

RESOLUTION NO. \_\_\_\_\_

**A RESOLUTION OF THE MAYOR AND CITY COMMISSION OF THE CITY OF MIAMI BEACH, FLORIDA, DIRECTING THE CITY ADMINISTRATION TO EXPLORE A CENTRAL, EASY TO REMEMBER DIAL-IN OPTION FOR RESIDENTS TO USE AND NOTIFY THE CITY, SUCH AS 3-1-1, TO ADDRESS PUBLIC SAFETY AND CODE COMPLIANCE ISSUES, NON-EMERGENCY COMPLAINTS, AND SIMILAR MATTERS, AND FURTHER DIRECTING THE CITY ADMINISTRATION TO REPORT ITS FINDINGS AND RECOMMENDATIONS TO THE PUBLIC SAFETY AND NEIGHBORHOOD QUALITY OF LIFE COMMITTEE PRIOR TO CONSIDERATION BY THE MAYOR AND CITY COMMISSION.**

**WHEREAS**, residents, businesses, and visitors to the City of Miami Beach (the "City") often need to access information and services from the City to address public safety and code compliance issues, non-emergency complaints, and similar matters; and

**WHEREAS**, residents, businesses, and visitors may not know or remember a specific City telephone number to obtain information or services; and

**WHEREAS**, Miami-Dade County has instituted a central, easy to remember three-digit telephone number (3-1-1) for the use of residents, businesses, and visitors to obtain County information and services; and

**WHEREAS**, the implementation of a similar system of central and easy to remember telephone numbers to access City information and services will facilitate easier and more effective communication with the City; and

**WHEREAS**, accordingly, the Mayor and City Commission desire for the City Administration to explore options for the implementation of such a system in the City, and further desire to refer this matter to the Public Safety and Neighborhood Quality of Life Committee, to evaluate the Administration's findings and recommendations prior to consideration of any proposal by the Mayor and City Commission.

**NOW, THEREFORE, BE IT DULY RESOLVED BY THE MAYOR AND THE CITY COMMISSION OF THE CITY OF MIAMI BEACH, FLORIDA** that the Mayor and City Commission hereby direct the City Administration to explore a central, easy to remember dial-in option for residents to use and notify the city, such as 3-1-1, to address public safety and code compliance issues, non-emergency complaints, and similar matters, and further directing the City Administration to report its findings and recommendations to the Public Safety and Neighborhood Quality of Life Committee prior to consideration by the Mayor and City Commission.

**PASSED and ADOPTED** this \_\_\_\_ day of February, 2023.

**ATTEST:**

\_\_\_\_\_  
Dan Gelber, Mayor

\_\_\_\_\_  
Rafael E. Granado, City Clerk

(Sponsored by Vice-Mayor Steven Meiner)

APPROVED AS TO  
FORM & LANGUAGE  
& FOR EXECUTION

\_\_\_\_\_  
City Attorney

1-25-23  
\_\_\_\_\_  
Date