

RESOLUTION NO. _____

A RESOLUTION OF THE MAYOR AND CITY COMMISSION OF THE CITY OF MIAMI BEACH, FLORIDA, WAIVING, BY 5/7TH VOTE, THE FORMAL BIDDING REQUIREMENT IN SECTION 2-367(E) OF THE CITY CODE, FINDING SUCH WAIVER TO BE IN THE CITY'S BEST INTEREST, AND AUTHORIZING THE CITY MANAGER TO NEGOTIATE AND EXECUTE AMENDMENT NO. 2 TO THE MAINTENANCE AND SUPPORT AGREEMENT (MSA), DATED JUNE 16, 2021, BETWEEN THE CITY AND TYLER TECHNOLOGIES, INC., BASED UPON THE TERMS SET FORTH IN THIS RESOLUTION; SAID TERMS INCLUDING THE ADDITION OF THE FOLLOWING PRODUCTS AND/OR SERVICES TO THE MSA: (1) NEW WORLD LAW ENFORCEMENT MOBILE SITE LICENSE, WHICH PROVIDES SOFTWARE MAINTENANCE AND TECHNICAL SUPPORT FOR VARIOUS LIFE SAFETY SERVICES FOR THE POLICE DEPARTMENT, FIRE DEPARTMENT AND EMERGENCY MANAGEMENT DEPARTMENT, WHICH AMONG OTHER THINGS, INTEGRATES WITH THE NATIONAL CRIME INFORMATION CENTER (NCIC), ENABLING PUBLIC SAFETY PERSONNEL TO ACCESS PRIOR HISTORY INFORMATION FOR IMPROVED OFFICER SAFETY, HAVING A ONE-TIME IMPLEMENTATION AND TRAINING COST OF \$197,187.00, PLUS AN ANNUAL RECURRING COST OF \$40,104.00; (2) NEW WORLD AUTOMATED SECURITY ALARM PROTOCOL (ASAP) PRODUCT, USED TO STREAMLINE ALARM NOTIFICATIONS FROM ALARM MONITORING COMPANIES AND THE CITY'S PUBLIC SAFETY AND EMERGENCY COMMUNICATIONS CENTERS, HAVING A ONE-TIME IMPLEMENTATION AND TRAINING COST OF \$18,200.00, PLUS A RECURRING ANNUAL COST OF \$2,520.00, INCREASING THE TOTAL ANNUAL COST OF THE NEW WORLD PRODUCT FOR FY 2024, FROM \$445,754.18 TO \$661,141.18; AND (3) ENERGGOV API TOOL KIT, WHICH WILL ENABLE THE CITY TO CREATE ITS OWN INTEGRATIONS TO SHARE DATA BETWEEN TYLER AND NON-TYLER APPLICATIONS, HAVING A ONE-TIME IMPLEMENTATION AND TRAINING COST OF \$65,993.00, PLUS A RECURRING ANNUAL COST OF \$13,200.00, INCREASING THE TOTAL ANNUAL COST OF THE ENERGGOV PRODUCT FOR FY 2024 FROM \$428,653.25 TO \$494,646.25; SAID ADDITIONAL PRODUCTS AND/OR SERVICES INCREASING THE TOTAL CONTRACT AMOUNT FOR THE MSA FOR FY 2024 BY \$281,380.00, FROM \$1,313,239.43 TO \$1,594,619.43, SUBJECT TO ANNUAL ESCALATIONS FOR RECURRING COSTS, NOT TO EXCEED 5% PER YEAR; AND FURTHER AUTHORIZING THE CITY MANAGER TO ISSUE WORK ORDERS FOR SOFTWARE AS A SERVICE (SAAS) PRODUCTS AND SERVICES, ON AN AS NEEDED BASIS, TO INTERFACE CITY DEPARTMENT FUNCTIONS WITH THE TYLER SYSTEM, FOR A TOTAL ANNUAL COST NOT TO EXCEED THE AMOUNT APPROPRIATED THROUGH THE CITY'S BUDGETARY PROCESS.

WHEREAS, on April 29, 2021, the Mayor and City Commission adopted Resolution No. 2021-31666, which approved the consolidation of the following agreements under the Tyler Maintenance and Support Agreement (MSA); Eden License and Services Agreement, New World Public Safety License and Services Agreement, Munis, EnerGov and Eden Access Maintenance License and Services Agreement, and New World Maintenance and Support Agreement

(collectively, the “MSA”), which MSA was executed on June 16, 2021 by the parties; and

WHEREAS, on October 26, 2022, the Mayor and City Commission adopted Resolution No. 2022-32356, approving and authorizing Amendment No. 1 to the MSA to include Munis complete API Bundle and Harris Public Safety Radio Integration Technology; and

WHEREAS, the Information Technology Department continues the assessment and modernization of the City's technology systems to maximize value for current investments; and

WHEREAS, this assessment has identified additional cost-effective tools from Tyler Technologies that can fill gaps, improve services, and ensure future integrations with critical systems; and

WHEREAS, API Toolkit: The API will add value to Munis by enabling the City to create our own integrations to share data between Tyler and non-Tyler applications; containing resources available for Tyler application modules, such as Enterprise ERP General Ledger, Enterprise Accounts Receivable, and Enterprise Asset Management; and

WHEREAS, New World Provides the City's Public Safety Departments with software maintenance, technical support, and software updates for the Computer Aided Dispatch System (911), Fire Records Management System, Police Records Management System, Mobile Computing, Real-Time Messaging, and other components required to meet life safety services for the public, which are critical to the operational and planning activities of the Police Department, Fire Department and Emergency Management; and

WHEREAS, the addition of the Law Enforcement Mobile Site License CAD AVL: Enterprise Law Enforcement Mobile provides first responders with the information they need. It integrates with the National Crime Information Center (NCIC) and instant data-sharing capabilities between 911 dispatch records, and electronic citation this solution enables users to access prior history information for increased situational awareness and improved officer safety, and has a one-time implementation and training cost of \$197,187.00 in FY 2024, plus an annual recurring cost of \$40,104.00 in FY 2025, subject to an annual escalations not to exceed 5% per year; and

WHEREAS, the addition of the Computer Aided Dispatched ASAP Interface provides the Automated Secure Alarm Protocol (ASAP), which is a national service for the processing of information from alarm monitoring stations needing emergency dispatch, which will streamline alarm notifications between alarm monitoring companies and the City's Public Safety and Emergency Communications Centers, and has a one-time implementation and training cost of \$18,200.00 in FY 2024, plus a recurring annual cost of \$2,520.00 in FY 2025, subject to an annual escalation not to exceed 5% per year; and

WHEREAS, Enterprise Permitting and Licensing (EPL), formerly known as EnerGov, provides software solutions for many City departments, including Building, Planning, and Code Enforcement. Processes such as plans review, inspections, code enforcement, Business Tax Receipts (BTR), licensing, and cashing are all processed within EnerGov. EPL also includes a Citizen Access Portal for online BTR submission and renewal, permit & plans submission, and inspection scheduling; and

WHEREAS, the addition of the API Toolkit will enable the City to create its own integrations to share data between Tyler and non-Tyler applications, which bundle contains resources available for Tyler application modules, such as Business Management, Community Development, Request & Enforcement Management, Credit Card Payment, Enterprise Permitting

& Licensing Cashiering, Content Management, and Enterprise Permitting & Licensing IVR, and has a one-time implementation and training cost of \$65,993.00 in FY 2024, plus a recurring annual cost of \$13,200.00 in FY 2025, subject to an annual escalation not to exceed 5% per year; and

WHEREAS, the current maintenance schedule is as follows:

PRODUCT	CURRENT 2023	CURRENT 2024	CURRENT 2025
EDEN	7,756.65	8,144.48	8,551.71
ENERGOV	408,241.19	428,653.25	450,085.91
MUNIS	481,378.59	430,687.52	452,221.90
NEW WORLD	453,769.79	445,754.18	463,584.35
	1,351,146.22	1,313,239.43	1,374,443.86

WHEREAS, the revised maintenance schedule to include Mobile Site, ASAP, API Tool Kit2 products is as follows:

DESCRIPTION	NO CHANGE FY23	FY24 One Time Charge for (API, Mobile Site & ASAP)	NEW FY24 Total (incl one time charge for API, Mobile Site & ASAP)	FY25 Recurring Charge for (API, Mobile Site & ASAP)	NEW FY25 Total (incl one time recurring charge for API, Mobile Site & ASAP)
EDEN	7,756.65	-	8,144.48	-	8,551.71
ENERGOV (API)	408,241.19	65,993.00	494,646.25	13,200.00	463,285.91
MUNIS	481,378.59	-	430,687.52	-	452,221.90
NEW WORLD (MOBILE SITE & ASAP)	453,769.79	215,387.00	661,141.18	42,624.00	506,208.35
TOTALS	1,351,146.22	281,380.00	1,594,619.43	55,824.00	1,430,267.86

WHEREAS, following an in-depth assessment by the City's IT Department, it has determined that current gaps in the functionality of Tyler's applications can be addressed by the addition of software modules which are readily available. The following software modules are priced using a SaaS pricing model, which is consumption based:

- Decision Engine is a digital permit guide that integrates with Tyler's Enterprise Permitting & Licensing software to navigate applicants through, permitting, and licensing application and approval processes; and
- Tyler Notify will allow the City to create and send customized messages and interact with citizens, vendors, and employees via phone, email and text in a secure, auditable environment; and

WHEREAS, In order to fully and efficiently integrate essential functions of various City departments into the Tyler System, the City Manager recommends that the Mayor and City

Commission waive, by a 5/7ths vote, the formal competitive bidding requirement, as permitted under Section 2-367(e) of the City Code, as being in the best interest of the City, and authorize the City Manager to negotiate and execute Amendment No. 2 to the Agreement, based upon the essential terms set forth in this Resolution; and

WHEREAS, the Administration further requests authorization to issue work orders for software as a service (SaaS) products and services, on an as needed basis, to interface City department functions with the Tyler System, for a total annual cost not to exceed the amount appropriated through the City's budgetary process.

NOW, THEREFORE, BE IT DULY RESOLVED BY THE MAYOR AND CITY COMMISSION OF THE CITY OF MIAMI BEACH, FLORIDA, that the Mayor and City Commission hereby waive, by 5/7th vote, the formal bidding requirement in Section 2-367(e) of the City Code, finding such waiver to be in the City's best interest, and authorize the City Manager to negotiate and execute Amendment No. 2 to the Maintenance and Support Agreement (MSA), dated June 16, 2021, between the City and Tyler Technologies, Inc., based upon the terms set forth in this Resolution; said terms including the addition of the following products and/or services to the MSA: (1) New World Law Enforcement Mobile Site License, which provides software maintenance and technical support for various life safety services for the Police Department, Fire Department and Emergency Management Department, which among other things, integrates with the National Crime Information Center (NCIC), enabling public safety personnel to access prior history information for improved officer safety, having a one-time implementation and training cost of \$197,187.00, plus an annual recurring cost of \$40,104.00; (2) New World Automated Security Alarm Protocol (ASAP) product, used to streamline alarm notifications from alarm monitoring companies and the City's Public Safety and Emergency Communications Centers, having a one-time implementation and training cost of \$18,200.00, plus a recurring annual cost of \$2,520.00, increasing the total annual cost of the New World product for FY 2024, from \$445,754.18 to \$661,141.18; and (3) EnerGov API Tool Kit, which will enable the City to create its own integrations to share data between Tyler and non-Tyler applications, having a one-time implementation and training cost of \$65,993.00, plus a recurring annual cost of \$13,200.00, increasing the total annual cost of the EnerGov product for FY 2024 from \$428,653.25 to \$494,646.25; said additional products and/or services increasing the total contract amount for the MSA for FY 2024 by \$281,380.00, from \$1,313,239.43 to \$1,594,619.43, subject to annual escalations for recurring costs, not to exceed 5% per year; and further authorize the City Manager to issue work orders for Software as a Service (SaaS) products and services, on an as needed basis, to interface City Department functions with the Tyler System, for a total annual cost not to exceed the amount appropriated through the City's budgetary process.

PASSED and ADOPTED this 13th day of September, 2023

ATTEST:

Dan Gelber, Mayor

Rafael E. Granado, City Clerk

APPROVED AS TO
FORM & LANGUAGE
& FOR EXECUTION

City Attorney

9-6-23

Date