Revel: We Move People







Meet Revel

Street Legal (No Sidewalks)

Space Efficient

Affordable

Sustainable

Reduces Congestion Every vehicle has a DMV-issued license plate. Users must have a valid driver's license. Throttled at 30 mph. No bridges or bike lanes. Helmets and insurance provided.

Parks in curb dead space. An average parking spot fits 7 mopeds.

\$5 to sign-up, \$1 to unlock and .35 per minute. Cheaper than rideshare.

100% emissions-free. Electrically powered, they're also noise-free.

50% of users report replacing car trips w/ avg trip length of 4+ miles. 1M car trips replaced and 1,269 metric tons of CO2 reduced.





Our Approach

- Integrate, not disrupt.
- Cities first.
- Never launch without city permission.
- Sustained stakeholder engagement.
- Accountable to ourselves, our riders, our city partners.



If you're a restaurant owner in need of vehicles to help meet delivery demand, @_gorevel is offering their service free of charge for 4 weeks. If interested, please contact Todd McDonald, General Manager at todd.McDonald@gorevel.com

#DowntownDC #supportlocal #shopsmall #dcbids



Mayor Francis Suarez 🤣 @FrancisSuarez

Proud to join #gorevel and @miamiparking to celebrate Revel's launch in @CityofMiami. Revel's all-electric mopeds will help reduce local air pollution and traffic in #Miami. This is yet another initiative to continue improving the quality of life of our residents.





@OakDOT and shared electric vehicle company Revel today announced Oakland's first shared all-electric moped fleet, as part of the City's Car Sharing permit program! Revel will operate a fleet of 1,000 vehicles, currently being placed on Oakland streets.

buff.ly/2sdg9dH





Our health care workforce is our most previous resource right now and I applaud @_GoRevel for providing free membership to health care workers.

Read more and join:





Our Approach

- No gig economy. The people who work for us are employees, with access to the same benefits as our CEO.
- We hire locally, and build partnerships with workforce development organizations in our markets.

FIELD TECH TRAINING FOR REVEL ELECTRIC MOPEDS

THIS FREE TRAINING PROBLAM will help you to develop the skills you need to thrive as a field technician at Revel, a fast-growing tech startup that connects NYC neighborhoods through shared electric mopeds. Graduates will be ready to launch careers as field technicians with the opportunity for growth in other mechanical or customer service-oriented companies. Entry-level salaries start at \$17-18/hour, plus healthcare benefits, paid vacation days, and tree Revel riding.

PARTICIPANTS WILL OBTAIN INSTRUCTION IN + Hand tools

- + Defensive driving and two-wheel vehicle driving
- + 0SHA 10
- + Google Suite
- + Revel app
- Customer service for the tech industry
 Resume and interview skills

MINIMUM REQUIREMENTS:

- + Over 21 years of age
- + NYC resident, eligible to work in the U.S.
- + Have a valid driver's license
- + Have a high school diploma or equivalent
- + Able to lift up to 50lbs
- Interested in a hands-on job that takes you all around NYC
 Available for training Monday-Friday, 8:00 AM to 5:00 PM

Training is from February 6-21 in Brooklyn.





To apply, you must attend an

January 23 at 10:00 am

February 3 at 2:00 pm February 4 at 2:00 pm

January 27 at 10:00 am

January 29 at 10:00 am

January 31 at 10:00 am

For a full list of info sessions.

visit www.bwiny.org/calendar

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CUSTOMIZED

RAINING

PROGRAM

information session



Ashby Summers (left) receiving a full-time position as a Fleet Technician at Revel after graduating from the District of Columbia Housing Authority's Apprenticeship Training Program

A flier from Revel partner Brooklyn Workforce Innovations advertising training sessions for Revel field techs



Responsible & Responsive

- Lessons are provided 7 days a week.
- 24/7 Customer Service hotline/email.
- Field staff work around the clock to immediately respond to any reports of improperly parked vehicles and keep the fleet clean and well-maintained.
- Bad actors are fined and/or removed from the platform.





We're Committed to Access

- Our Access program offers a 40% ride discount and \$10 ride credit to anyone who is eligible for or participating in a local, state or federally administered assistance program.
- We also offer a 20% discount to veterans and active duty military.
- Our Access program has saved participants over \$150,000 across markets.



The Revel Access Program.

40% discount to those who are eligible or actively participating in any local, state or federally administered public assistance program.

| HOW TO ENROLL | ELIGIBILITY | PRICING |
|---|---|---|
| | | Sign Up: \$5 one-time registration fee (users will receive a \$10 ride credit upon |
| | | |
| | Active EBT Cards | |
| | Public Housing Program | |
| photo of any documentation that you re eligible or participating in any local, | Home Energy Assistance Program (HEAP) | more details on pricing or contact us at access@gorevel.com. |
| | | |
| | Temporary Aid to Needy Families (TANF) | |
| 03 Once approved, your account will be ssued \$10 in riding credit and pricing will reflect Revel Access program rates. | Safety Net Assistance (SNA) | |
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| 050 | and the second se | ess contact us at access@gorevel.com |



We've reached 5 US markets in one year







- Revel's initial pilot program consisted of 68 mopeds across about 5 square miles in Brooklyn.
- The pilot was incredibly successful, and with the support of local leaders we expanded to 1,000 vehicles across about 21 square miles in Brooklyn and Queens.





NY Rider Feedback

In a survey of NYC Revel riders:

- **90%** said they would take fewer car trips if Revel was available throughout all of Brooklyn and Queens.
- **50%** report using Revel to replace taxi/uber/lyft/personal car trips.
- **70%** would use Revel at least once a week if it were available throughout Brooklyn and Queens.
- **90%** would recommend Revel to a friend.

Our New York General Manager Lauren Vriens with New York City Council Member Robert Cornegy





Revel COO Paul Suhey with New York City Council Member Jimmy Van Bramer





Additional Bronx Expansion





Today, I joined @_GoRevel in announcing their expansion in #TheBronx. What does this mean for Bronxites? An alternate, reliable mode of transportation just as readily available in our borough as it is in others.





Washington, DC

- In August 2019, Revel launched 400 vehicles in Washington, D.C. as part of a pilot program run by the District Department of Transportation (DDOT).
- In January 2020, DDOT extended the pilot program, allowing Revel to continue serving D.C. through 2020 and to scale vehicles up to 800.
- Revel covers all eight of DC's wards.



revel

23% of trips began or ended in a low-income area, with over 85,000 miles driven.

The typical Access Program ride is 45% longer than our average.

> Census Tracts with Median HHI Less Than \$51.1K Revel Trips Starting or Ending in Low-Income Census Tracts

Ensuring Equitable Access in D.C.

-



Austin

- In October 2019, Revel launched 500 mopeds in partnership with ATD.
- Partnering with CapMetro and SmartTrips Austin to provide mobility hubs and integrate into City's and large employers' commuter incentive programs.
- Working with real estate developers to provide Revel as a resident amenity, which reduces parking requirements in new construction.





Miami

- Revel launched 750 mopeds in Miami on December 30, 2019 as part of a 3-year exclusive contract with the Miami Parking Authority (MPA).
- Revel responded to an RFP put out by the MPA, and was selected out of several applicants to be the city's sole provider of shared electric mopeds.



Revel, an electric moped sharing company, has launched in Miami and Miami Parking hit the streets to test them out.



😋 😋 64 - 2 Comments

LinkedIn post from the MPA showing Angel Diaz, Head of Enforcement, trying out Revel with a colleague.



Oakland

• Revel launched our first Bay Area (and West Coast) city in January, rolling out 1,000 mopeds in partnership with the Oakland DOT.

City of Oakland



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buff.ly/2sdg9dH



12:42 PM - 10 Jan 2020

OAKDOT Director Ryan Russo joins Revel COO Paul Suhey at our Oakland launch, held outside City Hall

COVID-19 Response



Kurt Yaeger @Dr_Yaeger · 3d Weekend @MountSinaiCVC rounds with @TShigematsuMD getting between hospitals on @_GoRevel scooters

🛓 Tomo Shigematsu





COVID-19 Response

- Available for essential trips in NY, DC, Austin and Oakland. W/ MTA overnight shutdown, moved to 24/7 model.
- Significant expansion of NY Service area to include major hospitals in Manhattan and the Bronx for Health Care and Essential Workers.
- Enhanced training, operational and internal vehicle cleaning procedures.
- Regular customer and government communication regarding city & state orders, changes to service.
- Partnering to integrate into reimagined streets, exploring employee benefit programs.





Ten Ways Every City Should Respond to COVID-19 On Its Streets, Compiled by NACTO



Health Care Program3,000130,000Sign upsMiles Ridden

"I am currently finishing up an overnight shift in the emergency room and what makes me feel 'lighter' is that I can have the security of less exposures on my ride home. This is truly such a kind gesture for your company."

- Gaddy, Physician at Columbia University





Delivery Program

25

Restaurants Signed up

"Revel has provided the most essential tool for keeping us in business: a means of transportation. Going out for deliveries is now a joy. Thank you Revel!"

- Giuseppe de Francisi, General Manager of Evelina in Brooklyn.







A Socially-Distant Option

🛛 Lockdowns begin 🛛 🛶







COVID-19 Trends

- Avg daily rides grew 124% from Sept to May and 380% from March to May (compares avg daily rides for last two weeks of the month).
- Increase in average trip length from 3 miles to 4.25 miles.
 - Also coincided with addition of the Bronx and Manhattan, which greatly expanded the service area.
 - Rides that start and end in those boroughs are longer contributing to the higher average.
- Distribution of ridership across the day has shifted later; no morning and afternoon commute peaks.



Our Users Love Us



Currently Obsessed With: Speeding Through Brooklyn on a Revel Moped

CRAIN'S

Revel ride-share scooters bridge the gap in transit deserts

VOGUE Stop Whining About Revel Scooters And Just Say Yes

electrek

Revel's 30mph shared electric mopeds have (finally) made it to California

"Shockingly **easy to use**, a 'hood-to-'hood no-brainer. So glad Revel is here, it better be to stay."

"Best **customer service** I've experienced, ever."

"I never knew how **fun and exciting** it would be until I got on it and I love it!"

