

+ MIAMIBEACH



Partnership Overview (2015-2020)

Table of Contents

- 3. Destination Vision & Corporate Mission Statements
- 4. Organizational Chart
- 5. GMCVB Leadership
- 7. Global Representation Network
- 8. GMCVB Meetings & Convention Sales & Services
- 44. GMCVB Travel Industry Sales
- 57. GMCVB Boutique & Lifestyle Hotels
- 65. GMCVB Communications
- 81. GMCVB Cultural Tourism
- 94. Art Basel Miami Beach
- 98. GMCVB LGBTQ Marketing
- 110. GMCVB Sports & Entertainment Tourism
- 120. GMCVB Multicultural Tourism & Development
- 127. GMCVB Advertising & Digital Marketing
- 151. GMCVB Content & Creative Services
- 183. GMCVB Research & Strategic Planning
- 194. GMCVB Business Development & Partnership
- 202. Leveraging Miami Beach's Investment in the GMCVB
- 191. GMCVB COVID-19 Recovery Efforts
- 202. GMCVB Accreditation & Recognition
- **211. GMCVB Strategic Planning Priorities**







Destination Vision:

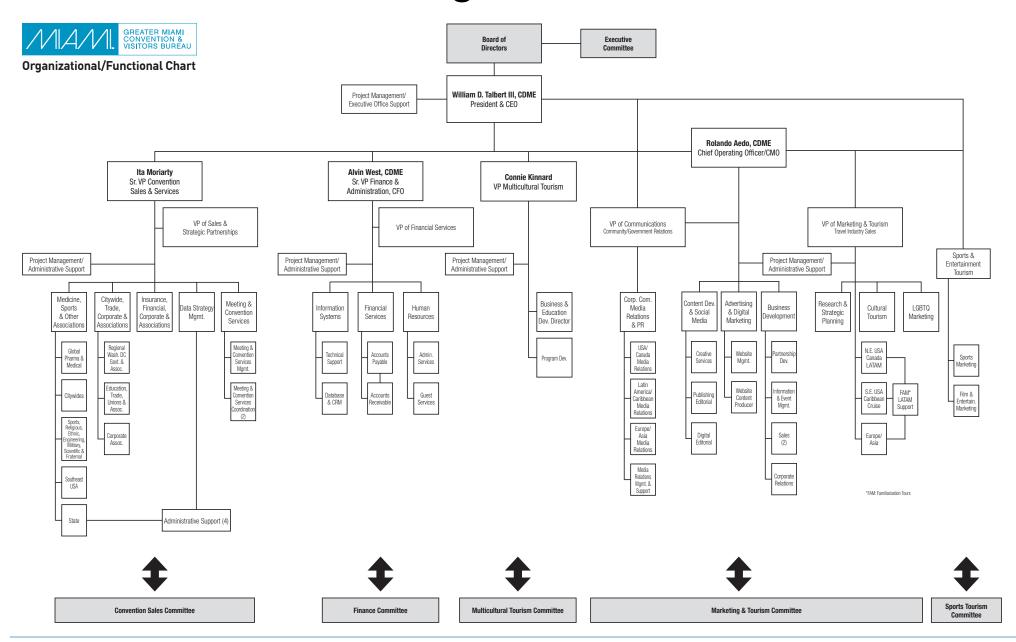
A global leisure and business destination that delivers culturally rich, diverse and innovative experiences inspiring boundless passion in visitors and residents alike.



Corporate Mission:

Generate travel demand to Greater Miami and the Beaches to maximize economic impact on our community, ensure industry resiliency and elevate residents' quality of life.

GMCVB Organizational Chart





GMCVB Leadership

A successful organization requires effective leadership to make it work. The vision for the Greater Miami Convention & Visitors Bureau (GMCVB) is guided by the volunteer leadership of its Board of Directors, Chairperson, Finance, Marketing & Tourism, Convention Sales, and Multicultural Tourism Committees, as well as the President & CEO. The GMCVB is led by some of Miami-Dade's most influential community and business leaders, all of whom have a common goal of enhancing our visitor industry and generating jobs.

2019/2020 EXECUTIVE COMMITTEE

CHAIRMAN

BRUCE OROSZ

President & CEO ACT Productions, Inc.

IMMEDIATE PAST CHAIR

STEVEN HAAS

Executive Director, Sales & Marketing Centerplate, Miami Beach Convention Center

FINANCE COMMITTEE CHAIR

ELIZABETH HICKSConsultant

MARKETING & TOURISM COMMITTEE CHAIR

ERIC JELLSON

Area Director of Marketing & Strategy Kimpton Hotels Florida & Cayman Islands

MULTICULTURAL TOURISM & DEVELOPMENT
COMMITTEE CHAIR

CAROLE ANN TAYLOR

President Miami To Go

CONVENTION SALES COMMITTEE CHAIR

JULISSA KEPNER
General Manager
Marriott Miami Biscavne Bav

AT LARGE T. WILLARD FAIR

President & CEO Urban League of Greater Miami, Inc.

AT LARGE

DAN GELBERMayor, City of Miami Beach

AT LARGE

CARLOS A. GIMENEZ

Mayor, Miami-Dade County

AT LARGE

JIMMY MORALES

City Manager City of Miami Beach

AT LARGE

GENE PRESCOTT

President
The Biltmore Hotel

AT LARGE

MARIA SASTRE

Retired, President & COO Signature Flight Support Corporation

AT LARGE

CHRISTINE VALLSManaging Director,

Latin America, Caribbean & Florida American Airlines

2019/2020 BOARD OF DIRECTORS

STEVE ADKINS

President & CEO Miami-Dade Gay & Lesbian Chamber of Commerce

MICHAEL CHENG

Dean, Chaplin School of Hospitality & Tourism Management Florida International University

HENRY CRESPO SR.

President & CEO Urgent, Inc.

ALEX DIAZ DE LA PORTILLA

Commissioner District 1 City of Miami Commission

LUIS GAZITUA

Attorney At Law Gazitua Letelier, P.A.

WENDY KALLERGIS

President & CEO Greater Miami & the Beaches Hotel Association

BEN MOLLERE

Corporate Vice President, Hospitality & Business Relations Baptist Health of South Florida

JOHN MULREY

President JMC & C, Inc.

ABE NG

President, CEO & CSO Sushi Maki

FREDDIE PETERSON

General Manager Miami Beach Convention Center Spectra Venue Management

ALAN G. RANDOLPH

Deputy Director, Florida & New York Bank OZK

ALFREDO RICHARD

SVP, Corporate Communications NBC Universal Telemundo Enterprises

MARY ROGERS

Vice President & GM Fontainebleau Miami Beach

CHRIS ROLLINS

Chief Operating Officer South Beach Group Hotels

STEPHEN R. SHELLEY

Councilman, City of Homestead

REBECA SOSA

Vice Chairwoman Commissioner District 6 Miami-Dade County Commission

PAST CHAIRS

RICHARD FAIN

Chairman & CEO Royal Caribbean Cruises Ltd.

TONY GOLDMAN*

ADOLFO HENRIQUES

Vice Chairman The Related Group

THOMAS F. HEWITT

Managing Partner WDI Hospitality, LLC

DONALD E. LEFTON

Principal
The Continental Companies

SIDNEY LEVIN*

STEPHEN D. NOSTRAND

President and Chief
Operating Officer
One Commercial Real Estate

R. DONAHUE PEEBLES

Chairman & CEO
Peebles Corporation

CHRISTOPHER PERKS

Retired, President The Opus Group, Inc.

STEPHEN SONNABEND

Retired

DOROTHY C. WEAVER*

EX-OFFICIO

MICHAEL FINNEY

President & CEO Miami-Dade Beacon Council, Inc.

WILFREDO GORT

CAMACOL

G. ERIC KNOWLES

President & CEO Miami-Dade Chamber of Commerce

JUAN KURYLA

Port Director & CEO PortMiami

IBIS ROMERO

Executive Director Sunny Isles Beach Tourism and Marketing Council

ALFRED SANCHEZ

President & CEO Greater Miami Chamber of Commerce

LESTER SOLA

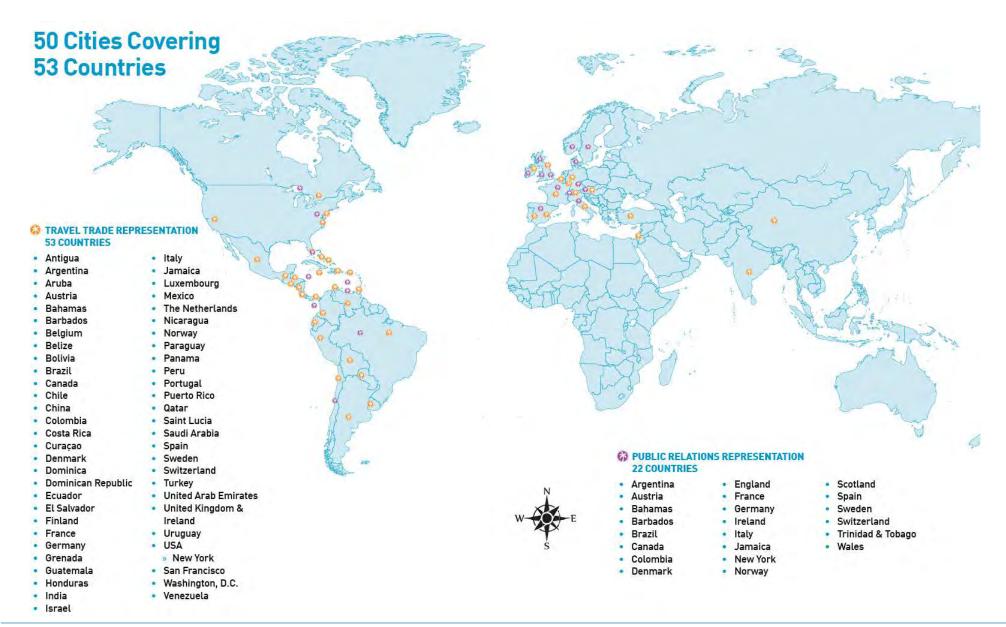
Aviation Director & CEO Miami-Dade Aviation Department

*Deceased





GMCVB Global Representation Network





GMCVB Meetings & Convention Sales/Services



Overview

The Meetings & Convention Sales Department promotes Greater Miami as the ideal destination for meetings and conventions by creating relationships with meeting planners and association executives to generate leads, bookings and room nights and, therefore, a positive economic impact for the community. The GMCVB books meetings and conventions at the Miami Beach Convention Center (MBCC) in collaboration with Spectra, as well as within Miami Beach hotels.

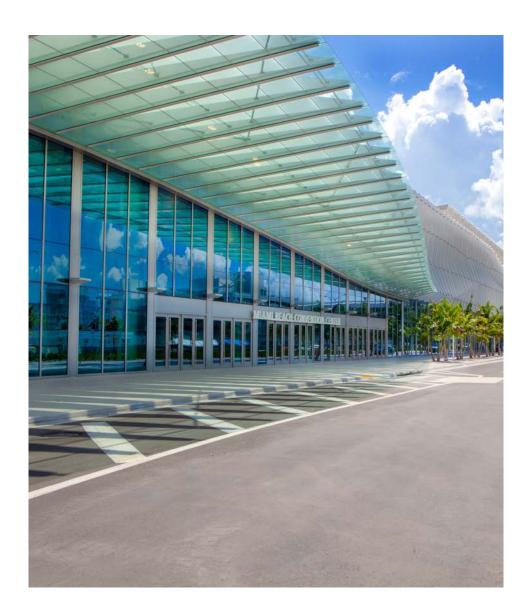
The Meetings & Convention Services Division has implemented key upgrades to the Department's internal GMCVB partner referral system, creating more efficiency when assisting planners with their specific meeting requirements. The Division also provides operational support to incoming convention groups.

GMCVB Washington, DC Regional Sales Office

The GMCVB's Washington, DC Regional Sales Director represents the destination and Miami Beach, producing sales events, attending Virginia, Maryland and DC industry events, Association of Meeting Professionals (AMPS), Meeting Professionals International (MPI), Professional Convention Management Association (PCMA), Association Management Companies Institute (AMCI), Destinations International (DI), American Society of Association Executives (ASAE) and more.



Sales Strategy



Focus on both Citywide/Convention Center and In-Hotel Meetings Business.

Incorporate new technology to visualize trends and zero-in on areas of opportunity.

Categorical approach by Top Market Segments.

Geographic approach by Top Feeder Markets.

Sales Tactics: Missions, Blitzes, Familiarization Trips, Tradeshows, Industry Events.

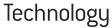
11 Sales & Support Staff deployed strategically.

Strategy by Top Market Segments













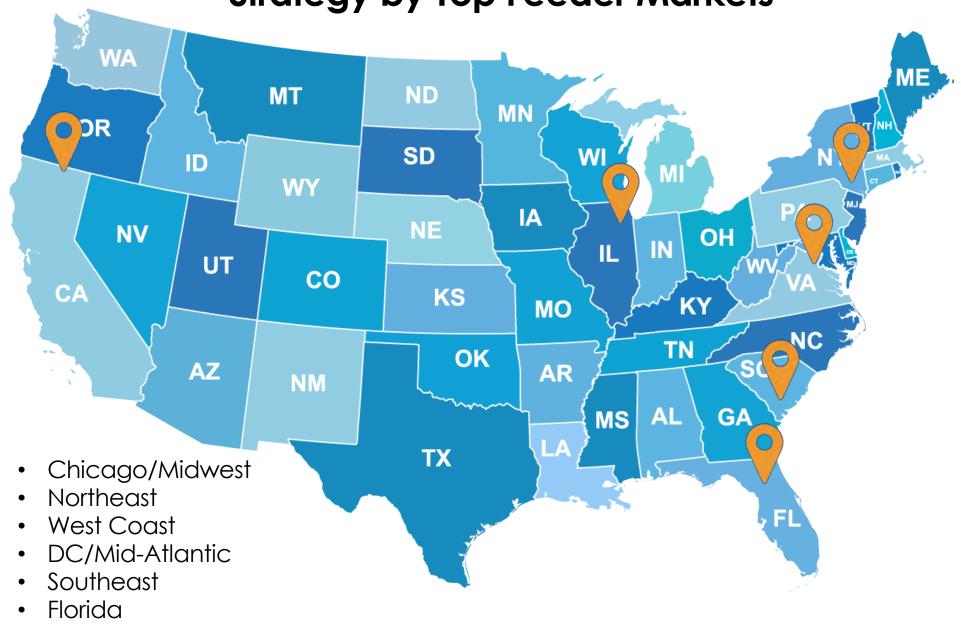








Strategy by Top Feeder Markets





GMCVB MBCC Leads and Bookings

2015-2020





42
Bookings



237,083

Room Nights

+\$349 Million

Estimated Economic Impact

*Please note the MBCC had limited or no available dates during 2015-2019 due to construction. In addition, COVID-19 caused cancellations in 2020.



Name	Meeting Date	Attendance	Estimated Economic Impact
The Show Producers - Small Business Expo***	January 2015	500	\$9,641
Motorcycle Show***	January 2015	100	\$115,692
Real Estate Insiders Summit***	January 2015	300	\$19,080
Miami 3 - Marathon***	January 2015	25,000	\$10,299,376
Jewelers International Showcase***	January 2015	8,500	\$2,723,200
Technology 3 - Marketing IT Expo	January 2015	8,000	\$485,070
Miami Intl Boat Show***	February 2015	50,000	\$1,843,710
Graphics of the Americas	February 2015	10,000	\$6,967,500
Les Nouvelles Esthetiques	March 2015	3,000	\$2,062,380



Name	Meeting Date	Attendance	Estimated Economic Impact
Cruise Shipping Miami	March 2015	13,000	\$7,063,300
Aviation Week/MRO Americas	April 2015	10,000	\$7,432,000
National Assn of Non-Clinical Physicians	April 2015	3,000	\$166,950
Real Estate Insiders Summit***	April 2015	300	\$22,605
Jewelers Intl Showcase***	April 2015	5,000	\$1,531,800
Technology Foundation of America	May 2015	10,000	\$1,023,165
Beyond Luxury Media LTD	May 2015	2,000	\$1,909,050
Velocity Dance***	May 2015	500	\$104,372
Maison & Objet	May 2015	6,000	\$4,850,700
American Association of Retired Persons	May 2015	8,000	\$13,191,800



Name	Meeting Date	Attendance	Estimated Economic Impact
China Sourcing 2015	June 2015	8,000	\$4,595,400
Florida Supercon	June 2015	20,000	\$2,553,000
Swimwear Assn of FL Annual Show	July 2015	3,000	\$1,142,670
Neighborhood Assistance Corp of America	July 2015	2,500	\$59,128
FIME	August 2015	15,000	\$1,740,224
Jewelers Intl Showcase***	October 2015	10,000	\$2,808,300
America's Food & Beverage Show***	October 2015	3,000	\$297,850
Adrenaline Dance***	October 2015	200	\$26,778
Art Basel Miami Beach***	December 2015	10,000	\$663,780



Name	Meeting Date	Attendance	Estimated Economic Impact
Motorcycle Show	January 2016	10,000	\$335,339
Jewelers Intl Showcase***	January 2016	8,500	\$650,300
Microstrategy	February 2016	2,300	\$1,013,928
Graphics of the Americas	February 2016	6,000	\$1,394,718
Miami Wholesale Expo***	April 2016	3,000	\$129,025
Jewelers Intl Showcase***	April 2016	5,000	\$1,531,800
eMerge 2016	April 2016	6,000	\$1,492,105
Maison & Objet***	May 2016	6,000	\$1,739,050
LE Miami	June 2016	1,500	\$1,804,966



Name	Meeting Date	Attendance	Estimated Economic Impact
World Vapor Expo	June 2016	3,000	\$243,440
Florida Supercon***	June 2016	12,000	\$516,713
Swimwear Assn of FL	July 2016	2,500	\$2,127,500
FL Intl Medical Expo***	August 2016	15,000	\$1,221,850
Miami Wholesale Expo***	August 2016	3,000	\$94,731
Americas Food & Beverage Show***	September 2016	3,000	\$213,010
ICFF LUXE Miami	October 2016	3,000	\$451,581
Jewelers Intl Showcase***	October 2016	10,000	\$2,808,300
Art Basel Miami Beach***	November 2016	45,000	\$5,423,700



Name	Meeting Date	Attendance	Estimated Economic Impact
eMerge Americas	June 2017	13,000	\$1,541,440
LE Miami	June 2017	2,000	\$1,448,243
MLB All-Star Game	July 2017	34,000	\$11,282,530
Swimwear Assn of Florida***	July 2017	2,500	\$1,498,284
FIME Medical Expo***	August 2017	10,000	\$1,372,917
World Vapor Expo 2017***	August 2017	3,000	\$270,992
Asia America tradeshow	August 2017	3,000	\$108,197
Art Basel Miami Beach***	December 2017	50,000	\$11,491,730

^{***}Serviced/Assisted with Housing



Name	Meeting Date	Attendance	Estimated Economic Impact
Tissue World Americas	Mar 2018	1,500	\$1,216,704
Jewelers Intl Showcase***	April 2018	5,000	\$375,046
eMerge Americas***	April 2018	5,000	\$1,825,995
LE Miami***	June 2018	850	\$1,524,963
Swimwear Show 2018***	July 2018	2,500	\$766,856
AHIMA	September 2018	4,000	\$6,672,225
America's Food & Beverage***	October 2018	3,000	\$270,102
Jewelers Intl Showcase***	October 2018	10,000	\$1,633,530
Intl Soc of Aesthetic Plastic Surg	October 2018	4,000	\$2,605,108
Art Basel Miami Beach***	December 2018	40,000	\$11,491,730
Jewelers Intl Showcase***	January 2019	8,500	\$1,318,816



Name	Meeting Date	Attendance	Estimated Economic Impact
Emerald Expo (OMBAS)***	January 2019	20,000	\$747,257
INDA Assn of the Nonwoven Fabrics Industry	March 2019	10,000	\$4,928,374
Seatrade Cruise Global	April 2019	7,000	\$3,908,603
Jewelers International Showcase***	April 2019	5,000	\$1,169,045
IOHK***	April 2019	2,000	\$875,927
eMerge Americas***	April 2019	5,000	\$1,194,736
NUVO Fabrics Industry***	May 2019	2,000	\$73,951
Industrial Exchange***	May 2019	2,000	\$146,035
FIBEGA-Miami 2019	May 2019	8,000	\$351,674



Name	Meeting Date	Attendance	Estimated Economic Impact
Million Dollar Round Table	June 2019	8,000	\$9,184,504
Cruise Interiors	June 2019	3,000	\$1,045,900
Beyond Luxury Media Ltd***	June 2019	1,500	\$1,899,002
International Floriculture Expo***	June 2019	3,000	\$1,232,440
FIME***	June 2019	3,000	\$2,040,159
Florida Supercon***	July 2019	36,000	\$1,070,448
Swimwear Association***	July 2019	2,500	\$925,484
Major League Gaming – Call of Duty Playoff	July 2019	3,000	\$788,143



Name	Meeting Date	Attendance	Estimated Economic Impact
Americas Food & Beverage Show***	September 2019	3,000	\$215,691
Jewelers International Showcase***	October 2019	10,000	\$2,661,401
Burger King	October 2019	2,500	\$1,821,131
FIBO USA Global Fitness	October 2019	5,000	\$475,030
Tim Hortons	October 2019	2,500	\$1,689,449
Popeyes Louisiana Kitchen	October 2019	2,000	\$1,123,626
Art Basel Miami Beach***	December 2019	50,000	\$12,402,150
Original Miami Beach Antique Show***	January 2020	20,000	\$905,336
LRP Publication / FETC	January 2020	10,000	\$3,143,662
Super Bowl LIV	February 2020	65,000	\$12,794,198



Name	Meeting Date	Attendance	Estimated Economic Impact
Jewelers Intl Showcase***	February 2020	8,500	\$1,351,478
Miami Cosmetic Surgery	February 2020	1,000	\$1,280,074
Franchise Expo***	February 2020	2,000	\$363,010
Zendesk**	March 2020	2,000	\$1,465,263
Tissue World Americas 2020*	March 2020	1,500	\$1,793,961
eMerge Americas*(***)	March 2020	15,000	\$1,223,755
Jewelers Intl Showcase – Spring** (***)	April 2020	5,000	\$1,194,183
Seatrade Cruise Global 2020**	April 2020	10,000	\$4,990,428
Florida SuperCon**(***)	May 2020	36,000	\$1,529,951
Ingram Micro*	May 2020	1,800	\$2,296,734
The Wireless Infrastructure Assn**	May 2020	1,500	\$1,491,504

^{*}Postponed due to COVID-19 **Cancelled due to COVID-19 ***Serviced/Assisted with Housing





Name	Meeting Date	Attendan ce	Estimated Economic Impact
World Perfumery Congress**	June 2020	1,200	\$2,178,420
Realcomm Conference Group*	June 2020	1,000	\$1,322,164
World of Business Ideas (WOBI)*	June 2020	1,500	\$93,882
International Floriculture Expo*(***)	June 2020	3,000	\$1,259,240
Cruise Ship Interiors*	June 2020	2,000	\$693,050
Americas Health Insurance Plans**	June 2020	3,500	\$2,600,216
LE Miami*(***)	June 2020	1,500	\$1,623,653
FIME*(***)	June 2020	10,000	\$1,657,889
Institute of Internal Auditors**	July 2020	2,500	\$2,728,612
Congress of Neurological Surgeons (CNS)	September 2020	4,500	\$4,182,579

^{*}Postponed due to COVID-19 **Cancelled due to COVID-19 ***Serviced/Assisted with Housing





Name	Meeting Date	Attendance	Estimated Economic Impact
Transcatheter Cardiovascular Therapeutics (TCT)	September 2020	15,000	\$17,190,553
Amer Soc of Landscape Architects Mtg & Expo	October 2020	5,000	\$7,432,000
Jewelers Intl Showcase - Fall***	October 2020	10,000	\$2,903,320
Beyond Beauty Americas*	October 2020	1,500	\$749,244
American Society for Radiation Oncology**	October 2020	12,000	\$28,315,920
Americas Food & Beverage Show***	November 2020	3,000	\$218,529
International Bar Association**	November 2020	5,000	\$4,166,992
International Air Cargo Association***	November 2020	2,000	\$1,669,283
CruiseWorld	November 2020	1,200	\$921,921
Art Basel Miami Beach***	December 2020	40,000	\$8,566,041

^{*}Postponed due to COVID-19 **Cancelled due to COVID-19 ***Serviced/Assisted with Housing



Future MBCC Conventions

Meeting	Meeting Date	Total Room Nights
Soccerex Miami 2020	November 2020	709
College Football National Championship 2021	January 2021	29,921
Catersource Conference and Tradeshow 2021	March 2021	7,779
Ingram Micro 2021 Cloud Summit	May 2021	3,247
WOBI 2021	May 2021	150
CruiseWorld 2021	October 2021	1,555
2021 NMSDC Annual Conference	October 2021	6,118
2021 American Academy of Periodontology Annual Mtg	November 2021	7,926
Society of Thoracic Surgeons Annual Meeting	January 2022	7,570
IDEA 2022	March 2022	9,516
Bronner Bros. International Beauty Show 2022	August 2022	1,100
The Aesthetic Meeting 2023	April 2023	8,580
American Vein and Lymphatic Society UIP 2023	September 2023	7,127
Cisco Systems Annual Partner Summit	November 2023	12,780
NACHA Annual Conference	May 2024	5,007
AAO-HNSF Annual Meeting & Expo	September 2024	22,373
IDEA 2025	April 2025	7,150
IACP Annual Conference & Expo	October 2028	28,500





Future MBCC Conventions Assisting with Housing

Meeting	Meeting Date	Total Room Nights
Florida International Medical Expo 2020	August 2020	2,635
eMerge 2020	November 2020	1,945
Art Basel Miami Beach	December 2020	13,900
International Floriculture Expo 2020	September 2020	2,000
2020 Fall Jewelers International	October 2020	4,650
America's Food & Beverage Show 2020	November 2020	350
FIBO Global Fitness 2020	November 2020	608
OMBAS Original Miami Beach Antique Show 2021	January 2021	6,568
Life Time Miami Marathon 2021	January 2021	10,975
Limited Edition Miami 2020	October 2020	3,598
Beyond Beauty Americas - Miami Beach	February 2021	1,200
International Congress of Esthetics 2021	November 2021	535





GMCVB Miami Beach In-Hotel Meetings Bookings

2015-2020





946Bookings

518,619
Room Nights

\$208.4 Million

Estimated Economic Impact

*Please note Miami Beach hotels closed during Spring 2020 due to COVID-19.



GMCVB Site Inspections, Familiarization Trips (FAMs), Tradeshows, Industry Events and Meetings Serviced*

2015-2020







Meetings Serviced, Representing More Than 1.7 million Attendees







*Miami Beach hotels and Convention Center were represented or in attendance.



Headquarter Hotel Voting Campaign

Vote Yes on #60 in 2016













Advertising

Nearly 90 million impressions were generated from 2015-2020 through print placements, advertorials, digital banners, email marketing, social media and event targeting.

























































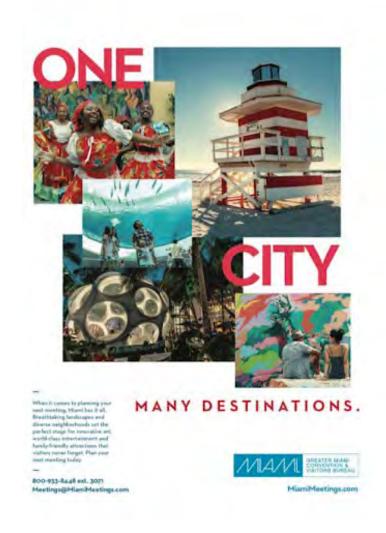


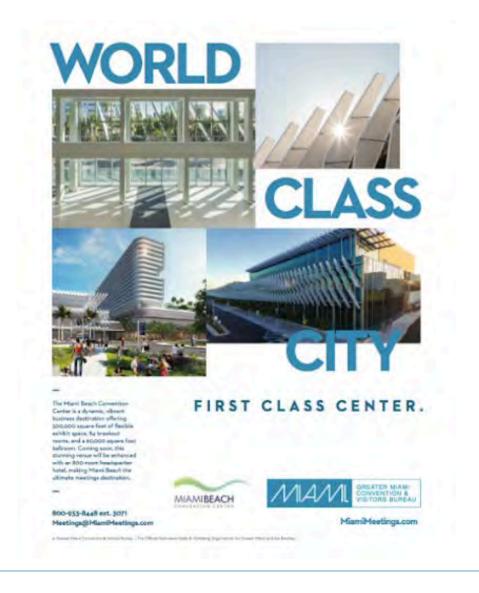






One City and World Class City Magazine Ads





Sense of Place





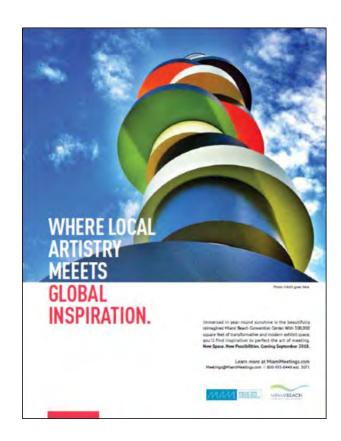
Sense of Place



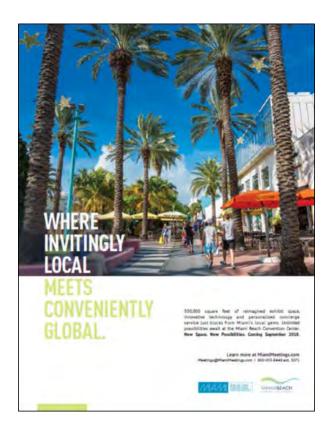




Sense of Place



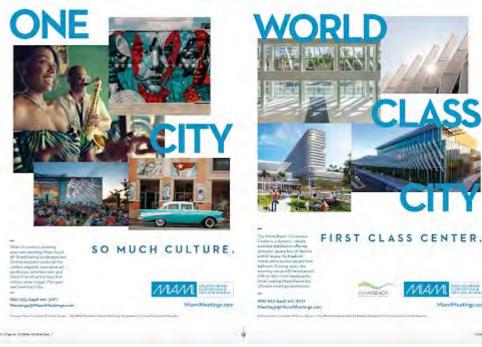




Event Advertising

Print placements, out-of-home and geotargeted digital ads are used at key events like PCMA, ASAE, IMEX, IAEE and others to promote Miami Beach and the Miami Beach Convention Center as a premier meetings destination.





Print Advertising Announcing Grand Hyatt Miami Beach Headquarter Hotel

New print and digital creative was produced to announce the Grand Hyatt Miami Beach Headquarter Hotel and the Miami Beach City Center Campus.







Print Advertising Announcing Grand Hyatt Miami Beach Headquarter Hotel



THE GRAND HYATT MIAMI BEACH HQ HOTEL IS COMING SOON TO THE MIAMI BEACH CONVENTION CENTER

The Greater Miami Convention & Visitors Bureau is excited to announce that coming soon to the Miami Beach Convention Center is the connecting 800-room Grand Hyatt Miami Beach headquarter hotel. This stunning, state-of-the-art addition along with the area's growing arts, culture and entertainment has transformed the Miami Beach Convention Center to a dynamic convention center district known as the Miami Beach

Located in the heart of South Beach, the Miami Beach City Center Campus offers everything you need for your next meating. Within a few city blocks you can find 56 hotels, nearly 10,000 guest rooms, world-class dining and shopping on Lincoln Road, scenic stroils at MBCC Pride Park, live entertainment at the Fillmore Miami Beach and New World Symphony, contemporary arts at The Bass Museum, and of course some of the most iconic beaches in the world. All of this and much more is within walking distance of the Miami Beach Convention Center.

Plan your next meeting today. Visit MiamiMeetings.com to learn more

Grand Hyatt HQ Hotel at The | Miami Beach Convention Center | Coming Soon www.miamlandbeaches.com

The new Grand Hyatt HQ Hotel connected to the Miami Beach Convention Center is coming soon. Your meetings, dining, shopping, arts, culture and entertainment are all just steps away.

Grand Hyatt Miami Beach Hotel | Headquarter Hotel Coming Soon | Plan Your Meetings In Style

www.miamiandbeaches.com

A new 800-room hotel connected to the Miami Beach Convention Center. Miami Beach Convention Center District has everything you want for your next meeting.

New Grand Hyatt Miami Beach | Headquarter Hotel Coming Soon | Check In. Meet. Explore

www.miamiandbeaches.com

Coming soon the new Grand Hyatt Miami Beach HQ Hotel at the Miami Beach Convention Center. Stay, meet and discover a hub of arts and culture in the Miami Beach City Center Campus.





MBCC Digital Advertising









Digital Advertising



MEET IN THE CENTER OF IT ALL

Host your most vibrant meeting yet at the newly reimagined Miami Beach Convention Center.

Open for business through its \$500-million transformation for 2018, the Miami Beach Convention Center invites event planners to book their next event today.

Close to hotels, cultural destinations and Miami International Airport, the space is

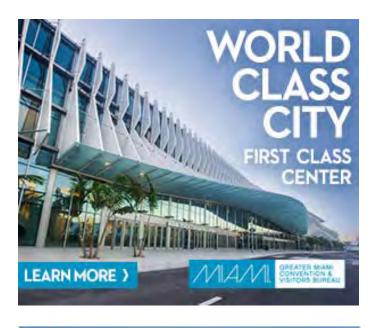




Digital Advertising











MBCC Email Advertising



Miami, a world-class city with a first-class convention center

Few places in the world deliver such a tritting mix of international sophistication, tropical blendy and subtrail diversity as Milleri.

A dynamic global hub. Mann continues to retrivent traitf with innovative treating spaces. Among the creative serve options in the new retriangles of Maint Descrit. Convention Center in the fecal of South Beach. Featuring rearly 500 000 square feet of filestite exhibition space, a 60 000 square-feet multipurpose grand ballnoon, and 64 breakbod norms, the Maint Bleach Convention Center will also along the following the following space of the files of the space of the files of the fil

Plus, with Miams international Airport (MAI) offering more than 400 flights from around the grate platy, getting to Marry is a process.

Visit Marn/Meetings.com and discover why meeting in Marri is so magical:

LEARN MORE ABOUT MAIN





Few places in the world deliver such a thrilling mix of international sophistication, tropical beauty and cultural diversity as Miami.

A dynamic global hub, Miami continues to reinvent itself with innovative meeting spaces. Among the eneative venue options is the new reimagined Miami Beach Convention Center in the heart of South Beach. Featuring nearly. 500,000 square feet of flexible exhibition space, a 60,000-square-foot multipurpose grand ballroom, and 84 hreakout rooms, the Miami Beach Convention Center will also soon be home to an 800-room connecting headquarter hotel.

Plus, with Miami International Airport (MIA) offering more than 400 flights from around the globe daily, getting to Miami is a breeze.

Visit MiamiMeetings.com and discover more of why meeting in Miami is so magical.

Event Advertising – Billboards







GMCVB Travel Industry Sales (Travel Advisors, Tour Operators)



Overview

The Travel Industry Sales Division provides travel professionals worldwide with easy access to the resources they need for planning, marketing and selling the destination – a one-stop trip planning resource.

With a current representation network in 50 cities covering 53 countries, the Division can reach travel professionals globally and provide them with the latest news and industry happenings in the destination, leverage travel provider relationships, and create co-operative promotions with the aim of increasing awareness and sales.

The leisure traveler frequently turns to travel professionals (OTAs, tour operators, travel agencies, cruise specialists, online guides and influencers) to inspire and plan their trips. Many of Greater Miami's overnight visitors rely on these sources throughout their trip planning and booking. Given the size of the leisure travel market in Greater Miami, this channel of guidance and promotion is crucial.

The GMCVB also teams up with Miami International Airport on air service development efforts to attract new airline partners.

GMCVB/Miami International Airport Partnership



The Airline Marketing Partnership Program was designed as part of the GMCVB's air service development efforts.

It complements MIA's incentive programs, with the aim of attracting new airline partners.

The program includes many benefits but primarily provides funding to raise awareness of new service through marketing efforts.

Airlines Adding Flights to Greater Miami

2015-2020

American Airlines



























































New MIA Direct Service

Launch of Direct Service Flight between Tel Aviv and Greater Miami El Al November 1, 2017

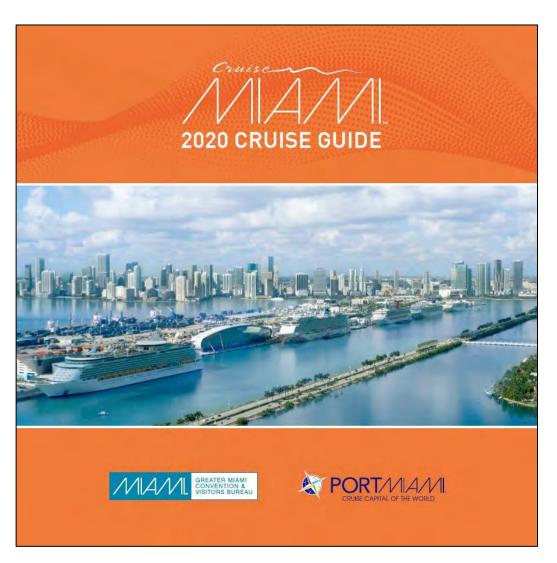
The inaugural delegation included EL Al's President & CEO and media. The VIP delegation participated in the GMCVB's Annual Meeting and had the opportunity to visit many attractions in Miami Beach during November 2017.





GMCVB & PortMiami Partnership

Cruise Capital of the World™



The GMCVB's Cruise Miami Program in partnership with PortMiami was designed to further develop and market pre/post cruise stays.

Given the growth of cruise passenger volumes from 2015-2019, this program provided support to cruise line operators at PortMiami.

The program includes many benefits but primarily provides funding to keep PortMiami top of mind among cruise specialists.

In 2021, the Miami Beach Convention Center will welcome Cruise World, one of the leading b2b tradeshows for cruise specialists.

Cruise Lines Adding Sailings from PortMiami

2015-2020

Cruise Lines

















MSC CRUISES 877/665-4655 msccruisesusa.com





OCEANIA CRUISES 800/531-5619 oceaniacruises.com



















VIKING OCEAN CRUISES 855/338-4546 vikingcruises.com



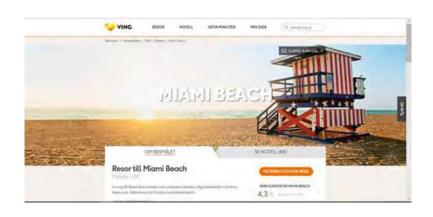






GMCVB Partnership with Leading Global Travel Providers

The GMCVB supports leading tour operator/travel agent networks through participation in their unique tourism shows and workshops, and through co-op marketing activities.













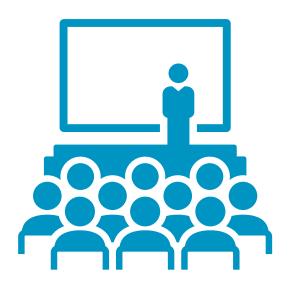






GMCVB Efforts at Tradeshows

Tradeshows Organized by the GMCVB Provided an Important Platform for Stakeholders (2015-2019)



840

Tradeshows



300K

Contacts Made Through Tradeshows



Key Tradeshows

Miami Beach hotel and industry stakeholders represent approximately 50% of total participants.







































GMCVB Familiarization Trips (FAMs)

Miami Beach Itinerates Provide an Important Platform for Stakeholders

All familiarization trips include Miami Beach in the itinerary. This is a great opportunity for travel professionals to educate themselves about Miami Beach hotels, restaurants, attractions/museums and more. Here are the results during the period of 2015-2020.



347 FAMS





The GMCVB Booked Leading Tourism Tradeshows at the Miami Beach Convention Center

- Limited Edition attracts more than 300 luxury global travel buyers seeking unique lifestyle-oriented experiences for their clients.
- Seatrade Cruise Global is the leading global conference serving the cruise industry, attracting more than 13,000 international attendees.
- Cruise World is one of the leading cruise tradeshows, attracting more than 1,000 cruise specialists and major cruise lines. The 2020 and 2021 shows have been scheduled at the MBCC.









GMCVB Boutique & Lifestyle Hotels Program



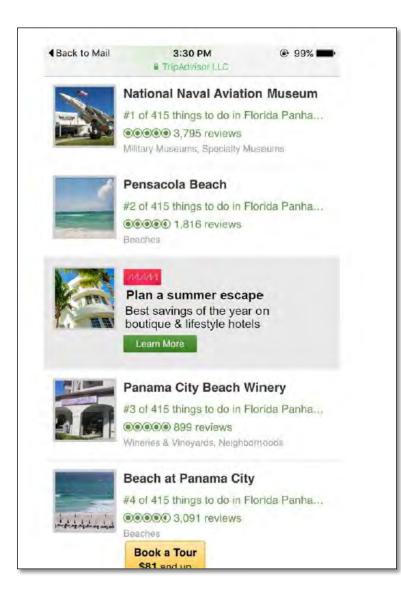
Overview

The GMCVB's Boutique & Lifestyle Hotels Program was created nearly 20 years ago under the leadership of Mr. Tony Goldman (Past GMCVB Board Chair). Mr. Goldman's vision was to position boutique and lifestyle hotels as a "top-of-mind" destination brand in the categories of fashion, film, music, food and wellness in domestic and international markets among consumers and the media.

The GMCVB continues to support boutique and lifestyle hotels in advertising collateral, advertising co-ops and the MiamiandBeaches.com website. Digital banners, booking co-ops, website articles and social media posts are all used to help promote boutique and lifestyle hotels.

The GMCVB's Boutique & Lifestyle program is an incremental program designed to target many niche markets above and beyond the general sales and marketing programs. These incremental programs create additional awareness for the destination's independent hotels that offer special experiences that are unique and not cookie-cutter.

Dedicated Advertising

















Dedicated Co-Op Programs

Objective: Promote family-focused offers from Miami Beach hotels to drive incremental weekday bookings.

Timing: July 31-September 30, 2019

Strategy:

- Partnered with Travelzoo to showcase exciting hotel, attraction and restaurant partner offers.
- VCA provided radio promotions in Orlando, Boca Raton, Ft. Lauderdale, Hollywood and West Palm Beach.
- Included free Jungle Island and Miami Children's Museum tickets for qualifying hotel stays.

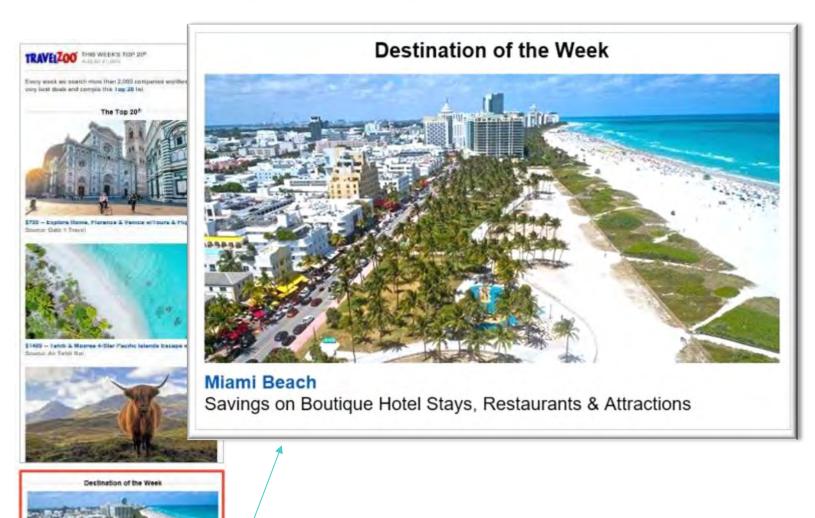
Key Performance Indicators:

- Clicks to offers
- Hotel bookings
- Exposure for partners

Travelzoo Performance	
Hotel bookings	647
Average Daily Rate	\$159
Room Nights	1,556
Revenue Generated (ADR x Room Nights)	\$247,404

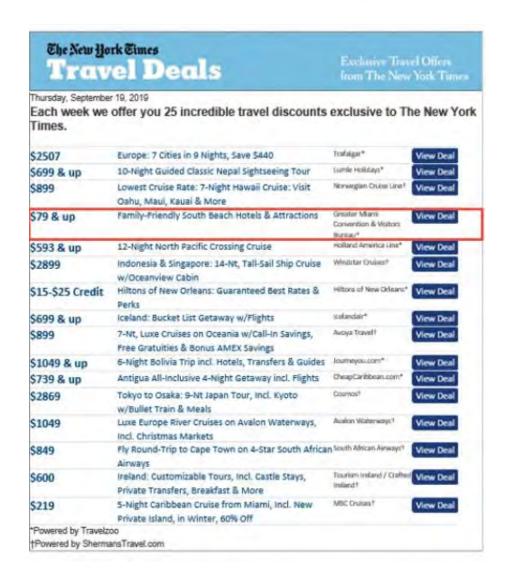


Boutique/Family Fun Co-Op



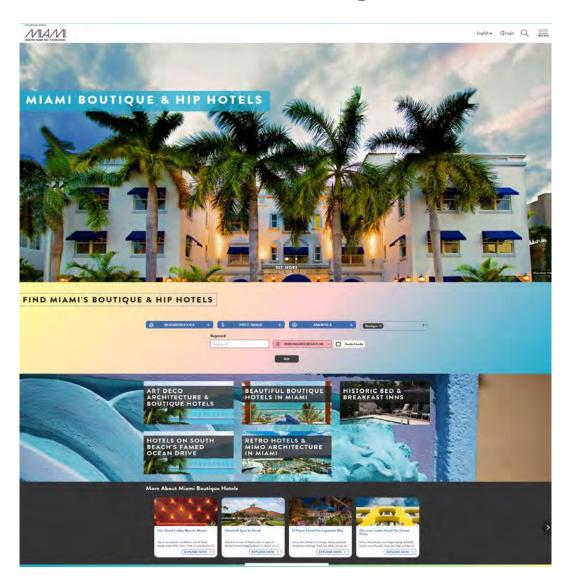


Boutique/Family Fun Co-Op





Miami Beach Boutique Hotels featured on GMCVB website (MiamiandBeaches.com)



- Miami on Google engagements with Boutique Hotels have seen continued growth in:
 - Views
 - Average engagement
 - Outbound partner clicks to Miami Beach businesses
- MiamiandBeaches.com enhancements include:
 - Updated and new boutique hotel articles
 - New boutique hotel search filter
 - New boutique hotel landing page

Quarterly Sales Meetings



Every quarter, the GMCVB convenes the sales and marketing teams of the Boutique & Lifestyle Hotels to discuss:

- Future sales and marketing activities for transient and meeting segments.
- Key market performance indicators.
- Future planning and programs specifically designed for Boutique Hotels.
- Co-op Advertising Program opportunities.
- The quarterly meetings provide a forum for exchanging ideas for future collaboration.

GMCVB Communications



Overview

The Communications Division generates print and broadcast media coverage of the destination by various means, including writing and distributing news releases, hosting press trips, traveling on press missions, as well as generating promotional and experiential marketing programs both on social media platforms and at marquee international events.

The team brings news pitches to life by hosting domestic and international journalists on press trips. Whether it is showcasing Greater Miami's emerging culinary scene, amazing attractions or diverse hotel properties, the team helps journalists from all over the world see for themselves why this is a leading international tourism destination.

The Communications team also takes a lead role in overseeing issue and crisis management for the destination. Working with municipal and community partners, the GMCVB's Communications team collaborates with important local stakeholders to ensure the safeguarding of the Miami and Beaches brand image. Relaying accurate and timely information to visitors and the local travel industry during challenging times is paramount in preserving the credibility required to recover from a crisis.

As news cycles turn, the GMCVB's Communications team monitors trends and media interests to ensure the Miami and Beaches brand remains relevant and vibrant in the public perception.

GMCVB Public Relations Global Representatives

Latin America:

Argentina

Brazil

Colombia

Mexico

GMCVB Affiliates in:

Central America

Peru

Uruguay

Paraguay

Chile and Ecuador

Europe & Asia:

United Kingdom

France

Italy

Germany

Spain

Scandinavia

GMCVB Affiliates in:

India

China

Russia

Australia

New Zealand

Directly Secured by the GMCVB



Europe: Vanity Fair Italia Circulation: 640,022 Ad Value: \$164,076 December 2015



U.S.: Woman Magazine Circulation: 247,403 Ad Value: \$69,436 February 2016



Directly Secured by the GMCVB



Europe: Il Venerdì di Repubblica

Circulation: 273,297 Ad Value: \$285,360 December 2016



Europe: Connoisseur Circle

Circulation: 93,000 Ad Value: \$43,640 December 2016



Directly Secured by the GMCVB





Europe: Aftonbladet Söndag

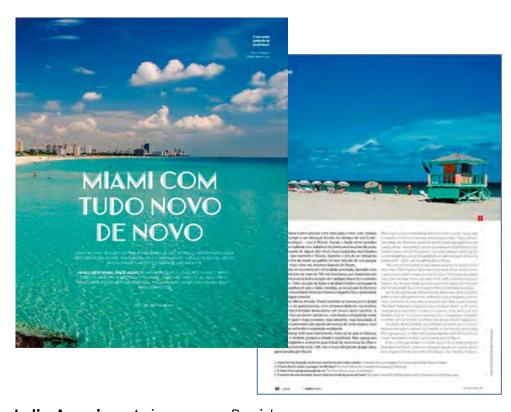
Circulation: 320,000 **Ad Value:** \$40,860 February 2017

Latin America: La Republica

Circulation: 5,933 Ad Value: \$15,300 January 2017



Directly Secured by the GMCVB



Latin America: Avianca em Revista

Circulation: 30,000 Ad Value: \$786,098

June 2017



Europe: Zeit

Circulation: 518,886 Ad Value: \$234,420 November 2017



Directly Secured by the GMCVB



Marcanda pela diversidade cultural, cidade se firma como destino gay-friendly e investe para (ormar a arte uma de suas referências

Marcanda pela diversidade de sua como destino gay-friendly e investe para (ormar a arte uma de suas referências

Marcanda pela diversidade de sua como destino gay-friendly e investe para (ormar a para ormar a como de suas referências

Marcanda pela diversidade de suas referências

Marcanda pela de suas referências

Marcanda de suas referências

Marcanda pela de suas referências

Marcanda de suas referências

Marcanda pela de suas referências

Marcanda de suas referências

Marcanda

Europe: Se og Hør Circulation: 23,872 Ad Value: \$23,416 October 2017

Latin America: O Globo Circulation: 127,300 Ad Value: \$475,000

March 2018

Directly Secured by the GMCVB



U.S.: Business Traveler Magazine

Circulation: 175,000 **Ad Value:** \$71,404

May 2019



Europe: Stern

Circulation: 468,329 **Ad Value:** \$295,007

August 2019

Key Clippings from Travel Publications

Directly Secured by the GMCVB



Europe: Avanti Circulation: 51,698 Ad Value: \$7,372 January 2020



Latin America: Estilo DF Circulation: 1,000,000 Ad Value: \$8,508 January 2020



Broadcast TV Partnerships

The NFL Show on BBC One Channel UK – Jason Bell's Tour of Miami February 2020



Broadcast TV Partnerships

Samantha Brown's Places to Love – "Miami" April 2020



Key Clippings from MICE Publications

Directly Secured by the GMCVB









U.S.: Meetings Today Circulation: 55,151 Ad Value: \$8,467 March 2018 **U.S.:** Meetings Professional **Circulation:** 30,157

Ad Value: \$6,186

July 2018

U.S.: Meetings Today Magazine

Circulation: 55,085 Ad Value: \$2,207 December 2018

Key Clippings from MICE Publications

Directly Secured by the GMCVB



meetings



U.S.: Meetings Today Circulation: 35,140 Ad Value: \$52,962

April 2019

Key Clippings from MICE Publications

Directly Secured by the GMCVB

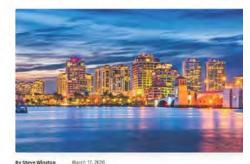




In South Florida, Cultural

Smart Meetings Experiences is going Virtual! Join us on 5/19. Click here for more

Places are Meeting Spaces



In South Florida, Cultural Places are **Meeting Spaces**

> **U.S.:** Smart Meetings Circulation: 47,500 **Ad Value:** \$49,111

March 2020

And when you wake up in your hotel and see those magnificent cruise ships lined up at the port...

Adams says she's brought this meeting to Fort Lauderdale for 30 years.

"It's a young, exciting city," she says. "The airport is great, with plenty of international flights. The convention center is very user-friendly and easy to get around."

And they came back again this January

Greater Miami and the Beaches



Only a couple of decades ago, Miami was a low-rise city with a somewhat relaxed pace, downtown streets that mostly went dark after the sun sets, and a cultural life that became somewhat relaxed once summer came and the "snowbirds" headed back north.

Today, it's a stunning place, a burgeoning international metropolis with a futuristic glass skyline, under which major international corporations reside, along with the largest cruise port in the world, one of the busiest international airports in the United States and one of the most famous neighborhoods in the world (South Beach).

It also boasts exciting nightlife that runs on into the morning, some of America's most innovative chefs and restaurants, and outstanding cultural facilities that present world-class performances

U.S.: Connect Magazine Circulation: 123,000

Ad Value: \$24,000

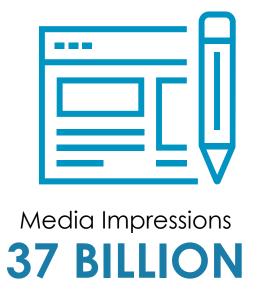
June 2019

Media Reach Through Press Initiatives

2015-2020







Total GMCVB Media Relations Activities

1,218
Total Individual
GMCVB Press Visits

127
Total GMCVB
Press Tours

55
Total GMCVB
Media Missions



GMCVB Cultural Tourism



Overview

The Cultural Tourism Division leads strategic development and implementation of cultural tourism programs that expand global awareness of Greater Miami's arts and culture assets and drive incremental attendance at local arts and culture institutions, events and attractions.

The Division partners with local organizations to make important connections between Greater Miami's cultural arts industry and visitors seeking a cultural arts experience.

A fully developed Cultural Tourism program presents an opportunity to generate extended hotel stays and incremental room nights while showcasing the vibrant arts and culture programs and activities within the community waiting to be explored.

The Cultural Tourism Program is integrated throughout the GMCVB's marketing activities, including the monthly Miami Temptations program portfolio, Art of Black Miami, social media campaigns, the GMCVB website and events calendar, convention and leisure sales efforts, and in partnership with existing City of Miami Beach cultural programs.

GMCVB Partnership with Art Basel Miami Beach



Art Basel Miami Beach Print Collateral



Art Basel Miami Beach



GMCVB Tourism Information Desk



Art Basel Switzerland

The Cultural Tourism team has established an important presence with a tourism desk, delegation meeting participation and hosted events.



GMCVB Director of Cultural Tourism, John Copeland; Art Basel Desk Concierge; GMCVB Art of Black Miami Director, Petra Brennan; Managing Director of Congress Center Basel, Jonas Scharf.



City of Miami Beach Director of Tourism & Culture, Matt Kenny; City of Miami Beach Chief of Staff, Marcia Monserrat; GMCVB Director of Cultural Tourism, John Copeland; GMCVB Art of Black Miami Director, Petra Brennan, along with Kanton Basel-Stadt government officials and MCH Group/Art Basel executive leadership team at official government delegation meeting.



Art Basel Hong Kong

Establishing a connection for Miami Beach to arts and culture tourists from emerging tourism markets.



City of Miami Beach Commissioner Michael Gongora and GMCVB Director of Cultural Tourism, John Copeland.



Key to the City of Miami Beach presentation by City of Miami Beach Commissioner Michael Gongora to Consul General of Switzerland to Hong Kong, Reto Renggli, with GMCVB Board Chairman Bruce Orosz.

GMCVB Art Fair Partnerships

The Cultural Tourism team works closely with these Miami Beach satellite art fairs to ensure a strong Miami Beach presence with distributed promotional materials.

UΠΤΙΤLED, ART, Miami Beach.













Miami Beach Sister Cities International Program

The GMCVB organized visits by multiple Sister Cities dignitaries and directed international travel/programs and itineraries of official Sister Cities delegations.







GMCVB Local/National Cultural Partnerships



MIAMIBEACH ARTS & CULTURE



























GMCVB Cultural Partnership with Miami Beach Culture Crawl

Partnership with the City of Miami Beach Cultural Arts Council to promote all monthly Culture Crawl activities.



Miami Museum Months & Miami Attraction & Museum Months

The GMCVB collaborates with Miami Beach stakeholders to showcase the City's museums and attractions.



April & May

MIAMI ATTRACTIONS & MUSEUMS

- The Bass
- Holocaust Memorial Miami Beach
- Jewish Museum of Florida FIU
- Miami Beach Botanical Garden
- Oolite Arts
- The Wilzig Museum Building
- The Wolfsonian FIU



GMCVB Partnership with Cultural Events Marketing







ta Miami and Beaches Retweeted



Strategic Print Advertising

Targeted advertising showcasing cultural assets and events.

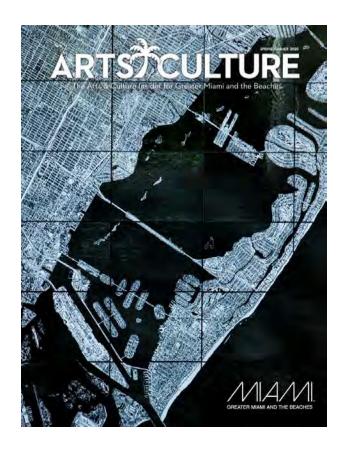


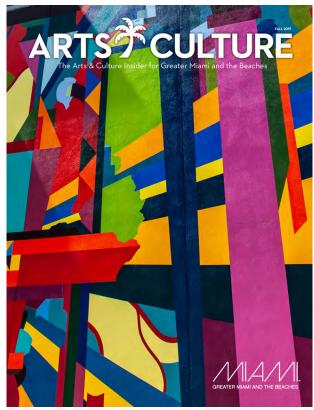


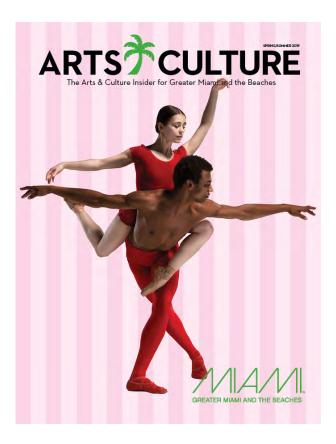


GMCVB Arts & Culture Insider

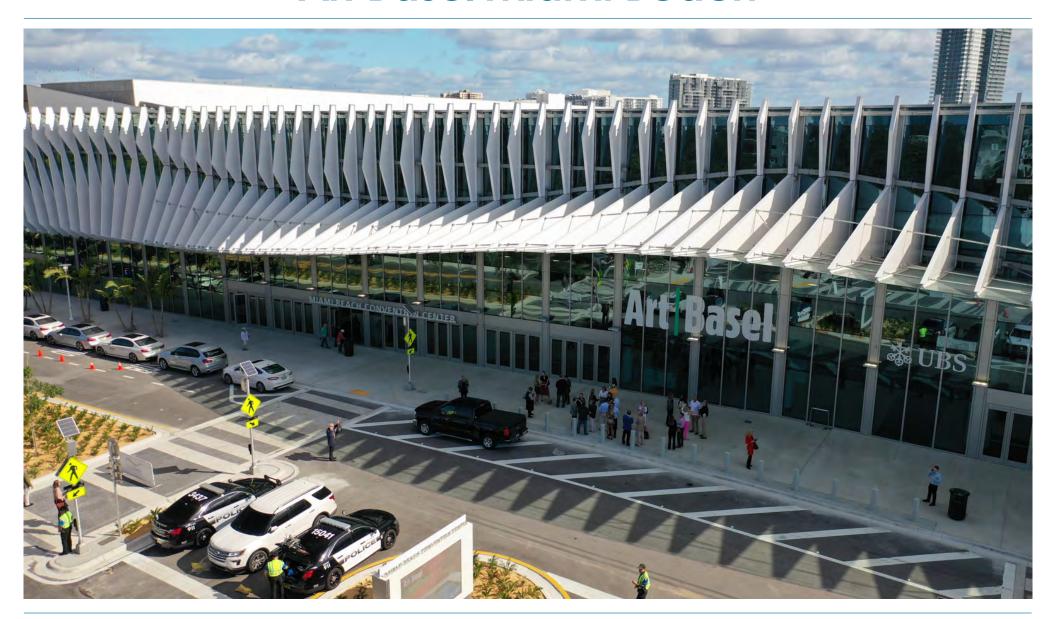
A quarterly publication featuring Greater Miami and the Beaches' arts and culture scene.







Art Basel Miami Beach



Cultural Tourism Partnership with Art Basel Miami Beach



Art Basel Miami Beach Print Collateral



Art Basel Miami Beach



GMCVB Tourism Information Desk



Art of Black Miami Partnership with Art Basel Miami Beach

Bringing exposure to minority artists

Art of Black Miami (AOBM) is a marketing platform under the Multicultural Tourism & Development Department's Tourism Business Enhancement program. It showcases the diversity of the visual arts that celebrate the Black Diaspora locally, nationally and internationally. AOBM highlights the cultural landscapes and artists found in Miami's heritage neighborhoods year-round.

Art of Black Miami supports minority artists and exhibitions through strategic marketing and financial support, particularly during Art Basel Miami Beach and the winter arts season. Examples include the 2016 AOBM Pop-up Gallery curated by Ludlow Bailey at the Catalina Hotel; "Wait Still: Photography" in the Global Continuum at The Betsy Hotel South Beach in 2018; "Contemporary Art & Collectibles" at the Breakwater Hotel in 2019; and Bibi Andrade, artist/curator at the Sagamore Hotel.





Art of Black Miami Partnership with Art Basel Miami Beach

Bringing exposure to minority artists

AOBM exhibitions and calendar of events are promoted annually, including a dedicated Miami Beach section in art guide publications distributed to Miami Beach hotels and concierges. Art Circuits has a circulation of 25k and My Art Guide Miami has a circulation of 30k.

Each year during Miami Art Week, AOBM social influencers are deployed to create online engagement with art venues, including those in Miami Beach.





Communications - Art Basel Miami Beach Media Support

The GMCVB sponsored more than 20 media visits per year for Art Basel Miami Beach.

Publications include:

- The Wall Street Journal
- Forbes
- Vogue Mexico & Latin America
- Vogue Brazil
- Die Welt (Germany)
- The Financial Times
- China Daily
- Architectual Digest Middle East
- Essence



U.S.: Essence Magazine Circulation: 2,125,536 Ad Value: \$36,564 December 2017

GMCVB LGBTQ Marketing



Overview

The LGBTQ Marketing Division plays a valuable role in working to showcase the uniqueness of the local LGBTQ community. With award-winning publications and show-stopping visuals, tourists and locals alike are drawn to using the Division's outreach programs to enhance and focus their experiences in the community.

The GMCVB recognizes the importance of the LGBTQ community to Miami Beach and features dedicated LGBTQ advertising, PR and Social Media initiatives as part of its marketing portfolio.

By attending LGBTQ travel tradeshows and events, familiarization tours and sales missions, the Division assures that its brand is ever present in the minds of all who encounter it.

The GMCVB showcases Miami Beach at Miami Beach Pride, OUTshine Film Festival, Aqua Girl, Celebrate ORGULLO, Winter Party and other major LGBTQ events.

The Division works closely with the Miami-Dade Gay & Lesbian Chamber, the nation's first Gay & Lesbian Visitor Center, and the Pink Flamingo Hospitality Certification Program.

GMCVB Partnerships & Community Support























GMCVB LGBTQ Advertising

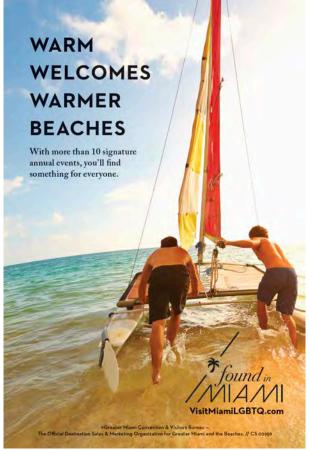




GMCVB LGBTQ Advertising

Winter Weather Campaign







GMCVB LGBTQ Digital Marketing

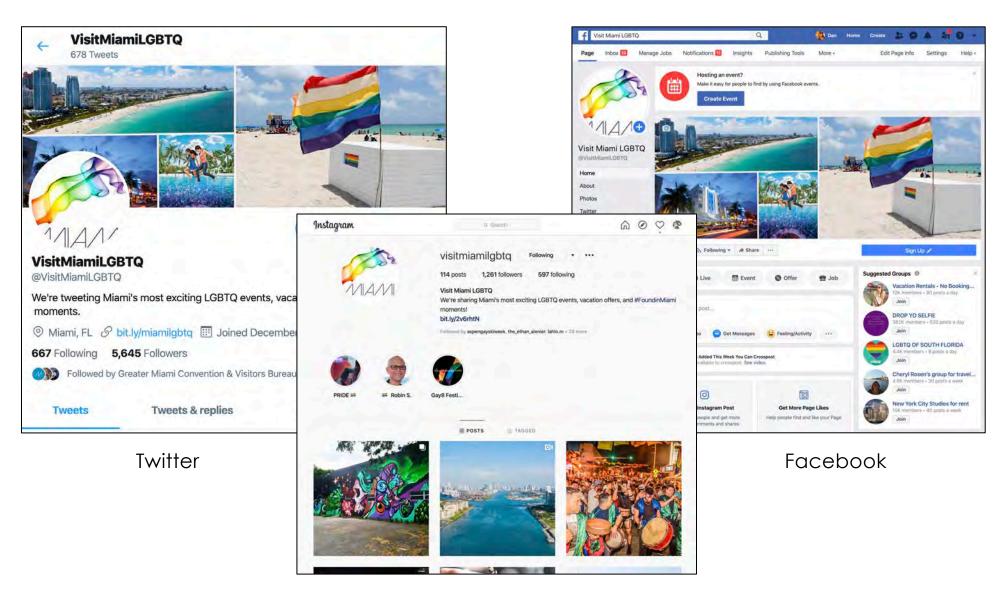






Promotions

GMCVB LGBTQ Social Media



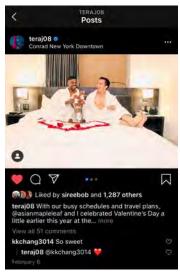
Instagram



GMCVB LGBTQ Social Media









Instagram



SOUTH BEACH

It's the Cote d'Azur meets Copacabana: an international hub sprinkled with gay history, gay pride and unabashed gay enthusiasm; a little New York, a little LA, and a little bit of Rio, but still a definitive American city all its own, walkable like a sunnier French Quarter and built to party like the Vegas Strip (sans the casinos). It's streets are lined with Art Deco buildings lit by buzzing neon signs along a seemingly endless stretch of beach. Get the inside scoop on where to stay, eat, workout and play from our Global Correspondent team, the Who's Who of gay travel. There are great Long Weekend recommendations in every issue of ManAboutWorld. For quick access to our South Beach guide, you can purchase a single issue download of the January 2013 issue, available on the AppStore, or subscribe today with our "all back issues free" offer, and get South Beach, plus 67 other previously-covered destinations and a full year of upcoming ManAboutWorld issues for just \$39.99.

Photo by Phillip Pessar.



Man About World Blog



GMCVB LGBTQ Media Clippings











Key LGBTQ Tradeshow Participation



CMI's LGBTQ TOURISM FORUM



Bogotá, Colombia

Various Cities

Miami Beach, FL







Berlin, Germany

Various Cities

São Paolo, Brazil





Various Cities

Buenos Aires, Argentina





Miami Beach LGBTQ Event Support























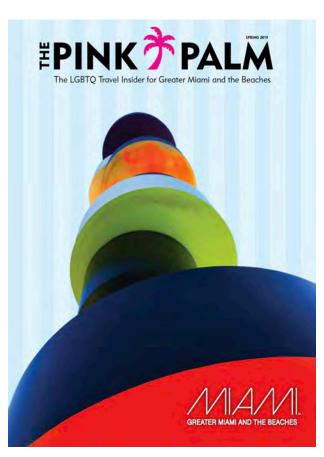


GMCVB Pink Palm

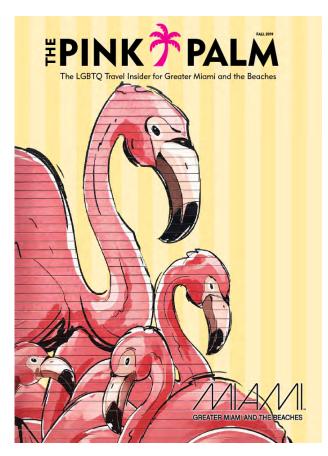
A quarterly publication highlighting Greater Miami and the Beaches' LGBTQ scene.



Pink Palm Winter 2019



Pink Palm **Spring 2019**



Pink Palm Fall 2019



GMCVB Sports & Entertainment Tourism



Overview

The Sports & Entertainment Tourism Division, formerly known as the Miami-Dade Sports Commission, was created by the Miami-Dade Board of County Commissioners in 2003. The GMCVB absorbed the Sports Commission in 2015. This move enhanced the GMCVB's footprint by allowing it to expand into the sports industry and help bring some of the world's most prestigious sporting events and conferences to Greater Miami and the Beaches.

By 2017, film and entertainment promotion were added to the Division's repertoire and the name was changed to Sports & Entertainment Tourism. The Division became much more active in promoting the destination as a great place to film. Working in conjunction with Miami-Dade County, the City of Miami Beach and the Miami Beach Visitor and Convention Authority, the Division helps promote local financial incentives to entice the film and entertainment industry to film in Greater Miami and the Beaches.

Film Tradeshow Participation



Los Angeles, CA



Los Angeles, CA & Miami Beach, FL



Chicago, IL & Santiago, Chile



Austin, TX



Park City, UT





London, UK



Mexico City, MX



New Orleans, LA



New York, NY



Las Vegas, NV



Sports Tradeshow Participation



Various Cities



Various Cities



Various Cities





Various Cities



Various Cities



Various Cities





Film Partnerships

Partnered with leading entertainment industry events on multi-year commitments to Miami Beach



American Black Film Festival
Loews Miami Beach Hotel



Winter Music Conference

Deauville Hotel Miami Beach



NATPE Miami
Fontainebleau Miami Beach



Super Bowl LIV Media Center and Experience

The "Taste of Miami" media center reaped numerous impressions worldwide, with a lounge for media to broadcast and pitch stories about Greater Miami and the Beaches.



Super Bowl Experience

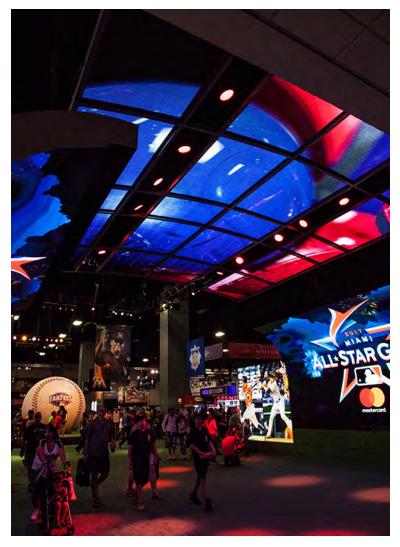


Super Bowl LIV Media Center/ Radio Row



Major League Baseball All-Star Game FanFest

Procured grants from the Florida Sports Foundation, secured hotel room blocks and organized volunteers.





International Tennis Federation (ITF) World Championships

Worked with ITF and the City to bring this event to Miami Beach while procuring grants, securing hotel room blocks and sponsoring the Opening Ceremony at the North Beach Bandshell.





Procured grants from the Florida Sports Foundation, secured hotel room blocks and promoted events.

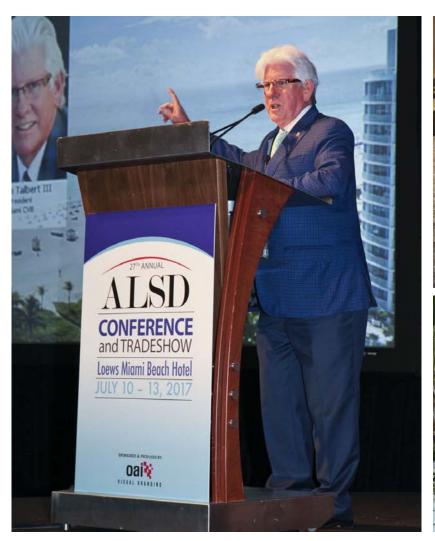


LIFETIME LIFETIME LIFETIME

Life Time Miami Marathon & Half Marathon

Life Time South Beach Triathlon

Partnered with the Loews and the Convention Sales Department to bring the Association of Luxury Suite Directors Conference to Miami Beach.









Brought eSports Bar Miami to the 1 Hotel South Beach and Call of Duty World League Finals to the MBCC, securing room blocks and promoting the events.







Call of Duty World League Finals



Assisted event organizers in relocating the Longines Global Champions Tour from Hard Rock Stadium to Miami Beach.



Longines Global Champions Tour



GMCVB Multicultural Tourism & Development



Overview

The Greater Miami Convention & Visitors Bureau has a long history of dedicated commitment to showcasing the destination's cultural diversity and promoting heritage tourism.

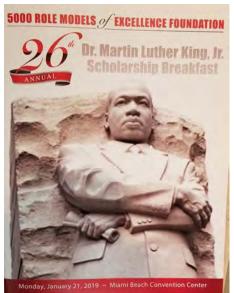
The GMCVB continues to expand these marketing initiatives through the Multicultural Tourism & Development Department (MTDD). This Department's focus is on helping showcase the diversity of Greater Miami and the Beaches' multicultural communities, attractions and events.

Working locally to build consistency and economic sustainability, broadening the scope of initiatives, and maximizing marketing opportunities are all part of the Department's mission. The ultimate goals are to continue promoting Greater Miami and the Beaches' rich history and heritage, and to increase convention business and leisure travelers.

Convention Sales, Events & Services Support

The MTDD works with all GMCVB departments including Convention Sales to help secure, service and promote conventions. The Multicultural Department has had key engagement with Miami Beach-based conventions including the American Black Film Festival, Revolt Music Conference, Gemini Weekend, Bronner Brothers, BET Hip Hop Awards, 5000 Role Models – MLK Breakfast and the Miami Takeover.















Tourism Business Enhancement



Art of Black Miami is a marketing platform under the MTTD's Tourism Business Enhancement program. The Department sponsored an Art Talk in partnership with Contemporary African Diaspora Art (CADA) at the Betsy Hotel South Beach (May 2018).

Cultural Conversation Series Panel at the Betsy Hotel South Beach (January 2019).



Tourism Business Enhancement

The Multicultural Tourism Department partnered with Jackson Soul Food to participate in the South Beach Wine & Food Festival (SOBEWFF). The GMCVB was also a sponsor of the "taste of multicultural Miami aprons" gift give-away at the SOBEWFF Goya Foods' Grand Tasting Village in Miami Beach.





Unity in the Community – Memorial Day Weekend

Under the leadership of Mayor Dan Gelber & the GMCVB Multicultural Department, there has been a push for ways to make the Memorial Day Weekend activities a win-win for the both the City of Miami Beach and visitors.





Marketing & Promotion

The Multicultural Guide to Miami features Miami-Dade County's heritage neighborhoods and other areas that are important to tourism, including Miami Beach. In addition, the MTDD helped curate a special Miami Beach video featuring diversity.















GMCVB Advertising & Digital Marketing



Overview

The Advertising & Digital Marketing Division motivates prospective visitors to visit Greater Miami and the Beaches through inspiring and engaging content and promotions, distributed through media and digital channels.

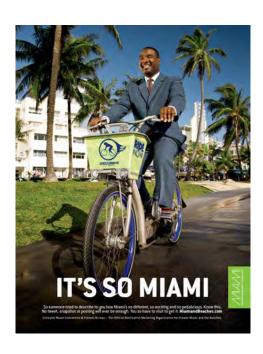
The Division's major initiatives include digital and traditional advertising, email marketing, blog posts and all GMCVB websites including MiamiandBeaches.com.

GMCVB advertising programs include domestic and international consumer campaigns and meeting planner advertising. The It's So Miami campaign was introduced in 2013 with a refresh in 2015, which included a special focus on neighborhoods, where we developed assets for South Beach, Mid Beach and North Beach.

The Found in Miami consumer campaign was introduced in 2017 and highlights arts, culture, neighborhoods and hidden gems throughout Greater Miami and the Beaches. The Found in Miami campaign is further supported by Miami Shines. The Division also manages tactical and cooperative advertising programs that focus on driving awareness and bookings for partners.

It's So Miami Print Ads (2013-2015)

The It's So Miami campaign's playful take on Greater Miami and the Beaches highlighted unique only-in-Miami experiences, sometimes juxtaposing two contrasting elements to showcase the diversity of the destination.



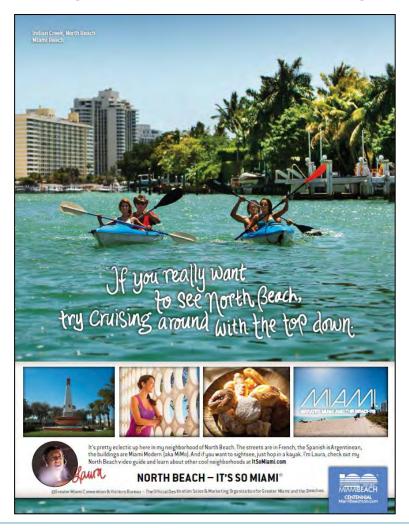






It's So Miami: People & Places Print Ads (2015-2017)

In 2015 the campaign was expanded to showcase the destination's unique areas through the eyes of its most interesting people.









It's So Miami Digital Banners (2013-2017)





It's So Miami Neighborhood Videos (2015-2020)





Found in Miami (2017-2020)



The **Found in Miami** campaign was created from the desire to present Greater Miami and the Beaches as the ultimate soul-stirring experience. Its energy emboldens your senses, your yearnings, your creativity, and reveals a whole new side of you. Rather than using polished, staged photography, we use photojournalistic photography that captures real moments, hidden details and unexpected beauty. **Found in Miami**: an invitation to explore Greater Miami and the Beaches, dive deeper into the destination, and into yourself.

GMCVB Consumer Campaign:

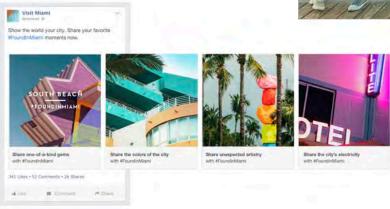
Found in Miami (2017-2020)

Key media programs within the #FoundInMiami campaign:

- Winter-weather program targets those who live in cold climates.
- The summer program highlights the great outdoors and water activities in Greater Miami and the Beaches.
- Specific media partnerships created to reach LGBTQ and multicultural audiences.
- The international program targets key markets: UK, Germany, Argentina, Colombia, Brazil and China.
- Co-op marketing programs help raise awareness and drive bookings for GMCVB partners.











GMCVB Consumer Campaign:

Paid Media Partnerships for #FoundInMiami

































The New Hork Times







Found in Miami Campaign

Digital Booking and Branding Campaign during Winter and Summer Seasons













Found in Miami Winter Campaign

Digital Display Banners Targeted to People in Cold Climates











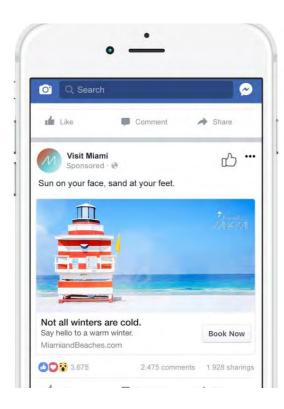


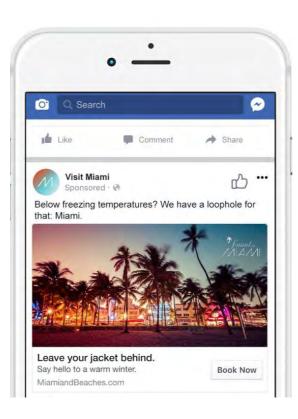
Found in Miami Winter Campaign

Social Media Ads Targeted to People in Cold Climates







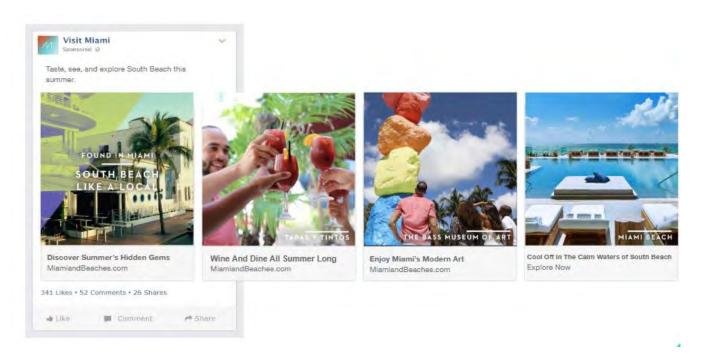


Instagram Stories

Facebook Ads

Found in Miami Summer Campaign

Social Media Ads that Highlight Outdoor and Water Activities



Facebook Carousels



Instagram Stories

Found in Miami LGBTQ Campaign

FIM Messaging Shared through LGBTQ Partnerships











Instagram Stories

Print

Display Banners





Found in Miami Campaign Miami Beach Videos

Videos Created to Highlight Different Aspects of Visiting Miami Beach











Found in Miami Campaign International Creative



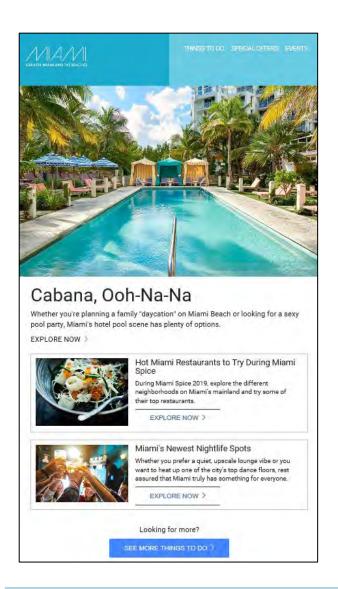








Insider Monthly Newsletter



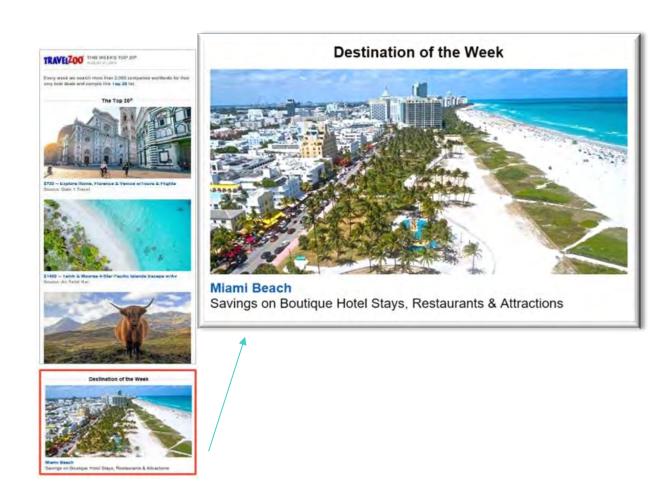




GMCVB Co-Op Marketing Programs

Supporting partners with mostly digital marketing programs to allow for greater reach and reporting for participants

- The New York Times
- Kayak
- Expedia
- Travelzoo
- TripAdvisor
- Sherman's Travel
- Robb Report
- Modern Luxury
- Departures
- CVent
- Prevue/Convene





Miami Beach on GMCVB Website

Integration of dedicated Miami Beach content on old website

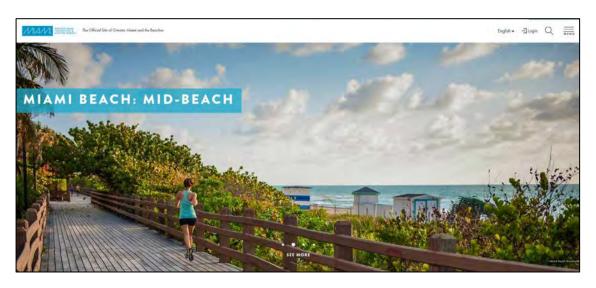






Miami Beach Pages on GMCVB Website

New Miami Beach Neighborhood Pages: South Beach | Mid Beach | North Beach







Miami Beach Pages on GMCVB Website

Additional Miami Beach Website Elements





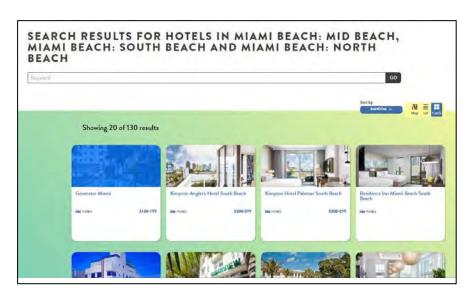
Curated Social Media Feed

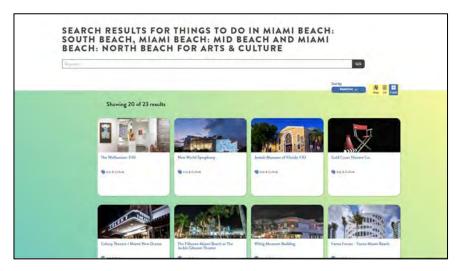
Cross-Curated Content and Webcams



Miami Beach on GMCVB Website

Easily Searchable Miami Beach hotel, restaurant, and arts & culture content







GMCVB's Live Miami Beach Webcams



Lincoln Road



South Beach – Ocean Drive & 1st Street



South Beach – Ocean Drive & 23rd Street



Miami Beach on GMCVB Website

New and Ongoing Miami Beach Content







ARCHITECTURE INSPIRED BY THE HEART AND SOUL OF THE CITY

Snapping a photo of one of Lane's lifeguard stands is somewhat a rite of passage for locals and visitors alike, But for Lane himself, the more than 40 towers represent much of what he's come to love about Miami, including his friendships, with fellow Miami creations who served as a source of inspiration. He explains:

When I first noved to Mami. I had the pleasure of becoming friends with Moris Lapidus, the architect of the Econtinuological fatel. Edan Soc. Hatel, and the Incoln Road follies. His use of contemporary forms intoid with body geometries and even baraque elements inspired me to push boundaries that other designers may not have.

In addition to the towers. Lane is particularly proud of South Point Park and Sumy Idea Beach Front Park, which he describes as an "homage to the expressive and thematic mid-century motels that have all but disappeared to make room for the skyptrapars that now accupy ATA in Sumy Idles."





PLAN YOUR BEACH DAY

South Beach is arguably Miami's most famous beach. Lined with colorful Art Deco-inspired lifeguard stands, it cuts a striking picture against the Allontic Ocean. If you're not staying at a 5outh Beach hotel with beach service, Boucher Brothers is your vendor for beach activities, including renting beach chairs and umbrellas, Jet Ski, kayak and standup paddleboard rentals, and banana boat excursions and parasail boat tours. Their kiasks are conveniently located in various spots along South Beach.





GMCVB Promotional Website

Multi-Language Sites





ESCAPE AND RELAX IN NORTH BEACH

South Baoch has the boths, the energy, the vibrant seems of adventure — but only a few short miles areasy. Morth Baoch has the relocation and the escape. Preparented by locals as well as violates, it's quieter than beaches to the south, but you are beached. Who will find be close and without reging the sound and with perhaps the south as with plany of groups to agree and the present of the beach is wide and sandy, with concessions and showers. The bourth-offs becomes that stall here and winds its very up to Surficial on a path that's popular with pursees, biters and day workers from the neighborhood.

This northern statch of Milami Beach includes the lovely North Beach Oceanide Pork and the North Beach Boardshell — a Nature, open oils usephthesize built is 1991 in the Milami Modern architecture sylfs. A popular Milami Booch mask's resum, this boardshell crumerby hours regular concent from around the world, and for almost



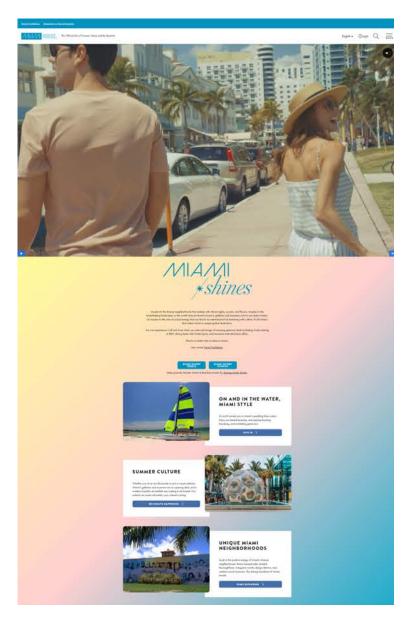


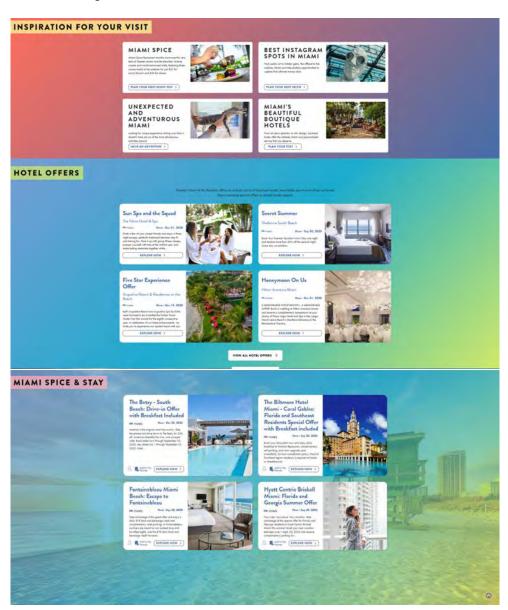
English Spanish Portuguese



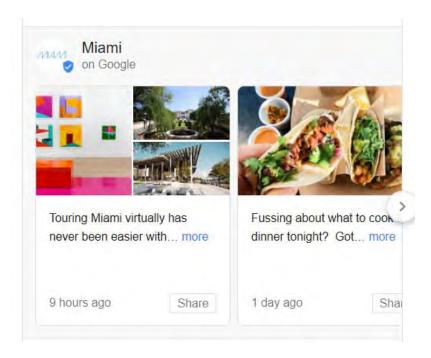
German French Italian Russian Chinese

MiamiShines.com/MiamiBeach



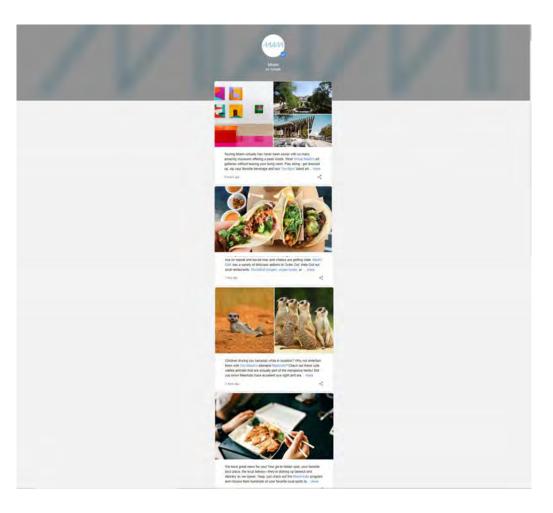


Google Blog Posts



The GMCVB has secured a high-value relationship with the Google DMO program. This provides access to the **Miami Knowledge Panel**.

The knowledge panel appears on Google search results for **general Miami search queries**.



This has generated more than

41.6 million

impressions in 12 months



Miami Beach on GMCVB Website

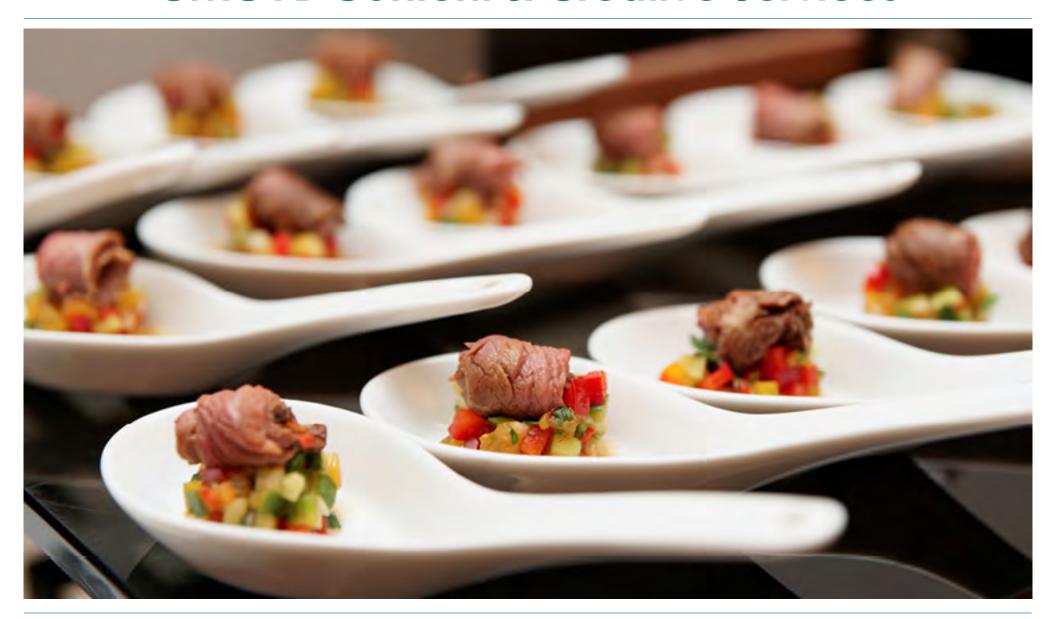
Miami Beach Metrics



1,333,881

page views from 2015-2020

GMCVB Content & Creative Services



Overview

The Content & Creative Services Division is the driving force behind all the GMCVB's content, which includes website/digital editorial articles, print editorial materials developed for GMCVB publications such as the Visitors Guide, and its consumer-facing social media accounts.

The Division manages a detailed internal editorial process to update, rewrite and fact-check more than 600 existing website articles and create new, engaging content on a continuous basis. It liaisons with the Advertising & Digital Marketing Division to develop the GMCVB's annual editorial calendar, which includes website, newsletter and social media content. Content is also specifically developed and managed for the Cultural Tourism, LGBTQ, Sports & Entertainment, Multicultural Tourism Development, Communications and Partnership Divisions of the GMCVB.

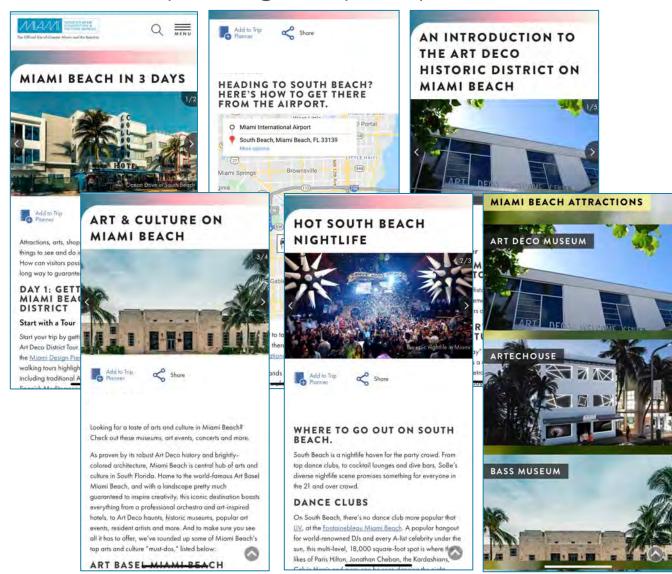
It develops and manages consumer programs such as the monthly Miami Temptations programs, which include popular money-saving programs like Miami Spice Months, Miami Spa Months, Miami Hotels Months and most recently the Miami Eats Program, developed to help restaurants during the COVID-19 quarantine period.

It also serves as the GMCVB's in-house creative agency, developing custom, targeted publications, collateral and sales materials for communications, travel trade, meeting planners and convention delegates.

Miami Beach Website Articles & Stories

Miami Beach articles spanning multiple topics

- Beaches & Parks
- Hotels
- Restaurants/Dining
- Spas
- Events
- Nightlife
- Arts & Culture
- LGBTQ
- Family
- Shopping
- Transportation
- Sports
- Art Deco & MiMo
- History
- Itineraries
- Insider Guides





GMCVB Social Media – Top Facebook Posts

FY '15 - '16

FY '16 - '17

FY '17 - '18



Miami Beach PD vs City of Miami PD Running Man Challenge



Found in Miami Influencer Campaign



User-Generated Content (UGC) on the Beach

FY '18 - '19

UGC: Miami Beach EDITION





FY '19 - '20

UGC: On the Beach

GMCVB Social Media – Facebook





Total Impressions:

20,525,798



Total Reach:

10,420,635



Total Engagements:

509,072



Total Post Clicks:

510,605



Total Video Views:

1,912,150



GMCVB Social Media – Top Twitter Posts

FY '15 - '16



FY '16 - '17



Art of Black Miami @ Hotel Catalina

FY '17 - '18



Miami Beach Views via Clevelander

FY '18 - '19

UGC: First Day of Spring



Miami and Beaches

Mamiand Beaches

A4 There are tons of al fresco dining options in Miami!
One of our fave places to visit is Española Way in

@MiamiBeachNews! Full of quaint restaurants and sidewalk cafes, you'll feel like you've been transported to a historic Spanish village! bit.ly/2UGIFBc
#FLTravelChat

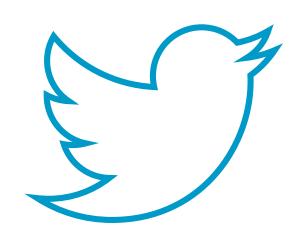


FY '19 - '20

FL Travel Chat: Española Way



GMCVB Social Media – Twitter





Miami Beach Twitter Posts



Total Impressions:

2,879,613



Potential Reach:

84,454,166



Total Engagements:

62,378



Total Post Clicks:

47,287



Total Video Views:

1,912,150



GMCVB Social Media – Top Instagram Posts

FY '15 - '16

FY '16 - '17

FY '17 - '18



Fourth of July on Miami Beach



UGC: Aerial causeway views



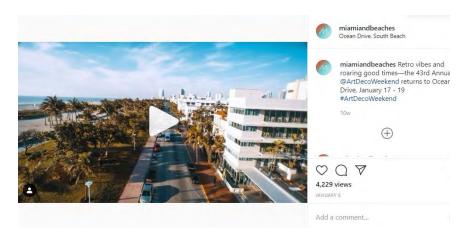
UGC: Biking on the Beach

FY '18 - '19



UGC: First Day of Winter

FY '19 - '20



Art Deco Weekend



GMCVB Social Media – Instagram





Total Impressions:

1,772,713



Total Reach:

1,414,212



Miami Beach Instagram Posts



Total Engagements: 32,432



Total Video Views:

*Please note that Instagram did not pull Impressions before 2017



GMCVB Social Media – Germany

Facebook, Instagram



Total Facebook Posts:

346

Total Impressions: 14,542,787

Total Reach: 2,204,798

Total Engagements: 165,016

Total Link Clicks: 1,866

Total Video Views: 36,719



Total Instagram Posts:

341

Total Impressions: 2,216,674

Total Reach: 1,413,583

Total Engagements: 72,868

Total Link Clicks: 3,412

Total Video Views: 15,372

*Please note that German stats begin March 2018



GMCVB Social Media – Germany

Top Posts: Facebook, Instagram



























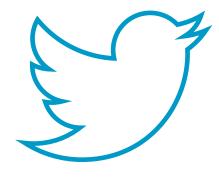


GMCVB Social Media – LATAM

Facebook, Instagram, Twitter







Total Facebook Posts:

96

Total Impressions: 14,023,967
Total Engagements: 304,823
Total Link Clicks: 22,103
Total Video Views: 1,106,042

Total Instagram Posts:

98

Total Impressions: 35,265,019
Total Engagements: 413,226
Total Link Clicks: 73,255
Total Video Views: 4,449,415

Total Twitter Posts:

130

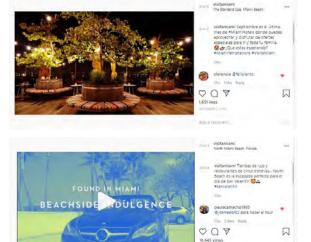
Total Impressions: 9,992,417
Total Engagements: 2,000,142
Total Link Clicks: 1,555,295
Total Video Views: 4,919

GMCVB Social Media – LATAM

Top Posts: Facebook, Instagram, Twitter



















OOA



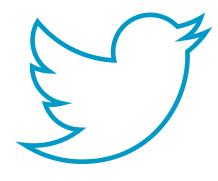


GMCVB Social Media – Brazil

Facebook, Instagram, Twitter







Total Facebook Posts:

43

Total Impressions: 4,371,358
Total Engagements: 155,662
Total Link Clicks: 61,703
Total Video Views: 185,957

Total Instagram Posts:

47

Total Impressions: 14,732,187
Total Engagements: 46,059
Total Link Clicks: 38,523
Total Video Views: 72,783

Total Twitter Posts:

38

Total Impressions: 328,389
Total Engagements: 34,978
Total Link Clicks: 32,467
Total Video Views: 88

GMCVB Social Media – Brazil

Top Posts: Facebook, Instagram, Twitter





MAM Visite Miami (BR)

Visite Miami (BR)

Published by Etus Brasil (Vi - August 9, 2019 - 3













II |2| November 25, 2019 - 6











Praia já è um assunto bem familiar pros brasileiros. Que tal explorar uma



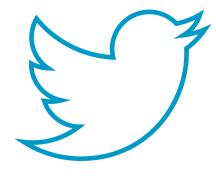


GMCVB Social Media – UK

Facebook, Instagram, Twitter







Total Facebook Posts:

81

Total Impressions: 321,773
Total Engagements: 12,676
Total Link Clicks: 128
Total Video Views: 2,006

Total Instagram Posts:

144

Total Impressions: 156,306
Total Engagements: 65,929

Total Twitter Posts:

112

Total Impressions: 46,063
Total Engagements: 1,848



GMCVB Social Media – UK

Top Posts: Facebook, Instagram, Twitter





























GMCVB Social Media – YouTube

Approximately 200 Greater Miami and the Beaches topical interest videos in categories such as Adventure, Arts & Culture, Shopping and Dining in English, Spanish, French, Portuguese, Italian and German.









Total Video Views: **3,826,425**













GMCVB Social Media – Pinterest

Thirty boards featuring Greater Miami and the Beaches topical interest videos in categories such as Neighborhoods, Nightlife, Shopping, Miami Temptations and more.



Impressions:

991.19K



506.7K

Engagements:

51.22K



Miami Hotels



Miami Nightlife



Miami Beach

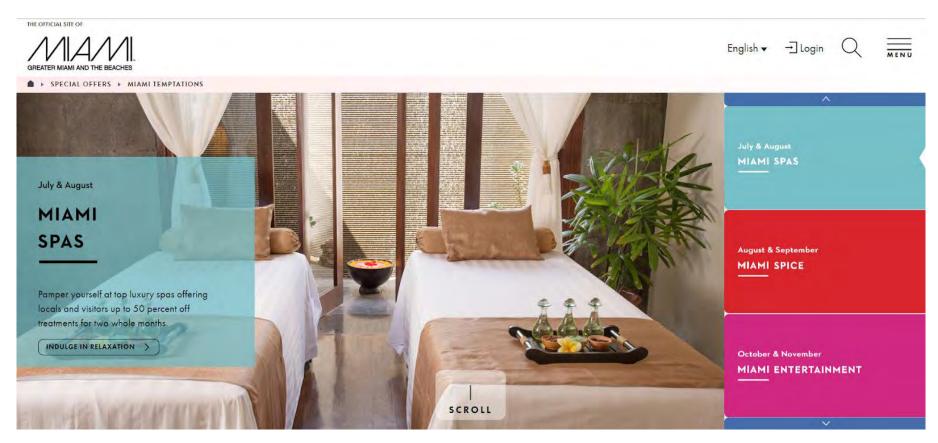


LGBTQ Miami



Miami Temptations Programs

(2015-2020)



The **Miami Temptations Programs**, organized by the Greater Miami Convention & Visitors Bureau, have evolved over the years from 2015 to 2020. Programs continue to highlight a thematic focus on the best the destination has to offer, with monthly deals and special events appealing to locals and visitors alike.

Miami Temptations (2015-2018) Miami Beach Participants

Averaged 80 Different Miami Beach Program Participants Per Year

MIAMI ROMANCE MONTH .COM Apr MIAMI SPORTS MONTH .COM MIAMI MUSEUM MONTH .COM jun MIAMI FILM MONTH .COM jun-sep MIAMI HOTEL MONTHS .COM

jul+aug MIAMI SPA MONTH .COM aug+sep MIAMI SPICE MONTH .com MIAMI LIVE ARTS MONTH .COM

dec MIAMI HERITAGE MONTH .COM

Miami Temptations (2018-2020)

In 2018, the GMCVB further streamlined and made structural changes to the Miami Temptations lineup, giving partners and stakeholders a better opportunity to showcase their money-saving deals.

Total of 311 Different Miami Beach Program Participants thus far.

December & January	February & March	April & May
MIAMI	MIAMI	MIAMI
ARTS &	HEALTH &	ATTRACTIONS &
HERITAGE	WELLNESS	MUSEUMS

June - September July & August August & September October & November

MIAMI MIAMI MIAMI

HOTELS SPAS SPICE ENTERTAINMENT



Miami Beach Miami Spice Showcase

August & September

MIAMI SPICE

on Miami Beach





85Participants

14

Print insertions

235,000

Circulation

377,500

Readership

2,021,000

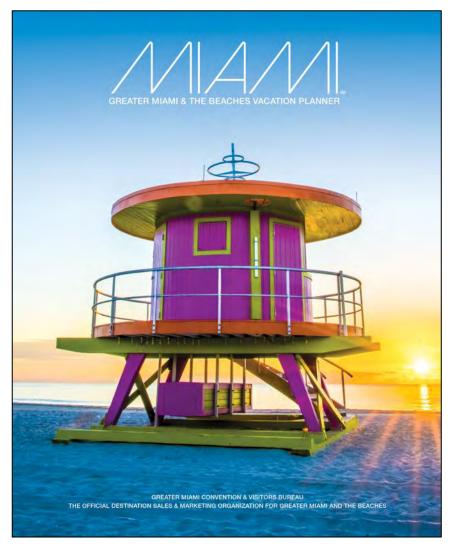
Total readership

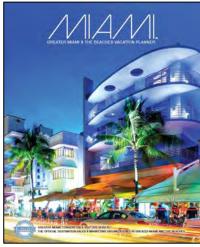
Ran in: Miami Herald, El Nuevo Herald and Miami Today in August and September 2019

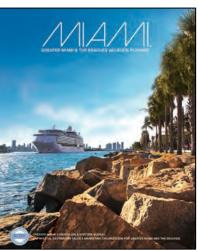


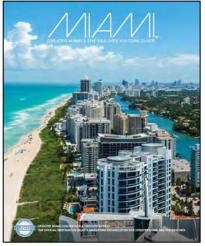
Vacation Planners

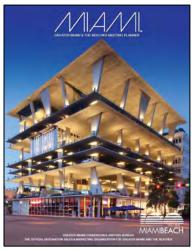
In-room and Trip Planning Guides









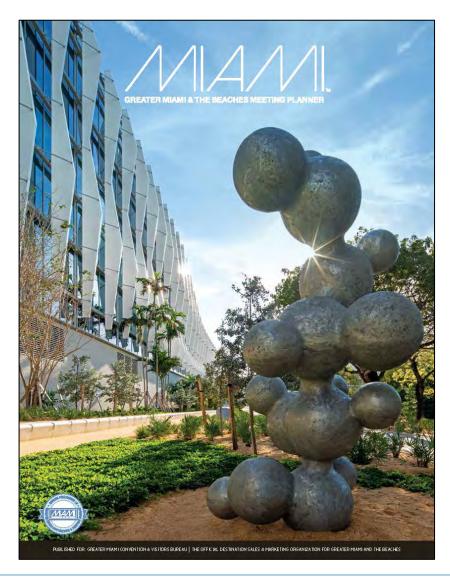






GMCVB Print Publications – MBCC

Greater Miami & the Beaches Meeting Planner & Pocket Guide













GMCVB Calendar of Events

Published Quarterly











Cambal American Atrinics American Atrinics CMCVB City Sites & Map Brochures

These brochures are produced in English, Spanish, Portuguese, French, Italian, German, Chinese and Russian.





Calebrity Children

GMCVB Research & Strategic Planning



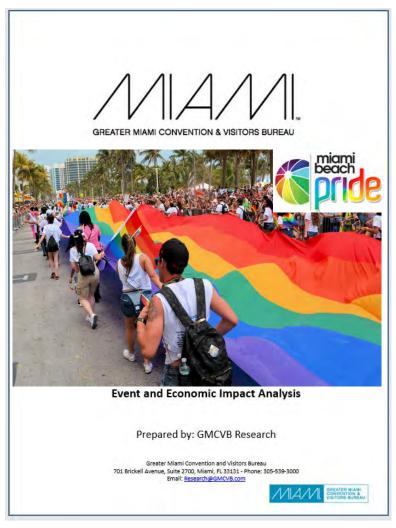
Overview

The Research & Strategic Planning Division supports the GMCVB's various marketing programs by conducting primary and secondary research. The Division assists with effective strategic planning by tracking key industry benchmarks and providing ongoing, in-depth analysis of visitor trends through the dissemination and collection of data and other industry information.

Research & Strategic Planning has been conducting a large-scale Visitor Profile study of tourism in Miami-Dade County since 2001. This research helps the GMCVB better understand visitors and share information with stakeholders. Visitors are interviewed at both Miami International and Fort Lauderdale airports, as well as at various locations in the county, including areas on Ocean Drive and Lincoln Road.

The Division also surveys attendees at many events in Miami Beach, including Art Deco Weekend, Aqua Girl, American Black Film Festival, Miami Beach Pride, Winter Party and others. From time to time, the GMCVB also conducts additional surveying in Miami Beach in order to collect information about visitors specifically to Miami Beach, as well as Miami-Dade locals who frequent the area.

GMCVB Surveying at Key Miami Beach Events

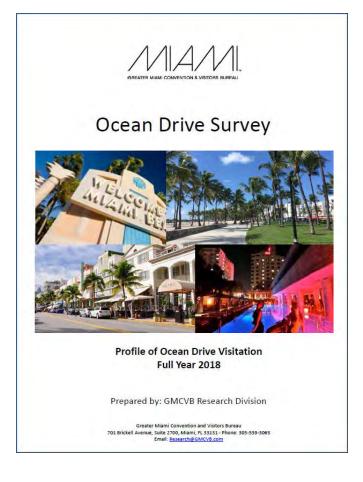


- American Black Film Festival
- Aqua Girl
- Art Deco Weekend
- eMerge
- ITF Senior Tennis Tournament
- Miami Beach Pride
- Panamerican Internationals
- SoBe Triathlon
- SoBe Wine and Food Festival
- Winter Party



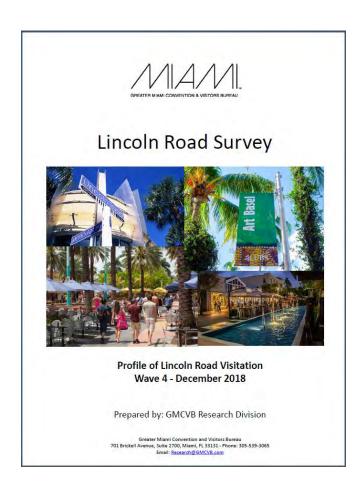


Special Miami Beach Research Projects

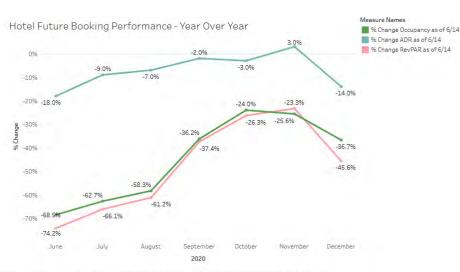


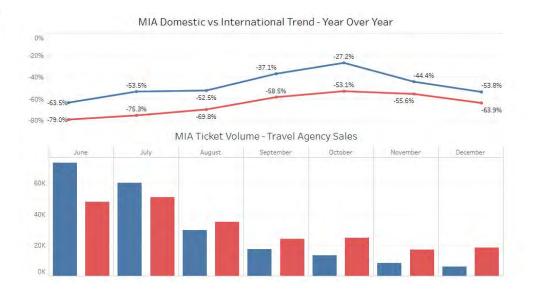






GMCVB Forecasting Tools & Resources





These figures represent the present rate of change (pace) of Occupancy, ADR and RevPAR of Miami-Dade County hotel reservations (on the books) year over year as of June 14, 2020. This data will be updated regularly and is based on present hotel industry performance, subject to change.

















GMCVB Interactive Research Dashboards

Latest Tourism Industry Data - On Demand 24/7



This chart shows the % change of Occupancy, ADR, RevPAR and Demand in Miami Beach hotels from week to week versus the same week last year based on available data.

Source: STR



COVID-19 INDUSTRY INFORMATION

Miami-Dade Daily Activity Indexes - Pre/Post COVID19



These indexes were created in order to monitor key areas of activity in Miami-Dade County. A score of 100 means that day's activity is on par compared to activity that occurred during February 2020 (used as a base period, pre-COVID19). Data begins 6/14/2020.

Note: Index values have been normalized using a 7 day rolling average to better visualize trends.

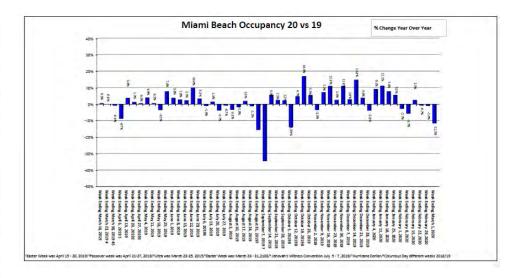
Source: Foursquare https://foursquare.com/recoveryindex?county=Miami-Dade%20County&date=2020-06-20&state=Florid

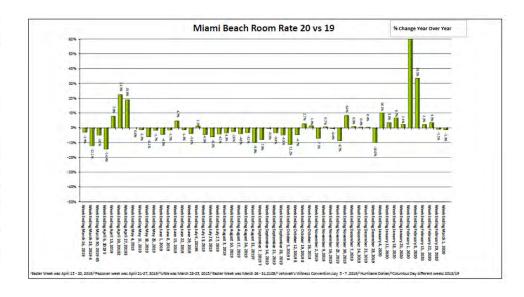




GMCVB Weekly Reports

		MIAMI B	EACH WEEK	Y HOTEL T	RACKER						
	Supply	Rooms)	Demand (R	ooms sold)	Occu	pancy	Room	Rate	Revi	PAR	Revenu
Miami Beach Hotels		% Change		% Change	%	% Change	\$	% Change	\$	% Change	% Change
Week of March 17 - March 23, 20194	19.757	0.7%	119,738	0.7%	86.6%	0.0%	5346.24	-12.1%	\$299.77	-12.1%	-1.8%
Week of March 24 - March 30, 201945	19,757	0.7%	123,967	-0.1%	89.6%	-0.8%	5393.43	-5.0%	\$352.66	-5.8%	-11.5%
Week of March 31 - April 6, 20195	19,757	0.7%	112,878	-8.1%	81.6%	-8.7%	5309.17	-14.4%	\$252.34	-21.8%	-5.1%
Week of April 7 - April 13, 2019	19,757	0.7%	118,567	4.6%	85.7%	3.8%	\$312.13	7.8%	\$267.60	11.9%	-21.39
Week of April 14 - April 20, 20192	19,757	0.7%	119,560	2.0%	86.5%	1.3%	5347.87	22.5%	5300.74	24.1%	12.79
Week of April 21 - April 27, 20193	19,716	0.7%	118,328	1.2%	85.7%	0.5%	\$327.55	19.0%	5280.84	19.5%	25.0%
Week of April 28 - May 4, 2019	19,716	0.3%	116,921	4.2%	84.7%	3.9%	\$267.11	0.0%	\$226.29	3.9%	20.4%
Week of May 5 - May 11, 2019	19,716	0.3%	113,450	0.8%	82.2%	0.5%	\$250.37	-1.3%	\$205.82	-0.8%	4.2%
Week of May 12 - May 18, 2019	19,716	0.3%	106,641	-3.2%	77.3%	-3.5%	5234.04	-6.1%	5180.84	-9.4%	-0.5%
Week of May 19 - May 25, 2019	19,757	0.5%	101,627	8.3%	73.5%	7.8%	\$243.27	-1.7%	5178.77	6.0%	-9.1%
Week of May 26 - June 1, 2019	19,757	0.5%	102,633	4.3%	74.2%	3.8%	\$226.28	-4.5%	\$167.92	-0.9%	6.5%
Week of June 2 - June 8, 2019	19,765	0.5%	99,340	3.4%	71.8%	2.8%	\$203.45	-1.5%	\$146.08	1.3%	-0.3%
Week of June 9 - June 15, 2019	19,766	0.5%	106,110	2.8%	76.7%	2.3%	5214.58	4.7%	\$164.56	7.1%	1.9%
Week of June 16 - June 22, 2019	19,766	0.5%	110,218	10.5%	79.7%	10.0%	5203.11	-1.4%	\$161.79	8.4%	7.7%
Week of June 23 - June 29, 2019	19,766	0.5%	109,032	3.8%	78.8%	3.3%	\$199.45	-3.8%	\$157.17	-0.6%	9.0%
Week of June 30 - July 6, 20196	19,766	0.6%	106,742	-0.3%	77.1%	-1.0%	\$225.18	1.2%	\$173.72	0.2%	-0.1%
Week of July 7 - July 13, 2019	19,766	0.6%	105,036	2.1%	75.9%	1.5%	\$218.52	-4.5%	\$165.89	-3.1%	0.9%
Week of July 14 - July 20, 2019	19,766	0.6%	110,696	-3.1%	80.0%	-3.7%	\$210.80	-6.1%	\$168.65	-9.6%	-2.5%
Week of July 21 - July 27, 2019	19,766	0.6%	114,135	-0.1%	82.5%	-0.7%	\$211.77	-4.1%	\$174.69	-4.7%	-9.0%
Week of July 28 - August 3, 2019	19,817	-0.1%	108,187	-3.4%	78.0%	-3.3%	5204.02	-3.3%	\$159.11	-6.5%	-4.1%
Week of August 4 - August 10, 2019	19,885	-0.6%	109,639	-2.3%	78.8%	-1.8%	\$204.12	-2.6%	\$160.78	-4.3%	-6.6%
Week of August 11 - August 17, 2019	19,885	-0.6%	112,913	1.3%	81.1%	1.9%	5200.03	-4.0%	\$162.26	-2.2%	-4.8%
Week of August 18 - August 24, 2019	19,856	-0.7%	104,680	-1.9%	75.3%	-1.2%	\$189.53	-3.2%	5142.74	-4.4%	-2.7%
Week of August 25 - August 31, 20197	19,856	-0.8%	75,641	-16.3%	54.4%	-15.6%	\$182.79	-9.8%	599.48	-23.9%	-5.0%
Week of Sep 1 - Sep 7, 20197	20,016	-0.4%	52,311	-34.8%	37.3%	-34.5%	\$171.23	-7.9%	\$63.93	-39.7%	-24.59
Week of Sep 8 - Sep 14, 2019	19,697	-1.2%	77,479	4.2%	56.2%	5.5%	\$175.23	-0.5%	598.47	5.0%	-39.99
Week of Sep 15 - Sep 21, 2019	19,697	-1.2%	81,411	1.2%	59.0%	2.5%	\$179.14	-3.4%	\$105.77	-1.0%	3.7%
Week of Sep 22 - Sep 28, 2019	19,697	-1.3%	95,057	0.9%	68.9%	2.2%	5193.42	-4.9%	\$133.35	-2.8%	-2.2%
Week of Sep 29 - Oct 5, 20198	19,697	-1.3%	78,553	-15.0%	57.0%	-13.9%	\$189.73	-11.2%	\$108.09	-23.5%	-4.1%
Week of Oct 6 - Oct 12, 20198	19,697	-1.3%	85,037	3.4%	61.7%	4.7%	5203.22	-4.7%	\$125.34	-0.2%	-24.59
Week of Oct 13 - Oct 19, 20198	19,697	-1.3%	102,871	16.4%	74.6%	17.9%	\$217.37	2.7%	\$162.18	21.1%	-1.5%
Week of Oct 20 - Oct 26, 2019	19,768	-0.9%	103,747	4.6%	75.0%	5.5%	\$222.10	1.4%	\$166.52	7.1%	19.5%
Week of Oct 27 - Nov 2, 2019	19,768	-0.9%	100,017	-4.4%	72.3%	-3.5%	\$222.82	-7.1%	\$161.05	-10.3%	6.1%
Week of Nov 3 - Nov 9, 2019	19,812	-0.7%	113,470	6.4%	81.8%	7.2%	5240.06	0.7%	\$196.42	8.0%	-11.29
Week of Nov 10 - Nov 16, 2019	19,814	-0.7%	115,774	10.2%	84.2%	11.0%	\$231.85	-0.6%	\$195.20	10.4%	7.2%
Week of Nov 17 - Nov 23, 2019	19,814	-0.7%	101,467	1.8%	73.2%	2.6%	5216.01	-8.7%	\$158.03	-6.3%	9.6%
Week of Nov 24 - Nov 30, 2019	19,814	-0.8%	104,136	10.2%	75.1%	11.0%	\$239.38	8.4%	\$179.73	20.3%	-7.0%
Week of Dec 1 - Dec 7, 2019	19,844	-0.7%	118,801	2.3%	85.5%	2.9%	\$463.36	0.9%	\$396.29	3.8%	19.4%
Week of Dec 8 - Dec 14, 2019	19,944	-0.2%	104,521	14.6%	74.9%	14.8%	\$229.14	0.4%	\$171.55	15.3%	3.1%
Week of Dec 15 - Dec 21, 2019	19,944	-0.2%	93,024	3.6%	66.6%	3.8%	5235.16	0.4%	\$156.69	4.2%	15.19
Week of Dec 22 - Dec 28, 2019	19,982	-0.2%	113,137	-3.9%	80.9%	-3.8%	5448.14	-10.0%	\$362.48	-13.4%	4.1%
Week of Dec 29 - January 4, 2020	19,982	-0.2%	127,581	8.9%	91.2%	9.1%	\$522.55	10.1%	\$476.61	20.1%	19.9%
Week of Jan 5 - Jan 11, 2020	19,980	-0.2%	108,265	10.9%	77.4%	11.1%	\$289.27	3.5%	\$223.92	15.0%	14.8%
Week of Jan 12 - Jan 18, 2020	19,980	-0.2%	120,843	7.6%	86.4%	7.8%	5333.16	6.7%	\$287.86	15.1%	14.9%
Week of Jan 19 - Jan 25, 2020	20,016	-0.2%	124,407	5.4%	88.8%	5.5%	\$324.79	2.4%	\$288.38	8.0%	7.9%
Week of Jan 26 - Feb 1, 2020	20,587	3.3%	117,580	0.5%	81.6%	-2.7%	\$586.45	84.0%	\$478.48	79.0%	84.9%
Week of Feb 2 - Feb 8, 2020	20,645	5.2%	110,566	-0.8%	76.5%	-5.7%	\$432.82	33.5%	\$331.15	25.9%	32.5%
Week of Feb 9 - Feb 15, 2020	20,645	5.2%	124,370	7.8%	86.1%	2.5%	\$380.67	2.3%	\$327.60	4.9%	10.3%
Week of Feb 16 - Feb 22, 2020	20,741	5.6%	128,945	4.9%	88.8%	-0.7%	\$392.29	3.5%	\$348.41	2.8%	8.6%
Week of Feb 21 - Feb 29, 2020	20,741	5.6%	123,149	4.5%	84.8%	-1.0%	\$339.39	-1.1%	\$287.87	-2.1%	3.4%
Week of March 1 - March 7, 2020	20,741	5.6%	111,144	-6.6%	76.6%	-11.5%	\$331.49	-1.3%	\$253.76	-12.6%	-7.7%
Week of March 8 - March 14, 2020	20,741	5.6%	96,356	-22.2%	66.4%	-26.3%	\$296.87	-12.6%	\$197.02	-35.6%	-32.09
AVERAGE	19,925	0.6%	106,956	1.0%	76.7%	0.5%	\$273.69	1.0%	\$215.24	1.7%	2.6%
Easter week was April 15 - 20, 2019 Passover week was April 21-27, 2019 Ultra was March 23-25, 2018		's Witness	March 26-31 Convention			ous Day o	curred in	different	weeks 201	8-2019	



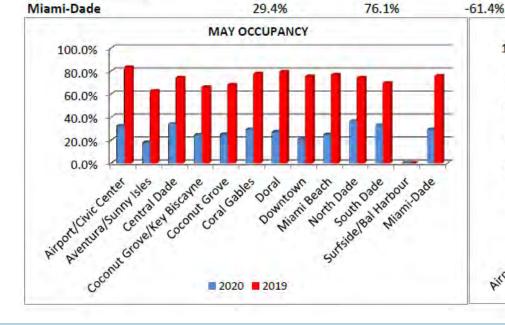


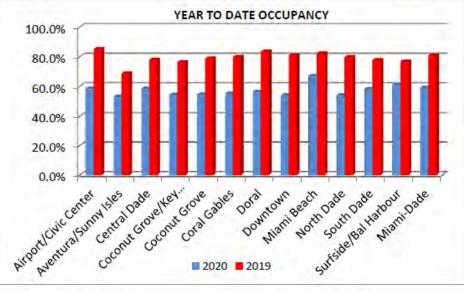




GMCVB Regional Market Analysis

		MIAMI-DA	DE OCCUPANCY BY R	EGION				
	MAY			YEAR TO DATE				
			% Change			% Change		
	2020	2019	20 vs 19	2020	2019	20 vs 19		
Airport/Civic Center	32.6%	83.5%	-60.9%	58.6%	85.3%	-31.3%		
Aventura/Sunny Isles	18.2%	63.0%	-71.1%	53.1%	68.8%	-22.8%		
Central Dade	34.2%	74.3%	-54.0%	58,5%	78.2%	-25.2%		
Coconut Grove/Key Biscayne	24.7%	66.4%	-62.8%	54.3%	76.2%	-28.7%		
Coconut Grove	25.2%	68.3%	-63.0%	54.6%	78.8%	-30.7%		
Coral Gables	29.5%	78.0%	-62,2%	55.2%	79.9%	-30.9%		
Doral	27.3%	79.6%	-65.8%	56.5%	83.6%	-32.4%		
Downtown	21.2%	75.6%	-71.9%	53.9%	81.0%	-33.4%		
Miami Beach	25.1%	77.1%	-67.5%	67.2%	82.2%	-18.3%		
North Dade	36.5%	74.3%	-50.9%	54.0%	79.8%	-32.4%		
South Dade	33.3%	69.8%	-52,3%	58.2%	77.9%	-25.3%		
Surfside/Bal Harbour	*	*		61.1%	76.8%	-20.4%		





59.2%

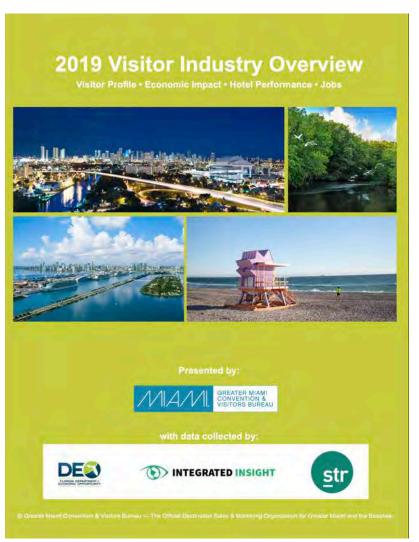


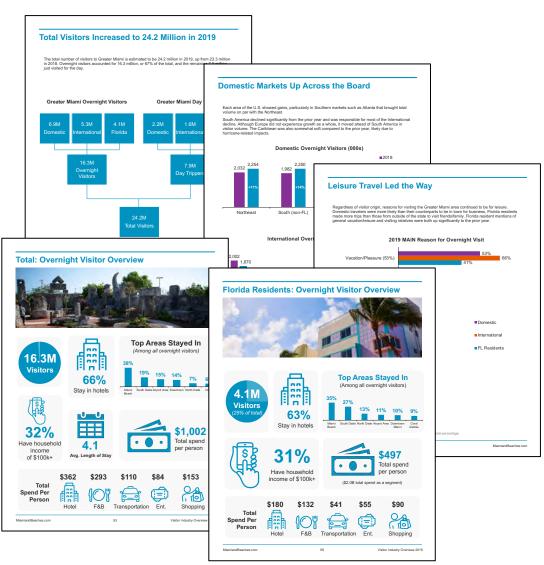
80.9%

-26.8%

GMCVB Visitor Industry Overview

Annual Reports Detailing Visitor and Industry Statistics





Regional Market Analysis

New Miami Beach Pipeline

GREATER MIAMI AND THE BEACHES NEW HOTEL PRODUCT TOTAL 2020							
Miami-Dade County							
Miami Beach (C)	Collins Park Hotel	2000 Park Avenue	Mar-20	295			
Miami Beach (C)	Kimpton Palomar South Beach	1750 Alton Rd	Mar-20	96			
Miami Beach (C)	Washington Hotel	601 Washington Ave	Jun-20	269			
Miami Beach (C)	MOXY Miami South Beach	915-955 Washington Ave	Nov-20	202			
Miami Beach	The Fifth Hotel	803 5th St	Feb-21	50			
Miami Beach	Thompson Hotel Miami	1685 Washington Ave	Feb-21	150			
Miami Beach (P)	CitizenM Miami Beach	1212 Lincoln Road	Mid 2021	16			
Miami Beach (U)	Aman Miami	3425 Collins Ave	Jan-23	TBI			
Miami Beach (P)	Grand Hyatt at Miami Beach Convention Center	Washington Ave and 19th St	Jul-05	80			
Miami Beach (P)	Unnamed Hotel @ Sterling Building	927 Lincoln Road	TBD	14			
Miami Beach (P)	Unnamed Hotel @ Lincoln Center Building	690 Lincoln Road	TBD	13			
Miami Beach (P)	Urbanica	6747 Collins Avenue	TBD	20			
Miami Beach (P)	Bohemian House Hotel	1409-1413 Washington Ave	TBD	50			
Miami Beach (P)	Park Avenue Hotel	355 19th St	TBD	10			
Miami Beach (P)	Miami Beach Hotel & Spa	4833 Collins Ave	TBD	42			
Miami Beach (P)	Raleigh Hotel	1775 Collins Ave	TBD	17			
Miami Beach (C)	The Variety Hotel	1700 Alton Road	TBD	70			
Miami Beach (P)	Urbin Retreat Miami Beach	1234, 1240, 1260 Washington Ave	TBD	56			



GMCVB Business Development & Partnership



Overview

The Business Development & Partnership Division solicits and retains GMCVB partners/sponsors. The partnership base provides visitors and convention attendees with a broad range of services and marketing tools. Furthermore, the Division generates vital private sector revenue in support of GMCVB operations. This Division also provides Miami Beach partners with key benefits, services and marketing opportunities year-round.

The GMCVB continues to engage Miami Beach area partners to promote and support the continued commitment to excellence in customer service by expanding the Miami Begins with Me initiative, with further development of free partner learning resources and training opportunities, including online training programs. This includes free direct MBCC Staff Training Opportunities.

The Division also hosts networking events throughout Miami Beach, in partnership with local businesses. Many key annual events are held at the MBCC, further increasing their meetings and events business. The team continues to share regular updates on the MBCC, as well as sales tools resources with partners, through monthly partner newsletters, at networking events and at key GMCVB events. The Division also works alongside the GMCVB Convention Services Division to develop and enhance a Show Your Badge discount program to encourage convention delegates to enjoy Miami Beach area businesses.



GMCVB Partnership Breakdown:

Approximately 1,700 Partners

Arts, Culture and Attraction **Partners**





Spa & Wellness **Partners**







Retail, Visitor and **Business Services Partners**

26% of local GMCVB partners are Miami Beach-based companies.

Miami Begins With Me Customer Service Program

The GMCVB continues to provide the completely free Miami Begins with Me customer service and destination training program.

More than 60,000 Miami-Dade residents have completed this course since the program began in 2009.

The program continues to expand with new training programs for LGBTQ Awareness & Sensitivity Training, as well as a Guest Services Edition, focused on frontline hotel employees to further support strong customer service skills and knowledge of the impact of tourism on the community.

The free program is held regularly at various locations around the county, including South Beach, Mid Beach and North Beach.





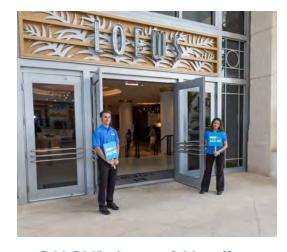
GMCVB Key Annual Partner Events Held on Miami Beach



GMCVB Annual Partner Marketing Workshop Eden Roc Miami Beach



GMCVB Annual Meeting
Miami Beach Convention Center



GMCVB Annual Meeting
Loews Miami Beach Hotel



GMCVB State of the Travel & Tourism Industry
Faena Forum Miami Beach



GMCVB Annual Meeting
Miami Beach Convention Center



GMCVB White Glove Awards Luncheons

Celebrating the Best of the Best of Miami-Dade County's concierges, this event is always held in Miami Beach in Partnership with the Southern Florida Concierge Association.





GMCVB Partner Networking

GMCVB Partner Networking Team Hosts Monthly Networking Events on Miami Beach





Corporate Partners

The GMCVB's Corporate Partners' high-level financial commitment augments our private revenue, while providing enhanced marketing exposure to their brand.

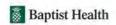






































































































































GMCVB Business Development

During the past 5 years, the GMCVB Programs have attracted the following sponsors and generated more than \$1,000,000 in private sector revenue: Development & Partnership

- Absolut Juice
 Miami Spice Months
- Bacardi
 Miami Spice Months
- Citibank
 Miami Temptations
 Programs
- Diageo
 Miami Spice Months
- Facundo Rum Collection
 Miami Spice Months

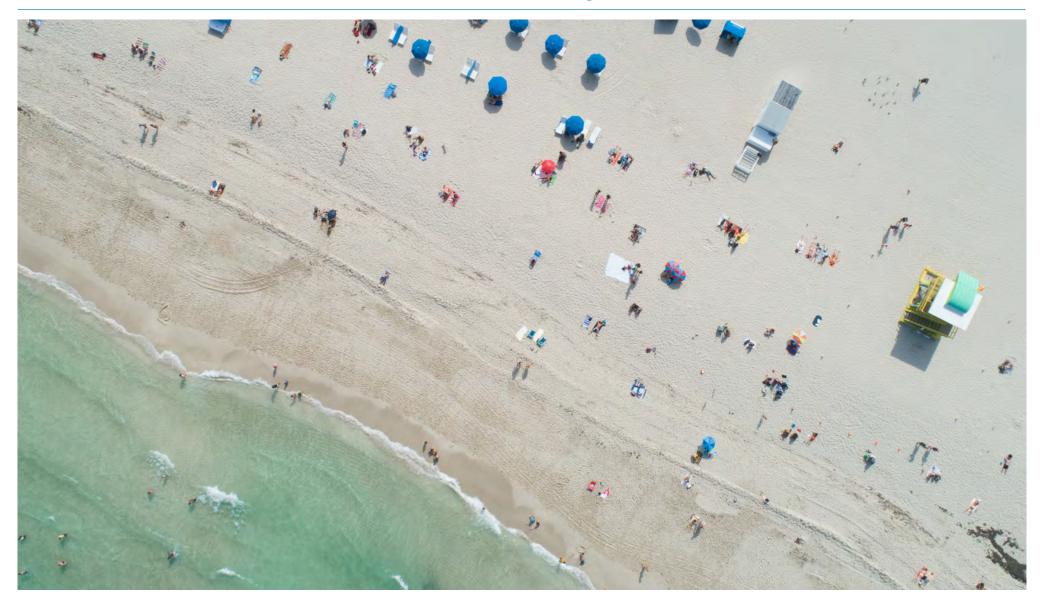
- FIJI Water
 Miami Spice Months &
 Miami Spa Months
- Moet Hennessy
 Miami Spice Months
- OpenTable.com
 Miami Spice Months
- Plymouth Gin
 Miami Spice Months
- Spa Finder
 Miami Spa Months

- Stella Artois
 Miami Spice Months &

 Miami Film Months
- Terraza Wines
 Miami Spice Months
- Whole Foods
 Miami Spice Months



Special Projects



GMCVB Efforts to bring the Democratic National Convention to Miami Beach







Site Visit with DNC Delegation



Fontainebleau Miami Beach

GMCVB Representatives, City of Miami Beach and Miami-Dade County Officials in Attendance



Site Visit in City of Miami Beach with City Officials and DNC Delegation



Mini Site Visit with DNC Housing Officials



Leveraging Miami Beach's Investment in the GMCVB



Overview

The GMCVB has a long-term commitment and proven track record of leveraging its budget to raise private revenue, secure in-kind services and work together with other governmental partners to secure additional revenue.

In addition, its leadership with organizations such as Visit Florida and Brand USA has resulted in significant incremental funding.

GMCVB Budget Overview

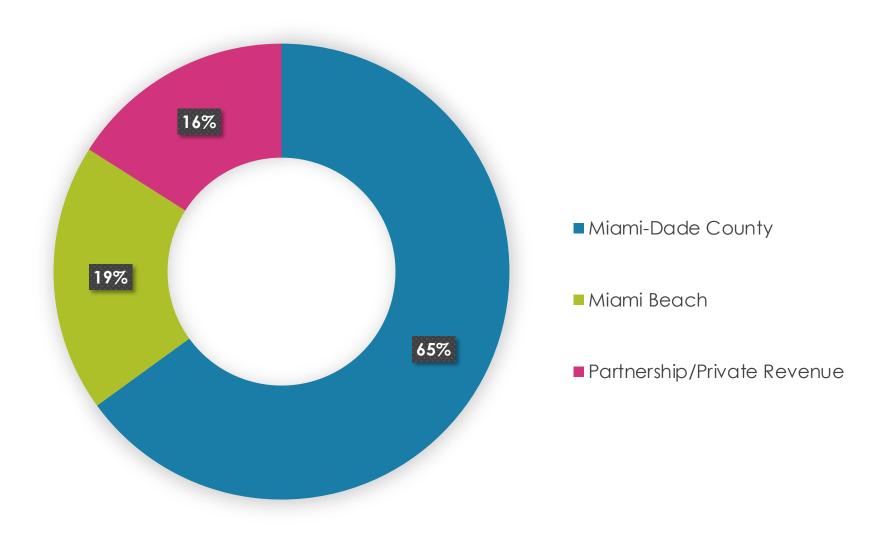
Funding sources for GMCVB Fiscal Years 2015/2016 through 2018/2019

FISCAL YEAR	MIAMI-DADE	MIAMI BEACH	PRIVATE/OTHER
2015/2016	75%	19%	6%
2016/2017	75%	23%	5%
2017/2018	74%	21%	5%
2018/2019	74%	21%	5%
AVERAGE	74.5%	21%	5.25%

GMCVB's Fiscal Year begins October 1st through September 30th.

GMCVB Investment Overview

Revenue sources for GMCVB Fiscal Years 2015/2016 through 2019/2020





Additional GMCVB Leveraging

2015-2020



\$200 Million

GMCVB COVID-19 Recovery Efforts in Miami Beach



GMCVB's Tourism Relief & Recovery Programs

The GMCVB continues to develop ways to help our hospitality industry and its employees navigate through these unprecedented times, with a three-pronged Coronavirus Response Strategy

Educate

 Engage stakeholders and arm them with the latest information and resources to make informed decisions.



Mitigate

 Adjust marketing activities responsibly to maintain as much business as possible to blunt the impact on the industry and its employees.



Stimulate

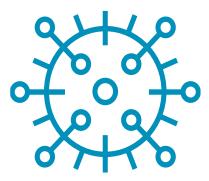
 Deploy a comprehensive business recovery plan to quickly regain market share and economic activity at the appropriate time.





GMCVB's Tourism Relief & Recovery Programs

Pre-Recovery Programs Launched March 2020



GMCVB.com/Covid19

Ongoing updates and advisories for our visitors and partners. **Launched 3/02/20**



GMCVB.com/MiamiEats

Treat yourself, treat your friends and treat your heroes.
Showcasing more than 1,000 restaurants offering takeout and delivery.

Launched 3/19/20



GMCVB.com/Lodging

An up-to-date list of hotels that are open for essential lodgers.

Launched 3/22/20



GMCVB.com/Help

Comprehensive list of relief programs and recovery efforts, including partnership with United Way Operation Helping Hands.

Launched 3/25/20



GMCVB.com/MiamiSalutes

Showcasing special offers from the hospitality industry and others to recognize the heroic efforts of our front-line workers and first responders.

Launched 3/27/20



GMCVB.com/VirtualMiami

Showcasing local virtual events, webcams, videos, and downloadable backgrounds for remote meetings.

Launched 3/30/20



MealsForHeroesMiami.org Partnership to pay restaurants a stipend to prepare high-quality meals to deliver to front-line heroes and first responders.



GMCVB Implements Miami Eats Initiative

Miami Eats – Order Out. Help Out. Dial Restaurants Direct.



Phase I

Awareness Creation. Informative, building an identity for the program with a strong call to action.



GREATER MIAMI CONVENTION & VISITORS BUREAU

Phase II

New News.

Expanded program relevance and usage from individuals and single households to friends, families and local heroes.





Phase III

Weeks Before Reopening. Stronger call to action — specific to dialing restaurants directly to support small businesses. Logo evolution to include new messaging.

Miami Eats By the Numbers













GMCVB Implements Miami Eats Initiative

GMCVB.com/MiamiEats, featuring more than 170 Miami Beach restaurants









- 7 Spices Restaurant & Lounge
- 41 Pizza & Bakery
- A Fish Called Avalon
- A Simple Egastaurant
- Al Basha Grill
- The Alley
- Alma Mexicana
- Amare Ristorante
- Andrix Cafe
- Arepas and Sandwish
- Bar One Miami Beach
- Barton G. The Restaurant
- Bella Cuba
- Bettant Bakery & Café
- Blocks Pizza
- Bodeaa Taaueria v Teauila
- Bolivar Restaurant Bar
- BurgerFi
- Burgermeister
- Burgers & Shakes
- Byblos Miami
- Cafe Prima Pasta
- Call Me Gaby

- CAO Bakery & Cafe South Beach
- Capri New Style
- Carillon Cafe, Bar & Lounge
- Carrot Express -South Beach
- Casa Faena Restaurant
- Casa Tua Restaurant
- Cecconi's Miami Beach at Soho Beach House
- Chalan On The Beach
- Charlotte Bakery
- Cheeseburger Baby
- · Chicken Brasa
- Chicken Kitchen 41st
- Chicken Kitchen Alton
- CJ's Crab Shack
- Conos Miami
- Crema Gourmet Espresso Bar
- David's Cafe Cafecito
- Deco Sandwiches & Burgers
- Diez v Seis
- Diya Indian Kitchen
- Dolce Restaurant Icon South Beach

- Doraku Izakaya and Sushi
- Dr Smood Sunset Harbour
- Drunken Dragon
- El Rancho Grande Cocina Mexicana
- Española Way on South Beach
- Fat Ronnie's Burger Bar
- Forte dei Marmi
- Fratelli La Bufala
- Gelato-go Ocean Drive
- Gemys, fast casual healthy food
- George's Restaurant & Lounge
- Giotto Maestro della Pizza
- Grafa Pizza
- Haagen Dazs
- Haagen-Dazs Ice Cream
- Hakkasan Miami Beach
- Harold's Shrimp & Chicken
- Hiro's Sushi Express
- Holy Guacamole
- Huahua's Taqueria
- Icebox Cafe
- Iron Sushi
- Joe's Stone Crab Restaurant

- Juice and Java
- Jules KitchenJuvia Miami
- Juvia Miam
- Katana Restaurant
- Katsuya South Beach
- La Cerveceria De Barrio
- La Sandwicherie South Beach
- La Ventana Colombian Restaurant
- Las Vegas Cuban Cuisine
- Lenny's Pizza
- Les Moulins La Fayette
- Lilikoi Organic Living
- LIME Fresh Mexican Grill
- LT Steak & Seafood
- Lucali
- Lucky Thai Food
- Maison Valentine
- Meat Market Miami Beach
- Mega Pizza
- Miami 'N' Ice
- Miss Saiaon



GMCVB Implements Miami Eats Initiative

GMCVB.com/MiamiEats, featuring more than 170 Miami Beach restaurants









- Miu's Tea
- Mom's New York Pizza
- Monty's Sunset
- Moshi Moshi
- Mr. Chow Miami
- My Ceviche South Beach
- Necessary Purveyor
- New Campo Argentino Steakhouse
- Nikki Beach
- Norman's American Bar & Grill
- Oliver's Bistro
- Orange Blossom
- Orilla Bar & Grill
- Panizza Bistro
- Papi Steak
- Pasta-Go Alton Road
- Pasta-Go Ocean Drive
- Paul Bakery
- Pepper's Authentic Mexican
- Pied à Terre at the Cadet Hotel
- Pinecrest Bakery Miami Beach
- Pink Taco

- Piola
- Pita Loca
- Pizza Bar
- Pizza Fiore
- Pizza Rustica
- Pizza Rustica South Beach
- Planta
- Poseidon Greek Boutique Seafood Restaurant
- Prime 112
- Prime Fish
- Prime Italian
- Pubbelly Sushi Miami Beach
- Puerto Sagua Restaurant
- Rakija Lounge
- RED South Beach
- RED 300111 BCGCI
- Regina's Grocery
- Rita's Ice Miami Beach
- Roasters N Toasters Miami Beach
- Rosetta Bakerv
- RWSB Miami
- Safron Grill

- Sand Bar + Kitchen
- Santorini By Georgios
- Sardinia Enoteca Ristorante
- Semilla
- Silverlake Bistro
- Smith & Wollensky
- Spiga Restaurant
- Spris Pizza
- Sriracha House
- Stiltsville Fish Bar
- STK Migmi Beach
- The Strand at Carillon Miami
- StripSteak by Michael Mina
- Stubborn Seed
- Sunny Poke
- Sushi Garaae
- Suviche South Beach
- Sweet Liberty
- Sylvano Miami Beach
- Tanuki Miami
- Taquiza
- Taquiza

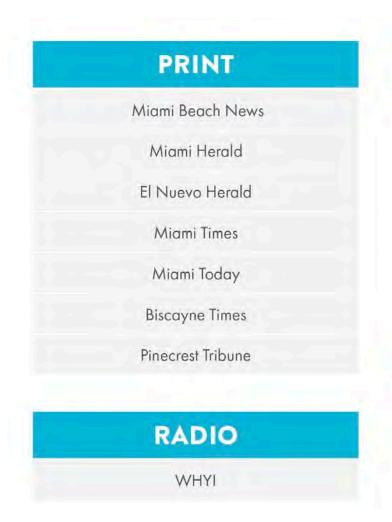
- Taste Bakery Cafe
- Ted's HideawayTequiztlan Mexican
- Restaurant and Tequila Bar
- TGI Fridays South Beach
- Thai House South Beach
- The Bazaar by José Andrés
- The Chicken Spot
- The Frieze Ice Cream Factory
- The Lobster Shack
- The Smoothie Shop
- Toni's Sushi
- Venezia Grill, Pizzeria & Bar
- Via Emilia 9
- Villa Azur Restaurant & Lounge
- XO Espresso Bar
- Yard House
- Yardbird Southern Table & Bar
- Yuca
- Zaytouna Foods

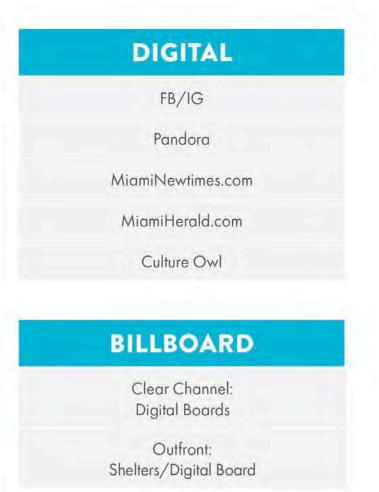




Miami Eats Advertising

Advertising Overview







GMCVB Implements Miami Eats Initiative

Digital Marketing Collateral











GMCVB Implements Miami Eats Initiative

Print Ads



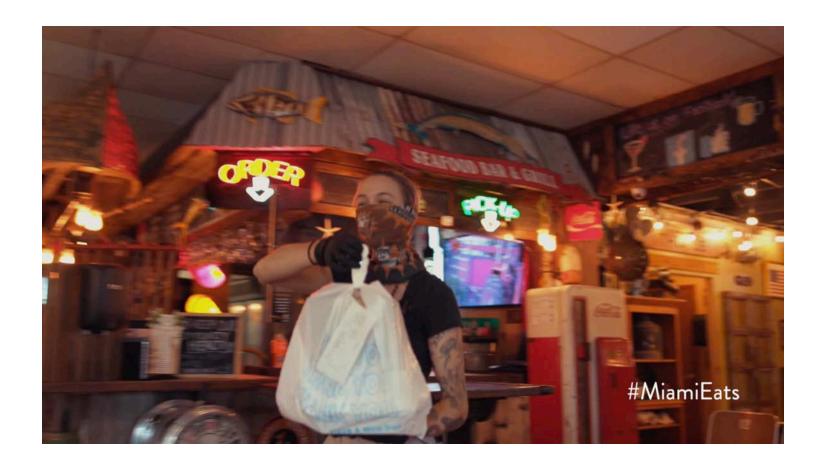


Miami Eats Ad in City of Miami Beach Digital Newsletter





GMCVB & Miami Beach Chamber of Commerce Miami Eats Commercial



Miami Shines Recovery Campaign

June 1 – September 30, 2020



Commercial/Videos (English, Spanish & Creole)



Miami Shines Program Snapshot

Consumer

Meetings

Pre-Recovery

Recovery

Co-Ops

Pre-Recovery/Recovery

Audiences

- A25-49, HHI \$75k+, Travel, Culture/Art Enthusiasts
- LGBTQ and Multicultural
- Outdoor Enthusiasts

Audiences

- Convention/Corporate/Asso ciation Meeting Planners
- Tech/Medical/Insurance
- GMCVB Prospect List

Channel Mix

- Paid Social (including Video)
- Search
- CTV/FEP/OTT

Channel Mix

- High-Impact Display
- Video
- Native
- Social
- OTAs
- Search
- Local publishers
- Out-of-home
- Radio

Channel Mix

- Cvent
- Expedia

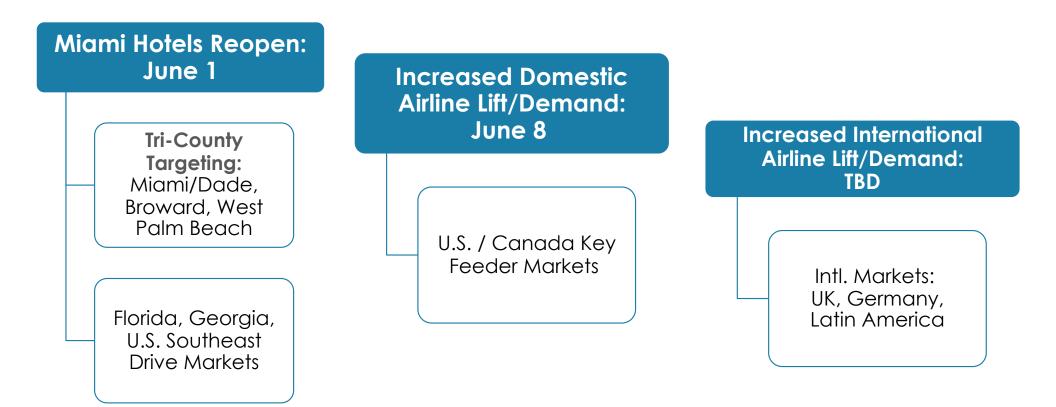
Channel Mix

- Key Print Publishers
- Cvent/ConventionPlanIt Listings
- Programmatic Digital



Miami Shines Recovery Campaign

Timing & Markets*



*All efforts will be targeting General Consumer, Group, Multicultural and LGBTQ audiences



Miami Shines Recovery Campaign

Strategic Marketing Overview: Phase 1



June 1 through Fall

Objective

 Drive hotel demand in Miami and reignite interest in booking meetings and conventions.

Approach

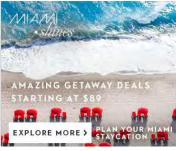
- Target local Miami visitors, tri-county area, and drive markets including Florida and Georgia for the first month, then expand nationally as appropriate
- Continue to highlight beach/outdoor/nature, arts and culture, and neighborhoods while avoiding crowded imagery
- Continue to emphasize Miami's unique cosmopolitan experience as a differentiator from other Florida cities
- Showcase the broad array of Miami hotel, restaurant, and spa, attractions, and museum deals that will be available



Miami Shines Recovery – Consumer

June 1 through Fall 2020









Increase consideration & drive visitation to Miami

- Target markets:
 - Tri-County Miami Dade, Broward and Palm Beach
 - Drive Florida and Georgia
 - Fly Markets
- Mix of display, video, native, social & paid search for immediate reach including high impact units and video
- Broad mix of online travel agent booking programs with high profile placements and deals pages
- Sequential creative destination ads followed by targeted deals messaging.

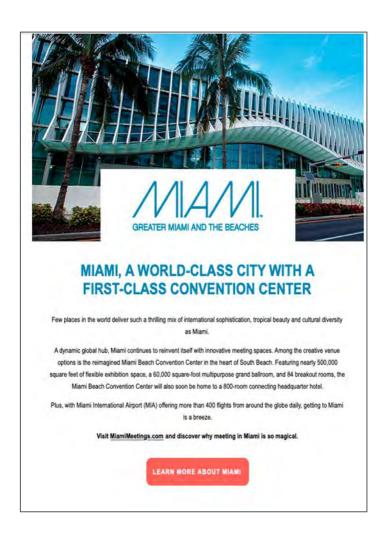
Leverage the GMCVB's Miami Temptations program and launch special offers from:

- Hotels
- Restaurants Miami Spice
- Spas Miami Spa Months (when available)
- Attractions
- Museums



Miami Shines Recovery – Meeting Planners

Reignite interest in Miami for booking meetings & conventions



Miami Shines Pre-Recovery

- Maintains presence on meeting planner listing sites such as Cvent and Conventionplanit.com to keep Miami top-of-mind when planners are researching
- Leverage the Miami Shines Pre-Recovery video

Miami Shines Recovery

- Expand reach with established Meeting Planner key publishers with print and digital schedules and mix of eNewsletters and native ads
- Leverage the Miami Shines Recovery video



GMCVB Accreditation & Recognition





Destination Marketing Accreditation Program (DMAP)

In June 2020, the GMCVB was awarded reaccreditation with distinction from Destination International's prestigious Destination Marketing Accreditation Program (DMAP).

DMAP evaluates Destination Management Organizations (DMOs) on a variety of standards including: governance, finance, management, human resources, technology, visitor services, group services, sales, communications, membership, brand management, destination development, research/market intelligence, innovation and stakeholder relationships.

Of more than 6,000 members and partners from nearly 600 destinations worldwide, fewer than 250 meet the rigorous criteria for accreditation, and less than 30 are recognized with distinction, illustrating an organization's even greater standards of excellence and commitment to industry stewardship.

Approximately 30% of the 650 worldwide members of DMAI are accredited.



GMCVB Marketing & Tourism Sales Corporate Awards



2017

Henry Award for Mixed Media – Found in Miami Bronze Award for Resource/Promotional Material – Found in Miami

Bronze for Print Advertising – Found in Miami

Henry Award for Internet Advertising – Found in Miami

GMCVB Meetings & Convention Sales Awards

2015-2019

- Award of Excellence | Insurance & Financial Mtgs Management Magazine (2015)
- M&C Gold Service Award (2015)
- Pinnacle Awards | Successful Meetings Magazine (2015)
- ConventionSouth's Annual Readers' Choice Award (2015, 2016, 2017)
- Distinctive Achievement Award for Outstanding Service to Association Meeting and Convention
 Planners | The Meetings Magazines (2015, 2017, 2018)
- World Class Award for Outstanding Service | Insurance & Financial Meetings | The Meeting Magazines Insurance & Financial Meetings Management (2016, 2017)
- Platinum Choice Award Winner The Best of | Smart Meetings (2016, 2017, 2018, 2019)
- Excellence for Outstanding Service | The Meeting Magazines | Corporate & Incentive Travel (2017)
- Preview Visionary Award Winner | Prevue (2017, 2018, 2019)
- Award of Excellence for Outstanding Service to the Meetings and Incentive Travel Industry | Corporate
 & Incentive Travel (2018, 2019)
- "World Class Award" Winner | The Meeting Magazines Insurance & Financial Meetings Management (2018, 2019)



GMCVB President & CEO Industry Leadership

President & CEO

- Immediate Past Chair, VISIT FLORIDA Board and Member of the Executive Committee
- U.S. Travel and Tourism Advisory Board
- U.S. Travel Association Executive Committee
- Brand USA Marketing Committee Member
- Professional Convention Management Association (PCMA)
- American Society of Association Executives (ASAE)
- Meeting Professionals International (MPI)
- Florida International University Chaplin School of Hospitality & Tourism Management Dean's Advisory Council
- University of Florida Eric Friedheim Tourism Institute (EFTI)
- Orange Bowl Committee
- Miami Super Bowl Host Committee Executive Committee
- Black Hospitality Initiative of Greater Miami Board of Directors
- World Trade Center Miami Board of Directors
- Greater Miami & the Beaches Hotel Association (GMBHA) Board of Directors
- Greater Miami Chamber of Commerce Honorary Board Member









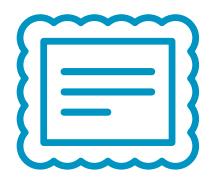
GMCVB Staff Awards and Credentials

38 Undergraduate Degrees

17 Graduate Degrees 8 MBA 4 MS/MA

3 Certified Destination Management Executives (CDME)

11 Professional Certificates

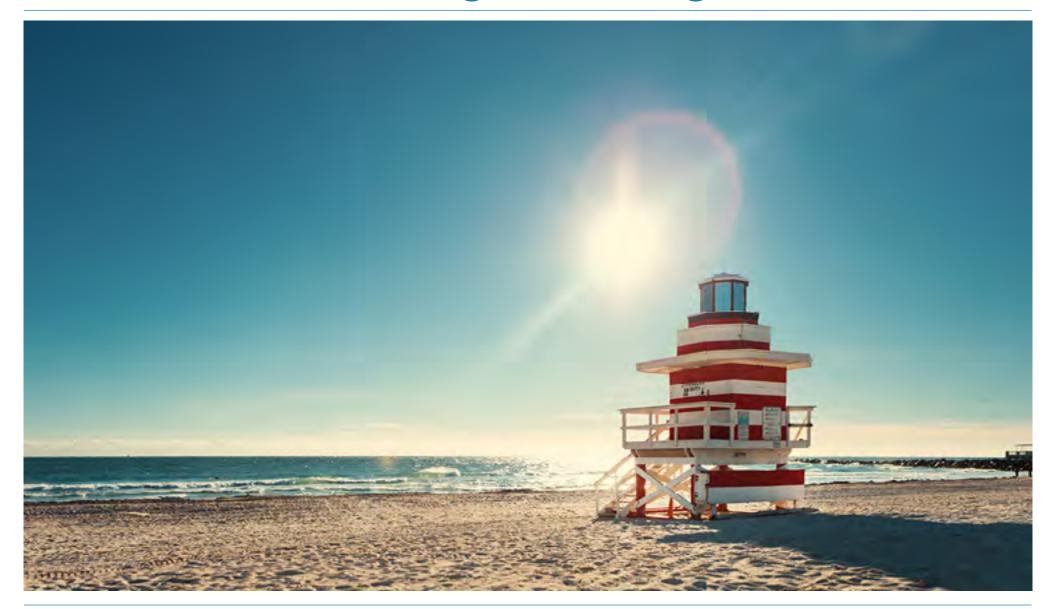






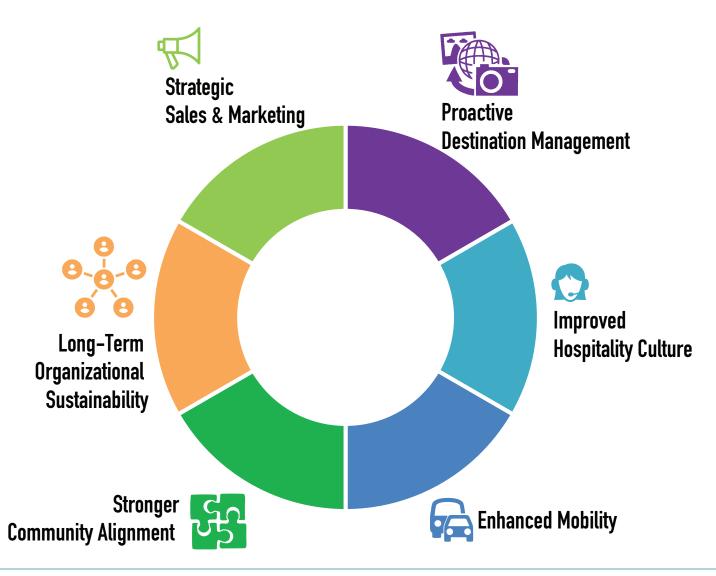


GMCVB Strategic Planning Priorities



GMCVB Strategic Planning Priorities

Strategic Plan for 2020-2025







+ MIAMIBEACH

Successful Partnership

Thank you!