

**Operations Plan**  
**Parking Lot at 121 Collins Avenue**

1. The lot will be open to the general public.
2. The hours of operation will be 24/7 unless restricted to lesser hours by the City.
3. Patrons will park and pay using two methods:
  - a) Pay the meter located on the property via cash or credit card or;
  - b) Pay via the app system ParkByApp.....this app system allows the visitor to download the app and pay using a mobile device and add time if needed from wherever they are located.
4. In the event of non-paying customers or expired time, Asta will either use a booting service or tow service (depending on number of repeat violations) or a combination of both to enforce and monitor the parking rules and regulations.
5. Signage will adequately be displayed notifying customers of hours of operation and that enforcement is conducted at all times.
6. Asta Parking has Area Supervisors who frequently visit the lots seven (7) days per week - day and night - to ensure no loitering and to provide additional monitoring and security of the lots.
7. Asta Parking also has a full maintenance team who also frequent the lots seven (7) days per week - day and night -to ensure the lot is clean of debris and garbage. Our landscaping company provides routine landscape maintenance on a weekly basis and also clean the lot of any debris upon their visits. It is our intention and goal to ensure the lot is well lit, maintained and inviting to the visitors of the area.