



March 7, 2023

Frank Quintana
Chief Information Officer
1755 Meridian Ave., 4th Floor
Miami Beach, FL 33139

Re: Sole Source – AT&T ESInet and AT&T/Intrado Viper

To whom it may concern:

AT&T is pleased to confirm that it is the original manufacturer and provider of the AT&T ESInet. AT&T is also the reseller and maintenance provider for City of Miami Beach 911's Viper system and is the sole source and maintenance provider on the Intrado Viper System and Power911. applications. These products and services, including support and maintenance, are not available from any other manufacturer.

- Intrado VIPER Systems
- Intrado Power911 and applications

AT&T certified technicians are assigned to the City of Miami Beach FL to provide routine maintenance and advanced technical support for the customer's VIPER 911 systems.

Each AT&T TECHNICIAN will be equipment manufacturer trained and certified to work on the VIPER 911 CPE and will stay current on manufacturer certification.

Sincerely,

Mario Ruiz
Client Solutions Executive
Public Sector – State, Local and Education
954-806-2467

Jennifer Downs
Application Specialist
AT&T Public Safety Solutions
601-826-8116