- Dining Style

Casual Dining
- Cuisines

View all details



# Menu

- Main Menu
- Dessert Menu

## Signature Drinks

### Lollipop Passion

Our signature goblet is a true taste of the tropics. We have blended together a wonderful mix of melon, coconut and pineapple to create a taste sensation no one will be able to resist! For the final touch, we garnish this yummy goblet of goodness with lollipops

### Mai Tai

We bring this tahitian delight to you via warm tropical trade winds. Fresh orange and pineapple juices are blended to perfection with coconut and light rum and then topped with a float of dark myers rum. This luscious libation will make the tiki gods smile.

View full menu

Last updated: April 22, 2019

Powered by  singleplatform

- Overview
- Photos
- Menu
- Reviews
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## What 1447 People Are Saying

### Overall ratings and reviews

Reviews can only be made by diners who have eaten at this restaurant

5

4.0 based on recent ratings

4

3

2

1

4.0 3.9 4.0 3.4

Food Service Ambience Value

Noise · Moderate

71% of people would recommend it to a friend

### Loved For

Most Booked

Miami - Dade County

Best Restaurants in Miami Beach / South Beach ›

Sort by

Filters

- Good for groups
- Milkshake (54)
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OT

OpenTable Diner

1 review

• Dined 2 days ago

Overall 1 • Food 3 • Service 1 • Ambience 2

Poor service

Report

Helpful

P

pachew

1 review

• Dined 3 days ago

Overall 3 • Food 3 • Service 2 • Ambience 2

It was ok , honestly i have had better. Reminds me of a Coney Island not worth \$65.00 for two cheeseburger meals with \$7.00 lemonades we had a groupon and end up pay \$35.00 for the entire meal and \$7.00 for cupcakes the cupcakes were GROSS no way there drinks are \$50...

+ Read more

Report

Helpful

- Overview
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NicolaS

1 review

Overall 2 • Food 3 • Service 1 • Ambience 3

I had a reservation for 5pm and I wasn't seated until 6:25 pm

Report

Helpful

FN

FamilyNJ

1 review

• Dined 3 days ago

Overall 1 • Food 3 • Service 1 • Ambience 1

There's no point in making reservations because they don't honor them. The place is dirty and they don't even bother to clean the table after someone before the sit the next group. Food was ok BUT not worth the extremely high prices or lousy customer service.

+ Read more

Report

Helpful

**Overall 4 • Food 4 • Service 4 • Ambience 4**JamesO  
1 review

You'll get a unique experience. The drinks and food are moderately expensive.

[Report](#) [Helpful](#)

VM

• Dined 4 days ago

**Overall 1 • Food 1 • Service 1 • Ambience 2**ValerieM  
Miami  
1 review

Below average food and service.

[Report](#) [Helpful](#)VIP  
D

• Dined 4 days ago

**Overall 2 • Food 2 • Service 2 • Ambience 2**Debbie  
Miami  
28 reviews

It was very loud and expensive. A small glass of wine was \$15 and the crazy drinks were fun, but overpriced. I had agroupon for 4 and our 4th person couldn't make it. They would not honor thegroupon. Service was just fair and should have been much more efficient. I was very...

[+ Read more](#)[Report](#) [Helpful](#)VIP  
TH

• Dined 4 days ago

**Overall 5 • Food 5 • Service 5 • Ambience 5**ToriH  
Miami  
10 reviews

Amazing place. Loved loved loved. Everyone was extremely nice and the food was top notch. I would go there everyday if I lived closer. You have to order one of the specific drinks and you never know you could run into a celebrity as well

[+ Read more](#)[Report](#) [Helpful](#)[Overview](#) [Photos](#) [Menu](#) [Reviews](#) [Twitter](#)Shaugherrym  
1 review**Overall 3 • Food 4 • Service 4 • Ambience 2**

Wayyyy overpriced ! The restaurant needs a upgrade! The food is great, hostess lie and tell u, u will be seated in 5 mins but it's more like 30-45 mins. The goblet drink was a total rip off, it's more ice then actual liquid, it taste like juice no alcohol.

[+ Read more](#)[Report](#) [Helpful](#)

RM

• Dined 5 days ago

**Overall 3 • Food 5 • Service 2 • Ambience 2**RheaM  
1 review

Amazing food service from staff was not excellent.

[Report](#) [Helpful](#)

OT

• Dined 5 days ago

**Overall 5 • Food 5 • Service 5 • Ambience 5**  
Page 459 of 765

OpenTable  
Diner

Just came for the experience since we were in town and it was well worth it!

San Antonio

Report

Helpful

4 reviews

OT

· Dined 6 days ago

Overall 5 • Food 5 • Service 5 • Ambience 5

OpenTable  
Diner

1 review

Absolutely unforgettable but I should note that the some of the Spanish staff don't understand English and when asking about celebrities the staff weren't able to help me, the staff where wanting to help and very friendly - FOOD WAS INCREDIBLE!!!

[+ Read more](#)

Report

Helpful

OT

· Dined 7 days ago

Overall 5 • Food 5 • Service 5 • Ambience 4

OpenTable  
Diner

Miami

1 review

We Really Enjoyed The Evening, Staff Was Great & Very Respectful, Food Was Really Good, We Will Be Coming Back,

Report

Helpful

R

· Dined on July 9, 2019

Overall 5 • Food 5 • Service 4 • Ambience 4

Rb651238

Dallas

3 reviews

It was a celebration of my son's 18th Birthday. I would like music to be played like the rest of the Birthday parties and I was told his dessert would be free but we were charged. Other than that we enjoyed ourselves and the food and drinks.

[+ Read more](#)

Report

Helpful

Overview

Photos

Menu

Reviews

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SE

· Dined on July 8, 2019

Overall 3 • Food 2 • Service 1 • Ambience 1

StacyE

1 review

The service was terrible. We didn't really know who our server was. We just flagged down anyone we saw for drinks, check, etc. The music was so loud we could hardly hear each other. The chocolate blackout sundae was just average ice cream. Didn't like that they automatically...

[+ Read more](#)

Report

Helpful

OT

· Dined on July 6, 2019

Overall 5 • Food 5 • Service 5 • Ambience 5

OpenTable  
Diner

1 review

I went for my birthday brunch

Report

Helpful

N

· Dined on July 5, 2019

Overall 1 • Food 2 • Service 1 • Ambience 9

Nope  
1 review

Who charges \$7 for one small glass of coke?! Server checked on our table once, refused to find out about menu items that would be safe for someone with an allergy at our table to eat and completely brushed our request for safe items off, put in an order for an alcoholic drink that...

[+ Read more](#)[Report](#) [Helpful](#)

OT

· Dined on July 5, 2019

Overall 5 · Food 5 · Service 5 · Ambience 5

OpenTable  
Diner  
1 review

Highly Recommend Sugar Factory Miami! We live in South Florida and have always wanted to try. Sugar Factory did not disappoint! Imagine an abundance of all things sugar in huge forms!!! The food is incredible as well!!! 5 Stars!!!

[+ Read more](#)[Report](#) [Helpful](#)

OT

· Dined on July 4, 2019

Overall 2 · Food 2 · Service 3 · Ambience 3

OpenTable  
Diner

Overpriced for quality

New York Area  
2 reviews

[Report](#) [Helpful](#)

AW

· Dined on July 3, 2019

Overall 4 · Food 4 · Service 5 · Ambience 4

AmberW  
1 review

The experience was very good. Our server, Jinny, was excellent!!! The food and drinks were very pricey, but good.

[Report](#) [Helpful](#)[Overview](#)[Photos](#)[Menu](#)[Reviews](#)[Twitter](#)

RB

· Dined on July 3, 2019

Overall 3 · Food 3 · Service 3 · Ambience 2

RobertB  
Raleigh  
1 review

I took my girlfriend on a date to Sugar Factory and was overall disappointed with the restaurant. The music was so loud that we had to yell to hear one another. The drinks were overpriced which was anticipated being in Miami, however, the drink did not meet my...

[+ Read more](#)[Report](#) [Helpful](#)

OT

· Dined on July 3, 2019

Overall 5 · Food 4 · Service 5 · Ambience 5

OpenTable  
Diner  
Miami  
3 reviews

It was great. My daughter was thrilled to come for her 12th birthday. My girls shared goblets of their favorite non-alcoholic drinks and they loved the birthday celebration with desert. The food was good, only disappointing thing was that they were out of pizza from the night before...

[+ Read more](#)[Report](#) [Helpful](#)



		· Dined on July 1, 2019	
PS		Overall 4 · Food 3 · Service 4 · Ambience 3	
PauletteS Miami 3 reviews	Overall nice restaurant. Great for all members in a family. My party of seven ordered burgers, grilled mini burgerd, pasta, margarita pizza, great drinks i.e. apple martini, peace love and harmony Service was good but server brought out the Tie Dye Milkshake first to a 5yr old.. Th...		
	+ Read more	Report	Helpful
		· Dined on June 30, 2019	
JA		Overall 3 · Food 3 · Service 1 · Ambience 2	
JustAnotherCu stomer 1 review	Got seated at a sticky table. Waiter took forever to get drinks including a bottled beer that requires no preparation. Everything came out lukewarm and water cups were empty more than half the time. They couldn't decide on a playlist for the life of them Skipping every other song...		
	+ Read more	Report	Helpful
		· Dined on June 30, 2019	
TC		Overall 5 · Food 5 · Service 5 · Ambience 5	
TeneashaC 1 review	It was amazing it was everything that expected and more. I definitely will be back again.. The food and drinks was amazing.. My only complaint would be the fish my mother n law had it was like store bought fish.. She didn't enjoy it at all...		
	+ Read more	Report	Helpful
		· Dined on June 30, 2019	
Overview	Photos	Menu	Reviews Twitter nce 5
Las Vegas 2 reviews	We have dined in at the Sugar Factory in Las Vegas before, so we were already used to the environment, and menu of the restaurant. We thought we would try this one out this location to see if it was the same as the Vegas location. The quality of the food and the drinks were the		
	+ Read more	Report	Helpful
		· Dined on June 28, 2019	
OT		Overall 5 · Food 5 · Service 5 · Ambience 5	
OpenTable Diner Miami 1 review	My birthday celebration!		
		Report	Helpful
		· Dined on June 28, 2019	
OT		Overall 3 · Food 3 · Service 4 · Ambience 3	
OpenTable Diner	The food was good and the shakes were amazing but I don't know if it really worth the money.		

Philadelphia

We had mosquitos flying around our table the whole time so it was a little uncomfortable.

1 review

Report

Helpful

TW

· Dined on June 28, 2019

Overall 2 · Food 1 · Service 4 · Ambience 3

TeeWu

1 review

The factory was out of 3 of the drinks I wanted to try. He opted to make it a passionfruit drink and it was full of sugar no liquor.

Report

Helpful

VIP

S

· Dined on June 27, 2019

Overall 5 · Food 5 · Service 5 · Ambience 5

Shys

New York Area

1 review

service was impeccable .. our waiter was phenomenal and .. Tibur was our host exceptional service and very attentive, ..

Report

Helpful

HA

· Dined on June 26, 2019

Overall 2 · Food 4 · Service 1 · Ambience 2

HansA

Miami

1 review

We were not seated properly several waiters did not tend to us until one brilliant server did. Took about 10 minutes before we were accommodated. Overall we were not impressed and wanted to leave. We came for desert. The desert was delicious.

[+ Read more](#)

Report

Helpful

Dined on June 26, 2019

Overview

Photos

Menu

Reviews

Twitter

nce 5

CeeD

1 review

I have already bragged to my friends about coming here. I had a great time and I'm still eating left overs from 2 days ago. This place offers lots of food and sweets. The milkshakes are great

Report

Helpful

CD

· Dined on June 25, 2019

Overall 2 · Food 2 · Service 1 · Ambience 1

ChristinaD

1 review

I believe I was overcharged at this restaurant. We ordered 3 items 25+21+14 yet somehow my bill with a \$12 tip was \$100.

...

[+ Read more](#)

Report

Helpful

U

· Dined on June 24, 2019

Overall 3 · Food 3 · Service 3 · Ambience 3

I Inhappy

Page 463 of 765

Unhappy  
1 review

Super overpriced, added 20% gratuity without notice. Goblet drink is 42 but is more than halfway filled with ice. Food was an okay portion but again overpriced. Overall okay but not ever again

Report Helpful

R

· Dined on June 23, 2019

Overall 3 · Food 4 · Service 4 · Ambience 3

Rue1  
1 review

This place was okay for the price. Thankfully I had a Groupon so it was not as expensive, but expect your bill to be \$100+. It was my friend's bday, and I would have had to pay \$5 for a Sparkler and extra for the dessert when our bill was already high. Their appetizer sampler alon...

+ Read more

Report Helpful

OT

· Dined on June 23, 2019

Overall 4 · Food 5 · Service 5 · Ambience 5

OpenTable  
Diner  
1 review

It was my birthday the waiter was great!! Food was great. I do think compared to other sugar factories the drinks were not as extravagant which was weird to me considering it was south beach.

Report Helpful

LT

· Dined on June 22, 2019

Overall 2 · Food 2 · Service 4 · Ambience 4

LaToyaH  
1 review

I really looked forward to experiencing Sugar Factory to only experience mediocre food and drinks that were well overpriced. I wouldn't recommend it or come back again.

Report Helpful

Overview

Photos

Menu

Reviews

Twitter

CY

· Dined on June 22, 2019

Overall 5 · Food 5 · Service 5 · Ambience 5

CY1214  
1 review

Everything was awesome! The drinks the food and the service! Knowing this is a great place in a great location, the prices are a little too high for my opinion. But hey, you are in south beach!!!!

Report Helpful

K

· Dined on June 22, 2019

Overall 5 · Food 4 · Service 5 · Ambience 4

Kayla  
1 review

It was nice , food was overpriced though. but I had a good time with my friends. The service / promptness was great!

Report Helpful

OT

· Dined on June 22, 2019

Page 464 of 765



Tweets by Sugar Factory American Brasserie - Miami

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# The Sugar Factory

871 reviews

\$\$ - \$\$\$, Dessert, American, Bar

Open Now: See all hours

\$

ve

All photos (373)

Reserve a Table

OpenTable

2

Wed, 7/17

8:00 PM

- 7:45 PM
- 8:00 PM
- 8:30 PM

OR

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GRUBHUB

Ratings and reviews

3.0

871 reviews

#47 of 48 Dessert in Miami Beach

#792 of 872 Places to Eat in Miami Beach





## PRICE RANGE

\$10 - \$40

## CUISINES

American, Bar

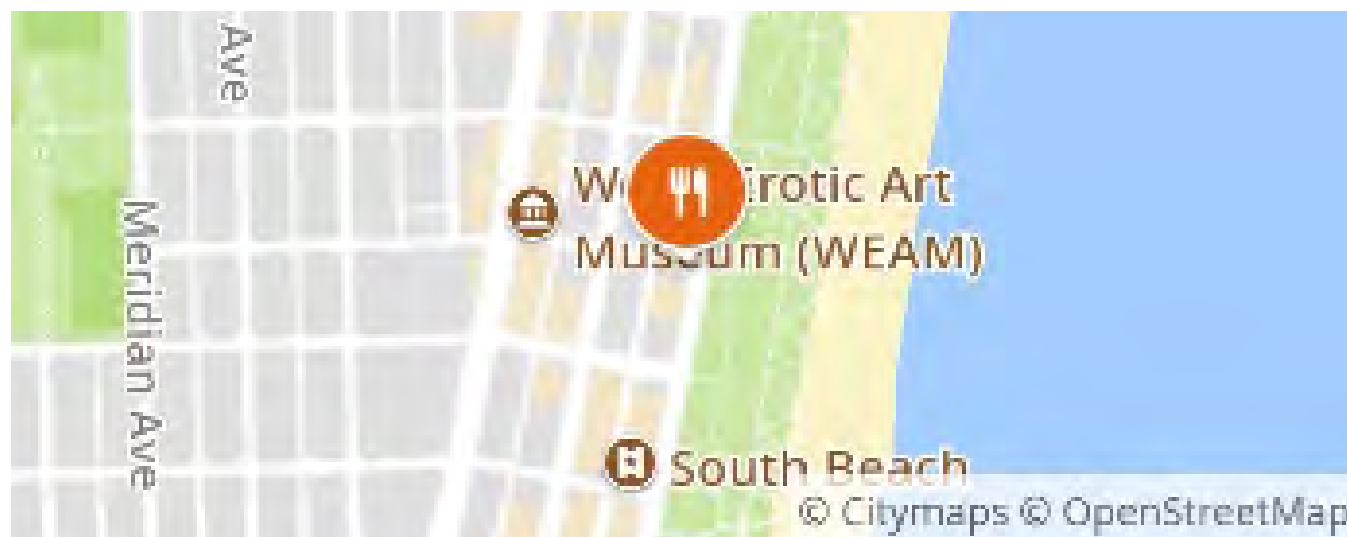
## MEALS

Lunch, Late Night, Drinks

[View all details](#)

## Features

## Location and contact



1144 Ocean Dr, Miami Beach, FL 33139-4609 ↗

 **0.1 miles** from South Beach

Page 467 of 765

[Photos](#)**[Overview](#)**[Reviews](#)[Q&A](#) +1 917-327-8096**Is this a Central American restaurant?**☐ Yes ☐ No ☐ Unsure

## Reviews (871)

[Write a Review](#)

### Traveler rating

Excellent	128
Very good	119
Average	133
Poor	117
Terrible	183

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1 - 10 of 680 reviews



482evaf

Reviewed 1 week ago  via mobile

### Spend your money on something else!

We didn't eat dinner, sweets/dessert only. Everything is oversized and overpriced and the service was not impressive.

**Date of visit:** July 2019 Thank 482evaf

[Photos](#)**Overview**[Reviews](#)[Q&A](#)

Reviewed 2 weeks ago via mobile

## First time here great! Second time not so good 😞

This was a second visit here. The first time we went was for my wife's birthday. Everything was great. We love the food and their desserts. It's a bit pricey but the environment makes it worth it. Last night we went it was a different... [More](#)

**Date of visit:** July 2019

Thank gamedaytix



Katherine O



Reviewed 2 weeks ago

## Pricey, but a fun experience!

We only went in for a drink, which was fun and pretty! Pricey at \$43, but it was an experience we didn't want to miss out on!

**Date of visit:** June 2019

1 Thank Katherine O



domingolf, General Manager at The Sugar Factory, responded to this review


Responded 2 weeks ago

We're so happy you enjoyed your visit & thank you for your kind review. Please enjoy Buy 1 Get 1 Goblets on your next visit! Just show this message to the manager on your visit. Thank you

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## Wild N Out Bar

1144 Ocean Dr, Miami Beach, FL

**3.4** 169 reviews 

Sort by: Most relevant ▾


[Write a review](#)




**Chelsie Woods**  
2 reviews

2 days ago

Worst experience ever. The AC was broken during a hot Miami day. They were not accommodating at all. Took forever to get our food. Forgot one of our appetizers. Completely gave us the wrong items of what we originally ordered for dinner. ... [More](#)


 1




**Key West**  
**Local Guide** · 37 reviews · 18 photos

a month ago

This was my first visiting here. I totally enjoyed the atmosphere and the wings. A spot isn't a spot if the wings are not good. These were delicious wings. It was awesome seeing Mr. Cannon, Mr. DC & Ms. Jacky Oh. Our waitress was great.

 1



**Aaron Daye Photography**  
2 reviews · 12 photos

a month ago

Great food!! Drinks were good but could have been stronger for the size. Took a while for them to get the music right and definitely expected more Wild N Out imagery, signage. Price we're to be expected for Miami but still a great time! #ADayInTheLife

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Near Miami Beach, FL

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# Wild'n Out Claimed

★★★★☆ 46 reviews [Details](#)

Sports Bars, American (New) [Edit](#)

SOUTH BEACH

Lummus Park

Map data ©2019 Google

1144 Ocean Dr

Miami Beach, FL 33139

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(305) 535-3500

[wildnoutsportsbarandarcade.com](#)

[Message the business](#)

[Send to your Phone](#)

See all 44

"All the childhood games are on there! Taco salad was really good and so were the frozen drinks." in 2 reviews

"Nick great job, get it a lol cooler inside you got it got it....Sick Wit It!" in 5 reviews

"I would comeback for sure after the expansion with arcade along with more sitting areas." in 2 reviews

## You Might Also Consider

Sponsored ⓘ

Bourbon Steak by Michael Mina

★★★★☆ 423 reviews

Mike M. said "Wife and I decided to finally try this place out since it's walking distance from our condo. We setup a reservation through OpenTable for 10pm 7/19/14. We arrived promptly and were told our table would be 10 minutes, we sat at the..." [read more](#)

in Steakhouses

Graziano's in Brickell

★★★★☆ 179 reviews

Andrew Z. said "My wife and I have eaten at Graziano's a number of times and have really enjoyed each of our meals. While some of my others reviews written are directly after a meal this is just a general review of the restaurant. The service at..." [read more](#)

in Steakhouses

4.3 miles away from Wild'n Out

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Can kids go in?

[Edit business info](#)

### Hours

### More business info

Happy Hour Specials **Yes**  
Takes Reservations **No**  
Delivery **No**  
Take-out **Yes**  
Accepts Credit Cards **Yes**  
Good for Kids **No**  
Good for Groups **Yes**  
Good For Happy Hour **Yes**  
Outdoor Seating **Yes**  
Has TV **Yes**

**Tina J.**  
First to review

### You Might Also Consider

Sponsored ⓘ

Little Hoolie's

★★★★☆ 22 reviews

Gisella L. said "Came here for happy hour with work friends. This place is a hole in the wall. Good..." [read more](#)

Lure Fishbar

★★★★☆ 189 reviews

0.5 miles

Page 471 of 765

https://www.yelp.com/biz/wildn-out-miami-beach?sort\_by=date\_desc 1/9





yes just not sit on bar.  
1 year ago • 2 people found this helpful

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**Iziah R.**  
Carteret, NJ  
0 friends  
1 review

★★★★★ 7/15/2019

I went there for the first time on a Sunday. After walking in I noticed two window fans on a dining table. I sat a table outside and was presented with a menu. I also noticed most of the staffs uniforms were faded. They just didn't look professional. I wasn't really impressed with the food choices so I got a drink. Like everywhere on south beach they offer drink specials on Sunday's during certain times. However the drink was terrible. Although you can taste the alcohol in the drink, it was extremely sweet. I was with two friends who also had the same complaints regarding their drinks. I doubt I'll ever go back to this place. There are definitely better places to spend your Sunday afternoon on south beach.



**J B.**  
Brooklyn, Brooklyn, NY  
0 friends  
49 reviews  
5 photos

★★★★☆ 6/29/2019

The server was nice although the person who greeted us was not very professional. They weren't rude but she said something alone the lines of "she finna find you a table in a second". I personally don't mind but I don't think this is how a business should run. We only ended up having drinks and a small appetizer (Parmesan fries) and the drinks were too sweet and not enough alcohol. The fries were good though.

Overall go here for a quick bite but I wouldn't make this a must-try spot.



**Desiree M.**  
Los Angeles, CA  
101 friends  
3 reviews

6/29/2019

**Lucy K. said** "I came here thru the miami spice event and chose this place because of its..." [read more](#)

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Collections including Wild'n Out

**Miami Dade & Broward Co ...**

By Treasure F.

111 Places

**South Beach**

By Sean A.

12 Places

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This place should not be on ocean drive. The girls that get you in are great. But our waiter josh was so blah. And when we ordered the special, he told us how the specials arent the regular items on the menu and how he didn't eat them. I expect a lot more from a pricey restaurant on ocean drive. ALSO they dont tell you about the service charge till AFTEr your check comes !!  
Beware

**Near Me**[American Food Near Me](#)[Farm to Table Near Me](#)[Hooters Near Me](#)[Sports Bars Near Me](#)**Marcus S.**

Hayward, CA

👤 54 friends

★ 31 reviews

📷 109 photos



6/5/2019

It's a cool place, great food and great alcohol beverages, just a bit warm inside. Nick great job, get it a lol cooler inside you got it got it....Sick Wit It!

**Jessica M.**

New York, NY

👤 0 friends

★ 2 reviews



6/5/2019

We came here thinking it was going to be great. SO WRONG. The food was decent, I have already filed a complaint with my credit card company. If the amount were more I would SUE. Thank God I checked my statement our waitress happily added a fat UNAUTHORIZED extra \$10 tip onto the bill. I imagine I am not the only one this is happening to.  
I do not live in Miami but if you go here, pay with cash. The waitresses are thieves.

**Araceli P.**

Oceanside, CA

👤 49 friends

★ 13 reviews



5/30/2019

Tried it out just because ....nick cannon lol. They took us to our table quickly waited forever just to get water I was planing to order drinks but was a bit turned off by the service. The hostess was telling our server that we were seated and got a response of hold on honey we are having a photo shoot ? .....hostess switched us to someone else which we appreciated and that waitress seemed to care a little more you could tell she tried. Food was mediocre price was too high for quality tried the wild n out burger. Friend got pork tacos and wasn't satisfied. Not impressed

**Jesse C.**

Downey, CA

👤 0 friends

★ 77 reviews

📷 11 photos

5/9/2019



Little hang out spot that serves drinks that are pre-made in a slushy machine. Has loud hip hop playing to attract people . Once inside you are like , " wtf? This is it ?". Saw a commercial for it in our hotel so I figured I'd give it a try. Had a quick slushy ( what they call a drink ) and some wings , then left ASAP. Nothing like the commercial lol. Maybe it will get bought out soon and will become something better. Only drunk Atlanta tourist go there , at least the day I was there. Ended up talking to a bunch of them that were cool , but also on their phones on yelp looking at better places to drink. All ended up going with me to Mangos. Now that's a party spot!



**Christina L.**

Miramar, FL

0 friends

3 reviews

5/4/2019

Trash!!!!!! Terrible service considering the tab. We asked for condiments when our food arrived and didn't receive them until we were almost finished with our meal. The food was less than average and the drinks were too. The fries was the star of our meal but was less enjoyable because we didn't have ketchup like we initially requested! I expected much more from an establishment owned by a celebrity such as Nick Cannon. Please do better Nick!



**Quintina D.**

New Orleans, LA

1 friend

12 reviews

13 photos

4/7/2019

went here twice on spring break. it was great. drinks was delish. food was great but that hot damn fried ice cream was amazinggggggggg. keep up the good work guys.



**Jewel G.**

Bronx, NY

99 friends

45 reviews

62 photos

3/25/2019

1 check-in

My friend is Walking from the bathroom , too the table and the GM Sean says "everyone GTFO of my way " and pushes past like who says/does that ... smh



**Henry P.**

Miami, FL

93 friends

3 reviews

3/24/2019

03/20/2019 "Was called a monkey by management and was told not to return. This was about my 15th time eating here, but my recent experience was a little different this time. After eating in the restaurant I was about to pay for my food. (Reminding you I am not disrespectful at all and did not say anything that would trigger such a response) I asked the barback to give me four beers for me and a few friends then I asked the bartender to place my food in a to-go box... Her response was " I do not know who your waitresses is so you need to go find them. With a very harsh knifey under tone.. not understanding if she worked for the place or not I told her that was very disrespectful if I'm spending money here, me and my friends and I just asked for you to put this in my to go box so I can pay. At this moment I tell her that I do not want any of the beers anymore and no longer want my food and just want to pay

for the food and leave. She ignored and walks off the handle other customers. My friends in confusion they asked me what's wrong if I had enough money. With a little humor in my voice I told them money it is not the problem taking a \$5 bill out of my pocket and ripped it horizontally in front of my friends placing it gently on the counter telling my friends it cannot be about money at all because it is just paper. With the bartender a little salty responds back with "You left this here picks up the money and throws it at me. Me being the most courteous person and sarcastic at the same time picked up the money and placed it back on the counter gently toward her and told her no this is all trash you can throw everything away and I'm still waiting to pay for my meal...Lol. this made her very upset that she had the audacity to lie and she says verbatim " he's throwing money at me". Not to know what was coming next it was shocking. Some older white gentleman runs over to the bar and says with "Get the f\*\*\* out of here you don't belong here" knowing this must have been someone in management I asked him if he would not talk to me in that manner that I did not like that at all. In all that happen to me I left willingly and without Force. While waiting outside was given a unwanted photo shoot filmed on camera by his self out of pure enjoyment. Still to this day I do not understanding why I was thrown out. He also recorded me without permission.... During this recording he said a very disrespectful racial slur by calling me a monkey several times. Quote look at the monkey look what the monkeys doing look at the monkey.... After I waited outside maybe thinkin it was a joke and Nick Cannon was gonna pop up and say it was a joke, nothing happend. I don't know if this makes a difference but the manager doing all of this is a Caucasian American. You know as being an African-American male when this happened I could not understand the audacity or the level of disrespect, and how someone would like to inflict on other people and for what reason. As a prominent African-American entrepreneur and business owner Nick Cannon should be more involved honey level of who represents him this is not acceptable or should not be tolerated in anywhere in United States especially in the customer service industry this is something that should be addressed very soon if not I will try to do something myself. Even boycott this business... please someone hopefully reach out and help or even just to listen more to my story its more than meets the eye....

**Sol I.**

Miami, FL

0 friends

1 review

2/16/2019



I dont recommend this place. Some guy named Junior sat us down. We sat only because we heard it was Nick Cannon's spot. Otherwise we wouldn't have sat down because the guy that sat us down smelled. The food was mediocre and the ambience was a bit racket. Our waitor was really sweet. Other than that, very disappointed.

**Janae D.**

Plantation, FL

0 friends

29 reviews

19 photos



2/16/2019

The atmosphere was inviting, the food was great, the service was AMAZING and the management was on top of everything, especially Sean.

**Maryam S.**

Missouri City, TX

0 friends

16 reviews

38 photos



12/23/2018 • Updated review



1 check-in

I only came for drinks. Sugar factory had a 45 minute wait so we went to Wildin' Out. We were seated immediately. We took our drink orders and waited for about 45 minutes for our drinks. I ordered the Henny Hollerita. I had high expectations because the server suggested it. The drink was weak and very tangy! So tangy that i had to lick the sugar on the glass before taking a sip every time. The drink tasted like the package of koolaid you buy that you have to add water and sugar except you never added sugar. Very disappointing!



9/19/2018 • Previous review





I only came for drinks. Sugar factory had a 45 minute wait so we went to Wild N' Out.  
We were seated... [Read more](#)



7/29/2018 • Previous review

I only came for drinks. Sugar factory had a 45 minute wait so we went to Wilson' Out.  
We were seated... [Read more](#)



**B C.**  
Overtown, Miami, FL  
0 friends  
9 reviews



12/3/2018

Our server Duchess was great! I'll definitely be back for the amazing drinks and service.



**Potter M.**  
Miami, FL  
227 friends  
16 reviews  
1 photo



12/3/2018

Service and food was great! We were well taken care of and we will be back soon, because we are locals



**Jihan J.**  
Houston, TX  
122 friends  
176 reviews  
582 photos  
Elite '19



12/2/2018

The staff was great and the location was perfect. We didnt have food but the drinks were on special and were huge but I felt watered down. We had just come from the sugar factory and the jumbo drinks there seemed stronger. With that being said I would come back. The waitress gave us 2 free shots of tequila for our drinks so that was nice



Bill...



Hubby and I

[See all photos from Jihan J. for Wild'n Out](#)



**Amuri E.**

Miami, FL

0 friends

1 review

★★★★★ 11/21/2018

So my family and I went while on vacation and the food and my server was great... One thing that that pissed me off was the manager.. i believe his name was Tai they said.. Was very rude to his staff. i also over heard him another customer that he is sick of all the staff there... Smh who talks bad about their staff, definitely not to customers.. So unprofessional if u ask me..... Other wise Wild'n Out was great...



**Brittany A.**

Tobyhanna, PA

0 friends

7 reviews

★★★★★ 11/21/2018

Bartenders and servers were amazing. Love Marie Taylor and Duchess but the manager Ty is disgusting ! He yells at his employees in front of customers and has an overall horrible attitude. He shouldn't be in the service industry, as a bartender if my managers spoke to me in this manner I would be in trouble! Poorly dressed and overall nasty demeanor !



**Alicia R.**

Fort Lauderdale, FL

36 friends

10 reviews

★★★★★ 11/2/2018

1 check-in

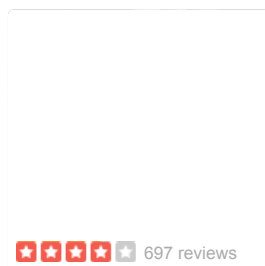
Best customer service ever!!! Friendly and attentive. Always making you laugh and smile. Very comfortable and fun. Love this place!! Will definitely be back!!

Page 1 of 3

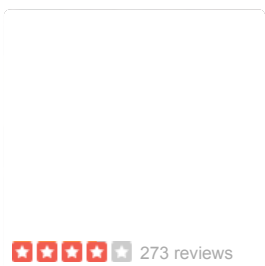
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77 other reviews that are not currently recommended ▾

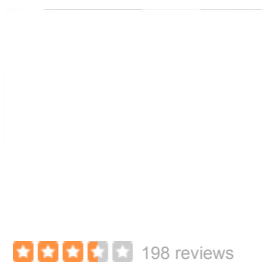
### Best of Yelp Miami Beach – Sports Bars



★★★★★ 697 reviews



★★★★★ 273 reviews



★★★★★ 198 reviews

[See More Sports Bars in Miami Beach](#)

Photos

Overview

Reviews

Q&A

< See all restaurants in Miami Beach

Carlyle Cafe

996 reviews

\$\$ - \$\$\$, American

Open Now: 10:30 AM - 12:00 AM

Save

All photos (272)

Ratings and reviews

3.0  996 reviews

#679 of 756 Restaurants in Miami Beach

RATINGS

<div></div> Food	<div><div></div><div></div><div></div><div></div><div></div></div>
<div></div> Service	<div><div></div><div></div><div></div><div></div><div></div></div>
<div></div> Value	<div><div></div><div></div><div></div><div></div><div></div></div>
<div></div> Atmosphere	<div><div></div><div></div><div></div><div></div><div></div></div>

Details

CUISINES

American

[Photos](#)[Overview](#)[Reviews](#)[Q&A](#)

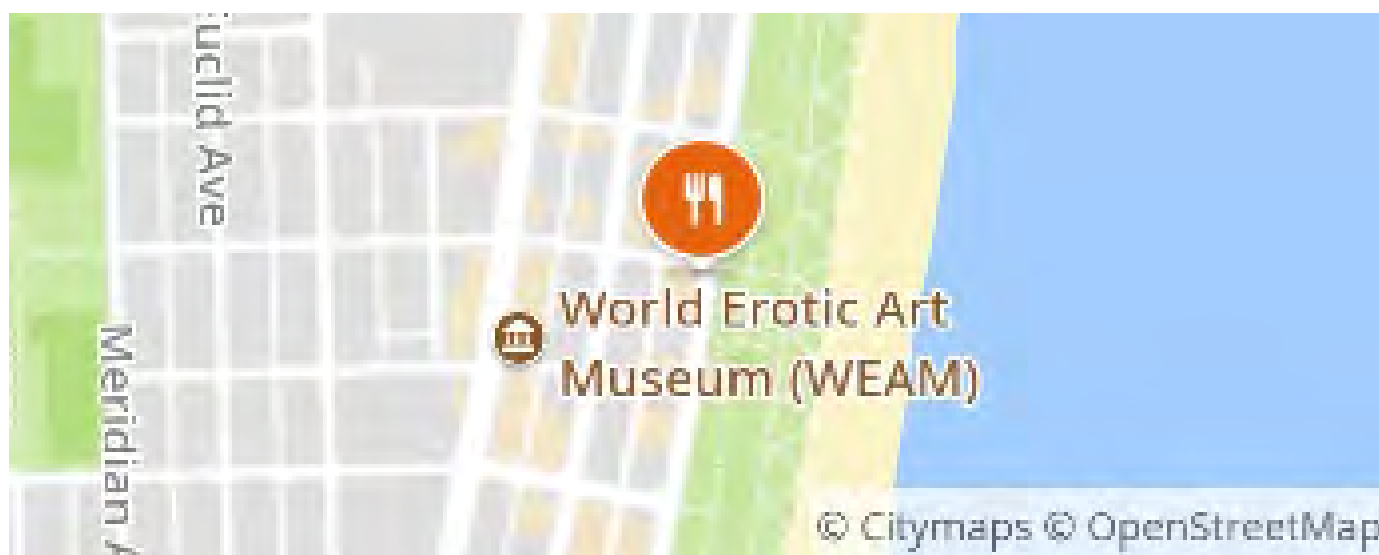
### FEATURES

Outdoor Seating, Seating, Wheelchair Accessible, Serves Alcohol, Full Bar, Free Wifi, Accepts Credit Cards, Table Service


[View all details](#)

Features

### Location and contact



 1250 Ocean Dr, Miami Beach, FL 33139-4610 ↗

 0.2 miles from South Beach

 Website ↗

 +1 305-534-9414

Is this a **Mediterranean** restaurant?

☐ Yes ☐ No ☐ Unsure

**Reviews (996)**

[Write a Review](#)

**Traveler rating**

Page 480 of 765

Photos

Overview

Reviews

Q&amp;A

Very good

114

Average

70

Poor

71

Terrible

205

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Terrible ✕

English ✕

1 - 10 of 205 reviews



DanielXXXXXX



Reviewed January 1, 2019

**Horrible service and ridiculously expensive**

For a family of four, charged a total of \$153 for the lunch (which included \$14 of drink), with a total of \$23 mandatory service charge. When asked about the service charge, the waitress asked for additional tip. So I added about an additional \$7... [More](#)

**Date of visit:** December 2018

Thank DanielXXXXXX



foz007

UK



Reviewed November 8, 2018

**Total rip off! Conned! Terrible. Zero stars**

Ok so the two for one on ALL DRiNKs that was promised at the door. Turned out to be bogus and a lie. 2 cokes 1 tacos 38 dollars. Bargain. Errrr no. Another menu hidden behind the front desk doesn't get given to tourists and... [More](#)

**Date of visit:** November 2018

Thank foz007



815nadavr

Qiryat Bialik, Israel



Reviewed September 21, 2018



via mobile

Page 481 of 765



[Photos](#)[Overview](#)[Reviews](#)[Q&A](#)

you are fully charged. And you can't argue with them!

**Date of visit:** September 2018

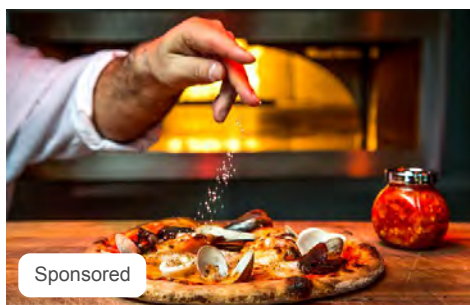
 Thank 815nadavr



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### Cibo Wine Bar South Beach

 794 Reviews

\$\$ - \$\$\$, Wine Bar, Italian, Mediterranean...

### Pane & Vino

 3,635 Reviews

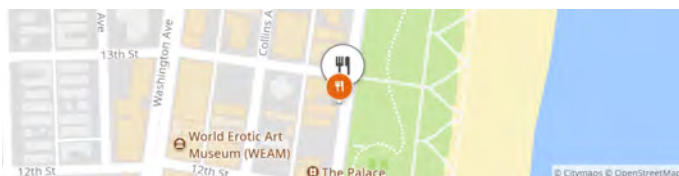
\$\$ - \$\$\$, Italian

### Santorini by Georgios

 1,345 Reviews

\$\$ - \$\$\$, Seafood, Mediterranean, Greek

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Debrah B

**Is the patio dog friendly ?**

November 27, 2017 |

[Answer](#)

Response from hanganuf | Reviewed this property |

I think it is, but don't go there, that is a tourist trap



0 Votes



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\$ USD



United States



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The Carlyle Cafe




## The Carlyle Cafe


American Restaurant, Café, and Building \$\$\$\$  
Flamingo-Lummus, Miami Beach


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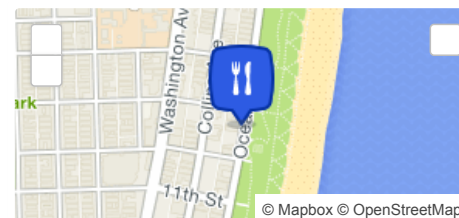
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 "The two women in swimsuits in the **Miami Vice** opening credits?" (2 Tips)

 "3.99 calamari **happy hour** and \$10 dollar glass" (3 Tips)

 "A great place to grab **breakfast**, lunch or dinner with lovely staff!" (11 Tips)

 "Amazing **seafood**, and good service." (6 Tips)



 **The Carlyle Cafe**  
1250 Ocean Dr (at 13th St.)  
Miami Beach, FL 33139  
United States

[Get directions](#)

 **Likely open** (See when people check in)

 (305) 531-3238

 [carlyleoceandrive.com](http://carlyleoceandrive.com)

### Features

Reservations No

[See More](#)

### Places inside The Carlyle Cafe



#### Icy & Spicy Dessert Shop

Ice Cream · \$  
1250 Ocean Dr

### See what your friends are saying about The Carlyle Cafe.

By creating an account you are able to follow friends and experts you trust and see the places they've recommended.

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or

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### 79 Tips and reviews

FILTER: [breakfast food](#), [happy hour](#), [seafood](#), [mojitos](#), [huevos rancheros](#), (15 more)



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SORT: [POPULAR](#) [RECENT](#)



Jordan Phillip

September 23, 2011

I don't know about the older reviews. But CURRENTLY the parmesan is fresh and the



★★★★★

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The Carlyle Cafe

Upvote 1

Downvote



Lauren Ferrando

April 26, 2012

At night it's overpriced and pretty much just like all the other spots on Ocean. However, breakfast is great, reasonably priced and well worth every penny. Get here before 12!

Upvote

Downvote



Jim Griffith

April 1, 2012

Have been here several times for Sunday breakfast. Get here before 9 & enjoy. The Eggs Florentine & Huevos Rancheros highly recommended

Upvote

Downvote



Carmen Magar

July 19, 2011

The \$4.99 breakfast is good! Quality and service were good, and the whole breakfast with view of ocean drive was a steal. Only until 12 though

Upvote

Downvote



Stas

June 2, 2013

Nice spot for breakfast - fast service, good food. Only disappointment was the 'potatoes' which were just dressed-up french fries.

Upvote

Downvote



Yera Ha

September 12, 2014

The two women in swimsuits in the Miami Vice opening credits? They're walking out of The Carlyle. Also seen in several episodes!

Upvote

Downvote



Kelsey Jo Evans

November 10, 2012

If you're dining solo, order 1/2 doz. oysters... Cuz they give you a bakers 1/2 doz. :D #MagicCity



Upvote

Downvote



Anna Shults

February 2, 2016

Liars! Prices are so high but they told us there's 50% discount for everything. I asked if it works with desserts they said yes. And the price in the bill was full! Because we had to order dinner:/

Upvote

Downvote

## You might also like



**The Restaurant at Mondrian**

7.9

American · \$\$\$\$

1100 West Ave (at 11th St)

"The new menu is phenomenal!!!! Incredible ceviches, crispy octopus, lobster poached in butter, sirloin w coffee rub. OMG!"



LOUIS AGUIRRE



**Oliver's Bistro**

8.6

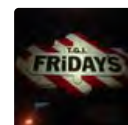
American · \$\$

959 West Ave (at 9th St.)

"Eggs Benedict with smoked salmon. Delicious!"



iPau\_



**TGI Fridays**

7.1

American · \$\$

500 Ocean Dr

"Try the Fully Loaded Nachos - Can't go wrong this!!"



Umair Jawaid

## Places people like to go after The Carlyle Cafe



**South Beach**

9.4

Beach

Ocean Dr (13th St)

"Water is clean and easy going. Perfect for families"



Kira Aguilar



**Miami Beach**

9.5

Beach

Miami Beach

"Awesome beach, come during sunrise."



kwik.buck

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The Carlyle Cafe



KimAllison WillTraveled

June 9, 2013

4.99 breakfast specials before 12:30pm. Great deal!



Upvote

Downvote



Angelina Camacho

August 21, 2013

Do not eat here, when we got back to Seattle our bill was Changed. And tip went from a \$14.56 to \$44.56. When we tried to call all we got was the run around now the Credit card company is handling it.

Upvote 1

Downvote



Cristian Weitzel

December 18, 2012

This is the building used as the Birdcage In the movie with the same name.

Upvote 2

Downvote



Ray Hostetler

November 29, 2013

The water is \$1 despite the appearance in the fancy bottle. Check your bill...they add donations to foundations on them without saying something first. Somebody list the drink prices!

Upvote

Downvote



K J

June 19, 2014

Alissa is the best! Very accommodating!

Upvote 1

Downvote



Anthony Gikanga

September 27, 2015

The staff is friendly and the portions are huge. Service was excellent.

Upvote

Downvote



Renee D

September 5, 2011

Amazing seafood, and good service. Plus you get a free drink during lunch hours!

Upvote

Downvote



Greg Bromberg

April 2, 2011

My tip is as follows ... If you want to get buzzed on the first drink, you've come to the right place. We're having a great time!

Page 486 of 765



Created by Halim Memis

11 items



Miami

Created by Kate Gertsogova

11 items

## Top places in the area



The 15 Best American Restaurants in Miami Beach



The 15 Best Places for Breakfast Food in Miami Beach



The 15 Best Places for Brunch Food in Miami Beach

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The Carlyle Cafe

took our order. The nachos were pretty good. They charged us full price for drinks that were ordered "virgin".

[Upvote](#)[Downvote](#)

Roberto Focosi

June 7, 2012

Good service on lunch. It's overpriced, but what can you expect from a touristic place in front of the beach? Recomendend.

[Upvote](#)[Downvote](#)

Richa Bhardwaj

January 4, 2015

Cheats!beware!They will add 17% tip to your bill without asking you and will not give you the 20% discount they tell u about initially and will also argue and misbehave.Make sure ur credit card z safe

[Upvote](#)[Downvote](#)

Michael DiMartino

November 16, 2010

Not a bad place to grab lunch on A1A in SoBe, 9.50 lunch special includes alcoholic beverage, decent service. Check it out.

[Upvote](#) 1[Downvote](#)

Burgandy Rhines

February 5, 2014

Good breakfast deal. Big mimosas. 2-4-1

[Upvote](#)[Downvote](#)

Sydney Miller

December 22, 2011

Great breakfast but don't order a bloody mary unless you want a huge one. It's \$20.

[Upvote](#)[Downvote](#)

Pedro Carrero

April 15, 2011

Amazing service and environment!! Thxs Guillermo for making our breakfast an outstanding experience!

[Upvote](#)[Downvote](#)

Melissa Lesnovski

February 11, 2012

Food was good (not excellent) but drinks were overpriced. Twenty dollars for a sangria? It gets worse: they lure you with affordable lunch but do not tell prices for drinks. Not an honest move.

[Upvote](#)[Downvote](#)

Anna Shabanova

January 30, 2012

The pizza with prosciutto and rucola is very good

[Upvote](#)[Downvote](#)

Patrick Christy

November 18, 2012

My service and meal were excellent

I'm looking for...

Flamingo-Lummus, Miami E

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The Carlyle Cafe

Strong to enjoy, and food wasn't all that:

[Upvote](#)[Downvote](#)

Kris

June 22, 2013

The pasta dishes we fabulous !

[Upvote](#)[Downvote](#)

James Ward

December 27, 2010

A great place to grab breakfast, lunch or dinner with lovely staff!

[Upvote](#)[Downvote](#)

Ed Costello

December 28, 2010

Try the fantastic spinach leaf salad or the lasagna.

[Upvote](#)[Downvote](#)

Scott Davidson

April 1, 2014

Food was pretty good, but really salty and lots of fats (butter, cream, etc.).

[Upvote](#)[Downvote](#)

Ivan Martin

September 5, 2013

They have dinner specials for 10 bucks .

[Upvote](#)[Downvote](#)

Krzysztof L.

May 8, 2014

Food and drinks are ok, but service terrible. They automatically add 17% tips but you can force them to remove it although is not easy. Definitely not recommended...

[Upvote](#)[Downvote](#)

Chris V.

March 17, 2014

Sex on the Beach: tasty &amp; huge!

[Upvote](#)[Downvote](#)

Michele Richards

January 2, 2014

Be prepared for a "treat yo'self" \$25 mimosa.

[Upvote](#)[Downvote](#)

Rich Yannacone

April 5, 2016

Drinks. Seafood tower!!

[Upvote](#)[Downvote](#)

Stefii

June 10, 2012

Really good shrimp and cheesecake !

[Upvote](#)[Downvote](#)

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The Carlyle Cafe



Chantal Denise

April 22, 2013

Try the French toast. 4.99 until noon.

Upvote

Downvote



Dana Moody

May 4, 2011

two for one drink specials are a scam. they don't tell you they are \$20. they also automatically include a 20% onto that.

Upvote 1

Downvote



Elliot

January 14, 2018

Terrible service, rude staff, not worth it! Avoid the ocean front for a better experience!

Upvote 1

Downvote



Amanda Mays

March 10, 2012

Drinks are really strong and overall not impressed with the place

Upvote

Downvote



Chris V.

March 17, 2014

Menu says "Guinness"... Don't expect "draft"... "extra stout" only...

Upvote

Downvote



Daryl Escobal

October 16, 2011

Expensive for sub par food. Drinks are expensive but huge. However they're made with cheap liquor and have us all headaches.

Upvote

Downvote



A

May 4, 2011

food inedible the service ridiculous. Asked 3x 4 glass of water and it wasn't refilled. Only time staff was interactive was when they were told to remove the tip from the bill and tried to argue.

Upvote 1

Downvote



Roberto Perez

September 13, 2014

AVOID THIS PLACE. Very Expensive, Service is horrendous. Food horrible. They add 18% gratuity by default when they deserve 0%.

Upvote

Downvote



Catalina Rodriguez V

October 4, 2012

Wifi password: accesscode

Upvote

Downvote



Alison H.

May 1, 2012

20% discount on food at their happy hour!



Find tacos, cheap dinner, Max's

Near Miami Beach, FL

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# The Carlyle Cafe Unclaimed

472 reviews Details

\$\$ · American (Traditional) Edit

14th Pl

Drexel Ave

World Erotic Art Museum

SOUTH BEACH

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1250 Ocean Dr

Miami Beach, FL 33139

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thecarlyleoceandrive.com

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Edit

See all 349

"It's a really good place if you're just chillin by **south beach** and want a quick bite."

in 48 reviews

"When ever in **SoBe** I love to stroll down Ocean dr and find fun outdoor breakfast places on the beach. "

in 9 reviews

"Aside from being an exterior location for "The Birdcage," it stands alone as a gem on **Ocean**."

in 15 reviews

## You Might Also Consider

Sponsored ⓘ

Juniper On The Water

894 reviews

**Isaac S. said** "I'm giving this restaurant 4 stars partly because I suspect that it will be receiving many 1 star reviews soon. I 100% recommend Juniper on a non holiday day or night. However, I and a couple hundred other people decided that..." [read more](#)

in Seafood, American (new), Breakfast & Brunch

Norman's Tavern

299 reviews

4.8 miles away from The Carlyle Cafe

**Teresa M. said** "The best part of my vacation was coming here ! The place is very much gorgeous and wood decor. Food is delish and you must try their conch fritters and burgers. Ask for Cesar at the Bar, he is very pleasant" [read more](#)

in American (traditional), Sports Bars

## Ask the Community

Yelp users haven't asked any questions yet about **The Carlyle Cafe**.

## Recommended Reviews for The Carlyle Cafe

Page 491 of 765

Price range \$11-30

Health Score Pass

Powered by HDscores

Edit business info

Work here? Claim this business

### Hours

#### More business info

Happy Hour Specials

Yes

Takes Reservations

Yes

Delivery

No

Take-out

Yes

Accepts Credit Cards

Yes

Good For

Brunch

Parking

Street

Bike Parking

Yes

Good for Kids

No

Good for Groups

Yes

Ambience

Touristy

Noise Level

Average

Alcohol

Full Bar

Good For Happy Hour

Yes

Outdoor Seating

Yes

Wi-Fi

No

Has TV

No

Waiter Service

Yes

Caters

No



Gender Neutral Restrooms

Yes

https://www.yelp.com/biz/the-carlyle-cafe-miami-beach?sort\_by=date\_desc

1/11







 Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more.](#) 


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[Start your review of The Carlyle Cafe.](#)





**Ron G.**  
Austin, TX  
 71 friends  
 31 reviews  
 2 photos



7/10/2019

Some of the best mojitos on South Beach! Great people watching as well. Ignore the negative reviews and grab a drink or two.



**Sylvia A.**  
Vancouver, Canada  
 65 friends  
 110 reviews  
 62 photos




7/4/2019



 1 check-in

It was hot, we were hungry, and they had \$5.50 breakfast. I didn't expect all that much tbh. I ordered a coffee frap, which actually was decent, but cost \$7.50. I also ordered the. Croissant sandwich and it came with fries. My husband has the eggs Benedict that came with hash? Potato fries?

My sandwich was average at best... the bottom of the croissant was soggy, gross, but i was hungry and ate it... my fries also came out under done. Boo

My husband didnt have much to say about his eggs benedict other than it was edible.....



**Kate S.**  
Harleysville, PA  
 93 friends  
 8 reviews


6/16/2019





**Serena C.**  
First to review


You Might Also Consider

Sponsored 





**800 Degrees Woodfired Kitchen**  
 190 reviews  
**Zhanna A. said** "Love love loved this place! Everything tasted awesome from the drinks to the..." [read more](#)





**Tony Roma's**  
 155 reviews  
**Timothy W. said** "Me and the fam went here last monday. We had bigger plans in mind for dinner but..." [read more](#)


People also viewed





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 54 reviews  
\$\$ • Bars, American (Traditional)



**Cuprum Miami**  
 22 reviews  
Asian Fusion, Cocktail Bars, American...



**La Parrilla Liberty**  
 68 reviews  
\$\$ • Argentine, Italian, American (Traditional)



**Maxine's Bistro & Bar**

Collections including The Carlyle Cafe

**Florida Rocks**  
By Beto D.  
9 Places




**South Beach**  
By Rosalin P.  
73 Places

[More Collections](#)

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Work at The Carlyle Cafe? Claim your business

Claim your free business page to have your changes published immediately.



Rude waiter. If i could I'd give it zero stars!!! Stay away!!!! Food wasn't that great. Our waiter was just awful. So rude. Like eye rolling, throwing the check on the table rude. Said he couldn't split the check. We'd have to split it in half and charge it on our cards. It wouldn't have been a problem but i had gotten a more expensive plate plus drinks so my total would've been way higher. We ended up going up to the front to talk to someone else about splitting the total. We were very nice and weren't rude, never complained... then all of the sudden he could split the total when we went in.. The tip is already included in your total which sucks because he was awful. Didn't check on us, no water refills, plates came out at different times. For the price the food is like frozen bar food. Drinks are overpriced and only have a little bit of alcohol in them. It's just a huge rip off.



**Awni S.**  
Aliana, Richmond, TX  
0 friends  
3 reviews  
2 photos



6/12/2019

Camilo served us. Very polite and quick with service. Warning there is a service fee added on. But overall the mahi mahi and burger was cooked well and surprisingly tasty. With all the bad reviews I don't know what people are talking about but I would definitely come here again.



Avocado burger delicious



**Anna G.**  
Las Vegas, NV  
209 friends  
36 reviews  
29 photos

6/7/2019



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- People found The Carlyle Cafe by searching for...
- Carlyle Grand Cafe Miami Beach

- Near Me
- Family Restaurants Near Me



Amazing food. Great service. Very attentive. Definitely recommend to any and all visitors.



**Denise S.**  
San Diego, CA  
👤 12 friends  
★ 15 reviews  
📷 3 photos



6/3/2019

Camilo made our experience so fun!! He was so accommodating and had great recommendations. Will definitely be Back!



**Stefani L.**  
City Center, Miami Beach, FL  
👤 0 friends  
★ 1 review



5/15/2019

My husband and I stumbled upon this place while in Miami Beach for our anniversary and we loved it!!! Jose, the waiter, was the best. Drinks are always buy one, get one free and they are delicious. Food was great, definitely make a point to stop here in your trip, you won't regret it. And I NEVER leave reviews.



**Violet P.**  
Edmonton, Canada  
👤 116 friends  
★ 1136 reviews  
📷 633 photos  
Elite '19



5/3/2019



1 check-in

South Beach where you pay high prices for everything to be in the action of the beach and people. We had one night to spend and we were starving with a day lacking food and sleep. The location is great and the outside tables provide lots of opportunity for people watching. The three of us, shared one of the large cocktails which is common at the restaurants in the area. Since we were famished, we order a platter with shrimp, calamari, chicken wings, chicken strips, and steak fries, and order of fish tacos, and a Cuban sandwich with a salad. The platter was good, we enjoyed all the items. The fish in the tacos weren't as flavourful as I was hoping and the sandwich was just ok.

Service after we got our food was sparse to clear our plates and get our bill. The outdoor seating filled up when we left and the next table was very close to ours. We were expecting the service charge and then we also paid a tip on top of that as our waiter told us his tip was not part of the service charge. Am not sure if this is the case, but we threw in a few more bucks. Each of us paid almost \$70Can for our meal and the price was not worth the food and drink, but this is South Beach, so I expect to pay half of it for food and the other half for the location, and inflated service charge.

**Lynn Y.**

Ocean City, MD

0 friends

1 review

2 photos

★★★★★ 5/1/2019

Be very very careful when you look at there "specialty" menu. Can you believe a dish cost \$110?! The Carlye Cafe menu shows \$55 and the waitress "clarified" that is \$55 per person, but the dish is for two. Don't be deceived by it!

**Diana R.**

Delray Beach, FL

168 friends

136 reviews

112 photos

Elite '19

★★★★★ 4/29/2019

1 check-in

As we walked by the guy working the front hounded us about stopping in. We only wanted to look at the menu without being bombarded. We walked down the road to find all restaurant seem to use this tactic. We should have gone to another area of town to eat but we decided to try Carlyle. The drinks are ridiculously priced! They try to lure you in by telling you the drinks are BOGO. My husband ordered a bud light but it did not taste like bud light - more like a Busch Ice...

I ordered the Bruschetta. The bread was so soggy from the juices on the tomato topping. They didn't toast the bread so it was so messy and quite frankly impossible to eat.

The service was not good. It was so slow. We had to ask another waiter to please send ours to the table to we could get my husband's second beer and the check. I also HATE that they add 20% gratuity because that just means the service doesn't have to try for a tip which is why it was horrible.

Also, parking is a nightmare. I will never come back. All around not a good experience.

**Stephanie G.**

Manhattan, NY

0 friends

17 reviews

14 photos

4/23/2019



Was passing by and decided to give this place a shot. Wish I would of just kept walking. Ordered the Florida salad..horrible.. chicken was so dry and not favorable. Then the chicken wings and fries were fried to death. What's funny I ordered a corona and I'm still waiting for it. Don't waste your time or money here. One star for the water...



Suck tips included.. at least I wasn't charged for the Corona that I'm still waiting for



**Alana S.**  
New York, NY  
1 friend  
18 reviews  
57 photos



4/22/2019

Well the restaurant had a beautiful view of the main strip. Yet, the food is very basic and over priced. The sad part is please look at your receipt!!!! We paid 40 dollars extra with all the fees , taxes and automatic gratuity!!!!. Plus the portions were very small . The best part of the dinner was the drinks. Sorry!!!! It's just another tourist catcher!!! Captivating because of location but isn't worth it.... like like like if you find this helpful.



Shrimp skewers with potato's!!! Another ultimate fail



Pina colada's yummy



Mahi-mahi salmon, very over cooked. The top of





37 friends  
42 reviews  
69 photos



Really unimpressed. The service was very slow. The food was edible but not enjoyable. The meat in the tacos were dry and the lettuce was brown. The guacamole did not seem fresh at all and when we received it, the chips in the guacamole used as decor were mush already which means that our food at been sitting for a good while before we got it. We waited a long time for our food and the kids and I weren't satisfied. They add 20% to our meal automatically. The drinks are very overpriced. Really sucks we wasted a meal here.



**Gabrielle D.**  
Freehold Township, NJ  
71 friends  
73 reviews  
147 photos



4/18/2019

We were walking Ocean Drive looking for something to eat after relaxing on the beach and stumbled across this place. Well more like the hosts really sold us on the happy hour two for one giant drink deal! The fish tacos were pretty tasty! And a great view outside to sit and people watch and look at the beach. Very hopping street!



Drink



Fish Tacos



Drinks



**Melina S.**  
COLD SPRGS HI, KY  
2 friends  
13 reviews  
5 photos

4/15/2019



The food was delicious! I had the pork tacos, excellent flavors and simple toppings. My husband had the Cuban sandwich and it was excellent. My only complaint is everything seems way over priced. I had an \$18 drink, it was good but, wow. My three tacos we're \$18 too. Just marked up for location I guess.



Pork tacos

**Jami M.**

Fort Pierce, FL

22 friends

14 reviews

5 photos



4/12/2019

1 check-in

I gave this place 3 star solely because of its environment. The food was at best, can pasta with can meat. Ehhh

**Nicole W.**

Dallas, TX

9 friends

27 reviews

83 photos



4/8/2019

1 check-in

The atmosphere was great, my wife and I sat outside. This restaurant is on the South Beach Strip, which makes it a easy place to people watch. The food was a bite over priced, and the hostess said it was happy hour. \$25.00 for one frozen margarita is not what I would consider half price. Our meal for 2, totaled to be \$103.00 with the gratuity include for \$15.80. This restaurant depends on what you are looking for. It didn't totally wow us, but it didn't completely disappoint either. Atmosphere was the most enjoying time at this restaurant.



[See all photos from Nicole W. for The Carlyle Cafe](#)



**Kim T.**

Manhattan, NY

61 friends

208 reviews

1156 photos

Elite '19

4/5/2019

1 check-in

Two stars instead of 1 due to yummy bahama mamma drinks. So I arrived at this place and joined some friends already there. I was sitting for a good 30 minutes and no one came to check on us. During this time, the restaurant was not busy. I literally had to flag down random waiters to get my drinks and food every single time.

Honestly if I could go back, I would just get the bahama mamas and that's it. I tried to get the mai tai once and it was the worst mai tai with a strangely strong un-fresh orange flavor that overpowered everything (reminded me of orange cough medicine). I also tried the guac which tasted like chips with flavorless avocado baby food. Just no. The chips were ok though.

Overall, yes to bahama mama and no to all else



Bahama mama. Delicious



Guac. Don't get food here. Just drinks besides



Mai Tai. Terrible

[See all photos from Kim T. for The Carlyle Cafe](#)



**Mutale M.**  
San Francisco, CA  
👤 185 friends  
★ 11 reviews  
📷 10 photos

★ ★ ★ ★ ★ 3/16/2019

The bread at this place is stale.. like really stale. It doesn't settle well and you definitely get what you pay for. The food was worse than fast food. The breakfast is terrible do not go here.



**Melissa P.**  
Camarillo, CA  
👤 103 friends  
★ 7 reviews  
📷 1 photo

★ ★ ★ ★ ★ 2/25/2019

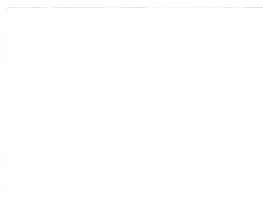
Really good food! Awesome performer! Friendly service! Delicious drinks! We enjoyed our experience tonight! The night was perfect due to the ambiance!!

Page 1 of 24

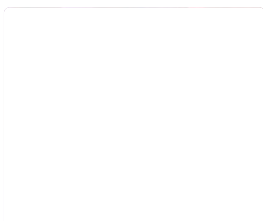
[1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [9](#) [Next](#) [➤](#)

85 other reviews that are not currently recommended ▾

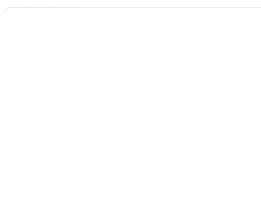
### Best of Yelp Miami Beach – American (Traditional)



★ ★ ★ ★ ★ 1954 reviews



★ ★ ★ ★ ★ 1478 reviews



★ ★ ★ ★ ★ 882 reviews

[See More American \(Traditional\) in Miami Beach](#)

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**The Original Shula's**  
★ ★ ★ ★ ★ 114 reviews

**Sandra H. said** "The place was empty when we walked in. My husband and I ordered the 8oz filet and it was amazing. So tender. We also had the Brussel spiritus and twice baked potato. Both sides fed were very good. The atmosphere is quiet, looks like..." [read more](#)  
in Steakhouses



Denny's

📍 4.1 miles away from The Carlyle Cafe

**Viv O. said** "I started this review with 3 stars. We were seated within 3-5 mins (GREAT!) Our waitress Janeth (yes with an H at the end of her name) is a sweetheart and very attentive. ... 1 hour later.. I have given this place 5 stars!!!!!!!!!!..." [read more](#)  
in American (traditional), Diners, Breakfast & Brunch

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## The Fritz Cafe

524 Ocean Dr, Miami Beach, FL


**3.5** Good 38 reviews on Google

[Write a review](#)




**suyen gomez**  
8 months ago on Google 5/5

I was looking for a good spot to eat on South Beach with my husband. The hostess sat us near the sidewalk to see the beautiful scenery. Hostess was friendly so was the wait staff with great service. Food was amazing along with the gigantic ... [More](#)

 Like


**Response from the owner** 7 months ago


Thank you for taking the time to write this!



**Amelia Miles**  
4 months ago on Google 2/5

Annoying hostess that tracks you down as you walk by to try to convince you to eat here. Waiter didn't care about his job and was rude. Marginal food.

 Like



**Mauricio Quiroga**  
2 months ago on Google 2/5


Staff is annoying, they follow you as you walk by. Drinks are overpriced and the happy hour only applies for medium or giant drinks Wich are 25+ USD. Plus They automatically apply a 20% service fee. Once they convinced you to sit a table, ... [More](#)

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Thank you for taking the time to write this!

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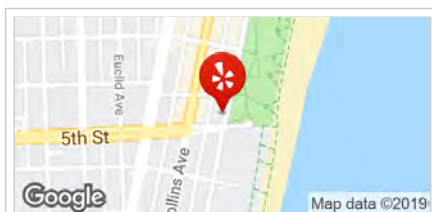
## The Fritz Cafe



22 reviews

[Details](#)[Share](#)

Cafes, American (New), Breakfast &amp; Brunch

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524 Ocean Dr  
Miami Beach, FL 33139

[Get Directions](#)

(305) 308-6606

[thefritzcafe.com](http://thefritzcafe.com)[Send to your Phone](#)[See all 42 photos](#)

### You Might Also Consider

Sponsored [i](#)**Bourbon Steak by Michael Mina**

423 reviews

**Mike M. said** "Wife and I decided to finally try this place out since it's walking distance from our condo. We setup a reservation through OpenTable for 10pm 7/19/14. We arrived promptly and were told our table would be 10 minutes, we sat at the..." [read more](#) in Steakhouses

**Moreno's Cuba**

1047 reviews

[1.4 miles away from The Fritz Cafe](#)

**Gina D. said** "I want to give Morenos a five star review but I can't for two reasons for two reasons. First of all, I made a reservation for 930 when I called and said we were running 15 minutes late the girl on the phone was incredibly rude and..." [read more](#) in Cafes, Bars, Cuban

### Ask the Community

Yelp users haven't asked any questions yet about **The Fritz Cafe**.

### Recommended Reviews for The Fritz Cafe



Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more](#).

Search within the reviews

Sort by **Newest First**Language **English (21)**

**Health Score** Pass  
Powered by HDScores

[Edit business info](#)

#### Hours

#### More business info

Takes Reservations **No**Delivery **No**Take-out **Yes**Accepts Credit Cards **Yes**Good For Happy Hour **Yes**

**Farrah B.**  
First to review

#### From the business

Best Burger in Town. Period!

[Learn more about The Fritz Cafe - CLOSED](#)

#### You Might Also Consider

Sponsored [i](#)**Denny's**[4.4 miles](#)

**Viv O. said** "I started this review with 3 stars. We were seated within 3-5 mins (GREAT!) Our..." [read more](#)

[Start your review of The Fritz Cafe.](#)

**Katelyn S.**  
Saint Paul, MN  
0 friends  
3 reviews

★★★★☆ 4/11/2019

NOT CLOSED. Eating here late night and they served a delicious seafood fradiablo. Very good and very open!



**Thomas J.**  
Fredericksburg, VA  
547 friends  
17 reviews  
6 photos

★★★★☆ 4/10/2019

Good food - BEWARE of your bill and certain add on bills

Pros:

- Good Food
- Came rather quick
- Patron and Pineapple only \$11

Cons:

- Happy Hour is buy 2 get 1 "free" aka spend \$40 get the second drink "free". Happy Hour only applies to the large (\$40) drinks
- We didn't get water until the food came. It seems our waiter was more concerned with the up-sale of our drinks than the regular service
- MAJOR DISCREPANCY WITH BILL- Greeter said 20% off. They brought the check. We had to remind them to add it. Asked for the MANAGER and he came with the new bill they proceeded to add an additional drink to compensate the 20% off without telling us. We literally saw our server 3 times and he forgot to put in a drink for a colleague. Not worth the 20% trip. Check your bill closely here and along other South Beach Establishments.

A waste of time. We were completely flabbergasted at the lack of integrity with the establishment.



**Raymond W.**  
Manhattan, New York, NY  
513 friends  
2 reviews

4/10/2019



**Tony Roma's**

★★★★☆ 155 reviews

**Timothy W. said** "Me and the fam went here last monday. We had bigger plans in mind for dinner but..." [read more](#)

### People also viewed



**The Tavern**

### Collections including The Fritz Cafe

**Miami**

By Kiara S.

12 Places

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### People found The Fritz Cafe by searching for...

[Happy Hour Miami Beach](#)

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[Cheap Breakfast Near Me](#)



Bad service and food even worth!

My drink never arrived, food arrived very, when there's only 3 occupied tables

[Farm to Table Near Me](#)



**Lori B.**

Seminole, FL

38 friends

4 reviews



3/30/2019

The food and service was great but beware of the two-for-one cocktails. What they don't tell you, until you get your bill, is that it only includes the \$40 cocktail. Don't appreciate the dishonesty.



**Zafina S.**

Chandler, AZ

37 friends

4 reviews

2 photos



3/11/2019

They had horrible service, food was OK. Had to wait upwards of two hours to receive our meals and drinks took over 40 minutes to get to our table. Would not recommend.



**Peter B B.**

Irvington, NY

0 friends

7 reviews

1 photo



2/8/2019

This place is a ripoff. \$12 for a lemonade???? WTF! The happy hour prices are bullsh@t. Don't believe the hype



**Cinzia B.**

Miami Beach, FL

0 friends

3 reviews



1/28/2019

Tonight my friends wanted to celebrate my last day in Miami taking me to this restaurant in Ocean Drive, the manager Melissa was really nice to us, very professional, smiling and kind. She made us spend a wonderful evening. Dinner was excellent too, I was impressed with the crab cake as an appetizer, fresh, light and super tasty. Thanks Melissa for the wonderful night! I'll be back for sure next time in Miami!



**Kevin J.**

Chicago, IL

694 friends

36 reviews

100 photos



1/27/2019

I'm staying at the Fritz for my Miami weekend, and decided to try the cafe outside the hotel--wow.

What set this sidewalk Café apart was the not-so-pushy approach the staff had--unlike most of the other Ocean Drive establishments. The staff was warm and inviting.

I was treated to a sampling of the new menu and since I'm on a mostly plant-based diet I was interested in the chef's take on cauliflower steak. It was a sensory experience! I've never had such richly seasoned cauliflower that didn't



smother the natural qualities of the vegetable. It was layered with peppers, greens, heirloom tomatoes and peppers in a really flavorful combination. I was almost full halfway through the dish! I highly recommend this spot and Chef Camargo! If this is any indicator, the entire menu is likely as amazing! Even if you're a Miami resident and you swear never to visit this tourist zone, it will be worth your time to make the trip.



Cauliflower steak at The Fritz Café



**Hali A.**  
Los Angeles, CA  
👤 84 friends  
★ 8 reviews  
📷 2 photos

★★★★★ 1/23/2019

The Fritz Cafe has amazing breakfast prices if you're looking for an inexpensive meal while on, "typically expensive" Ocean Blvd.

The ambiance was superb too and had an upscale feel. Ask for Kathlem, she's friendly and accommodating!



**Cate S.**  
Conroe, TX  
👤 0 friends  
★ 5 reviews  
📷 3 photos

1/17/2019



10/10 recommend this place. The chef came out and talked to us multiple times to make sure we enjoyed the food. He was very nice and fun to talk to. The food was also amazing. We had the red snapper with plantains and rice, the chips and guacamole, strawberry flan and a miami vice. The entire staff was friendly and all the food was perfection and i would definitely go back.

**Phx R.**

Scottsdale, AZ

0 friends

3 reviews

1 photo



1/16/2019

Ok... Bomb #VeganBurger... Made with #BlackBeanNSweetPotato season perfectly.. a hint of pesto on the bun with Romaine lettuce n tomato ... Chef Daniel you did a great job on this combination #TasteSoGoodMakeYouWannaSlapYoMama

**Alex p.**

Miami Beach, FL

0 friends

1 review



1/16/2019

El café Fritz. La comida de este lugar es deliciosa, pero lo mejor de todo fue la atención prestada a las bebidas. La muy atenta camarera Estrella. Me encantó este lugar. Volvería a este lugar porque tienen un muy buen equilibrio entre la atención. Me encantó la langosta que recomiendan.

**Suleiman Y.**

Miami, FL

1032 friends

23 reviews

26 photos



1/15/2019

Not gonna lie. They have probably the best fresh caught fish in Miami, hands down. You have to try the Yellow tail snapper. If you're a desert fan you NEED to have the passion fruit flan. It's to die for. Better than sex. Take my word for it. Highly recommended

**Elena D.**

Chandler, AZ

127 friends

7 reviews

1/11/2019



Best bar hands down that I have ever been to!!!! Best drink specials!!! Food is incredible. Service you can't beat from servers to bartender to the chef... chef is the absolute best I've ever had. As a bartender myself the drinks here are perfectly made and presented. Definitely hit this bar and cafe while in Miami



**Jon R.**

Lake Forest, CA

👤 296 friends

★ 14 reviews



1/11/2019

Absolutely love this bar and cafe. Manny the mixologist is amazing at making a unique drink. I came in with the wife for a free drink, but quickly turned into an all nighter with the staff and their new 5 star Chef! I recommend this place to anyone wanting a unique experience in south beach Miami!



Comment from Roberto M. of The Fritz Cafe

Business Manager

1/15/2019 · Thank you for taking the time to post a review! We are happy to hear you enjoyed our food and our... [Read more](#)



**Royal F.**

San Gabriel, CA

👤 0 friends

★ 1 review

📷 2 photos



12/16/2018

Went there for happy hour today. Was told by one of the waitresses that the drinks on the happy hour list are 50% off. So I ordered two drinks (two cocktails, original prices \$12 and \$10 respectively). At the end they brought me the bill which did not take 50% off the two drinks. I brought it up to them staff of course but it took them about 15 mins to figure out what was going on. Then they came back with a revised bill which took the 50% off the drinks BUT imposed a forced gratuity of 18% which DID NOT show up in the first, originally wrong, bill. At this point I did not even want to argue with them again to waste my time and decided to write this review. Very bad way to do business. Stay away from this restaurant.



**Rob R.**

Syracuse, NY

👤 210 friends

★ 11 reviews

📷 4 photos



11/17/2018

Came for lunch and really enjoyed the beverages. They were well made and complimented our mea....wait, no. We didn't order a meal. After being told lunch began "in ten minutes", we sat and patiently waited. And waited. Aaaand waited. At noon, we asked if we could order from the lunch menu, and were THEN told, to wait until 12:25. It's now 12:33 and we've officially given up and have been awaiting our server. Off to another place for lunch now...if he ever comes.



**Suyen G.**

Miami, FL

👤 0 friends

★ 2 reviews

11/12/2018



This is a great place to eat. Food, service , drinks are up to par! Very affordable menu. Staff and hostess are very friendly and attentive. I had the ceviche and crab cakes for starters very delicious! For main dish I had filet mignon with lobster tail it was also delicious. For drinks I had a sweet deal of 2 for 1. Great place and good atmosphere. No complaints. Yum !!!!



**Mark H.**

Austin, TX

26 friends

59 reviews

90 photos



11/3/2018

Really quite terrible service. There had to be better places to go to. Stay away from these folks. Sat for 40 minutes waiting for a simple soup and salad. The place was half empty too so there really was no excuse.



**German D.**

Miami, FL

30 friends

1 review

9 photos



8/29/2018

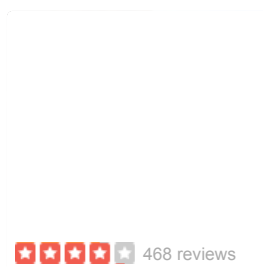
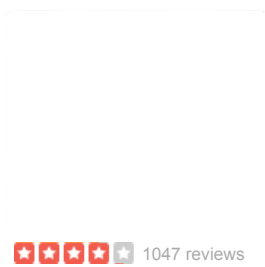
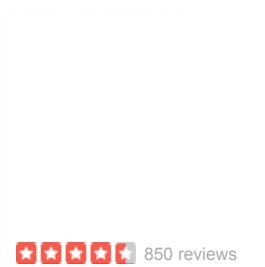
I love this place, they have the hangover burger that is delicious.  
It's on ocean drive..a great people watching place.  
totally recommend this bar/restaurant.

Page 1 of 2

1 2 Next >

10 other reviews that are not currently recommended ▾

## Best of Yelp Miami Beach – Cafes



[See More Cafes in Miami Beach](#)

## You Might Also Consider

Sponsored ⓘ



**Malibu Farm Miami Beach**

4.5 stars 248 reviews

3.1 miles away from The Fritz Cafe

**Belkis R. said** "The only reason why I'm not giving this place a 5 stars is simply due to the fact that the service could have been better. The hostess was great, we had a reservation and we got seated right away. But unfortunately our server Marko..." [read more](#)  
in Breakfast & Brunch, Sandwiches, Burgers

[Lure Fishbar](#)

Photos Overview **Reviews**

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**The Fritz Cafe - CLOSED**

 **20 reviews**

\$\$ - \$\$\$, Italian, Peruvian, Fusion



 All photos (12)

**Ratings and reviews**

**3.5**  **20 reviews**

There aren't enough food, service, value or atmosphere ratings for The Fritz Cafe, Florida yet. Be one of the first to write a review!

Write a Review

**Details**

**PRICE RANGE**

\$15 - \$45

**CUISINES**

Italian, Peruvian, Fusion, South American



Photos

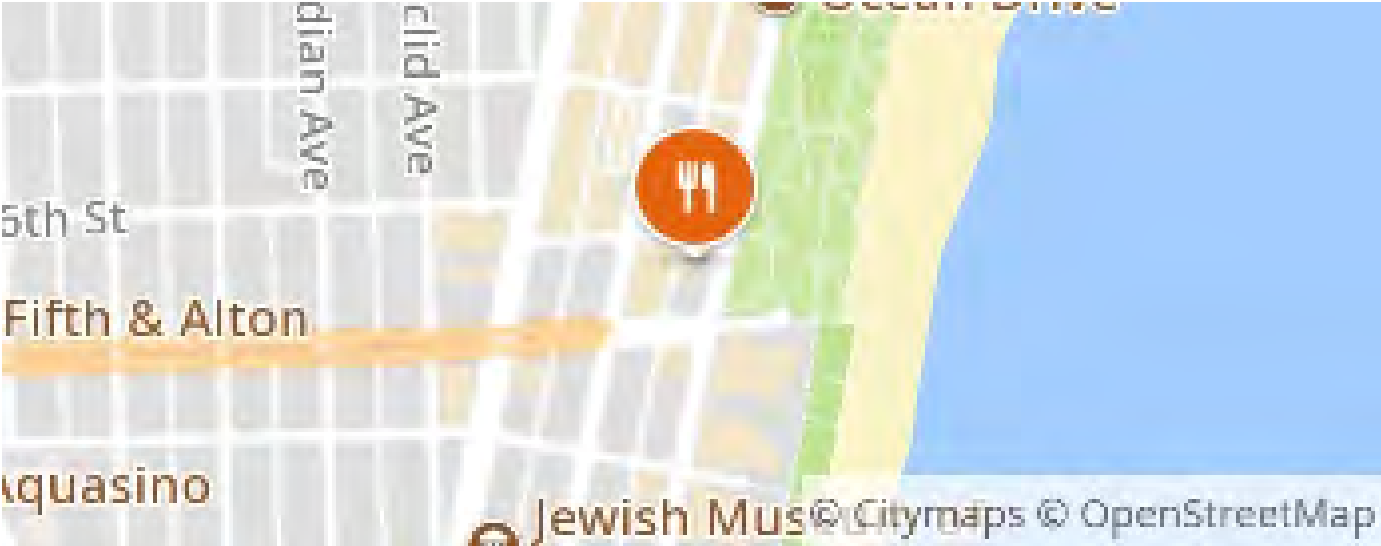
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Reviews

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524 Ocean Dr, Miami Beach, FL 33139-6616 ↗

0.4 miles from South Beach

Website ↗

Email ↗

+1 305-308-6606

Reviews (20)

Traveler rating

Excellent

Very good

Average

Poor

Terrible

4

2

0

0

6

See what travelers are saying:

Page 512 of 765

https://www.tripadvisor.com/Restaurant\_Review-g34439-d15274618-Reviews-The\_Fritz\_Cafe-Miami\_Beach\_Florida.html

2/6

[Photos](#)[Overview](#)[Reviews](#)

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1 - 10 of 12 reviews



tme08

Bristol, United Kingdom



Reviewed 1 week ago via mobile

### One word, scam

Didn't check reviews before coming and wish we had. All the positive reviews are very clearly written by management/people working here.

We were lured in by happy hour and lunch menu, thinking we could get a cheap bite after visiting the beach. Wasn't until checking the menu that we found that happy hour only applied to large cocktails, which are \$40 each. I decided to have a beer thinking it would be more reasonable, however the beer is not advertised anywhere on the menu so I couldn't find price.

I ordered from \$9 lunch menu which was fine for the price. Other half ordered from regular menu which was \$17 and was not good at all.

Check came and a pint of beer in a plastic cocktail glass was \$25!!! A 20% service charge was also added so total came to \$85 for 2 sandwiches, a pint of beer and a small cocktail.

They lure in beach tourists using promoters and do not display accurate pricing, then offset any bad reviews, like this one, by getting people that work there to write a sterling review. Terrible place, wish I could give it a negative rating.

[Show less](#)**Date of visit:** June 2019[See all 8 reviews by tme08 for Miami Beach](#)

Thank tme08

*This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.*



Chantal B

Eguisheim, France



Reviewed May 13, 2019

### Don't go there place to avoid

They attract you with 50% on the menu for lunch but in fact it is only on drinks, and the medium beer is 25\$ for one!!! And not mentioned on the menu.

The food was not good and small quantity, my salad was really poor 4 slices of tomato and 3 slices of mozzarella

Photos

Overview

Reviews

no dessert. Run away

Show less

Date of visit: May 2019

See all 4 reviews by Chantal B for Miami Beach

Thank Chantal B

This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.

Glorielee

Reviewed April 27, 2019 via mobile

Horrible Service, Horrible Food, Horrible Drinks

This was the worst dining experience I've had in my life. They brought us brown hookah water, drinks with hair in it, the food was late and incomplete, the food was dry and cold, the waiter only came to our table three times and twice only when we asked for him. We also had to wait 20 minutes for the manager when we finally complained. And after deducting hookah and the drinks, they still changed us a 20% tip. Save your money and go ANYWHERE else.

Show less

Date of visit: April 2019

Thank Glorielee

This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.

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Pane & Vino

3,582 Reviews

\$\$ - \$\$\$, Italian

Santorini by Georgios

1,297 Reviews

\$\$ - \$\$\$, Seafood, Mediterranean, Greek...

CVI.CHE 105

3,712 Reviews

\$\$ - \$\$\$, Peruvian

## VOODOO

928 Ocean Dr, Miami Beach, FL

3.4

411 reviews

Sort by: Most relevant

Write a review

3 months ago

The drinks were good but this place is a MAJOR TOURIST TRAP! I was lied to about the 20% service charge and was told it was not the gratuity for my server but something separate and that the server doesn't get this. Turns out it was their gratuity and this is a Miami Beach scam some restaurant servers do. The servers should be honest and not try to fool tourists. The 20% service charge is the gratuity. Don't be fooled if they tell you it is not! It's a scam so you leave another 15-20% tip on top of the 20% service charge!

1

**Angela Whitehead**  
Local Guide · 222 reviews · 22 photos

3 months ago

We walked in and then right out, we quickly realized this wasn't our scene. Lots of people seem to have fun here so I would check it out if you are interested.

1

**Medi-HOUSE Chile**  
Local Guide · 35 reviews · 7 photos

3 months ago

I went there to check the place and it trashy.  
The prices are good for the amenities and drink they serve. Trash.  
The owner. A Mexican lady with airs of greatness is a terrible manager. Very impolite. Uneducated. The worst. We had an issue and she fixed it in the worst way ever.  
I think Nancy is her name.  
Very sketchy place.  
Not recommended if you are a decent person.  
The worst of the worst.

Like

## VOODOO

928 Ocean Dr, Miami Beach, FL

3.4

411 reviews


Sort by: Most relevant

Write a review

3 months ago

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The worst of the worst.

Like

 **vanishel...**



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Voodoo Rooftop Lounge & Hookah Claimed

203 reviews Details

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FLAMINGO / LUMMUS

Map data ©2019 Google

928 Ocean Dr

Miami Beach, FL 33139

Get Directions

(305) 206-6404

voodoo.miami

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"Had a **fun time** with my girlfriends on a Saturday evening." in 3 reviews

"We ordered a **watermelon**/mint hookah which was very good and lasted a long time given it was 7 of us." in 4 reviews

"They played all types of music, but it was mostly all types of **hip hop** (old school, new school, etc.)" in 8 reviews

You Might Also Consider

Sponsored

Cigar Stud Events

3 reviews

5.5 miles away from Voodoo Rooftop Lounge & Hookah

Mel M. said "Hired them for my fiancés surprise birthday party! They were awesome! Cigars were smooth, and they were extremely professional. Would hire them again!!!!" read more

in Party & Event Planning, Cigar Bars, Tobacco Shops

Bonefish Grill

212 reviews

Conchata H. said "This was my first time coming to this establishment. I have been meaning to try this place for a long time. So when I came to Miami, my boyfriend said let's try it. I definitely didn't say no. Secretly to myself I said YES!!! The..." read more

in Seafood, American (new), Cocktail Bars

Ask the Community

Is it 18+?

It's presumably 21+

6 days ago

Today 10:00 am - 5:00 am Open now

Full menu

Price range Moderate

Health Score Pass

Powered by HDScores

Hours

Mon	10:00 am - 5:00 am
Tue	10:00 am - 5:00 am
Wed	10:00 am - 5:00 am Open now
Thu	10:00 am - 5:00 am
Fri	10:00 am - 5:00 am
Sat	10:00 am - 5:00 am
Sun	10:00 am - 5:00 am

Edit business info

More business info

Happy Hour Specials

Yes

Takes Reservations

Yes

Accepts Credit Cards

Yes

Bike Parking

Yes

Good for Groups

Yes

Attire

Dressy

Ambience

Casual, Touristy

Noise Level

Very Loud

Music

DJ

Good For Dancing

Yes

Alcohol

Full Bar

Good For Happy Hour

Yes

Best Nights

Fri

Coat Check

No

Smoking

Outdoor Area / Patio Only

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https://www.yelp.com/biz/voodoo-rooftop-lounge-and-hookah-miami-beach-3?sort\_by=date\_desc

1/9





This place is redicks....so much fun. Danielle is the best server. She hooks it up. Music is LIT!!!! Hooks and big ass drinks!!!

[Find more Cocktail Bars near Voodoo Rooftop Lounge & Hookah](#)

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**People found Voodoo Rooftop Lounge & Hookah by searching for...**

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[Hookah Lounges Miami Beach](#)

[Rooftop Bar Miami Beach](#)

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[Hookah Near Me](#)

[Hookah Lounge Near Me](#)

[Lounges Near Me](#)



**Alyssa L.**

Valley Stream, NY

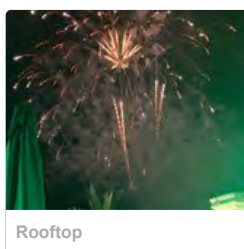
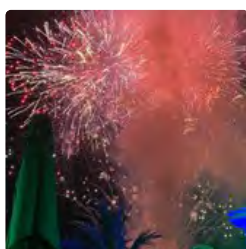
👤 112 friends

★ 13 reviews

📷 14 photos

★★★★★ 7/9/2019

My friend and I came to the rooftop for July 4 evening. The best part was the view of the fireworks! It was literally right above our heads. There was a 10\$ cover or a 50\$ open bar. We were immediately seated and were able to choose which section. We got there around 9 and there weren't many people but it definitely started getting busy as the night progressed. The vibe was super chill and the music was 90s hip hop along with some dancehall and r&b. The biggest downfall was the service. Our waiter took forever to take our order. After being seated for about 10 minutes, the hostess had to tell our waiter to serve us. She even misplaced my credit card at the end. There is an automatic gratuity added to the bill that she ABSOLUTELY did NOT deserve. Will probably not be coming back for this reason. It's unfortunate because the vibe was super chill and fun.



Rooftop



**Tamara J.**

Pembroke Pines, FL

👤 285 friends

★ 148 reviews

📷 228 photos

Elite '19

★★★★★ 7/2/2019

🔒 1 check-in

Soooo... we went to the boardwalk restaurant/lounge with our family (kids ages 8-14), on a Saturday evening. Maybe that was mistake #1, as- Miami Beach and Saturday equal crazy! Nonetheless, we ordered our food, all was well, but then when it was time to leave, our waiter started to be SO rude. Not sure if he got busy and frustrated, or what exactly happened. We asked for a cup with just ice to add to our water, and he snarled "maybe I'll get that for you." At that point we just asked for the check so we could go.

If you're visiting Miami Beach with a family, do not go to this spot... venture off the beach to find some place to eat.



**Jocelyn R.**

Upper Marlboro, MD

👤 1 friend

★ 11 reviews

📷 6 photos

★★★★★ 6/30/2019

I quickly fell in love with voodoo loved the rooftop bar at night to hang out and smoke hookah and have some drinks. This became my go to during my trip. During the day the DJ is playing good music and it was such vibes. Hookahs, although they are good, are expensive but that's expected in a tourist area. Mimosa was really good the bartender was great with his flair and smiles keeps you entertained. Mozzarella sticks were so good but again expensive being a appetizer. But definitely a lit spot!! Your tab will run up quick especially with those 20% gratuities they add everywhere. Come ready to spend.



**domenique m.**

Philadelphia, PA

👤 253 friends

★ 75 reviews

📷 71 photos

6/18/2019



2 check-ins

I've been here quite a few times but this is my first time leaving A review it's a pretty cool place during the weekend it's a \$10 cover and inside is a Lituation there is hookah there is drinks there is food I didn't eat however I did have drinks and I did have hookah both were great however if you sit outside there or these black little bugs that flying on you when you're on the roof it's disgusting but I won't blame the establishment you are in Miami and there are things that fly around I will be coming back to this establishment again



**Koketso M.**

San Francisco, CA

0 friends

1 review

5/7/2019

DO NOT COME HERE if you like being treated with respect and dignity by your servers.

The management and hostesses at this establishment are rude and disrespectful. I would not advice any woman of colour to patronise this place as you will be kicked out if you don't order within 5 seconds of sitting down in the rooftop area. They clearly decide who has the financial means to fraternise their establishment based on appearances and don't consider you a legitimate customer if you don't fit their idea of desirable patrons. Don't waste your hard earned money on an intolerant place like this.

I received the worst service from the one hostess, who rudely asked me and my friend to leave because we hadn't decided on what we wanted to drink after looking at the menu once over and having been there no more than 3 minutes. She stated that she had real customers that wanted to occupy the table and we ought to leave since we are clearly not paying customers. I expressed that we just needed more time to decide on what we wanted to order, to which she responded by saying she wants us to leave.

When I asked to see the manager, he came over and claimed the area was reserved for VIP and that we should vacate the table. There was no signage indicating the table was reserved when we sat down and the hostess had not mentioned this at any point prior, so this was clearly just an excuse to get us to leave, as they clearly did not consider us legitimate customers. Mind you, this was a Tuesday night, so there was definitely not much traffic coming into the establishment and ample other vacant tables to be occupied by other incoming patrons. As I was trying to communicate my grievance to the manager, he had no interest in hearing me out, even going so far as to ask "are you done yet?" mid conversation.

This is by far the worst service I have ever received in Miami. I have never been so disrespected and racially profiled at an establishment I was prepared to spend my hard earned money on.

Rest assured, I will never be returning.



**Kai H.**

South Beach, Miami Beach, FL

0 friends

1 review

1 photo

5/5/2019

Every time I come to Miami I make it a point to visit Voodoo bar and pay Cash, the bartender a visit! His customer service is above excellent, he makes great drinks and is very attentive to his customers. With his "customer friendly" pouring you won't walk out of here feeling anything short of lit!! Between his personality, the music, and the overall atmosphere Cash is the best bartender in Miami Hands down.

**Cesar L.**

Woodstock, NY

46 friends

3 reviews



5/4/2019 • Updated review

Looks shady at first, but once you make it to the rooftop it's quite beautiful. Didn't try the food, but the drinks were average. Had strawberry/mint as well as coconut/pineapple hookah. Both were smooth, but weak for my liking (I smoke hookah often though). Had a great server Alejandro. Would come again. Very chill spot.



3/3/2017 • Previous review

Looks shady at first, but once you make it to the rooftop it's quite beautiful. Didn't try the food,... [Read more](#)

**Tiffanee A.**

East Elmhurst, NY

91 friends

91 reviews

25 photos



5/4/2019

I love It here. They play a good mix of r&b, hip hop, and reggae. It's kind of narrow in the front and there's a medium sized dance floor. Some dope graffiti around. The drinks are expensive.

**Nimita N.**

The Waterfront, Jersey City, NJ

3 friends

13 reviews

20 photos



5/2/2019

I cannot tell you how skeptical I was to dine at this place because of the Yelp Reviews. Most of the ocean drive restaurants have a poor star rating.

My partner and me still chose to take a risk at Voodoo because we got a good deal on the hookah.

Pls note they take your ID when you get the hookah and return it once you Pay the bill.

We started off ordering a watermelon hookah and two drinks (cocktails) and also hummus plate.

Hands down, it was the best hummus I tasted in my entire life. It was fresh and yummy. The pita bread was so good we actually ordered some extra.

Daniella who was serving us is the best. She really made sure that we were always attended to. She checked a couple of times if the hookah flavor was okay. The cocktails were just okayish. We also ordered a penne pasta for main course. Again Daniella suggested us to use the vodka sauce for the veggie pasta. It was really a brilliant idea. She was courteous and quick.

So I would suggest you guys must look at this place as an option. The food is simple & worth the price

Let me put this review in one sentence

Sometimes when you expect the least, you are surprised with the best.





Pasta in vodka sauce



Mediterranean Hummus plate



Hookah

**Mahdiyyah C.**

Inglewood, CA

👤 249 friends

★ 10 reviews

📷 3 photos

★ ★ ★ ★ ★ 4/28/2019

Drinks were watered down ...food came before drinks and to top it off the waiter took my ID and did not return it. I missed my flight bc when I arrived at the Fort Lauderdale airport I realized Barbie , the waitress at Voodoo still had my ID. I had to wait five hours in the airport for Voodoo to open take an Uber back from Fort Lauderdale to south beach (sit in horrible traffic bc it was rush hour) collect my ID and take the Uber back to Fort Lauderdale in time for a flight I had to reschedule due to this ! I will never return back to this restaurant!

**Maria R.**

Monterey, CA

👤 63 friends

★ 2 reviews

★ ★ ★ ★ ★ 4/17/2019

Great happy hour!!!! Cash is an awesome bartender! The deals are great, and the drinks are well served! Sit at the bar, you won't be disappointed.

**Michael V.**

Edison, NJ

👤 0 friends

★ 4 reviews

4/15/2019



Stopped in randomly first afternoon in miami.....turned out to be a great choice...drinks were awesome...hookah was good...and the bartender cash was the man. If he's there...you guys are in good hands...would definitely go back.



**Diana G.**

Boston, MA

0 friends

8 reviews

4/14/2019

Despite the terrible reviews, I thought we would try it for the hookah since the music sounded promising. We went up to the rooftop lounge and it smelled like sewer water. Standing outside on the sidewalk of this bar there was a trash can that was overflowing, and that did not smell as bad as the upstairs lounge. I had to run out as soon as possible to avoid getting sick. The bathroom was also disgusting as the toilets would not flush. I would not recommend.



**Elaina G.**

Anderson, SC

0 friends

6 reviews

4/10/2019

Listen, don't waste your time. Soooo many other places you can visit in South Beach. The drinks are very expensive and the food is mediocre.



**Meka D.**

Silver Spring, MD

181 friends

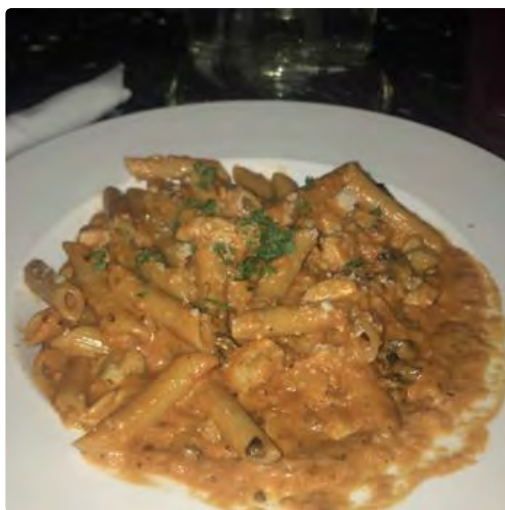
48 reviews

97 photos

Elite '19

4/7/2019

I've visited this place both times I visited Miami (November 2017 & December 2018) and enjoyed the visit both times. I loved the rooftop. I had a table both times and the staff was super friendly and attentive. The hookah, drinks, music, and food was great. Anytime I'm in Miami, I will come here.



**Tazanya M.**

Chattanooga, TN

9 friends

12 reviews

1 photo

4/4/2019



Very expensive drinks with inept bartender. Bartender can't make drinks has no creativity and for the prices not worth it given the number of other really fun places on this strip. We went in because it had a healthy number of people of color, we were utterly disappointed. The music was decent too.

The amount of butt groping was unbearable and we were dressed casually, not clubby at all.

My group nicknamed this place "Ratchet City", that should tell it all.



**Charlot S.**

San Jose, CA

👤 117 friends

★ 46 reviews

📷 12 photos



4/2/2019

DO NOT GIVE THEM YOUR ID! They took my ID and did not return it when I got my check. I had to drive 40 miles back to get my ID the next day. They had a stack of IDs over 5 decks of playing cards. What terrible service!

In addition:

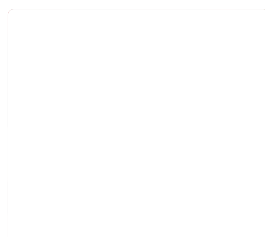
I gave them a 20% tip without realizing that a 20% tip was already included in the charge without warning.

Page 1 of 11

1 2 3 4 5 6 7 8 9 Next >

39 other reviews that are not currently recommended ▾

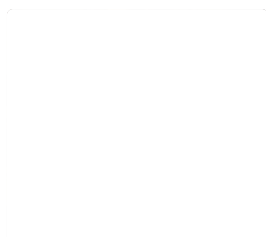
## Best of Yelp Miami Beach – Cocktail Bars



★★★★★ 1790 reviews



★★★★★ 993 reviews



★★★★★ 1135 reviews

See More [Cocktail Bars in Miami Beach](#)

## Other Cocktail Bars Nearby

Sponsored ⓘ



**The Brick American Kitchen & Bar**

★★★★★ 357 reviews

**Kristen V. said** "My dad and I came here for lunch one day by accident. We had no idea what to expect or what the menu was like but we decided to give it a try. I NEVER write reviews but oh my god this place is amazing!!!! From the ambiance to the..." [read more](#)  
in Cocktail Bars, Pizza, Sandwiches



**7 Spices Restaurant & Lounge**

★★★★★ 60 reviews

📍 0.8 miles away from Voodoo Rooftop Lounge & Hookah

**michelle z. said** "We had the arugula salad, tuna tartar, and the red octopus. All three dishes were absolutely delicious. - Arugula salad: was as fresh as it gets, the avocado didn't even have one brown spot! The dressing tasted of a home made lemon..." [read more](#)

in Hookah Bars, Mediterranean, Cocktail Bars

Voodoo Rooftop Lounge

93 reviews

\$\$ - \$\$\$, American, Bar

Open Now: 10:00 AM - 5:00 AM

\$

ve

All photos (42)

Ratings and reviews

3.0  93 reviews

#677 of 756 Restaurants in Miami Beach

RATINGS

<div></div> Food	<div><div></div><div></div><div></div><div></div><div></div></div>
<div></div> Service	<div><div></div><div></div><div></div><div></div><div></div></div>
<div></div> Value	<div><div></div><div></div><div></div><div></div><div></div></div>

Details

CUISINES

American, Bar

FEATURES

Photos

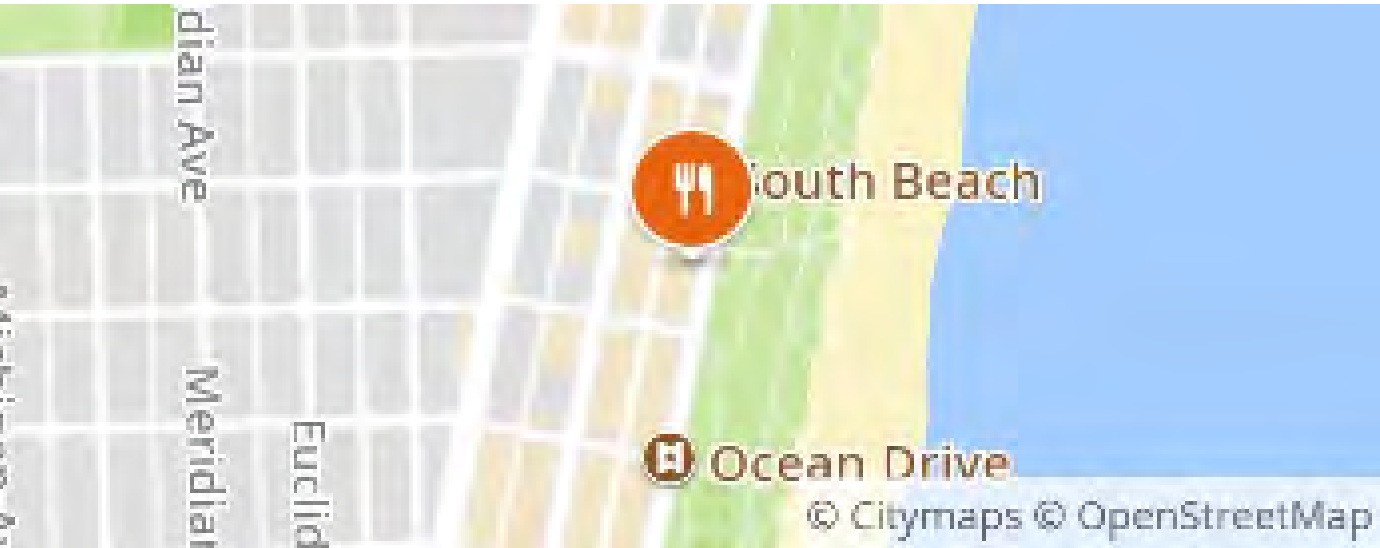
Overview

Reviews

Q&A

[View all details](#)

Location and contact



- 928 Ocean Dr, Miami Beach, FL 33139-5013 ↗
- 0.1 miles from South Beach
- Website ↗
- Email ↗
- +1 305-206-6404

Is this a **fast food** place?

☐ Yes

☐ No

☐ Unsure

Reviews (93)

[Write a Review](#)

Traveler rating

Excellent	18
Very good	13
Average	11
Poor	9



[Photos](#)[Overview](#)[Reviews](#)[Q&A](#)**See what travelers are saying:**

Search reviews

**Selected filters**

Filter ▾

English ✕

1 - 10 of 75 reviews



CORY D



Reviewed 2 weeks ago

**Disappointed...**

Got lured in with the 20% off, the brunch menu items wasn't that exciting, and over priced. The waiter was nice but took forever to bring food, they forgot my BACON. They overcooked the eggs....and come to find out they are using the liquid egg stuff... [More](#)

**Date of visit:** June 2019

Thank CORY D



lorna512

Dallas, Texas



Reviewed May 31, 2019

**Quick dinner**

I was lured into the voodoo lounge by the offer of 20% off of my meal. I was in a hurry and hungry so I said, "why not". Well I chose to eat inside at the bar area since I was dining alone, which was... [More](#)

**Date of visit:** May 2019

Thank lorna512



williamsydney4

Sydney, Australia



Reviewed March 26, 2019 via mobile

**Strangely unwelcoming**

Very odd - everyone in Miami is friendly, but the waiters outside and the door staff break that trend! They require ID to start a bill. When we closed it, they forgot to give my ID back. When I asked for it, they said to... [More](#)

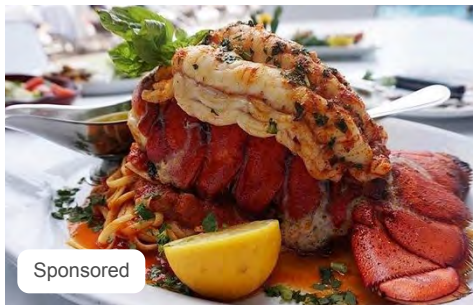
**Date of visit:** March 2019

Thank williamsydney4



Best Moderately Priced Restaurants

See all



Santorini by Georgios

1,345 Reviews

Seafood, Mediterranean, Greek...

Pane & Vino

3,635 Reviews

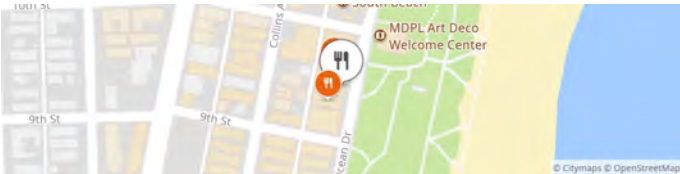
Italian

Santorini by Georgios

1,345 Reviews

Seafood, Mediterranean, Gre

Nearby



See all 222 nearby hotels

See all 1,291 nearby restaurants

See all 598 nearby attractions

Questions & Answers

Get quick answers from Voodoo Rooftop Lounge staff and past visitors.

Note: your question will be posted publicly on the Questions & Answers page.

### **DECLARATION OF JO MANNING**

1. My name is Jo Manning. I live at 1460 Ocean Drive, Miami Beach, Florida, 33139. I have been a resident of Miami Beach for 23 years.
2. As both a resident of Miami Beach as well as a patron of many of the commercial establishments along Ocean Drive, I consider commercial solicitation along this street to be a serious problem.
3. Trying to stroll along the west side of Ocean Drive has become a highly unpleasant experience. The employees from the restaurants in this area constantly get in the way of pedestrians as they are walking down the street. The behavior of these employees is extreme and aggressive.
4. I am particularly concerned about employees insisting on pushing supposedly generous "specials" on unwary pedestrians, often resulting in excessively expensive meals.
5. Restaurant employees insist, sometimes incessantly, on approaching people as they walk by, even when they are asked to be left alone. On one occasion, an acquaintance of mine who was visiting South Beach told me he would never come back again after a particularly bad experience at a restaurant on Ocean Drive. He cited the hawking, the over-priced specials, and the padded bills.
6. It has become practically impossible to walk down Ocean Drive without avoiding the "gauntlet" of constant solicitation by employees who shove menus in your face and ask you if you want to stop by for a meal. This problem is exacerbated by the numerous tables and umbrellas competing for space on the sidewalk. As a result, you are physically trapped as you walk down the street, maneuvering between rows of tables that, at most, offer 2-3 feet of sidewalk space. The problem has become so bad that I have come to avoid the west side of Ocean Drive entirely.
7. The constant hawking is bad enough, but the large menu boards are also an issue on Ocean Drive. They are tacky and we do not need them on Ocean Drive.

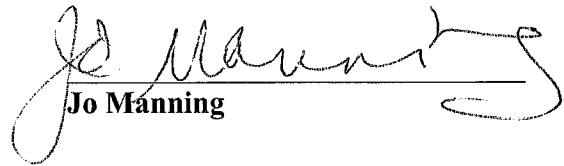
8. Happy Hours are another issue, because the definition of "hour" is very loose on Ocean Drive when combined with the descriptor "happy." Happy hours are all day in some cases, and advertised as such. John Deutzman, a fellow Miami Beach resident, argues that this is fraud.

9. Other fraudulent practices that are still ongoing include padding the bill and not giving honest prices for "specials." People wind up spending hundreds of dollars for lunches and dinners. Pricing needs to be made clear.

10. I tell people not to eat on Ocean Drive because of this atmosphere. I send them to Washington Avenue or Lincoln Road instead. Ocean Drive is a disgrace. It's descent downward tracks right in line from when these hawking practices began. Seriously, Miami Beach residents avoid Ocean Drive. Those of us who live on this street, unfortunately, cannot do so.

I verify under penalty of perjury that the foregoing is true and correct.

Executed on June 19, 2019.

  
**Jo Manning**

### **DECLARATION OF ALESSIA MARELLI**

1. My name is Alessia Marelli. I live at 345 Ocean Drive, Miami Beach, Florida, 33139. I have been a resident of Miami Beach for 19 years. I moved to Ocean Drive in 2000, and rented an apartment on Ocean Drive and 15th Street and then Ocean Drive and 8th Street before purchasing an apartment on Ocean Drive and 4th Street, where I have lived for the last 16 years.

2. Ocean Drive has always been a curious place. In the early 2000's, the quality of Ocean Drive was much better than what it is today. I would often have breakfast at a café with outdoor seating. After long bike rides on Saturdays, I would go have a burger at News Café. It used to be enjoyable, but now the quality has gone down and it is impossible to walk down the street without getting harassed by the restaurants.

3. I am not sure what created the change, but now you don't see family-owned restaurants. Instead, there are chain restaurants. In the last 7 years or so, the food, the service, and the atmosphere have all become low quality.

4. The clientele of Ocean Drive has also changed. You don't see families or locals at these restaurants. Now when you go to Ocean Drive, people are blasting music from their phones or speakers. Many of the people sitting at the restaurants are not fully clothed. You don't want to sit on Ocean Drive because you can't even hear the person sitting next you.

5. Ocean Drive is particularly stressful on the weekends. It is a little bit better during the week, but on the weekends it is very difficult for me to get around in my own neighborhood. On weekends that attract large crowds, like Memorial Day Weekend, I choose to stay with friends elsewhere in Miami.

6. When people I know come to visit Miami, I recommend they go to the beach either south of 4th Street or otherwise much farther north. I tell them to avoid the beach between 5th and 15th Streets. If they ask for recommendations for places to eat on Miami Beach, I suggest Lincoln Road or Sunset Place, and I tell them to avoid Ocean Drive. Most visitors now choose to not spend



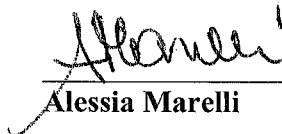
time on the Beach. They prefer to go to Wynwood, Downtown, Coral Gables, or the Upper East Side/Buena Vista neighborhoods. The Ocean Drive area is not so friendly to visitors.

7. I run in Lummus Park all the time. The park is one of the best in the world and is up there with the ocean-front promenades in Italy and Brazil. But I always make sure to avoid the west side of Ocean Drive because I don't want to deal with the people trying to solicit me.

8. Last summer, my best friend came to visit Miami Beach with her family, including her three children. She told me that they walked down Ocean Drive and stopped to eat and drink at one of the restaurants after being asked to come in. She was outraged by the cost of the bill when they were finished. They had to spend hundreds of dollars, much more than they expected to pay, and vowed to never go back to Ocean Drive.

I verify under penalty of perjury that the foregoing is true and correct.

Executed on June 21, 2019.

  
\_\_\_\_\_  
**Alessia Marelli**

### DECLARATION OF CHANTAL KAHALE

1. My name is Chantal Kahale. I have been a resident of the greater Miami area for the past five years. I lived in Miami Beach from 2014-2015 and moved back in April 2018. I am currently a resident of Miami Beach.

2. About a year before I moved to Miami Beach, I came to visit with my sister and her husband. During our trip, we decided to go to Ocean Drive.

3. We parked on a side street and walked to Ocean Drive. Once we reached Ocean Drive, we immediately saw those beautiful bowls displayed at one of the sidewalk cafes. We sat down at the first place we saw and ordered one of the drinks for the three of us. Between the three of us, we struggled to finish one.

4. When we finished the drink and asked for the bill, our waiter told us about the two-for-one special. Although we barely finished the first one, we ordered a second.

5. We barely made a dent in the second drink but because we ordered it, we asked the waiter if we could take it with us in a to-go cup. They put the rest of the drink in cups for us to take with us.

6. When the bill came, we were astonished. I think the bill was about \$200. I don't remember exactly how much it was because my sister's husband paid for it, but it was absurd.

7. We were not hawked during this experience, but I think that was because once we saw the drinks we knew we wanted to go in. As a resident now, I never go to Ocean Drive because I know how pervasive the hawking is. I only go for events or meetings, and I try my best to avoid the hawking when it does happen.

I verify under penalty of perjury that the foregoing is true and correct.

Executed on June 21, 2019.

  
Chantal Kahale



## **DECLARATION OF LAURA DOMINGUEZ**

1. My name is Laura Dominguez. I have been a resident of Miami Beach for 4 years.
2. On March 25, 2019, Commissioner Samuelian and I dined at the restaurant "Ilov305" located at 1060 Ocean Drive, Miami Beach, Florida. I am the type of person who likes to try new restaurants once they open, and we went here to try it. I made a reservation for dinner.
3. We were seated right next to the sidewalk menu board outside. The sign outside advertised a 25% discount. We asked for clarification if there were any limitations on the discount offer, and we were told that it applied to all food on the menu, but not the drinks. Neither the menu board nor the menu disclosed anything about a 20% non-gratuity service charge, nor did our server mention it.
4. When we received the bill, there was a 20% non-gratuity service charge on the total amount we ordered (both food and drinks). We were expected to pay a tip on top of this. The server circled the tip line on the receipt. I've never seen anything like that before. We asked the server if we could cut or eliminate this non-gratuity charge and we were told that this was a mandatory charge by the restaurant for the restaurant's benefit and that we were expected to leave a tip in addition to this amount. It makes it seem like they are playing games with their advertising and with their customers. With a charge like that, it makes whatever discount they advertised a wash and is false advertising. We were so confused.
5. City of Miami Beach Code section 82-381(i) requires that restaurants disclose any automatic service charge on the menu and on the face of the customer's bill. We kept copies of the receipts and I pursued the matter as a resident with Code Compliance. Code followed up with the restaurant and issued a \$500 citation.





6. There was no mention of this service charge on the menu board we were seated next to and I do not recall seeing it on the menu either. The 25% discount was mentioned on the menu board.

7. The night of this dinner we went straight to the restaurant, however it is well known that it is difficult to walk on Ocean Drive. The way the sidewalk cafes set up their tables outside and then have staff hawking pedestrians creates a sandwiching effect where as a pedestrian you have a difficult time getting by. The host staff at these cafes almost physically do not let you get by with the way they situate themselves.

8. On June 5, 2019, I had a bad experience at Gianni's located at 1116 Ocean Drive. The service was absolutely terrible and the bill came with an automatic 22% gratuity charge included. I asked if I could change the percentage amount of automatic gratuity and was told no. Apparently restaurants can charge a 22% automatic gratuity. I have heard of an automatic gratuity of 15% or 18%, but never 22%.

I verify under penalty of perjury that the foregoing is true and correct.

Executed on June 25, 2019.

  
\_\_\_\_\_  
**Laura Dominguez**



## **DECLARATION OF MARK SAMUELIAN**

1. My name is Mark Samuelian. I have been a Miami Beach resident since 2013. I have been a Miami Beach City Commissioner since November 2017.

2. My Life Partner Laura Dominguez and I dined at the restaurant "ilov305" on March 25, 2019. When we dined there, they did not disclose their automatic 20% service charge to us. It was not printed on the menu, and it was not communicated to us. We did see a 25% off discount being advertised, which we were told applied to all food.

3. When we got our bill, the restaurant added an automatic 20% service charge to our total amount that was listed as "non-grat svc chg." We questioned this service charge and were told that it was automatic. This effectively constituted false advertising, as we then had to pay back most of the 25% off discount in the form of the automatic service charge.

4. City of Miami Beach Code section 82-381(i) requires that restaurants disclose any automatic service charge on the menu and on the face of the customer's bill. We kept copies of the receipts and Laura pursued the matter as a resident with Code Compliance. Code followed up with the restaurant and issued a \$500 citation. A copy of the receipt is attached as Exhibit A.

5. There was no mention of this service charge on either the menu board we were seated next to or the menus we ordered from. The 25% discount was mentioned on the menu board.

6. In my capacity as a City Commissioner, I receive many complaints regarding the issue of hawking and commercial solicitation on Ocean Drive. Residents avoid the area because they don't want to deal with the aggressive tactics some of the establishments on Ocean Drive engage in to get more customers. Visitors to the Miami Beach area send complaints to the City regarding the deceptive business practices that occur at many of these restaurants as well.

7. The experiences of both Miami Beach residents and visitors to Miami Beach has impacted the way people view Miami Beach. Visitors who are promised happy hour deals or "two for one" specials along Ocean Drive and wind up with hefty bills have said that they are unlikely to

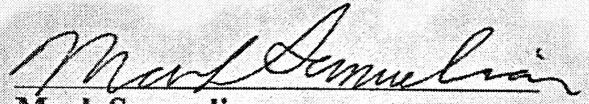


return. I see people sharing their negative experiences on social media sites like Yelp and Trip Advisor. I hear from business owners in the Ocean Drive neighborhood who tell me that the commercial solicitation practices on Ocean Drive negatively impact their own businesses by driving away potential customers.

8. The commercial solicitation of pedestrians on Ocean Drive and the deceptive business practices that impact visitors as well as residents are rampant and significant issues, and I fully support efforts that will deter these practices and ultimately benefit the Ocean Drive community.

I verify under penalty of perjury that the foregoing is true and correct.

Executed on June 25, 2019.

  
Mark Samuelian



ilov305  
1060 Ocean Drive  
Miami, FL 33139  
305-535-9773

Credit ID: 6461

Merchant ID: 496276353885

SALE

Trans ID: 15663001  
Account Number: \*\*\*\*\*3996  
Card Holder: SAMUELIAN/MARK  
Card Type: VISA  
Entry Method: CHIP  
Order ID: 15663  
Invoice: 15663001  
Reference: 15663001  
Authorization: 08983D  
Date/Time: 3/25/2019 8:06 PM  
Server: Tatiana  
Table: 14

SUBTOTAL: 121.91

TIP: \_\_\_\_\_

TOTAL: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

Application Label: CHASE VISA

AID: A0000000031010

TVR: 0080008000

IAD: 06010A03A02002

TSI: E800

MERCHANT COPY

1

ilov305  
1060 Ocean Drive  
Miami, FL 33139  
305-535-9773

Server: Tatiana

Table #: 14

Order ID: 15653

QTY	ITEM	PRICE
1	GLS FERRARI CARANO SANGOVESE B	\$18.00
1	Everything Salad	\$18.00
1	***** COMPED ITEM *****	(\$4.50)
1	***** COMPED ITEM *****	\$35.00
1	Grilled Branzino	(\$8.75)
1	***** COMPED ITEM *****	\$32.00
1	***** COMPED ITEM *****	(\$8.00)
1	Sauteed Ora King Salmon	\$8.00
1	***** COMPED ITEM *****	(\$2.00)
1	Grilled Asparagus	\$9.00
1	***** COMPED ITEM *****	(\$2.25)
1	Roasted Mushrooms	
1	***** COMPED ITEM *****	

Sub-total: \$94.50  
Default Taxrate (7.0000%): \$6.62  
Resort Tax (2.0000%): \$1.89  
Non-Grat Svc Chg (20%): \$18.90  
Total: \$121.91  
Balance Due: \$121.91

Total Items: 6

Term: 0002

3/25/2019 8:02 PM

Thank you very much!

000052



### **DECLARATION OF AMY MEHU**

1. My name is Amy Mehu. I have worked as the Ocean Drive Manager for four years.
2. My role involves making sure that the business on Ocean Drive are complying with City of Miami Beach Code before Code Compliance has to go out and issue citations and violations, getting new managers of Ocean Drive businesses up to speed on the City Code, facilitating the administrative process between Ocean Drive establishments and the city, and reviewing any city plans involving Ocean Drive. I also serve as the liaison between the Mayor's Committees addressing Ocean Drive issues (such as the Ocean Drive Task Force) and the City Manager, Jimmy Morales.
3. Examples of city plans that impact Ocean Drive include the recent decision to install a parklet on Ocean Drive; lighting enhancements; and live music events.
4. I do not create official reports pertaining to hawking or code violations on Ocean Drive, but I do keep track of the code violations, noise violations, sidewalk café violations, and other violations that come in. If an issue is moved over to private property, I will not be involved. I receive reports from the Miami Beach Police Department. I receive official reports of code violations from Code Compliance as well as official reports from the police department from time to time. The last report I received from the Police Department was after spring break in March.
5. Whenever I speak with Ocean Drive residents, the topic of commercial solicitation on Ocean Drive comes up regardless of what issue we are discussing. For example, whenever I meet with Il Villaggio residents (located at 1455 Ocean Drive), the conversation always circles back to the issue of getting accosted on Ocean Drive. For example, they will tell me that they cannot walk down Ocean Drive without getting accosted by the employees of the sidewalk cafes; that they have friends who visit Miami Beach and are reluctant to come back based on their negative experiences on Ocean Drive given the incessant hawking; and that unlike other residents on Miami Beach who can avoid the area entirely, they are subjected to the hawking on a daily basis due to their Ocean Drive address.

6. I receive complaints regarding specific restaurants that hawk and scam, and I will also go out with friends and witness the bad actors myself. I receive complaints in a number of ways, including through the E-Gov app and emails forwarded to me from other departments in City Hall. Some people email their complaints to the Miami Beach Visitor and Convention Authority, and those also get forwarded to me. Other complaints come in over the phone. An issue with monitoring the complaints is that no one knows where to submit their complaints. There is no streamlined process for reporting a complaint involving commercial solicitation and deceptive business practices on Ocean Drive.

7. I compiled a packet for Mr. Morales regarding complaints on Ocean Drive in preparation for the 2 a.m. alcohol sale cut-off proposed ordinance in 2017. See Exhibit A.

8. A major problem related to the commercial hawking on Ocean Drive is the fake two-for-one deals. These scams occur in two forms. In one scheme, the hosts will entice pedestrians with a “two-for-one” happy hour deal, and once the customers sit down and order, they discover that the offer only applies to the large “fishbowl” sized drinks that cost upward of \$45 apiece, and only per person. By the time they get their receipt, they owe close to \$100, if not more.

9. In another tactic, the hosts on the sidewalk will entice customers with a “two-for-one” deal, which again only apply to the large sized drinks, not a standard glass of wine or bottle of beer. The receipt will end up charging service fees on the full price of these large beverages, not the supposed discount price the customer was offered. The customer ends up paying much more than they intended to pay.

10. Many of the bad actors on Ocean Drive will not list prices on the menus next to the items, which is a violation of the city code. To try to get around this, some menus will list prices in small font at the bottom of the menu.

11. I am aware of who the most egregious offenders of these “bait-and-switch” tactics are. They include The Boulevard (located inside The Fritz at 740 Ocean Drive), Jalapeno (located at

530 Ocean Drive), and Oceans Ten (located at 960 Ocean Drive). Some of the hosts and hostesses who engage in these practices are tricky to get ahold of, but the managers will respond to me. An issue I see frequently is that the hostesses, waiters, and managers will get fired from one restaurant in response to a code violation, but will end up at another restaurant down the block. They all float around.

12. Il Giardino, located at 1236 Ocean Drive, came under scrutiny in late 2017. They went in front of the Planning Board for violating their Conditional Use Permit. They had their Conditional Use Permit suspended for 6 months and were not allowed to have any live entertainment. Over Memorial Day Weekend this year, they received two violations. There are limitations on how the sidewalk cafes can play their music. Over the holiday weekend, they had a DJ performing outside. Code Compliance issued a citation for the external speaker violation, and they ceased the performance. Three hours later, Code was called back to the same property. They received a second citation for the same violation.

13. David Wallack, the owner of Mango's, located at 900 Ocean Drive, is an example of an owner who defends the behavior of the other establishments. Mango's is not an egregious violator when it comes to hawking, but they have an "it is what it is" attitude about the solicitation practices that are prevalent on Ocean Drive.

14. The Oceans Ten people say that they will stop if the others stop, but they hawk pedestrians to stay competitive.

15. Stefano Frattelli owns 14 establishments on Ocean Drive. His locations are habitual offenders. Caff  Milano, located at 850 Ocean Drive, is one of them. Another one is under the newly renovated Cardozo Hotel located at 1300 Ocean Drive. Most of his locations offer Italian or Spanish cuisine.

16. The Betsy, located at 1440 Ocean Drive, is in favor of the proposed anti-hawking ordinance. They are situated at the northern end of Ocean Drive, and they see the benefits of not



allowing hawking. They do not engage in the commercial solicitation or fraudulent business practices like some of the other establishments.

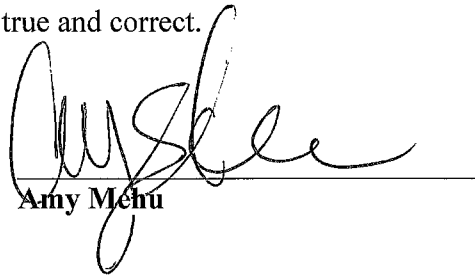
17. Lario's, owned by the Estefan's and located at 820 Ocean Drive, is struggling to keep up with the places that hawk pedestrians. They don't hawk, and they are struggling to bring people in. They are threatening to leave the area if something doesn't change.

18. The Havana 1957's (located at 1410 Ocean Drive, 405 Española Way, and 819 Lincoln Road) aren't too bad about hawking, but they echo what the others do: they feel the need to have a hostess hawking to attract customers.

19. The theme among all of the owners I speak with is the same: they are just trying to keep up with the competition. When they say this, they are generally referring to the establishments owned by Stefano Frattelli.

I verify under penalty of perjury that the foregoing is true and correct.

Executed on June 27, 2019.



Amy Mehu

## Café Milano – YELP

### Overall Rating - 2.5 Stars 22 Reviews

5 Stars - 5

4 Stars - 2

3 Stars - 2

2 Stars - 3

1 Star - 10

### Top 10 Reviews

Tommy D. (Brea, CA) 10/15/2017

**5 STARS** – Amazing vibes. Great music on a Sunday morning, perfect view, and excellent food. Service was great; wait staff was very attentive, friendly, and fast. Perfect for the weekend. Also, their frozen cocktails are HUGE and awesome!

Makaila S. (New Orleans, LA) 8/13/2017

**2 STAR** – I don't know what it is about the service in Miami but it just really sucks. After being harassed by the many hostesses offering their so called 2 for \$25 happy hour (get real people) we finally stopped in this place because my friend and I really just needed to eat after a long day at the beach. We made it in time before the happy hour ended. We ordered the margarita pizza which we thought was the only safe thing on the menu to order. Service must not really be a big thing in Miami because we seriously waited 20 minutes after the server sat us down to take our order. Then we waited another 20 minutes to receive our food, then we waited another 30 minutes to get our check I was so fed up with the terrible customer service I wanted to leave without even paying it was that awful. Our waiter needed to get his stuff together. Also, they don't make change so definitely pay with a credit card. I will not be stopping in next time I visit Miami.

Naija D. (Atlanta, GA) 9/20/2017

**1 STAR** – Worst meal I ever had, horrible food. Went with friends and they got food that tasted reheated, I ordered a guacamole that was \$15 dollars and had no flavor it was like eating a plain mashed avocado. Definitely not worth a visit

Jamie L. (Queens, NY) 3/14/2017

**3 STAR** – I only came here for breakfast so it was okay. There's a 7.77 breakfast special and it actually tasted pretty good so I can't complain. I ordered the egg omelet with mushroom and spinach. It came with roasted potatoes. The service definitely isn't great though.

Maggie T. (San Francisco, CA) 4/14/2017

**1 STAR** – Don't go there!!! The worst restaurant I've ever had. The waiter said 50% off on everything! The terrible thing is that the waiter knew we just two people, but he recommend the two huge dishes for us. I have never cheated on any restaurant but this

place. They charged \$150 and \$120 for the two dishes, and the drink was \$45, however the taste is very bad, too salt!

when the first dish came, I have already told waiter we cannot finish second dish, but they still gave us the second dish!! OMG! That's huge! Obviously we can't eat all the staff!

The ridiculous thing is that the two dishes are not have price on the menu!! Totally we had charged \$240 for this bad place. Poor feeling of the day.

Johanna K. (Sac Pacal, Playa Del Carmen, Mexico) 5/25/2017

**5 STAR** – We were here for breakfast. Great service, great coffee, very good prices. This is the place where you could have delicious breakfast with a great ocean drive feeling.

Mark R. (San Diego, CA) 7/15/2017

**4 STAR** – 4stars based on lunch menu at South Beach. Drinks were 2 for \$25 and \$9 menu items. Lunch menu items were good, no complaints. The discounts drinks were huge. Blue Hawaii was great and coconut shrimp was pretty good. Other restaurants were about 50% more expensive.

Alana K. (Pompano Beach, FL) 6/11/2017

**1 STAR** – Horrible! Food poisoning for me and my friend. We both had the penne with salmon and it tasted good but then we both were vomiting a couple hours later! Wish we Checked yelp prior! The service is terrible. Our waitress left us for an hour! No one came to ask if we needed more water or anything in the heat!!!! It's hot and you have to beg for service even with the restaurant mostly empty!!!! Never again!

C H. (Dallas, TX) 9/4/2017

**5 STAR** – The seafood dish was great. I had the short ribs. They very tender needed a little salt.

Cimone C. (Beverly Hills, CA) 6/11/2017

**1 STAR** – Unfortunately I have to say the food made me and my girlfriend sick. The pink penne salmon. And pina colada. I should have known when it came out so quick. It came faster than Our waitress with attitude at first for the water I requested. I came home and threw up as well as my girl friend 2 hours later. Great music and environment but food obviously not cooked well. The 20% tip is already included as a service charge! Must explain the delay service in an fairly empty restaurant.

## Café Milano – Trip Advisor

### Overall Rating - 4 Stars 1035 Reviews

5 Stars - 293

4 Stars - 135

3 Stars - 55

2 Stars - 32

1 Star - 67

### Top 10 Reviews

Poutine\_11 (Ottawa, Canada) Yesterday

**1 STAR** – We're told everything on the menu was 50% and drinks pay 1 for 2. The bill arrive with no discount at 52\$ for 2 Bud lime, one chicken burger and a tasteless pizza. Avoid at all cost.

Shaun J. 5 days ago

**4 STAR** – Ordered 2 x gnocchi .. was really tasty and service was brilliant . Had 2 cocktails . Buy 1 get one free. However 1 was €47 so be careful before you order.

I'm sure the waiter tried to pull a fast one too claiming we had to pay for the first 2 to get another 2 free. Told him straight tho and just paid for 1 ...

Nice tho. Would go back

Jens A. 9/1/2017

**1 STARS** – Bad service, we ordered normal drinks in a normal glas before dinner but we got 1 liters drink. 90 \$ for two drinks, expensive. Our food was not served at the same time. Food ok but not more. People that worked there was fighting with each other and personnel was stressed. Don't recommend this restaurant.

Jimmy F. 8/26/2017

**3 STARS** – We are from India and living in USA for the last 10 years. We had been on cruise to Bahamas for the first time from Miami and on return we stayed on night in Miami and went to Miami South Beach. On the way to SOBE, we were stopped by this Cafee Milano guy around 2pm and offered 50 percent discount on the everything we eat. We are total of 4 persons including 2 kids aged 10 and 12. After eating Chicken wings, Shrimp and Fish, 4 cokes we got a bill of 160 dollars after 50 percent discount (80 dollars).

This is the most expensive food we have had in my life. But I must say food was good though.

Augustorojas (St. Cloud, Minnesota) 8/16/2017

**5 STAR** – We travel from St Cloud in Minnesota. We went to South Beach for dinner. A door hostess convinced us to sit in a nice table near the door. We had a pleasant experience in Caffè Milano. We had a great server named SANTOS who was the best in service and attention. Every 5 minutes he was in our table asking questions about our dinner. Cocktails were great (Happy hour) and the paella was very good. Two suggestions for the kitchen. Add the paella a pinch of saffron and do not let the lobster to overcook. We had a gear time because was our wedding anniversary dinner. In this occasion we were in in the company of our nice

TryNewPlaces (Beach) 8/14/2017

**5 STAR** – Visited Cafe Milano for an early lunch.

Food: We ordered sandwiches, tuna tartar appetizer (good portion for a single person meal),

avocado with colored chips (chips slightly stale), soda (slightly flat), fries, & bruschetta appetizer. The food was all very flavorful.

Service: very nice service but the girl was a bit slow on coming back with drink refills. Her personality lacked enthusiasm... but that could've been the excessive humidity outdoors lol

We sat outside on the porch section, and they had fans going , so it wasn't annoying. They have seating on the sidewalk outside also. Seating inside didn't seem entertaining and lacked decor (seemed plain inside).

I would come back here again because of good food. Outside seating is fun to people watch.

Ushann (Colombo, Sri Lanka) 7/29/2017

**5 STARS** – I love this place... good food ... good drinks.. lovely staff.. prices were very reasonable... center place and happening.. Need to try place... good music...

ILoveIreland2 (Milan, Michigan) 7/22/2017

**4 STARS** – Our favorite eats in South Beach. Great salmon covered salad. Mojitos were amazing. The entertainment, a singer and dancer, made the ambience the best. If we ever get back to SoBe we'll be going to Caffe Milano. The extra limoncello thrown in by our waiter was the topper!

PMcFlurry (East Grinstead, England, UK) 7/20/2017

**4 STAR** – Mid size cocktails were huge and on happy hour 2 for 1. Food filling and good for meat eaters and fish lovers. Good atmosphere and attentive service. A good evening had by all.

Patriciabandar (Jacksonville, FL) 7/5/2017

**4 STAR** – very nice atmosphere, we had to remind them about the 20% they offered us for the food , but they immediately changed the bill and included the 20 % discount. we had the fried calamari and shrimps , and the bruschetta appetizers . very friendly staff .



## Tide Restaurant & Terrace – YELP

Overall Rating - 2.5 Stars 72 Reviews

5 Stars - 11

4 Stars - 12

3 Stars - 6

2 Stars - 8

1 Star - 35

### Top 10 Reviews

Dan L. (Dallas, TX) 5/13/2017

**5 STAR** – I recommend Tides as a place for drinks, daytime or evening. It has a lot of natural light and a unique interior. It was a great place to hang out for drinks

The bar is super cool and classic looking, the wall is adorned with replica turtles and there are some interesting chairs and seats.

It was a nice pits stop for some drinks before hopping to the next venue along a South Beach excursion.

Jennifer A. (Hoboken, NJ) 5/1/2015

**1 STAR** – OVERPRICED. My friend and I got a vegetable salad (no protein in it), shrimp cocktail and 2 drinks and the bill was over \$100. Granted I did get one of those "bulldog" drinks which is a frozen margarita with 2 coronas in it....except this place was stingy and gave me two bud light limes instead of coronas, not cool. Also, the service was so awful. I must have asked for a water about 5 times before I actually got it. Sitting outside in 90 degree weather with the sun beating down on you, you would think that would be the first thing you're given, water. These waiters don't care though because gratuity was already included, which makes me angry. Do not get talked into sitting down at this place for lunch. Stay strong, they recruit hard as you're walking by. Don't be a sucker like me

David P. (The Colony, TX) 7/20/2016

**2 STAR** – Just really dang pricey and not much of a draw here other than it having a few decent local beers on tap. We stayed for only a drink and left. It was nice to use the 10% off Yelp discount.

Gilbert W. (Redmond, WA) 12/6/2016

**5 STAR** – The best place in on ocean drive. Great empanadas awesome drinks the chicken is the best so amazing.

Phillip B. (Seattle, WA) 10/27/2016

**2 STAR** – Food was okay but for the price, we would have expected higher quality, plus really poor service. Should've known for choosing a restaurant on Ocean Dr but we wanted to be in that area. What really annoyed us is that we were offered still or sparkling water and we chose still and then they ended up charging us \$9 for water, saying that if we wanted free water, then we'd have to ask for tap water. Well, we were never told. Lesson learned! Table set up on the terrace is quite nice, along Ocean, so we had a good atmosphere at least.

Tiffany W. (Bellevue, WA) 12/6/2016

**5 STAR** – We stayed at the Tides so we came here daily. The servers and bartenders were all really nice. Try the chicken empanadas! So good we got 2 orders. The chicken entree is also amazing. Prices are good, all wine by the glass is \$13 which is a great deal especially for a hotel bar.

Ulrich G. (New York, NY) 11/24/2016

**1 STAR** – Thanksgiving Dinner -the Staff was nice - the food was horrible - we were the only table in the restaurant - should have made us think twice - appetizer was " ok " - Main course - very bad- we should have known better when we walked in and it was empty.

Shantiea D. (Clinton, MD) 10/12/2015

**5 STAR** – We stopped at Tide for my birthday lunch and we were treated well. I was given a very large drink on the house and the food was amazeballs! I had the shrimp tacos and my husband had the burger. The shrimps were succulent and the burger was the right thickness, cooked medium with great grilled flavors. Thank you Wilmer and staff for you great service and our compliments to the chef!

Michael D. (Miami Beach, FL) 8/9/2015

**1 STAR** – Restaurant was recently closed due to roaches, pests and other things. This is unacceptable in South Beach.

Jackie N. (Falls Church, VA) 3/15/2014

**1 STAR** – Ugh could not believe we ended up spending so much on lunch - we were just hungry, had just gotten to our hotel from the airport and wanted a quick bite to eat. It was anything but quick.

We ordered drinks - mojitos, which took about 15 minutes to come. The table next to us, who ordered the same fish sandwich my BF ordered AND ordered after us, got their food about 10 minutes before we did. His fish sandwich was ok but my lobster salad wrap but terrible. There was just mayo and avocado and the lobster tasted crumbly and just plain bad.

All of that PLUS a 20% service charger. I understand charging for the view, we were right on Ocean Drive, but \$90 for lunch is just ridiculous. Poor planning on my Yelp-self. We learned our lesson.

Andrew K. (Washington, DC) 4/27/2015

**1 STAR** – Just say no. That is a cap N cap O with !!!!!

I don't even know where to begin and what to mention of all the things that were wrong, so wrong.

I actually had to check out of the hotel early after giving them two night tries, strike three they're out. Restaurant was one big reason.

Usually Yelpers post photos of amazing looking food...for my review it got me thinking if people ever post the opposite.

From my quiche to my lobster to my waffle, it's the only restaurant that made me spit out the food after one bite..actually I didn't even touch the waffle after looking at what's wrong with it and recalling my um trip to the toilet after a bite of lobster tail that was half steamed..I think, and half frozen the other night.

1 star is being generous.

## **Tide Restaurant & Terrace – Trip Advisor**

**Overall Rating – 3.5 Stars 113 Reviews**

5 Stars – 26

4 Stars – 11

3 Stars – 12

2 Stars – 11

1 Star – 18

### **Top 10 Reviews**

Chris W. (Naples, FL) 9/3/2017

**5 STAR** – We ate both Breakfast and Dinner at the Tides Restaurant. We ate on the terrace and the people watching was amazing! The service and food were superb.

LifeisTooShort (kalamazoo, MI) 6/1/2017

**5 STAR** – This was another spot along the food tour, and it had some awesome food to keep things rolling. The architecture was amazing, along with the History of the hotel, assuming you appreciate that kind of thing. I really enjoyed learning about the Ocean Drive hotels as we did the food tour.

The food was delicious, despite I normally do not eat these kind of things, it was an excellent introduction to some Latin food. I made note of the different places so I can come back, as I am in Miami every year around this time for a conference.

The service was fast and friendly. I always look at the menus, and I find most of Ocean Drive is

priced on the high side, so it is nothing new to see. As long as the food is over the top delicious, paying a few extra bucks is not a big deal.

Barbie M. (Bronx, NY) 5/23/2017

**3 STAR** – We tried the empanadas. They were delicious. The dough was crispy and not overcooked. It was similar to a crescent type of dough. They served it with a spicy sauce on the side that gave it great zing.

KaiserBrit (Hong Kong, China) 3/1/2017

**4 STAR** – Ocean Drive is a bit heavy w tourist traps and loud staff aggressively drawing you in. Dining options at The Tides provide a welcome break.

I prefer dining or grabbing a drink out on the expansive front steps. The interior bar is nice and I hear good things about dining poolside.

Food is solid and staff is very friendly.

Such a lovely option. Give it a try for a quiet, pleasant option.

Al H. (Sarasota) 2/25/2017

**3 STAR** – The location is good and the physical ambiance is quite good BUT competing music from the bar next door and Tides itself, plus the really average food made for a very average experience.

Alex P. (Savannah, Georgia) 12/21/2016

**5 STAR** – We were guests of the hotel, the breakfast was wonderful! I had the South Beach Bagel, our service was prompt, and the food was just wonderful! We cannot wait to go back!

Tiffany D. (Seattle, Washington) 12/13/2016

**5 STAR** – I ate here many times since we stayed at this hotel. The prices are great (especially compared to some of the other tourist traps surrounding). Try their chicken empanada's! They were so delicious. It's nice and clean, great service, and you are just a few steps up from the sidewalk so you feel safer and can relax.

Lynn (Ottawa, Canada) 10/27/2016

**4 STAR** – We discovered The Tides on an architectural tour of South Beach. The building is a beautiful example of Tropical Art Deco. (You can see fossils in the original limestone reception desk.)

We sat inside in covered chairs by the window. The seafood spaghetti's tomato sauce was spiced exactly the way I like it - spicy but not burning hot. It was served with shrimp, mussels and clams. I also enjoyed the caprese salad, even though it wasn't quite as good as the one I had at a group dinner at the Fontainebleu. My husband was disappointed with his panini sandwich. He would have

liked more cheese, less bacon and fresher bread.

Overall, lunch at The Tides was a pleasant change from the hustle on Ocean Blvd.

TheTrippingAdvisor 8/28/2016

**5 STAR** – The Tides South Beach Restaurant and Terrace provide a welcome and much needed respite from the hustle, bustle and throngs of people who seem to overwhelm South Beach's streets and sidewalks 24/7. From the moment you gaze at the expansive limestone steps that greet you to when you look up to the beautiful art deco redux frontage of this exquisite gem, you'll know you're someplace different.

Even though this hotel is flanked on either side by frequently busy and boisterous restaurants that offer the fare that may attract a frenetic and rowdy bunch, this property distinguishes itself as being someplace where you can actually withdraw, unwind and relax from the frantic pace that permeates Ocean Dr.

I don't know about you but the ability to actually have a conversation at most South Beach eateries is difficult at best with raucous decibels surrounding you. Perhaps the restaurants equate loudness with quality??

But here on the terrace I can easily envision everything from a well-planned business deal not only being sketched on a cocktail napkin but also consummated on the terrace to a romantic evening getaway for two. The terrace has ample seating for all kinds of needs and terrific views of Ocean Dr. without being overwhelmed or sucked into the incessant loudness all around it.

The indoor restaurant also has cool and comfortable seating options ranging from solo to small groups. The staff are as attentive to you (but never pushy) if you are simply ordering 1 drink or a delicious full course meal. They'll know what you need before you need it and will make your visit there one that beckons you back again and again!

Leandro T. (Brazil) 8/23/2016

**5 STAR** – The food is delicious, the service is fantastic, and the environment is great. It is in a very nice building in South Beach. It is worth a visit, even if you are not staying there.



## Columbus – YELP

### Overall Rating – 1 Stars 271 Reviews

5 Stars – 4

4 Stars – 2

3 Stars – 7

2 Stars – 12

1 Star – 246

### Top 10 Reviews

Maggie V. (Rosedale, NY) 10/16/2017

**4 STAR** – The best place in Miami to dine at. We came here looking for hot breakfast and came across this place. Our server Karen is so great at her job. She is sweet as pie..very friendly, attentive, and knows how to relate to her customers. On top of that the food is so good. We ordered the french toast and pancakes..some of the best food you will experience in town. I will definitely be back here.

I highly recommend that you come here whenever you're in town.

Alisa R. (San Diego, CA) 9/23/2017

**1 STAR** – NEVER NEVER come here again!!

Like everyone said about the 2 for 1

Definitely not!!

First time in Miami walking the block do NOT come here!!!!

Two drinks no one saying how much it is hit you with the bill 180 bucks!!!!

Guy with the tail is a definite scammer be sure to ask what ur paying for.

Loved Miami but not here.

Sarah B. (San Jose, CA) 7/25/2017

**1 STAR** – TOTAL SCAM! This place is a complete joke. The 2 for 1 drink special is no special at all. \$71... SEVENTY-ONE DOLLARS!..for two disgusting, frozen "margaritas" don't let the size fool you. Literally the worst drink I've ever had in my life.

The menu had no prices on it so naturally we thought it would be at a decent price. That was our second mistake..the first was stepping foot in that s\*\*t hole to begin with.

Service sucked a\*\*.

A 20% gratuity was included in the bill along with other random fees. I get we're in Miami but WTF! Had to add to the plethora of horrible reviews for this place! Who ever owns this place is robbing people blind and should find a new profession. Disregard the 1 star, I give this place -5 stars.

Dina R. (Kansas City, KS) 6/19/2017

**1 STAR** – This place is Way TOO OVERPRICED !!  
I paid nearly \$100 for a fish bowl Drink and  
5 shrimps. Seriously? Never again

Jacqui L. (Toronto, Canada) 4/17/2017

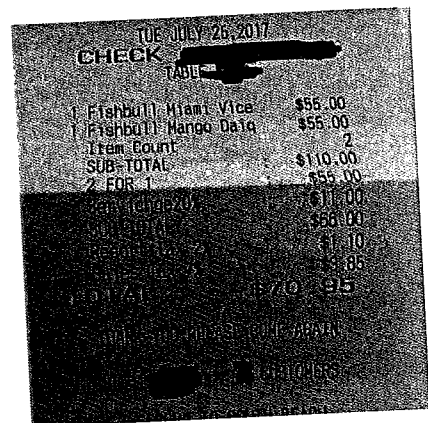
**2 STAR** – Kind of disappointing that they try to cheat you. The food itself is average (chicken sandwich and prosciutto pizza) about \$30 altogether. They rope you in with 2for1 drinks but they don't really honour it. We got the fishbowl with Coronas which we were told were \$35 so thinking we got the second for free (double checked with him) and obviously it didn't work out that way. Also was told we'd be get 30% off, which they didn't put on the bill until we asked and they changed it. Didn't really make a difference. They also charged us for the coronas in the drink which didn't make sense but they said it wasn't part of the deal... Such lies.

I guess if you're ever going to be sucked in with this stuff, always make sure that they're not going to lie... Not much we could've done but lesson learned

Trent B. (San Jose, CA) 7/25/2017

**1 STAR** – I posted a picture of the receipt, but here is the summary.  
They do give you 2 for the price of one, as advertised. But at \$55 per drink + 29% in mandatory surcharges, you end up paying \$71 for what should be one drink.

We were completely shocked and felt robbed when we received the check. Ultimately it was our fault because we didn't ask how much each drink was before ordering. We were tricked by the 2 for 1 drinks and Columbus Restaurant completely ruined our experience at Miami Beach.



THE DRINKS WEREN'T EVEN GOOD! We drank about half of each before asking for the check. After we realized how much we got ripped off we tried to finish them and get our money's worth. But we still ended up leaving both drinks unfinished with a bad taste in our mouth both literally and figuratively.

Gee F. (Northwest Tampa, Tampa, FL) 10/10/2017

**1 STAR** – Like everyone else mentioned. A complete scam. Shame I didn't check this app before sitting down. Disgusting customer service, disgusting drinks and the music kept going on and off the whole time we were there. The girl pulling people in was saying 45 dollars for 2 drinks and they ended up charging us 55... place should be shut down.

Nick K. (Kansas City, MO) 10/9/2017

**1 STAR** – One of the worst bar / dinning experiences I've ever had. Absolutely terrible service! Overpriced and they try to scam patrons. In fact, one of the other customers that was there when I was ended up calling the cops because this place overcharged his table.

I wish I would have seen this article from Thrillist pointing out that Columbus Restaurant is the worst Yelp-reviewed restaurant in Miami before I went here: [thrillist.com/eat/miami/...](http://thrillist.com/eat/miami/...)

If Yelp allowed me to rate this place a "0" I would.

Rachael P. (Norfolk, VA) 3/15/2017

**1 STAR** – DO NOT EAT HERE.

DO NOT DRINK HERE.

DO NOT WASTE YOUR TIME HERE.

They will scam you of all your money, and charge you extra for anything they feel like it.

The service was horrid, and the drinks were gross. They do not show any respect for customers but expect you to pay them and tip? They service and gratuity is outrageous.

I tried to dispute my bill, but they did not even give me a chance to express myself. HORRIBLE CUSTOMER SERVICE! If you read this review, please read them all. Our fellow yelp community is TRYING to help you!

Josh K. (Wilmington, DE) 8/17/2017

**1 STAR** – My girlfriend and I were walking past this place and looking at the menu. There's a lot of high pressure sales tactics and promotional offers to get people in the door. The food is below average, at best, and probably triple to five times the amount you would normally for the drinks.

They have a special for 2 to 1... But that special for two drinks for one price is \$71 after they add all of the service charges and taxes into the price.

Basically the pricing is out outrageous... I would move on- there are many many other restaurants with better food quality and better pricing for drinks.

## Columbus – Trip Advisor

### Overall Rating – 2 Stars 503 Reviews

5 Stars – 24

4 Stars – 56

3 Stars – 12

2 Stars – 23

1 Star – 188

### Top 10 Reviews

Luke T. (Birmingham, UK) 2 weeks ago

**1 STAR** – Stay away. I wish I had read other reviews before hand. It is awful. Staff are friendly enough and entice you in. We asked for two large beers - bill was FIFTY DOLLARS. When I asked them to explain it, they said that it was because it they said it was five beers across two beers. They weren't that large! AVOID.

Manveer M. 4 weeks ago

**1 STAR** – Considering this was my second trip to Miami (I'm from London, England) I totally expected to be walking down Ocean Drive and being stopped by virtually every single bar/restaurant who will try to entice you with their 2-4-1 drinks offer. We choose to take up the Colony Hotel Restaurant on the offer.

The waiter came over with the menu and explained that ALL drinks were 2-4-1. Being from London we are not used to the large portions we experience in the US. So I ordered a small white Russian. My girlfriend specifically asked the waiter if she got the same would it be 2-4-1 and the waiter said 'Yeah of course all drinks are 2-4-1'.

Once we asked for the bill we saw that we were going to be charged for two drinks and it was not in fact 2-4-1. The waiter informed us that small drinks are not 2-4-1 even though he specifically said to us that the drinks we ordered would be 2-4-1. If we had ordered two small drinks and knew we would have to pay for them both it would not be a problem. However we were clearly lied to about this.

The couple next to us overheard our conversation and they instantly cancelled their drinks. I asked them why they did this and they said 'We ordered two small drinks also and the waiter told us they would be 2-4-1'.

At this point I asked to speak with the manager and I was shown where she was and I spoke to her. The waiter at this point stood over my shoulder and said I was lying and he informed me it was 2-4-1. I told the manager this was not true and it makes zero sense to pay full price for two small drinks if you can get two mediums ones for the price off one. The manager said that there was nothing she could do and that we would have to pay full price.

Avoid this place at all costs unless you want to drink/eat at a place where the waiters are dishonest and they are clearly encouraged to be dishonest

PGiannis F. (Thasos, Greece)

**1 STAR** – Even if visited this restaurant last year I decided to write now my review to protect the people from this thieves! Really expensive restaurant with no even prices on the menu! We ordered 2 cocktails and We tried also narghile and it was awful. They bring us a receipt for the cocktails but not for the narghile. As you can see on the photo we paid 141.90 \$ only for the cocktails and the tips. And we paid also 70 \$ for the narghile. The place is really simple with nothing special. They have really expensive prices and the didn't offer the basic quality! Stay away

Alessandro C. 8/15/2017

**3 STAR** – I've been here with my girlfriend, we were attracted to the 2x1 promotion: get 2 cocktails for the price of 1. The size of each cocktail was literally enormous, so if you want to get dizzy that's the right place to go. The downside was the price, we paid 70\$ (tax included) for the cocktail. We expected less, since in another restaurant they made us pay 25\$ (tax excluded) for a single cocktail.

Fine G. 8/8/2017

**1 STAR** – Like most of the strip restaurants this too was a scam!! First the 2 for 1 drinks were 55 not 45! Then the older owner (maybe) lady said free PATRON shots for our party of 4. Which was all lies! They conveniently sat me by the window facing the bar so I watched our waiter pour our shots of some cheap tequila that definitely was not Patron! ( I know a Patron bottle when I see one) and of course he tried to convince me that it was PATRON but when I told him I just watched him pour it and I do not appreciate being lied too he went back for the correct shots! We decided not to eat there since service was terrible and it was a scam!

Otis S. 7/22/2017

**1 STAR** – At first they draw u in with the nice music and environment of the ocean drive. And being able to smoke hookahs while u eat. The hookahs were fine and seemed to be a 3rd party not owned by the restaurant. But they lied so bad about the pricing. The prices dont match the price on the menu. They also dont match what the waiter explained to us. I went with 4 friends and our bill came to \$460.00 ..... for only 4 drinks @ \$50 each and one platter that was supposed to be \$45. But somehow magically became \$80. the platter was not even worth \$45 as everything literally just dipped in grease w/ no seasoning fries chicken shrimp etc.... they have a 2 for one special, so we where supposed to only pay for two drinks. The waiter offered us "another round on the house" but it wasn't on the house. Each person just paid for each drink. The service charge was \$75 . Which is fine for 20%. But the service was horrible as every waiter is on edge thinking anyone who sits down is trying to steal from them. we saw many people skip the bill b4 we sat down and we soon realised why. So many people tried to run after the bill came that it seems like the waiters are used to it as they double up on waiters and bussers when u ask why the bill is so high. Just don't go here. If u want big drinks goto sugar factory. U will come out cheaper. We went to a 5star high end restaurant called "RED" the night b4 and the food was amazing but still less than half of what we paid here.

Serial\_n0mad (New York City, NY) 7/16/2017

**3 STAR** – The place is right on Ocean drive and you can watch the whole shebang that unfolds on the street right from your table while holding a cocktail. What's not great though is their prices. You will be pushing triple digits after just one round of drinks and some snacks which aren't something to get excited about either.

That said, the wait staff tending to us was attentive enough and the cocktail sizes were huge. Just a couple should get you buzzed enough to bust a move.



Legoalba (Albany, NY) 6/21/2017

**1 STAR** – am not a foodie nor "pickie" in situations like this. My fiancée and I are in South Beach for a few days. We know it is higher priced than some places. No problem. Not the issue. Our issue is dishonesty. This is a bit of a long story. Our server, (Italian guy with Harikrishna cut, goodlooking blue eyes) gave the spill to sit is. We were already going to sit yet he talked and talked. We still sat. Again, money was not an issue. He did say 2 for 1 drinks, blah blah blah. Ok. Cool. Even better. OHH and free shots. Ok Not for price but for size we asked how much for the sizes of drinks. His face transformed. We are American but I am Italian and my wife is Colombian. I could not believe the crap being said" between , host and this Rico Suave. In the end, check came. Was told 55 big drink w beer, 45 without, and 35 for another size. My fiancé wanted the big one. Ok. Check came and that's not the price. Then it was per person. Ok. No problem if we were going to be here for a day etc....because they give you a receipt to get the next round. Wouldn't have a problem with that if we were staying and forthright with the prices. Again, I was shocked to hear in Italian aaand Spanish the crap he was speaking to coworkers. As to not ruin our afyernoon! ( with difficulty) i tried to let it slide.UNTIL I left my phone, I happened to be walking across the street and saw Mr harikrisna give phone to I guess a guy who I guess is a manager. In the end I don't think he was a manger. I did get the phone back but Very shady.

Sanjay K. 6/14/2017

**1 STAR** – Avoid the restaurant of this hotel. We were 9 of us with 2 children. They offered us 30% discount & kids eat free. Point blank the waiter Louis lied that he had made the kids eat free commitment when the bill arrived. While the food was just fine, the experience was terrible.

Barb G. (Cleveland, Ohio) 6/12/2017

**4 STAR** – Right on Ocean Dr in South Beach such a fun place to hang out for a little day drinking and snack. The drinks are gigantic and yummy but so is the price tag beware! We got some bruschetta, crab cakes & oysters they were all very good. Just a heads up about all the restaurants in Miami add the service charge if 20% so you don't have to tip on top of that.

## Voodoo Rooftop Lounge – YELP

Overall Rating - 2 Stars 94 Reviews

5 Stars - 11  
4 Stars - 11  
3 Stars - 9  
2 Stars - 15  
1 Star - 48

### Top 10 Reviews

Roma P. (South Brunswick Township, NJ) 7/6/2017

**3 STAR** – The goods:

- DJ was on point with the music. After the unexciting music at Mangos, it was refreshing to be able to jam out to some good music.
- Great service. Open late. Right on the strip. Rooftop.
- We came here to hookah, but we loved that it was a lounge too so we had the option of getting up to dance! No worries though, the hookah area is blocked off from the dance floor/bar area so it's not crowded and no one should knock over your hooks lol

The not-so-good:

- Worst hookah I've ever had. And I've had tons of hookahs. 2/3 were immediately harsh, 1/3 was bearable. Moving coals or blowing out was only a temporary solution.
- Drinks were VERY watered down.

Tiffany A. (Manchester, CT) 8/29/2017

**1 STAR** – It's my first time here so I tried out the roof top. I've been seated for about 10 minutes and I still haven't gotten a server. Funny thing is I called over 2 servers at the same time and both didn't even acknowledge me...actually ended up just walking out. Worst service ever.

--update--

Ok so it turns out our hostess told us the wrong information. So things basically got worse. Me and my boyfriend were about to eat outside of the restaurant for half off but the hostess came up to us giving us a yellow wristband for the restaurants rooftop. I asked her specifically "do they do half off upstairs also?" And she says "yes". As you know I and my boyfriend literally were about to sit outside but we switched last minute because we wanted to try out the rooftop especially when they "did" the half off. Me and my boyfriend ended up getting the chicken pasta and the nachos. The bill came up to 47 dollars! It was supposed to be half of it. Then we have all this confusion for about 15 mins and it was 2 in the morning. We were so tired we just wanted to go home. It was already bad that we had to wait for the server for about 20 mins to get our order. Such slow service...on a Monday. Never coming back.

Gwen S. (Jonesboro, GA) 8/3/2017

**1 STAR** – DO NOT EAT here without VERIFYING ALL of the prices! We walked by and a hostess asked us to dine here and that the food was 30-50% off. After we did some shopping we came back and asked to be seated. I ordered an entree (\$21) and a cocktail (around \$15). The server asked if I wanted the regular or large cocktail. I asked what are the differences with the both cocktails. He said "just the ounces."

The bill arrived. They forgot to deduct the 30-50% off of the food AND the large cocktail was \$45 (which I never agreed to) AND there was a 20% service charge AND a 2% resort tax!!!!!! WTH. When I asked to speak to a manager I was given an email address and told there was no manager to speak to. I emailed the manager and have yet to get a response! This is not the way to EARN customers. However, it's a great way to get blasted on Yelp, Trip Advisor, and the BBB!

Jesica L. (Brooklyn, NY) 7/18/2017

**2 STAR** – I was relieved to have spotted this location after standing on a ridiculously long line for Fat Tuesday. I mean... A rooftop hookah lounge on the strip, why not go for it? The line moved quickly and the music great. This space was very chill. However, there were a couple of things that made this a subpar experience: there was an unbearable stench. Additionally, the meal I ordered tasted awful. There was way too much heavy cream and salt.

Kara M. (Ft. Lauderdale, FL) 5/31/2017

**1 STAR** – My husband and I were in the area for a duck boat tour, which was fun. We had only been to South Beach once before. Miami's just not my jam when it comes to big cities.

The thing I hate is the feeling of being scammed and that's the way this place will make you feel.

I tried a hookah once before, when I was visiting Istanbul, but I would never, ever want to try one from here. This place was just so dirty looking, our table was gross and there were cigarette butts on the ground.

The food took 60-70 minutes to come out, the waitress walked by and I think she mumbled something about our food. At one point I just wanted to say we wanted the bill for the drinks and simply leave, but I knew my husband was really hungry and I kept thinking the food would materialize at one point. We had an order of \$12 pancakes and a \$16 basic sandwich, these were not complicated items.

My husband's sandwich was cold and mediocre. My pancakes tasted like they were made with a crepe mix.

When I complained to the manager, who was a completely RUDE by the way, he told me he would remove the 20% service charge. He told me this was a fee to the city. WHAT THE HECK??? I'm an American born citizen, I know that he was taking the tip off.

Let's talk about the bogus receipt we received, it was on a piece of notebook paper. We heard some story about how the credit card machine was not working, so then my husband had to walk down 3

flights of stairs and to a restaurant 3 places down. This also meant we had to pay a \$4 surcharge to use the ATM. This is a complete load of crap. We have all had credit card imprints made before when a business doesn't have a working credit card machine, but I wonder if this place is on the up and up with the cash they are taking in.

I guess this is the way this city wants to treat people they assume are tourists! Hubby and I are both more than happy to limit spending in Miami-Dade county. We usually spend our money in Broward and Palm Beach counties.

So, I recommend avoiding this place!

Before I posted this review, I went and read through all of the other reviews on this establishment. It seems that a lot of the bad reviews all tie into my experience somehow. So it's not just me!

Imani O. (Culver City, CA) 5/9/2017

**5 STAR** – They play great music

-Its located on the center of Ocean Drive

-The manager and staff are very friendly

-Awesome hookah flavor selection

-Hookah, food, and drinks are reasonable for the area

-The venue is on a large open rooftop with seating areas on front & back patio

It is so hard not to love this place!! My friends and I ended up here 3/4 nights of our trip!

Jimmy S. (Chandler, AZ) 7/3/2017

**2 STAR** – Came across this place walking by says "roof top" who wouldn't be excited !!!! Well !!! Customer service not very good , server looked like she was on drugs!! They're salmon tar tar came from like a 39day old fridge ! Lobster roll was skimpy too much bread saw another customer sent it back everything was wack !!! They def got us with the buy one get one free they're drinks were soft and icy nothing worth even drinking , Even tho we triple tipped cause we felt bad this location sucks !!! we will neverrrrr be back and I live in the area !! 10 thumbs down

Side note: the music is pretty good #legit

Gira D. (Dallas, TX) 5/27/2017

**2 STAR** – 2 stars for the drink. HORRIBLE service.

A friend and I came here for quick hookah and drinks. First of all our waitress was horrible and we had to call other waitresses to call her over to our table. No consideration or acknowledgement of our presence. It is Memorial Day weekend and I figured she had a lot of tables but it was empty sooo? The tables with men she made sure to attend to though .

Hookah was regular, no one came to fix the charcoal.

I didn't want to swipe my card here in Miami and tried to pay in cash... total was \$81.27 I gave a

\$100 bill and they had "no change". WTF? Don't waste your time unless you have a d\*ck and look like you have money.

Donald M. (Los Angeles, CA) 9/19/2017

**1 STAR** – This place is horrible... I passed by and sign read 50% off .. cool thinking this place is decent priced for afternoon. Went in.... The food was bad the lobster on a stick smelled and tasted bad... the garlic chicken taste like something from a can and salty.. the drinks Holy Sh@& .. the server asked if we wanted a small medium or large.. ok I ordered a medium frozen drink and a virgin daiquiri.. when that bill came.. thinking it would come to around 60 bucks.. for an app two entrees one alcohol drink and a virgin.. this bill came out too 110 dollars.. they added a resort fee tax.. this is not even a hotel.. the medium drink was 33.00 a virgin drink 10.00... also added a 20% service charge plus said tip is not included.. wtf.. bull sh@& not worth going too and complete Rip off

Gisele B. (Culver City, CA) 9/9/2017

**5 STAR** – Great place! Chill vibe and great hip hop music! We went on a Tuesday night and we really enjoyed ourselves. We ordered the Dusse and coke plus had a hookah with liquor at the bottom. Nice switch up from clubbing.

## Café – Trip Advisor

### Overall Rating – 3 Stars 61 Reviews

5 Stars – 12

4 Stars – 7

3 Stars – 9

2 Stars – 6

1 Star – 15

### Top 10 Reviews

NYCaliKara (Ft. Lauderdale, FL) 5 days ago

**1 STAR** – My husband and I were in the area for a duck boat tour, which was fun. We had only been to South Beach once before. Miami's just not my jam when it comes to big cities.

The thing I hate is the feeling of being scammed and that's the way this place will make you feel.

I tried a hookah once before, when I was visiting Istanbul, but I would never, ever want to try one from here. This place was just so dirty looking, our table was gross and there were cigarette butts on the ground.

The food took 60-70 minutes to come out, the waitress walked by and I think she mumbled something about our food. At one point I just wanted to say we wanted the bill for the drinks and simply leave, but I knew my husband was really hungry and I kept thinking the food would



materialize at one point. We had an order of \$12 pancakes and a \$16 basic sandwich, these were not complicated items.

My husband's sandwich was cold and mediocre. My pancakes tasted like they were made with a crepe mix.

When I complained to the manager, who was a completely RUDE by the way, he told me he would remove the 20% service charge. He told me this was a fee to the city. WHAT THE HECK??? I'm an American born citizen, I know that he was taking the tip off.

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I guess this is the way this city wants to treat people they assume are tourists! Hubby and I are both more than happy to limit spending in Miami-Dade county. We usually spend our money in Broward and Palm Beach counties.

So, I recommend avoiding this place!

Before I posted this review, I went and read through all of the other reviews on this establishment. It seems that a lot of the bad reviews all tie into my experience somehow. So it's not just me!

Jacqui L. (Wrexham, UK) 6 days ago

**1 STAR** – We walked down ocean drive on our first night in Miami. We where told 50% of food and 2 for 1 drinks all day and night. We went back that night after sitting down we where told 2 for 1 drinks was only on medium and large cocktails which cost between 33 and 50 dollars. We stayed and had a beer burger and fries. Food was ok. When the bill came they tried to charge us full price. Added 20% service charge and then to,d us tip wasn't included. Not a very good impression of Miami and ocean drive to us as this was our first time here. We didn't bother again.

Andrea J. (San Jose, Costa Rica)

**5 STAR** – Excelent food!! love the fish sandwich! Thay have a pretty good attention and the location is a good one!

Nims S. (Oslo, Norway) 2 weeks ago

**5 STAR** – Just stumbled to the place. Lovely staff and awesome music on a Thursday night . Mix of dancehall and hip hop. Drinks are great. Polite staff

Glen R. 5 weeks ago

**5 STAR** – Highly recommend this roof top bar the view of the strip is amazing. It's just behind the strip and ya can see nearly all hotels from a side view. Good nights here so recommended ☺

Peter P. (Bratislava, Slovakia) 9/5/2017

**1 STAR** – Been there for lunch. Waited half an hour loud music. Food arrived not very warm. I had ribs, had hair in it. Ok it can happen. They offered 50 percent off but then added 20 percent service charge. Beer was tiny glass had never seen such small glass it wasnt even 1/4 of liter. With tax and service charge a glass of beer for 10 dollars. For that price you can go to top restaurant in NY, London, Dubai and not to have beer in this not very clean place. In short never again.

Ivo C. 8/25/2017

**1 STAR** – In a happy hour I was told twice the price for the cocktail was 25\$ then the bill was 45\$. Carefull, they are not too much serious clients, at least with us...

Darcell B 8/16/2017

**5 STAR** – Voodoo

Loved this place and not to expensive if you are buying drinks and hookah, there was 2 of us. We got there around midnight or a little after. Our waitress name was Anna or Marie. Very pretty lady with blonde hair, wore it in a ponytail 8/12. I can understand how frustrating serving in this atmosphere may be but she handled it very well with a smile while the other girl who was in her section appeared mad and unhappy. Not even forcing a smile. After we were finish drinking and I paid the tab, I headed to the restroom to meet my friend and our waitress held my hand and drink all the way through the crowd, gently moving people out of our path and down the stairs. THIS IS GREAT SERVICE!! If you buy 2-3 rounds of drinks and hookah, that is basically the price to grab a seat in the couch area!!! Very well worth it!! I will revisit this establishment EVERY annual visit.

Joi I 8/8/2017

**1 STAR** – My friends and I went here on a busy Saturday night. That was a mistake! It was so hot and packed that we just left. We couldn't even move they had so many people crammed in there like sardines. Not worth the time.

G2smiles 8/3/2017

**1 STAR** – DO NOT EAT here without VERIFYING ALL of the prices! We walked by and a hostess asked us to dine here and that the food was 30-50% off. After we did some shopping we came back and asked to be seated. I ordered an entree (\$21) and a cocktail (around \$15). The server asked if I wanted the regular or large cocktail. I asked what are the differences with the both cocktails. He said "just the ounces."

The bill arrived. They forgot to deduct the 30-50% off of the food AND the large cocktail was \$45 (which I never agreed to) AND there was a 20% service charge AND a 2% resort tax!!!!!! WTH. When I asked to speak to a manager I was given an email address and told there was no manager to speak to. I emailed the manager and have yet to get a response!

This is not the way to EARN customers. However, it's a great way to get blasted on Yelp, Trip Advisor, and the BBB!



## Down N Dirty Tacos & Tequila – YELP

Overall Rating – 2.5 Stars 116 Reviews

5 Stars – 24

4 Stars – 10

3 Stars – 11

2 Stars – 14

1 Star – 57

### Top 10 Reviews

Tay K. 6/27/2017

**5 STAR** – omg me and my hubby are here for vacation and we decided to stop into this place on ocean drive... because tonight they have \$1.99 tacos.. and 2 for 1 drinks... they tacos are so filling but light and great with yur huge drink!! i would have gave this place 5 stars but they air conditioner was leaking right above our table.. on us.. so i was jus a little scared it would drip into my food!!

but highly recommend..if u don't wanna pay for \$30 meals

Claudia R. 8/22/2017

**1 STAR** – Terrible !!

The portions are super small , the guacamole is pre made and in a tiny plastic cup !

The service isn't good ..

the hookah isn't better than on most places on Lincoln (where it 's \$20 smth) , but they charge twice the cost (\$40) .. and bring it to u when they decide , not when u ask ..

Def not going back ..

Tourist trap

Marshall P. 8/4/2017

**1 STAR** – This is honestly the worst meal I've ever had in Miami Beach. The fact is that the food was flavorless and bland. The drink order was messed up and every single one of our friends' drinks was basically 90% mixer and syrup. And after a mandatory 20% service charge for a group of 5, and an additional 12% concession/resort fee (wtf?!) the total came to \$60 per person for what we all agreed was one of the worst meals of our life.

Definitely pass this place.

Jose S. 7/1/2017

**3 STAR** – WARNING!! Bad food, expensive and even worse service.

Horribleeeeeeeeeee service. The waiter was so inattentive. It was so hot, and we waited 30 minutes before we got any water. We were enticed by the 0.99\$ tacos. We have been waiting for the tacos at least 45 minutes. The girls next to us who were good looking got their tacos in 29 minutes, and the

waiter literally flirted with them the whole entire time. We asked for the check early, and they literally raised the price of the chips and salsa.... when we asked to fix the price to what the menu advertised, the waiter threw a hissy-fit.

DO NOT COME HERE!!!

There are so many hidden fees on the check!

James B. 5/14/2017

**1 STAR** – Came in for the 99 cent tacos.... You need to order a large bowl drink to get this deal which is cool with me... We ordered the watermelon margarita was tasty. It's a sweet girly drink.

The tacos TOOK FOREVER TO COME OUT... kitchen is wayyy slow, the place wasn't even packed... and these tacos were even worse, they straight up suck. yes they're cheap but i would pay double or triple for better value. I think i can safely say these were the worst tacos i've eaten at a restaurant.

We ordered guacamole as appetizer for 3 people to share and for \$10+ a small portion in a plastic cup came out... it was kind of insulting that you'd even serve THAT as an appetizer guacamole. We returned it for said reasons and they brought us back a larger portion. They need to work on that issue cuz if that is the normal portion for guac, that's a ripoff. Zero value.

We ordered a chimichanga (deep fried burrito) which was actually very good and full of cheese. If you come here (don't lol) order this.

Overall, I do not recommend that you eat here. So many other options in Miami Beach where you can still get some value and decent food.

Julienne R. 9/17/2017

**1 STAR** – So it's a week after hurricane Irma and my friend and I saw a homeless man on the beach in Miami he was hungry and this place had 99 cent tacos so after we went and ate at another restaurant we walked in this place just to buy this man a meal and they turned us away and refused to serve us THANK GOD FOR wait for it..... the " sister company " Sugar Factory where I explained the situation to Martin and he assisted by giving 3 plates of food and a bottle of water. I am happy I never been to this taco place and I'm happy I never will. ABSOLUTELY ATROCIOUS

Maryann S. 1/15/2017

**2 STAR** – I was not impressed at all with the quality of food, especially that it's along Ocean Drive with lots of tourists. You want to out-do your competitors around you, but they need to try harder.

What caught our eye was the 99 cent tacos! We can eat tacos all day everyday. So we stopped here, we looked at the menu and first off, there was no prices on any of the drinks but the food prices were outrageous. GET THIS, there was a catch,yup! So we had to order a drink from the menu or any choice of beers in a bottle (blue moon,etc) for the 99 cent tacos. The Mojitos we were looking at was \$10 for a small one or for sharing they had a big one for \$22. We shared a Watermelon Mojito. It was super sweet and watered down real fast. Wasn't a fan of it at all.



The taco choice was chicken, pork or vegetable. We got 3 tacos each in pork. When it came out, it all fit in one basket and they got the order wrong, she brought out 3 porks and 3 chicken. Whatever! We just dealt with it and ate it. The flour tortilla was soft and cold, had cabbage, tomatoes and some kind of sauce on top. It was okay, not too trilled and if it wasn't for the 99 cent deal we wouldn't have eaten here. If you order 3 tacos in a meal it would have been \$15! Way too pricey for some small tacos.

Overall, would not come back for anything.

JohnS. 1/21/2017

**1 STAR** – Very disappointed on their quality of tacos they served. This place was right along Ocean Drive and attracts a lot of tourists. What attracted me to go there was the .99 tacos! I went straight there and wanted to try it out.

What I didn't know was that you had to purchase a drink in order to get the .99 tacos. Okay, no problem! ordered! .99 cent tacos came out and first off the order was incorrect and i ordered 6 pork tacos but what came out was 3 porks and 3 chickens. it was all wrong. the quality of the flour tortilla was dry and broke off too easily. Also, in most Mexican restaurants, they have a side table with lime, salsa and hot sauces. The only hot sauces they had was the tabasco looking one. I wasn't not pleased at all! The drink I ordered was a Watermelon Mojito which was \$22! that was ridiculous, in order to get my .99 tacos.

Also, note that the restaurant does not have a bathroom, the bathroom is in the hotel, which a waiter/waitress has to keep walking you there. I hate that someone has to walk me to the bathroom each time I use it.

Overall, would not come back here. I will stick to my Taqueria.

Molly C. 3/3/2017

**3 STAR** – Not the best Mexican food that I've ever had but cool environment. FYI the gratuity is already calculated into your final bill so don't tip twice!

James L. 5/25/2017

**5 STAR** – n the busy ocean drive where catching a break on a deal is hard you suddenly walk up to a 99 cent taco sign. Glorified with such an astounding presence one must come in to investigate. The deal is given to you with the purchase of a cocktail the "standard" is large and "large" is a fish bowl of epic proportions. They are priced really well for the economy in South Beach at \$14 and \$22 considering you get as many 99 cent beef, chicken or pork tacos you want it is a steal! The bartender Dee was nice enough to let me know about the options in his drink menu from the margaritas, cocktails, mojitos, and daiquiris. Some notable drinks are the chipotle pineapple margarita, watermelon mojito, hennessy mojito, super michelada bloody mary and guava rita. Don't be fooled by the 99 cent tacos (which are huge btw) they also have a great menu including skirt steak tacos, braised beef short rib burritos, a carne asada meal, and outstanding deserts like fried ice cream and oreo cookies. Apart from the great food and drinks genuine hospitality is always

appreciated and the bartender hit all his marks and more. Thanks Dee and Down N Dirty Tacos i'll be back!

## **Down N Dirty Tacos & Tequila – Trip Advisor**

**Overall Rating – 3.5 Stars 106 Reviews**

5 Stars – 30

4 Stars – 14

3 Stars – 12

2 Stars – 10

1 Star – 17

### **Top 10 Reviews**

Manuel B. 1 week ago

**5 STAR** – A group of friends and I were in Miami beach for 3 nights. We usually like trying new places but the exceptional service of one of the waitresses, Sherri, had us coming back. The \$1 tacos are a great deal but it was sincerely the customer service for us. She was awesome! Sherri was very courteous and caring. Checked up on us often. She gave us several great recommendations. She even brought our drinks to our table and had us try them right away. Think about that. THIS IS UNBELIEVABLE! I have NEVER been asked to try my drink right away - to make sure it wasn't too sweet or too strong. She stood there and made sure we were satisfied. You definitely will not find a place in Miami beach that does that. Heck - you'll have trouble finding your waiter when you desperately need some water after eating a jalapeno - but not here! We ate and drank here twice in 3 days and would've come back a third time if we had more time. We will be sure to come back each time we visit Miami beach and I encourage anyone to pay them a visit as well - ask for Sherri! You will NOT be disappointed.

Chels\_Rodriguez 1 week ago

**5 STAR** – My experience here was amazing! Sherrie was my server and she was AWESOME. She went above and beyond to make sure my friends and I had a good time here. We loved this place and her service so much we came back again and asked for her. She's extremely patient and Kind! Thank you !! Drinks are good and when you buy a 20\$ drink you get 1\$ tacos! Also if you like reggae music this place played a lot of good reggae songs.

Juliene R. 4 week ago

**1 STAR** – So it's a week after hurricane Irma and my friend and I saw a homeless man on the beach in Miami he was hungry and this place had 99 cent tacos so after we went and ate at another restaurant we walked in this place just to buy this man a meal and they turned us away and refused to serve us THANK GOD FOR wait for it..... the " sister company " Sugar Factory where I explained the situation to Martin and he assisted by giving 3 plates of food and a bottle of water. I am happy I never been to this taco place and I'm happy I never will. ABSOLUTELY ATROCIOUS

Lucy R. 9/2/2017

**1 STAR** – RUDE. HAIR IN FOOD. DIDNT WANT TO PAY SERVICE CHARGE AND SAID WE HAD TO!! The manager said if we didn't pay the service charge then he'd call the police. So he did. Police turned up and made him take the service charge off. Despicable. Embarrassing and I wouldn't recommend eating here.

Zannadog 8/23/2017

**5 STAR** – We stopped in here after a long hot walking tour for some much needed mojitos. The atmosphere is awesome and the .99 tacos were amazing. Our bartender was fantastic and I could have stayed all day!

JohannesH111 8/22/2017

**1 STAR** – Paid for two small cocktail, bad quality and served in a plastic cup \$43. Absolutly crazy!!!! Would not recommend this to anybody!!!!

Lorraine H. 7/27/2017

**1 STAR** – Just off the plane and checked in to our accommodation, we were a bit peckish after a long flight from London so just wanted a bite and a beer. Walked from the junction at 8th down Ocean Drive and, wanting to avoid the 'white tablecloth' dinner, we noticed this place and got a nice looking table on the porch/terrace.

The waitress started well but got a bit distracted. We never got any water despite others getting water having arrived after us.....she also promised us new cutlery but never brought it so we had to take new stuff off the table next door.

We had the following: 2x small bottles of Heineken. One nachos to share. That's all we had. The nachos were priced at \$14.99 on the menu so imagine our shock when we got a check for over \$50!!!!!!!

We'd been charged \$10 EACH for a small Heineken, and almost \$20 in compulsory tip, sales tax and the quite ridiculous "resort tax". Oh yes...and the cheese on the tacos was that processed stuff you can buy in supermarkets in individually wrapped squares - just melted.

Needless to say we were seriously hacked off with this complete rip off. Didn't eat anywhere else on Ocean Drive for the rest of our stay.....

There are a lot of places vying for your business on Ocean Drive - my advice is to find a decent one for one evening if you must, then head off to Lincoln Rd or Espanola Way area - food as good but much cheaper and better value.

I'm happy to pay for quality on Ocean Drive but this was a very obvious rip off of poor tourists. Absolutely terrible!

George B. 7/24/2017

**2 STAR** – While it is great to find a deal, these tacos were just generally disappointing. Drinks for \$21-\$25 were made with all well liquor and very hard to get through. Would not eat here again. (The waitress was very friendly though, but seemed overwhelmed)

Nicole G. 7/11/2017

**4 STAR** – If you're in Miami, go to this place! I recommend the Chimmichuri Steak sandwich with Chipotle crema for the fries. Also like I said, if you enjoy margaritas, try the Strawberry Passion in a FISHBOWL. It's \$30 but well worth it. With it alongside the beach, it's a one stop shop.

Ginger S. 7/4/2017

**5 STAR** – Sherrie was our waitress and she was wonderful!!! Very knowledgeable and has a lovely personality! The food was great and reasonably priced!! The drinks were delicious as well. Well definitely be back! Make sure to ask for Sherrie! She'll take good care of you! The host DJ was wonderful as well!

## Finnegan's Way – YELP

Overall Rating - 2.5 Stars 188 Reviews

5 Stars - 23

4 Stars - 42

3 Stars - 39

2 Stars - 30

1 Star - 54

### Top 10 Reviews

Andrew W. 8/12/2017

**4 STAR** – I read a lot of the reviews. I guess I just came on a good day. Sat around 2pm. Caught the lunch special. The Pina coladas could have been a little stronger add a shot an was good to go. The food was good.I had the skirt steak and a salad and enjoyed it.

Dan S. 4/24/2017

**1 STAR** – Readers Digest Version for those in a hurry: We got thrown out for using the remote control!

We went on the day of the Miami Open Men's finals. I called ahead to ensure we'd be able to hear the audio. A man's voice chuckled with a sarcastic tone but said, there is one TV you can use.

When we arrived we were told to go inside to watch the tennis. It wasn't available outside. We walked around for a moment before the barmaid approached. She directed us to the screen where we could hear the match.

Well we sat down at a table directly in front of the screen. Things looked good. However, though the screen changed to the Match, there was no audio. We waited a couple of minutes but noticed the match was starting. I looked around but saw noone on the Payroll. I saw the remote beneath the TV and thought possibly she meant me to use it? Well... I guess I was wrong.

I heard this YELL from the other side of the restaurant. I recognized the voice from the phone. He kept repeating This is not your house, This is not your house and it didn't matter what I said, he just kept repeating it. He then told us to get out and, again, this is not your house.

Was I wrong to use the remote without asking? Yeah, maybe. But the situation could certainly have been handled better.

The day turned out OK though, we walked down to the Cleveland and went into ESPN studios and... guess what! Every screen had the Match on and the place was full of fans. We spent a good deal of money there too.



Paul w. 4/10/2017

**4 STAR** – This place hasn't changed a bit since I first reviewed it nearly 9 years ago. During the recent Pride Parade that took place on Ocean Drive, we came to Finnegan's Way to get beers in plastic cups for our group when there were longer breaks between parade floats.

Staff were friendly as were the patrons, restrooms were clean, Coronas were \$6 each. A "voluntary tip" of 18% is automatically included with the bill, but at the bottom it gives you a line to list an increased or decreased tip vs the voluntary one

Tiffany-Machelle P. 6/1/2017

**5 STAR** – Order the Lobster!!!!!! No surprise Ocean Drive charges and everything is reasonably priced.

Juliet P. 8/1/2017

**3 STAR** – Tacky, too loud, basic American menu. Our food was okay, but we had to wait forever to get it. Overpriced pub food of fair quality.

Nicole M. 7/29/2017

**1 STAR** – Wish this place would go on bar rescue or undercover boss because it's absolutely awful. We were waiting 2 hours for our appetizers. Hour and a half for I ordered a soda and a beer and waited an hour for each. Then our server, named Dylan, messed up and charged us for more drinks than we ordered. We were prepared to spend a pretty penny for dinner that was solid but we spent that and had an awful experience. Do. Not. Come. You will be disappointed.

Lala S. 9/3/2017

**1 STAR** – Walking around Lincoln road mall, looking for a spot not too crowded to grab a couple cocktails. Finnegan's Way was a HORRIBLE choice. Service was slow. We ordered drinks and an app. No plates, napkins, utensils, or condiments were given. Our server was no where to be found to ask for these things, we had to go grab them off of other tables. Had to ask for a to go box multiple times, ended up going inside to get it from her instead. There was no pep in her step at all. Crack a little smile. Life is beautiful. Call me greedy but "voluntary gratuity" was added to our bill, I was so unsatisfied, I crossed out the gratuity.

Steven W. 7/30/2017

**5 STAR** – Two thumbs up along with all 8 fingers! Loved it! Great service (thanks Lori), great price, and the chicken sandwich was one really awesome meal!

Toni C. 7/15/2017

**1 STAR** – Don't come here if you want horrible service or horrible food! I ordered the surf and turf that was like 35 dollars I believe and the meal took forever to come out. But when it did, it was cold and I had lobster and steak which is definitely not good when cold. I also ordered an appetizer which didn't even come out so I told the waiter to take it off the bill. When I finished, she gave me my bill

and forgot to take the appetizer off so I tried to wave her down which she ignored me multiple times until finally I got fed up and went to the manager who took it off. Ridiculous!

Beatirz L. 2/29/2017

**4 STAR** – Was on my way to the Cigar event for SOBE and got to the beach a little early and the hunger was real lolol..

I decided to have a quick meal before going in with my boyfriend. I ordered the coconut shrimp and he ordered the tomato basil pizza. Both dishes were delicious. They have inside and outside dining with TV's everywhere so it was nice that we got to watch the Heat game.

The wait was about 20 minutes and the server was very nice and attentive. Both meals were about \$14.00 and \$9.99 not pricey at all.

They have a nearby garage that they charge a \$1.00 an hour. Overall a nice experience right in the heart of South Beach on Ocean Drive. Cool spot to hang with some friends and have a few drinks and watch a game. Dress casual for this spot.

## **Finnegan's Way – Trip Advisor**

**Overall Rating - 3.5 Stars 612 Reviews**

5 Stars - 93

4 Stars - 125

3 Stars - 97

2 Stars - 38

1 Star - 50

### **Top 10 Reviews**

Tom B. 2 weeks ago

**4 STAR** – A sportsbar on ocean drive. Oceanview, good beers, good food and not at all expensive. Recommend this place!

Jabeen R. 4 weeks ago

**1 STAR** – First and last time at this bar, service without smile and the blonde lady who serviced us was not only rude to us but to others to. Will not recommended.

Paul M. 8/29/2017

**5 STAR** – Great menu, lots and lots of choice, The Strip Steak was fantastic, Staff are friendly and service was good, Drinks menu was excellent good selection of draught beers and Cocktails, location is great just opposite the beach on Ocean drive, sit and people watch 🍷👀

Vanillagorilla2 8/28/2017

**4 STAR** – casual family style menu with decent prices. Reuben sandwich was excellent as well as unique onion rings which appeared to have been made on premises rather than "out of the box"

Mark C. 8/27/2017

**4 STAR** – We spent a lot of time here while on holiday and really enjoyed the atmosphere. It is a great place for a quick meal or some cocktails. We especially loved the fact that we could watch the English Premier League games while on holiday and this place is excellent for any sports. The staff were also really good and the food was great quality especially the burgers and specials on offer every day. Would always return.

Paul S. 8/21/2017

**1 STAR** – Just been in this bar. Front area. Barmaid charged us \$20 for two bottles bud light. No receipt given. Other bars around \$6. So BEWARE fellow holiday makers

Antoniobons 8/14/2017

**3 STAR** – Good hamburgers, nice service. Inside high chairs and tables without conditioned air. We had our first dinner in Miami

Russa3950 8/12/2017

**1 STAR** – We stopped in to eat dinner and buy a couple of beers. On south beach draft beer is a bit unique.. so after we sat down we asked the server what beers do they have on tap. She showed us the side of the napkin container which had a number of beers listed. We asked if all these are on tap. She said yes. After we ordered she brought us beers in a bottle.. we mentioned we wanted draft beer. She then pushed the napkins down and the titles were revealed of which were draft and which were bottles. When we mentioned the problem to the manager, no we weren't asking for anything else.. just perhaps they could be a bit more diligent, he walked away and told the waitress not to worry. .. so we decided not to eat there and not order anything else

Eli M. 8/9/2017

**4 STAR** – If you know anything about Ocean Blvd on South Beach, you know that the dining and drinking spots are aggressive as they plead for your business. Not this spot. It's unassuming with a great bar and a super menu. But here's what they do best. They hire wonderful people. Enjoy.

IKB19 8/13/2017

**2 STAR** – The prices look decent given the location, but you soon realise why when the food comes out. Of all the places we ate during our two-week stay in the US this restaurant was our least favourite. The food we ordered was poor quality, though the portions were generous. The server was also rude and arrogant, making us feel rushed. Not exactly the friendly and welcoming atmosphere you would expect from an Irish pub/restaurant. Wouldn't return.



## TGI Fridays – YELP

Overall Rating – 2.5 Stars 128 Reviews

5 Stars – 18

4 Stars – 18

3 Stars – 22

2 Stars – 18

1 Star – 52

### Top 10 Reviews

Ruediger R. 10/8/2017

**3 STAR** – Service was ok, prices high as everything on Ocean Drive.  
Location great - just a few steps to the beach.

Nothing what has not been said about this place.

Food was ok. But nothing more.....

Lex I. 7/23/2017

**1 STAR** – This is the worst service ever. Doesn't open until 11 came in literally at 10:57am - 3 mins to opening. The manager "Elaine"? not only kicked us out she locked the door in our faces. Then re-opened the doors at 11:01am. I was I shock. To make matters worse I had to use the bathroom and I literally had an operation 1 week before. She told me to use the restroom down the street. Seriously!!! I was planning on being a paying customer and having an early lunch at this place. You not only reject a paying customer from coming in the restaurant a whole 3 minutes early but you reject them from using the bathroom in the meantime? I can't believe a restaurant of this magnitude has that poor customer service. I'm gonna call corporate and complain. I feel so disrespected. I can believe this from a small mom and pop but not from this place.

\*\*\* update I called corporate\*\*\*

Anastazia V. 7/13/2017

**3 STAR** – First time in Miami and my coworker and I got stuck in the tourist trap of ocean drive. WELL - needless to say... I have no desire to come back to this area! While walking along the boardwalk there and tons of restaurants with young people hustling you to get in there and take advantage of their supposed 2 for 1 drink specials of those giant fishbowl drinks (which apparently are not 2 for 1). After quickly pulling up Yelp reviews and noticing almost EVERY SINGLE establishment had one star... we felt discouraged and called it quits and sat down on the outside of TGI Fridays.

This is not a place I go to - ever. But it seemed to be a comfortable option given the circumstances. We were helped pretty much instantly. I ordered a vodka soda and we both ordered a half rack of



ribs. Our food was brought out very quickly and it honestly was pretty decent. It tasted fresh, the ribs fell off the bone, and we both ate nearly everything. Shortly after we asked for the bill. I noticed they add 18% gratuity automatically so don't tip additional unless you feel inclined to. I walked out spending \$24 on ribs and a drink with tip which isn't too bad if you ask me.

Paul W. 5/31/2017

**3 STAR** – We were searching for a place to eat at around 11:00 on a Monday night, when most everything is closed that late, that early in the week. My dining companion threw out the suggestion of Friday's on the beach, and while TGI Friday's is a chain, it's usually not the worst restaurant in the world and at least it's usually consistent and predictable.

We came here, asked what time the kitchen closed and they said it was open until 1:30. We were seated right away and a guy came to our table a few moments later, explained that our server was tied up, but he could at least take our drink orders. I ordered a classic mojito, partner ordered a glass of sangria. We also ordered the spinach dip to start.

For dinner I ordered a rack of Memphis dry rub ribs with fries and slaw, he asked for the NY Strip steak with mashed potatoes and spinach.

While we never did see our 'real' server all night, the guy who took care of our table was awesome! He was attentive, knowledgeable about the menu, and friendly/outgoing. I told him at one point that I didn't know what our regular server would've been like, but that we appreciated him, and we tipped him well at the end of the meal.

That said, while the service was definitely the high point, the food and drinks were mediocre at best. My mojito was made with syrup rather than with sugar, and since the mint wasn't crushed, there was little if any mint flavor at all...Mostly the drink just tasted overly sweet, but it did contain a decent amount of alcohol. I tasted my partner's sangria and it was good. The spinach dip was mostly tasteless. Rather than spinach with melted cheese, it appeared it contained strains of grated or shredded parmesan cheese that they'd partially melted. Regardless, it was really bland. A few weeks ago I had spinach dip from Miller's Ale House and it was worlds better than this. The ribs here at Friday's were OK, but not great.

The final bill was \$108.86 before gratuity. Had the quality and taste of the food been better, this meal may have been worth it. As it was, everything I tried was mediocre at best, to tasteless or poorly done at worst. This place is located on Ocean Drive, so for tourists who come here simply because the restaurant is familiar to them, it may be OK I guess..

Sergio F. 7/24/2016

**2 STAR** – Sorry, South Beach Friday's , but I have to knock you down a couple of stars..

Yes, the two glasses (maximum allowed) of the One Two Rum Punch (mix of Myers and Sailor Jerry) were pretty strong and brought back nice fuzzy memories of the Fridays in 617 July 4th weekend I visited. The wood grilled chicken was tender, juicy if a little small (though I didn't notice the vanilla notes described in the menu). To eat somewhat healthy, I even ordered a double side of

tomato and mozzarella in a balsamic sauce. This was tasty, and the tomatoes actually tasted tart and fresh.

But let's talk about those potato skins though. This is one of my obligatory bar sides, and how I judge sports bar food. You see, I'm used to the ones from a certain local chain who's logo looks like an infamous Latin American dictator. Those are hot, crispy, with real cheese and rich sour cream. The ones I ate Saturday were small, and a little on the cold side. The sour cream was a cheap liquid one, and the "cheese" (emphasis on the quotes) looked plastic. It's consistency was that of the crumbly clay from elementary school. Was that real cheese or a science experiment?

Oh, and thanks for making your 18% automatic gratuity \*even for solo diners \* just recommended instead of mandatory..

Rachael P. 3/15/2017

**4 STAR** – This location on ocean drive is fairly new.

The food here is great and the waitstaff is even greater.

The manager (who was training a young lady) reminded me of my mother. She was very welcoming and made us feel right at home. She also made sure we were well taken care of while in south beach! While balling on a budget, TGIF is the place to eat. All you can eat apps for \$12 after tax isn't bad at all

Cecile N. 8/9/2017

**1 STAR** – Food will get you sick and the atmosphere is terrible. Stay away. On the bright side, they removed the charges from our tab for some of the food because we couldn't eat it and the manager agreed

Jose M. 8/24/2017

**2 STAR** – We came on a Tuesday not and from the start, something seemed a bit off. We were seated outside by a man cleaning tables and after about 10 minutes of waiting, we asked the same man for menus. He asked, "Has anyone came to talk to you yet?" To which we replied, "No." about another 5 minutes passed until our server came and asked if we'd like a cocktail or drink... but we didn't have a drink menu.. after we got menus and we knew our server everything was great. A bit pricey for a TGIF but worth it if you're really hungry.

Aya A. 4/2/2017

**1 STAR** – Very rude host. She didn't ask if we'd like to sit outside or inside, and when we explained that we'd like to sit outside she said "umm I have no availability and it will require a 45 minute wait". When our waitress came we asked if we can sit outside and she took us outside, there were plenty of available tables.

We ordered appetizers and two drinks. The wings were cold and not cooked well. Then, our waitress told us that we are not supposed to eat from each other's plates for the unlimited order of wings and that if she sees us again she will charge us extra? What the heck?

Never coming again. DO NOT COME.

Shawnka R. 4/12/2017

**4 STAR** – Okay i read the reviews but I was craving their shrimp pasta so I came in anyways. & I honestly had a great experience . We were seated right away and the waiter was super super awesome. He explained all the specials and helped me pick a drink. He was very attentive and the food was great. It was easy peasy and I got all the food and drinks I wanted on a hott day.

## **TGI Fridays – Trip Advisor**

**Overall Rating - 3.5 Stars 929 Reviews**

5 Stars - 69

4 Stars - 97

3 Stars - 71

2 Stars - 59

1 Star - 63

### **Top 10 Reviews**

Stars\_Buck 2 days ago

**2 STAR** – The food is good. But the waiter who served us tried to bully us because we didn't want to pay 18% for the tips. He tried to convince us the tips was mandatory and he was homeless. If we didn't pay the tips. He has to payback that \$ to the restaurant. He even pretend to call the cops to force us to pay...

Good food. But avoid that place for dinner. You can find better with better and real waiter. Try Yardbird instead!!

Stephg33NZ 3 days ago

**5 STAR** – We loved TGI Friday's so much we came here several times over our stay here. We loved the drinks by the beach and the food was great too. I would highly recommend the Jack Daniels chicken!

Stephanie J. 4 Days ago

**4 STAR** – Great service! Bartenders are good just a little busy. Food is to be as expected. Same great price. Seated rather fast

Sharnelt 1 week ago

**5 STAR** – My partner and I ate here on our first night in Miami, we hadn't changed any of my currency up but we were able to use our debit card which was a bonus. The staff here are incredible, especially Rico. We sat down, and he instantly brought us over an icy cup of water each, which was

definitely needed. He gave us our his recommendations, and kept coming over for reassurance, and to make sure we did not need anything else. The mac and cheeseburger was incredible, I am still thinking about it to this day. They need to bring this burger over to the UK, because I need it back in my life. Our first experience was so good, we had to visit again! To be fair, i wish we visited more than twice. Amazing food and amazing service. I would definitely recommend.

Gina S. 1 week ago

**5 STAR** – Service was great! Very nice lady served us with buffalo wings. Sadly the prices are getting higher and higher

Michael T. 4 weeks ago

**4 STAR** – This is a classic TGIF restaurant in a great location. The service is good and the food is good. The location is excellent.

Tamwhite009 4 weeks ago

**3 STAR** – Friday's n South Beach is a good location for people watching. The restaurant is huge, and there is seating outside also. Staff is friendly and the restaurant is clean. I just had a Long Island ice and sat outside. My cocktail was mostly mix and little alcohol, but the view was good. I may visit the restaurant again in the future.

James R. 9/3/2017

**5 STAR** – Stopped in for a couple of drinks late. Fantastic barman made our evening and we ended up having some starters. A fine place.

Supertinks1 8/20/2017

**3 STAR** – Ventured into TGI's as I know you get a reasonable meal for a reasonable price, even in Miami. The food for of a standard comparable to other TGI's and the service was good. I can recommend this restaurant if you want a cheap and cheerful meal.

Bobaaaaan 8/16/2017

**2 STAR** – The hamburger was medium-bad (burnt and tasteless) and the waiting time was very long. I read those problems also in other reviews, maybe the manager should change something

## Il Giardino – YELP

Overall Rating – 1.5 Stars 193 Reviews

5 Stars – 13

4 Stars – 7

3 Stars – 6

2 Stars – 11

1 Star – 156

### Top 10 Reviews

Andres M. 6/27/2017

**2 STAR** – Good service, music too loud to have a conversation when I went. That was fine with me but caused families and older clients to leave.

We ordered a plate that featured two lobster tails, two crab legs and two fish filets.

All of the food was overcooked and very dry. Nevertheless it was eatable.

The thing that was hard to swallow was the \$250 which was the price of the dish.

Marian L. 10/15/2017

**1 STAR** – Like all the other reviews this place is a complete rip off. I wish I can give this place a -10. We ate here because we stayed at the hotel behind it. I ordered a caesars salad, fried calamari and an iced tea. Hubby had a chicken sandwich with some fries and a glass of OJ. When we got our bill, we got charged \$10 for iced tea, I had a refill and he charged me another \$10. I would never pay \$20 for iced tea and it wasn't even refillable. Overall, our bill came out to \$104 while they helped themselves to an 18% service charge, plus a concession fee and a resort fee???? I mean, WTF??? My husband contested the horrendous charge with our server but he gave some bs reason of "that's just the way it is". To add insult to injury, this coward piece of chicken sh\*\* didn't even come back to our table to return my credit card, he had the busser do it. These guys need to be reported for the awful scam they are pulling on people and we are warning everyone to avoid this place. Shut them down!! Listen to the reviews here on Yelp and Facebook. This place will rob you blind. Don't bother speaking to management because they condone this whole thing. They won't care about ur complaints. Don't put yourselves in that situation in the first place.

All the restaurants on Ocean drive are like this, they harass you, offer two for ones, a % off ur bill in their gaudy and sleazy outfits but the prices are inflated, food is subpar, service is less than mediocre and the drinks are so watered-down. Go a block or two away from Ocean Drive to get better food at a decent price.

Eric H, 10/13/2017

**1 STAR** – This place seemed great to me, but the experience wasnt good.

The best part about this place was the size of the portions, meals, and huge drinks and the staff was friendly and enjoyable.



The downside is that i payed \$30 for a drink. I ordered a carona expecting a bottle, but instead i get this big ass glasd that looked to have had 3 or 4 bottles worth in it.

On the other side, my friends got mixed drinks, again in some big oversized glasses, but didnt know they cost \$50 a piece!!

On top of it, one of my friends has a food allergy to pineapples and in her drink she was told by the waitress there were no pineapples in it, had some pineapples in it. I saw it when she said the drink tastes weird and she stirred it.

My meal was good, but not worth \$28. This place unfortunately cost too much and pretty much ruined the night.

Jessica L. 9/23/2017

**3 STAR** – OMG! I wished I had read the poor reviews before eating here. I was craving paella and as we were walking on Ocean Dr, all I heard was great music and menu that served paella. It was my fault for not asking the price on the special menu. You know what they say about customers who ask "the" price...cheap ass, so I refrained from asking. Paella was a generous portion, BUT NOT WORTH \$225. So once again OMG! I think I was for raped.

20% off food was what we were told. 18% automatic service charge added to our bill. I don't mind 18% because I usually tip 20%, but the server asked if I wanted to leave additional tip because none of that 18% includes her.

What a scam. I am so upset.

Nina Q. 8/13/2017

**1 STAR** – How does this place stay in business? SCAM ARTIST like the previous reviewers said. I came here tonight (Sunday) for some drinks. Drinks are not on the menu - so you don't even know the prices! Our waitress suggested a few. There's only two of us... we ordered a mojito and strawberry daiquiri. She came out with two large "55 oz bulldog size" drinks. Which were \$60 each!! She didn't offer a small or the 30oz, which I've seen that they do have on some reviewer's receipts.

On top of all this, the restaurant charged an 18% service charge! Which is absolutely fine if they actually provided customer service. I usually tip between 18%-20%. Anyways, our service charge ends up being over \$21 service charge for two drinks. I paid over \$150 total.

Btw, I also question the "55oz". I asked for a togo cup because I was not going to finish my drink there. The waiter poured my drink into a 16oz medium size cup and there was about half in there. I had drank a small amount before leaving. So think about it... 16oz doubled is only 32oz... plus I may have drank about 10.

Do yourself a favor, don't come here. They hire hostesses to pull you in because the establishment have nothing else to offer.

Cesar B. 7/29/2017

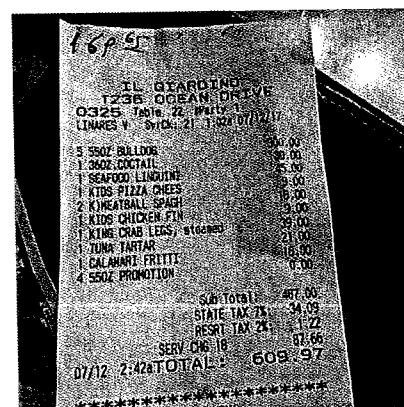
**1 STAR** – As being told before...DON'T GO..hostess said one thing, waiter something different..scam artists..promise one thing..like two for one on drinks and get you with a different stuff..really dissapointing..awful service, waiter was a jerk..hostess lost as a sheep in a slaughterhouse.. First and last time..once again..DO NOT GO

Anna H. 7/12/2017

**1 STAR** – Scam artists. Business should be shut down by the better business bureau. DO NOT go here. Our experience was so unlawful that we called the police. Two other tables reached out to them as well.

The waitresses refused to give us a check. Offered \*free\* drinks which were later added to our tab with an additional \$400+ added. Only good point : mixed drinks had real fruit purée added to them. Still not worth \$85 for a virgin daiquiri

Thiago D. 8/27/2017



**1 STAR** – They are really scam artists when it comes to drink. My wife and I asked for a margarita and a pina colada thinking it would come in "normal" size. We just found out in the check they charges us \$50 for EACH drink!

When it comes to food, we were going to order a pizza but the waitress said the cooks were nor taking pizza or sandwich orders because they would spend a lot of time and it was not worth for the pay they were getting (WHAT IN THE WORLD?!?!?!).

Do yourself a favor and don't to to this place. I regret so badly not taking a look in Yelp before getting a table there. There will be much better places for sure, but this place just ruined our experience as first time comers to the Ocean Dr area.

Jin K. 8/29/2017

**1 STAR** – We should have left that establishment the moment our buttcheeks hit those gaudy chairs.

Guess those sleazy hosts thought they could lure in three naive-looking Asian girls. We got seated after being told that the food was 20% off and the drinks were buy-one-get-one, which instantly intrigued us frugal kind.

The waiter proceeded to rattle off the drinks that were buy-one-get-one. Dazed, one of us asked for the drink menu as we could not remember all our options. Little did we know that was the best decision made that night.

The drinks ended up ranging from \$30 to \$100 and the only drinks that were eligible for the BOGO were the large size that averaged \$80-\$90 per drink.

Appalled at the price range, we were about to bolt, but the waiter came by and offered to have the medium (30\$) drinks BOGO-eligible. Begrudgingly we decided to stick it out and make this "an experience."

It ended up being quite an experience. We witnessed the couple next to us roar foul language at the hosts/managers after receiving their bill and leave after hearing threats to call the cops. We witnessed another drunk (possibly high) women hurling her food next to our table. We witnessed some nasty bathrooms.

Nachos were decent. Drinks were awful.

You know, we came out quite unscathed, reading these other reviews. We almost blew our entire vacation budget on the first night.

Chris W. 5/30/2017

**1 STAR – AVOID!** Seriously guys this place is a joke and pure tourist trap. We were looking for a place to rest and have a few beers. We got lured in with 2 free shots, so I said ok since we were only getting 2 beers...so how could it hurt. Well, let me tell you this, read the fine print on the menu. 2 "medium" beers cost us \$55!! Even though we got 2 free shots, that's absolutely ridiculous. A normal person tips \$1 a beer, the mandatory gratuity (also BS) came to \$4/ beer.

Can't rate on food, but at these rip off prices, I wouldn't bother.

## **Il Giardino – Trip Advisor**

**Overall Rating – 2 Stars 386 Reviews**

5 Stars – 23

4 Stars – 12

3 Stars – 17

2 Stars – 16

1 Star – 138

### **Top 10 Reviews**

Dave T. Yesterday

**2 STAR –** We went to this Restaurant based on recommendations and the waitress/hostess told us the specials. I ordered the cuban "special"... was awesome..but she neglected to tell us the price of this special and when I received the bill, this cuban " special" was \$85.00 !!!!

Thanks IL giardino, for giving us this type of impression of your Restaurant. I will warn any friends to make sure you get all the prices up front before ordering.

Perry P. 4 Days ago

**1 STAR** – they charged me 120 us \$ for a hookah and 2 lemonades. Worst place i've ever been to period. Please, don't make the same mistake like us and go anywhere else. Anywhere is better.

QuevedoCast. 1 week ago

**1 STAR** – The most unprofessional and unethical restaurant in the world. A brothel in Congo would have more ethic and more morals than Il Giardino. They charged TWENTY-TWO US DOLLARS for ONE draft beer, which, with tax and service ended costing like US\$26.00. Owners should go to jail for such scam.

6Dave1966 1 week ago

**1 STAR** – They offered 20% off food but when the bill came it was for the full price. How many people have been conned and not realised.

DRINKS ARE A RIP OFF. No drinks menu an no prices. i asked for a Budweiser expecting a bottle and got a two pint jug. I could accept thar but when the bill came it was \$30 plus tax plus service and they didnt give a damn when i confronted them about being ripped off.

Only been in Miami for an hour and treated with utter contempt by these crooks.

On top of that the food was CRAP. Do yourselves a favour and stay away from this place

Romainbesse 1 week ago

**1 STAR** – This place on Ocean drive is pleasant but the staff will steal you. We ordered 3 beers and the bill was 115\$. Unbeliveable. This place should be closed since it is not a good picture of SoBe.

Bspath8323 2 weeks ago

**1 STAR** – I ordered a meal that at best wasn't spectacular. I ordered a beer with it that I didn't think would cost more than about \$10. I don't remember seeing the price on the menu. Although the beer was larger than I expected to get their waiter/waitress could of told me about it's prices. I don't know if this \$30 beer was the only one on their menu. The least they could of done is told me about their beer prices if they had more than one price for their beers. The meal I had was a 3 or 4 star. Due to the excessive price of my beer I'm only giving this restaurant a 1 star. I probably won't go back to Il Giardino's again.

Andypugh 3 weeks ago

**1 STAR** – Had very little choice but to stop here for food, was only one of three places open in south beach due to Hurricane Irma. - order 2 meals (reasonably priced) - asked the bar tender for a drinks menu, he said he didn't have one but could tell us what he had, rhymed off a few cocktails and beers, order a cocktail (didn't give indication of size) and a beer (bud light) - imagine our surprise when the bill came to discover we'd been charged \$60 for the cocktail (yes that is American dollars) and - this is the kicker - \$30 for a bud light!! - I mean come on!! - I couldn't care less where I am, 90 dollars for 2 drinks is insanity! - places like this would put you off holidaying in Miami entirely!

330stephenn 4 weeks ago

**1 STAR** – My girlfriend and I were in Miami for the afternoon and just wanted a quick bite to eat. The waiter asked if we would like to start off with drinks and suggested frozen drinks. I ordered a VIRGIN strawberry daiquiri. My girlfriend then said she would have one, too. We also ordered a salad and burger. Our bill came to \$119.00. Each Virgin drink was \$30 and each came with 2 straws...Obviously, each drink was meant for 2 people and our waiter could and should have told us as such. In addition, there were no drink menus available to know the prices. The food was average as the burger was well-done instead of medium rare. What was comical is we waited about 25 minutes from the time we ordered to the time the salad and burger came. Meanwhile, our waiter brought out his lunch and ate it two tables down from us and finished it before our food came out by the runner. However, it's the cost of the drinks and non-transparency that is a complete rip off. I can't leave a low enough rating for this establishment and its owners after reading all the poor reviews can't believe they haven't been shut down.

Jppataki 5 weeks ago

**1 STAR** – After the Hurricane Irma we went to Miami Beach in the 12 September. It was one of the few places that was open and fully operational. We choose 2 salads and 1 spaghetti that were expensive but almost acceptable, the waitress asked us to choose the drinks, we choose 3 Mojitos and one Beer, when the check arrived more than 370usd... 50 for each Mojito and 30 for the Beer... and cocktail that we didn't had. After complaint this one was deducted. And 18% of service charge!!!! I think I won something..

Nicusor D. 9/11/2017

**1 STAR** – went there w my wife in last day of our vacation do drink something. The lady didn't had a menu w cocktails, instead told us we can get a Happy Hour offering: one cocktail for free if we buy one. When we asked for pay check - she explained that in fact the offer is per person, so we could get a 2nd one for each of us. or we get a voucher for tomorrow, though she knew very well the whole city is being evacuated (due Irma) next day in the morning. The biggest surprise was however the bill itself - 75\$ for cocktails, which in fact had almost no alcohol inside. Worst cocktails we had, at highest price. Just avoid this "restaurant" .. not sure how the hell are they allowed to do this. They shall be just closed.



## Larios on the Beach – YELP

Overall Rating - 3.5 Stars 700 Reviews

5 Stars - 217

4 Stars - 247

3 Stars - 114

2 Stars - 69

1 Star - 53

### Top 10 Reviews

Yas D. 9/11/2017

**5 STAR** – Larios on the beach is by far my favorite cuban restaurant. My husband and I have literally copped a flight just to go eat here. The food and service is amazing!

Recommendations:

- The pernil is sooo well seasoned
- Tres leches - the best!! Make sure to try it!

Alexa C. 8/30/2017

**4 STAR** – Doctor, I've got this feeling deep inside of me. They say when I eat on Ocean Drive it makes me lose me Heat... okay so that's just a tidbit of "Dr. Beat" by the Miami Sound Machine but it's still applicable. For the locals, I know South Beach has lost a bit of oomph but when I had to bring my tourist friends to Ocean Drive because they wanted authentic Cuban food, my initial reaction was...There is no authentic anything on Ocean Drive! It took me a second to ubicarme and realize that is Miami gente take this strip for granted. If I'm taking them for Cuban food on Ocean Drive, you best believe we're going to the Estefan's eatery. Reginald from the corporate office greeted us and welcomed us like if we walked in to a house party. We sat at the bar and ordered unos aperitivos just to get some food in our system. Obviously, this is the place to get a mojito so you know I got guava in that just to be extra Miami. Despite the ultra touristy vibe you think you're expecting based from their address, the place has substance. I munched on some yuca & mariquita chips as we awaited the tostones rellenos & the bacon wrapped maduros. The maduros and bacon could've been cooked more but I didn't feel like turning them back. Wait, isn't that another Gloria sing? TURN THE BEAT AROUND...gotta have crispy maduros. Anyways, the bartender was super nice and the prices weren't super nuts either. I wish they used fresh guava for the guava mojitos though but I survived. It's the best option for bringing your friends from out of town when they want Cuban food and haven't seen Ocean Drive. Remember, don't hate just cause you're from Miami. I learned how to ride my bike on Ocean drive without training wheels as a kid & now I remember the glitz and glamour that South Beach is capable of.

Kimberly C. 7/17/2017

**4 STAR** – Nice decor and music, and if dining outside...lots of people watching.

There were a good amount of people dining, so I was really impressed at how quickly the food for my party of 9 came out. Service was pretty good in terms of checking in on us, getting all orders right and even surprising my friend with a birthday dessert (flan) as well as some singing.

To dine...I got the fried pork bites (which reminded me of a Haitian dish called Griot) along with the moro rice which is black beans cooked with the rice (so good) and sweet plantains (4 pieces). If you're not starving or on limited time, consider sharing the dish as it could easily feed two. I tasted the paella and cod fish croquettes which other gals got....both were really tasty. FYI- for the paella make sure you understand the pricing...each serving cost \$38; so if you order for 3 people...thats \$114.

Overall I was really happy with the experience and would definitely return.

FYI - service charge/gratuity is already included in the bill (seems to be the thing along the strip at bars and restaurants).

Tiffany A. 7/15/2017

**5 STAR** – I really enjoy Larios on the Beach. I'm a fan of Cuban food so I typically visit this venue when in SoBe. I just realized I've never been inside the restaurant. I always sit outside on Ocean, and don't recall ever going inside. Still, this is my fav!

I ordered sauteed chicken with onions, sweet plantains, and rice. The star of the show was my Havana Club Mojito. If. You. Haven't. Had. Havana Club. Get this!! You can't buy it in the U.S. so bless their hearts for having it here anyway. Shhh...don't tell. If it counts for anything, I've been to Cuba so I know what a real Mojito should taste like.

In addition to the food and drink, the people watching will keep you entertained all night. Seriously. Just wear shades when a strangely dressed (or not so dressed) human walks by...so they don't see your grimace. Cheers!

Elena L. 6/27/2017

**4 STAR** – Great restaurant located right on the tourist infested Ocean Drive of SOBE.

Due to a craving for paella, me and my friends decided to come here after looking up a few places on Yelp. I ultimately chose Lario's since it was fairly close by and the reviews looked promising.

The restaurant itself wasn't hard to spot, and once arrived we opted to sit inside. The interior was very nice-- it had a spacious feel with a trendy ocean vibe going on with the colors.

After being seated and getting our drinks, we took some time to explore the vast menu (I was set on the paella, but still wanted to look :p). The menu had a wide selection to the point of overwhelming almost. If I didn't already have in mind the paella, I'd probably have trouble deciding what I'll get (and

end up pissing everyone off :p) My group finally decided on the following:

- Estefan Cuban Combo \$19
- Paella Valenciana\* \$38
- Cuban Style Steak \$22
- Seafood Pasta \$49

The Estefan Cuban Combo, is basically an array of various Cuban appetizers offered. The combo consisted of bread stuffed potatoes, pork tamale, bacon-wrapped maduros, croquettes, and black bean hummus with plantain chips.

Nothing particularly "wowed" me (tamales was blehh!), but some that stood out were the croquettes and the bacon-wrapped maduros. While good, I think \$19 is hefty for what this dish consisted of.

The PAELLA however, was amazingggg!! It was larger than expected, and loaded with seafood & meats that consisted of shrimp, mussels, scallops, chorizo, chicken, and lobster tail. Very flavorful and yummy. If I'd known the portion is this big, I would've skipped the appetizers. Me and my partner ended up not finishing it. But the experience and taste was more than satisfying-- well, for me at least lol.

\* Keep note that for the paella, the menu says "minimum 2 people, PER person". Wording is weird. I initially thought it meant for the price of \$38, it serves 2 people. But nope, it actually means you can't order one for yourself. There has to be another person, and they charge you both \$38 ~ total of \$76 for this dish. Just something to keep in mind and be aware of if you decide to order this :)

The other two dishes that my sister and her bf got: the Cuban style steak and seafood pasta. I can't say on my part if it was good or not. But \$49 for seafood pasta... my sister was not impressed. It looked like they used the same or similar flavors as the paella for it.

So overall lol, let's just say the pasta may be good, but not \$49 good ;p

Service was fine in general, so no complaints there. Will definitely be back for the paella if ever in town again.

Dan L. 5/13/2017

**4 STAR** – Great location for being in the heart of South Beach. The interior is funky and interesting. There are a couple of items related to Gloria Estafan including a cool mural of her right by the front door, a corny photo of her husband in the back and a ceiling chandelier made of replica musical instruments. I believe the restaurant was named after her grandmother.

Food was interesting, we had empanadas, a Cuban chili dish and some Cuban coffee. Overall, a nice stop in South Beach.

Yanet D. 3/6/2017

**2 STAR** – This past Saturday I had a horrible experience at this restaurant. I attended a birthday dinner for my friend father. We had a reservation for 8:30pm. Unfortunately due to an accident on the highway we were running little late. My friend called the restaurant to let them know what was going on and that we would be there before 9pm. They told her it was fine.

Once we arrived we were told we couldn't be seated till the whole party arrived. Which is ridiculous considering it was a 16 person party for a surprise dinner. This was also not our first time here, and we had never had to wait before.

After the whole party arrived my friend tells the hostess. The hostess goes on to say that it will be a while before we are seated because we were late to our reservation and never called them. After reminding the hostess that a call was made she said that they would seat us in a few. 15 minutes later we were seated.

The food at the restaurant was good. I had ordered the palomilla steak with white rice and plantains. We had brought to the restaurant a small cake that they stored in the back while we ate. After dinner they brought it out to us with a sparkler.

Once the bill came out we had noticed that they charged us an additional \$25 for cutting the cake. Which they never did, we had cut the cake ourselves. We asked the server if the charge was for them bringing the cake back out to us with a sparkler because no one cut the cake for us. They had no valid answer as to why and the charge was never removed.

This experience has changed my opinion on this restaurant drastically. Yes the food is good but if your customer service sucks, it doesn't matter. Unfortunately I will not be back.

Alex M. 7/24/2017

**4 STAR** – We came here late on a Friday night hoping to get a very late dinner and were accommodated greatly. I ordered the Milanese Chicken and it was pretty good around the outsides of the chicken...however, the inside was very tough to eat. Our waiter was very nice but had a hard time understanding some English. Be prepared to pay \$30+ for parking or park blocks away for \$10+ in a garage.

Jennifer G. 7/2/2017

**4 STAR** – Mario's is right on the strip next to Miami Beach and delivers quality Cuban food. Pitchers of top notch mojitos were also a delight. Service was very attentive and efficient. I opted for the picadillo which had well seasoned ground beef with raisins and olives, and came with a side of rice and beans. It is owned by Gloria Estafan.

Sherre C. 3/13/2017

**4 STAR** – Came here based of a friends recommendation. As you go down Ocean Drive you will see many restaurants with outdoor seating and lively music. This is one of the them. This review is for lunch.

I decided to go with the Cuban style steak. The price was reasonable for how large it was. It was flavored with garlic and lime. The meat cooked to perfection. The side of Moro Rice (black beans

mixed with rice) and plantains were a delicious side to the steak. The service was quick and the view was enjoyable.

When I went to the restroom I saw the interior and was blown away by the design. This place is Gloria Estefan's kitchen. My friends had ordered some appetizers which for the small portion and price, it came out to be fairly expensive.

This was my first Cuban restaurant in Miami so I don't have anything to compare it to. I do think it is fairly touristy so if you're looking for something more local, this wouldn't be it.

## **Larios on the Beach – Trip Advisor**

**Overall Rating – 4 Stars 1090 Reviews**

5 Stars – 392

4 Stars – 304

3 Stars – 134

2 Stars – 49

1 Star – 50

### **Top 10 Reviews**

Chsail yesterday

**5 STAR** – This is our first time eating Cuban food. It was delicious!! Great service. Very patient with the friends from France in explaining the different dishes

Lynnc627 2 weeks ago

**5 STAR** – Dined here last month, has outdoor seating but we ate inside, very pretty decor! Service was outstanding and the Miami Spice menu was fantastic, generous portions and delicious!

Doug S. 2 weeks ago

**5 STAR** – Larios is a fabulous Cuban restaurant located in the heart of Miami Beach that serves a truly spectacular Paella that is unequaled anywhere else.

Be sure to have the house mojito and you will be set for the afternoon or evening.

Wonderful people watching provides some great local flavor.

Levent-Sarah H. 2 weeks ago

**4 STAR** – We walked up and down South Beach with my son and actually walked into Larios on the Beach without any prior knowledge or expectation. We just wanted to try Cuban Food.

We let our waiter pick the menu (we shared everything). But in hindsight, we should have ordered two appetizers.



- Stuffed Green Plantain Cups / Tostones relents (mix)
- Award Winning Cuban Slow Roasted Pork / Lechon Asado Premiado
- Cuban Style Skirt Steak / Churrasco A Lo Cubano
- Estefan 2014 Merlot

There was a beautiful band of 3 gentleman playing Cuban music, the atmosphere was nice. I can see how the surroundings can be a bit "sterile" as some reviewers have mentioned, but it is not designed for heavy romantic dinners in low candle light. It is designed for nice good quality food at reasonable prices.

The wine list is not extensive and our waiter actually recommended the house Merlot and it was as good mid mid-priced Merlot's in any restaurant.

Overall, a nice place to come spend a few hours with the family.

JCJdro 4 weeks ago

**1 STAR** – I didn't really know a good restaurant to go to on our first visit to Miami so we decided to trust Gloria Estafans restaurant. The place was pretty empty, weird & moldy smell with terrible food & lousy service that added 20% tip automatically on our check - no wonder why the waiter was terrible & mostly absent! Shame on most of these celebrities who takes advantage of people/fans trust!!

SuzyGomez 9/7/2017

**3 STAR** – If you're looking for good Cuban food in a chic Miami Beach location, look no further than Larios on the beach. They have a nice mojito and the topical Palomilla steak with white rice and black beans is a good Cuban staple.

William H. 9/6/2017

**3 STAR** – We came here after a day on the beach. We sat in the outside area. There is also an indoor more formal area, but the patio outside is nice if you've been at the beach all day. Food was great, and service was excellent. Food came out right away. Can't complain about anything. There was live music too. Was a great time.

Zedaluca 9/3/2017

**3 STAR** – Suggested by a friend as the best Cuban restaurant in Miami we booked a table for what should be a special dinner. Restaurant is located on Ocean Drive, inside restaurant is strange modern, but in a 90s style. Menu has no so plates this could be a good thing, but problems it's that not all are Cuban, so we wish to taste Cuban cuisine we have few choice. I chose fish.... calamari fried to start and shrimp as main course. My wife chose meat.... Fine food but nothing special... my fish was full of garlic and even if I'm Italian I had some problems to sleep. Classic Mojito very good. What to say: if you are the best Cuban in Miami, you should do better. Bill expensive, with tip already included.

Bulent H. 9/3/2017

**3 STAR** – Not really that impressive. I expected more from Gloria Estafan's joint. Food was not bad, service was mediocre. Ambiance could have been much better. Pricing was appropriate.

Vanillagorilla2

**3 STAR** – The absolute best Cuban food I've ever consumed. Portions are small and menu is pricey, but well worth it. Décor and ambience was great and wait staff was top notch.

## CJ's Crab Shack – YELP

Overall Rating – 3.5 Stars 412 Reviews

5 Stars – 148

4 Stars – 101

3 Stars – 54

2 Stars – 54

1 Star – 55

### Top 10 Reviews

Luz V.

#### **4 STAR – Pros:**

- I'm ALL about customer service and Mayra was SUPER friendly and sweet. As busy as it was she kept a smile on her face. She was extremely attentive making sure we understood the menu and the drink options. With such small patio space she was just zipping past the tables to ensure everyone was being taken care of.
- Away from the noisy crowd and crammed restaurants.
- Prices are VERY VERY reasonable!
- The amount of food was generous.
- The drinks were about average price. We got the souvenir cup which was only \$2 more and all refills are \$8 instead of paying \$12 (souvenir cup) or \$10 for a regular cup.
- Sex on the beach: top shelf liquor and has a PUNCH without it being too overpowering.
- Crab legs were perfectly seasoned and the Old Bay seasoning coated the shell of the crab legs. (SO GOOD!)
- Crab meat was freaking awesome I love lemon on seafood so I squeezed some right over it.
- Our bill came out to be about \$130 with 3 drinks, an oyster appetizer (1/2 dozen), Snow crab dinner (1 1/2lbs of crab legs w/ pasta alfredo as a side), and CJs Cajun combo (w/ a side broccoli) (check out the pictures for an example of the amount of food we received and the menu. In Miami with allllll of this food you CANNOT go wrong with the prices on the menu.
- what ever sauce the shrimp was sitting in was AMAZING, I actually sprinkled the juice on the crab cake.
- crab cake isn't your ordinary crab cake when it comes to presentation.
- Outside patio
- pasta was cooked perfectly

#### **Cons:**

- The oysters we ordered came with what I thought was supposed to be sprinkled Swiss and Parmesan cheese. The cheese was over powering. We weren't a fan of the layered cheese so I just took the cheese right off added lemon and Old Bay seasoning! Yummm (minor issue) I didn't bring it up to the waitress but figured management should be known about this to ensure the customers continue to receive great food.
- Annoying street vendors passing through the inside and outside of the patio.
- Pasta alfredo could've used a dash of salt and pepper which was on the table. Minor issue

I highly recommend this place.

Dee D. 10/4/2017

**3 STAR** – I've been here many times for happy hour mainly after that its pretty much ocean drive priced.

Drinks are good. The seafood platter is pretty decent. They have slushy drinks which are standard in Miami. No complaints on this place. The seafood is comparable to red lobster, I am from Maryland so seafood matters to me. Mostly everything is based in butter sauce with garlic and parsley.

Vicki N. 8/16/2017

**2 STAR** – I was looking forward to trying their oysters because the price seemed great (\$1.50 each). They were so small!! I only had maybe three huge oysters that could fit my entire cracker. The others were the size of a quarter or slightly bigger or small. It barely fit half my cracker. I was so disappointed!

Also, my friend had the Snow Crab Leg Dinner. It looked amazing coming out, but she said the crab legs were overcooked and very dry, so when we tried cracking them and taking the meat it, it fell apart.

The fries there are really good though. They are seasoned fries and crispy. They gave me a huge basket for \$5. Definitely enough for 2-3 people.

Also, they don't allow any splitting of checks, and they include automatic tip of 18%.

Austin R. 8/13/2017

**3 STAR** – OMG this place was AMAZING . . . that is, if you really enjoy idling for extended periods of time and/or are abnormally patient.

Fortunately, I was somewhat patient this evening at CJ's so I didn't mind the 20 minute wait for water/drinks or ensuing 50 minute wait for food. Actually - I accomplished quite a bit. I checked my email, checked my facebook, dicked around on snapchat, played some games on my phone, picked at my teeth, went and washed my hands, came back to my seat, checked my email again, retied my shoes, accidentally touched something sticky on the seat so went back and washed hands again, stared at some people, made origami figures with the napkins, and ended with contemplating life's mysteries in utter solitude.

So, as you can see, I had a pretty productive wait. Unfortunately, not of it involved eating seafood. By the time my food arrived, I had become so hungry that I wasn't that hungry anymore (has anyone else experienced this? weird).

But I guess the food was ok . . .

Dina R. 7/25/2017

**2 STAR** – Came here for Lunch after a day at the beach, I personally love seafood and wanted to try something different but

I had a hard time choosing something to eat so I decided to get a shrimp sandwich. First of the shrimp on the sandwich was good but it was the bread that I had a hard time consuming. it was so Hard and bulky, I ended up just eating the fries and the popcorn shrimp which was a bummer. Only thing I would recommend here is their wings and frozen pina colada.

Staff was very friendly but I would not recommend the food you can get better food for the price somewhere else.

Tijuanika G. 10/15/2017

**5 STAR** – Visited CJ's..great ambiance! There is a juke box if you want to hear your favorite jams while dining. The jukebox has all current music which is a plus. The staff is very friendly and fast. Expect to pay mid-range prices for dinners approximately \$25.00 and up. 3 dinners was a little over \$100. 18% gratuity is automatically added to your bill but listed as a "service charge" Again the food, service, and ambiance was great so it was worth it. There are TV's all over so you dont have to miss your favorite sports team. Casual dress code is suggested.

Caitlin M. 4/25/2017

**5 STAR** – Love this place. Whenever I'm in town, I'm in there. The frozen drinks are the best. Best food on the strip.

Thang S. 6/26/2017

**3 STAR** – The prices here are more reasonable than the others on ocean drive . Got a little souvenirs cup of margarita for 12 bucks when other places are charging exorbitant prices for drinks . I ordered the drunken shrimp which about 10ish shrimpers floating in a salty brew of beer and Cajun spices . It was incredibly salty for my taste I could barely eat it . It came with some bread which was intended to dip into the sauce. My dude got a po boy shrimp sandwich . It was filled to the brim with crunchy fried shrimp but the bread was way too thick and dry. We just ate the shrimp by itself and disregarded the rest of the sammich. However, the fries that came with it were really crusty and well seasoned they were probably the only thing I liked here .

Carolyn G. 10/9/2017

**4 STAR** – Steak here is awesome!! Every time I'm in Miami this place is a must. Its kind of in a more quieter part of the strip (lower numbers) so I definitely feel its slept on...drinks are also reasonable and actual taste like liquor was placed in it.

Jewel 6/4/2017

**3 STAR** – Ordered The Lobster And Shrimp Special. Eh...

Not that great. Everything was bland. With no real flavor. My friend had the ribeye steak which was pretty good. The butter they give with the food literally taste like popcorn butter. Disgusting lol

Ordered a crabcake. I wasn't Impressed



## CJ's Crab Shack – Trip Advisor

Overall Rating - 4 Stars 646 Reviews

5 Stars - 226

4 Stars - 173

3 Stars - 81

2 Stars - 33

1 Star - 30

### Top 10 Reviews

Peachy50 today

**4 STAR** – Excellent meal, some of the best seafood we tasted across the whole of Florida. Service was good too

Toots115 3 days ago

**2 STAR** – I saw all the great reviews and this was the place we decided to come. Friend got oysters and they were the smallest oysters I have ever seen. Told the manager and he didn't care, he tried to explain it away. We asked about a combo meal and waitress said lobster, shrimp, and crab legs were included and then when we got the bill...it was separate! Just bad shock!

Stephannie J. 5 days ago

**5 STAR** – The food here is amazing! The aroma when we walked by sucked us in. Large portions so you have leftovers. Couldn't have asked for a better meal.

TravelbugRP 6 days ago

**3 STAR** – The portion size was large but I thought the quality of the food was average. Little bit disappointed. If you're just up for a filling lunch and have a hankering for crab then this place is probably great for you. I just think there are much better places in Miami if you're only there for a short time.

Shelly S. 1 week ago

**4 STAR** – I feel in love with the Shrimp Po-Boy delicious it was right next door to our hotel the food is great.

BobbiDo 1 week ago

**4 STAR** – Food was amazing and the price for our dinner was great! 1.5lbs of snow crab for \$27!! The staff was great too! Could use an upgrade on their air conditioners.

Andre P. 2 weeks ago

**5 STAR** – Perfect place, nice people, i'll be back many another times 4 sure eith family, friends ecc!!  
Recomended!

Chris C. 2 weeks ago

**4 STAR** – The food is good, the staff is really attentive and the location is awesome. I would highly recommend the valet parking. It's right in front of the restaurant and reasonably priced.

Annie Tigers 3 weeks ago

**4 STAR** – My husband and I ate here recently and loved it. We sat outside and Chris, the owner, was our waiter. He was friendly and personable. We ordered the crab dip which was some of the best we've ever had. My husband got the fried shrimp and I got the crab cakes. We enjoyed our meal and the drinks were stiff. We would recommend this place.

Shane M. 4 weeks ago

**5 STAR** – Our service was excellent and the place was cool and clean. The food was fantastic. I had 1/2 dozen oysters to start and the snow crab legs with shrimp scampi and a crab cake...so fresh and tasty. My wife had fish and chips and it was equally great!!!

## Madero Steak House – YELP

Overall Rating – 3.5 Stars 83 Reviews

5 Stars – 39

4 Stars – 15

3 Stars – 4

2 Stars – 10

1 Star – 15

### Top 10 Reviews

Mnight O. 5/5/2017

**5 STAR** – Just can't believe on ocean drive, top notch food !!  
Service is amazing and Jerusa is out of this world a true taste of Brazilian food and hospitality!!!  
If you don't check this place out your missing a great experience ciao madero I will be back!!!  
Or maybe I will stay a little longer I'm so stuffed I can't move

Christina H. 3/27/2017

**STAR** – Went there during my Miami Vacation!

They have soo many restaurants on that one street. Every restaurant is right next to each other, it was really hard for the tourists to pick too. Lol  
But i went there , and they had that special offer for 50% price steak appetizer day. So we ordered steak for appetizer and steak for meal.  
The food was good. The environment was also good.  
Their Drink was ok..  
Overall, i will recommend the restaurant.

Jacques R. 9/3/2016

**4 STAR** – This place is well located at Ocean Drive south beach!  
The manager is awesome! She really made or night... If it weren't for her, we would have gone to another restaurant as we needed some "business" time with a customer.  
She managed to give us a table at the end of the restaurant and even took care of us personally!!  
High five for her.  
This place is more of a hang out place... Never think of it as a steak house... It has burgers and more like a joint... A good joint, but a joint in the end.  
We had several pieces of meat to share at the table and they were well cooked.. This was very nice... Sides were also quite good... Service did the night!!!  
Wine list is ok...  
All in all, more like a family place...  
Enjoy

Mitchell K. 1/6/2017

**2 STAR** – This place claims to have "the best burger in the world." Looked and tasted like it was frozen and zapped in the microwave. Far from what was advertised and the \$14 cost. My wife got the veggie burger which came out cold. She sent it back and what she got was better. Bottom line, we would not come back.

Antonio L. 8/12/2017

**5 STAR** – This place is really good, steak is perfect, my kids got a cheese burger which is also excellent but the 3 leches dessert is phenomenal this will be my place to visit again when around delicious everything.

Henning H. 7/27/2017

**3 STAR** – Says best burger in the world. The burger was ok, but not more than that. Cobb salad was decent, but nothing memorable. All in all, I am sure you will find better places near by

Char S. 2/25/2017

**3 STAR** – Whoever rated this the "Best Burger in the World" has obviously never had In & Out! The burgers were ok. We also ordered the chicken wings which were fried & seasoned with two sauces on the side & pretty tasty.

Michael P. 3/18/2017

**3 STAR** – We had dinner here on our last night in South Beach, and both decided to order the much-hyped burgers.

The wings appetizer was great. Crispy skin, great seasoning. The hot sauce is served on the side, as is ranch dressing. Wife ordered a cheeseburger, well done, no onion, no mayo. I ordered the cheese bacon burger, medium.

There was a fairly long wait for burgers, especially when I saw a nearby table that was seated after us get steaks well ahead of our entrees, but I'm assuming it was because we ordered the wings. Still, a very long wait between apps and burgers.

Wife's burger Dane well done without onions, as ordered, but with mayo. Seriously, come on. There was a tooth pick in the bun stating "well, no onion" and when she sent it back and got a new burger, it had a second toothpick sign stating "well, no mayo."

To their credit, it did appear to be a new burger and not just a new bun with the mayo scraped off. My burger was good. I wouldn't call it the best, as they claim, just good. The bun didn't taste fresh to me, but maybe it's just how they do brioche buns. My nay complaint is, there was one slice of bacon. It was folded in half and so a little over 1/3rd of my burger was truly a bacon cheeseburger, the rest was just a cheeseburger.

If we lived here, I'd try them again and see how that would go, but we aren't likely to be back for a while.

Cristian W. 4/4/2017

**1 STAR** – Food was ok but service was horrible. Waitresses came only once to the table and after 1:20hours i had to get up and go the desk to ask for my bill

Maria A. 11/17/2017

**5 STAR** – Attended the media dinner thanks to Liza from Creativas Group Public Relations. The restaurant is casual but classy. Service was great, our water glasses never went empty. Food was delicious!  
Atmosphere was young and vibrant.

## **Madero – Trip Advisor**

**Overall Rating - 4 Stars 352 Reviews**

5 Stars - 70

4 Stars - 43

3 Stars - 12

2 Stars - 11

1 Star - 2

### **Top 10 Reviews**

Jgilbert2

**4 STAR** – The burger was cooked to order and was tasty and fresh. The service was prompt and professional. The prices are reasonable and menu is plentiful. The dessert is amazing.

Rusty 9/4/2017

**5 STAR** – Came here for first time from Australia, had a hamburger, omg has to be one of the best I've had , service was a bit slow but was worth the wait

Nikki722013 8/18/2017

**4 STAR** – During our stay in South beach we decided to try this restaurant.  
It was very reasonably priced has a nice decor and the sign at the door Said BEST BURGER IN THE WORLD.  
it also had a kid's menu with many choices  
It might not be the BEST burger the world but it is very very good .!  
My son loved it so MUCH we returned for a second time  
We had the snapper,grilled chicken with grilled vegetables  
Do consider ordering a dessert.  
Great location on Ocean drive



Antoniobons 8/14/2017

**3 STAR** – Good dinner with my family. Good meat with veggies. Polite service, nice furniture. Portions are not big.

Luis C. 8/9/2017

**4 STAR** – I visited this restaurant because I was in the Marriott Pulse which is just beside it. I have coupons for a free drink and I decide to try the steaks. It was great flavor and good service. The price was good if you go for the promotion of the day. I tried The Picanha and was very well cooked

Karamba 8/3/2017

**4 STAR** – I was here with my family and we ate steaks and burgers. The burgers were excellent and also the steaks. The steaks were a simple meal, but really good. The only thing I was missing was a little bit more salad.

Vee1924 7/28/2017

**5 STAR** – Ordered the Madero burger with cheese, medium rare. Excellently cooked and good service. One of the best burgers I've had in a long time.

Bosox\_Brit66 7/26/2017

**5 STAR** – Every time I go to Miami I have to make sure I eat here for a burger because as the sign says the Best burger and they are right!! The burgers and their fries are nothing but amazing. Tuesday Lunch time is the best for \$10 burgers. But if you are looking for some where to eat on Ocean drive this is the place to go!! Great atmosphere and amazing food.

Psu449 7/23/2017

**4 STAR** – My girlfriend and I had dinner at this place on our last night and we had a great meal with steaks. The menu was somewhat limited with only steaks and burgers but they were very good. It was a little expensive and think it was the best meal of our vacation.

Kjwachtel 7/17/2017

**4 STAR** – Fairly limited menu with steak and burgers. My wife had the lamb burger medium and she enjoyed it. I had the NY strip and it was nicely prepared but underseasoned. The side salad is tiny so you may opt for additional sides at \$3 each. Nice happy hour with half priced drinks which makes the \$7.

We sat outside right at the sidewalk and it was a little busy for my taste.

## News Café – YELP

Overall Rating – 3.5 Stars 906 Reviews

5 Stars – 178

4 Stars – 321

3 Stars – 222

2 Stars – 103

1 Star – 82

### Top 10 Reviews

Arvin L. 6/16/2017

**5 STAR** – This place gives you a real authentic and unique experience. The ambiance of this spot makes you feel like you time traveled back a few decades.

The food was good, and the servers were very helpful. Definitely enjoyed my stay here at the Cafe.

Lupe G. 9/3/2017

**2 STAR** – Had breakfast with my husband on a Sunday. We live on the beach and he'd been wanting to try it for some time now since we pass by it often.

We decided to sit outside and were quickly greeted and given menus. I ordered the eggs Benedict (over hard) with salmon, my husband ordered the crab cake Benedict and a side of two pancakes. We each also had a cup of coffee. The food took some time to come out which led me to think the food was going to be delicious. The food finally came out and I was a bit disappointed. There was nothing special about the food, very simple dishes. The pancakes were good but a bit small compared to what we're accustomed to.

If you're in town looking for delicious breakfast at a reasonable price, look away from ocean drive. These spots will serve you simple dishes at high price. Oh and they add tip to your bill. We will not be coming here again. The good thing is that I won't have to hear my husband say he wants to come here every time we pass by.

Daioni S. 9/3/2017

**1 STAR** – I came here because the reviews were fairly ok and my wife wanted eggs Benedict. They sat us down very quickly and took our order quickly as well. The reason I'm giving it a 1 star is because I had to wait 20 minutes for our food to come. I asked for the manager to alert him. The manager came and said he was going to figure out what happened. The food came out 10 minutes later after I told the manager and it was cold. So we had to wait another 10-15 minutes. The waiter at no time came to see how we were doing or to refill our cups.

I don't recommend this place at all yes it's in a good location to people see. It's not worth the time

and the food wasn't all that great. The manager did discount us 50% for all the inconvenience so that is a positive.

Lisa T. 10/15/2017

**5 STAR** – I went here for dinner twice and I recommend this place for anything. A friend of mine said they had good breakfast too, but we only came here for dinner. The first night I ordered the grilled salmon that came with mixed veggies, and mashed potato. The salmon was cooked perfectly, mashed potato was made from scratch and also the mix veggies was fresh. The second time I ordered the shrimp fettuccine alfredo. That was also delicious. There are seatings inside and outside of course cause it's south beach. Prices are high, but a lot of the restaurants on ocean drive overcharge, but this place has good quality food so it was worth it. Service wasn't bad either, most of the waiter are attentive and will come over to check on you several times.

Dawn L. 10/17/2017

**4 STAR** – My boyfriend and I came here for breakfast and it was kind of disappointing. The service was decent. The waiter was attentive for the most part and the food came quickly. We ordered an omelet and french toast to share. It tasted normal and nothing out of the ordinary.

Hope P. 5/19/2017

**4 STAR** – Sunny South Beach! Came to News Cafe with my family for breakfast.

My second time here.

My first time in this 24/7 place was after Club Space till 6:30 in the morning when I was 21. News Cafe is naturally an after hours Place for Club and party goers.

What put this place on the map was Gianni Versace who lived down the street came for breakfast every morning. Every morning until his last day alive he was last seen at News Cafe , sadly before being assassinated.

It was extremely slow in traffic everywhere for Mother's Day even at this place. Less people watching to do and less of a ' scene' than on a regular weekend.

My waiter looked like a Spanish model and was prompt and did a great job.

Ordered a large bowl of cut fruit for the table and my toddler. I was surprised to see raisins sprinkled on top. None of us are raisin fans and I don't see how a dried fruit should be in a Fresh Fruit bowl? There were 4 pieces of pineapple , 3 pieces of watermelon and the rest honeydew and cantaloupe , banana, some grapes -at least the fruit tastes ripe! 'Cheap fruit' for a 10\$ tag disappointed but expected in South Beach . Please Try to add berries and kiwi or exotic fruit to freshen up the menu.

The food runners sit outside and watch for beggars and if you need service. Check out my video you see a Mazarati parked outside leaving and a homeless man walking past the table you get many extreme spectrums here!

Everyone at the table ordered the News Cafe Breakfast Special which comes : Coffee, 2 eggs, fresh

squeezed orange juice , home fries, choice of bacon/ ham /sausage /turkey sausage and a Giant piece of Sourdough Toast yum! All for about 10\$

Really a simple breakfast and the eggs were very tasty!

I had a nice Mother's Day and a good experience at News Cafe . This place makes me crave sourdough for breakfast now!

\* Make note there's an added gratuity on the check like most establishments in South Beach. The waiter doesn't advise you but is written. It's a nice gesture when waiters verbally tell you when they bring out the check.

Joanna S. 9/6/2017

**4 STAR** – While visiting South Beach before a cruise the next day, we wandered in here for breakfast. Everything we had was great, but the wait staff left a little to be desired, and we didn't get offered any drink refills.

Kristea F. 6/20/2017

**4 STAR** – This restaurant was my favorite stop for breakfast during my visit to Miami. What initially drew my friend and I in, was the fact that no one "peddled" us to come inside, as most of the other restaurants tried to do. We were quickly seated inside, and were promptly served. The waitress was extremely friendly, and we were able to strike up a wonderful conversation about bacon - because why not?! After ordering, we received our food in approximately 10 minutes. Everything was cooked perfectly and the coffee is delicious. The highlight for me was the freshly squeezed orange juice! This was one of the only restaurants that had this, and when visiting Florida - it is a must-have for me! I loved the ambiance and decor on the inside, and the bathrooms were extremely clean! I would love to come back if am ever in the area again!

Carolina G. 7/17/2017

**2 STAR** – We orderd the cheeseburger & eggs Benedict Florentine style. The cheeseburger is dry with no seasoning on the meat. The cajun fries are good. There is no yellow mustard available only grey poupon. Nothing special about the food.

Jen D. 5/23/2017

**3 STAR** – The view is great, and the people watching on the patio is top notch. Beyond that, everything was underwhelming.

My boyfriend is a huge fan of Huevos Rancheros, so we picked this restaurant for that item alone. I found it on a top 10 list of Huevos Rancheros in Miami, and after seeing it, I really can't understand why.

The food here is grossly underseasoned. I ordered the Florentine Benedict, which looks beautiful. I don't think I have ever had to add salt to Eggs Benedict until now, and even after I did it was still bland. The sauce on the Eggs Benedict is different - instead of Hollandaise, it's cream cheese-based. It's good, but it really just needed some more seasoning.

The Huevos Rancheros just looked sad. It was bland, and there was just nothing memorable about it.

In addition to the underwhelming food, the service was TERRIBLE. We seemed to have two waiters, but neither of them was ever around. We waited forever for anything - refills, hot sauce, napkins, the bill. And to add insult to injury, they add an automatic 20% gratuity, regardless of table size. No wonder we never saw them.

What should have been a reasonable breakfast became very expensive - \$50 for two entrees, a cup of coffee, and a lemonade, which the waiter suggested when we found that they don't serve sweet tea. What he didn't mention is that the lemonade is \$6.25, more than I have ever paid for lemonade in my life. And no refills!

With all of the restaurants along Ocean Drive, I will never try News Cafe again.

## **News Café – Trip Advisor**

**Overall Rating – 4 Stars 2422 Reviews**

5 Stars – 611

4 Stars – 607

3 Stars – 324

2 Stars – 95

1 Star – 72

### **Top 10 Reviews**

Peachy50 Today

**4 STAR** – Would recommend News Cafe. We only had drinks here but friends also had breakfast and they thoroughly enjoyed it. Decent prices, not highly over-inflated with offers of "special deals" to lure people in. And you get your beer glass as a souvenir for free!!

Geesch65 2 days

**4 STAR** – A very nice place with fresh dishes, service very nice and professional on a fantastic spot to observe people on Ocean Drive!

Yiannis S. 2 Days ago

**5 STAR** – Great all time spot overlooking the beach. Beautiful classical music on the speakers , good food and good prices.



Lynnep\_Wille 4 days ago

**5 STAR** – Went twice, once for breakfast and once for late lunch, both times perfect. Waiting staff really pleasant, food good and service fantastic. Loved watching the birds steal the sweeteners out of the pots and mix them with water, never seen that before!!

Thor77777 6 days ago

**5 STAR** – The meal was great! Scrambled eggs, ham and cheese was delicious! The crunchy belgian waffles with strawberry and banana was even better. Nice welcome and a good atmosphere.

Smartypants 6 days ago

**5 STAR** – Ordered breakfast at 3am. It was okay after we finally got service. The server was attentive once he got to our table. Eggs were too wet sweaty runny or whatever u want to call it but my French toast was very good.

Candy S. 3 weeks ago

**5 STAR** – Enjoy bfast, lunch and supper at News Cafe! Also happy hour! They're open 24/7 so thats huge for everyone in SoBe! Great food, great staff and lots of seating inside or outside. Try the hummus! This is the best place to dine and people watch at the same time. Come as you are and enjoy good food with lots to choose from, the menu is huge with so many delicious items!

Joe C. 3 week ago

**5 STAR** – Great restaurant. We had chicken and waffles, cesar salad. Very delicious. Great place to people watch.

A TripAdvisor 4 weeks ago

**5 STAR** – They make amazing breakfasts, different types of eggs, fruit salads. The best place to have breakfast in 5 street area. Very good service

KateC810 9/9/2017

**5 STAR** – Spent the day in Miami Beach and South Beach and decided to eat at News Cafe since it's owned by Gloria Estefan. The Cafe has great outdoor seating that's covered and shaded for hot days and those rainy south Florida days. It offers great music and ambiance while you eat. I had the mahi mahi tacos (3) and the chicken nachos. A friend and I decided to share. Both were delicious, and I would recommend ordering an adult beverage, too. I had the mango frozen margarita and my friend had the Bushwhacker. Both were refreshing on the hot August day we ate there. Bob appetit!

- Response from GM: Thanks for dining with us while in Miami. We're happy you had a great experience. We're not owned by Gloria Estefan, but we appreciate the thought. We look forward to serving you again on your next trip to Miami Beach.

## Mango – YELP

Overall Rating – 3.5 Stars 1135 Reviews

5 Stars – 329

4 Stars – 373

3 Stars – 206

2 Stars – 103

1 Star – 124

### Top 10 Reviews

Glaiza B. 10/16/2017

**4 STAR –** So a friend of ours recommended this place and we decided to give it a try!

Atmosphere: It was very loud and busy inside. We sat upstairs which was a little more less insane. The restaurant had shows throughout dinner around the bar which was good because we had a good aerial view from where we sat down. There were a lot of singing and dancing.

Food: I forgot what we ordered, but it was all delicious! I had a shrimp dish with rice, black beans, and tostones (fried plantains). My husband order some sort of pork in mojo sauce and he seemed to enjoyed it.

Drinks/bar: We ordered drinks and the bartender claimed that they make the "best mojito in Miami" when I got my drink... I wasn't all that impressed. It tasted like cheap alcohol... almost like cough syrup tasting. Sorry, but I've had better mojitos elsewhere. I couldn't even finish it it tasted so bad... :/

When we got our check it also showed that they included gratuity and some sort of donation to a local hospital? Which is fine. I think there was an option to include extra gratuity if you want to.

Would be come back here? Yes. I think it's a good place to have a good time while you grab dinner! You're definitely getting a free show. Not sure if they charge a cover? We came early enough that we didn't pay anything to get in. I would double check though. Just to make sure.

Come try this place!

Paul W. 10/3/2017

**3 STAR –** We came here on a Sunday night at around 8..We'd just come from the beach and wanted to grab a few drinks and watch the entertainment before going to dinner elsewhere. I'd not been to Mango's before, as I usually come to this part of the beach late on weekend nights when the line to get into this bar/restaurant is insanely long. That said, it's always looked like fun!

When we arrived there was no line, no cover and we were allowed in right away, though they did tell

my partner, who was wearing a tank top, that he'd need to put on a proper shirt to stay after 10 p.m. We grabbed 2 Stella bottles which came to \$19.75 with tax and service charge. \$20 is steep for 2 beers, but considering they had entertainment nearly the entire time we were here and there was no cover to get in, we were kind of OK with it. Later we had mojitos which came to about \$30 for 2.

During our entire time here they had a live band playing at the rear of the place in front of a flowing waterfall, while various salsa dancers, entertainers, magic acts, celebrity impersonators and singers took the stage (which is actually an extension of the front of the bar top facing the entrance so the entertainers can be seen from the street as well as the tables and crowd in front of the stage and looking down from the seating area above).

We primarily stayed upstairs, standing near one of the open tables for 2 up there that look down on the entrance, the main bar area and stage. We stayed for a few hours and were entertained the entire time. In all I'd be happy to return here. Do note that, IMO considering the prices, mixed drinks are a much better value overall vs. beer as they're fairly strong and only cost \$5 more than a beer. Also, while the bar staff were great for the most part, at least a few of them are expected to perform at certain times as well...That in mind, don't be too shocked if a bar staff just abandons your order or asks another bartender to take care of you while they drop everything and run to the stage; it happened to me twice on this night.

Sahra S. 9/12/2017

**2 STAR** – My friends and I went here as part of a bachelorette party. I'll break this down into pros and cons;

PROS: The dancers and performers are talented and fun, and we loved that there were TVs around the venue so you could still see the mainstage, as well as having dancers rotating around the venue to the different areas for a more front row experience.

CONS: Where to start? (1) the waiter brought cocktails within 5 minutes, but it took nearly 30 minutes and three asks to get water for a hungover friend. (2) The food tasted like it was heated up in a microwave, then left out under a heat lamp. The mac n cheese was grosser than leftover easy mac and everything is salted to oblivion in true American style. (3) after the mac n cheese mishap the manager came over to offer us a "free" dessert; but when the bill came we found BOTH the mac n cheese and the lava cake on our bill. (4) when it came time for our second round of drinks our server happened to forget about the order for 25 minutes. (5) the prices are insane; I understand paying for dinner and a show, but when the dinner is almost inedible and the service is severely lacking it puts a bad taste in your mouth.

Ramona G. 9/6/2017

**3 STAR** – More like 3.5 stars.

Mango's is a bit overhyped in my opinion. I heard about Mango's from almost all the travel suggestions online. It's a restaurant/bar that has live performances and a dancefloor.

Came here on Friday of Labor Day weekend. There is a \$75 reservation fee PER PERSON for dinner and show! The \$75 is applied towards your final bill for food, you do not get refunded the amount that you do not use. We walked in early the day that we had dinner and we were told to go up to their office. We were told that if you don't want to pay the \$75 reservation fee they do have open seating at the bar and they told us to come early like 7:30-7:45 since the shows start at 8.

That evening we rushed all the way over from Bal Harbour in North Beach to make it in time for the 8 show.... The place was quite empty except for a few tables. There was definitely a ton of available seating at the bar and no wait time. We stayed for about an hour or so but we were kind of confused because the place seemed kind of dead?

The only people dancing were the performers, they do have a dancefloor for the customers but no one was dancing. I don't see how \$75 a person would have been worth it.

We sat at the bar and just got drinks and pizza. The pizza was good but overpriced, it's expected though for a tourist restaurant. Service was kind of slow as well for a place that is not packed.

I'm wondering if maybe we came too early? We were there from 8-9:15pm, it could possibly be crowded later in the evening. I guess if you're dying to come, skip the reservation and just snag a seat at the bar and wait for it to get crowded.

Chris G. 8/18/2017

**5 STAR** – This is such a unique place to visit when vacationing in Miami. The restaurant dazzles the eyes with beautiful artwork covering every inch of the store. Live parrots and friendly staff welcome you at the door. There is ample seating throughout and a dance floor for the live music played throughout the day.

The menu offers a large selection of drinks and food that all sound very appetizing. I settled on the Mango Salmon salad for this visit and I loved it. The grilled salmon was tender and juicy and full of flavor. The fresh mango paired well with the dressing and salmon. The fresh bread provided with the salad was delicious! I need a basket of it for my trip home. It was soaked in a yummy olive oil. When visiting the strip, this place should be on the top of your list to visit for good food and live music. Thank you for a great dining experience.

Steff A. 7/13/2017

**4 STAR** – You know that that dive bar/club that you had such an unexpected good time on your first, you'll visit it again to reminisce? Mango's is that place for me in Miami. I'll keep visiting

Service: 4/5 The Security and Door personnel collecting the cover on a holiday weekend were very friendly and professional. No doucheness or power tripping attitudes. The bartenders were attentive to your drinks and kept them coming. They were pro-active with watching the bar on who needs the next drink. I appreciate that effort which you think would be common practice, but unfortunately is not. The Mango's crew were on it.

Drinks & Value: 3/5 \$10 cover charge and the drinks were in the \$14 range with the 18% service charge and tax included. The mojito is that drink that can turn crappy real quick if not made properly

and that's what I seem to get 90% of the time when I order it back in Vegas. Mango's has consistently made the best mojitos I've tasted and is now officially my Miami 'vacation' cocktail because of this. Next visit, definitely checking out the food.

Entertainment: There's a main stage that has multiple singing and dance performances throughout the evening. There was a Michael Jackson skit, belly dancing show and lots of high energy dancing to hip hop and different Latin Music dancing. The main performers were very talented, but when some of the staff got on stage and did some dance shows I was really impressed. Behind the main stage is an auxiliary dance floor that we had a blast dancing the night away in. Once again a mix of Hip Hop and high energy Latin music. Dancing and drinking pair so well!

This is my favorite 'tourist trap' in South Beach. I'll always block out a night for Mango's because they continue to provide a great night of stage entertainment, dancing and bomb mojitos. This is a place you have to check out once. You're either going to want to come back on the next visit or never visit again. However, if you enjoy live entertainment and a night of dancing and drinking is your thing, there's a good chance you'll be hitting up Mango's again. Enjoy.

Andrea T. 7/2/2017

**4 STAR** – We had a girls' night out at Mango's Tropical Café and it was a blast! We got there around 8PM (before the cover charge kicked in) and went upstairs to the Mojito Room for salsa lessons. Afterwards, we stayed awhile to watch live entertainment.

#### SALSA LESSONS

Reservations weren't required so we just showed up in time for the beginner class. The \$40 fee included the one-hour lesson in Cuban style salsa, a lemon drop and entry into the nightclub (\$20). There were eighteen of us--one guy and seventeen ladies--ranging in age from mid-20s to mid-40s.

Our instructor, Roberto, split us off into leaders (traditionally the male role) and followers (the female role) and asked everyone to partner up. Since most of us didn't have salsa experience, he took the time to break down the footwork and basic spin moves for leaders and followers. The room was huge so there was more than enough space for everyone to move.

I found salsa to be a challenge and all that spinning and shuffling wore me out before class was dismissed. If nothing else we had lots of laughs and I picked up more than I expected. In the end, we weren't salsa experts by any stretch but we all had lots of fun.

#### LIVE ENTERTAINMENT

By the time we made it back downstairs to see the show, the place was packed. Every table was occupied and we had to stand on the stairs to watch. I'm not usually moved by celebrity impersonators but their "Michael Jackson" and his backup dancers had me cheering along with the crowd. They were fantastic.

We would have stayed longer if we had a table. But Mango's Tropical Café made a fan out of me...we had a fun night out in Miami.



Michelle C. 8/9/2017

**5 STAR** – While the name suggests a family-friendly, rainforest-themed coffee spot, Mango's is actually a hot dance club filled with Latin women, expensive drinks, and blacklight parties. It's been in business for 25 years and continues to provide great shows ranging from salsa, flamenco, samba, belly dancing, hip-hop and more. You can dance downstairs or go to the two rooms upstairs that plays a mix between hip-hop and reggaeton. Salsa classes are also offered every night by Salsa Mia.

I kept reading Mango's is a tourist trap, which seems to have a negative connotation to it but there's not many places that offer you shows while your hanging out having a drink. Maybe I appreciate this form of entertainment versus some lounge with people just standing around - to each their own. My fondest memory of this place is when I came for Halloween after walking Lincoln Rd. I had such a blast, and maybe I'll do it again this year.

Tonia B. 8/21/2017

**4 STAR** – When in Miami, one must stop by for dinner, drinks and a wonderful show. The performances were awesome. Located right in the heart of Ocean Drive, where everything is happening and the night life has awakened. The decor is ok, but can use some updates here and there, but especially in the restrooms. They also have 2 additional rooms with DJ's spinning hip hop and pop music if you care to get your boogie on! One thing I didn't care for is the fact that they didn't have a designated area for those who smoke. I'm not a smoker, so the second hand smoke was bothersome. Other than that, I had a great time there.

Holly W. 8/15/2017

**3 STAR** – Went to Miami for a day trip and when finally arriving and getting parked I was starving so decided to get something to eat and a drink. My friend suggested mangos as she had heard it was pretty good. We went in and was sat at the bar right away. We waited a minute for the bar tender to come out, which was fine. They had just opened and were all coming out from a meeting.

I don't remember the bartenders name (but she was working with her niece) if that helps lol. She was great, talkative, informed of us the happy hour deal and prices on drinks. I decided to try the pineapple mojito I believe it was (if I remember correctly) and honestly the drink was not that great, I still drank it. But honestly thankfully it was happy hour and it was only six bucks because I would have never paid full 12 dollars for it. We also decided to split the buffalo chicken tenders. Again not the greatest... the tenders weren't anything special and the buffalo sauce was a little weird tasting. I had to try and cover the taste with the ranch dressing.

Overall the food/drinks weren't that great and I honestly don't think I'd spend that kind of money there again for the quality of what I received. But I will say the servers were great so I give them five stars for sure. But the quality of food and prices not so much.

## Mango's – Trip Advisor

**Overall Rating – 4.5 Stars 1593 Reviews**

5 Stars – 525

4 Stars – 290

3 Stars – 96

2 Stars – 40

1 Star – 46

### Top 10 Reviews

Shaival K. 2 days ago

**4 STAR** – The place delivered in terms of salsa lessons and live band and dancing. My wife and I really enjoyed our instructor although wish we had more time to practice with music.

The live dancing was SO good! Talented performers, rhythmic music, ear catching singers.

The quality of drinks and food would be the Achilles heel.

Overall we had a lot of fun!

Kalieandkhloe 1 week ago

**4 STAR** – We went to Mangos on a fri & sat night. Lots of dancing, drinks and beautiful people. We didn't try any of the food. The one thing we didn't like was the drinks at the bars have the gratuity already included, none of the bartenders notified us of this. That's probably the one thing we didn't like and felt like it's a tourist trap.

Sasa P. 1 week ago

**5 STAR** – I really liked it there, I had so much fun with friends that I have a great desire to come back again. A perfect atmosphere, beautiful waitresses and very good music!

Gisellecustodio 1 week ago

**5 STAR** – Every time I go to Miami I go to Mango's . Good energy . The show is fabulous everyone should go to Mango's at least once in your life . I go back every chance I get . Big smiles very welcoming good energy . Thank you Mango's for always showing me a good time.

MartinJ207

**5 STAR** – A bit expensive but for the rest A Nice club to go out ! The dj plays his beats and everybody enjoys. The waitresses look stunning and sexy but are absolutely correct.

Candy S. 3 weeks ago

**5 STAR** – Super fun with lots of cocktails, dancing, floor shows and great Cuban and American food. Speciality cocktails are a bit pricey but you're in SoBe and expect it. The costumes are fabulous, the wait staff is very attentive and there are lots of areas to wander, dance and sit to enjoy the night!

Pradip 3 weeks ago

**3 STAR** – Drinks are pricy 17 dollars for a cocktail. Dancers are good. Food is pricey. Ball and Chains nearby had also good vibe. South Beach is always fun. Use a Uber.

AnnieTigers 3 week ago

**4 STAR** – Great atmosphere where the waitresses and servers dress up in costume and dance. You could spend quite some time here watching the show and enjoying yourself. My husband and I visited and enjoyed watching the dancers and a couple of cocktails. If you are looking for something to do in South Beach this is a good option

DickDoesTh... 3 weeks ago

**3 STAR** – I was really looking forward to going to Mango's after reading some reviews but really I find it hard to give it much praise. The show itself was a few of the bar staff dancing on a small bar/stage and then some more structured dance routines. Some were good but for the most part weren't all that enthusiastic and many routines looked out of sync and very simple. We just went for drinks which were good but on the expensive side.

I guess it's trying to be like the Mexican coco bongo but was the ugly cousin at best.

SSaraii 3 weeks ago

**2 STAR** – My husband and I were in Miami for our anniversary. I booked dinner for 8pm. Quick & easy. I received the email that I would get 25% off in salsa classes for booking at Mango's. I did not hesitate so I went ahead and booked salsa classes as well. It was a misunderstanding from both their part as mine. I should of called to book instead of through my phone. So if you're booking, I highly recommend to book over the phone. Anyway, we show up at the place around 7:50pm. I asked where I needed to go for dance classes & after for my dinner. The lady up front told me that I had booked two different things at the same time. That Mango's had nothing to do with my dance classes, that it was a different company. So it was either miss most of the dinner and show and have dance class... or miss dance class and have our dinner. We did not get our money back. The owner/manager was nice to give us "credit" to use on food & drinks, but you really can't eat & drink that much. Normal plate for me was only \$12 and about the same for my husband. Im not a drinking person. So it was a waste of money. Next time I will only go for the dancing. Too much money when I could of just paid to enter and would have been able to see all the dancing from anywhere in the building. Disappointed.

## La Baguette – YELP

Overall Rating – 1 Stars 597 Reviews

5 Stars – 7

4 Stars – 5

3 Stars – 12

2 Stars – 35

1 Star – 538

### Top 10 Reviews

Edwin A. 8/24/2017

**5 STAR** – I had my friend visit from New York to South beach for the first time and we were walking thru this venue as any other. A very charming hostess approached us in a very unique non pressured way and although we didn't immediately sit we felt it was ok to continue walking. No sourness.

We returned searching for miss charmer and requested to be seated specifically by her. She sat us and my New Yorker was stunned on how charming and ladylike the waitress attended. Very professional and even to the point that the manager ensured we were well attended.

I want to thank this place so much for making our night so special. From our waitress, to the manager to all those who were working that night...superb service.

I hope that when I return we can get the same service.

Danielle C. 10/14/2017

**1 STAR** – We have been here for several days and had several extremely wonderful dining experiences. This place was a disaster. We asked for ice water and the person brought us a bottle of acqua panna. When we said that we just wanted tap water, he insisted that Miami's water is too contaminated to drink and stated how bad that would be for our child. I was stunned and ended up accepting the bottle... which cost \$10. Some quick research confirmed my suspicion that Miami tap water is just fine to drink.

The food was delivered quickly but it was pretty gross. When we got the bill, I quickly noticed that he charged us for a virgin daiquiri (\$15) instead of the strawberry smoothie (\$10) that we ordered for our toddler. When I challenged this charge, the server tried to argue that it was the same. I insisted that the price was lower and he did then correct the bill.

It really soured our experience to feel swindled and have the need to argue about the cost of our food. I'm sure that many folks have missed overcharges... especially after a few drinks!

Niamh C. 10/1/2017

**1 STAR** – Terrible everything. Food is from frozen and not defrosted even correctly. Wish I had checked yelp first.

Just got the bill they charged us 70 dollars for two 5.75 meals and then when I asked them why they hadn't warned us that a small mimosa was 25 dollars they said well you should know.

Caveat emptor my a\*\* this place is terrible

Miko G. 9/27/2017

**1 STAR** – Well won't really mean anything but had to rate it one star! F-ing \$20 for a drink! Avoid this place at any cause

Edith W. 10/6/2017

**3 STAR** – Food was OK. They will try to get you to buy 2 drinks get a 3rd one free when u can hardly finish the first one.

Milton P. 7/30/2017

**1 STAR** – WARNING!!!!This place is AN ABSOLUTE SCAM do not go there. All the reviews are correct. They tell you to come in and it is 2 for 1 deals on drinks, LIES. You get the bill and they charge you 100% for every single drink you have. It is way overpriced and terrible service. Such scammers. I have filed a complaint with the Better Business Bureau and disputed the charge with my Credit Card. Please save yourself the aggravation and DO NOT GO HERE!!!

Liz G. 4/22/2017

**1 STAR** – Long over due review, but I just need to say that This place is the true definition of fraud. A TOURIST TRAP!!! Run, run as fast as you can. The "Hot Platter" is trash... microwaved food. And the drinks are water and cheap vodka. RUN!!!

Leo H. 7/21/2017

**1 STAR** – Stay away from this place. The food is of poor quality and way overpriced. A 16oz Heineken draft was \$25 and a large pina colada was \$55.

The worst part about this place is that it uses the lowest form of scam. We ordered three entrees and only the Cobb salad price on the bill matches the menu price. The other two items were way overcharged on the bill.

I wish I read the reviews before sitting down. I would've never gone near this place had I read these reviews.



Eli C. 9/25/2017

**1 STAR – WARNING!!!!** This place is AN ABSOLUTE SCAM do not go there. All the reviews are correct. Went over the weekend with a friend and had 2 mojitos and my bill was \$120.00!!!!  
**ABSOLUTE SCAMMERS!!**

G Pauline M. 7/13/2017

**1 STAR – AVOID THIS PLACE LIKE THE PLAGUE!!! TOTAL FRAUD!!!**

Why is this place still open??? They lure you in with promises of "everything half off" but bills you 100% of everything at the end of your meal, in the hopes that the customer is not paying attention. When called on the deception, they then (1) still overcharge the margarita, which for a BOGO price of \$55 is still pricey for a big glass of essentially fruit juice, (2) claims the "Virgin" Pina Colada is excluded from the 50% sale and is reasonably priced at \$25!!!, (3) marks the rest of the food items at half off, but (4) still expected a 20% tip on the GROSS price of the tab!!! NEVER AGAIN!!!

## **La Baguette – Trip Advisor**

**Overall Rating – 1.5 Stars 1313 Reviews**

5 Stars – 27

4 Stars – 27

3 Stars – 36

2 Stars – 39

1 Star – 527

### **Top 10 Reviews**

Vicki N. 4 days ago

**1 STAR –** Promised half off by hostess. Drinks buy one get one free. \$30.00 for a corona and \$\$ 55 for a margarita. Are they nuts? Bill came and food was full price. What a bunch of scammers. Stay away. 2 sandwiches and 2 drinks. \$174.00 !! Why the need to steal from tourists?

Roberval C. 4 Days ago

**1 STAR –** An attendant caught our attention for the 20% discount on the menu, but the waiter who attends the tables induces you to order other products and when the bill comes to an unpleasant surprise. They charged \$25 for a glass of beer and \$75 for a mix seafood platter. And at the time of paying the bill the waiter still asked for more tip than the 20%. We feel cheated by it. I never go back to this place. Have a lot of attention!

Betty56797 5 Days ago

**3 STAR –** Pay attention to the buy one get one free on drinks. We didn't know the drinks were 27oz Bloody Mary so you probably can't drink but one. They give you a coupon to come back for the

second one but I think most tourist do not return unless staying close in the area. Cost of drink is \$30. Salad was excellent with fresh avocados. Server Carlos was friendly and attentive

Kathrine 1 week ago

**1 STAR** – What a rip off! 30 usd for a beer! And another 30 for my son's non-alcoholic drink! None of this was communicated before the bill came.. they also added 28 for tips and the one person meat dish that we shared was priced at 70 usd!! In addition they had the nerve to ask me to add more tips when I asked how they could charge 30 usd for a non-alcoholic drink, the answer I got was that it's how things work in Miami Beach...

Do not go there! Much better and cheaper places to eat and drink at when in Miami Beach.

May2412 2 weeks ago

**1 STAR** – We were harrassed nightly by the staff as we made our way to and from our nearby hotel. Much too aggressive and inappropriate.

Gergely V. 3 week ago

**1 STAR** – We were pulled in by telling us there was a happy hour on drinks. At the end we got charged 154 USD for 2 drinks. I consider this simply as robbery. Avoid this place, don't fall in the same trap as we did.

Philip C. 3 weeks ago

**1 STAR** – They straight up lie to you at the door. I don't need to even add this review because you can see what everyone else put. Get you to order as much as possible with the promise of it being at 50 percent cost, then go back on their word once you're sucked in. Awful

Deyager01 3 weeks ago

**1 STAR** – I wish I had checked reviews before going here! Me and my boyfriend were walking by and their promoter stopped us. The lady said we've got a 2 for 1 drink special. We should have asked how much before we ordered the Pina Colodas but when have you ever spent over \$100.00 for a total of two drinks? You shouldn't have to ask That's right two Pina Colada's that didn't have high end Rum, as we asked and they only had Bacardi were \$55.00. They tasted virgin so we told the server they needed more rum.

They brought a shot so with the two drinks, one shot and the fee's it was \$102.00

We complained to the manager that they were charging \$100.00 for bottom end Rum. I could have bought two giant bottles for that. It didn't matter he didn't care.

Do not go there as it is a trap of lies for tourists!!!

Nancy 2196 4 weeks ago

**5 STAR** – Most amazing wings EVER! Making me want to take a trip back there just for the wings. Be careful with the drinks, they are HUGE but so is the price tag. Amazing service and environment.

Lianella2407 9/9/2017

**1 STAR** – I wish I could have read their reviews before going there! Me and my husband were walking by and their promoter stopped us. The lady said we've got 50% off ALL the food and drinks menu. When we ordered a corona (which is normally served in a glass bottle), to our surprise they gave us the beer in a normal sized glass and WELL IT DIDN'T taste like Corona at all. We ordered pasta and it was ok, nothing special. The cherry on the cake was when we received the bill. There was NO DISCOUNT, the two glasses of Corona we had ordered were \$20 each and the food bill was \$50 plus service charge, total of \$109. Although, we complained about their lies and bill and constantly asked to speak to their manager, he/she never showed up, resulting in paying the bill.

Do not go there as it is a trap of lies for tourists!!!

## Cala Cafe – YELP

Overall Rating – 2 Stars 174 Reviews

5 Stars – 25

4 Stars – 18

3 Stars – 15

2 Stars – 22

1 Star – 94

### Top 10 Reviews

Jennifer J. 8/14/2017

**3 STAR** – Let me start by saying that my food was amazing. Smoked salmon omelette and potatoes were full of flavor, and I'd probably endure this place again just to have it.

Service is terrible! We had avocado wontons as an appetizer, and it took every bit of 30 minutes to get those. This was midday on a weekday, and we were one of maybe 5 or 6 tables outside. 45 minutes after we ordered, I was finally able to flag down our server and ask about our food. About 10 minutes later it finally arrived. I hate bad service and rude people, so it's a shame that this place has such good food and it's overshadowed by that.

Daioni S. 9/4/2017

**1 STAR** – Let me start off by saying that the silverware and cups were dirty. I had to ask the server 3xx to change my cup and silverware it got to the point that I said I don't want nothing to drink and bring me plastic utensils.

Ok so I had the scrambled eggs with potatoes and vegetables. It was good I'm not going to lie the wait wasn't too long. The server apologizes for the inconvenience.

So my review is only based on the dirty utensils. The location is perfect for people watching. A great view of the beach on the opposite side of the street. I would come back for breakfast next time

Kimmi S. 8/14/2017

**1 STAR** – Smoked salmon and spinach omelette were amazing but it took a little over 45 min for our food to come out in a mostly empty restaurant it was only after we asked after everyone who had come after had all gotten their food. Had the waitress been attentive and not talking to guy next to us as he smoked over 4 cigarettes she may have noticed we didn't have food and when it came out it was far from warm.

Also try the avocado wontons...tasty.

Ratika G. 10/5/2017

**3 STAR** – Came to Miami Beach to celebrate life and was stopped by hostess to eat here. So we did... nachos were sub par as chips were stale. I don't think the waitress really cared when I told her. The champagne mohito was good after adding three additional tequila shots and on par with the typical big glass Miami offers. The manager was great with a faulty charge but I would just beware of getting overcharged or being falsely enticed on Ocean Drive.

Anthony T. 8/8/2017

**1 STAR** – Although the food was tasty, the advertisement in order to order the food was false. The restaurant charged us double the price for for one platter because they last minute tell us that it was "price per person" when no where they told us that it was so when we were ordering and eating. My advice for tourists: DO NOT EAT HERE if you don't want to spend \$200 for a meal that doesn't even fill you up.

In addition, they advertised that all drinks were bogo, but when seated and ordering they said certain drinks weren't part of the deal.

The 50% off is a fake way to real in customer. DO NOT EAT HERE.

:) that's all I have to say

Kevin W. 1/14/2017

**1 STAR** – Cala cafe is a scam. Lures you in with a beautiful exterior and friendly staff, but past that everything was bad. I ordered a drink and appetizers, the waitress then didn't ask and brought me a 32oz drink (drinks are huge, 19oz, 32oz, 45oz)- and it wasn't really that good. Our food came out AN HOUR after we ordered, nobody liked it and we sent 90% of it back. The enchilladas had nacho cheese sauce on them, the crispy tacos were cold and mushy (I think they left them out while everything else was made), the fajitas were just cold shrimp with spices, no vegetables or anything.

Thankfully the management was great and took the uneaten food and untouched drinks off the bill- thankful that the staff

Cala is a terrible tourist trap I got caught in. Go two blocks north to Havana 1957 OR ANYWHERE else , you'll actually enjoy your time!

Abernelle H. 8/19/2017

**1 STAR** – Cala cafe is a scam. Lures you in with a beautiful exterior and friendly staff, but past that everything was bad. I ordered a drink and appetizers, the waitress then didn't ask and brought me a 32oz drink (drinks are huge, 19oz, 32oz, 45oz)- and it wasn't really that good. Our food came out AN HOUR after we ordered, nobody liked it and we sent 90% of it back. The enchilladas had nacho cheese sauce on them, the crispy tacos were cold and mushy (I think they left them out while everything else was made), the fajitas were just cold shrimp with spices, no vegetables or anything.

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Wendy G. 11/20/2016

**1 STAR** – Just hopped off a cruise and decided to spend the day in South Beach before my flight, decided to stop in here for lunch. I definately got roped in because it was during happy hour and they offered a 50% off food discount. However, they got us on the drinks though. Our waitress was "Nadia".

Anyways, we sat outside to get some extra sunshine, a lot of food traffic though and noise from the music and cars. For starters, we got guac & chips, mussels in marinara, and calamari. I got the shrimp tacos, my SO got a chicken burrito and my sister got the skirt steak.

The starters: The calamari was large, crispy pieces, however they topped it with a ton of sea salt, which made it super salty. The guac & chips were basic, nothing to fave or hate on, same with the mussels. The marinara sauce was well done.

Main course: My shrimp tacos were ehh. The tortilla wasn't grilled or toasted, tasted like that were straight out of the package. However, I did just come back from Mexico and had the best shrimp tacos, so I set myself up for failure. My SO ordered a chicken burrito, and they bought him a salmon wrap, and when he questioned it because you can clearly see the salmon, the guy was adamant it was chicken. So he took a bite and called the waitress over, and we went through a whole ordeal and it finally got settled that it was a SALMON WRAP and NOT chicken. So we had to sent it back and he didn't get his meal until after my sister and I finished hers. It wasn't even a burrito, it was a chicken wrap toasted, it had lettuce and tomatoes and dressing, that is NOT a burrito. My sister's skirt steak was interesting, it was extremely tough to cut and also tougher to eat.

Drinks: I get we are on South Beach but I think it is a crime that they charged me \$8 for a ginger ale, when a beer cost \$12. My sister ordered a cocktail, and when the bill came, it was \$30. Mind you, there are different sizes and different prices, we were never told of the sizes so she can pick. Like she ordered, and the waitress was like "Ok, no problem" and decided to just bring the biggest and most expensive one, that honestly is super shitty. And finally, they put in the smallest print that they charge you 20% for service charge, and people probably double tip them all the time.

This place is honestly a crooked establishment. Like I'm from NYC where I've witnessed some shady shit, but this place is honestly just a ripoff.

Ting Ting W. 5/30/2017

**1 STAR** – Do not come here. This place is a scam and the food was awful. We were walking down the street and this place looked decent, so we decided to check it or. The hostess told us everything on the menu was 20% off. It even said that on the board with the menu in large print outside of the restaurant. She also said we get two shots for free off of this shot list. So we decided to go in.

We ordered a beef pasta and chicken Marsala. Both those dishes were extremely salty and the cook on both the meats were overdone and dry. The chicken Marsala was so dry that I had to return it and get a new one. The second one came out much better. We also ordered two shots off the list that the hostess told us.

When we were finished we got our bill and they charged us for both shots and did not give our 20% off the bill. How is it posted everywhere and then they don't forgot to take 20% off the bill??? We called the hostess over and she took our bill to get it corrected, then came back and said we ordered the wrong shots and it was for only one kind of shot not the one we ordered. We told her that she told us to pick anything from the list. Then she took the bill back and finally corrected it. For \$116 for lunch. Not worth it. Tourists always make sure to check your bill!!!

Carey N. 7/22/2017

**5 STAR** – Loved it! Great service, great food! Carne Asada tacos were wonderful. Brother-in-law had the ribs and loved them too!

## **Cala Cafe – Trip Advisor**

**Overall Rating – 6 Stars 664 Reviews**

5 Stars – 264

4 Stars – 70

3 Stars – 43

2 Stars – 27

1 Star – 52

### **Top 10 Reviews**

Alex P. 4 days

**5 STAR** – the food is delicious I loved the attention that the waitress gave me Maria thanks for the free drink

Golffore2001 1 week ago

**2 STAR** – Fell for the trick to get me in for half price food. The food was half price and ok. Really ripped off for drinks \$19 for a daquiri and \$6 for a fountain coke. Asked for refill and it was another \$6. Service was awful and all checks include 20% service charge so what is incentive to provide good service. Suggest you avoid this place.

Fmm1502 9/4/2017

**1 STAR** – I went there with my family and this place is a scam. The waitress Maria convinced us to sit down and eat there by promising 20% off the check and when the check came there were no discount. At first she was super nice. After we sat down, all she care about was to take our order and was very impatient. We felt so rushed and uncomfortable. In addition to that, the food was awful. When the bill came the 20% off was not there. The manager Eleana did not care about our horrible experience and lied her name to me. She did not honored the 20% off. This place is a scam! Please read all other reviews with one star so you can see that this happened to many other guests. This have to stop! This can really ruin the south beach experience.

Silva M. 9/3/2017

**1 STAR** – I had a horrible experience at this restaurant. The waitress Maria offered us 20% off and this was a lie. The bill came at regular price and she stated that the 20% off was only on specials. The manager lied her name to us and did not care about our experience. The kids chicken fingers were as dry as it could be. The manager's real name was Eleana. This whole scam and awful food was the experience we had. Stay away from this restaurant!!!

Kevin D. 8/21/2017

**3 STAR** – Easy access on the street but be careful of He offer of 50% off at lunch times. THIS ONLY COVERS FOOD and then drinks are full price and expensive. Also the 50% off servings are small. \$30 for a nachos and cheese etc which was just enough for one. Cocktails look great and large but paid \$15 for. Virgin colada. Other restaurants in the area are a lot cheaper at \$10 a meal. I would avoid unless money is no object.

Victor D. 8/19/2017

**2 STAR** – The 2 stars are for the kitchen since our main courses were really good with great flavors. However this place lacks of service and supervision. Not to mention leadership... Our "server" did not introduce himself, just took our drinks and food orders at the same time. Another server brought the drinks, the food runner the main courses and we never saw the server again... he was busy entertaining another table of four guys smoking cigars (in a restaurant!), seated on the edge of a chair... we even had to ask another server for our cheque at the end of our meal... Another server was also spotted putting his hands in his hair every 5 minutes and going into his nose! I guess his look is more important than attending to his guests... he should probably be reminded that servers should never put their hands in their face... and hair... Again no one was in charge that night and we even saw a couple walking out after being seated for 10 minutes and no one approaching them nor taking a drinks order... My wife and I are easy-going, but we witnessed so much that night and I cannot remember when last we had such poor service... Basically the Chef and his team are holding this place together, but the front of the house team is immature and a real let down...

Kai K. 8/14/2017

**1 STAR** – My wife's family came down to visit. We stopped to get a bite to eat. We ordered two of the Mexican Combos \$75 ea. and a couple of drinks. When we got the bill, it was over \$500. The waiter tried to tell us that it was \$75 per person as indicated on the menu. The pp is supposed to mean per person. We told them that is not what's on the menu. People, be careful when down here. Most of these people are dishonest! I wonder how many people they get with that one! #touristtrap

Ajdpistons 8/13/2017

**5 STAR** – We went in half-price Sunday. The guacamole is house made and is incredible! Mahi Mahi was very tasty as well.

Aloha\_FIJI 7/28/2017

**1 STAR** – Got here with two friends at 345. Got our food at 4. Pretty mediocre and over-priced. Maybe have a drink here at happy hour is ok. Don't waste your money on this lousy joint.

Diane B. 7/26/2017

**3 STAR** – Too many restaurants on Ocean Drive. This place offered 50% off lunch meal, I guess because it was 5pm, and the restaurant was empty! I told her to be sure because I am not carrying enough cash on me since I went to the beach. I got worried when she was not offering the same 50% to other passing by clients. I ordered angel hair pasta with jumbo shrimp. This meal was found in the fish section and the pasta section of the menu but with 2 different prices. The meal tasted OK, nothing outstanding. The soda drink cost \$6, that's over priced! There were several employees hanging around at the terrace, but I had to wait to ask for parmesan cheese for my pasta.

## **Boulevard Restaurant – YELP**

**Overall Rating – 1 Stars 2Reviews**

5 Stars – 0

4 Stars – 0

3 Stars – 0

2 Stars – 0

1 Star – 2

### **Top 10 Reviews**

Robin R. 8/16/2017

**1 STAR** – This was a total rip off!! Please make sure you ask for a full disclosure on the drinks and food specials. The staff are seriously deceiving the way the present things and the foods mediocre!!!

Porcelian D. 6/23/2017

**1 STAR** – Fraudulent, nasty place. Suspiciously, their restaurants' page with tons of bad reviews disappeared from yelp and this clean and nice page appeared! They robber people for money! They don't include prices for some items. We payed 30\$ for corona glass which they call "pitcher" (in reality a bottle and half of corona). They make false statements about gratuity! Stay away!!!!

## **Boulevard Restaurant – Trip Advisor**

**Overall Rating – 1 Stars 11 Reviews**

5 Stars –

4 Stars –

3 Stars –

2 Stars –

1 Star – 11

### **Top 10 Reviews**

372mariaap 8/8/2017

**1 STAR** – Do not go here complete scam like the rest of reviews said it was. \$65.00 for margarita, service charge is to pay for hotess and kitchen stuff, so you are left with another 18% to tip waiter, total of 40% just in service charge and tips. Stay Away



BS0407

**1 STAR** – I'll make this short because this dump is not worth any more of my time. My wife and I had the misfortune of popping in here to get out of the rain. They said that drinks were 2 for 1. We ordered one frozen margarita and one sangria. They asked if we wanted the large and told them that the small versions would be acceptable. My frozen margarita was not frozen, but had plenty of ice. We each drank about half and I asked for the bill. \$100 later, after questioning the manager with no success, we left.

It was our bad luck that we went to this place because we wanted to get out of the rain. All the other places were teeming with people, while Boulevard was pretty empty on a Sunday afternoon. I suspect that no one ever goes back.

Shame on the BBB for allowing this to go on

I gave Boulevard one circle only because I was not permitted to submit this review with no circles.

KillarneyChick 7/30/2017

**1 STAR** – Do NOT go here complete scam like the rest of reviews. Said it was "Happy Hour" 2 for 1 drinks...verified with the waitress that it was \$35.00 for 2 drinks. Bill came it was \$149.95...another table next to us was charged \$300.00 waitress told them it was \$25.00 for drinks. We ended up calling the police who did not help us at all and they all spoke Spanish and refused to give us any sort of help. Manager and staff are rude and treat you like poo...I don't know how such an establishment can get away with this....service charge upon service charge and then lie to you to get you in the door....unacceptable...!!! STAY AWAY!!!! Do not go here....will be calling the better business bureau on Monday

Kaitlyn J. 7/9/2017

**1 STAR** – went here because they said kids got free drinks and they would give us 30 percent off for lunch. WORST CUSTOMER SERVICE EVER they kept pushing us to get the expensive dishes that were almost 80\$ a dish then we had to wait 30 minutes for our food when there were no other customers and the workers were just sitting around laughing and eating!! overall the food was very salty and bland, but not worth the price, overpriced for the quality of food and service. WATCH OUT because this is where we got scammed, at the end our bill was \$100 for one burger, salad, and a lasagna. The waitress was rude and told us you should leave 18 percent tip and that tip WAS NOT included on the receipt. After we left we noticed on the receipt that there was 3 different percent charges that were included, there was a service charge aka TIP that was 18% and another city and sales tax. So basically we gave them 36% tip for not doing anything and for TERRIBLE CUSTOMER SERVICE! OVERALL PASS BY WHEN YOU SEE ON OCEAN DRIVE!!!!

Melissa O. 6/3/2017

**1 STAR** – We were visiting on business and the original restaurant we wanted to go to was packed so we walked further down to find space for 8 of us.

No wonder it was empty. Terrible service, awful food, overpriced drinks. The large size (or only size) cocktails were \$65!! Definitely not worth it when the ice melts and waters down the whole drink. The

DBA	Address		ALCOHOL	ALCOHOL	Attach to Hotel	Affected by referendum
			BEV. 2AM	BEV. 5AM		
AMARILLO	1052	OCEAN		X		X
THE CARLYLE CAFÉ	1250	OCEAN		X		
IL BOLOGNESE	1400	OCEAN	X			
2K CLEVELANDER LLC	1020	OCEAN		X	X	PARTIAL
OCEAN 7 CAFÉ	660	OCEAN		X	X	
THE PLACE	720	OCEAN		X	X	
KANTINA	834	OCEAN		X	X	
ICON	860	OCEAN	X		X	
A FISH CALLED AVALON	700	OCEAN	X		X	
BETSY ROSS HOTEL	1440	OCEAN		X		
BRIGGS OF SOUTH BEACH INC DBA FAT TUESDAY	918	OCEAN		X		X
CAFÉ MILANO	850	OCEAN	X			
CG TIDES, LLC DBA TIDES SOUTH BEACH	1220	OCEAN	X			
COLUMBUS RESTAURANT, LLC	736	OCEAN		X	X	
VOODOO ROOFTOP LOUNGE & HOOKAH	928	OCEAN		X	X	
DOWN AND DIRTY TACOS AND TEQUILA	1144	OCEAN	X		X	
FINNEGANS WAY, INC.	1344	OCEAN		X		X
TGI FRIDAYS	500	OCEAN		X		
IL GIARDINO	1236	OCEAN	X		X	
LARIOS ON THE BEACH	820	OCEAN		X		
CJ'S CRAB SHACK	600	OCEAN		X		
MADERO STEAK HOUSE	1412	OCEAN	X			
MANGO'S TROPICAL CAFE INC	900	OCEAN		X		X
NEWS CAFE (164 SEAT REST-SIDEWALK-5AM)	800	OCEAN		X		X
LA BAGUETTE	1052	OCEAN		X		
OCEAN HOTELS INVEST CORP DBA CALA CAFE	1244	OCEAN	X			
BOULEVARD RESTAURANT	740	OCEAN		X	X	
PELICAN CAFÉ	826	OCEAN	X		X	
I PAPARAZZI	940	OCEAN		X	X	
OCEANS TEN	960	OCEAN		X	X	
SOUTH BEACH ASSOCIATES, LLC D/B/A SOCIAL CAFE	1024	OCEAN		X		
DBA JALAPENO MEXICAN KITCHEN	530	OCEAN		X		
Starlite	750	OCEAN		X	X	
SUGAR FACTORY OCEAN DRIVE LLC	1144	OCEAN		X	X	
VENUE SOUTH BEACH	1330	OCEAN		X		X
CAVALIER HOTEL MIAMI BEACH	1320	OCEAN		X		
CASA CASURINA	1116	OCEAN		X	X	
WET WILLIES	760	OCEAN		X		X

Highlighted indicates below a 2 star rating

## AMARILLO – YELP

### Overall Rating - 1.5 Stars 257 Reviews

5 stars - 21

4 stars - 3

3 stars - 9

2 stars - 23

1 star - 201

### TOP 10 Reviews

Jordi I. (Manhattan, New York, NY) 4/28/2017

**2 STARS** - The only reason why I'm giving more than one star is because after I ordered a strawberry mojito and received the worst mojito in my life they offer it to change it to another drink, which it was a pina colada what I thought it was impossible to make it bad but they make their best to make a really bad pina colada.

The atmosphere here is really bad, loud nice music but everybody is seated and drinks are expensive and horrible. I will definitely never come back here again.

P.s the only good part of the pina colada was the cherries.

Bobby M. (New Orleans, LA) 9/17/2017

**1 STAR** - DO NOT GO HERE! Food wasn't worth the price and the overpriced drinks were weak. Happy hour was a lie. THEN the check was over priced as well.

Again.....DO NOT GO HERE. KEEP WALKING.

Gregory S. (Richland County, SC) 7/6/2017

**1 STAR** - I honestly don't even know where to begin with this place. The service was slow, the food was mediocre and it was a total rip-off. Our food was half off as promised, but the beverages (prices not listed on menu) were ridiculously expensive! We paid \$20 for 4, 6oz cokes.

To add to the bullshit, we were charged for two burgers and two fries that we did not eat. Because the staff were too busy dancing in the streets we took our bill to the bar where they imprinted (traced the card with a pen on the receipt) the credit card. Honestly ruined our perception of Miami. Would never recommend to anyone!

PS. They add 20% gratuity to your bill even though the service is complete horse shit.

Brad P. (Lexington, KY) 6/20/2017

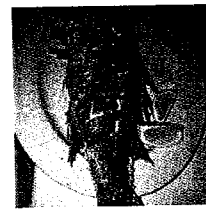
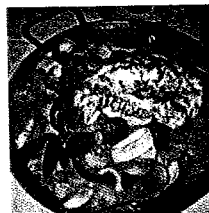
**1 STAR** - 0 star waste of your time.

Do not eat or drink here. Do not eat or drink here. The service is 0 star. The food is 0 star. The chicken will taste worse then your middle school lunch. They will lie about what drinks are buy 1 get 1. And they will ignore you, and over charge you.

Hailey G. (Kissimmee, FL) 10/7/2017

**3 STAR** - One of my favorite spots on the strip. I ordered the seafood paella and it was amazing

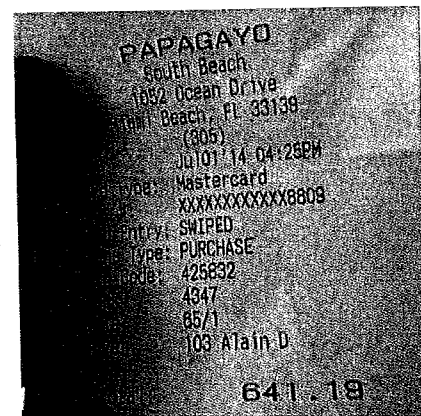
Carolina P. (Pembroke Pines, FL) 9/22/2017



**1 STAR** - They have recently changed their name from Papagayo to Amarillo. Same garbage. \*\*\*Original post 9/6/2014

Was taking family members from Colombia around Miami Beach; showing them all the touristy things and whatnot. Kept trying to persuade them to change their minds about eating at a restaurant in this area. Everyone who is a local knows most Miami Beach restaurants thrive off really stupid tourists, with no prices listed on the menus and an +18% added gratuity. They did not listen to my words of wisdom and were basically raped with no lube. What my aunt and uncle spent at this restaurant would pay off 2 classes at your local Miami Dade College.

The damage? \$641.19



Why don't they have prices on their menus? Because they live off tourists who don't ask for prices. Tourists assume that since this city lives off tourism, they'll be treated nicely. Noooo... they'll be taken advantage of, guaranteed. Take in mind my family members are from Colombia and they don't earn in dollars but in pesos. To put it into foreign perspective, what they paid for lunch at Papagayo's would have paid off a business management semester in Colombia... INCLUDING BOOKS.

Papagayo employs really awful scamming business tactics. Papagayo's is clever enough to know their target audience and know if they put prices on their menus NO ONE would ever eat here; have to compliment the owners for that. While they were eating their lunch, I was perusing through the reviews and complaints Papagayo has on Yelp and basically everywhere else. They did not listen to my advice to avoid this place. I laughed a lot when the bill came. For the remainder of their trip they stuck with homemade food and Chic-fil-A.

ALWAYS trust the locals. ALWAYS trust Yelp. I would only recommend this place if you have robbed a bank and wanted to treat yourself to bad food. The most mediocre seafood I have ever had to be

precise. The seafood did not taste fresh and was dull, average, ordinary, second-rate, inferior and crappy. If I could think of more synonyms I'd continue writing.

Yes, dine-and-dashes are considered theft. No matter HOW BADLY you've fucked up, please pay your bill and never come back. Anyone assuming they can just walk out of a restaurant and not pay a bill which exceeds \$300 should know: Florida Laws - Grand theft is a special term that basically sets the degree of severity based upon the value of the property that's illegally taken. In general, any property taken that carries a value of more than \$300 can be considered grand theft in certain circumstances, and the classification of this crime is a felony in the third degree, punishable by up to five years in prison.

Tonia B. (Romeoville, IL) 8/21/2017

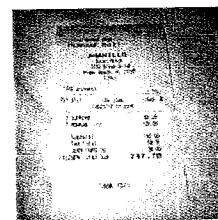
**3 STAR** - The food and drinks were amazingly good! There are a lot of spots to choose from on Ocean drive that pretty much had the same drink special of buy one get one free, and we made sure to take advantage of it. We ordered rum runners and sea food paella, and both were perfectly made to our liking. And let me tell you they did not skimp on the liquor in the drinks, nor the seafood in the dish. By the time we left, we were happy and full. We sat outside where the decor was this bright yellow, with big fans to help with the heat. The waitress was nice and attentive.



James W. (Brooklyn, Brooklyn, NY) 2/28/2017

**1 STAR** - Zero stars if possible

Had an amazing weekend in Miami until I got to this restaurant. We ordered a hookah and one drink and yes that's what we paid for. Please do yourself a favor and do not go there. I still don't understand how these scammers are still in business they definitely should be reported.



Alisa P. (Miami, FL) 8/16/2017

**5 STAR** - We had dinner there 2 nights ago and it was great experience. Place was packed by 8pm, we waited at the bar and was offered complimentary shots of tequila (nice way to start evening, Miami).

Food was fresh and tasty, we had ordered from sharing section steak for four. Servers sign happy birthday to our birthday girl and was very attentive the whole time. Compliments to chef and our host Daniel, we are coming back!

Anand P. (Tempe, AZ) 9/3/2017

**1 STAR** - Don't drink here.. total waste of money.. they will tell you that they will give buy one get one and shots. But when u order, they will say this is valid on small. They are cheater..not ethical people.. avoid going here.



## AMARILLO – Trip Advisor

**OVERALL RATING – 2.0 Stars 533 Reviews**

Excellent – 33

Very Good – 19

Average – 24

Poor – 27

Terrible – 230

### **TOP 10 Reviews**

Marcel (2 days ago)

**2 – STARS** Walking down Ocean Drive we thought this would be a nice place to eat. The atmosphere was okay and the music was good.

Once we sat down we ordered and while waiting I checked Tripadvisor (should have done it before we went in...) and I read about all the ripoffs with the prices.

Well.. the prices were exactly the same as on the menu so no problem there. Only the food was very poor. Pizza was under average and the nachos tasted like monkey butt (please don't ask me how I know the taste of monkey butt).

For people like myself this review has no use since I made the mistake of checking Tripadvisor too late. If you read this in time, avoid this place. There are much better places to eat :-)

Maprabh (Boston, Massachusetts) 6 Days ago

**5 – STARS** Amazing place to visit.. We had tostones and nachos which was great.. Drinks are huge and the server informed me to go for medium as the rest are either too large or too small.. We had hukka and it was perfectly made.. We danced a lot.. The music was mix and so we could enjoy slow as well as EDM music.. We were sitting by the ocean for 3 hours and no one asked us to move out.. Staff is really friendly.. Special thanks to Samil for making us feel so special.. I will definitely visit again.

Alissa (Miami, FL) 8/27/2017

**5 – STARS** This restaurant is one of my favorites at Ocean Drive, they have really good offers for brunch and happy hour, I love the service that they provided me the girls were super friendly giving an excellent customer service. Food is really great too, they have different choices on the menu of all different kinds of cuisine, totally recommend it and I will be back again!

Veronica F. 8/6/2017

**1 - STARS** You guys are the biggest rip off in South Beach, shame on you!! Your cocktails are disgusting...and you scam people by charging \$28 on each "medium" drink (which is literally just a large sugary slurpie with no alcohol) plus a surcharge on your pathetic, slow and deceiving service (which e def up costing \$72 for two (basically non-alcoholic, alcoholic drinks). I WOULD NEVER EVER COME HERE AGAIN. in addition, the guy running the sidewalk is a slime ball.... he might as well be selling shoes or used cars... such a turd. Run away from here as FAST as possible. It's a money pit and you're their next victim

- Response from GM: Scam? Our drink prices are clearly listed on our menu and are comparable to the area. I'm sorry to hear that you did not enjoy the frozen drink. Did you bring this to a Managers attention? We aim to make our customers happy and would have gladly remade or exchanged your drink.

Adrian J. 7/26/2017

**1 – STARS** Place is awful. Waitress talking with people whole night and did not care about tables. Thankfully they include 20% tip in the bill.....

- Response from GM: We strive to make our restaurant a warm and inviting experience. It seems we missed the mark with your visit. I will address this concern with my staff and management. Feed back like yours will help us to get where we need to be.

Manolo M. 7/21/2017

**1 – STARS** Worst place ever! Outside they offer you 2x1 on drinks; but when you ask for your check they charge you their regular price. Don't go in there. Save your money! And the manager; he is just a complete IDIOT! SCAM!!

- Response from GM: I am concerned about your claim of the 2x1 offer as is this not one of our promotions. I know there are many signs from other establishments leading up to our restaurant and it may be confusing. I apologize for any confusion.

Carolina F. (Burleigh Heads, Australia) 7/9/2017

**1 – STARS** Very frustrating, we stopped there just for a drink before new years eve fireworks, Overprice drinks, poor quality.

- Response from GM: I am confused by your "scam" accusation. All of our drink prices are clearly stated on our menu to avoid any confusion. If the drinks are not to your liking, our Manager on duty is always available to help make things right.

Elisa V. 7/5/2017

**1 – STARS** SO frustrating!!! I fell for the classic scam of not checking prices!!!! Asked for a drink thinking the price was based on the what the menu showed.....and whamo, get hit with a bigger bill!!!! Too late once you've consumed the drink!! Would avoid this place at all costs...grab Uber, go down to the liquor store yourself and buy the entire bottle for HALF the price you'll pay here !!

- Response from GM: I am sorry to hear about this. I am certain there was a miscommunication error. I wonder, did you bring up your concern to the Manager on Duty? We never want our customers to walk away unhappy. We welcome you to visit us once again.

Henlad (New York City, New York) 7/4/2017

**1 – STARS** Gave me Malibu twice trying to pass it off as stoli vanilla then when I questioned it they admitted they had none!! ☹ some clowns working in the place! Staff are rude too!!

Dhonest0990 6/22/2017

**1 – STARS** As the previous reviews states this is a COMPLETE SCAM PLACE! they advertise drinks at one price then the SURPRISE YOU with a \$100 bill for only 2 drinks. How is it possible that a margarita is \$50 each and It was all frozen sugar!

From reading the last comment I JUST found out that gratuity was included on the bill, OKAY I BELIEVE THAT AS A RESTAURANT/BAR located in the biggest tourist destination in the city it should state in the bill that gratuity was included, it didn't!! it just said total, that's it.

Another thing, on my visit there was this girl completely drunk and unable to behave/walk herself, how is it possible that an establishment allows this kind of behavior and keep feeding alcohol to the ones who clearly don't need it. It's IRRESPONSIBLE.

Why didn't I talk to management about these issues? Uhmhm how many tourists actually complain to management of a place they are now even familiar with? It's intimidating and that's how we tourists feel, we just want to get out of there!

STAY OUT OF THIS PLACE!!

## The Carlyle Cafe – YELP

Overall Rating - 2 Stars 369 Reviews

5 stars - 20

4 stars - 46

3 stars - 36

2 stars - 61

1 star - 206

### TOP 10 Reviews

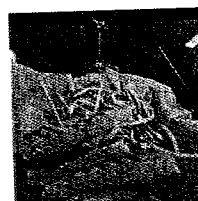
Toni Ann D. (Maywood, NJ) 8/12/2017

**2- STARS** Had breakfast here this morning and wasn't impressed. The portions were small and just okay. Can't complain too much though, It was your typical homestyle breakfast. It's cheap and touristy, so that's what you get.

Also: service wasn't that great. Had to wait long for check and was a little pricey.

Lisa Marie H. (Tucson, AZ) 6/7/2017

**2 - STARS** Fries were served cold, which doesn't make sense because it wasn't busy at all. Ceviche was not fresh AT ALL, in fact im just hoping I wont be sick tomorrow. The drinks are well mixed and the servers were friendly. The chicken sandwich was just "OK" but too pricey.



Unfortunately, this place focuses more on catching the unsuspecting tourist than ot does providing quality food.

Hailey G. (Kissimmee, FL) 10/9/2017

**3 - STARS** Came for breakfast with the family. This was the best breakfast spot on south beach. Food was good but portions were a bit small. The price was good \$6.99 for breakfast



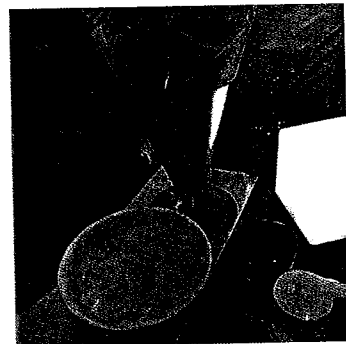
Cathy C. (San Berendarino, CA) 10/20/2017

**5 - STARS** With so many options walking down Ocean Dr, it's hard to just pick one place to eat. The servers weren't pushy and inviting. Our server was great, food came out fast and hot and was really good. We got the OMG breakfast and 2 eggs breakfast and left full and happy. Our bill was also less than expected. We don't drink and ended up getting free OJ with our breakfast which typically costs \$3 alone. Definitely would recommend.



Bettina M. (Bronx, Bronx, NY) 9/15/2017

**1 - STARS** South Beach restaurant promoters are very persistent. When I was just trying to walk by the place I was stopped by a worker from here who tried to convince me to eat here. I had just turned the corner onto the strip and got hounded. Now he was right about all the food and offers being the same on the strip but he promised us free shots if we ate here and we did not receive them the worker didn't even try to make eye contact after that. The food was good but the drinks were over priced and no pricing on the menu. I understand it's Miami Beach you pay for where you visit but at least a heads up that 2 drinks is going to be 60 bucks. Overall I loved the food and drinks taste great but I am still waiting for my free shot, don't bombard me and then not deliver that irritates me.



Rachel P. (Norfolk, VA) 3/15/2017

**3 - STARS** I love brunch food, but something that i really enjoy is FRESH TOAST! This place is south beach had the most amazing homemade french toast, and it was dipped in some kind of corn flake which gave it a crunchy texture. When it comes to food, i'm into spices, texture and overall quality. This place overall was a bit pricey, but considering south beach, it's worth the money!

Alexander A. (North Miami, FL) 10/6/2017

**5 - STARS** The salmon and oysters were amazing!! The service was on point and the atmosphere was entirely relaxing.

Ty F. (Los Angeles, CA) 8/20/2017

**5 - STARS** Had a great time here. The servers and the host were super awesome! The server was such a sweet heart...made sure all our need were met. The host was hilarious very persistent.. we all most past this place up.. However he talked us into staying. I had the BBQ chicken pizza... which was different yet from what I am use to. I would recommend dining here.

Victoria B. (Novi, MI) 8/13/2017

**4 – STARS** Went for \$6.50 breakfast. For the cost, we felt the value was good. I had the blueberry pancakes; 3 medium sized pancakes with lots of blueberries and a small side of fruit that included mango. I was satisfied. Friends had the breakfast croissant sandwich, which has a big slice of ham and cheese. They did comment that the fries were weird, thin, and crispy.

4 stars because the views and food are decent enough for the money, but the facilities (like the bathroom) are in disrepair.

Mike R. (Nashville, TN) 2/15/2017

**3 – STARS** So many awful reviews.....but it was late so we took a chance. It wasn't terrible. It wasn't amazing. I think people forget that this is south beach. You should check prices on things before you order them. Sure, it's buy one get one free on the big ass drinks----but it's \$29 for each one. Not a real bargain. Bud light was 7.99. 2 of us ate and the bill was 99. That included the 20% off and then them adding the service fee. It's a shady thing they do with that service fee. a restaurant in a small town would not last a week trying to pull that..but this is south beach. Things are expensive. You're not in Kansas anymore....or in my case, Nashville.

Overall the food was good. No complaints about the taste of the food or the quality of service.

## The Carlyle Cafe – Trip Advisor

**Overall Rating - 2.5 Stars 833 Reviews**

5 stars - 96

4 stars - 98

3 stars - 55

2 stars - 63

1 star - 188

### **TOP 10 Reviews**

Angela (Paisley, UK) 3 Days ago

**1 – STARS** We ate at this restaurant on the 09/24. We were enticed in by the restaurant manger touting on the street saying everything on the board was 1/2 price including drinks. The 6 of us sat down and ordered only main meals and 1 drink person. 3 other beers were ordered later on. When we received the bill it was for \$375. When questioned the manager had said that we had ordered from the wrong side of the menu and food on this side was full price. When asked about the 1/2 price drinks he said the drinks were not 1/2 price, but buy 1 get 1 free. I asked why we never received our free drinks and he replied because we never asked for them, but still charged for the 3 additional beers we had ordered.

Whilst eating in the restaurant my wife pointed out to me that several customers outside were having



arguments with the manager.

He then took a very arrogant stance, basically saying pay up and get out. His attitude and stance we found to be very threatening, so we paid up and left.

Please if visiting Miami stay well clear for your wallet and safety's sake.

FounderPitss. (Pittsburgh, PA) 1 week ago

**1 – STARS** The hook---half off some menu items, half off drinks. Start with highly over priced food and with half off comes to normal menu pricing. We ordered two half price margaritas to go with lunch. Served in a large glass, supposedly 32oz? --- Questionable.

The catch---\$29.00 for a margarita = RIP OFF.

Bill for two for a half off lunch--65.00 included a 10.00 "service charge"

Tachina (Irvington, NJ)

**4 – STARS** We stumbled upon this restaurant while in town last week. I had the Cuban dish and it was excellent I just wish it was a bigger portion, my BF had the ribs and fries and the ribs are too die for too me anyway. The drinks are the average drinks in south beach that you can find along the strip. The place is pricey so don't come if you don't want to spend. We had 2 meals 1 drink a piece and the bill was about 210.00, the drinks was 40 or 45 piece

Alynnla (Pittsburgh, PA) 8/23/2017

**4 – STARS** We stopped at the Carlyle because we thought it was 50% food and drinks, "happy hour". Well when we got the bill only the food was 50% off. I would never have ordered two drinks that were \$20 each! A simple salad and drinks cost \$115. And they add the tip to every place in Miami - just a little FYI.

Espi (New York City, NY) 8/5/2017

**3 – STARS** Typical touristic cafe in South Beach. Half Price menu is a trap. Order from their normal menu. I had Salmon wrap and it was OK. The staff was friendly and the service was OK.

Rachel W. (Collinsville, Illinois) 8/4/2017

**2 – STARS** Had to send my shrimp back because it wasn't fried, it was soggy. And being pregnant I was upset. Husband ordered fries and they're shoe string fries and they were hard. Wouldn't return.

Sebiztraveler2 (Southeast) 7/17/2017

**5 – STARS** The menu was so long, that I wondered if the food was going to be any good. The Florida avocado salad was possibly the best salad I've ever had. And we have traveled the world. The service was great, the prices were right and the people watching was fantastic.

Ginaadgz (Buenos Aires) 7/9/2017

**3 – STARS** I was a little disappointed about the quality of the food. I think it could be better. It's average would prefer if they charge me more but the quality would be better. I ate over there 4 years

ago and the food was so much better, that is the reason why I came back. They charge you for a Service charge and then at the check there is a place to add the tip. I would love this place get a better quality of the food because the location is great!

Thao T. 7/7/2017

**1 – STARS** We asked for virgin mojitos, virgin !!! And found out they cost 29 USD each ! Just because the waitress didn't ask what size and felt free to bring us a 36 oz glass each... 55 USD per person for a lobster paella, the lobster was overcooked.. 20% mandatory and added to the bill for service Don't be fooled by the waiters and pass your way

Matyas R. 7/5/2017

**1 – STARS** We got one salad one appetizer and 2 huge s\*\*\*y sweet drinks... it was 2 for 1 on drinks and half price food and still payed 83\$ Haha steal deal.

Also the bill said its 60oz drinks.

i poured two of my 20oz cup of water in to the mug, front of the server... to show the server, it was 40oz.

(60oz is a jug of beer)

and asked why are they chargeing me extra when its on the menu 30\$ not 45\$ and she just walked away.

I asked for the manager who was just the same clueless, so no solution..

DONT GO.

I should of go on TripAdvisor before i hit the road, blame on me. Lesson learned.

## IL Bolognese on Ocean – YELP

Overall Rating - 3 Stars 118 Reviews

5 stars - 32

4 stars - 26

3 stars - 14

2 stars - 14

1 star - 32

### TOP 10 Reviews

Vivek D. (New York, NY) 6/13/2017

**4 – STAR** I was staying at the Winter Haven so I decided to come here on my first day for lunch as I had just come in on an early morning flight and was hungry and too tired for searching for other food.

Rather than going full Italian (and maybe getting a food coma and falling asleep), I decided to just get a Veggie Burger with cheese. Burger was good, no complaints from me. I was pretty full and satisfied after the meal.

Yes, food on Miami Beach is expensive, but you'll just have to get used to it somewhat.

Yasmin S. (Paol Alto, CA) 7/24/2017

**3 – STAR** I stayed at Winter Haven and had brunch here on my family's last day in Miami. IL Bolognese offers a nice selection of sweet and savory for brunch and I opted for the French toast. It was too sweet for even me and with the Miami heat hitting me in the outdoor dining area, I filled up before finishing my order.

My family ordered egg dishes which came with flavorful breakfast potatoes. Overall, the food here is pretty average and on the pricy side, but I'd return to try lunch or dinner if I find myself at Winter Haven again.

Emmy F. (Fort Worth, TX) 6/29/2017

**1 – STAR** This is my 2nd time in Miami, this is my 2nd time eating at a restaurant along Ocean Dr, and this is my 2nd time leaving a 1 star review for a restaurant along Ocean Dr. Came here for lunch with our group of five for a late lunch. Hostess said we get a discount 20% off our total, and the menu looked pretty good so we agreed to eat here. We were seated right away and there was an open table inside. The inside is nice, the Lobby to the hotel was right beside the small inside dining space, but there's plenty of covered seating outside, great for people watching.

But alas, just like every other restaurant down the strip, it comes with slow, agonizingly painful service and OK food. A lunch that should've been 1 hr became over 2 hrs, and a lot of it was just

dealing with the check. They said we could pay separate, but didn't tell us that they wouldn't take the 20% bc we paid separate. We argued, and they agreed to do it, but of course it was at least a 30 min ordeal for that alone. It was a huge waste of time coming here, please just go eat some away from Ocean Dr if you have a group of people. All these restaurants are simply traps and you'll end up regretting it more if you go.

Courtney B. (Cambridge, MA) 8/9/2017

**2 – STAR** I had breakfast here while staying at at the Winter Haven, and while the pastries were actually pretty delicious (and very fresh,) this place is not good bang-for-your-buck. The service is a mixed bag, and some of the clientele are pretty obnoxious. That being said, we did eat here twice for the convenience.

Nili K. (Plattsburgh, NY) 10/11/2017

**5 – STAR** Lovely service, the "shrimp and chicken nachos" were heavenly! Nice happy hour deal (1+1 on cocktails, also cocktails a bit cheaper than other ocean drives restaurants). General feeling of a nice place. Overall, very recommend.

Andrea P. (New York, NY) 1/29/2017

**4 – STAR** Not bad considering the venue is in the lobby and front porch of an original deco hotel that never had or at least didn't have a proper restaurant in decades . ( been coming here for over 20 yrs). I guess since Marriott took it over they had to include a restaurant . The best part for me is the very good looking and attentive young Mexican waiter (extra star) who I hope I'll see again tomorrow for breakfast.



TaNesha M. (Atlanta, GA) 6/16/2017

**5 – STAR** We were looking for some good Italian food and this was our spot. The ambiance was very romantic and the outdoor seating was just as compatible. The wait staff was very friendly and really helpful with menu items.

The menu pricing was expected for South Beach Miami. While it wasn't overly priced, it was more on the expensive side. We received very large portions so it made up for the prices.

Very comfortable outdoor seating with overhead fans made it just right for eating and people watching. We ordered the Chicken Parmigiana and the Seafood pasta. Both dishes were really delicious. They both were prepared to perfection.

Our server was a sweetheart! He aided us in making the best selection from their menu.

This was a good selection for some good Italian.

Catalina D. (Sunrise, FL) 8/17/2017

**5 – STAR** This is one of the best places I've had to eat on the beach ! Amazing service ! Chef Manuel came out to greet us ! Very pleasant man ! I had chicken Alfredo very creamy great flavor and my husband had a rib eye very juicy full of flavor ! We also have calamari as an appetizer which was very good as well ! Def recommend this restaurant :)

Chrissy A. (Brownsburg, IN) 10/17/2016

**3 – STAR** We were walking down Ocean Dr and walked by this place. The staff showed my husband the menu and said drinks were 2 for one. I looked at the menu and it was pricey so they said they would give us 50% off.

The food was ok, they used a ton of sauce on the pasta. The staff was nice. I would not have paid more than the discounted rate they gave us though.  
I read other reviews about the automatic charge added on. It is the 18% gratuity and it does mention that on the menu.

Julia H. (San Diego, CA) 5/10/2017

**5 – STAR** Service was great, loved the relaxing atmosphere, especially compared to many other places on Ocean Blvd. They had live music and nice lighting. Lobster bisque was delicious, and the Paella was good too. For those who don't want to eat dinner in a nightclub setting, this place is perfect.



## IL Bolognese on Ocean – Trip Advisor

### Overall Rating – 4 Stars 938 Reviews

5 stars – 327

4 stars – 179

3 stars – 43

2 stars – 13

1 star – 19

### TOP 10 Reviews

Andres T. 2 weeks ago

**3 – STAR** Nice restaurant close to the beach, but quite expensive. Service was good. I had the lasagna and it was delicious, no salad included though.

Gemma B. (Belfast, UK) 2 weeks ago

**5 – STAR** First dinner in Miami and a great choice. Right on ocean drive so lovely view. Food was lovely and plenty of choice to choose from. Expected it to be more expensive but it was good value. The cocktails were also worth a try.

Jen2Ka2 4 weeks ago

**3 – STAR** We were excited to get some good pasta. We had the Bolognese, the truffle mushroom ravioli and the penne Arabiata.

Bolognese and ravioli were good but the penne arabiata didn't taste good. The tomato sauce was way to salty and there were a lot of olives in it. All 3 meals were too oily..The food was super expensive so I was disappointed. I paid 25 dollars for the penne arabiata with 4 small pieces of steaks in it. That's not worth it. Service wasn't that good either. The waitress didn't really understand me. Idk if it was because she didn't speak English very well...ill not visit here again. Sorry.

Don M. (London, UK) 4 weeks ago

**4 – STAR** One of the big issues with choosing a hotel in Ocean Drive or Collins Ave is the extortionate prices they charge for their breakfasts. So many folks staying in such hotels go out for breakfast and you could do far worse than choose this charming little eatery. We ate there a couple of times and the food was well prepared with huge portions. Thoroughly recommended.

Andrea P. (Cape Coral, FL) 8/30/2017

**5 – STAR** Love this restaurant been there a few times and the food as well as the service is always great. Can't wait to go back.

Kevin D. (Binfield, UK) 8/21/2017

**4 – STAR** Located on south beach Ocean drive up towards the end of the grassed area on 14th St. Street parking outside if you are luck or public parking at \$2 per hour or \$20 for 24 hours. Outside the Marriott hot on the corner. Easy access and easy listening music. Reasonable menu especially up to 7pm each day with a selection of pasta, salad, burger etc for \$9.95 plus tax. Everywhere however automatically on the beach add 20% gratuity. Would recommend with a good view of the sea front.

Sarah M. (Montreal, Quebec, Canada) 8/18/2017

**4 – STAR** Came for supper as a party of 5 including my 6 year old. It was Latin night and there was a very talented guitarist playing on the patio. Not too loud, perfect for dinner music. This place is quieter and much classier than most of the strip restaurants. Great dinner specials, we had surf and turf for about 30\$ each. Very good deal and the good was very good, nicely cooked steak and a beautiful lobster tail. My son wanted pasta and the chef accommodated making a child size portion and only charged us 10\$ which was great because what he wanted was not on the menu. Nice drinks and beautiful dessert. Highly recommend and will return!

The Pool Boy (Hebron, Kentucky) 8/13/2017

**5 – STAR** Came here before we left on a Sunday for brunch. Leo served us and he was fantastic. He recommended the scrambled egg sandwich and it was impressive, both in size and quality. Probably the best value in South Beach! Scrambled eggs, avocado, tomato, bacon...plus hash browns on the side.

Will definitely come back here next time we visit Miami!



Richie K. 8/13/2017

**5 – STAR** The scrambled eggs breakfast sandwich was recommended by our waiter, and it was amazing. You won't be disappointed (but you might want to split it)

Jo L. 7/31/2017

**5 – STAR** Evening drinks with the family. Excellent cocktails, fabulous atmosphere and really friendly staff. We will be returning for a meal.

## 2K Clevelander LLC– YELP

**Overall Rating - 3.5 Stars 983 Reviews**

5 stars - 227

4 stars - 373

3 stars - 182

2 stars - 86

1 star - 115

### **TOP 10 Reviews**

Candace H. (Brooklyn, NY) 8/19/2017

**4 – STARS** I was looking for a place to have some drinks on a Wednesday afternoon after hanging out at the beach. I arrived around 1pm and had a seat at the outside bar area. The bartender was super friendly and attentive. I hate that I forgot her name but she engaged me in conversation and gave me the scoop on what can be expected at the Clevelander on different days such as a live DJ and pool parties.

I chose not to eat here as I wanted to try another place for food; however, the drinks were fantastically strong. On Wednesdays they had a special running on Bacardi drinks which were delicious.

Overall, I'd definitely return for day drinks and people watching. I've walked by the place at night and it was super crowded; nonetheless, I'd recommended the Clevelander for the drinks and prime location for people watching on Ocean Drive.

Glaiza B. (Nashville, TN) 10/16/2017

**3 – STARS** During our little visit down in South Beach, we decided to stop at the bar for 1 drink. It was a Sunday night and it was really busy around the area.

Atmosphere: It was fun! They were playing fun music. There were lots of tables to sit at if you're interested in sitting down and eating. There are people who smoke. So if you're not into that then I suggest maybe sitting away? Not sure if they have a non smoking area.

Cost: 1 drink averaged to about \$13 each and they include gratuity. Not sure if it's a Miami thing, but including gratuity just seems like a rip off. Although our bartender was nice, it just seems strange.

Would I come back? Probably! Seems like a fun place to have a couple of drinks at.

Mona L. (Oakland, CA) 9/17/2017

**1 – STARS** Absolutely the worst hotel motel ever you have to beg for clean towels you have to go to the front and give them your old towels just to get new clean ones the toilet or flooded twice while we were there and they send a guy in the middle of the night to come clean it to come in make all that noise in the bathroom they have horrible water flow in the sink and the shower harsh hard water.



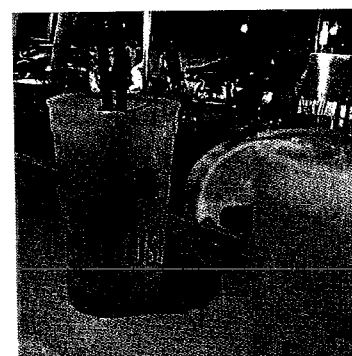
When you decide to get a room here please videotape it going in so that you have account of everything that's in there when we left they actually charge my cousins credit card 200. We never took anything from their mini bar because we bought our own liquor and I believe the hotel just wanted to charge extra on individual cards. Please don't get scammed when they know you from out of town they will milk you for every dime.



Morgan H. (Long Beach, CA) 8/30/2017

**3 – STARS** Bar review only.

My friends and I came here on a busy Saturday night because most places were packed and the Cleveland had no line. We had to pay a \$10/pp cover which seemed steep. I really enjoyed the open air bar right on Ocean Drive. There are 2 bars and a dance floor with a Dj that was playing music that was fun to dance to. The bartenders were not friendly and at one point the female was blatantly ignoring my friend even though she was not drunk and had done nothing wrong.



We enjoyed their Famous Frozens, since they were a perfect refresher on a hot night. I had the Raging Bull which is New Amsterdam vodka blended with Red Bull. You can add a floater (shot) on top for an extra \$2. I give them props for the drinks being strong. The Cleveland is not a bad place to stop in and hang out for a while, if you don't expect friendly service.

Jason R. (Brooklyn, NY) 7/14/2017

**4 – STARS** This place is probably one of the most notable places on Ocean Bar. It's a large outdoor eatery/outdoor club located in the heart of South Beach. I remember years back walking by this place and seeing a huge party going on, lots of people in the pool, music blasting--- and this was during the daytime! I made it a point of emphasis to come here on my most recent visit to Miami.



The left side was for people who wanted to attend the club portion and the right side was patrons who wanted to eat. I had the perfect seat which wasn't exactly Street level, but still was able to people watch and enjoy the sights. The service was ok, the waitresses wasn't very attentive and would disappear for long periods of time. The food was ok, and nothing spectacular, but that was fine. I didn't exactly come here and expect to be blown away by their food.

We ordered a burger and fries and steak with potatoes and asparagus.

Despite the food being average at best; I still had a great time, enjoyed the sights, the music, and overall atmosphere. I also forgot my credit card after I paid my bill here-- I called the next afternoon, they informed me they did have my card and I could retrieve from the front desk of the hotel-- disaster averted by locating my card while on vacation.

In short, I believe if you're in the South Beach area, this is a must do on one evening during your stay.

Eric H. (Lexington, MA) 10/13/2017

**5 – STARS** Except for running for cover when a strong downpour rolled in, this place is perfect. Thursday night football on the wall beside the DJ, a big ESPN STUDIOS sign, and cheap and very reasonable priced drinks. I look forward to returning!!!



Kristen M. (Brooklyn, NY) 7/8/2017

**3 – STARS** Egh. Maybe I'm too New York, too grown, too whatever to get the Cleveland's charm. Maybe I got my fill of Cleveland type antics in college, grad school, and ok yes several years out of grad school. All in all, I didn't feel the spark. The music was good, the service attentive and fun, but the drinks and food were par for the course and too overpriced to make anything worth it.

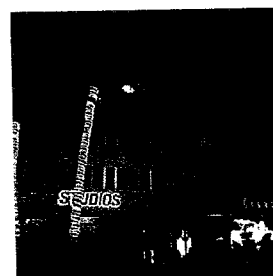


Granted, the people make the Cleveland. Whether you're people watching, dancing in a group, on the fringes or on stage, or having a random convo with someone outside on the street, stay long enough and you'll likely have a memorable moment. That said, everything here feels like it's been done before.... and many times done better. Go because you kind of have to when in Miami. Have a drink, sip it slowly, and keep it moving. Or, go relive your college days, be wild, be crazy, be foolish, and do it up. Just know before you go and your night will be made.

Vivek D. (New York, NY) 6/15/2017

**4 – STARS** This review is for the bar and not for the hotel.

I was here on a weeknight. It wasn't terribly packed, although there was no games on. I was always curious about the bar (and hotel) since ESPN's Highly Questionable is aired out of the hotel - one of the reasons you see the ESPN Studios screen.



They have multiple bars outside along with a stage to dance and a pool. The bartenders were pretty nice and ended up giving me and my buddy a free daiquiri near the end of the night.

All in all, I'd probably come back here maybe if I'm back in Miami and there's a major game. There's also an indoor bar and rooftop bar worth mentioning, even though I haven't been to either.

Hayle C. (Los Angeles, CA) 10/12/2017

**4 – STARS** Not sure how or if there was a cover here but my boyfriend and I got in for free on a Friday night. Surprisingly not as packed as I thought it would be. Pretty empty I guess you could say. The drinks were strong (Tokyo Teas) and the music was good. I'd come back again for the atmosphere.

Jason H. (San Diego, CA) 10/14/2017

**5 – STARS** My favorite place to watch games by the pool. Great service and awesome location. The wait service was fantastic with great scenery. I'd recommend this place to anybody looking for a good pool party environment in South Beach.

Benjamin T. (Atlanta, GA) 10/13/2017

**1 – STARS** This place sucks ass....I came in and started talking to females and they literally pushed me out of their bar for no reason.....WOW....Never visit this place, drinks are expensive as hell and they will treat you like shit.

Greg D. (Delray Beach, FL) 9/16/2017

**5 – STARS** Hurricane Irma knocked out power for a week in Delray Beach so we headed to the Clevelander as refugees for the weekend. Staff and Services excellent - thanks Bri! And you can't be to air conditioning and pool side bar. They treat "locals" right



## 2K Clevelander LLC– Trip Advisor

**Overall Rating – 4 Stars 1,300 Reviews**

5 stars – 396

4 stars – 320

3 stars – 108

2 stars – 34

1 star – 39

### TOP 10 Reviews

Martin\_Boyer 1 week ago

**4 – STARS** If you're looking for a cool place with lots of TVs and a relaxing yet action packed environment to watch your favorite football team this is the place. Open to the public (don't have to be a hotel guest) and located on street level on Ocean Drive. Great drink specials and typical bar food. TVs everywhere. Big screen over Pool. Female entertainment (aka dancers). Excellent service.

Allyson\_A258 (Albany, NY) 2 weeks ago

**5 – STARS** After walking the entire strip at night, the bar that actually stood out as a place I would want to go to was The Clevelander. Its an open-air bar and dance party with huge screens to watch sports or video DJ. We went on a Sunday night and they played a lot of hip hop and pop from the 2000's to current, which we loved. Think old school Jay-Z and Destiny's Child. It was awesome to be outside and be constantly cooled down by the ocean breeze instead of sweating inside a stuffy and hot indoor club.

Marcy\_pan (Cape Town, South Africa) 4 weeks ago

**4 – STARS** Awesome spot for drinks on a sunny day by the pool or simply some dancing at night. A very young crowd, open air scene with good music. average drink prices, food is ok. Always a good time

Shanritar (Toronto, Canada) 4 weeks ago

**5 – STARS** Always a fun time.. prices are good ....music is good ... there is always something going on to keep you entertained

Aecremonini (Boston, MA) 8/27/2017

**5 – STARS** My best friend and I recently went on a cruise to celebrate our respective college graduations, and chose to stay in Miami for two more days of fun before flying home to Boston. Our second night, a friend from the cruise wanted to join us for dinner, so we decided to swing by The Clevelander for dinner and drinks before hitting the town. During the drink ordering process, there was a miscommunication between our friend from the cruise and our waiter--a miscommunication that was initiated by our friend, who did not take action to fix the situation when he had the chance. This resulted in a bill that was way more than I had anticipated. I was buying dinner that night for my best friend and myself, and the "cruise friend" who sparked the issue with the bill did not offer to pay for anything more than the cost of his own meal to help me out (needless to say, his number is now blocked).

To avoid having a meltdown in public, I ran to (what I thought was) a random section of the establishment in search of a restroom. By total chance, I ran right into a gentleman who, noticing my distress, instantly asked if I was okay, and sat me down after I attempted to answer but instead, stumbled over my words and choked back tears. Then, the gentleman introduced himself as Chad, the Hotel Manager. Chad then took it upon himself to assure me that everything was going to be handled, and proceeded to calm me down in the most attentive, genuine manner possible, listening patiently as I relayed the details of the situation. After handing me a bottle of water and taking a few



deep breaths with me, Chad proceeded to wave over another gentleman named Chad, who turned out to be the Food and Beverage Manager. To my relief--and utmost gratitude--both gentlemen promised me that the discrepancy would be amended immediately...and they followed through on that promise, true to their word. If I had never ran into Chad, I would have spent my last night in Miami stressing out, and the city would have become a bittersweet memory for me in the aftermath. But thanks to Chad, I was able to spend my last night in Miami relaxing and having a blast. I've been telling everyone I know this story, and will continue to do so--The Clevelander has my highest recommendation, and I look forward to returning--and seeing Chad--the next time I'm in Miami!

David M. (Wilton, Connecticut) 8/27/2017

**3 – STARS** I bought \$99 open bar tickets for the recent fight night. They're for the rooftop bar at the Clevelander. For South Beach, it's a steal. But, they don't have any rain contingency in Miami. And, after 11 they opened the roof top to anyone.

Umbrellas and better TV placement. And keep the exclusive, well, exclusive.

Victor D. (Belgium) 8/19/2017

**4 – STARS** Music with live DJ, TV, cocktail and snack food for lunch on a hot day in South Beach... Casual spot relaxing for lunch, basic service but pretty fast. We enjoyed it...

Judysreviews (Port Saint Lucie, FL) 8/19/2017

**4 – STARS** If you are planning to stay at the Clevelander to peaceful sleep, you might want to reconsider. However, if you are planing to experience all that South Beach has to offer, the Clevelander is a perfect Hotel for you. The staff is amazing. As for the food, we only had breakfast, and certainly enjoyed it. Good over all experience, in a busy albeit rather noisy hotel. We aren't exactly young, but definitely would return!

Kurupt71 (Fayetteville, NC) 8/13/2017

**5 – STARS** Went with a group of friends and we went to a few venue's on the Ocean Dr. strip one night to experience the Miami Beach nightlife. The Clevelander beat out Wet Willies & Mango's Tropical Cafe. Music was great, drinks were strong; we'd definitely go back.

Ttodd W (Fargo, North Dakota) 8/11/2017

**2 – STARS** Food was good. Service was almost nonexistent. My wife and I ate in the outdoor seating during our stay at the Clevelander. It seemed that because we were not drinking alcohol, and not partying, our waitress was not interested in seeing if we needed anything during our meal. After our food was served, she told us that she was done for the day and would have another waitress take over for us. We made the mistake of paying our bill to give her a tip. After that we were on our own. We asked another waitress for a refill of our sodas...she said that she would tell our waitress which as far as I know didn't exist. Eventually was able to get a refill from another employee.

Probably a decent place to eat for a group of 21 year old dudes who are looking to party. For a couple in their 40's not looking to party down...not so much.

On the flip side, this is a higher review than gave the Clevelander Hotel for our stay

## On Ocean 7 Café – YELP

### Overall Rating – 2 Stars 145 Reviews

5 Stars – 9

4 Stars – 19

3 Stars – 20

2 Stars – 26

1 Star – 71

### Top 10 Reviews

Exodus B. (West Palm Beach, FL) 7/22/2017

**3 STARS** – This is a pretty good place to eat. The service and food pretty good overall. Just people watching was probably the best part. The drinks were good and plenty. Also the seafood was good. BUT it did take a long time to get our food.

Jose S. Ladson, SC 7/7/2017

**2 STAR** – Happy hour at night, don't believe all they tell you.

I do t mind paying if they are truthful about it. These guys will tell you buy one, get one free.

Happy hour drinks are huge. Food is good, but I don't appreciate half truths.

20% tips comes included already, and they give you the ability to tip again. DO NOT FALL FOR IT!

T.J. H. (Cleveland, OH) 1/23/2017

**3 STAR** – We stopped here for breakfast so I cannot speak for dinner. I ordered the Miami special which was large, delicious, and very reasonably priced for South Beach. The french toast and fruit salad were great and probably the highlights of the meal.

Unfortunately the service was pretty bad. Our server was very polite and charming but she went missing for extended periods of time. As in we got 0 drink refills (\$3 for a coffee in a tiny glass means I definitely wanted more than one) and after we were done eating we waited an hour for her to come back so we could ask for our checks. The 20 % gratuity is already tacked on so I'm pretty sure they just don't care if you are waiting forever.

The ambiance and food was really nice though so if you have time stop on in for breakfast! The food prices are a lot better for breakfast than for dinner. If we didn't spend 2.5-3 hours here with a forced 20% tip I'd probably have given this little cafe 4 or 5 stars.

Jessi J. (Englewood, CO) 8/10/2016

**2 STAR** – On vacation with the boyfriend, we were excited for an expensive seafood dinner right on the South Beach "strip". The prices here looked like we would get an excellent amount of seafood, some wonderful drinks.... well that sadly wasn't the case.

We were sorely disappointed. Our waiter was perfectly pleasant, quick to serve our drinks and get anything we need, so I was impressed with that. But the food itself was just meh. The seafood platter that we ordered was mostly rice, so it looked like it was piled high with shrimp and lobster, but it was only a small layer on top of a mountain of rice and peas. Very sad! And the taste was just sorta meh too.

Our cocktails were great though, but holy HUGE! I could barely finish mine, it was bigger than any fishbowl I've seen in Denver. I wouldn't recommended this place to anyone visiting South Beach, as there are so many choices on the strip that I'm sure something has to be better.

Tracy M. (New York, NY) 5/1/2017

**1 STAR** – Who messes up a burger? Terrible!  
Only good thing about the place was the one man "band".

Chad M. (Apollo Beach, Tampa Bay, FL) 3/22/2017

**3 STAR** – The location was great, right on the corner and across from Miami Beach. Outside covered sidewalk seating and upper level outside seating. Prices were expensive, but the food was very tasty! The constant flow of people walking down sidewalk made for interesting sites, as they were dressed in all types of wild and crazy outfits.

The 20% tip is automatically billed, so this does not leave much incentive for the servers to do a very good job. Our server seemed like he tried to do well, but we did not get all that we ordered, and it did not all come in a timely manner. Prices are high and you know that when eating here, so that's not taken into consideration.

The shrimp cocktail had about 6 small to medium sized shrimp on it with dipping sauce. I had requested horseradish be mixed in the sauce for extra spice and kick, and by the time the server finally brought the horseradish out, we had already eaten the shrimp. Even though it was all ordered at the same time.

Drinks and refills were slow to come. Had to request refills a couple of times before anyone would actually do it. Started to think maybe it was self serve on drinks, and almost got up carrying my glass around trying to find a refill station, lol.

The food did take a while to get, and even though we ordered a large seafood platter with lobster, mussels, shrimp, calamari, rice and veggies, the other plate of food we ordered did not arrive until about 10 minutes after that arrived. So 1 person in our party of 4 basically sat and watched us eat while waiting for her plate to finally arrive.

The total bill was about \$260 for our small group, and although the food was excellent in taste, the

poor service and forgetfulness of the staff made this place a 3 star recommendation.  
5 stars for the food and taste, and 1 star for staff performance.

But again, with built in guaranteed tips, why would the staff worry about taking care of the customer, they're getting tipped no matter how poor or excellent of a job they do. Shame on this restaurant for charging automatic tips instead of leaving it up to the customer.

Melissa B. (Henderson, NV) 8/1/2017

**1 STAR** – Thank goodness we only ordered drinks... watered down and so much sour mix .. and expensive...regular \$50 for a 32 oz.. happy hour \$25..

Dianara M. (Revere, MA) 3/25/2017

**4 STAR** – Came here for some breakfast and literally encountered the rudest server in the world. She told us we couldn't change our egg style although they told us "any style" and she never once check on us or refilled our waters. We had to pretty much get up about five times and do things for our self. She also had us get out of the patio to come inside because we were getting complimentary breakfast from the hotel inside of it. Her name was Cecilia and I was insanely displeased with her! Probably shouldn't be in the customer service industry!

Sincerely a very unhappy server/bartender

Camille G. (Piscataway Township, NJ) 1/24/2016

**4 STAR** – We were a group of five, we were able to sit outside near a heater. Perfect

Our server, Andres came over immediately with menus. He introduced himself and made us laugh. We felt we picked a great place to eat.

He kindly explained the two for one deal, we ordered. While our drinks were being made he took our dinner selections.

He was very friendly, which is a value asset in this industry. I strongly feel your happiness at work comes out in your sincere approach and demeanor.

We all enjoyed the selection of drinks and food. He even stopped to check on us several times which was appreciated .

We wanted to include him in our vacation memories, we asked to take a picture with him. I give Andres a five star!!! BRAVO!!

Evelin H. (Round Lake, IL) 6/21/2017

**1 STAR** – Food isn't good at all. Go somewhere else.  
Not to mention service is SLOW and management is VERY rude.

## On Ocean 7 Café – Trip Advisor

**Overall Rating – 3.5 Stars 463 Reviews**

5 Stars – 136

4 Stars – 98

3 Stars – 37

2 Stars – 25

1 Star – 50

### **Top 10 Reviews**

Debbie A. 5 days ago

**5 STAR** – What a fun place to enjoy a taste of south beach. Servers were helpful with drink selection. Drinks had quite a punch and were very worth the price !

Ivelisse R. 8/21/2017

**4 STAR** – The best restaurant in Ocean Drive, especially our waiter Elvis was amazing, the food was tasty and prices weren't outrageous...

Andrea M. 7/20/2017

**2 STARS** – Poor service, overpriced food and an automatic 20% gratuity service charge added to your bill. The Key Lime pie was good, but not worth the price or the wait. Would not go again or recommend to others.

Shanna J. 6/24/2017

**4 STARS** – My friends and I decided to grab a table and do a bit of people watching. The classic mojito was a pleasant surprise and my friends enjoyed their martinis as well. The tuna tartare could have used a bit of help but I'm told the shrimp and salmon were fantastic. Overall great location, decent drinks, and a good menu.

Ana G. (Houston, TX) 6/19/2017

**5 STAR** – Loved how the outside seating was on the sidewalk. I'm a people-watcher so that was fun. This place is not kidding when it comes to fish bowl drinks!! So good! Food was great, staff was nice, location is great as well.

Peter M. 6/15/2107

**5 STAR** – This staff is amazing here. we payed \$50 for ok fake mimosas earlier for breakfast, at another place. But Felicia was an amazing waitress and took care of us and the hostess, Adriana was equally as amazing! Food is awesome and they actually post the prices for once on Ocean Drive! Zero shade.

Lunamia78 6/7/2017

**5 STARS** – This place is amazing .. food was so fresh environment was so funny and very nice happy hour ♥️🍷♥️🍷 loved everything.

Wendee H. (Claremore, Oklahoma) 6/4/2017

**2 STARS** – The location was excellent. The food was way overpriced for the quality. There were not many there at the time and that should have been our clue.

Dessertfly (Desert, CA) 5/23/2017

**5 STAR** – They play some good dancing music. (Spanish/Hip Hop). I had the eggs benedict !!! Loved it and the beach is across the way. Service was good and would definitely go back. Also had a Mimosa with my breakfast! Yes the seating is outside and inside a little crowding. But you get to meet other people and just a friendly nice environment.

Emma R. (Lawton, Oklahoma) 5/21/2017

**5 STAR** – We loveeeeeee the French toast here! Try the Miami Special for a lot of scrumptious food! It was our second time there and the fruit was different each time. Great food and service! My 6 year old loved their bacon!



## The Place 720 – YELP

### Overall Rating – 2 Stars 227 Reviews

5 Stars – 11

4 Stars – 20

3 Stars – 28

2 Stars – 38

1 Star – 130

### Top 10 Reviews

Jessa T. (Miami Beach, FL) 10/8/2017

**4 STARS** – Our breakfast tasted well, because it was well prepared, with good engredients. Service is good. Our food was absolutely delicious.

Ngoc Linh K. (Houston, TX) 8/14/2017

**1 STARS** – The worst quality food and service come with the ridiculously high price. I ordered a seafood dish which had rice, shrimp, crab, mussle and clam. They were all frozen, not fresh, and tasteless. They were even stinking and rotting. I had to throw up the seafood right when I just put it in my mouth. Terrible! And the server never came to serve anything.

NO STAR for it if yelp let me

Derrick S. (Edgewater, Miami, FL) 7/13/2017

**1 STAR** – I sat down for about 10 minutes drank my water and left...

Be mindful and pay attention too on the menu they basically tell you we are taking a 20 percent tip weather you like the service or not so there is no incentive to do great service they know they going to them regardless so im glad they took so long i read the small print and went one black over to Washington and git the same order for less with coffee included no auto twenty percent added.

Brent N. (Los Angeles, CA) 7/3/2017

**1 STAR** – The absolute worst!!!! Ordered an appetizers and drinks. Bill came and because we asked for more chips for our "chips and dip" they charged us \$4 for handful of tortilla chips. Asked them why was I charged, and the manager told me, "You ordered it, you pay for it." I was shocked that this was a response to a paying customer. Then while I was asking her to just forget it, she insisted on staying at my table explaining why I was charged \$4 for a handful of chips for an appetizer that hardly came with any chips for the dip. #scam #scam #scam --- oh and she continued to tell me that since I asked for it I have to pay for it and gave me the middle finger. #CLASSIC ...never returning to this place again!

Jasmine - The manager was horrific, rude, and disrespectful (who sticks their middle finger up at a customer???)

Anna Lia - The waitress was sweet, but unfortunately was affected by this all.

Viviana A. (North Miami, FL) 10/6/2017

**3 STAR** – Food was great if you sit by the sidewalk be prepared for people to look at your food. Otherwise restaurant is great.

Michael R. (Louisville, KY) 9/18/2017

**1 STAR** – BUYER BEWARE: As you will or have read, this place is bait and switch establishment worthy of an investigation by AG. They bait you in with \$9 lunch specials and then when you order it they bring you the standard meal and charge you full price! FIRE THE HOSTESS who worked lunch on 9/18/17!! Back in the early summer she did it then too but I chalked it up to a misunderstanding but she did it to me again too. Based on Google reviews this is a regular thing at this place. As a travel agent, I will be steering my clients away from this hotel/restaurant. Oh, and the drinks.... \$48 for a large margarita. Overpriced and the fare is so so. Service is very poor, had to pretend I was getting ready to leave for them to bring my check. 20% service charge added!!

Ana S. (Riverside, CA) 8/20/2017

**1 STAR** – Honestly, if I could give this place 0 stars, I would. They discriminate after a certain time of the day/evening. I have been here 3 times in the past 4 days and on the last day, they said our friends (who weren't drinking but eating) couldn't sit with us because they weren't 21. I'm spending over \$60 on one drink, for the management to tell me my friends/family can't spend my birthday with them. The food is over priced and not the greatest quality. Their employees and management should have better communication. It's also a discrimination that the employees speak Spanish amongst each other like most of their customers can't understand. Please don't come here and waste your time and money on shitty customer service and watered down drinks. Go next door! It's probably cheaper!

Misha C. (Dearborn, MI) 8/8/2016

**4 STAR** – We did lunch here after the family got overly hungry at the beach. Such a convenient location, like hi hello we'll feed you! It's right there! We dashed over in our coverups and sort of damp hairs completely flustered from the heat. Now maybe my review is a little unjust because we were super hungry and we tend to enjoy almost(almost?) anything when we're hungry. It's like our taste buds have been slightly desensitized so we can forgive here and there, and good becomes great, and great becomes amazing. Forgive my grading skills.

As you can see we ordered a lot, no pictures of drinks but the hubby and I enjoyed 2 maybe three cocktails. The kids sipped on some sweet teas and lemonades. We went around 4pm? Late lunch, big lunch. The clam pasta was delicious, not too fishy, not goopy with the cheese sauce. Just perfect flavor and not a fan of the powdered fake parm but it worked! Licked my plate clean. My son wasn't too crazy about the shrimp violò it was too tomaty but hubby and I liked it. But it is super drenched with the red sauce so expect that marinara. The wraps were good, everything was shared

so thats why I know. The fries weren't the best. The panini was perfect! Cheesy, toasted, you can't go wrong with paninis. We enjoyed our time here and left very full.

Jayme D. (Castaic, CA) 7/28/2017

**1 STAR – CAUTION!!!!** This place SUCKS! Food was mediocre. Hair in almost every item we received. Charge for soda refills! Big drinks SUCK. \$45 dollar for a water down mai tai! Free shots were gross! They charge a service fee and service was horrible.

Spoke to the manager about the hair in our pizza and said they still charge if we received a new one even though it was there fault!

the manager in a small black dress, blondesh colored hair was RUDE.

Never again will we ever go back to this place!

Boris P. (Brooklyn, NY) 7/28/2017

**1 STAR –** Absolutely dissapointed, went there for dinner, ordered a half dozen of oysters, skirt steak and sea food linguine + 5oz lobster. Oysters were poor quality and had no flavor, skirt steak was chewy, never finished it. Pasta that came up to 58\$ because of the sea food, was just ok. Old mussels with sand in it, blend buttery sauce... Bill was ~167\$, tips included, one of the WORST places we've been to.

## The Place 720 – Trip Advisor

**Overall Rating – 3.5 Stars 836 Reviews**

5 Stars – 253

4 Stars – 131

3 Stars – 61

2 Stars – 52

1 Star – 127

### **Top 10 Reviews**

Traveller5804 (Basel, Switzerland) 2 weeks

**1 STAR –** Lousy, lame and overpriced drinks. Forget the "happy hour" 2x1 deal, there are so many strings attached you are pretty sure to feel screwed once you get the check. To be avoided, absolutely.

Lori G. ( Deltona, FL) 4 weeks ago

**1 STAR** – After a great time at the beach, we were looking for somewhere to have lunch. We came upon this outdoor eatery that was advertising Happy Hour specials such as \$9 food selections and 2 for 1 drinks. All drinks types were featured - mixed, beer, and wine. There were NO prices on the drink menu and staff did not offer up that bit of information. My husband opted for a beer, but didn't do 2 for 1. I picked 2 for 1 mango margaritas. The food was alright, nothing spectacular, but it did the trick. At the end of the meal, we received our bill. \$13 for the beer which is a bit pricy, but okay we were dining near the beach. The bill for the margaritas (remember they were 2 for 1) was \$45 !!!!! Are you kidding me?! I expected maybe \$20, but \$45?! We felt very deceived. Had I known the price of these drinks, I would have never chosen them (which is why I am sure they are not listed). My advice is if you stop here to dine and you get drinks, make sure you ask the prices before you order any.

Gabriel G. (San Salvador) 5 weeks ago

**5 STAR** – We were walking down Ocean Drive and were pulled in by the 2x1 Happy Hour. At first, we thought, ok 2 drinks fro \$25, a little steep but lets try it out. They were massive. When we saw the drinks we figured, this is gotta be mostly water and almost no booze. Wrong. They're strong. Prob. best value drinks in South Beach. Get an Uber hahaha

The 25 dolllar Surf and Turf was also great! Would go again!

Ian S. 7/12/2017

**3 STARS** – We came in for pre meal drinks during happy hour. For SoBe and considering the volume of the large cocktails it seemed good value. Friendly service too.

Fiona H. (Plymouth, UK) 6/29/2017

**4 STAR** – AS you walk down Ocean Drive, you will be offered many delights from all the bars, restaurants and hotels. We selected this place as it seemed busy and they also offered us 20% discount - why not! We ordered 2 for 1 mojitos not realising that they were gold fish bowl size, and it wasn't until we got the bill i realised that the price was not indicated on the menu (\$45) - unless i missed it completely! We didn't have a starter but chose fish for our main course. It was cooked to order, hot and presented well. Very tasty and enjoyable. I would say it was a little on the pricey side, but then what do you expect as you are on the main drive! Our attendant also forgot to add the 20% discount offered when we were presented our bill. She commented that everyone is usually surprised by the price of the fish bowl - which kind of confirmed to me that the price wasn't indicated on the menu! Anyway \$132 for 2 mains and a 2 for 1 cocktail! a little excessive - purely for that reason would not return

JohnandKelli (Washington, DC) 6/25/2017

**2 STAR** – With a group, we were flagged down on the sidewalk by staff enticing us with oversized drink menu. Decided to stay for drinks and dinner.

Waitress was very pushy from the start, high pressure sales for everything from drinks to appetizers to dinner specials etc. Every time she approached the table, all of us were put off by her lack of

hospitality and less than subtle attempts to "up sale" everything she could.

"Happy Hour" drinks insanely oversized and novel, but steep in price.

Dinner was good, very nice piece of tuna, served perfectly as requested. Everyone at the table had good things to say about their meal, we have to give credit for this.

When the check came, the waitress insisted the "20% Service Charge Included" written on the receipt was only "for the front of the house", not her. By no means an enjoyable experience solely due to our server.

Tammyp678 (Dallas, US) 6/22/2017

**5 STARS** – The restaurant definitely abides by the pricey rates of the area, but it is SO well worth it. I didn't partake, but their alcoholic beverages were HUGE and everyone around us seemed to savor them. We enjoyed a filet mignon, a burger, and a salad. The steak was beyond tender with a wonderful flavor. My kids didn't even ask for A1 sauce! That should be testimony enough. The burger was very juicy and flavorful and the salad was mixed greens with the right additional of vegetable variety with the perfect balance of vinaigrette. We also liked their breakfast buffet. It was covered by the hotel Beacon, so I am uncertain the price charged. And if the food weren't enough, the people watching is superb! You are right in the hustle and bustle of Ocean Drive with people walking by, nice cars cruising, and the occasional Segway/bus touring. Volleyball games are active across the street. And they end your meal with a complimentary shot.

Dame2007 (Cardiff, Wales) 6/21/2017

**2 STARS** – We fancied a drink whilst walking up Ocean Drive and this place was the closest. We saw it was happy hour on cocktails which suited my girlfriend as she fancied a cocktail.... the deal was 2 for 1 @ \$25. Which we thought was good value.

I didn't fancy a cocktail and asked for a pint of Coors Light. A few minutes later the cocktail and a huge glass of beer was delivered..... I asked why the beer was so large and was told it's part of the happy hour too, and is \$25!

Not happy!! The cocktails fair enough but the beer was a complete rip off!!!!

Beware

TrvlrAtHeart (Randallstown, Maryland) 6/19/2017

**3 STAR** – The service was ok and the food was poor. I paid 16 bucks for a Small patty and individually wrapped American cheese burger. Won't do that again. The hotel appears cute but that seems to be the theme - what's cute isn't always worth it.

Edison F. (Miami Beach, FL) 6/15/2017

**1 STAR** – Beware of \$25 drink prices that are not listed on the menu!! These restaurants that deceive their customers need to be shut down!

## Kantina – YELP

Overall Rating – 2.5 Stars 140 Reviews

5 Stars – 22

4 Stars – 24

3 Stars – 18

2 Stars – 16

1 Star – 60

### Top 10 Reviews

Jo T. (Morgan Hill, CA) 8/31/2017

**5 STARS** – Wow we were so glad we got lured in by their happy hour special! We liked it so much that we came here for dinner two out of our four nights in Miami - all 12 of us! We got the seafood tower which had 3 crab legs, 2 lobster tails, shrimp cocktail, cerviche and oysters - it was half off so it came out to \$50!! All that seafood for \$50 and FRESH! The drinks were yummy and HUGE they were all buy one get one free - two huge glasses for \$25!

The service was AMAZING! They let other people in our party get the second drink since we weren't able to finish both ourselves. I ordered the Pina Colada and then tasted my friend's South Beach Vice and I liked hers better. The server asked me how my drink was and I told her it was very good but I liked my friend's better, and she went and exchanged it for me!! I didn't even ask her to! Now THAT is excellent customer service!! The second night we came for my fiance's birthday and they gave all 12 of us birthday shots!! I wish we lived here so I can eat and drink here everyday!

Tiffany A. (Manchester, CT) 8/29/2017

**1 STAR** – Didn't try the food here but the drinks here are huge and tasty. Only problem was, we asked our server if it's actually \$35 bucks for a 2XL and the other one is free. He replied "yes". Right when we got our check our bill came up to be \$45. We didn't know that it was tax and TIP already included. Automatic 20% gets added to the bill, even if it's crappy service. I think that is totally unacceptable. Customers should have the right to give whatever they chose. I'm also a server and I think that's crazy. We were never warned that they included the tip so my boyfriend added a tip which was extra. The service is very misleading and is basically a scam. I am not going back. Although their drinks were good, there are other places who can't mess it up either.

Dina R. (Kansas City, KS) 7/25/2017

**3 STAR** – 3 stars for Food , 4 stars for drinks , 4 stars for the price, 4 stars for the atmosphere

Came here on a Friday evening to have some drinks with my girlfriend and they had a special going on 2 fish bowls for \$35. Which in my opinion that is pretty inexpensive for south beach.



We were seated in the outdoor patio we had lots of fun they had music playing and drinks were good too. We also got 2 shots and tried there fish ceviche which was a good appetizer.  
staff was very friendly and welcoming here.  
I would definitely come back here again but am not too crazy about the place either.

Carolyn G. (St. Albans, NY) 10/9/2017

**2 STAR** – Food was just OK. I had and order of wings and shrimp enchilado, which I felt was tasteless and portioned pretty small. Wish I would've just did the wings lol... Drinks were horrible our whole table had to return them as they were watered down

Lenin Q. (Miami Beach, FL) 9/1/2017

**5 STAR** – This is probably my favorite place on ocean drive came here twice already. The mahi tacos amazing!  
And they give us free shots every time we come. Ask for Martha she is great.

Lupe G. (Miami, FL) 2/26/2017

**3 STAR** – Came here for breakfast with the husband before heading to the beach. Food and service was good. I ordered the fit breakfast. My husband ordered the grand slam and he enjoyed. His only complaint was that the portion was small.

Heads up, tip is already included. We probably wouldn't come here again just because we know of other breakfast spots that serve bigger portions for our money.

Adrian F. (Clinton Hill, NY) 1/29/2017

**3 STAR** – After walking away from a disappointing experience that left us frustrated at Cleveland we across the street, we walked into here.

We were not in the mood for Mexican food but this was the only one open now.

We sat for 10 mins before we were acknowledge. The staff seem more interested in talking to each other.

The waiter made some suggestions for the food. We had

Beef tacos  
Nachos  
Steak Fajitas  
Margaritas

The food was excellent. So were the drinks. We enjoy the food.

Three stars because we had to call the waiter over when we needed water or anything else. They need to be more attentive.

Alice Eve C. (Los Angeles, CA) 5/22/2017

**3 STAR** – Nice place. We got a 30% discount on all of the food which was nice. Ordered Virgin pinacolada and Mojito .... and couple dishes .... not bad. Capers was missing a balsamic sauce, but not bad ... bruschetta was pretty good too...both of dishes were kind of plain, that's the reason why I'm taking off one star ...

That other star is taken off because they automatically charge you for the tip. You are not being even told about it. So no matter how shitty the service is - they take 15%

Marina S. (Santa Barbara Downtown, Santa Barbara, CA) 8/30/2016

**1 STAR** – Best shisha hookah my Arabic girlfriend has had but very overpriced and over seasoned food.

It was around 3pm when we arrived to Kantina, we were greeted by some pretty girl with plastic laminated menus telling bystanders about their amazing food and "cheap menu"! The music was loud but I was feeling the great vibe.

My friends and I sat down at one of the tables outside, which did not have much of a view of the beach since there were so many cars parked on the side. One of the things that irked me was how the menus had no pricing on it, so that was a pretty big red flag.

We ordered two "best combo's"(which consisted of lobster, chicken, pork, and steak) and a "skinny girl"(which was basically the vegetarian dish). Everything was overly seasoned but cooked the way we wanted. We ordered two Watermelon Fishbowls with Coronas which I couldn't even finish with four grown ass girls! For dessert we ordered two shisha hookahs, and let me tell you, it was one of the BEST shisha my friends and I have ever had!

At the end of our meal, as my friends were getting up to use the restroom, the server nudged me and tried to make us feel bad for not eating all of our badly seasoned food so I told her I was sorry but "we don't really eat much", she said "well I like it when people eat our food, because if not, you're just wasting it". Umm hold up, I'm paying for your food but if I don't feel like over stuffing my stomach and taking it home, I'm just wasting it? I couldn't believe she had the audacity to say that, but I felt bad at the time so I decided to give a \$200 tip even though they already included a 20% gratuity.

So to end things, our bill came up to \$980 + \$200 tip because we didn't know they already included the 20% tip! This was one of the most expensive restaurants we stayed at, even more than the Michelin starred restaurants we ate at!

Amber B. (Hudson County, NJ) 2/17/2017

**1 STAR** – The only good thing about this place is that you get a free glass of champagne if you check in with YELP. Other than that, this place is a tourist trap, nasty and overpriced. I ordered the nachos and those were hardly nachos. The tacos weren't great either and i've had better!

Maybe come here for a drink if that's all. But I would avoid this place. Oh, and the service is horrible!

## Kantina – Trip Advisor

Overall Rating – 3 Stars 226 Reviews

5 Stars – 43

4 Stars – 24

3 Stars – 17

2 Stars – 22

1 Star – 40

### Top 10 Reviews

Scote F. 3 Weeks Ago

**3 STAR** – We sat down at the terrace, the waitress told us there were doing 50% off on the whole food menu so prices were good but 18% of gratuity et 2% resort fee were add on the check. Food was good but nothing amazing. Still with 2 Cuban Sandwichs, 1 Steack Sandwich, and 3 drinks, it was 50\$ which is pretty good deal on Ocean Drive. I think this was due to the low touristic season in Florida but in high season it would be a complete rip off.

Anasiah31 (Albany, NY) 9/5/2017

**4 STAR** – The food was delicious and hot. The service was friendly. Awesome spot for brunch and the ultimate bulldog margarita.

Marc T. 9/5/2017

**4 STAR** – Food was delicious, drink gave me a buzz and the fans kept me cool. This place was great and definitely a spot I will visit again for breakfast.

Jazzy M. 9/1/2017

**5 STARS** – Great steak tacos and bomb drinks. Close to everything and great service!! Right on the beach good music great staff!!

Uc U 9/1/2017

**5 STAR** – Great spot to eat the morning after the night before. The guy was very friendly, gave us some good deals too on drinks. Definitely go here again

Keon J. 9/1/2017

**5 STAR** – The best restaurant on south beach. My boy Melvin was our greeter he was the best ! He made us feel comfortable. The food was amazing and came in a timely manner. Thank you kantina on the beach !

Porcelain Z. 9/1/2017

**5 STARS** – Food was hot! Service was fast! And free drinks ? One of the best for breakfast on Ocean!!! Melvin was great!

Joeloelduro (Miami Beach, FL) 8/30/2017

**5 STARS** – Came here for lunch and dinner. Spent Sunday with the family on the beach. The crazy guy at the door gave us 2x1 drinks and 30% off the food. I had the Mahi tacos and they were delicious. My wife had the lechos Amado and she loved it. Definitely coming back soon. And ask for the free shots.

Selcuk D. 8/30/2017

**5 STAR** – I had burger it was good and big mojitos with my girlfriend we really had fun I'll be back when I back to Miami

Brits\_in\_Shan... 7/27/2017

**2 STAR** – They talk a good game on the street but when you sit down it is like they feel they have got you and don't need to try anymore to make it a good experience.  
Food was ok, overpriced but acceptable. They add a 20% service charge so the staff don't need to try and do a good job, and it shows! It is a classic tourist trap and sadly we fell for it. Never again!

## ICON on Ocean – YELP

Overall Rating – 3.5 Stars 50 Reviews

5 Stars – 16

4 Stars – 10

3 Stars – 6

2 Stars – 8

1 Star – 10

### Top 10 Reviews

Nick S. (Arlington, VA) 6/12/2017

**4 STARS** – If you have realistic expectations for eating on Ocean Drive, this is a great place to do it. Yes, the drinks are going to be expensive. Yes, the service charge is going to be included. Yes, there's going to be someone at the curb trying to entice you to sit down. My wife and I were looking for solid food and drinks and a good spot to sit and watch the world go by, and we got exactly that.

We sat street-side, which was shady and cool, nice on a hot day. We both got "medium" drinks which were still quite big, probably about the size of two normal cocktails. They were \$25 each, but for the size and quality (there was plenty of alcohol in them), that's not so bad.

The service was excellent. Our waitress was very friendly, and when we found out we couldn't order sushi yet because their sushi chef didn't come in until 1:00, she comped us each a free drink while we waited.

We didn't get any entrees, just a collection of smaller things: chips and guacamole, fried shrimp and calamari, fish tacos, and two sushi rolls. The fish tacos were the highlight of the meal, with well seasoned fish and a delicious creamy sauce. All the food was pretty good--maybe a little overpriced, but again, you're eating on the strip, so that's to be expected.

All in all, we had a blast sitting outside, munching, sipping our drinks and people-watching. Don't expect it to be what it's not and you'll have a good time.

Alisa S. (Miami Beach, FL) 6/9/2017

**2 STAR** – We were walking down Ocean Boulevard looking for something to eat, and if you're familiar with the area I'm sure you've been asked by every employee at every restaurant to come in and sit down. That's exactly what happened the icon, and we regret it. The view is nice from the patio, and the servers were very friendly, But that's about it.

They got us in by selling us on some happy hour deal, with discounted food and buy one get one free drinks. After sitting down and going over the menu which has deceiving pricing, it turns out that the drinks are only buy one get one free per person. The food was overpriced, and the seafood salad in our photo was absolutely terrible. It said that it came with crab, there was no crab, there was no dressing, it was plain, with basic low quality ingredients. We also ordered the yellowtail carpaccio, I don't know what they call it but it was carpaccio, and the fish was warm.

We ended up sending the seafood salad back, which they didn't have a problem with. Again, all this place has going for it is friendly staff in a good location. Other than that it's just overpriced low-quality. Won't be coming back.

Lita G. (Boca Raton, FL) 4/28/2017

**3 STAR** – We had brunch and took advantage of the 1 free mimosa. The cost is higher than some of the other choices on Ocean but it is Organic and has a nice food selection.

The 2nd mimosa cost \$12, but not the most expensive place I've been to in Miami.

The food was tasty but not crazy good.

Service is extremely slow but friendly.

Note - 20% tip is included on every bill.

Monika H. (New York, NY) 9/29/2017

**2 STAR** – We had breakfast - Benedict eggs - 18\$ each - plate was small - eggs over cooked with small amount hollandaise sauce , coffee wasn't strong at all - 70\$ for breakfast for two - (eggs , orange juice , coffee X2). everywhere restaurants have special 8\$ for breakfast and I think I would be much better to go eat cheaper and tastier - chairs were wet - we had to go change clothes after that

John L. (Imperial Beach, CA) 9/3/2017

**5 STAR** – Perfect South Beach stop among many along Ocean drive. Great food and best people and car watching.

Brenda C. (Wilmington, DE) 10/31/2016

**3 STAR** – Another restaurant on Ocean with mediocre food at high prices. Went for breakfast with a group. Ordered the "healthy green juice" to start with. When it came out it looked like someone blended lots of celery in a magic bullet for ten seconds. It was very chunky and unappetizing, very disappointing especially at \$9. I tried the yogurt parfait and found the granola to be flavorless and dry (in a cardboard kind of way not in a granola kind of way). My veggie omelette was satisfying enough, but nothing special. The general consensus on the food was that it was ok. Nothing special and certainly nothing I would buy at that price outside of a place like South Beach. our server was very cool and attentive, which stands out in South Beach where bad service seems to be the norm. As far as breakfast goes, this is a decent place if want to be on Ocean.

Mykie D. (Valley Ranch, TX) 4/2/2017

**1 STAR** – They had a girl on ocean drive dancing and advertising a filet mignon special with shrimp and buy one get one free drinks. Being a regular high quality steak eater, I know a filet when I see one. This was more of a patio steak. It was seasoned well and the shrimp were good, but not worth 30 bucks. We ordered drinks for the bogo special not knowing that they were \$25 each and 36 oz. way too much in size as well as well as cost. They tasted as if they were made with the most bottom shelf alcohol possible. We were there when a lot of college kids were on spring break and it seems like they tried to take advantage of that by giving a patio steak but advertising filet and by charging so much for such low quality drinks. The customer service was good though.



Dia F. (Dallas, TX) 7/14/2017

**4 STAR** – The food was a little bland but the drinks were great. Right off of ocean drive so it was fun to people watch.

Shani L. (Alexandria, VA) 2/14/2017

**5 STAR** – Beautiful location full of fun patrons and enthusiastic waiter staff. We decided on the seafood pasta with lobster.

Extremely large portions with fresh seafood. We couldn't finish our meal. We benefited from the 50% off deal during happy hour for around \$70 for both entrees.

Monica G. (Sacramento, CA) 3/3/2017

**3 STAR** – Good huge drinks right on the Ocean Drive in beautiful South Beach. Food is average and the prices as well. We did get in on the happy hours 2/1 drinks. The shocker was the combo appetizer seafood platter that was just mediocre was a whopping \$44 dollars for a little calamari, single crab cake, couple shrimp not worth the price for the quality but what can I say people pay because of the location.

## ICON on Ocean– Trip Advisor

### Overall Rating - 4 Stars 111 Reviews

5 Stars - 45

4 Stars - 14

3 Stars - 3

2 Stars - 4

1 Star - 5

### Top 10 Reviews

Lena B. Yesterday

**5 STAR** – for your professional and kind service, it was important part of that unplanned, night out in the crowd. Joyfully carried out. We were in for wine, turned out we dined. It was surprisingly tasteful. Warm regards

JP F 1 week ago

**3 STAR** – Recently visited Miami with a friend. While walking down ocean drive I connected with a sharp energetic individual named JUAN. Within minutes we were sitting down with two giant GREEN TEA PIÑA COLADAS recommended and personally prepared by Juan. Like we say in New York City.. the green tea coladas hit the spot.

Right when we thought the location was more of a drink spot rather than a restaurant as well. We decided to look at the menu and Juan recommended COCONUT SHRIMP which was so good that we ended up ordering a second round of shrimp.

Juan kept the location energized kindly interacting with all the guests and fellow waitresses as if he owned the place. That attitude is exactly what tourists visiting the area are looking for. I highly recommend this location as your GO TO spot for drinks and food while visiting Miami Beach. I loved the view of the beach, vibe, and energy and not to mention great service. I will definitely be coming back to ICON on my yearly visits to Miami Beach and I will definitely be asking for JUAN.

Claire D. (Rugby) 1 week ago

**4 STARS** – Food was really good and service was great. Location was good for sitting right on the strip to see everything that is going on at night. Staff ensure you are not bothered by anyone. Deals they tell you when you are looking at the board aren't always what they say- was told food was 25% off but wasn't on the bill. Yet drinks were 241 which we didn't get told until finished a drink. Offer I think depends on who was serving you.

Richard J. (Orlando, FL) 2 weeks ago

**4 STARS** – Well situated on ocean drive to watch the world pass by. Friendly attentive staff. We had the sharing seafood platter. Cooked fresh. Good range of seafood all very tasty. And 50% off. Though most places in vicinity offering this

Rieba (Chesterfield, Michigan) 2 weeks ago

**5 STAR** – Cocktails are \$ 25. each. Food was good, but not outstanding. We had breakfast and lunch during our visit and Rod provided excellent service. I get it, it's a tourist place. High priced mediocre food.

NinjaNor (London, UK) 2 weeks ago

**5 STAR** – I wouldn't say this restaurant is anything particularly fancy, you wouldn't be bothered if you missed it. But it is a great spot to grab food on Ocean Drive in all the Atmosphere.

During happy hour cocktails are great value and massive, out of happy hour probably wouldn't bother, but the entire street is pretty much permanently having happy hour so plenty of places to go.

Staff were really friendly but side note a bit pushy on the street but that's kind of the deal down ocean drive.

Brogan D. 3 weeks ago

**5 STARS** – Had two big fishbowl cocktails & food, reasonably priced! Waitress was lovely, great atmosphere, 100% recommend.

A TripAdvisor 4 weeks ago

**5 STARS** – That was our first visit to the area. Stopped for dinner after a nice walk around. Juan was our server & he was great! Very attentive & entertaining! I recommend the food, drinks, and people watching from this great location!!

El\_Tico2014 (Santo Domingo, DR) 8/21/2017

**5 STAR** – Enjoy the ocean breeze on a sunny morning. The tables next to the sidewalk and a very friendly staff were the perfect intro for a great breakfas. Croissant, coffee and real orange juice. Tempting to come back more often. Keep making us happy!

Juan B. 8/17/2017

**5 STAR** – Can't miss up on a great dinning experience in the heart of ocean drive 9th street and ocean dr where the south beach excimer continues with big enormous drinks and fenomenal food choices. Excellent service I love coming back here I feel so welcomed. Thank you again. Highly recommended

## A Fish Called Avalon – YELP

**Overall Rating – 4.5 Stars 487 Reviews**

5 Stars – 258

4 Stars – 150

3 Stars – 38

2 Stars – 26

1 Star – 15

### **Top 10 Reviews**

Mitch A. (Ditmars Steinway, NY) 9/17/2017

**5 STARS** – Best food I have ever eaten in Miami Beach. Yes its pricey but worth every dollar. Im embarrassed bc I forgot our waiter's name, but he is Macedonian and he is super attentive and very cool.

Loved this place and highly recommend it.

Snapper was delicious!!

Amanda P. (Council Bluffs, IA) 9/30/2017

**3 STAR** – I'd probably go with more of a 3.5 review instead of 3 or 4.

The food was better than average but I wasn't impressed with the service at all.

We had the 2 main lobsters & king crab legs. They were pretty good but the calamari and the tiramisu were eh. The drink I had wasn't my favorite - can't remember the name & we had fly's fall in and die in my drink. They "replaced it" by charged me for both drinks.

The lollipop mojito was fantastic and if you're debating on a drink, go with that!

Andrew M. (Aliquippa, PA) 9/2/2017

**5 STAR** – Absolutely one of the best meals I've ever had.

First, the bread and cheese was awesome, and then my meal was seafood risotto. Hot, surprisingly large portion, creamy, and loaded with seafood. It was \$36 and worth every penny. If I'm ever back in Miami, I will try to make it back here to try something else.

Jill M. (Grand Haven, MI) 10/15/2017

**5 STAR** – Very impressed that they would make a dairy-free version of their cavatelli pasta dish for me and it was delicious!

Marc M. (Keller, TX) 7/25/2017

**4 STAR** – A solid 4 stars - if not 5 stars for being the best on this strip of restaurantes touristas. One sign you know that it is good is that the hostess is not on the street trying to capture you for "happy hour". AFCA (A Fish Called Avalaon) offers good food for fair prices.

It is not as big as some of the patios. There are far more seats inside if you don't want to people-watch/sweat-at-10pm-in-july-heat. We sat outside/sweated-like-I-just-ran-here.

Our server, Michael, was from Florence, Italy. He did his best to engage us in Italian through the entire meal. Note that this is not an Italian restaurant, he just wanted to bring his own flair to his job of 10 months. Service was excellent throughout the meal - clearing our plates as we finished, filling our water glasses (a must in the heat) and offering further items.

For food, I had the seared scallops starter. Two medium sized scallops seared with perfect glazing served over a salad with more bacon bit than scallops. For dinner, I had the flounder, which was a really good-size and perfectly cooked. One thing I enjoyed about the food here is that it was not "american-sized". A couple could also easily share several dishes and enjoy more this way.

One interesting tidbit is that it is near the southern edge of the "south beach stroll". So, wait just a minute and you'll see the same people you saw walking south - they turned around and are now walking back north.

Britt B. (Chicago, IL) 6/6/2017

**5 STAR** – If you're stuck in Miami Beach, that's okay. Amidst all the bad food and marginal service, is a place you can actually have a great meal and great service.

A Fish called Avalon was excellent. The service was wonderful, right down to the owner of the restaurant making his rounds to speak with us for the night.

And the food was fresh and well prepared and the presentation was beautiful.

We had a date night appetizers, each one making my smile bigger and brighter.

We ordered the tuna tartar, which was perfectly prepared. It had a sweet sauce over it that I didn't think I'd like, but paired with the tuna, it was pretty good. This dish was refreshing.

We also had the grilled octopus. What an amazing dish! The octopus was cooked to perfection. It was served over a bed of salad, which really helped to balance the flavors.

Moving on, we ordered the scallops and the Escargot.

The scallops were...Wow! Those were sweet and melted in your mouth like butter. It was served over a bed of salad and bacon. Everything is better with bacon!

The Escargot were a fun dish! It was my first time having snails and I enjoyed every moment right down to dipping the bread deep into the buttery goodness on the plate.

We ordered the lobster bisque as well. They separated the bowls since we were sharing. That was really nice, especially once I tasted it. I wouldn't have wanted to share my bowl after putting such succulent deliciousness in my mouth. It was perfect.

To finish our night, we ordered the creme brulee. I am never excited about this anymore since I can make it as well at home, but when they brought this out, I was Sooooo excited! My eyes lit up! Not only was the presentation out of this world, but the way they prepared it gave me a new appreciation for creme brulee. It was a edible bowl with a scoop of creme with a bit of the burnt sugar still on top. I don't want to ruin it...just order it! You will be glad you did.

It's still a loud area. We sat outside, so it was even louder, but our musician was great and we loved people watching...such characters walking by. If you're in South Beach and want a great restaurant with great service, this is your place.

Jim H. (Arlington, VA) 2/24/2017

**3 STARS** – Came here because it had great ratings on Yelp and I wanted a nice place to go before I left Miami. So let's start with what went wrong.

They got my name wrong, and the guy who took my reservation told me 7:00 was the earliest. I showed up at 6 and koodos to the hostess changed my time to six because there was no one there, hmm gotta wonder.

Food wasn't bad, but the lobster was bland. Got the escargot and a lobster entry. Service wasn't bad but wait time was long. Was here more than a whole hour, don't come if your in a rush. Also gratuity is included in the check.

I believe in second chances for restaurants so 3 stars instead of two for waiting a long time for the food and the reservation mixup

Alisa S. (Philadelphia, PA) 8/31/2017

**5 STAR** – Great raw bar offering. Ordered two appetizers, the scallops and the bang bang shrimp - both were delicious. Also had the plateau for two. Between the apps and the plateau we were stuffed. Seafood all tasted fresh. Would definitely return.

Jacob G. (Skokie, IL) 10/8/2017

**4 STAR** – The food and drinks are 5 stars hands down. Our waiter was friendly, but we had to search him out a few times. Also, the restaurant is located in a hostel, so you have these guests walking around with luggage through the restaurant. I found it unique, my wife less so. I cannot recommend this place highly enough. Whenever I return to Miami I will dine there.

Sawyer G. (Palm Harbor, FL) 10/3/2017

**4 STAR** – Everything was super delicious! Had a hard decision deciding were to eat on Ocean Drive with all the rip off restaurants....but this one is definitely the best! Worth every dollar spent! Our waitresses was super nice and attentive!



## A Fish Called Avalon – Trip Advisor

**Overall Rating – 4.5 Stars 1529 Reviews**

5 Stars – 788

4 Stars – 326

3 Stars – 85

2 Stars – 28

1 Star – 27

### **Top 10 Reviews**

Haley K. (London, UK) 2 Days ago

**5 STAR** – This restaurant was fabulous even on a rainy night we were able to sit comfortably outside and listen to the live music!! The cavatelli pasta was to die for and the garlic hummus was a great treat to start, we celebrated a birthday here and the service was awesome! Will definitely recommend :)

Aaronnm 2 days ago

**5 STAR** – Excellent dining spot, not as noisy as the restaurants a bit higher up the road. We dined inside as it was a bit overcast, very nice ambiance. Alex was our server and was super!!!! Steak was cooked perfectly! Highly recommend

Gintuition (Sheffield, UK) 2 Days ago

**4 STARS** – We reserved a table which was ready when we arrived but then a little slow to bring the menus and take the order. I ordered lobster which was ok but my partner had the King Crab legs which was pretty amazing. The wine choice was good but again, nothing too special.

Tony1215 2 Days ago

**5 STARS** – We got a ribeye, Flounder and crab cake. The steak was a perfect medium cooked and juicy. The flounder and crab cake were pretty good. The bread served before food was among the best we every had. Cocktails are also recommended.

CR118 (Abrington, PA) 3 Days ago

**4 STAR** – Very nice meal in this restaurant overlooking Ocean Drive. We ate inside- room is modern and spare but nice. Could have had just a little more light to be able to read the menu. Our Macedonian waiter was excellent (and gorgeous). Food was very good and it was nice to listen to the live music. Would go back.

A\_Baden2014 (Baden, Switzerland) 5 Days ago

**4 STAR** – We hand our eating out with the friends in the Avalon . Great as usual, attentive service, special fish dishes, distinctive and typical Avalon. Unfortunately is INDER construction now and you sit amidst the scaffolding... however the food is great!

Bart A. (Lexington, KY) 1 Week ago

**5 STARS** – Loved my visit for dinner Saturday evening. Everyone was very nice and the service was impeccable. I started with the Spanish grilled octopus appetizer. It was cooked to perfection and on a bed of lightly dressed greens. For dinner I had the grilled swordfish with balsamic mushroom reduction and sauté spinach. The wasabi and ginger were a nice hit of spice with the fish. Key lime pie for desert.

I give them 5 out of 5. The live music on the patio was the perfect addition to the evenings fun as Saturday on Ocean Blvd turned to night. Must try this place!

Monroetravels (Monroe) 1 Week ago

**4 STARS** – Nice seafood restaurant right on Ocean Drive. Nice ambiance, live music outside, perfect for people watching. The food was good, nothing to rave about. Had the crab crusted grouper which was very good. The waiter was very attentive. The reason for not giving it 5 stars it that I felt it was overpriced. There are many other restaurants that serve same quality if not better at lower prices. I guess you pay for the location.

NYColeyano (Kelowna, Canada) 2 weeks ago

**5 STAR** – Unbelievable food with excellent service with Michael  
Went once just my husband and I, then went back with friends.  
We would highly recommend this place.

- Response from GM: Dear nycoleyano,

We're thrilled to know that your enjoyable experience led to not one, but two, evenings with us. Your name us "best restaurant in South Beach" makes us very proud indeed, and we thank you for sharing that. Hope to welcome you again soon.

Warm regards, Pascal Pinault, Food & Beverage Director

2014MUM2Be 9/10/2017

**5 STAR** – Outstanding food - the lobster was incredible.

The staff were very accommodating of young children - there were several groups with small children dining early. There is a decent kids menu available which included a very generous portion of fish.

The live music was fantastic - great music, friendly musicians, loud enough to enjoy but quiet enough that you could still carry on conversations at your table.

Our only gripe was one of the wines we ordered did not taste right, when we queried our server if the correct wine had been poured we felt quite dismissed. Wines by the glass are reasonably expensive at this restaurant and I thought our server could have done more to make this right (luckily my husband isn't as fussy as me and offered to swap).

- Response from GM: Dear 2014Mum2Be,

Thank you for describing everything that you enjoyed about your experience with us. Apologies for the hiccup about your glass of wine. We've reviewed that point with our servers, and appreciate your husband's good-natured reaction. Hope to welcome you and your family again soon.

Warm regards, Pascal Pinault, Food & Beverage Director

## LT Steak & Seafood @ The Betsy – YELP

Overall Rating – 4.5 Stars 44 Reviews

5 Stars – 29

4 Stars – 10

3 Stars – 2

2 Stars – 1

1 Star – 2

### Top 10 Reviews

Michelle C. (Philadelphia, PA) 10/2/2017

**5 STAR** – Five stars for the delicious food and absolutely delightful staff at LT Steak & Seafood! I enjoyed a solo lunch and two breakfasts while staying at The Betsy and I can't think of anything that would have made my experiences better.

For lunch, I enjoyed the tuna tartare and grouper tacos. Both were fresh, light and hit the spot. My friend and I were loving the breakfast which was included with our stay: two eggs, bacon or sausage, toast, fresh juice and La Colombe coffee (Philadelphia represent!). What we loved even more was the \$25 bottomless brunch add-on, with bloody marys, mimosas and bellinis. The juice was so fresh and the cocktails were great.

Service was fantastic and so friendly. I would absolutely recommend LT Steak & Seafood. The meals I enjoyed there were probably my favorite in Miami!

Danny A. (Miami Beach, FL) 10/15/2017

**4 STAR** – The food is always good but overall experience not so much...

We showed up late for brunch on Sunday but the brunch menu was still out for display up front.

We liked the menu so walked in and got a table for 2.

The host showed us to a table but didn't bring menus.

When finally got menus realized it was lunch menu cause brunch was over.

Ordered appetizer and while waiting got a couple of popovers, delicious.

The place was not busy at all but took a long time to get the appetizer, bao bun with short rib, tasty but small.

Wasn't really enthused with the lunch menu so decided to order another appetizer, fried calamari and zucchini, and go to a different place for main course.

Again took a long time to get it, and while waiting, no one came to pour more water in our glasses nor to pick up the dirty plates from our first appetizer.

Finally got the second dish and only then they picked the first plate and didn't replace the small dirty plates as we were sharing the dish.

Not that it's that big of a deal but you expect that from a fine dining restaurant.

Waiter said he was working there for a few years already so also a little bit more is expected from an

experienced waiter like that.

Bill was around 50\$ and 20% gratuity was included.

Not appreciated.

Either way their loss cause usually for a bill like that with good service I leave 30%...

Gauri B. 8/30/2017

**5 STAR** – can't say enough good things about this place, it was THAT good! It's been two weeks since I came here and I'm still dreaming about my steak.

The restaurant is located inside of the Betsy hotel, which is beautiful and super classy. We came for a late dinner in a huge group but we made reservations in advance so we were seated right away (and even though we were 20 minutes late, they didn't say anything!). Our server had great recommendations for wine pairings and even brought out a couple of different scotches for us to try.

I think our eyes were bigger than our stomachs because we ordered way too many sides. I got the wagyu steak (oh my god, so juicy and tender), my husband got the rib eye, and I know a couple of people got fish and sushi. Everyone loved their meals. I would say order one side for two to three people, which might be hard to do because all of their sides are so good.

And how can I forget that bread? Those popovers were to die for!

Two of my friends shared the porterhouse which came with a HUGE tower of shoestring fries. If anyone at your table orders that, just don't order any other potato sides because that will be enough for the entire table and then some.

Would definitely recommend this restaurant to anyone looking for a good steak!!

Navin K. 4/2/2017

**5 STAR** – Went here for an important work dinner this evening, and boy we chose right! The LT is inside the elegant Betsy hotel on South Beach, and though it is not inexpensive, it is well worth it.

We had a 6 pm table reserved and were seated immediately - there were very few patrons at that time. The server came by with sparkling and still Perrier bottles and took our drinks orders, then dropped off what looked like oversized muffins - popovers, he called them.

These popovers were delicious! They were warm and had that just-out-of-the-oven crunch to them. And they contained black pepper and gruyere cheese that gave them a unique flavor. When I opened one up and applied butter inside, I was in foodie heaven!

Our discreet and professional server took our food orders next. I wasn't too hungry after consuming two popovers, so ordered two appetizers instead.

My first appetizer was Charred Portuguese Octopus (\$18). Served with cumin, cannellini bean salad, jicama and chipotle aioli, it was fresh, chewy, and chargrilled to perfection.

My second appetizer was Prime Steak Tartare (\$21), served with whole grain mustard and caper berries.

When this elegant dish came out, I thought they served me the wrong item because it looked so different than what I expected. There was an egg yolk in the middle of what looked like a raw burger patty, a salad on one side of the cold stone serving slab, warm grilled toast on the wooden end.

But the end result was out of this world! I loved mixing the yolk in with the tartare and eating it with the toast, adding in the spicy mustard to give it that extra kick! Another winner from the LT kitchen!

Finally, dessert. I ordered the coconut meringue panna cotta with key lime sorbet sauce (\$12). This was decent but didn't blow me away like some of the aforementioned dishes.

If you happen to be in Miami and want to arrange for an elegant professional or personal dining experience, book a table at LT steak and seafood in the Betsy hotel in South Beach. You will not regret it. Bon appétit.

Joseph C I. 8/18/2017

**5 STAR** – I'm not familiar with South Beach but this place is a class act. They have Yorkshire Pudding for bread it was perfect. The music is very good and the service was fantastic. The steak offerings were what I would expect of a place like this. It was a real plus in my vacation.

Breanna S. 10/9/2017

**4 STAR** – Expensive but worth it, the hanger steak was very very good along with the chicken spot on. The tip is included under "Service Charge" is the only thing that bothered me since it was only two of us and not a large group but every restaurant in the area does it.

Franklin K. 10/6/2017

**4 STAR** – Nice relaxing atmosphere. Upscale dining with a decent amount of menu selections right on ocean drive. Went here for brunch and everything was great from service to food. Had an issue with one meal but was handled very nicely by server and manager.

Ihab A. 8/19/2017

**5 STAR** – The food it's really good I recommend this place  
My server Daived he's the best he recommend some good food for me thank u ....

Lauren H. 6/7/2017

**4 STAR** – Ate here for our anniversary and overall was really impressed with our meal. The popovers were worth the hype and absolutely delicious!

We started with the calamari which was a generous portion and was probably the best we've had. We each got steak. I had the Delmonico and my husband has the filet. My steak was pure perfection, but my husband who got his medium well was a little tough.

I would say the sides were a bit disappointing. I ordered the spiced carrots and my husband ordered



the mashed potatoes. Both were good. Just not worth the price tag. I would have done a salad or another app instead.

The desserts here are amazing! We tried a few during our stay and weren't disappointed with their tres Leches (my favorite we tried was the pans cotta).

Service was efficient and earned the 20% added gratuity

Pamela J. 2/27/2017

**5 STAR** – The B dropped but at least they still have the popovers - hallelujah there is a God. Plus, they offer ample butter for said popover.

Carbs, salad with protein (kale Caesar with seared tuna), plus plenty of buttery Oakey Chardonnay from California made my near \$100 lunch for one outside on Collins exactly what I needed and reveled in today. Thank you guys for being consistent - B or no B.

Love the ambience and the music and the planned events. Congrats on your top hotel accolade recently!

(I apologize for no heavenly popover pic, which I shared with sweet small birds, but my battery was dead)

## **LT Steak & Seafood @ The Betsy – Trip Advisor**

### **Overall Rating – 4.5 Stars 185 Reviews**

5 Stars – 92

4 Stars – 23

3 Stars – 6

2 Stars – 7

1 Star – 1

### **Top 10 Reviews**

Baba1956 1 week ago

**4 STAR** – Great location on ocean drive . You can sit inside as well on the terrace . Menu is diverse, different steaks, fish and super side dishes. All in all too expensive .

Jonathan C. 1 week ago

**3 STAR** – The expectation was greater than the delivery dining at this venue unfortunately. The location of the hotel (The Betsy) is ideal and the restaurant forms part of the lobby set in a colonial style. The dishes were fine... we had chicken and snapper but the menu is way overpriced relative to

the quality of food served. The ambience is not enhanced one bit by the pianist who plays way too loudly or is amplified too much and drowns out the atmosphere... a real shame.

NYCjohnT. 2 weeks ago

**5 STAR** – This hotel is the perfect location to visit south beach ! The rooms are great and the beds incredibly comfortable and the service is top notch !!! The staff is willing to help you with anything you need, our favorites this trip were, Yusey who welcomed us with big smile and very professional at the front desk, and Diana (Waitress) who was super friendly and helpful every morning for breakfast and twice for lunch with a nice smile and very positive attitude .. all the staff is great, but these 2 individuals REALLY MADE OUR STAY THE PERFECT MINI GET AWAY !!! I literally have nothing bad to say about The Betsy Hotel ... GREAT PLACE ALL AROUND!!! A huge thanks to the team of Betsy & LT restaurant , especially to our two favorite people.

Paola A. 3 weeks ago

**5 STAR** – We were a table of 8. The food was amazing. Listen to your waiter on how much to order for your table. The pop overs are delicious. We had tuna tartare, steak tartare and lobster salad for our appetizer. We ordered 4 or 5 entrees. The snapper dish was the best snapper I've ever had. The prices are a little high but so worth it. I would definitely go back to this restaurant. Great roof top bar go before you sit down and eat. Great views.

Nosbiggs 9/5/2017

**5 STAR** – The restaurant has open air table service where I had experienced great service and attention from the staff once with a Bruce green juice based with cucumber and watermelon at \$13.00 and an espresso The bill was a bit high for my budget . And the 20% gratuity that is so prevalent was applied so about 24.00 for a juice a coffee and tip I had heard from several travelers that their steak was on par with Palm Ruth's Chris etc so Labor Day evening I enjoyed a nice meal But nice does not come with a bill close to 100 USD for solo The staff and service awesome but maybe the chef was not on his game as can happen . I would try again but that's due to the staff not He chefs work on this day.

Lope43 9/2/2017

**5 STAR** – Great service from the time we made our reservation. It is an upscale but friendly vibe with nice background music. We were 3 ladies celebrating a birthday. They made sure from the beginning to acknowledge the birthday girl ~we are 49+ so that was nice. We were there for Miami Spice which is a discounted meal and never felt like we were treated differently (some places do.)

I had a red sangria that was tasty. We started with seafood ceviche - fresh & light, My Entree summer squash pomodoro with fava beans was good, the others had the hanger steak and thought it was the best steak they have eaten! We also were surprised with delicious brussel sprouts and eggplant that Cyril brought over.

Dessert went on for a while ~ a beautiful sculpture of meringue flowers over pina colada ice cream on half a pineapple ( I think that is what it was!) then our passion fruit tarts with roasted cotton candy marshmallows came. Everything was delicious! The staff & Cyril made us feel right at home.

SveinGM 8/29/2017

**5 STAR** – Saw the restaurant on the map on my phone, thought to try out a steak restaurant. Walked up, nice staff and not a tiresome person at the podium "throwing" us in. She was sweet, let us check the menu and found us a great table. Server was really nice, had good recommendations and made sure to follow up during the meal. Great food too! Cooked to our liking and great sides.

Steve B. 8/27/2017

**2 STAR** – Since BLT, became LT, menu is inflexible, they keep the BLT POP OVER, but everything else is just lacking. All the good staff have left, the new "manager", Victor has been over promoted and so out of his depth. The personality of a tortoise and has the inability to listen to customers is a major factor in this restaurant losing its rating. The new chef is described as Michelin rated, but has removed fundamental items of vegetables from the menu. The original BLT is now opening a block away on Collins and hopefully they have put it back to how it was, great staff and menu. LT has lost that customer base.

- Response from GM: I am so sorry that your to go order was not up to your expectations. We do have increased our vegetable offerings during the summer and we have also tailored the menu to a more summery feel. I do not know where you have received the incorrect information that the chef has changed. He is the same as before. I hope you give us another try as a guest sitting down in our restaurant. I will be pleased to answer to any of your further comments at [c.amini@thebetsyhotel.com](mailto:c.amini@thebetsyhotel.com). Wish you a prosperous day.

Meriann 8/25/2017

**3 STAR** – I had dinner here and also lunch. Lunch was ok at a fair price, pretty big portions and very nice waiters and maitre. Dinner was instead quite disappointing. I had a steak at 63 dollars and honestly it was nothing special, it simply was not worth the price. I tried the béarnaise sauce and was nothing like the real béarnaise. The bread that is served at the beginning is really good. Service at dinner did not justify the 20% gratuity that you are forced to pay.

- Response from GM: I am glad that you had a good experience at lunch. I am so sorry that we did not meet your expectations for dinner in regards to the quality of the steak and béarnaise sauce. Please feel free to reach out to me at my personal email, [c.amini@thebetsyhotel.com](mailto:c.amini@thebetsyhotel.com) in regards to your diner experience. I will await your email.

Mick W.

**5 STAR** – you will not get a better burger in south beach , the beef just melted awesome burger at a great price

- Response from GM: Dear Nick, thank you for the comments and for taking the time to write this quick note. Cyril Amini

## Fat Tuesdays – YELP

Overall Rating - 3.5 Stars 137 Reviews

5 Stars - 29

4 Stars - 47

3 Stars - 26

2 Stars - 13

1 Star - 22

### Top 10 Reviews

Andrew P. (Mitchellville, MD) 9/27/2017

**4 STARS** – Fat Tuesday is conveniently located on one of the most poppin' blocks of Ocean Drive. I love visiting this place whenever I'm in a "party town", if you will. My most recent experience was on a Friday evening around 8:00 and it was surprisingly empty. Then again, it was still the aftermath of the hurricane, so Ocean Drive in general was unusually empty. No complaints from me though! I enjoy a crowd in a fun environment, but a quiet environment is just as satisfying.


A bouncer outside checked IDs before we could enter. We went up to the bar and used our cups from previous years to get a refill. I had one of those super tall ones, and it was only \$10, and I was quite satisfied! I couldn't help but notice my tall cup isn't an option to buy there anymore... I wonder if it's just that location or all of them? That also meant they didn't have any tall straws either. So my friend and I got our drinks (Hurricane and 190 Octane respectively) and sat at one of the high tables. The "bartender" kept entertaining tunes playing while I figured out how to tackle my drink with a short straw. It was a tad difficult once I got about halfway! Thankfully, my friend finished his first (since his cup was smaller) and I was able to use his cup, and all was right with the world.

My past experiences have definitely been during peak times and I never experienced an issue with slowness or inconvenience. Great job, Fat Tuesday!

Jason R. (Brooklyn, NY) 7/7/2017

**3 STAR** – Disappointed. Back in 2012, you couldn't walk a block without seeing several people on Ocean Drive without seeing a Fat Tuesday's cup. I wanted to visit, but circumstances didn't allow. Hence, on my visit to Ocean Drive on Day one, I made sure to visit. I had finished at Cleveland, and wasn't ready to turn in for the evening and decided to come here. It was about 1AM, and the line outside wasn't too long, but there definitely was a line.

It was \$10 pp to get in and made my way inside. Things went down from there on. The place was packed like sardines and hard to move around. Went and got a drink and proceeded to make my way into a room. Couldn't move, but the crowd was in a frenzy because of the Meek Mill Intro being played, and that's understandable; it's a classic song. However, I had no interest in hopping around or being around this crowded atmosphere. To make matters worse, I dropped my drink and that was my sign it was time to roll out. I spent all of 15 minutes inside, spent almost \$50 bucks between two drinks and the entry fee for both of us-- I got my experience at Fat Tuesday, and it will probably be my last. It will surely be my last coming here in the late hours. I'm Gone (Meek Mill voice)



Dina R. (Kansas City, KS) 5/1/2017

**4 STAR** – I love fat Tuesdays but at this location you have to drink inside and cannot take the drinks outside which was a bummer. But Love the Drinks, Super refreshing and lots of Flavors to choose from .You can add shots to them which is a Plus. location is near mangos on south beach.

Emmanuel V. (Jackson Heights, NY) 10/9/2017

**3 STAR** – Drinks are really GOOOD, You can never go wrong with a Fat Tuesday drink! The place looks crappy inside and pretty ghetto but drinks make up for it, To bad they no longer allow you to leave the establishment and drink in public :/ They killed South Beach

Robyn F. (Melbourne, FL) 9/30/2017

**4 STAR** – Had so much fun. Good music & great drinks! Mardi Gras punch had me lit. Security can be annoying when you wanna chill out front (on their property).

Michael C. (Indianapolis, IN) 7/4/2017

**3 STAR** – This was my first time in Fat Tuesday and I didn't know what to expect because it's biggest competitor, to me, is Wet Willies. They let me taste test a few drinks and I eventually found one I had to have. The Mardi Gras Punch was unlike any fruit drink I've tasted. The drink was amazing and I recommended it to a few other people. Its fruit punch base made it stand out. The only flaw with Fat Tuesdays is the set up, when you walk in, you feel like you're actually walking into a house versus a venue. Other than that, I had a good time at the venue.

TJ (Smyrna, GA) 10/18/2016

**5 STAR** – Come on now! Who doesn't like cold drinks on a hot day? This was my 2nd time at this location but was very familiar with the brand. I have been to about 4 of the other locations so while in South Beach I had to stop by and try them out.

Perfect location on Ocean drive next to the beach and plenty of places to eat. Of course they do offer the usual bar food if you want to eat here. I know when I am in Florida I opt for fresh seafood then drinks after. They do have a small dance floor and tv's to catch football games. I think I may have even seen a pool table there. This place gets pretty crowded so get there early if you can. They do offer outside seating if you like to people watch like I do. You see some interesting characters walking on ocean drive.

Laquanna C. (Queens, NY) 7/26/2017

**5 STAR** – One of my friends told me to come to this location while I was out here and I'm glad I did! I was told to try out the 190 Octane and let me just say that drink is wicked! Lol. I also tried out the Mardi Gras Mash and that's my favorite so far! It's very sweet and definitely the liquor that creeps up on you. I had the large plastic cup and I was drunk when I left out from there. Music was very great plus there's also karaoke. Sidebar: they check id's and they do tell you that you have to finish your drink inside and you are not allow to take them out.

Amber W. (Duluth, GA) 4/24/2017

**5 STAR** – An all time favorite whenever I'm in South Beach. It does get pretty crowded - but it's on Ocean Drive so it's a huge tourist spot. It's next to the beach, and plenty of other restaurants. It gets pretty crowded and rowdy, but hey it's South Beach. It's usually a wait for your drink, but the staff does their best to take care of everyone. There is also a dance floor if you're up to it! They play all the up to date music - so it's really fun once everything starts kicking in! As far as the daiquiris, you definitely feel them! They have so many flavors - and of course you can mix them! My number one that I do is 190 Octane - you won't regret it!

Herman JM. (Santurce, San Juan, Puerto Rico) 8/18/2017

**3 STAR** – Crowded but fun...if you want to get drunk fast this is a good place to go...All you need is one drink with an extra shot

## Fat Tuesdays – Trip Advisor

**Overall Rating - 4 Stars 104 Reviews**

5 Stars - 21

4 Stars - 25

3 Stars - 18

2 Stars - 10

1 Star - 3

### **Top 10 Reviews**

629Denisev (Orlando, FL) 4 weeks ago

**3 STAR** – This bar has music, drinks and lots of loudness. The Drinks are not that good and the bouncers are aggressive. I seen a Fat bouncer throw out a guy for no reason he was helping a girl that was wasted. So you take your chances.

Jatta W. 5/30/2017

**3 STAR** – The drinks were good and my burger I had was well seasoned.. I was happy to get my refill cupped and refilled it through my trip.. the inside of fat Tuesday's wasn't as appealing at it should be.. it was a small dingy looking bar that I thought would have looked a lil bit better than it did.. although the looks of it wasn't what I expected the food and drinks made up for it .. they also need to work on getting a better cooling system.



Roxanne1981 (Chicago, IL) 1/26/2017

**2 STARS** – This place always has good drinks but it looks like a trap house on the inside! They need to close and remodel. The women's bathroom is so scary it looks like a scene from a horror movie or haunted house, I would advise you to take someone with you if you MUST use the facility. This place does not look up to code to serve food so I would NOT recommend eating here also you can no longer get you drink and leave the premises. New rule

Peteivonne (Dallas, TX) 11/25/2016

**4 STARS** – Cool place for a cool drink after spending time in the sun. Lots of people and friendly staff. It's right in the middle of all the action on South Beach.

Andrenalini (Santos, SP) 10/19/2016

**4 STAR** – It is a fun place in many locations, I was in one by ocean drive, good margarita and for the girl amaretto with pineapple.

JustDan91 (Australia) 9/24/2016

**3 STAR** – We paid \$10 to get into here, and i struggle to see why. I paid \$10 to get into Mango's after here - a place with a great atmosphere, staff, decor, drinks, venue, everything. Pay \$10 to get in here, you get drinks pumped from a pre-mix, there is no decor, like everything is plain and uninteresting, the place is run down if i'm honest.

I understand it can be more of a 'pre-party' venue, but I think a bar should warrant a \$10 cover charge. If I were you, I'd give here a miss and go somewhere more interesting for your money.

Bulldozer B. 9/22/2016

**3 STARS** – The staff was very friendly and the drinks strong. We were disappointed to hear the fryer was not working and we could only have salads and burgers. Would not come at night; the crowd during the day was rough come 9pm I can only imagine.

Pamela M (Philadelphia, PA)

**4 STARS** – I go here every time I visit. I take my cup so I can just pay for a refill and then you can take your drink with you. It's plenty of things to do here they have pool table. You can grab a bite to eat too.

Shaylarlene (Hartford, Connecticut) 7/28/2016

**5 STAR** – Fat Tuesdays has the BEST drinks they taste like juice only need 1 to feel nice and their wings are so good my favorite wings on the whole strip

AS1217 (Baltimore, Maryland) 7/24/2016

**3 STAR** – Nothing fancy. Nice selection of frozen drinks with some being stronger than others. Good deal when adding an extra shot I believe it was +\$2 for rail liquor. Overall decent place to drink. Don't think I would order food from here.-didn't trust it. But for drinks yes.

criminals and a much more critical situation was in the making over there so we just left the place in complete shock.

Terry 9/5/2017

**1 STAR** – Worst bar ever. You are lied to. Wish I'd seen the reviews before we stopped here. Do not trust a word from them. Their business model is to rip off as many people as possible on the basis that they are just tourists and won't ever come back. DO NOT give them the opportunity to rip you off. The Miami-Dade authorities ought to know about their unscrupulous sharp tactics.

Whoosh0211 9/4/2017

**1 STAR** – The food was decidedly average and for the price, it should be way better. Most disappointing was the service - terrible, perhaps since they build 20% into the price so there's no incentive to serve customers well. You are lied to about offers to get you in. "Two for one on drinks", bill arrives, no two-for-one there, "oh, it's not for the drinks you ordered". So you ask which ones have it, then told that it's not valid for any more as they're busy (despite it being half empty). Just rude and seem to have better things to do than serve you.

So just avoid it or, if you're very dis-satisfied like we were, ask for the service charge to be removed and leave what you think the service was worth....

Seems I am not alone in my review of this, wish I had read Tripadvisor before and if you do, AVOID THE PLACE!!

## Social – YELP

**Overall Rating – 2.5 Stars 51 Reviews**

5 Stars – 12

4 Stars – 7

3 Stars – 3

2 Stars – 3

1 Star – 26

### **Top 10 Reviews**

Joyti K. 9/1/2017

**4 STAR** – Cuban sandwich was really good. And omg on the french fries!!  
The 2:1 margaritas were okay. Not as potent as Ft Lauderdale but we paid extra coz it was South Beach Miami  
Music was good and the scenery was sexy..

Top it off we got free tequila shots at the end of the meal

KJ 6/9/2017

**4 STAR** – Walking down ocean drive on a Sunday and the noticed the host Nate was very charismatic with getting people to come in. So I was interested in what was the sale.

After being offered a free round of coffee, that's all I really needed to be convinced. They also offered early brunch plate specials for about 5.50\$ too.

Everything came out pretty quickly. Took some time for my server to get to me so just a heads up to be looking out for your section being sat.

Brunch was great however, so I considered this a great buy. Will come again.

Alex I. 5/6/2017

**1 STAR** – Run. This place is total sh\*t. 20% service fee included then they try to extort you for an ADDITIONAL tip. \$6 for a soda, which she refused to refill. The worst service I have ever received in my life- but since tip is already included, they don't have to do anything but ignore you.  
I asked for a pina colada- a small one- I was brought a \$25 bowl. Seriously? Our server, "C.Camila" sucked.  
I wish I'd NEVER gone here. F off.

Jennifer R. 10/4/2017

**4 STAR** – Best food and customer service on the beach. Carmelita was so awesome she even taught me how to hookah being it was my first time. The beach has lots of places like this one but the food is way better then the others

Uneka H. 5/7/2017

**2 STAR** – This place is really just good for drinks ..and good music...THATS IT. We came here on a Friday night (Cinco De Mayo) ..as you can imagine..Ocean Drive was crowded! We walked pass a few places before getting to this one. Once we sat down ..we ordered drinks ..the waiter never asked us the "size" he just automatically assumed we wanted the most "expensive" fish bowl drink.

I also ordered steak tacos (which were not that great) definitely had better. My homegirl ordered shrimp ..(only 5 shrimp came out for \$15). Once the bill came ..there was already an "additional" \$15 service charge ON TOP of the taxes and the bill so we didn't include a tip ..because it was already included. The waiter seemed like he had an attitude that we didn't leave an additional tip ..however it was already included!

I would come back here for drinks and music but nothing else.

Dmitry G. 8/29/2017

**1 STAR** – Stay away from this place! Mediocre food. Overpriced drinks (\$90 for 2 margaritas is ridiculous).

Jenny H. 7/13/2017

**1 STAR** – Ha! Apparently we looked like \$35 piña colada people, because that's what they charged us. I've seen a range of \$25-45 for their fishbowl non-alcoholic drinks. This place is such a rip off it's criminal and I can't believe it hasn't been shut down by the Attorney General yet for being such a scam.

Do yourself a favor and stay far, far away. Food is average at best, and the whole added gratuity, um, hell no, you didn't even deserve that!

## **Social – Trip Advisor**

**Overall Rating – 2 Stars 3 Reviews**

5 Stars – 0

4 Stars – 0

3 Stars – 1

2 Stars – 0

1 Star – 2

**Top 10 Reviews**

Susane 5 days ago

**3 STAR** – We had two green salads, a badly made water pipe, plain water from the tap. No knife, fork or spoon, when salad was already served for five minutes !!!! Total cost (robbery) for this desaster \$71.72 !!!!! KEEP AWAY FROM THIS PLACE !!!!!

Ardi O. 1 week ago

**3 STAR** – Social restaurant was randomly selected by us, while walking on the Ocean Drive searching for dinner options.

Let's start with the service... We were served by an old man, who didn't know much about english language. No smiles, no politeness. He was kind of slow with everything he did - taking an order, ketchup was brought to us within 20 minutes, payment process took even more time.

Actually payment was one of the worst things in this restaurant. Prices were as promised, 20% service fee was already included. After paying by credit card, the old man gave me a check with a pen. I didn't add anything extra there (since 20% was already included). Man gave me a hating look and asked: "Aren't you giving me anything for the service?" We stood up and left, because even 20% was way too much for this "service".

Dishes were good, although fries were dry. Meat was cooked perfectly and was well-seasoned.

Social restaurant's "Bulldog" (the tequila drink with upside down beers) was not icy as it should be and therefore taste was nothing good.

Since there are lots of other restaurants on Ocean Drive, You better choose another one.

Alonso L. 1 week ago

**1 STAR** – Had a nasty experience here. We went for 2x1 drinks on a Friday afternoon. First, no prices in the menu. We decided to give it a shot and ordered two drinks. Catch, we asked for the non alcoholic versions. Once they gave us the bill they charged us full price for basically two juices, making around \$45 including a 20% nonexistent service. Once we complained with the waitress she said it was our fault for not asking first if it was part of the promo, which takes me again to the horrible customer service. Just don't bother coming to this place. There're better options around.

## Kitchen – YELP

**Overall Rating – 1.5 Stars 254 Reviews**

5 Stars – 11

4 Stars – 16

3 Stars – 17

2 Stars – 34

1 Star – 176

### **Top 10 Reviews**

Claudia C. 5/24/2017

**5 STAR** – Some girlfriends and I stopped by the place since we notice they had hookah and we are all hookah fans. A friend and I went straight to the bar and my other 3 friends waited to be sat.

Their waitress sat them and had them waiting for ever only to inform them that they could not order a hookah unless they all ordered a drink from the bar which was ridiculous, one of my friends does not drink! Right before they were about to take off we told the bartender that we were leaving since we were not allowed to order hookah despite 4/5 of us had already ordered drinks. The bartender spoke directly to his manager and the manager made things happen! After that him and the bartenders were very attentive and made sure we had a great experience there. The manager also checked up on us & gave us a few rounds on the house.

Also, the prices are adequate for the location and for the amount of traffic that south beach gets! Waitresses attitudes could improve but overall great experience.

Angel J. 7/23/2017

**1 STAR** – The service was awful and the manager was very rude. The food comes out cold and the rice was dry as heck. They need new management and better service and cooks. The restaurant is called S

Brenda L. 1/25/2017

**3 STAR** – I think this place is called S now. I was debating between 2 and 3 stars. They charge a \$10 service fee which is a little crazy to me. I guess it's like a ti. My BF and I tried a margarita on the rocks and another fruity cocktail drink that was \$25 each. They were big and expensive but they definitely got us buzzing. We ended up only drinking that cocktail that night so in the grand scheme of things, we probably saved money that night by buying 1 expensive/strong/large cocktail instead of buying a bunch of smaller drinks. There is indoor/outdoor dining. This place faces the beach and is very busy/popular at night. They play fun dance music and offer hookah.



Jason M. 7/13/2017

**1 STAR** – Honestly, this is the worst experience I've had in years. For some reason, we can't give negative ratings. The service is horrendous. They hide behind the fact that they include 20% on your check. They double the price of your drinks and the food tastes awful. We spent \$80 and couldn't be more unsatisfied. This place is a joke. If I could legally perform arson, this spot would be in my top 5 to justify the robbery they performed on me and to save others the trouble.

Ben H. 7/26/2017

**1 STAR** – Be careful here. The hookahs make this place attractive but they definitely try to run up your bill like everyone says. Wish I read the reviews first. First they charged us for a large 32oz cocktail but gave us the smaller 16 Oz like we requested. Also I noticed the prices charged vs what I saw on the menu was different. The charges were higher on the bill. Then as you can see on this check they charged over 10.5% on sales tax... And added 20% tip. Most places are 18% in miami and the sales tax is 9% in miami beach for restaurants. Be warned this place will try to rob you.

Oh yeah about the food and drinks. Food was old tasting(dry and bland) And the drinks were ok but definitely with cheap alcohol not the absolute on the receipt. P. S I asked for titos.

Rebecca V. 4/21/2016

**4 STAR** – They follow you to sit, feel like I am at island being hustled, but food is pretty good. Ordered Churrasco steak it was very tasty, my friend orders the fettuccini Alfredo.... No taste at all, no problem they exchanged it.. Drinks and food are pricey but we are right on strip so understandable!

Nancy T. 7/10/2017

**1 STAR** – Walking down south beach and ppl trying to lure you into their restaurant. So we decided to stop at a place called "S" on yelp they call themselves "The Kitchen" this is the absolute worst place I've been. Ordered the tacos dorado pollo and they came out in a store bought taco shell!!! Seriously!!! for \$15 you'd think they could've made their own shells. Asked for guacamole and never got it. The receipt came out with a service charge which I'm sure was the gratuity....for TWO!!! I'm sure there's a lot of great places to eat but this one is not the one!!!

Damian F. 5/16/2016

**1 STAR** – BE CAUTIOUS !!!

They have changed their name to SOCIAL.

Our server was very friendly until we noticed the copious amount of food and drinks that suddenly appeared at our table which we did not order.

What was supposed to be a quick drink and appetizer for eight out of towners turned out to be six - 60oz fish bowls, one martini and champagne (which was legit) in addition to 8 massive seafood and steak platters (with king crab legs).

The server's excuse was that she was Cuban and could not understand. Our bill would have been

over a grand if we never called them out. It was a 20 to 30 minute negotiation with the server and manager. Finally got it the bill to a more respectable amount of \$300.

This was a first time visit to South Beach for several people in our group. Unfortunately, this restaurant left them with a very bad impression of SB...which really sucks because there are some truly great spots!

## **Kitchen – Trip Advisor**

**Overall Rating - 2 Stars 538 Reviews**

5 Stars - 39

4 Stars - 47

3 Stars - 40

2 Stars - 35

1 Star - 207

### **Top 10 Reviews**

Nic1401 8/27/2017

**1 STAR** – Having been to South Beach a few times before I knew to avoid Ocean Drive, however we were caught in an awful downpour while passing, so decided to have lunch in the kitchen restaurant. It said 2 for 1 drinks and 20% off the menu. I ordered a margarita and my boyfriend ordered a beer. We also ordered the tacos and chicken wings for lunch. After returning from the toilet my boyfriend had just paid the bill with his card and the waitress seemed very happy. I asked to look at the receipt as it seemed very over priced. I said the menu stated \$17 for a cocktail and not \$35. Her explanation was that this was for one with no alcohol (the menu doesn't say this) and that beer suddenly wasn't in the happy hour!! I then noticed that there had been no 20% taken from the bill. As I was unhappy with this I asked for the service charge to be taken off and she refused. The waitress was awful, rude and sarcastically said oh is this your first day with a snigger. Really regret visiting here as it was our last day and the most appalling experience I have ever had in a restaurant.

NOMai65 8/15/2017

**1 STAR** – Having asked for a cocktail and beer, we ended up with 60oz cocktail and 36oz beer!! Should have sent them back but was on vacation. However, when paying I asked if a tip was included in the bill and was told no. I added a tip but having check my bill in the morning, realized that they had already added on a 20% service charge. Nice location but if you want a regular cocktail and beer, I wouldn't recommend. Plus watch your bill or you'll end up giving a 50% tip. That's a lot of money to bring two drinks to your table.

ThCat495 7/14/2017

**1 STAR** – tourist trap with marginal food. The drink menu had no prices in it. My boyfriend ordered a piña colada. Granted, they come in a large fishbowl type glass, but A. I could not taste ANY alcohol in it, B. When we got the check, we were charged \$35!!!! (Other reviews have cited people been charged up to \$45 for one, probably non-alcoholic drink) Also, be very careful with the check, they tack on an automatic 20% on it. We did not leave extra, and I have seen in other reviews where patrons have been harassed for not leaving additional tip. Overall a horrible, expensive experience. This place really should be shut down for poor business practices as it borders upon criminal. Do NOT give these people a penny!

Oh, and it's also called Social. I think they are under a different name on Trip Advisor to avoid detection.

Jasmetim 5/10/2017

**1 STAR** – Popped in for happy hour and they anything but upfront about how it works.. terrible service, terrible drinks and food not fit for dogs! Don't ever come to this place..

Viajera1968 2/20/2017

**1 STAR** – Stay away from South Beach and this restaurant-- now evidently called "S" at the same address. I have traveled a lot and have had my share of dismal restaurant experiences. This was one of the absolute worst. We wonder now what we were thinking to be lured into this tourist trap by a lady tout-- offering "20% discount". In the end we disputed our bill---no 20% discount and why we were charged \$16 for a beer. We saw \$8 on the menu for a beer and that is what we ordered. This escalated into a shouting match with the lady tout waving my half full beer in my face asking why had I accepted the beer if it was not what I ordered. In sum...we were abused and felt shaken. Awful, awful, awful.

We have now seen other very negative reviews.

We only wish we had done research before heading to South Beach area... and maybe the area would benefit from some sort of tourist policing. Never Will Go Back to South Beach. And thanks for the memories....

DIOvestotravel 11/30/2016

**4 STAR** – An evening well spent while visiting Miami on work. Salads, pasta was flavorful with quality ingredients. My vegetarian friend also found plenty of choices. Drinks are huge, beware and share :-). Very touristy location right on Ocean drive, great spot to see and be seen.

## Starlite – YELP

Overall Rating - 1.5 Stars 53 Reviews

5 Stars - 3

4 Stars - 3

3 Stars - 6

2 Stars - 4

1 Star - 37

### Top 10 Reviews

Tiffany-Machelle P. 6/1/2017

**5 STAR** – Went to South Beach for Memorial Day Weekend. A group of us were heading to Wet Willie's next door, but the line was hella long to get in. Starlite Café was playing trap music on the patio, so we just decided to eat/drink there. It was lit and the music was bomb. Felt like I was at VLive or KOD with the soundtrack, random girls walking Ocean Drive started dancing around our table LOL it was so much fun. No separate checks for groups, so don't be scared by the price on the receipt. Drinks were BOGO free for \$45 a pair. Worth the price, the drinks were huge. Food was straight, we just ordered bar food like the fried shrimp and chicken tenders, etc. No inside tables, patio dining only which was perfect for people watching. No complaints here. I'm not sure how this place is on a regular weekend, but it was poppin for Black Beach weekend.

Karima R. 9/30/2017

**1 STAR** – This is low quality food with subpar service. Don't be fooled by the half off menu. The crab cake was made of what seems to be claw meat and lots of filler. No flavor. The best part was the accompaniment remoulade. The fried shrimp was straight out of the frozen section of Sams club or BJ's with way too much breading. I guess this is a good place if you're drunk. I would give zero stars if I could.

T.W. 6/15/2016

**3 STAR** – While at wet willie's the day before we saw the huge drinks here and decided to make a trip here the following day. It was pouring down raining and no one wanted to move so we had to wait a while. While waiting, the manager gave us a free shot. It was so strong, I was holding up the wall instead of it holding me, lol.

When we finally were seated, we ordered drinks, I had the Miami Vice and my bestie had the Strawberry Margarita. The drinks were good and sneaks up on you. We ordered the Fish and Chips and Paella. Paella-Delicious. Fish and chips- average. It was cold and just tasted....fried.

I didn't realize until afterwards that the drinks were buy one get one free. Even with that our bill was \$103. I almost fell out. I don't mind paying for good food, but this was definitely a ripoff. The 20% service charge and the overpricing was ridiculous. Also, I didn't notice my bag was getting wet while we dined there in the rain and because of that my iPod and phone was water damaged and doesn't work. It's not necessarily their fault, but it put a bigger "damp" to my experience.

Alejandro F. 1/1/2017

**1 STAR – STAY AWAY.** They will SCAM you, and try it twice!!!

I wouldn't be surprised if at least a dozen people have filed complaints against them with the business bureau.

I'm originally from Miami, and made the huge mistake of going here for lunch with my family (4 of us total).

A giant sign said 50% off.

We asked the hostess again and we explicitly asked her if it was on both food and drinks and she said yes.

We ordered a paella, mixed grill, and 2 fishbowls (giant drinks). The menu doesn't have prices, so that should have been the first and last warning sign to leave.

When we received the bill for 4 people it was \$470 total with 20% tip for horrible service, charging us \$50 for each fish bowl, \$115 for paella, and \$145 for mixed grill!!!

We explained to the waitress that it was incorrect and she didn't look surprised (as if it was very common there). She came back and said she could help us out with 20% employee discount on the food, which was still a scam!

She came back a third time to apparently get it approved by the manager but it only took her 1 min to charge us 50% for the food only and not the drinks. So I doubt she saw a manager at all.

The total was still \$300 dollars, which is outrageous (and I live in San Francisco where dining out is expensive).

This was a horrible experience and a tourist trap. I'm sure tourists, non-English speaking, and customers who are a bit too buzzed to realize have been taken advantage of.

NEVER AGAIN

Yeny M. 4/18/2017

**1 STAR – STAY AWAY FROM THIS SCAM.**

My Husband and I went yesterday 04-17-2017 . the waitress MARISELA offered us the 30% off. when the check came the manager (female from south america) disappeared and MARISELA charged us, I told her about the missing 30% off like around 25\$ she was very nervous and said the manager was not around then took my husband inside for the pin and still did not removed the extra 25\$ , my husband did not want to argue and left everything like that. SURPRISE, THEY TOOK HIS CARD AND CHARGED US 441.61 DOLLARS plus the 51.70 with the extra 25\$ for a cuban sandwich and pasta plus they did a long distance phone call of 15.99, JUST NOW FINISHED TALKING WITH OUR BANK TO FIX THE PROBLEM. MARISELA AND THE FEMALE SOUTH AMERICAN MANAGER FROM YESTERDAY ARE THIEVES.

Meera A> 7/19/2017

**3 STAR –** The customer service here is superb.

They have a \$4.50 breakfast special everyday (cheapest in all of Miami), i didnt have it when I went though. I got the Chicken tenders tehre and they were OK...Perfect outside but a soggy inside. My boyfriend had a grilled chicken sandwich and said it was super dry.

Anyway they'll get you when you act like you dont want to eat there, free patron shots at 10AM...its wonderful :)

Nasiba N. 8/26/2016

**1 STAR –** Never ever !

We were looking for a place for hookah and girl from front desk was really nice ! She offered us a good deal and promised good hookah . Guy who did for us hookah was rude,impolite , unprofessional and I think he never knew which flavor we ordered from him !!! My throat was burning ! I was asking him to change it but he didn't care at all and I was shocked when even the front desk girl ignored us as well, never go there please, the most disgusting service , hookah and prices!!

Eddie W. 4/7/2015

**2 STAR –** Bar Hopping in South Beach during WMC/UMF #4

Pros

This place had hookah which definitely set them apart and the variety was decent  
Draft beer was also an option and served in gigantic glass mugs (no note on which are draft or on size and cost)

Cons

Mozzarella sticks tasted like they were from a package and not house made

Bathrooms were disgusting (floors were covered in urine)

No price on drinks!!!!

Service was spotty (first girl was bad, the one who took over was on top of her game and really appreciated her)

2 beers + hookah + 1 app + 20% tip = \$110 for two people

Overall Thoughts

Unless you have a ton of money to spend I would avoid South Beach for drinkin



## Starlite – Trip Advisor

Overall Rating – 3.5 Stars 116 Reviews

5 Stars – 41

4 Stars – 6

3 Stars – 4

2 Stars – 0

1 Star – 21

### Top 10 Reviews

Marise[o20 8/23/2017

**5 STAR** – I strongly recommend this place. I went there with my husband and we had lunch which was very delicious and fresh. Also mojitos as drinks. It was not my first time. I usually go there and I always have a good time at STarlite CAfe. Also the costumer service is very good. The waiters are very friendly and kind. "Excellent"

Angela D. 7/23/2017

**3 STAR** – We were initially going next door to Wet Willies but we noticed they only had 3 flavors available and we wanted more of an option so we stopped next door to Starlite. The sign drew us in because it read "Buy 1 Get 1". We ordered from the menu that had quite a bit of options available for this deal. I ordered a Mai Tai and it was REALLY strong. The bartender had to have used BOTTOM SHELF liquor because I instantly got a headache and grew sick. The atmosphere is really nice and our waitress was nice but the sign shouldve stated they would be using cheap liquor because I would have walked a little further and weighed my options.

Arianna M. 6/5/2017

**5 STAR** – I sat down the other day with my girlfriend, we had the best hookah and huge drinks. It was a nice experience with those huge colorful drinks. I recommend this to anyone that wants to have a great fun time!!

Ricniesummers 5/6/2017

**1 STAR** – Pasta.. how can you messed up pasta OMG terrible for the prices on the menu only thing was good about this visit is the drinks.. they are worth the price!!!

Terrell R. 5/1/2017

**4 STAR** – They have pretty good food. HOOKahs, good drinks, Great breakfast deal prices best I seen on the drive.

Inna300 4/26/2017

**5 STAR** – What to say????it been a battle between choosing the right place for lunch.We sat at Starlite Café and were satisfied.

Hookah was very good, prepared fresh in front of us. The service was pleasant, nothing extraordinary, but friendly and helpful.

We ordered big drinks (everyone had big drinks around our table ),-so we decided to try. And they were tasty and little pricy, but they had 2 for one ,which in the end was not that bad consider the price!!!

Overall good experience, I recommend it!

Andreas H. 4/24/2017

**1 STAR** – After splashing at the beach, we wanted a drink - just a sparkling water each. The waiter took our order but the manager came back to our table and told us that the wont serve just sodas. We had to order a cocktail. We decided for a Mojiito in addition to two sodas. My wife asked for a small size cocktail. We received two fishbowl sized cocktails and forgotten the sodas. 20 minutes later, after our new request they served the two San Pelegrino.

The bill for the two sodas and the two fishbowl Mojito was 69.12 USD. I better read the reviews before. Stay away.

Yenyok 4/18/2017

**1 STAR** – STAY AWAY FROM THIS SCAM.

My Husband and I went yesterday 04-17-2017 . the waitress MARISELA offered us the 30% off. when the check came the manager (female from south america) disappeared and MARISELA charged us, I told her about the missing 30% off like around 25\$ she was very nervous and said the manager was not around then took my husband inside for the pin and still did not removed the extra 25\$ , my husband did not want to argue and left everything like that. SURPRISE, THEY TOOK HIS CARD AND CHARGED US 441.61 DOLLARS plus the 51.70 with the extra 25\$ for a cuban sandwich and pasta plus they did a long distance phone call of 15.99, JUST NOW FINISHED TALKING WITH OUR BANK TO FIX THE PROBLEM. MARISELA AND THE FEMALE SOUTH AMERICAN MANAGER FROM YESTERDAY ARE THIEVES.

Traveller54657 4/4/2017

**1 STAR** – We ordered a couple of drinks and a hookah.... then then I'll came! Beer= \$14 Diet Coke= \$7 And hookah.... wait for it..... \$55!!!!!!!!!!!! Plus 20% service..... Almost \$100. WTF?!

### Top 10 Reviews

Kaissa A. Yesterday

**5 STAR** – The hotel is located on ocean drive, seconds away from the action of south beach. The beach is right across the street. The beds are very comfy, the breakfast is included and really good (cold stuffs). The Staff is attentive and nice. A place to stay if you visit south beach Miami

Randjprojects 6 days ago

**4 STAR** – The hotel was nice, quaint and fun. Everything was clean and the staff really friendly. The room was a bit warm and controlled by downstairs. The breakfast was okay. We would stay again. It was very close to the beach and great restaurants,

Tina P.

**4 STAR** – This is a beautiful hotel with a great location in South Beach. Across the road is the ocean and it is surrounded by all the bars and restaurants. The room was clean, the bed was really comfortable, the staff were very helpful and the breakfast was great. The only complaint is it is a little noisy inside the building.

Dspreng\_12 4 weeks ago

**4 STAR** – Wonderful in every way except no balcony and room was small for three people. The decor is absolutely stunning the breakfast is absolutely wonderful the staff is wonderful. Close to the beach. Beds are glassy the atmosphere is quaint classy. The staff helpful.

Michael R. 4 weeks ago

**3 STAR** – The cavalier hotel is one of those quaint Art Deco boutique hotels in south beach of which had a renovation in 2015. Is currently staying at the hotel up to tomorrow and just re opened Wednesday after hurricane Irma a few hours after we arrived in Miami. The rooms are fairly large at 28 square meters (290 square feet) for a double bed room and I got for about 180 US dollars a night excluding the resort fee of 15 US dollars per day for use of beach towels and wifi.

They have free unlimited automatic coffee maker and free ice cold water in the lobby and typical complimentary breakfast is served from 8 am to 10 am everyday.

Staying for 5 nights and amenities include a mini fridge, ironing board, several sockets, hair dryer, high speed wifi, a small area that serves as a closet, big 55 inch led tv with many channels and is just across the beach.

There are many food options and there is a Walgreens near the hotel along 14th street where you can buy supplies and a budget friendly sandwich stand called la sandwicherie beside it.

The staff was friendly particularly Shae who was manning the afternoon shift and the the other guy who mans the night shift.

Cindy S. 9/4/2017

**5 STAR** – Great location, very reasonable price, and excellent service! The south beach is right across the street. Lots of restaurants and bars on the Ocean Drive street. We had a ton of fun here. My husband and Kevin, the manager, became friends! We will definitely stay here again next time.

LittleMissAver. 8/31/2017

**5 STAR** – My sister and I booked a night here and loved it so much we stayed another night!! Fantastic location. Not a pretentious or party hotel. Really beautifully restored. Rooms were a little bit cramped but didn't worry us. The beds were extremely comfortable and rain shower was a nice touch.

## **Casa Casurina (Villa By Barton G) – YELP**

**Overall Rating - 4 Stars 90 Reviews**

5 Stars - 45

4 Stars - 17

3 Stars - 10

2 Stars - 5

1 Star - 13

## **Casa Casurina (Villa By Barton G) – Trip Advisor**

**Overall Rating - 4 Stars 147 Reviews**

5 Stars - 67

4 Stars - 18

3 Stars - 8

2 Stars - 6

1 Star - 14

## Wet Willie's – YELP

Overall Rating – 4 Stars 810Reviews

5 Stars – 227

4 Stars – 328

3 Stars – 139

2 Stars – 65

1 Star – 51

### Top 10 Reviews

Eriss H. 10/17/2017

**5 STAR** – Drinks were bomb and I was lit I purchased the souvenir cup for 22 bucks refill for 12 I was lit although I'm not a heavy drinker it may take 3 for someone else who can withstand excessive alcohol intake. Food was okay the shrimp was good I wouldn't eat here just drink and leave (dazed willie was the best flavor I tried them all)

If you sit outside the place next door plays a good selection of music while you chill, the bar upstairs has all flavors, so don't cheat yourself by walking up to the downstairs area only.

Jihan S. 9/30/2017

**2 STAR** – Bad food and service. Waitress took a while to appear. Ordered fish tacos. Food was cold and took too long to arrive. STALE tortilla chips. I complained and was told the next batch would also probably be stale.

Find somewhere else to eat. Didn't order any alcohol so cannot comment on its quality. Prices were reasonable especially since this place is located next to many scams posing as restaurants that charge outrageous prices. That may be the only reason I gave it 2 stars. The one in Columbia SC is much better which is what I was expecting, but no.

Misty N. 9/9/2017

**5 STAR** – What do you after Sex On a Beach, do you Call A Cab? Or just enjoy a Bahama Mama!

If you have no idea what I am talking about, you have never been to Wet Willies.. ouch brain freeze! Let's start from the top!

Upon arrival at Wet Willies you might think you have arrived at a night club, bouncer out front checking Id's. Of course!

Once you reach the top of the stairs you have made it to Wet Willies! Cheers!  
They offer a beautiful view of South Beach, inside or outside amazing drink options and food options



as well. I have to admit I have never had the food but I have tried almost every drink option offered at Wet Willies. Not on the same day Silly!  
Drinks range from \$8-\$22 depending on the size of drink you would like.  
My favorite alcoholic beverage would be the Bahama Mama a little sweet and a little sour delicious! Grab a yard and sit and watch the Miami street life. Good drinks, good company and great laughs. This place is a must for first timers! Always start here. The music is a plus also!! And you can't beat direct access to the beach right across the street!!

Enjoy and get your Wet Willies On!

Ramona G> 9/6/2017

**5 STAR** – Wet Willie's was at the top of my Miami list!!

It's located on Ocean Drive in South Beach Miami :)

We used to have a Wet Willies in San Diego but it closed down a couple of years ago :(

I was craving their slushies! It's pretty much a slurpee with alcohol! Prices are \$12 for a regular size and \$13 for a large. I got the Banana Colada which was really yummy!

Make sure you go upstairs, they definitely have more flavors than downstairs and they also have A/C! It's a nice break from the Miami heat!

The crowd at Wet Willies is definitely hood LOL I love it though! Nice place to relax with a drink, music and A/C.

The Miami location is more casual aka you can come in a bikini. I liked the vibe and atmosphere of the old San Diego location before it was more of a metropolitan bar and had nicer furniture/decor.

Anywho, make sure you stop in for a drink! They let you sample as much as you want! No need to purchase a drink at the end ha ha

Christina C. 8/31/2017

**4 STAR** – Pretty strong drinks and a good place to people watch.

I came here once a few years ago and had a good time, so I figured I'd come back for old times sake. The place was pretty empty on a Thursday afternoon. There is a bartender downstairs serving their strongest/most popular 4 slushes but there is a lot more options upstairs. Most of their drinks have Everclear and Bacardi in them, but I couldn't taste the alcohol at all. I guess that's a good and bad thing..

"Call A Cab" is the most popular one (and possibly the strongest? But it tastes really good) but I opted to a mixed slushee this time. I had the bartender mix "Sex On The Beach" and "Shock Treatment" and it was a great mix. We took the drinks upstairs to the outdoor deck to do some

people watching, but our drinks melted really quickly because it was 100 degrees outside. The drink was very good while it lasted, but since it turned into water I ended up not finishing it.

Brenda R. 9/26/2017

**1 STAR** – We came here because we told this was the best spot to get a drink. I could not verify this, because we waited for over half an hour for a waitress/waiter and no one ever showed up even after we asked the bartender. So yes we tried ordering the specialty mixed drinks from the bartender but they only had a few to choose from so they said to have a seat and we can then order one of the specialty drinks from the waitress/waiter. That person never showed and we never got a chance to try them so we decided that waiting was not worth our time since there are a ton of bars down this strip and we left. We even told them that we were leaving because no one ever came to take our order and all they said was, "okay I'll let them know". In my mind I thought let who know .... anyways they left a bad taste in my mouth or should I say no taste. Not coming back here customer service is really bad

Yasmin S. 7/21/2017

**4 STAR** – I've never been anywhere quite like Wet Willie's. Adult slushies GALORE! They serve food as well, which I'll try next time around.

Come here for the myriad of flavors, which they'll mix for you in various combos (I liked the Bob Marley), and the fun atmosphere. Great for groups and late night people watching from the outdoor balcony overlooking Ocean Drive.

Aaron M. 10/11/2017

**4 STAR** – You have to go in Wet Willies knowing what to expect. With that being said the drinks here are top notch. I had the call a cab and my wife had the pina colada. The drinks were great, and that's about all I can say, cause the drinks is why people come here.

## **Wet Willie's – Trip Advisor**

**Overall Rating - 4 Stars 380 Reviews**

5 Stars - 142

4 Stars - 129

3 Stars - 53

2 Stars - 24

1 Star - 14

### **Top 10 Reviews**

BamaGirlLove 1 week ago

**5 STAR** – Was in Miami for graduation trip celebration. We sat upstairs looking out towards the beach, nice view the weather was awesome. It was late in the evening and the server was a little confused and got our orders messed up but the food was good and the drinks are strong

629Denisev 4 weeeeks ago

**4 STAR** – This place is very popular and always busy has a good atmosphere, loud people and music, has a second floor balcony that has a great view of beach across. Great for an evening of entertainment. Be ready for the wait to get in or have a drink.

FC2010 8/30/2017

**3 STAR** – Ice cocktails, pre-mixed and over priced. It's packed full of students and heavy on the grumpy doormen.

Meka0613 8/3/2017

**4 STAR** – Went to Wet Willies on a recent visit to South Beach. The drinks are really good and they are strong. The food was just ok, they need a better selection. We had the queso dip , which was pretty much cheese whiz, and added beef to it , it was just ok. We also had the shrimp tacos which were actually pretty good. But I guess people don't really go for the food soooo...

Nichelette P. 7/25/2017

**35STAR** – Niche place to have a frozen alcoholic beverage! Plenty of drinks to choose from and a good thing about it is they'll let you try it before you buy it. There's seating area upstairs and even an outside balcony you can sit on and people watch on Ocean Drive. Also available is a menu if you decide you want to grab a bite to eat, haven't tried the food so can get my honest opinion on that. Another good thing is if you can't decide on one particular drink you can mix them.

Sara M. 7/10/2017

**4 STAR** – If you're traveling to South Beach then you've gotta have a Wet Willie's banana split with chocolate Thunder. Call a cab is great too! Get creative and make your own drink concoction too.

Ryan S. 7/10/2017

**4 STAR** – If you're traveling to South Beach then you've gotta have a Wet Willie's banana split with chocolate Thunder. Call a cab is great too! Get creative and make your own drink concoction too.

Ryan S. 7/10/2017

**3 STAR** – My wife and I come here every time we come to Miami, Other than the bouncer being a little rude we had a really nice time. be sure to order "call a cab" The drinks are very strong so pace yourself.

## I Paparazzi – YELP

Overall Rating - 1.5 Stars 144 Reviews

5 Stars - 4

4 Stars - 7

3 Stars - 11

2 Stars - 20

1 Star - 102

### Top 10 Reviews

Nick N. 8/16/2017

**3 STAR** – Not bad. Nice views. Ordered large moitto. It was alright. I had there chicken fettuccine. Portion seemed small for what I got. I would pass on this place if you could.

Libna F. 10/12/2017

**1 STAR** – My bestfriend was visit Miami for the first time. I wanted to show her Ocean Drive and have lunch and a drink.

The bars and restaurant are known for the big drinks starting at \$16 for two. This place was 2 \$39.00

we were sitting out front in the balcony. our waitress brought us waters right away. we decided to order our drinks few minutes later.

A piña colada and a mojito.  
drinks were ok.

The piña colada was a little to sweet but it was still good.  
The mojito was refreshing but to minty.

After 30 minutes of talking and chatting we wanted more water, it was a really hot day in Miami. Our waitress was nowhere to be found. I ended up drinking half of my husbands drink and the other half my bestfriend.

45 minutes later we wanted to leave it was to hot and our drink were melting. We got the attention of another waitress and asked if we could get our check, he said he would get our guy. We waited 10-15 minutes and nothing.. so we decided to walk to the register and pay with someone else.

The register was in front of the main restaurant entrance, our waitress come out running and says ""omg where did they go"" then look straight at us and says "omg here you guys are"" and he gave us the bill..

He made us feel as if we were going to take off without paying.. this guys should not be working here... he had no clue of what it is to be a waitress and to check up one ppl. Also he gave him self a

18% gratitude. Out bill was \$50.56 total. He didn't do anything to deserve a tip.

Please my friend don't waste your time here. I ignored the reviews because we just wanted drinks. So here you go!!

Friendzone 7/9/2017

**1 STAR** – This business is made of cheaters and liars. Recruiting Lady told us get a hour hour drink. Buy one get one free for \$16.95. Waiter comes to take order: we point to the drink for \$16.95 in the menu and tell him that's what we want and he bring a check for \$50. I ask waiter for clarification then he show me in the menu at right bottom Conner the drink he charged us for.

I am sorry yelp I didn't check you before ordering anything. I regret my choices right now.

Oh and they charged automatic 20% gratitude to the bill for 2 people sitting for 30 mins. Fuck decent business ethics.

Sharrie N. 6/15/2016

**2 STAR** – Here's the thing.. If you want to eat in ocean drive .. Expect it to be expensive. But the price should never be an excuse for bad food.

Yes the food was overpriced - but what isn't. I had their I paparazzi Benedict's which consisted of Eggs, hash and hollandaise sauce over English muffin.. It wasn't the worst .. But it's not the best either. Paid \$21 which includes tap water and service tip.

Hash was NOT fresh, almost spongy and waiting for its next victim to throw up.

The English muffin was toasted right and the Benedict's had a good consistency.

The Hollandaise taste like its from a mix.. Which is super sad :(

I asked for tap water .. That was free! Lol

On a side note, service in the morning wasn't bad, she pretty much left me alone.

Joshua D. 5/22/2017

**1 STAR** – DON'T EAT HERE!!!

Horrible food. Burger was well done when we asked for it medium with pink. Cuban was not a Cuban. Service was mediocre at best.

Melissa C. 9/28/2017

**1 STAR** – Absolutely TERRIBLE customer service. As out-of-towners, this was our first time dining at I paparazzi; we were excited for the 2-for-1 happy hour special, however despite POINTING to and ordering a drink order for \$16.75, our waitstaff brought us a "giant" drink priced at \$39.00, which we didn't realize until they brought out the bill. Upon receipt of the drink, we exclaimed on how large



the drinks were, pointing out the size imaged on the menu and the discrepancy vs what was served, and the waitstaff just laughed. Needless to say, when our bill came, we were shocked. Spoke with the manager who was entirely unprofessional and accusatory, saying we "should have known" even though we are from NY and have NEVER been to this establishment in the past. EVER. Mind you, their \$19 pizza is basically a frozen pie thrown in the over topped w some sad basil. DO NOT give this place business.

Sjoerd H. 8/11/2017

**1 STAR** – Skip this one. It's overpriced, poor service and the food is basically of poor quality.

Keisha A. 4/24/2017

**4 STAR** – Very good steak n eggs!!! They give you allot of food and it a nice environment !!! Not hoot for Italian tho !! The reef hotel has a better spot !!

Pauline T. 3/20/2016

**3 STAR** – Overpriced drinks, food as well. There aren't prices on parts of the menu, SO ASK. Like most of the restaurants on Ocean Drive, they have an attractive girl out front telling every passerby the specials, such as "free mimosas" and "free shots" . All these things are misleading. It's free when you buy some \$40 item first. I only stopped here because I heard "free shots," so I thought, "why not?" However when the waiter came by, he clarified that it's free when you buy a drink. "That's not what she said." I guess he felt my irritation, and ten minutes later he brought out two pink shots for us.

If this was the only experience, it would be 1 star, however, I had the food, which is really good, so that's the real reason for the stars.

We were told there was a special on the.. specials, pretty much. On the back of the menu there are several pictures of dishes and their names, without prices. We asked about the lobster paella, and was told that it'd be ~\$50, but we'd get a free \$35 bulldog (in Pittsburgh we call them yinzeritas). These are the large margarita-like drink with two beers dunked upside down in the large margarita glass. They have an even bigger version called a Pit bull. My friend really wanted to try this drink. I'm the type of person who takes out the beer to drink that on its own, letting my friend drink the overly sweet margarita.

Anyway about the food-- the lobster paella was DELICIOUS. The lobster tail and shrimps were gigantic. There was a decent amount of other seafood including clams and mussels, and the rice underneath was somewhat creamy, in a good way. It was definitely enough for two or three people.

The atmosphere is pretty fun. We sat outside where the table is on the sidewalk pretty much. Lots of passerbys to people watch. A couple promoters stopped at our table to get us to go to whatever clubs they're promoting for every night of the weekend, and to follow them on Instagram. There were some random guys trying to hit on us too. But waving them away isn't too hard. This could get annoying after a while.

Total came out to \$65 after the service charge. Apparently all the restaurants on Ocean Drive have this ridiculous fee.

Nathaniel K. 7/28/2017

**2 STAR** – I came just for an order of calamari. The menu looked like it hasn't been updated in years. The food was over priced but they offer 50% off? The calamari was just rings, they were thick and chewy with poorly made marinara and oh can't forget the little pile of romaine lettuce cut up next to it for garnish..well done on that one.

## **I Paparazzi – Trip Advisor**

**Overall Rating – 2.5 Stars 330Reviews**

5 Stars – 21

4 Stars – 23

3 Stars – 28

2 Stars – 26

1 Star – 73

### **Top 10 Reviews**

Guiliana S. 2 weeks ago

**1 STAR** – Breakfast for two on Sunday morning with my daughter. Received in a less than friendly manner by hostess, seated in a good table on the terrace. Continental breakfast for me : grapefruit juice of less than cheap quality, forget the coffee, and uneatable pastry tasting mold. Small bowl of untasty fruit. Omelette for my daughter.. not certainly made with fresh eggs but with a sort of pasteurized lack-of-tast eggs derived product. Tip? No problem , already added to the bill at 20%. Waitress comes back saying my credit card was not accepted... nor did she say she tried several times or offered to try again.. the tone was just : pay in some other form. Actually I deed teens of transactions in the days before and a couple of more transactions immediately after. Not a problem. I paid cash the unthinkable \$ 35,56 with imposed 20% tip.. for JUNK FOOD. I was too annoyed to discuss. She gets back with 4\$ bills... Rounded up to \$36. Nice, right?

Nathan M. 3 weeks ago

**1 STAR** – We stopped in here for lunch without looking at the reviews. After going and eating here ourselves we wished we had checked it out first. My wife had mussels which came out with 60 percent were closed. After informing the waitress she took them back in, not even an apology. 10 mins later the same mussels came out cold but with the closed ones all broken open. I can't believe they would serve closed mussels back to a customer. I told her not to eat them and put them to one side. I had a Thai Steak salad which to be honest was also quite poor.

This place needs a visit from the standard practice food inspectors!

We ended up making a complaint to the manager and demanded the 20 percent that they add onto our bill was taken off!

A really shocking and overpriced experience.

Teamwhite009 4 weeks ago

**3 STAR** – I ate here because I stayed at the hotel next door and was offered 50% off for the seafood platter. The seafood was alright, but the side of mashed potatoes were good. The platter was still near full price once I received the bill. South Beach adds between 18-20 % tips. All the food and drink on Ocean are expensive, something to consider when eating out. I doubt I will return to the Paparazzi.

Betterjetsetter 4 weeks ago

**5 STAR** – I love this place. They never disappoint! Friendly servers and comfy outdoor dining with the best fruity, frozen drinks, fresh seafood and tender pasta! Best of all, they have half-price food AND drinks at happy hour during the week. If you like seafood, this is the spot!

EdwardTravels 9/8/2017

**2 STAR** – We wanted to enjoy nice family meal along this wonderful location, but the high-pressure sales person grabbed our attention on the street, with big promises and did not deliver very well. After we were seated, we had to find our server if we wanted something - as the server went back to the sidewalk to make more big promises to more people. The worst was when the large bill came, with the 18% tip included (you knew that only if you read the fine print on the menu) and the credit card slip asked for more tip. If I had not read the fine print on the menu, I would have added another 18% to an already large bill. I'm not going back. Too much pressure and felt like they wanted to trick me into a 36% tip.

Sxmfiging 8/30/2017

**1 STAR** – Just the worst on Ocean Drive...!!! Unacceptable price on beverages : mojito \$17  
Disastrous service .

- Response from GM: We are sorry to hear that you feel that way. Our prices are comparable for the area and listed clearly on our menus for review prior to ordering

Samantha T. 8/9/2017

**2 STAR** – Came down to ocean drive to sample the night life and restaurants, wish I'd looked at TripAdvisor first ( no wifi).  
Service appeared fast at first but actually waited over 40 minutes and when it came it was average. All apart from me had the mussels - not very fresh and out of a bowl of about 20 -7 were closed. I had fish which was basically posh fish fingers  
Do yourself a favour - choose somewhere else !

Drdkh8 8/4/2017

**2 STAR** – Expensive over priced food . Had to send back our first drinks . They push these big drinks at happy our yet very expensive . Plus automatically add a huge tip . Food was ok just not worth the price they charge .

Jo L 7/31/2017

**3 STAR** – Came here for evening meal with the family.

Came whilst happy hour was on.

Very over priced, average food.

I felt only interested on getting bums on seats then service was lacking.

Wouldn't go back again.

The toilet were terrible very unclean for a restaurant and hotel. Yuk

Kurt T. 6/24/2017

**4 STAR** – We were hungry after a strolling on the beach, so we decided on Paparizzi's.

My wife had the Shrimp Alfredo and I had the Linguine with clams and mussels.

Good food and drinks, but you need to be there during happy hour or you will part with much more of your hard earned money.

Our server was a lovely older woman, who was very friendly.

## Ocean Ten – YELP

Overall Rating – 2 Stars 663 Reviews

5 Stars – 38

4 Stars – 58

3 Stars – 74

2 Stars – 113

1 Star – 380

### Top 10 Reviews

Anna D. 9/17/2017

**2 STAR – DJ: 10**

Drinks: 8

Richard the waiter: -2

Drinks were strong. Richard was not. Truly terrible.

R. Raul V. 9/16/2017

**3 STAR –** The \$5.75 breakfast was solid. I got an omelette with mushrooms. Not bad really. It came with mini square potatoes which were chewy but somewhat tasty.

The Mimosa tasted cheap but was \$13.50!

The staff is always busy getting my people to come in and eat, so if you need something, make sure to wave your arms like a crazy. They do walk around quite a bit, both servers and busboys.

They gave us free tequila shots with the check. Yass. It's a nice place to hang and people watch while seated on the sidewalk dining area, which is shielded from the sun with colorful white and orange umbrellas.

Zohrab G. 9/3/2017

**1 STAR –** Waste of money

Food is not fresh and tastes nasty, it's sad that place with music and outdoor seating has low class food.

They make money out of walk in customer like us, I should've checked on Yelp then eat here.

Ara A. 10/9/2017

**3 STAR –** We were privileged to pay \$17 for a drink and charged \$10 for the entertainment. How lucky are we.

Belen V. 10/16/2017

**3 STAR –** Great DJ, salsa, merengue, samba, etc.

Terrible food (ordered the hot mix platter). Charge 20% service fee.

Krsitina K. 10/16/2017

**1 STAR** – The location was good.  
The Dj was good.  
The service was ok.  
The drinks were eh.  
The food was an absolute waste. \*

For 17 bucks I got a sorry a\$\$ piece of celery and six wings.

Richard O. 10/17/2017

**1 STAR** – Horrible food, horrible service, and very over priced, not to mention they rob you when you don't realize that they add gratuity to your bill then lie about it. There are many places to dine on Ocean Drive..do not even consider this place. Disgusting.

Iris R. 8/14/2017

**3 STAR** – The food wasn't the best but it wasn't the worse. I enjoyed my time there with my friends and we got a good deal on drinks. It's not bad for a quick stop for food when hunger is around. The waitress was nice and attentive so that's a plus.

Angel R. 7/27/2017

**3 STAR** – Stopped here for drinks and to hear live music . Drinks are pricey \$16.95 each .. great location , fans to help with the Miami heat ... friendly staff and across from the beach

Sakina B. 10/7/2017

**1 STAR** – This place is fucking horrible! Wrong advertising and the WORST part is MANAGEMENT!!! I've worked in restaurants for so long and if someone is upset whether their right or wrong you RESPECT the customer and the manager is disgusting rude! She has an attitude and the face she makes, makes you wanna punch her! Don't ever come here please! SAVE YOUR MONEY!!! This is place is deceiving and advertise the wrong thing! You're gonna be broke after coming here!



## **Ocean's Ten – Trip Advisor**

**Overall Rating – 2.5Stars 1267Reviews**

5 Stars – 119

4 Stars – 102

3 Stars – 115

2 Stars – 116

1 Star – 323



## Top 10 Reviews

Lovetoski69 2 days ago

**1 STAR** – I understand it's South Beach. Drinks and Food are expensive. But when paying \$40 for some fish it should have some flavor. It was well presented and had an attractive sauce but somehow no flavor. Slightly overcooked to.

The Drinks we had were the Peach Martini. Great flavor but for \$17 each I do not think it had much alcohol in it.

This place is alive because of its location and should be ashamed of such terrible quality.

Tomscoffin 2 weeks ago

**2 STAR** – Ate here with a bunch of friends. The 50% off food and 2 for 1 cocktails deals are completely genuine, but given the extortionate menu prices you probably shouldn't pay any more than 50% off to eat here anyway.

We ordered surf and turf...i.e. lobster tail and steak. The first steak came well done despite being ordered rare, then we had it changed and it came rare but frozen in the middle...now we know why it was well done bc the steaks are abv frozen and not fresh. Then the lobster tail...literally completely disgusting frozen and reheated and so tough..and had weird black marks on it. And all this for a cool \$75 per plate before the 50% discount!!! Wow..completely crazy!

Fine for half price cocktails, but for food available at all costs...you have been warned!!!

ON 4 weeks ago

**1 STAR** – Bottom line, tonite, two nights after Hurricane Irma we decided to have a drink at the beach after having dinner at a different restaurant. Well, I played it lazy and didn't open my Trip Advisor App... shame on me, and I paid for it. These people are just a tourist trap. Incredible expensive prices for a simple drink. The price alone is not the problem, is their attitude and treatment of customers. They add a "Service Charge" of 20% and then advise you that according to them that's Not the tip. So think about it, does this means you need to add about a 38% to any bill at this place? No way. The sad part is, their server didn't push the issue with me since we were locals... but to a group of tourists next to us the server told them they needed to add his tip on top of the 20%... incredible. Of course we advised them this was bs... All this happened two nights after Irma, the city had a 11pm curfew, and instead of taking care of the few people at the place, they just stuck it to them... I gave them one star, since there's no option for none. You have been warned, Stay Away. Enjoy the beach!

- Response from GM: I'm sorry you left our establishment with the wrong impression. I would like to clarify that yes, we include an automatic 20% service charge on all of our bills and this is clearly stated on all of our menus. While the Server does receive a small portion of this amount, the Internal Revenue Service clarifies that any amount imposed on the customer by the employer are service charges, not tips. This can be confirmed with a simple internet search. Of course tipping is up to the customers discretion and I regret that perhaps my staff

did not relay this information in a clear manner. I hope that you found this information helpful and that we'll see you again.

IloveIreland2 9/10/2017

**4 STAR** – We hit Sobe on July 4 and had lunch here. It's location across from the clock was fantastic. People watching was off the chart! The food was very good and there was plenty of it.

John R, 9/8/2017

**2 STAR** – Avoid this restaurant if in Miami Beach. The service is slow, food is nominal, and the prices are outrageous. My wife and I had two drinks, an order of hot wings, and a plate of pasta and it was over \$130. Never again.

EvelySan 9/6/2017

**1 STAR** – This is the worst restaurant ever, kind of a tourist trap! We had dinner in this restaurant when it should've been an amazing night of April '17.

After trying to find a nice place to have dinner with my family, unfortunately we chose this horrible place. if you want to keep having an amazing trip, then stay away from Ocean Ten restaurant.

We ordered some beers to drink, we weren't so hungry and we'd just like some entrees to start with and the waiter offered us a nice option of sea & steak food. This time he showed a MENU with very affordable options. However, later on, when the meal was brought to our table, we realized that it would cost more.

We complained about that and then asked for the check. When we got the check, a surreal amount was being charged! 4 beers and "special" menu for 4 people = US\$ 482.00! After some negotiations in a completely harsh and stressful situation they admitted that it was ordered (by them) a similar meal of another exclusive menu (which we didn't have access to) of the same meal that to our knowledge it'd cost something like US\$ 15.00/each. However in this "special menu" it was for US\$ 95.00/each (double charge) and then they "kindly gave" us a discount of US\$88.00.

This was so ridiculous that they didn't want to charge us at the table, it was requested that we should leave the main area (probably to avoid other customers concerns). I was so mad because obviously we were being ultimately ripped off and I said: "I'm going to review this restaurant at TripAdvisor". Right after this the waiter was so MAD and crazy that he said "We don't like TripAdvisor, that's why I'm canceling the discount so you learn how to be more thankful" (lol) He then immediately snatched my credit card from my hand! yes...that is what he did! He TOOK my credit card from my hand without my permission, backed up by his Manager and he deliberately billed it!

This is a completely insane situation, getting a customer's credit card without permission is the same as stealing someone!

After this complete mess, we realized that we were dealing with people that were acting like

## Sugar Factory – YELP

Overall Rating - 2.5 Stars 580Reviews

5 Stars - 100

4 Stars - 76

3 Stars - 75

2 Stars - 110

1 Star - 219

### Top 10 Reviews

Erica F. 10/13/2017

**5 STAR** – This place is absolutely incredible!!! Not only is the food very very good, the presentation is only surpassed by their incredible waitstaff. Cody was our waiter and he made my daughter smile the entire time we were there. He knew exactly what to recommend, based on what she enjoyed and what he believed would be great presentation for her.

We ordered the:

Salmon salad for me- probably the best salad I've had in a very long time, I tried to go healthy but something tells me that this is not probably the healthiest of salads but it is one of the most delicious.

Nutella-banana milkshake - no words but worth the 10 pounds I probably gained splitting it!

Rainbow Sliders - delicious!!! My daughter loved these.

By the way, I never post pics with my daughter but her expressions show how incredible this place is so I couldn't post of just the food, it doesn't do it justice.

Aisha I. 9/14/2017

**5 STAR** – After writing my previous review on yelp, the manage contacted me and offered me a full compensation for the dinner in New York (where I'm from) and they have won me over again. I'm a loyal customer after the amazing service, delicious food and mouth watering drinks. I will surely be going to the New York location again and again. Keep up the good job and a massive thumbs up to their customer service

Natalie A. 8/28/2017

**1 STAR** – Worst Experience Ever. We went with a group of friends, 15 to be exact (9 kids and 6 adults). We went for my son's birthday, after buying a Groupon. He wanted to go, so I figured why not.

I made reservations at the Lincoln Rd restaurant, and the manager called me 1 hr before to let me know that due to the weather (thankful that Heidi gave us the option to move because they were

more of a outdoor atmosphere). However, once we all got to Ocean Dr. Sugar Factory we had to wait until almost 5pm to be seated for a 3:45pm reservation. By the time we got seated, we now had to wait another 20 mins for our waiter Tibor, who was doing his best to stay afloat with the amount of tables they had given him. After our orders were placed, that alone was another headache. Our food wasn't served until almost 6pm and we had been there is 3:45pm. We were so hungry that we swallowed our food in no time at all. Saving Grace, the food was excellent and the kids enjoyed their meals.

Drinks were pricey, I mean \$7.00 for a Coke?!? In just drinks, I spent \$28.00 for soda? It's freaking Soda!

I expected the food to be reasonable since it's a chain, but that's South Beach, I guess. I'm not sure why they don't have more waiters or chefs if they're that busy, especially on a Saturday. The 20% service charge is ridiculous, they have already guaranteed their tip with horrible service. And then there's a Resort Fee? We weren't guest of the hotel! And the Concession Fee?!? Are you kidding me?!?

Overall for 4 people, (we ended up paying separately) it cost \$136.68, minus my \$80 Groupon plus paying my difference of \$56.68.

Worth it, I don't think so. \$20.40 went to the Service Charge!

One good thing, after complaint ldk, the manager sent over a Birthday Slice for my son. That was extremely kind.

Jennifer L. 8/1/2017

**5 STAR – Quality service!**

Always wanted to go here and finally got to in MIAMI BABY! My friends and I shared a watermelon raspberry mojito goblet (if you check in, you get 50% discount off a goblet). Our server Alexis was really nice and accommodating. Def stop by and get their yummy drinks!

Alyssa N. 8/30/2017

**5 STAR –** I came here with my girl friends on a Wednesday night just relax and have a drink for the night. We ended up getting the raspberry watermelon goblet. It tasted just like juice!! We also got a margarita pizza to munch one while we drank. Our waiter and other staff were super friendly!

Tashana L. 9/11/2017

**1 STAR –**The service here is trash and the food is mediocre at best. Our waiter Giovanni was easily the worst waiter in the history of waiters. He never came to refill our drinks, he checked on us one time and asked how the food was but turned around and sprinted off before anyone could say our food is trash! The manager Jose was also a piece of work. He tried to bribe us by making me "promise" to give them 5 stars on here, in return for buy one get one 50% off drinks. Technically all I did was nod so it wasn't a verbal agreement therefore that promise is null and void. If you're going to go here just go for the goblet drinks ( tell Jose you will give him 5 stars for a discount) and leave.

Elsie S. 10/16/2017

**5 STAR** – I had a great experience here. Francisco was my server and he was exceptional. The vibe and music were on point and the drinks were unique and fabulous.

## **Sugar Factory – Trip Advisor**

**Overall Rating - 3 Stars 697 Reviews**

5 Stars - 95

4 Stars - 97

3 Stars - 109

2 Stars - 97

1 Star - 135

### **Top 10 Reviews**

Erica F. 4 days ago

**5 STAR** – This place is absolutely incredible!!! Not only is the food very very good, the presentation is only surpassed by their incredible waitstaff. Cody was our waiter and he made my daughter smile the entire time we were there. He knew exactly what to recommend, based on what she enjoyed and what he believed would be a great presentation for her.

We ordered the:

Salmon salad for me- probably the best salad I've had in a very long time, I tried to go healthy but something tells me that this is not probably the healthiest of salads but it is one of the most delicious.

Nutella-banana milkshake - no words but worth the 10 pounds I probably gained splitting it!

Rainbow Sliders - delicious!!! My daughter loved these.

KJ 6 days ago

**3 STAR** – Had to see what the hype was, and it was a good time. Overpriced, but it was one of South Beach experiences you have to have. I would probably not do it again...but it was worth it for the one-time experience.

Lovestotravel 1 week ago

**4 STAR** – Stopped in for dessert only so can't comment beyond that. This is a whimsical place with oversized, candy-themed drinks and desserts. Prices are steep but it is fun and delicious. There is a certain amount of drama which we enjoyed!

Monroetravels 1 week ago

**2 STAR** – Overpriced, over rated and nothing special. Skip this unless you want to have a fancy drink for \$42 or a milkshake for \$21. We had chocolate fondue for 2 - \$42 including lots of different taxes. The chocolate was good but overall disappointing. The place was crowded and had the feel of a cafeteria. Will not return or recommend.

Erica B. 2 weeks ago

**2 STAR** – This restaurant gave me GOOSEBUMPS because it's so beautiful but I would advise not sitting outside on the sidewalk. We feel that sitting out there made the staff forget we existed. I got the chicken and waffles and the chicken was red!!!! Smh. It was just too much.

AnaCalmedia 2 weeks ago

**3 STAR** – Glad we went there using a Groupon! Very expensive if there isn't any promotion like BOGO half off, which is common for the area. The place is really inviting, very colorful drinks and amazing-looking desserts. But that's about it: presentation is amazing and food is just okay. The fancy milk shake was even disappointing. Might go back if there is a promotion to try one of the many drinks they have, but you can eat better at other places in the area

Derrick R. 4 weeks ago

**5 STAR** – Very beautiful city. The Sugar Factory is a must visit when you're in the city. The food was delicious and the drinks omg. Try them all!!!!

PitttHD 9/10/2017

**4 STAR** – Very beautiful city. The Sugar Factory is a must visit when you're in the city. The food was delicious and the drinks omg. Try them all!!!!



\*\*\* Only the Hotel came up in search not the restaurant \*\*\*

## **Cavalier Hotel – YELP**

**Overall Rating – 2.5 Stars 38 Reviews**

5 Stars – 7

4 Stars – 5

3 Stars – 6

2 Stars – 6

1 Star – 14

### **Top 10 Reviews**

Janeia S. 8/12/2016

**4 STAR** – We stayed here during our vacation to SouthBeach for 3 nights.

Pros--EXCELLENT location. You are in the heart of South Beach with many restaurants and shops nearby and within walking distance. The beach is right across the street! Customer service at front desk was excellent as well. Oh and breakfast is included! They give you vouchers to a cafe right around the corner!!!

Cons--Rooms are TINY and I never felt like the wooden floors were clean...also parking is nightmare. The nearby parking garages fill up early in the day so then we had to park on street (\$4/hour) or in far away lots.

Oh and no pool. I was bummed about that!

Sutanna F. 9/1/2017

**1 STAR** – Horrible treatment! My friends and I arrived last night and literally went to sleep. Today, we were out most of the day and only came back to shower, get dressed and head back up. In the limited amount of time we have actually stayed in our rooms, we were told by the front desk that we are too loud. We have not played any music. We have not stomped or jumped around. There are no children with us. We have done nothing that would require a complaint. We have talked, shared jokes and laughed amongst ourselves. That's literally it. We are located in the 2nd floor. The front desk stated that they can hear us from the lobby. If you can hear us in the lobby from the second floor then the issue are these fragile walls! We also had to request the proper amount of wash cloths and towels several times because these basic items were not already here for us. In addition, our room was not thoroughly cleaned. There dirty clothes left behind in the drawers. At this point I feel harassed. We are the ONLY black people currently staying at this establishment and have been associated with the stereotype of being loud. I find this to gross and racially insensitive. I would not recommend any black person to stay here.

Elizabeth N. 9/15/2016

**4 STAR** – I absolutely love the decor!! And in my opinion the staff was fine. In fact, most of them were friendly and helpful. However, the hotel was really quiet, which was unusual to me because it's in such a great location. I stayed here by myself, so after being alone for a while I started to get a little spooked. The view from my window was a cement wall and a dark secluded alley. There were a few other things that threw me off, but long story short, I WOULD recommend staying here if you're someone that's into neat decor, privacy, and great SOBE location. However, I personally wouldn't stay here alone again.

Christopher B. 11/21/2016

**1 STAR** – I called to inquire about reservations in December. Someone answers the phone and just hung up. I called back several times and nobody answered my call.:::

Well- a few weeks later:: Today, 11/21-- I phoned yet again, this time the caller answered the phone and threw me on hold without any greeting. I was on hold for 5 minutes and just hung up. With this level of service no wonder they have a 2.5 star out of 5.

I used to work for Chris Blackwell, Island Outpost Hotels and the Cavalier was one of the properties I worked at. The current owners haven't a clue as to how to run this business. Phone etiquette is terrible and it's frustrating as a consumer looking for a hotel and being met with this service. First impressions are everything and they've failed twice.

I will certainly write this hotel off for any clients as they cannot run a business properly. If they can't answer the phones properly how can they accommodate requests of quests?

Lex M. 5/26/2017

**2 STAR** – Stayed here from 5/18-5/20. My boyfriend had an interview in the area and we stayed in this hotel. Unfortunately the first night we were unable to sleep and he had an interview at 8am. We were located on the right side of the hotel next to a bar that played banging music till 5am and we heard it loud and clear as if it was inside of our hotel room because our room was literally right next to the bar. Not only that we heard every door in the hotel room slam all the way until 6am. Then people in the hotel were screaming in the halls and screaming in the room which we could hear loud and clear and I believe it came through the air ducts. Then people began smoking weed in another room and it got so bad I was getting a headache in my own room. We complained but it wasn't any better the next night. The next night the same thing happened and it got to the point we were playing rain sounds on the computer to try to drown out the sound but it didn't work. What do I believe should happen? I believe our 17 dollar per night resort fee should be refunded and out of good customer service at least one night should be refunded. I understand the hotel cannot control the music at the club but the people running around slamming doors and screaming non stop should have been addressed. By the time the workers finally addressed it it was 630am.

Andrew M. 11/9/2016

**1 STAR** – Nothing but rude staff so pompous and arrogant I will never stay in this hotel again. We ended up taking one extra person in bc they were too drunk to drive and offered to pay more for the extra person tried to kick us all out and say we couldn't stay here at 1 am we were not loud. I get your hotel minimums but have a heart. They were rude from check in so I should have known better.

In reply

We were not that loud and we're all 30 years old we were not partying nor loud. I have been to other hotels far louder than I was and have not had any complaints. I have never had one complaint for being loud at any hotel. NEVER.... plus I don't know how you can be to loud at 6pm.... So don't give me that excuse. You front desk clerk is a smug \*\*\*hole, if I was the owner I would fire him on the spot. I have never not once been treated this way at any establishment. It looks based on your reviews that this is a common trend at your establishment. Should have looked before booking so that is my fault.

D.C. 8/13/2016

**5 STAR** – Had a wonderful stay. We only stayed one night but it was well worth it. Everything is newly renovated and they did an amazing job. We will definitely recommend to our friends and family.

Jen P. 2/18/2017

**5 STAR** – This hotel is beautiful! I believe the bad reviews must be from before the renovation because I don't understand anyone giving this hotel less than 3 stars. Everything from the customer service to the breakfast was outstanding. They had the best artesian bread and cheese. The fruit was fresh and you could get coffee all day which is great in that location because you need it you will be exhausted! Mimosas came with breakfast I appreciated that also because I needed a little hair of the dog just about every morning. I was told the hotel is 80 years. You can tell by the character. The elevator was like something I've seen in movies where you pull it open it was quirky and fun ! They had interesting artwork all over the walls the architecture was fabulous. This hotel style is boutique. You can't beat the Location, right across from the beach. Overall I had a great stay from 2/13-2/16 and I would recommend it to anyone. I would like to send a special shout out to Emre at the front desk he was so professional and sweet he added to my wonderful stay.

## **Cavalier Hotel – Trip Advisor**

**Overall Rating – 4.5 Stars 178 Reviews**

5 Stars – 65

4 Stars – 35

3 Stars – 15

2 Stars – 2

1 Star – 1

### **DECLARATION OF CLARE MCCORD**

1. My name is Clare McCord. I have been a Miami Beach resident since 2001. I have served on the Boards of both my condominium associations (Ocean Pointe and The Courts at South Beach) and as a Director/Officer of the South of Fifth Neighborhood Association (SOFNA) since 2015.

2. Although when I first moved to Miami Beach I occasionally took a walk or had a meal on Ocean Drive, I have not gone there in well over a decade. I only go to Ocean Drive if I am attending an event somewhere on the street, such as The Betsy Hotel, or the Miami Design Preservation League. Recently I was solicited by restaurant personnel on Ocean Drive as I walked to the Betsy from where I parked my car, and it was non-stop. Like me, I think many Miami Beach residents avoid Ocean Drive because the atmosphere is distasteful, and the hawking is a major factor.

3. The incessant, rude hawking on the west side of Ocean Drive is like playing a game of “Dodge-em Cars.” It is impossible to walk there without being accosted by hosts or waiters trying to offer you a good deal on their menu or showing you a plate of plasticized food.

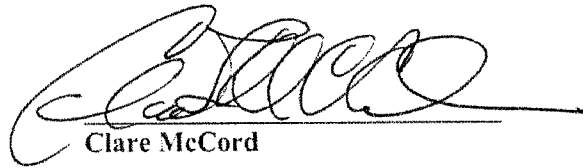
4. The plasticized plates of food displayed by some of the restaurants on Ocean Drive are another deterrent – they are certainly unappetizing, rather grotesque, and are often used aggressively as hosts stick these plates of food out in front of passersby, creating a nuisance and a potential hazard.

5. If the businesses on Ocean Drive did not commercially solicit pedestrians in this way, the atmosphere would be more attractive to visitors and to residents. The current commercial solicitation by hawking is intimidating, unpleasant, and creates a major deterrent.

6. I am a proponent of any action that will reduce or eliminate the issue of this type of commercial solicitation on Ocean Drive.

I verify under penalty of perjury that the foregoing is true and correct.

Executed on June 27, 2019.



Clare McCord

### **DECLARATION OF KEVIN COPITHORNE**

1. My name is Kevin Copithorne. I am a Canadian resident. In January 2018, my wife and I stayed in Miami Beach for three days before a scheduled cruise. I have visited Miami before on work trips, but this was my first time staying in Miami Beach for vacation. We stayed north of Ocean Drive.

2. One afternoon my wife and I were walking along Ocean Drive. It was about four o'clock in the afternoon which we figured was happy hour. We decided to stop for a drink at the Colony Hotel located at 736 Ocean Drive because we saw a sign outside advertising a "two-for-one" deal and we were invited in by the host standing outside. We thought it sounded nice and the host showed us to a table.

3. We ordered two sangrias, which we figured would be a reasonable deal given the "two-for-one" special that was advertised. There were no prices listed on the menu. Given that it was sangria and did not contain a lot of alcohol, I did not think it would be too expensive.

4. When we got our bill, the two sangrias totaled \$75. This would mean that if this was truly a "two-for-one" deal, each sangria would have cost \$75 and our total would have been \$150. I thought this was ridiculous.

5. I vigorously complained to the waiter, the supervisor, and finally the owner. I did not yell, but it was an audible interaction. After about 30 minutes of arguing with them, I was told by the owner that "it is what it is." Rather than get the police involved, I decided to let it be and follow up with my complaint afterward. We paid and left.

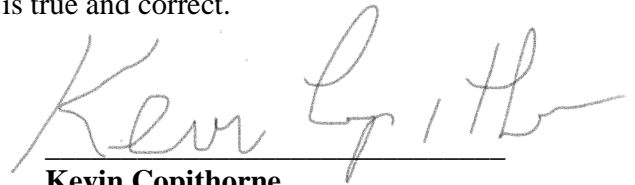
6. After this awful experience, I followed up with the Miami Beach Chamber of Commerce. The City of Miami Beach got back to me about this incident and I was told that they investigated the price gouging and found that the Colony Hotel was in violation of the code. I felt vindicated by this and thought the city reacted positively.



7. This experience soured my stay in Miami Beach, which was otherwise pleasant. I have traveled around the world and know that certain countries have reputations for scamming visitors. Never would I imagine that this would happen in the United States.

I verify under penalty of perjury that the foregoing is true and correct.

Executed on June 28, 2019.



**Kevin Copithorne**

### **DECLARATION OF JONATHAN PLUTZIK**

1. My name is Jonathan Plutzik. I have owned the Betsy Hotel located at 1440 Ocean Drive for 14 years.
2. As a consequence of owning the Betsy, I regularly walk along Ocean Drive. While there are certainly some good businesses on Ocean Drive, there are also a number of businesses that believe they need to have their representatives behave aggressively and intrusively in order to capture customers to meet the goals set by management.
3. I do not know if these employees are incentivized monetarily to behave this way, but if they are, I'm sure it contributes to their behavior. The management styles and financial imperatives of these establishments contribute to an atmosphere on Ocean Drive inconsistent with our community hospitality goals.
4. At the Betsy, we have someone stand outside politely. This person is narrowly trained to say "Hello," "Let me know if you have any questions," and offer similar greetings to pedestrians who first approach us. They are not making offers to pedestrians or incentivizing them to come in. Our host or hostess is instructed not to solicit pedestrians unless the pedestrian initiates the interaction.
5. The overall atmosphere on Ocean Drive, particularly in regard to the commercial solicitation, has improved a bit since the elimination of the "gauntlet." The "gauntlet" was the tunnel effect that was created by having the umbrellas on either side of the sidewalk on the west side of Ocean Drive. It made the hawking feel even more intense. It compromised public safety as police did not have sufficient visibility into the shaded gauntlet. Now that the sidewalk cafes are not allowed to set up on both sides of the sidewalk, solicitation is not *as* intense as it once was, but it is still an issue requiring attention.
6. I want to encourage Betsy guests to comfortably leave the property go enjoy themselves on rest of Ocean Drive. I want them to experience all our community has to offer. I

remain concerned about what and whom they will bump into and the possibility that they will be aggressively solicited as they walk on Ocean Drive. There has been much improvement, but we need more.

7. It is imperative that on Ocean Drive we are viewed as an honest place of business. Restaurants need to be completely transparent with what tips are included and which are not. Some of our establishments circle the tip if it is automatically added, or stamp in red when it is. We can't tolerate an environment where guests are overcharged.

8. Personally, I used to never check my receipts when I dined out. Now, I take care to double-check the receipt before I pay. The idea that now we have visitors to our community who have inadvertently walked away from restaurants on Ocean Drive having paid 40% of their bill in service charges and gratuities or there has been any baiting and switching on menu items is completely unacceptable.

9. The deceptive business practices on Ocean Drive or anywhere in our community are wrong, embarrassing, and short-sighted. It serves to damage the extraordinary potential for the community. So much about our Ocean Drive reputation contributes favorably to Miami Beach as one of the world's great tourist destinations. We want to behave in a manner that will bring guests back over and over again.

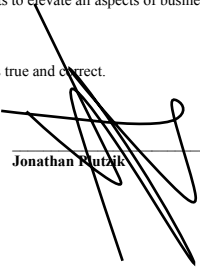
10. I am also the Vice Chairman of the Ocean Drive Association. We discuss these issues all the time. The leadership of the Ocean Drive Association is obsessively committed to getting it right on Ocean Drive. We are committed to enforcing the code of good behavior.

11. There is a suggestion on the part of some residents that the leadership of the Ocean Drive Association doesn't care about these issues, but we are all aligned in our commitment to elevate the business practices on Ocean Drive. It is a preoccupation of the responsible businesses every single day. Again we have much to be proud of as the leading tourist destination in greater

Miami. We understand too that we must redouble our efforts to elevate all aspects of business hospitality and excellence on Ocean Drive.

I verify under penalty of perjury that the foregoing is true and correct.

Executed on Jul6 16, 2019.



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Jonathan Rutzik

### **DECLARATION OF MICHAEL PALMA**

1. My name is Michael Palma. I have been a business member of the Ocean Drive business community since 2002. I have been an Ocean Drive business owner since 2007. I have lived in Miami Beach and the Greater Miami Area for the past 18 years.

2. I am the Executive Vice President, Southeast United States, for Jesta Hotels and Resorts. Jesta Group owns The Clevelander, located at 1020 Ocean Drive, as well as The Essex House (located at 1001 Collins Avenue) and The Stiles Hotel (located at 1120 Collins Avenue).

3. I hear from guests from these properties on a weekly basis. They are constantly complaining about getting hawked and attacked while walking down Ocean Drive. They tell me that they find it very annoying, and it creates a terrible experience having to deal with it.

4. Employee hawking dumbs down the customer's experience on Ocean Drive, and degrades the customer's entire experience on Miami Beach. It turns off the customer base and it is tacky. People have told me that they are reluctant to come back to the area because of this atmosphere.

5. Guests who stay at The Clevelander, for instance, will walk along Ocean Drive during their stay. By the time they leave, they have been hawked 20-30 times and will not come back.

6. I am also the Chairman of the Ocean Drive Association. We have a Code of Conduct that our members of sidewalk cafes must agree to the terms of and sign in order to be a part of the Association. Unfortunately, we do not have the authority to police and enforce our Code of Conduct and some operators continue to perform the hawking and aggressive selling.

7. Addressing the hawking practices on Ocean Drive has been an on-going conversation for the past 15 years.

8. When you try to have a conversation with some of the owners of the places that have a reputation for hawking, the first thing they will tell you is, "The guy next door is doing it, so we have to do it as well." They refuse to acknowledge the negative consequences of this behavior.

9. The hawking of these "deals", "discount specials" and "freebies" disrupts the entire business community on Ocean Drive. Every customer is now looking for a "deal" or "discount" and they will not sit down and enjoy your café unless you offer one.

10. The bad actors on Ocean Drive need to stop playing games and focus on the quality of the experience they are offering. If you have to hawk, you aren't providing a quality customer experience, rather, you are dependent upon price points and confusing the guests who pass by. The sidewalk cafes on Ocean Drive need to focus on their food and beverage offerings (getting away from the giant fishbowl drinks made with cheap liquor), and most importantly they need to focus on the service they are providing. We want all guests of Ocean Drive to share positive experiences with their friends and family.

I verify under penalty of perjury that the foregoing is true and correct.

Executed on July 8, 2019.

  
Michael Palma



### **DECLARATION OF BETHANY BLAKEMAN**

1. My name is Bethany Blakeman. I am working as a legal intern for the City of Miami Beach's City Attorney's office from May to August 2019.

2. I interviewed Miami Beach residents, Ocean Drive business owners, and visitors to Miami Beach on the topic of commercial solicitation on Ocean Drive, as well as the related issue of price gouging and false specials that are advertised and verbally offered by solicitors on Ocean Drive. I also pulled reviews from multiple online review platforms, including Yelp, TripAdvisor, OpenTable, Foursquare, and Google Reviews that documented the problems associated with commercial solicitation on Ocean Drive. The reviews consistently mention that almost every restaurant stops pedestrians who are trying to enjoy a stroll on Ocean Drive and tries to get the pedestrian in the door by promising some sort of special. A number of the reviews mention feelings of harassment and an overall unpleasant atmosphere on Ocean Drive. Reviews also mention a noticeable change in atmosphere from the last time the visitors came to Miami Beach, and note specifically that you now are unable to walk down the sidewalk without avoiding commercial solicitation from a soliciting host or waiter. Reviewers consistently complained that the specials offered by the solicitors to induce pedestrians to enter the sidewalk café turned out to be illusory and fraudulent in some way when the customer got the check. True and correct copies of selected online reviews are included in the legislative record.

4. I also was tasked with administering a short survey of the managers and owners of the sidewalk cafes on Ocean Drive to gauge the sidewalk cafes' interest in soliciting pedestrians in order for the City to assess the efficacy and practicability of issuing limited permits or conducting a lottery for limited permits to solicit pedestrians as an alternative to restricting soliciting by sidewalk cafes to the areas outside the Ocean Drive Fifth to Fifteenth Street zone. I went to each establishment and attempted to administer the survey. I either spoke to a manager or the owner. I conducted this survey on Wednesday, July 10, 2019.

5. I asked the following survey questions: The City of Miami Beach is gauging interest in issuing a permit to businesses allowing them to have employees greet or solicit pedestrians on the sidewalk in South Beach to ask them to enter the stores or restaurants.

(1) If the City created such a permit, would your business wish to obtain it?

(2) If so, what is the maximum number of solicitors your business would wish to use at any one time, and how often would you wish to solicit?

(3) If you would wish to obtain a soliciting permit, would you only wish to solicit because other businesses solicit and this would be the only way to compete with them?

(4) Are there any additional comments you would like us to know on the subject of solicitors on the street?

6. Out of 31 total sidewalk cafes, 9 responded to the survey. Of that number, 7 stated that they would apply for a permit to solicit passersby if one was offered. One stated that they did not solicit and, thus, would not apply for a permit; I, however, observed an employee of that sidewalk café soliciting passersby while I was there. Four sidewalk cafes that indicated that they would apply for a permit also responded as to how many solicitors they would wish to use at any one time, with each responding that they would employ a range of 2-5 solicitors at any one time.

7. TGI Fridays, located at 500 Ocean Drive, responded to the survey that they are a chain that does not solicit passersby pursuant to corporate practice, so they would not apply for a permit to do so.

8. At the Margarita Beach Club, located at 1052 Ocean Drive, there were about 4 hostesses standing on the sidewalk, clearly standing inside the covered portion of the sidewalk café, when I arrived. The manager I spoke with was named Sebastian. He said that they would apply for a solicitation permit for two employees to solicit passersby at the same time.

9. At La Cervezeria de Barrio, located at 1412 Ocean Drive, there was one host outside. I was instructed to wait for the manager, then was told he was unable to speak with me.

10. At Finnegan's Way, located at 1344 Ocean Drive, one hostess was standing outside. She was soliciting pedestrians. When I initially approached her to ask to speak with the manager, she began to say, "sorry, I can't speak with you right now because I am working," but then pointed out the manager, Leo, who was standing by the outside bar. Leo told me that they would not apply for a solicitation permit because they do not rely on solicitation for their business. He said that he has a difficult time walking to work because of the aggressive hawking on Ocean Drive and that he cannot stand it. He said that the hosts at Finnegan's Way do not "hustle" the way some of the hosts at other sidewalk cafes do, and that they only engage with pedestrians if they are first approached by the pedestrian. As I walked out, I observed the hostess soliciting pedestrians attempting to pass by the on the sidewalk.

11. At Il Giardino, located at 1236 Ocean Drive, one hostess and two waiters were standing outside on the sidewalk. I spoke with Barbara Pellegrini, the general manager. She has been the general manager there for the last 20 years. She said that they would apply for a permit and that they would want to apply for five employees to solicit at any one time at a maximum.

12. At Sugar Factory, located at 1144 Ocean Drive, there were two employees standing outside on the sidewalk with a menu board sign. Sugar Factory, Nick Cannon's Wild 'N Out Sports Bar and Arcade, and iLove305 are all operated by Charissa Davidovici. I did not speak to Charissa, but I spoke to the manager at Sugar Factory, Sahily. She said that they would apply for a permit and they would do so in order to compete with the other restaurants on Ocean Drive.

13. At The Boulevard, located at 740 Ocean Drive, the supervisor on the floor when I arrived began to answer the questions, then went to get "the person in charge." When she came down to the main lobby area, she asked me for credentials. I asked her what kind of credentials she needed to see, and she then said that it didn't matter whether or not I had credentials, she told me she would not answer any question from a stranger about her business. I thanked her for her time and she

walked me off the property and watched me until I crossed the street heading north. There were several employees standing outside on the sidewalk.

14. At The Place, located at 720 Ocean Drive, Andrea, the General Manager was suspicious. He almost immediately said “you are a lawyer, so you know we are talking about laws here, not hypothetical situations.” He wrote down the names of 13 establishments on Ocean Drive owned by the Stefano Frittella. These were Colosseum, Ocean 7, The Place, Starlite, Pelican, Kantina, Café Milano, Icon on Ocean, Social, Trattoria, Café Carlyle, Bice Cocina, and Bolognese. He directed me to go to the main offices at 850 Ocean Drive, Suite 203, and to ask the secretaries for the person to speak to on this. I asked for a contact at the office, and he told me the secretaries would tell me once I got there. He was suspicious and said it was too delicate a topic to comment on. I noted 2 menu boards offering deals. There was one host outside.

15. On Thursday, July 18, 2019, I returned to the main office at 850 Ocean Drive and met with Stefano Frittella and a co-executive, Tomaso. They did not respond to the survey questions, but They took the time to discuss the issue of commercial solicitation with me. They said that they think hawking is wrong and is an issue. They said that they saw the initiatives introduced at the City Commission meeting on the 17<sup>th</sup> relating to Ocean Drive sidewalk cafes and would follow whatever law or directive the City introduced for Ocean Drive. He also mentioned that the type of solicitation that is creating a negative atmosphere on Ocean Drive is crime-related solicitation. He indicated that customers at the restaurants are often offered drugs from people who walk up and down the sidewalk trying to sell drugs. This is a concern I heard echoed from other managers on Ocean Drive. He also mentioned that there are so many restaurants on Ocean Drive now and the competition will result in bad actors who are trying to stay competitive by aggressively hawking pedestrians. Some of the online reviews of Frittella’s restaurants complained about the company’s aggressive sidewalk café solicitors.

16. At On Ocean 7, located at 660 Ocean Drive, the host went to get a manager, then came back and told me they would not participate in the survey. I crossed the street and observed him aggressively hawking pedestrians. I saw him even follow a couple around the corner and to the curb of the street. There were two large menu boards and two display large “fish bowl” drinks on display.

17. At Colosseum, located at 510 Ocean Drive, there were two hosts outside actively soliciting pedestrians. I observed two large menu boards offering promotions and two fishbowl drinks on display.

18. At the Fritz and Jalapeno’s, located at 530 Ocean Drive, I noticed four menu boards offering 2x1 happy hours. There were four solicitors outside offering pedestrians happy hour deals. It was before noon.

19. At CJ’s Crabshack, located at 600 Ocean Drive, I did not see any special menu boards. I observed three people at the host stand. The manager on duty did not answer the survey questions.

20. At Havana 1957, located at 940 Ocean Drive, the manager told me that they were a corporation and therefore she did not have the authority to answer the survey question.

21. At VooDoo Lounge, located at 928 Ocean Drive, the manager on duty said they would apply for a permit, and they would do so to stay competitive on Ocean Drive.

22. At Mango’s, located at 900 Ocean Drive, the daytime manager said that they would apply for a soliciting permit if the city introduced one in order to stay competitive. He said that Mango’s does not currently solicit pedestrians and they are proud to be the breath of fresh air on Ocean Drive in what is otherwise an atmosphere of aggressive hawking.

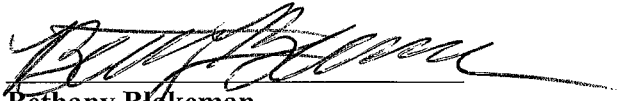
23. At Lario’s on the Beach, located at 820 Ocean Drive, the two managers on duty said that they would apply for the permit to keep the process fair.

24. At News Café, located at 800 Ocean Drive, the manager told me that this is a complicated topic. She wavered on answering yes or no regarding obtaining a permit in order to solicit. She referred me to Fernando at Ocean's Ten restaurant, who is the general manager of both establishments. There was one host outside.

25. At Ocean's Ten, located at 960 Ocean drive, there was one employee standing outside on or near the sidewalk. He pointed me to Fernando, who did not respond to the survey questions and told me to come back another time.

I verify under penalty of perjury that the foregoing is true and correct.

Executed on July 22, 2019.

  
Bethany Blakeman



### **DECLARATION OF JOHN DEUTZMAN**


1. My name is John Deutzman. I have been a Miami Beach resident since 2014.
2. I am on the Mayor's panel for Ocean Drive, and I have done my own research on the issues of commercial solicitation, menu "specials" scams, and other fraudulent business practices on Ocean Drive. See Exhibit A.
3. I worked in TV news for 30 years, and I spent 15 years of my career as an investigative reporter. It is pretty clear that what is happening on Ocean Drive constitutes consumer fraud and false advertising.
4. Eliminating the commercial solicitation on Ocean Drive would in effect mitigate the "bait" portion of these "bait-and-switch" practices that occur. Getting rid of the hawkers and the "special" boards along the sidewalk would help reduce the fraudulent practices.
5. About 15 places on Ocean Drive are considered the bad actors. I estimate this is about 40% of the total business in that area. They all have these generic "happy hours" accompanied by sketchy, verbal barking targeted at pedestrians.
6. I have overheard the hawkers say "come on in, if you don't like what you order, it's on me!" or "free shots if you dine with us!" Almost everywhere on Ocean Drive does this to a varying degree. When confronted and fined by Code Compliance, they offer the same excuses: "We'll stop if the others stop."
7. Between 1988-1999, I worked for WCIX/WFOR and I visited Miami Beach often for work. This was the "glory era" or "Versace era" of Miami Beach. None of the restaurants on Ocean Drive hawked or scammed people the way they do now. Today, Ocean Drive is a carnival of scams.
8. Many of the hawkers will physically chase you down the street. I consider myself a marked man on Ocean Drive because I have been covering the issue for a while now, and a lot of these places recognize me. Many avoid me now, but those who don't know who I am will try to chase me down.

9. Commercial fraud is the root of all of the issues with these bad actors on Ocean Drive. The businesses sign an affidavit that they agree to fully understand consumer laws in order to operate in the first place, but a lot of them ignore that they have to clearly list prices. They don't understand that you can't have a "two-for-one" deal if there is not an established price to begin with. They can't conjure up these prices out of thin air. The price has to be based on what you are actually selling it for, not what you claim you are selling it for.

10. The complaints coming from Ocean Drive are consistent in where people are getting duped. We know who the bad actors are, we just have to stop them from getting away with these fraudulent practices. That's what it comes down to – bona-fide fraud.

I verify under penalty of perjury that the foregoing is true and correct.

Executed on July 2, 2019.

  
**John Deutzman**

## Complaints implying trickery (10/1/18-4/30/19)

Jalapeno -35\*  
Oceans 10-14  
Boulevard-12  
Social-6  
IL Giardino-6  
Coliseum-4  
Fritz Café-4\*  
Pelican-4  
Starlite-3  
On Ocean 7-3  
Havana 1957-3 (540)  
Carlyle-2

\*Note Jalapeno and Fritz run by same management=39

103 total Complaints implying trickery North to South

510 Coliseum  
(relatively new)

### (4) Complaints implying trickery

3/18/2019

You get very little food for outrageous price even after they give you 20-30 percent off. Rip off!

3/18/2019

Watch out for bait and switch. They say 2

For one drinks and then when you order they say that the beer you ordered is not part of the deal.

Small portions as well

3/18/2019

Once you sit at the table they scam you. Received a very small salad for \$13.

3/8/2019

Service is terrible. Do NOT COME HERE!! They trick you.1--and make you feel guilty. Just don't do it. Can I give zero stars????

524 Fritz Café  
Same Management as Jalapeno

(4) Complaints implying trickery

4/10/2019

-Happy Hour is buy 2 get 1 "free" aka spend \$40 get the second drink "free".  
Happy Hour only applies to the large (\$40) drinks

MAJOR DISCREPANCY WITH BILL- Greeter said 20% off. They brought the check. We had to remind them to add it. Asked for the MANAGER and he came with the new bill they proceeded to add an additional drink to compensate the 20% off without telling us. We literally saw our server 3 times and he forgot to put in a drink for a colleague. Not worth the 20% trip. Check your bill closely here and along other South Beach Establishments.

A waste of time. We were completely flabbergasted at the lack of integrity with the establishment.

3/30/2019

The food and service was great but beware of the two-for-one cocktails. What they don't tell you, until you get your bill, is that it only includes the \$40 cocktail. Don't appreciate the dishonesty.

2/8/2019

This place is a ripoff. \$12 for a lemonade???? WTF! The happy hour prices are bullsh@t. Don't believe the hype

12/16/2018

Went there for happy hour today. Was told by one of the waitresses that the drinks on the happy hour list are 50% off. So I ordered two drinks (two cocktails, original prices \$12 and \$10 respectively). At the end they brought me the bill which did not take 50% off the two drinks. I brought it up to them staff of course but it took them

about 15 mins to figure out what was going on. Then they came back with a revised bill which took the 50% off the drinks BUT imposed a forced gratuity of 18% which DID NOT show up in the first, originally wrong, bill. At this point I did not even want to argue with them again to waste my time and decided to write this review. Very bad way to do business. Stay away from this restaurant.

530 Jalepeno

(35) Complaints implying trickery

4/21/19

Service was literally the worst I've even seen or had. It was a huge scam! This business is ran very poorly. you don't offer things you never bring. you also don't offer a 15 year old alcohol, free shots at that.....I talked to the manager and owner and while do so one of the male servers decided to not only get in the face of my female friend but also in the face of a completely different table.( the table with the 15year old boy they offered alcohol to. Needless to say absolutely don't go here. Go someone more professional and don't ignore the reviews like we did. THE REVIEWS ARE NOT TO BE IGNORED.

4/6/19

What a great establishment when I am not the only one who feels this way. WHAT A JOKE

Fraud!!!!!!!

Stay away

4/2/2019

Buyer Beware. My wife and I were walking South Beach and this place looked inviting. Stopped in and the waitress talks us into 2-for-1 special going on for drinks. Sounds fun. Oh, by the way we have an entree special called "Mexican Party". We were starved so OK sure. A few minutes in and the damage is done, but we don't know it yet. The food and drinks were "OK", but definitely not exceptional The drinks were \$90 normally so we are paying \$45 for 2 half price drinks. You can guess it now, the Mexican Party is \$75. The 20% tip is added on the full price so here comes another \$33. With tax you are paying \$164 for lunch for two! So you you are thinking... well it's South Beach, Miami and you want be in a good mood. Um, our credit card machine isn't working, but we do have a cash machine inside if you need to get more cash. Total rip off. Avoid at all costs...

3/23/2019

Wish there was a no star option for this place. HUGE SCAM! They have a buy one get one free giant drink that is 45 dollars. Both drinks were watered down and the service was terrible. For 2 watered down drinks it was 70 bucks because of 20% gratuity. Waste of time and energy.

3/16/2019

First time coming to Miami and I stood at the Fritz Hotel and downstairs is this restaurant and once we thought our trip was going to go great this place just made it very difficult. The first day we came for breakfast and the sign says \$5 breakfast with 2 mimosas. Then the bill came out and it the mimosa was \$9 even tho the sign shows clearly it's included with the breakfast.

3/14/2019

The wait was too long. The service was ass. The waiter visited our table once and got our order wrong. The food was mediocre. At the end he charged us for food we did not get and refused to take it off. Scam

3/12/2019

AVOID AT ALL COSTS! We came to Florida for spring break with our boys and happened to stop here March 10, 2019. We sat down and ordered drinks, never did the server mention sizes or prices (our first mistake). He later "bought" a second round for us. Calamari and coconut shrimp were both great but service was incredibly slow. When the bill came it was \$278 for four drinks and two appetizers!!!! This included a \$78 dollar tip already on the bill. I should add that we ordered a hookah and waited over an hour, asking multiple employees and it never showed up!

The manager reluctantly took the 78 dollar tip off but told me his rent is 40,000 a month and if I don't like how does business I should stay in Chicago. He also threatened multiple times to call the police as we tried to question the bill. Never again...

3/6/2019

Scammers! Menu is not transparent - happy hour was advertised but they charged us for each drink



3/4/2019 Do not go here. They are a complete rip off. Ordered a buy one get one margarita, but it was \$55 for one. My fault for not asking but I didn't expect a margarita to be no more than \$30ish. For a simple burger, nachos, and the "buy one get one margarita" the bill came to \$114! Obviously, this includes a 20% gratuity. However, our server DID NOT deserve a 20% tip. We literally did not see him after he brought us our drinks, I had to hunt him down and ask for the check. First review on yelp, and might be my last because I don't usually take the time to do these, yet here I am. This place and other people considering it need to hear this. The service is awful, pricing makes no sense and the food was mediocre at best! Just don't go!

3/3/2019

SCAM - this place should not be allowed ripping off people.

As previous reviews say, they lure you in with free drinks etc. and sure enough we ordered happy hour drinks. On the menu they have a tiny print saying that only the huge size drinks are half price so expect \$40 drinks + mandatory tip. We wanted to leave and they said "we already started making your food" so we reluctantly stayed and after eating their terrible tiny tacos, were hungry and went to get more food next door at TGIF.

This establishment should be reported and shut down - it's ruining the vibe on Ocean Drive

2/24/2019

Don't do it! Keep walking... RIP off!!! 2 for 1's at \$45 a drink! And then they charge 20% gratuity. Bullshit!

2/24/2019

LOOK AT THE PICTURE OF THE BILL. This restaurant in ocean dr tries TO STEAL from customers, they hide an alleged menu with high prices, they do not show you at all. At the time of paying they put abusive values that make you confused, they invent a gratuity rate being 20% but the value is put the price that they want. AVOID this restaurant or if you are there, DOUBLE CHECK your bill and NEVER ACCEPT be fooled . NEVER GOING BACK THERE EVER AGAIN! This place should be closed down!

2/19/2019

This place is HORRIBLE not only did they literally drag me in when I had kids with me, but I agreed to come in after they told us to come back and told us about 2 for 1 special.

2/18/2019

Buy one beer get one free cost us \$120.00! Oh ya, and they gave us a "free" shot of tequila. Absolute ripoff. Complain and their mafia will put an end to it. Avoid at all cost!

2/10/2019

Place is a joke... talked us into stopping for lunch because of the "2 for 1 drinks and \$2 tacos". Our group regretted the decision as soon as we looked at the menu and told the deals were over and normal prices were now in play. For a group of 6, we paid \$270 for two apps of guacamole and the "2 for 1" drinks they lured us in for. Mind you, that would be 3 paid drinks and 2 apps... just a scam!!!

2/8/2019

Scammers.

We asked for a mojito (\$17) and was delivered a Giant one at \$45 as it was 'happy hour and I would get one free'.

While we were discussing the mistake with our waitress we noticed this happen to 4 other tables.

This is obviously common practice.

Initially we were offered the Giant drink at the same price as the medium - which we declined.

Disgusted at the service and behaviour of this 'restaurant'.

1/30/2019

This place will try to over charge you. I am a restaurant owner and completely believe in paying servers and staff but this is just a scam against tourists. Stay away.

1/22/19

Buyer/Tourist beware. Happy hour for 2 (1 drink each) plus beef nachos equals an \$89 bill. This is a place that definitely feeds off of the tourist.

1/18/19

Don't come here it's a rip off. "Half off happy hour." Me and my friend ordered 2 drinks and it came out to \$70!!! Yes you read that correct \$70! Oh and they tell you, you get a free shot of alcohol of your choice but that's a lie they give you the cheapest tequila. They also added an \$18 tip to the tab NOT 18%, \$18! Don't waste you time. Shady people and business. I wish I could give zero stars.

1/13/19

misleading 2 for 1 drink advertisements!

1/13/19

CON ARTIST COLLECTIVE! Every employee is a scammer, it must come with the job requirements. I asked them 3 times how much our Happy Hour drinks were going to be.... no response. We knew something was fishy. Out comes these MONSTER HUGE drinks that we didn't even order.... our server told us they'd be frozen drinks, but they were fish bowl sized cocktails on the rocks. So, we felt inclined to finish these huge drinks & came to find out that they were 45\$ each!!!!!!!!!!

12/30/18

SCAM!!! This restaurant was TERRIBLE, forcing us to pay \$135.00 for THREE drinks supposedly on "happy hour". What they DON'T tell you until they bring the drinks is when you order a drink they bring you the 45 ounce version which is \$45.00!!! I did not want nor order the 45 ounce drink, I only ordered what I thought was a regular drink. Once they brought out the huge drink they forced me to pay for it in full. The business is a scam, the best thing that could happen to the Miami Beach community is if people stop going there and they close their doors,

12/20/18

Do not ever come here. This place must make a fortune scamming people. This place should have \$\$\$\$ money signs not \$\$\$. You will find better quality food at mcdonalds

12/13/18

Their specials aren't real,

12/11/18

Nightmare from hell experience:

Came for taco Tuesday, as advertised, \$2 tacos, we ordered our food to go, while

waiting for our food the bartender mentioned "it's half off all drinks", we ordered some mezcal, priced at \$12, minus the discount \$6 each. Once my "food to go" came out, I got the bill for \$40 including 3 tacos( should of been \$6), 1 chips and salsa at \$9.95 + \$12 for the two shots of mezcal, our gratuity was 45% of the bill!!!! ( charged me \$40.94 total), drinks we're Charged treated as full price & charged me gratuity for "food to go" no service included.

Never stop or visit this place! Clearly they should be in "scamming" business

Business must be so terrible that they have to run their business this way (unethical), just wrong in every way.

12/9/18

Pls dont ever go here. Its a huge scam

12/9/18

This place will rip you off when you get the check.  
(Shows receipt which is impossible to decipher)

11/26/18

Zero stars if I could. 2 for 1 drinks are 1 shot split into 2.

11/9/18

\$22.50 bogo special! Not bad 2 drinks for \$22.50. A good happy hour, right?! We got the bill for \$68.50 for 2 drinks? We asked for mgr he didn't show the guy YELLED at me saying that is the price of the drinks and I said that isn't what you said, he said that is what it is. SCAM! How does this place stay open? Dumb tourists like myself. Don't EVER go there!

11/8/18

Absolutely a horrible experience from customer service to bogus scam prices and lies!! Do NOT go here!! They suck you in by saying they have happy hour but they do not tell you prices for happy hour they just tell you the price of one drink apparently because two drinks are \$45!!! This is the biggest scam I've experienced and such a waste of time.

10/26/18

Absolutely a scam. Drinks are \$45 and they try to pull you in with BOGO happy hour, but never tell you the prices.

10/22/18

Terrible!! Rude staff, begged us to come in and have a drink, said they were two for one! Drinks come in three sizes, was not told only the large \$45 drinks are the two for one size!

10/7/2018

Do not eat here the waiter actually charged us \$80 and I sign the receipt my card got charged for double that and now I can't get my money back so now please don't eat here you will be f\*\*\*\*\* pissed

10/7/2018

Huge SCAM!

Guys you must be transparent about menu and costs.

660 On Ocean 7 Café

(3) Complaints implying trickery

11/6/2018

Buyer beware! I asked what drinks were on Happy Hour and was told by the server "all drinks are 2 for 1." Turns out no....bottled beer is not, but he suggested bottled versus draft right after I asked. So I was charged full price. Complete bait and switch. I did argue my money back (and raised my blood pressure to unhealthy levels).

10/3/2018

WARNING , PLEASE AVOID!!! Don't even know why this place is still open for business. Absolute SCAM and a SHAME to have in miami on beautiful beach front. Lied about '2 for 1' happy hour drinks and charged double instead, then proceeded to charge 20% gratuity automatically on bill when clearly they DO NOT DESERVE IT. All waiter could do was put his shameless head down, what a joke... they don't even deserve one star. Karma will hit eventually :)

10/3/2018

VOID. This place will SCAM you if they have the chance. We went for happy hour drinks which they told us was 2 for 1 cocktails for \$25. When we asked for the check they billed us for 2 drinks (\$50) + automatic 20% service charge.

I think they choose who to take advantage of hence why others may find it good.

But this place is not a honest business so no matter how good the food and setting is, I would NOT recommend. Typical tourist trap.

Boulevard 740 Ocean Drive

(12) Complaints implying trickery

4/16/2019

SCAM!!! Stay away...The waiter tried to force you to pay double service tips , even though the 20% service charge was already added to your bill. AVOID THIS PLACE!!! By the way the foods was NO GOOD!!!

3/30/2019

Scum of the earth owner! Maybe they don't scam everyone but they sure did get our party with an \$800 tab. Margaritas are watered down and cost \$110.00 dollars after tax,service charge, and gratuity tacked on. Horrible experience on our first trip to South Beach , would not recommend and hope karma comes around on this owner.

3/28/19

This Place Is A Scam!

We Got Charged \$90 For One Margarita

The Manager Was Nice But The Workers Were Arguing With Us!

3/13/2019

If I could give negative stars here I would. I got a ton of food here with my friends. Should've totaled up to around 360, the bill came out to 570. Absolutely ridiculous. I said I wanted to get one seafood plate to split with my friend. he said "for two?", I said "no just one but I'm sharing so he won't get anything". Instead he charges 135 for two seafood patters (the most expensive thing on the menu). Also we all got 3 buy one get one free margs at happy hour. They were 40\$ and absolutely massive. Only three people ordered them so they should've totaled 120 right. They come out to 206\$. Obviously we were pretty hammered and couldn't do any math at all. They tack on a 20% service fee and another 10% tax which is whatever. Then the dude takes my buddy into the restaurant alone to try and pressure him into giving a tip ON TOP of all that. Absolutely horrible service, and reprehensible business practices from this place. Avoid at all costs.



2/17/2019

The absolutely most horrible experience i ever had. They had a happy hour of 2 for 1 ( we ordered 4 drinks total) however they charged 3 times 2x1. and one drink was 55 dollars. abusive in first hand. when i talked to the manager about the situation. they absolutely found every excuse not to remove the extra drink they has charge. They did not worked with me at all. and told me they had proof that they were covered. horrible horrible. just an abusive place. honestly fuck them.

2/11/2019

What an effing rip off! Food sucked, Sysco stuff. I was promised fresh fish, it was a frozen fish stick, but larger. Fries, were terrible, wife's chicken marsala was out of a can or jar. Worse, 2 for 1 drinks, brought a fishbowl marg, little booze. Got the bill, \$35 for the marg, she couldn't drink 2 bowls of syrup. Then, about 10% tax, \$20 "service " charge and the waiter asked for a tip, which i agreed. But he added his own \$20 tip. \$165 dollars for crap! #neveagain! Two nights in a row screwed in South Beach! Be careful...

1/19/2019

**AVOID** at all costs! I'll start at the end... see receipt attached. The server tried to make you think our bill was \$15 more than it actually was by adding a tip on top of the "service charge"! A service charge was most likely added to guarantee a tip since their service and food is horrific.

12/9/2018

they pulled us in said they would give us 20% discount on our whole bill and a free drink, free shot and if we purchased another drink we would get one free.. a bunch of bull! A cup of beer was \$30! Oh and the best part was when the waiter brought us the check he added gratuity on top of the 20% service fee.. what a scam. He said the 20% he didn't get any of that money and he was only getting paid \$4 p/ hour when minimum wage is 8.25 in Florida. How can you live with yourself? Taking advantage of tourists and practically stealing their money! I hope you guys go out of business that was you won't be able to scam people anymore!

12/8/2018

**SCAM!** I wish we would have looked at the reviews for this place before we ate here. Everyone here is a scam artist. Our waiter fraudulently added on an EXTRA 20% to his tip, after a 20% service charge is already included in the bill. Clearly scamming customers is how they stay open.

12/7/2018

Beware of the SCAM.

They lured us in with a buy one get one free. We got a margarita, a virgin mango margarita (for my pregnant wife), and a hookah. Our bill came out to \$142!!!

SERVICE CHARGE was included in the bill and the waitress forced us to tip her saying the service charge doesn't count towards her tip. At ANY reputable restaurant, service charge means tip.

Our TOTAL bill was \$167!!! Roughly \$55-60 of that was FORCED service charge on us.

Will NEVER GO AGAIN. If ripping off people is how they run their business, shame on them.

I'd give them a half a star if I could. HORRIBLE.

11/14/2018

Buy 1 get 1 free!!!

That what they told us when we ordered drinks Bill came no discount guy told us its discount only on 55oz drinks

He didn't not mention it when we ordered drinks

Top of that bill came \$151 and with pen he wrote \$178

When I gave him cash \$155 he came back and told me that Bill was short I owe him more money total was \$178

When I asked him what was \$23.20 service charges he said that's for chairs and table mimai city fee so I have gave him \$30 more when my friend asked for manager this guy flipped the story front of manager and said I gave \$30 as tip which he didn't asked for lied on my damn face scam scam scam and drink are over priced too

Jack's and coke \$20.50 same drink next door is \$12.50 stay away from this place

10/29/18

**\*\*RUN\*\*DO NOT DINE HERE!!!!**

I had to actually call the police on the manager and staff running the restaurant.

They attempted to charge me \$180 for 1 hookah and 2 drinks. They told me that the drinks I ordered are not included in the buy 1 get 1 free offer they touted. I was lied to my face

## 750 Starlite café

### (3) Complaints implying trickery

2/12/2019

Happy hour is limited to extra large drinks (like pool size) but waiters take care to hide it until they bring the check.

I guess getting ripped off is part of the South Beach experience :)

Seriously, find some other place...

2/20/2018

- 1 check-in

Don't let the buy one huge drink get one free fool you. this place is way over priced and the food is wackkkk. Don't waste your time or money here.

11/18/2017

Be warned about the happy hour "2x1" drinks. They charge \$45 for a gross mojito so even with 2x1, they are way to much.

## 820 Larios

### (1) Complaint Implying trickery

4/14/2019

Too bad the custom of adding upcharges to the bill ( as seems to be a sleezy but rampant practice on southbeach) has seemed to affect what would otherwise be a great dinner venue

... As a warning to consumers, southbeach has been getting a reputation for overcharging guests for drinks and such with the tourist commission trying without much luck to address the issue. Most frequently with drinks and such.

Unfortunately, this happened with us at Larios as well. Looking over our tab we found a \$90 charge for a bottle that was substituted for a \$45 we ordered without informing us before the switch. In fact, the bottle wasn't even listed on the menu so who knows how much it should have really cost.. The ensuing conversation as to

why, wasn't very reassuring that it was accidental. Too bad- as they had very good food and no need to resort to what seems to be a sleezy practice in this area

## 826 Pelican Café

### (4) Complaints implying trickery

3/6/2019

Worst place I've been in a long time. First of all they tell you that they're gonna give you shots and they give you fake tequila = straight water! After that they didn't wanna split out bill (we were 16 people) and they caused a huge problem for everyone telling that they were gonna call the cops (when they're the ones in the wrong).

12/23/2018

Worst experience ever! Food is not good. The service is slow. Tried to sell us a drink that is too big for a person to drink. Also, they told us that it's happy hour and 30% off for food and the bill came without discount at all. We talked to the waiter, they said, it has to be a certain menus. So total we didn't get what they told us at all. Do not come to this place. Not recommended.

2/19/2018

We only wanted a single drink when we arrived here and were told it was 50% off. We confirmed when ordering but when the bill came after one drink each (one mojoto and one beer) they told us it was a "buy one get one free" offer and not 50% we were told at the door. We brought this to the manager and we were told that their system "wouldn't allow" them to do it. This is clearly a scam and would never recommend coming here.

12/19/2018

We came to the Pelican while we were on vacation in Miami. We stopped in for a drink during happy hour because the person greeting people on the sidewalk told us "half off drinks" but when we said "no" to the second drink told us the deal was "buy one drink get the second for free." We DO NOT recommend this place. You'll notice other Yelp reviews that say very similar things. Classic bait and switch.

## 850 Café Milano

(1) Complaint implying trickery

12/30/2018

Was offered an off menu seafood appetizer that included oysters, ceviche, and tuna tartare. Sounded good so I ordered it. When it came out it also had a half lobster and king crab legs. Oysters were small and gritty. Crab and lobster were rubbery and fishy. Tuna tartare and ceviche were good. End of meal comes and I'm hit with a \$75 charge for an 'appetizer'! There's nothing on their menu even remotely approaching that price. Buyer beware but I definitely felt swindled. Wouldn't go back

860 Icon

(1) Complaint implying trickery

12/17/2018

The drinks were terrible and the specials were purposefully misleading. Apparently the "buy one drink get one free" actually means "per person". I had our waitress remove the charge, luckily.

900 Mangos

(1) Complaint implying trickery

12/31/2018

Scam alert! I recently went there during Christmas break and ordered margaritas for my girlfriend and I. The total cost was 43\$ for a pair of 12.50\$ drinks. When asked what the price discrepancy was all about, he just shrugged his shoulders and flatly stated there were service charges... When he finally gave me check after taking my card, I noticed that he charged us extra for "souvenir glasses" that I didn't want and on top of that he baked himself a sweet 20% tip within the charge. This is highly unethical to advantage of tourists. Miami Beach is rampant with predatory tactics, please beware! Please ask for receipts and review them carefully prior to giving your card to a bartender/waiter!

928 Voodoo

### (1) Complaint implying trickery

2/5/2019

Don't let the \$8 Margarita/\$5 shots outside lure you in... Miami is so expensive and the place looked cool so we stopped in here for a drink... They don't mention it unless u'll ask, after you ordered you're \$15 drink... The price advertised outside is from outside which we saw no bar out there. They are not \$ that price, they are \$15..

940 Havana 1957 -Note there are two locations

### (3) Complaints implying trickery

2/24/2019

- 1 check-in

They told 4 drinks were on their happy hour menu be the street person. When we paid they changed this to over the only time the most expensive 2 drinks being on the happy hour menu. Either way, the drinks were disgustingly sweet. I was not at to finish my passion fruit margarita. Would not recommend to come here!

1/24/19

Did not give 20% off as I was told on the food, still was not adding up..anyway the owner comes, says you can have 2 for 1 drinks( only the \$23 or \$40 ones) OR the 20%off on food but not both. After arguing he was saying come back he would give us a couple drinks. I say the experience was a con.

12/17/2018

The icing on the cake was the hawker on the street, who said if I went to the bar that I'd get an extra drink for free..... and waitresses attempt to charge me for the free drink.

960 Ocean's 10

### (14) Complaints implying trickery



4/13

Nine of us were walking down the strip to grab some lunch and we stopped in because the hostess mentioned free shots!

The food was not spectacular and we didn't even get our free shots until we mentioned it and the bill.

4/10

Our breakfast came to \$70 and we ordered \$5.75 breakfast specials. Tell me HOW.....

DO. NOT. COME. HERE.

3/2

DO NOT WASTE YOUR MONEY AT THIS CHEAP DIVE!!! They try to rip you off on EVERYTHING! We ordered orange juice for our 2 young boys and the menu clearly states \$4.95... they tried to make us pay for the "fresh squeezed" OJ that's on a different menu which was \$13...INSANE. Plus, they add a 20% gratuity regardless of the service and an additional resort tax. It's obvious they are used to scamming ignorant tourists. When I told the waitress that I was upset she told me to settle down, and when I asked for the manager she told me i would just have to wait... which I did for 25 minutes and he/she never showed up. RIDICULOUS

2/28

I estimated that the \$262 bill was roughly overcharged by about \$80 or so. A week later and I am still steamed about this, I wish I had disputed the bill at the time but our hurry to leave didn't allow for this. Based on some of the reviews I have seen here it seems my group wasn't the only group to fall prey to this, so on reflection I have decided to take the matter further, first with the Miami or local chamber of commerce and if I receive no satisfaction to the Florida State Attorney General's office. What happened to us seems a blatant attempt to scam visitors to South Beach.

2/19

Beautiful bar with live music, but they lure you in by saying 2-4-1 happy hour, but don't fall for it! They made a promise that they refused to keep. The drink prices are OUTRAGEOUS!

2/16

This place is a total scam.

2/3

They also said drinks were two for one but when we went to pay they said there were certain stipulations on that deal.

2/1

So they stop us and say "free shot, but one get one on drink and 30% off your food"

Beware of these people it's a scam. I do not mind spending money but what I do mind is false advertisement.

Welllllll... here comes the check. Seafood platter went from \$95 to \$190 and no 30% discount to add insult to injury. He tried every excuse in the book. Finally gave us the discount but we were still charged for the platter for two even though we did not ask for that. BS

1/28

What an unfortunate way to run a business. Great location & food was ok... but, my goodness is it sad sad sad that they are so "sly" about the upsell

1/21/19

Lied about their happy hour - told us it was but one get one free. Drinks were mediocre and overpriced. They charge a 20% tip automatically and you can't remove it from the bill.

Yelp should have the option to select negative stars.

These guys are liars and crooks.

12/16/18

This place is a scam !!!! They get you in for happy hour but don't tell you it's only at the tables !!!WTF !! Place should be shut down as they are destroying the reputation for Miami Beach and tourists !!

12/15/18

STAY AWAY!!!! Wow what crooks!! These people are criminals! A straight tourist trap! The bartender is STEALING money and ripping Patrons off! They charged us \$150 for 2 large drinks (listed @ \$39 each)? When we asked how much she said \$140? And after paying for bill and without a receipt we asked for a

receipt When she told us what about tax and tip? Really??? Feeling bad my friend left them the money. But then we looked at the menu and realized @ \$39 each there is no way the bill could have been \$150? We asked the waiter about it. He said the same? What about tax and tip? Then said well yeah it mite not have been that much. So we went back and asked the waitress and she said she can't pull up the receipt and it was \$150. Without making a scene my friend took it in the rear from these criminals! What a scam! I hear many of the places on south beach are scams but never experienced it like this! They mite as well have mugged us.. real classy ocean 10. If not for the sake of your customers your better start watching your register. Cuz your waiters are stealing and stealing from your customers!!! STAY AWAY!! BEWARE!!

10/28/18

Don't waste your time at this place. Awful customer service. FAKEST HAPPY HOUR!!

10/21

Happy hours here is fake !!!

When you walk in they say by one get one free all the drinks and when you order it they have to be big drinks.

1020 Clevelander

(1)Complaint implying trickery

3/8/2019

Buyers beware! I went this last Monday March the 4th and went specifically for the happy hour from 4pm7pm we asked the girl out in front if they had HH she said yes. When we got seated the girl that took our order told us that was incorrect no HH during March then I pointed out to the girl who told us so she acted like she was going to tell her something. Nonetheless we stayed had two drinks total was \$38.00. Some other waiter approached us and told us he was taking over, fine he served our drinks and literally 5 mins later came back and was like "talk to me" you guys ready? Mind you we still had our drinks not close to finish. He came a second time and said the same thing so we decided to just ask for our receipt and leave. A couple days later we were walking the strip again and we noticed that they were bringing their HH sign out again... we just walked right on by and shook

our heads.. I guess they are desperate for customers that they feel like they need to lie and be shady... please do yourself a favor a keep on walking go off Ocean drive maybe go to Collins and find a nice spot...

1024 Social

4/1/2019

A server said the hookah is going to be \$25 if we come into this restaurant, but he actually charged \$35. Please check the bill.

3/28/2019

This is the worst restaurant iv ever been to. The server straight up lied to us at the beginning of the meal.

2/27

We were lured in with a discount of 30% on the bill.

Food quality was very poor. My fish tasted like cardboard.

Everyone in our group found the food horrible and left it half eaten.

When the bill came it was a discount on food only!!!!

Will never go this place.

Avoid it like plague

2/23

My total bill was \$108. A week later I check my credit card to see they charged me \$118. I guess the waiter took the liberty of adding an extra tip for herself? Is this a Florida theme? Another restaurant added an extra tip for themselves as well and I took photos of all my receipts for proof. I'll be calling my bank and getting my money back. What a shiesty business!

Check your bank accounts and make sure they charge you correctly!

11/22

This place is another scam. Terrible food, horrible service, and high prices. You will be kept waiting for anything you order while your waiter preys on the pedestrians on the sidewalk. Do not come here.

10/10

This place is a typical Ocean Drive tourist trap: slow service, over-priced food, and huge drinks. However, their employee (our waitress) committed fraud, which is why I am writing this review.

The waitress added her own \$40 tip that was NOT authorized. What makes this worse is that TIP WAS ALREADY INCLUDED! The fact that we had to wait over 40 minutes to get the check should have warranted management intervention and a possible waiver of the included 18% tip. Regardless, she certainly did not deserve extra money for her poor service.

When we tried to call the restaurant at the number provided on the receipt, we found that the phone number was disconnected! There are no other working phone numbers provided online to call to address any issue at this establishment.

I guess this business hopes to remain open on the premise that tourists will not notice when their money is stolen and won't make the effort to go back or proceed with legal action. But, I am a local and will follow up accordingly.

1236 Il Giardino

(6) Complaints implying trickery

4/12

And THEN- the server comes out and says he doesnt get a part of that tip- mind you the bill is already crazy expensive.

And the server haggles for more tip over the mandatory 18% tip( which was not worth it anyways)

So basically we were haggled into paying almost 30% tip on our bill.

NEVER AGAIN.

The management allows this kind of stuff- shows how bad this place is.

Run! Unless you have too much money to throw! Then thats all you.

Left a bad taste of Miami

4/7/2019

So I come for the gay parade and to lure me in this restaurant offers buy one drink and get another free. Well apparently you have to sit in a certain section (downstairs away from everyone) to get this offer. False advertisement!! No need for that! You would pay whatever you offer, but do not offend me!

3/6/2019

The lady who greeted us at the door was lovely and enticed us with a deal for a free shot- that's the best it got! When we were seated for dinner we felt rushed and awkward. We ordered a drink, asked if we could get the happy hour deal. When we were told no, we were confused as we heard the doorwoman continue to market the deal to street passers. So we got our \$29 drink and let it go

12/19/2018

Highly, highly, HIGHLY do NOT recommend this place! We got trapped. That lady trying to sucker people in got us. Walking on this strip you have everyone trying to get you in to their place. The women trying to get people to come in told us that we'd be taken care of and they have specials, blah, blah, blah.

BECAREFUL! We ordered the "Small" hookah which we received and was supposed to be \$30 BUT was charged for a medium hookah which is \$45. Before we ordered we even confirmed and pointed to the table next to us if that was a small and he said yes but then charged us for the next one up?

11/20/2018

They cheat customers lady charged me \$18 for guac and chips which was not even there on the menu and she told me she will charge me for something which was \$11 bucks on the menu

10/16/2018

I can't stress this enough read the reviews!! Its honestly a scam! over priced and the service is pushy and just trying to rack your bill up! They honestly don't take no for an answer!



## 1250 Carlyle Café

### (2) Complaints implying trickery

4/29/2019

- 1 check-in

As we walked by the guy working the front hounded us about stopping in. We only wanted to look at the menu without being bombarded. We walked down the road to find all restaurant seem to use this tactic. We should have gone to another area of town to eat but we decided to try Carlyle. The drinks are ridiculously priced! They try to lure you in by telling you the drinks are BOGO.

1/31/2019

Service ok but not worth the additional tip our server asked for on top of what they already include in the bill. They shouldn't be allowed to do that. Charge one tip not two?? Especially when the service was nothing special and didn't warrant more.

## 1410 Havanna 1957

### (1) Complaint implying trickery

12/10/2018

- 1 check-in

My experience and my drinks were great!

Until I got home. Until I got an email from my credit card company that somebody added a 51% tip. What!?!?!? All of the restaurants and bars automatically add a 20% tip because there are a lot of foreigners that come to visit and don't know how it works. So not only did I give 20% but then Someone gave themselves a 50% on top of that!!

