



# MEMORANDUM

**TO:** Raul Aguila, City Manager  
**FROM:** Rick Clements, Chief of Police  
**DATE:** December 29, 2020  
**SUBJECT:** International Inn - Security Concerns and Calls for Service

At the December 9, 2020 City Commission meeting, item R5Q regarding the historic designation of the International Inn was discussed and deferred pending additional information regarding police calls for service at the location.

Four relevant calls for service from the Miami Beach Police Department have been logged at 2301 Normandy Dr., Miami Beach since July 2020:

1. September 8, 2020 – intentional activation of fire alarm by an angered guest
2. September 8, 2020 – complaint that an employee actively prevented an individual from retrieving personal belongings from a room
3. October 20, 2020 – Baker Act of an individual on the premises without clothing
4. December 5, 2020 – complaints of a loud party

With regards to the December 5, 2020 call for service discussed during the Commission meeting, the North Bay Village Police Department advised they were receiving calls for a loud party across the waterway around 11:45pm. Miami Beach Police units responded and made contact with the parties on scene. The music was lowered, and the event dispersed within half an hour. No violations or citations were issued to the establishment. No additional calls for service or parties were reported for the location on the same day. Follow up calls have taken place among the Department, Rabbi Hadar and hotel management following the incident.

An unrelated arrest of an individual involved in the dealing of drugs on the same day by City of Miami Police was made known to Miami Beach Police who did not provide any assistance.



# MIAMIBEACH POLICE

In the interest of shedding light on the progress and efforts made by the management of the International Inn, it should be noted that calls for service have decreased and changed in nature from felonies to more minor criminal activity, comparable to similar establishments in the area and industry. The establishment has made large strides in modifying its management approach, most significantly within the past two years.

Management has actively worked with the Department to address concerns and implement important and permanent security enhancements. Mr. Ricky Tsay, the current property manager of the hotel and son of the owner, currently lives on-location and has diligently met with the Department multiple times in 2020 alone. The International Inn has spent a significant amount of time and money in the hiring of attorneys and engineers through which to execute the multiple recommendations made by the Department to a degree not often observed in similar situations.

To date, Mr. Tsay and hotel management have implemented the following security enhancements:

- installation of security cameras throughout the property
- installation of access control systems via electronic keycards throughout the premises, on every hotel room door and on the adjacent FDOT lot (carried out through a Mutual Use Agreement)
- installation of permitted decorative fence line lighting throughout the property
- addition of a security guard at night to deter illegal activity (due to the COVID-19 closures, this service was temporarily discontinued and has now been reinstated following the December 5, 2020 incident)
- modifications to hotel booking procedures to include the requirement of proper identification

The Miami Beach Police Department commends the International Inn for their efforts and considers the establishment to be an example of crime prevention through environmental design. The changes the hotel has gone to great lengths to implement have unmistakably deterred serious criminal activity including shootings, gang activity, narcotic sales and prostitution from their premises over the past few years.