

Cleanliness Index compared to Community Satisfaction Survey Data

Beaches

	2009	2010	2011	2012	2013	2014	2015	2016	2017
Survey Results by percentage of respondents who rated the item as "excellent" or "good"	83%			84%		82%		69%	
Cleanliness Index FY Average CMB	1.62	1.59	1.43	1.36	1.40	1.45	1.64	1.44	1.78
Cleanliness Index FY Average MDC	1.61	1.63	1.48	1.42	1.46	1.41	1.55	1.48	1.71

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Streets in Neighborhoods

	2009	2010	2011	2012	2013	2014	2015	2016	2017
Survey Results by percentage of respondents who rated the item as "excellent" or "good"	75%			74%		68%		61%	
Cleanliness Index FY Average	1.68	1.65	1.51	1.43	1.32	1.41	1.47	1.45	1.63

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Streets in Commercial Areas

	2009	2010	2011	2012	2013	2014	2015	2016	2017
Survey Results by percentage of respondents who rated the item as "excellent" or "good"	71%			69%		61%		51%	
Cleanliness Index FY Average (entertainment)	1.65	1.69	1.55	1.44	1.37	1.42	1.33	1.54	1.70
Cleanliness Index FY Average (non-entertainment)	1.65	1.63	1.57	1.50	1.42	1.47	1.44	1.61	1.73

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Canals/Waterways

	2009	2010	2011	2012	2013	2014	2015	2016	2017
Survey Results by percentage of respondents who rated the item as "excellent" or "good"	61%			57%		53%		40%	
Cleanliness Index FY Average	2.10	2.11	1.70	1.96	1.72	1.87	2.21	1.98	2.21

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* Cleanliness index averages = the lower the score the better (target 1.5)

↓ Shows Deterioration from prior year