

Citywide Training Plan

• Our Mission

We are committed to providing excellence public service and safety to all who live, work and play in our vibrant, tropical, historic community

• Our Vision

The City of Miami Beach will be: Cleaner and Safer; Beautiful and Vibrant; a Unique Urban and Historic Environment; a Mature, Stable Residential Community with the Well Improved Infrastructure; a Cultural, Entertainment Tourism Capital and an International Center for Innovation and Business; while Maximizing Value to our Community for the Tax Dollars Paid.

	Required frequency of Refresher				
	One Time	Annual	2 yrs	3 yrs	5 yrs
Required Courses: All Personnel					
Orientation	x				
Ethics Regulatory	x				
Diversity				x	
Sexual Harassment			x		
Team Building					x
Service Excellence Customer Service Standards				x	
Ethics			x		
Frontline Mandatory Courses					
Employee Academy					x
Supervisory Mandatory Courses					
Supervisor Core Curriculum (see below)	x				