



the CITY of MEMPHIS MAYOR JIM STRICKLAND

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Student Loan Reduction Program

The Student Loan Reduction Program provides extra student loan payments – \$50 paid by the City each month – on top of your monthly minimums, helping you save time and money. Through the Tuition.io platform, you'll be able to see all of your loans, repayment strategies and financing options, and see the positive impact that the loan contributions make toward your financial wellness.

Program Name: Student Loan Reduction Program
Enroll Here: <https://memphis.tuition.io/enroll>
Returning User Login: memphis.tuition.io
TIO Custom Phone Number: (855) 353-9395
TIO Custom Support Email: support@tuition.io
HR Email: HRFinanceOPS@memphistn.gov
Contribution: Monthly Contribution \$50/mo with no lifetime maximum.
Eligibility Requirements: Full-time active employee, 1 year of service with City of Memphis



HR Office
 125 N. Main Street
 Suite 406
 Memphis, TN 38103
[HR Admin's Questions & Comments Action Form](#)

Hours:
 Monday - Friday
 8:30 a.m. - 5:00 p.m.

(901) 636-6571

Eligible for Contribution	Not Eligible for Contribution
<ul style="list-style-type: none"> • Forbearance, Grace Period, Deferment ✓ • Loans Consolidated with Someone Else (if documented) ✓ • Loans that Previously Received Tuition Reimbursement ✓ 	<ul style="list-style-type: none"> • Parent Plus ✗ • Collections ✗ • Default ✗ • Loans in Someone Else's Name ✗ • Loans Used to Pay for Someone Else's Higher Education ✗ • Educational Lines of Credit ✗ • Leaves of Absence ✗

To determine exactly how much this student loan reduction program could save you, use this [student loan prepayment calculator](#).

Student Loan Reduction FAQ

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