

Leaf Blower Complaints since April 2018

(Noise Ordinance Amended April 2018 amending time restriction from 8:00pm to 8:00am (previously 7:00am))

Complaint Type	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Total
Noise	6	1	2	4	1	0	1	15
Time	1	2	2	3	4	1	0	13
Litter	1	1	0	3	4	0	0	9
Total	8	4	4	10	9	1	1	37

Noise Complaint Outcome	
Written Warning	1
City Employees	2
Education/Outreach	4
Allowable Hours	1
No Violation/Gone on Arrival	7
Total	15

Time Complaint Outcome	
City Employees	5
Reporting Delay*	3
Allowable Hours	1
No Violation/Gone on Arrival	4
Total	13

*Due to E-Gov manual validation process prior to import into Energov. There is a notification on the E-Gov app and online portal stating that Noise Complaints should be called in to 604-CITY for immediate response however we believe this can be improved by putting this notification in a more visible location.

Private Property Issues

Report code violations, abandoned property, graffiti, overgrown landscape, debris, broken fence, illegal dumping, illegal signs, and other related private property issues. To report noise complaints, please call 305.604.2489 for immediate response.

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New Request/Complaint

Call 911 to report crimes, emergencies or in need of immediate assistance.

To reach out the police department non-emergency line, call 305 673-7900.