

## **DECLARATION OF JOHN WOODRUFF**

JOHN WOODRUFF, pursuant to 28 U.S.C.A. § 1746, declares the following:

1. My name is John Woodruff. I am the Chief Financial Officer for the City of Miami Beach.

2. The City has established a sidewalk café program in which the City subsidizes the cost of operating a sidewalk café on City property by offering participants in the sidewalk café program space at a substantially reduced rate under the current market rate for space. The City's sidewalk café program permit rate for space on the City's property is \$25 per square foot.

3. Currently, as determined by recent listings and recently leases, the standard rates for storefront spaces on Lincoln Road and Española Way are approximately \$300 per square foot and \$110 per square foot, respectively.

3. Market rate for space on the City's property outside of a brick and mortar building would be similar to the rate for the adjacent indoor storefront space

4. The City of Miami Beach provides a subsidy of a below-market rate for sidewalk cafes who participate in the City's sidewalk café program. The City enacted the sidewalk café program in order to provide a unique experience and environment for the City's residents and visitors to relax and enjoy the consumption of food and/or beverage(s) in the City's unique, vibrant, tropical atmosphere. In exchange for accepting this subsidy and participate in the sidewalk café program, sidewalk café operators must agree to a Sidewalk Café Code of Conduct that ensures that the purposes of the program are advanced by each sidewalk café operator and that no sidewalk café operator actually diminishes the positive impact of the City's subsidy by using it in such a fashion as to diminish the aesthetic appearance of the City and the pleasant experience for residents and tourists that the program seeks to advance.

5. The City Commission has also found that the highest possible standards, criteria, and conditions pertaining to the operation of sidewalk cafes participating in the sidewalk café program are critical to the achievement of the City's interests in subsidizing the sidewalk café program to: (i) preserve the aesthetic character of the City's right of ways by helping to diminish the proliferation of unsightly food displays, street furniture, signage and other visual and physical clutter; (ii) reduce potential nuisances including, without limitation, excessively loud music; hawking from restaurant/sidewalk cafe operators and their employees to passing pedestrians and overcrowding of the right of way; and (iii) aid in the prevention of deceptive, misleading, or bait and switch tactics by sidewalk cafe operators.

I verify under penalty of perjury that the foregoing is true and correct.

Executed on September 20, 2019.

  
\_\_\_\_\_  
**John Woodruff**

### **DECLARATION OF DANIEL TORNA**

1. My name is Daniel Torna. I live on 133 NE 2<sup>nd</sup> Ave, #2412 Miami FL 33132.
2. I'm a frequent visitor to Miami Beach. I like to go to the restaurants in the South Beach area and in the past, I liked taking walks up and down Lincoln Road with my friends after lunch or dinner. However, the aggressive behavior of hosts at restaurants on Lincoln has greatly soured my experience.
3. These hosts and waiters have no respect for people, personal space, or the conversations that people are trying to have. They rudely interrupt us and spout the same lines about menus, specials, etc.
4. It is upsetting to see what Lincoln Road has become over the years. Encountering one pushy host is fine, I understand the need to market your restaurant, but it happens as you continue to walk past every single restaurant. The City should explore the ways to curb such marketing tactics.

I verify under penalty of perjury that the foregoing is true and correct.

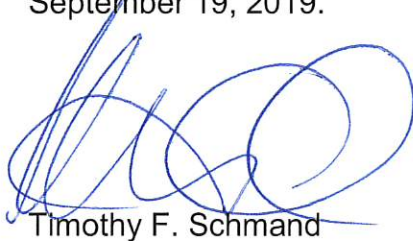
Executed on September 19, 2019.

 9/19/19  
Daniel Torna

## **DECLARATION OF TIMOTHY F. SCHMAND**

1. My name is Timothy F. Schmand. I am the Executive Director of the Lincoln Road Business Improvement District (BID), located at 1620 Drexel Avenue, #100, Miami Beach, Florida 33139.
2. I have been frequenting Miami Beach and Lincoln Road since the early 1980s.
3. I have served as the Executive Director of the Lincoln Road BID for the past two years.
4. I regularly receive complaints and read negative reviews on social media from Lincoln Road visitors when describing the 'hawkers' whether from cafes or makeup and beauty supply stores (attached please find a recent Trip Advisor Comment.)
5. I support the efforts of the City of Miami Beach to develop and implement a Café Code of Conduct for Lincoln Road.

I verify under penalty of perjury that the foregoing is true and correct. Executed on September 19, 2019.



Timothy F. Schmand





## Respond to reviews of Lincoln Road

[Show all reviews](#)[< See all reviews](#)

Reviewed by Beach\_cravers

Sep 16, 2019

### Busy and loud



Lots of stores and restaurants to visit but it is loud and every restaurant has staff urging you to take a seat and taste their menu. Lively and fun but you have to be in a festive mood to enjoy.

Your response

Your name will display as

TimothyS2321

Your business role

Select one



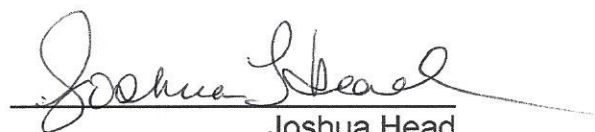
Submit

### **DECLARATION OF JOSHUA HEAD**

1. My name is Joshua Head. I live on 1330 West Avenue, Apt. 811, Miami Beach, FL 33139. I've been a resident of Miami Beach for 18 years.
2. I assume my experience with hawkers in Miami Beach has been similar to experiences of many others, visitors and residents alike. It is impossible to walk down Ocean Drive or Lincoln Road without someone yelling out some 2-4-1 drink specials or shoving a pizza box-sized menu in your face.
3. The incessant harassment and hawking is so pervasive that now when I do walk down Ocean Drive or Lincoln Road, I walk across the street as it is just so much easier.
4. I have no problems with a host being available to seat customers, answer questions about a menu, or even provide a menu upon request. But it is quite uncomfortable, jarring, and anxiety-inducing for these hawkers to be jumping out and accosting people as they walk by.
5. I'm not sure why this is even an issue. I don't understand why the City can't come up with an ordinance that prohibits hosts (and other staff) from badgering and yelling at people as they walk by (or even stand in the middle of the sidewalk nearly preventing passage). This just cheapens South Beach, cheapens the restaurant. I would never eat at one of these places, and the practice makes me much less likely to return to the streets where it occurs in the future.

I verify under penalty of perjury that the foregoing is true and correct.

Executed on September 12, 2019.


  
Joshua Head

### DECLARATION OF SCOTT DIFFENDERFER

1. My name is Scott Diffenderfer. I live on 9 Island Avenue, #1501, Miami Beach, FL 33139. I have been a resident of Miami Beach for a total of 23 years.
2. I work at 605 Lincoln Road. My experience is similar to many other residents and tourists. Hawking is ubiquitous, particularly on the north side of Lincoln Road as you walk west. Whenever I leave my office, I am accosted by the hosts and waiters of adjacent restaurants.
3. The solicitation and harassment have gotten so pervasive that sometimes I'm forced to take a different path to avoid these "hawkers" trying to lure me in for a meal.
4. When I eat on Lincoln Road, I typically go to Books and Books, which does not hawk, but the walk from my office to there is unpleasant and I usually do a zigzag kind of walk to avoid the restaurants that do hawk.
5. Everyone in my office complains about being accosted by hosts and "hawkers" of the restaurants on Lincoln Road so I think if you just took a walk around lunch time, you would experience it as well.

I verify under penalty of perjury that the foregoing is true and correct.

Executed on September 16, 2019.

  
\_\_\_\_\_  
Scott Diffenderfer

**DECLARATION OF WALKER C. BURTTSCHELL**

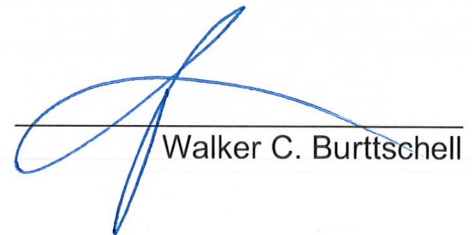
1. My name is Walker Burttschell. I have been a resident of Miami Beach since 2003 and I have resided on 1457 Meridian Avenue, Apt. #203, Miami Beach, FL 33139 since 2014.

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2. I am writing today concerning hawkers in front of restaurants on Lincoln Road and Española Way. Both thoroughfares have become "NO GO" zones for me over the recent years. The incessant "hawking" has gotten so severe that the simple daily act of me walking to the market now involves me going a block out of my way simply to avoid the harassment by hosts and waiters working for the restaurants along Española Way.
3. It would be wonderful if the City of Miami Beach could pass restrictions on such business practices.

I verify under penalty of perjury that the foregoing is true and correct.

Executed on September 16, 2019.

  
Walker C. Burttschell

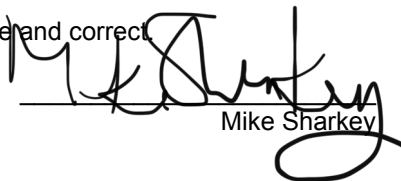
**DECLARATION OF MIKE SHARKEY**

MIKE SHARKEY, pursuant to 28 U.S.C.A. § 1746, declares the following:

1. My name is Mike Sharkey. I live on 880 NE 69<sup>th</sup> Street, Unit 7N, Miami, FL 33138.
2. I am not a resident of Miami Beach but I visit it 4-5 times a week on average. I particularly love going to the movies at the Regal South Beach ScreenX, a movie theater on Lincoln Road. I also love visiting the Dylan's Candy Bar store and buy candy by the pound and take walks along Lincoln Road.
3. Lately, however, I started avoiding taking leisure walks on Lincoln Road due to hawkers and pushy hosts trying to invite me to dine at their restaurants.
4. I've experienced this problem previously on Ocean Drive, which is particularly awful. Lincoln Road used to be an exception but lately it has been getting worse and worse. It is impossible to walk up and down the street without hosts interrupting my conversations with friends and pushing menus directly into my face.
5. I often cross the street and walk on the side of Lincoln Road that does not have restaurants in order to avoid such rude behavior.
6. I hope there is a way to fix this issue because it is driving people away from Lincoln Road.

I verify under penalty of perjury that the foregoing is true and correct.

Executed on September 19, 2019.

  
Mike Sharkey



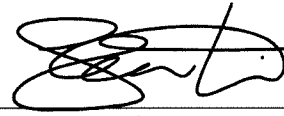


### **DECLARATION OF STEVE KASSIN**

1. My name is Steve Kassin. I, along with my partners, own the Clay Hotel located at 1434 Washington Avenue.
2. I have also been a property owner in Miami Beach for over five years.
3. As both a property owner and business owner in Miami Beach, I have witnessed the problems that result from commercial solicitation.
4. Commercial solicitation, including hawking practices, affects both business owners and patrons.
5. Hawking creates a highly unpleasant dining experience and discourages patrons from returning to the area.
6. It has become very difficult to enjoy a quiet dinner outdoors along Espanola Way without constantly having employees and street vendors soliciting patrons with menus and propaganda.
7. Prohibiting commercial solicitation on Espanola Way will eliminate fraudulent practices.
8. Similar to the complaints coming from Ocean Drive, Espanola Way is being tainted by these practices.
9. I have personally seen patrons harassed by employees as they try to enjoy a nice dinner or a stroll along Espanola Way.
10. As a business owner I think that commercial solicitation and hawking practices need to be prohibited along Espanola Way in order to preserve an enjoyable environment for patrons.

I verify under penalty of perjury that the foregoing is true and correct.

Executed September 21, 2019.

A handwritten signature in black ink, appearing to read 'Steve Kassin', written over a horizontal line.

Steve Kassin

### **DECLARATION OF DAVID BERG**

1. My name is David Berg. I, along with my partners, ground lease and control the Clay Hotel located at 1434 Washington Avenue.
2. Through affiliate entities, I have also been a property owner in Miami Beach for approximately five years.
3. As both a property and business owner in Miami Beach, I have experienced the significant problems brought on by commercial solicitation along Espanola Way.
4. Commercial solicitation along Espanola Way creates a highly unpleasant dining experience and discourages patrons from enjoying a nice dinner outdoors.
5. It has become very difficult to enjoy a stroll along Espanola Way without constantly having employees or street vendors soliciting or hawking patrons with menus and propaganda.
6. Hawking has a significant negative impact on a customer's experience and affect the reputation of all establishments on Espanola Way.
7. Guests and tourists' experiences are tainted by commercial solicitation and often results in them not returning to the area.
8. Eliminating commercial solicitation on Espanola Way will help ensure that the "bait-and-switch" practices do not occur and will eliminate hawking and fraudulent practices along the sidewalk.
9. Similar to the complaints coming from Ocean Drive, we are experiencing a similar atmosphere in Espanola Way.
10. I have personally seen patrons harassed by hawkers as they try to enjoy a nice dinner.

11. As a business owner that is not the reputation I want my establishment or Espanola Way to have in the eyes of tourists and patrons.

I verify under penalty of perjury that the foregoing is true and correct.

Executed September 16, 2019.

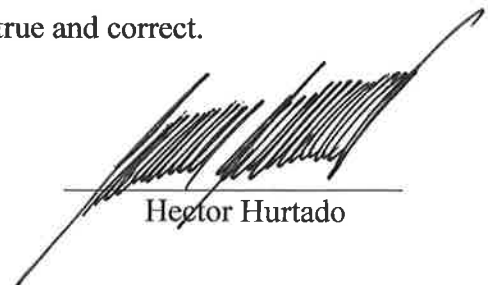
  
\_\_\_\_\_  
David Berg

### **DECLARATION OF HECTOR HURTADO**

1. My name is Hector Hurtado and I am part owner of five (5) restaurants in Miami Beach:  
Tapas y Tintos, Havana 1957 Espanola Way, Lincoln Rd and Ocean Drive.
2. I have been working in Miami Beach for 13 years.
3. As a business owner, I am opposed to commercial solicitation and hawking on Espanola Way.
4. I have personally witness how hawking affects a customer's experience and prevents customers from returning to the area.
5. Commercial solicitation significantly diminishes a customer's dining experience and creates a hostile environment.
6. Businesses in Espanola Way need to protect patrons and ensure they will return by banning commercial solicitation.
7. Hawking practices prevent customers from enjoying a nice quiet dinner outdoors.
8. Prohibiting commercial solicitation will protect patrons and business owners by ensuring that customers return and have an enjoyable experience.
9. The reputation created on an entire area as a result of hawking practices can be devastating to all businesses in that area because patrons will avoid the area all together to avoid being harassed.
10. The unique and pleasant experience of a nice stroll or quiet dinner on Espanola Way needs to be preserved and for this reason commercial solicitation must be prohibited.

I verify under penalty of perjury that the foregoing is true and correct.

Executed September 18, 2019.



Hector Hurtado

### **DECLARATION OF JAMIL DIB BUFARAH**

1. My name is Jamil Dib Bufarah and I am the owner of nine (9) restaurants in Miami Beach:  
Oh Mexico!, Mercato, Tapas & Tintos, La Cerveceria de Barrio and Havana 1957.
2. I have been working in Miami Beach for 22 years.
3. As business owner, I am opposed to commercial solicitation and hawking on Espanola Way.
4. I have personally witness how hawking affects a customer's experience and prevents customers from returning to the area.
5. Commercial solicitation significantly diminishes a customer's dining experience and creates a hostile environment.
6. Businesses in Espanola Way need to protect patrons and ensure they will return by banning commercial solicitation.
7. Hawking practices prevent customers from enjoying a nice quiet dinner outdoors.
8. Prohibiting commercial solicitation will protect patrons and business owners by ensuring that customers return and have an enjoyable experience.
9. The reputation created on an entire area as a result of hawking practices can be devastating to all businesses in that area because patrons will avoid the area all together to avoid being harassed.
10. The unique and pleasant experience of a nice stroll or quiet dinner on Espanola Way needs to be preserved and for this reason commercial solicitation must be prohibited.

I verify under penalty of perjury that the foregoing is true and correct.

Executed September 18, 2019.

  
Jamil Dib Bufarah



## **DECLARATION OF MARCO EFRATI**

1. My name is Marco Efrati.
2. I am the owner of Hosteria Romana, a restaurant on Espanola Way.
3. Hawking is a major problem on Espanola Way.
4. I have personally witnessed pedestrians walking through the paseo get harassed by hostesses and restaurant employees trying to solicit their business.
5. This culture of hawking not only makes passersby visibly uncomfortable, but it also dissuades them from ever returning to the street.
6. Me and several other business owners on the strip are eager to expand our businesses by reaching more local clientele; however, I do not think we will be able to accomplish this goal if Espanola Way continues to have the reputation of harassing and hawking everyone who walks through it.
7. If this culture of hawking and aggressive solicitation does not come to an end soon, I am fearful that there will be irreputable damage done to the street and the businesses that make it so special.
8. I, Marco Efrati, am wholeheartedly against hawking and the aggressive solicitation of business on Espanola Way.

I verify under penalty of perjury that the foregoing is true and correct.

Executed September \_\_\_\_, 2019.



Marco Efrati

## DECLARATION OF MARIO TARRICONE

1. My name is Mario Tarricone.
2. I am the owner of Espanola Cigars, a cigar bar on Espanola Way.
3. I have been a retailer on Espanola Way for almost a decade.
4. I have personally witnessed the hawking epidemic on this street since the first day I set up shop here.
5. All of us business owners on Espanola Way agree that hawking is distasteful and makes walking through the street insufferable; however, once one retailer begins stopping pedestrians to solicit their business, it doesn't take long for other retailers to follow.
6. This chain of behavior isn't sporadic—it happens every day.
7. Ultimately, this domino effect of businesses trying to out due each other with aggressive business solicitation creates an environment of harassment that makes our patrons uncomfortable, that hurts our businesses, and that gives our street a bad reputation.
8. Hawking has become commonplace on Espanola Way for too long. It is time to hold businesses accountable for their actions and make this street the tasteful, reputable place that I know it can be.

I verify under penalty of perjury that the foregoing is true and correct.

Executed September 18, 2019.



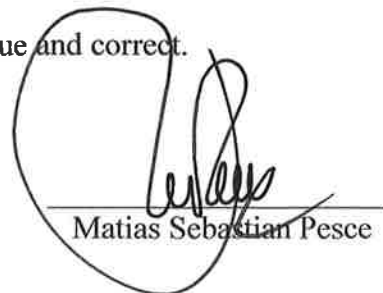
Mario Tarricone

## **DECLARATION OF MATIAS SEBASTIAN PESCE**

1. My name is Matias Sebastian Pesce and I am part owner of seven (7) restaurants in Miami Beach: Tapas y Tintos, Havana 1957, Oh Mexico y Mercato.
2. As a business owner, I am opposed to commercial solicitation and hawking on Espanola Way.
3. I have personally witness how hawking affects a customer's experience and prevents customers from returning to the area.
4. Commercial solicitation significantly diminishes a customer's dining experience and creates a hostile environment.
5. Businesses in Espanola Way need to protect patrons and ensure they will return by banning commercial solicitation.
6. Hawking practices prevent customers from enjoying a nice quiet dinner outdoors.
7. Prohibiting commercial solicitation will protect patrons and business owners by ensuring that customers return and have an enjoyable experience.
8. The reputation created on an entire area as a result of hawking practices can be devastating to all businesses in that area because patrons will avoid the area all together to avoid being harassed.
9. The unique and pleasant experience of a nice stroll or quiet dinner on Espanola Way needs to be preserved and for this reason commercial solicitation must be prohibited.

I verify under penalty of perjury that the foregoing is true and correct.

Executed September 18, 2019.



Matias Sebastian Pesce

### **DECLARATION OF MICHAEL DEFILIPPI**

1. My name is Michael DeFilippi and I am the Espanola Way Street Manager for the Espanola Way Association.
2. I have also been a resident of Miami Beach for eight (8) years.
3. As both a resident and local activist, I have witnessed the issues that result from commercial solicitation particularly on Ocean Drive.
4. Commercial solicitation significantly affects a customer's experience and has a negative impact on all businesses in the area.
5. I've observed and recorded aggressive examples of hawking including guests being yelled at, followed and jumped in front of. It creates a tacky, desperate environment and is extremely rude. It makes guests feel uncomfortable and pressured to sit at an establishment.
6. For example, on Friday, September 6<sup>th</sup>, I witnessed a host from one of the restaurants aggressively come into the middle of the street and solicit guests who were not even within the vicinity of the restaurant and as a result made them uncomfortable and likely impacted their enjoyment and perception of Espanola Way.
7. The same action should be taken on Espanola Way to protect customers from fraudulent practices and unpleasant experiences.
8. Prohibiting commercial solicitation will protect patrons and business owners by ensuring that customers return and have an enjoyable experience.
9. In order to preserve an enjoyable experience on Espanola Way commercial solicitation should be prohibited.

I verify under penalty of perjury that the foregoing is true and correct.

Executed September 18, 2019.

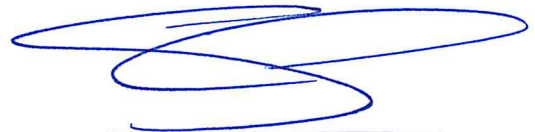
  
Michael De'Filippi

### DECLARATION OF SCOTT ROBINS

1. My name is Scott Robins and I own the property located at 405 Espanola Way.
2. I have also been a resident of Miami Beach for 50 years.
3. As both a resident and business owner in Miami Beach, I have witnessed the issues that result from commercial solicitation.
4. Commercial solicitation, including hawking practices, create a highly unpleasant experience for patrons and affects all businesses in the area because customers are less likely to return.
5. In recent years, hawking has become a problem on Espanola Way.
6. I constantly hear horror stories from patrons about their hawking experiences.
7. Customers struggle to enjoy a quiet dinner outdoors along Espanola Way without constantly having employees soliciting.
8. Another issue that is also exacerbated by hawking practices is fraudulent practices and "bait-and-switch" deals.
9. As a business owner in the area I would like to ensure that these fraudulent practices are stopped and patrons are protected.
10. The unique and pleasant experience of enjoying an evening stroll or a quiet dinner on Espanola Way needs to be preserved by prohibiting commercial solicitation.

I verify under penalty of perjury that the foregoing is true and correct.

Executed September 18, 2019.



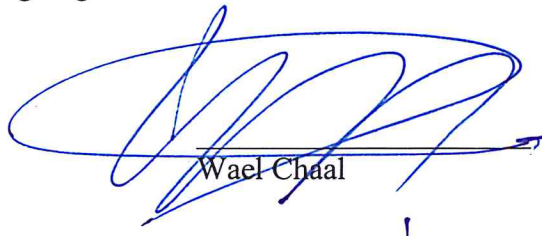
\_\_\_\_\_  
Scott Robins

## DECLARATION OF WAEI CHAAL

1. My name is Wael Chaal.
2. I own several businesses on Espanola Way: Boteco Copacabana, Mare Mio Restaurant, and 445 Espanola LLC.
3. There is nothing like Espanola Way in Miami or even the United States. When on Espanola Way, you feel like you are exploring a small village in Spain or Southern Italy.
4. However, hawking is a consistent problem that plagues the street.
5. People traversing through the paseo looking to enjoy the ambiance and culture of the street are rudely interrupted and bombarded by aggressive hostesses and shop employees.
6. Espanola Way is an inherently special and magnificent street, businesses do not need to hawk to solicit business.
7. Me and several other business owners on the street have gone to our landlord to complain about the hawking and plead our case to end it.
8. In response, our landlord instilled new rules and regulations meant to curb the hawking on the street, but to no avail.
9. The moment businesses realize that they are no longer being monitored, they resume their hawking and harassment of civilians.
10. The businesses of Espanola Way need the City of Miami Beach to regulate and police the street to ensure that hawking does not come to define what is probably the most authentic neighborhood in South Florida.

I verify under penalty of perjury that the foregoing is true and correct.

Executed September 18, 2019.



Wael Chaal



## **DECLARATION OF JUSTIN KARR**

JUSTIN KARR, pursuant to 28 U.S.C.A. § 1746, declares the following:

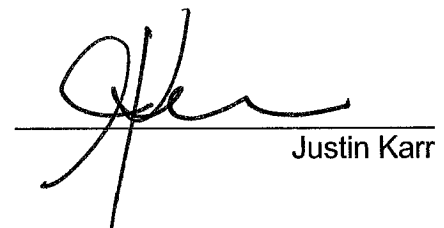
1. My name is Justin Karr. I live at 1557 Meridian Avenue, Apt. 206, Miami Beach, Florida 33139. I have been a resident of Miami Beach for twelve years.
2. I support the efforts of the City of Miami Beach to end predatory business practices that drive both residents and tourists away from our wonderful thoroughfares.
3. As an informed resident, neither myself nor any of my local friends patronize Ocean Drive restaurants because it is widely held that its establishments deceptively lure ignorant tourists to overpriced meals and subpar service.
4. When I do visit Ocean Drive, I avoid the street's western sidewalk containing restaurants because I am tired of the hawking from restaurant staff. Against my nature, I tend to ignore any personal interaction, but this can be difficult to do because café staff often lead with a flattering comment, such as complimenting my dog. The praise is usually meant to grab my attention before making eye contact, pointing to a menu, and announcing a happy hour special. The attention grabbing is so intrusive and prolific that I simply avoid the area.
5. There have been a few times I have been persuaded by one of these salespersons to enjoy cocktails on Ocean Drive following an afternoon at the beach. Almost always, I cringe later at home, when I pull a receipt from my pocket and realize how much the drink prices were inflated beyond prices that are standard elsewhere in the city. I can only imagine the deterrent effect this has on non-locals who do not know any better.
6. Unsavory conduct can also be found on Lincoln Road, where, for the most part, locals know which restaurants to avoid—generally the ones where the staff solicit the attention of passersby. My rule of thumb is to avoid any restaurant where a hostess seeks my attention as I walk by. This is because I believe the solicitation generally

equates to low quality food at the restaurant. If the staff must employ aggressive tactics in order to fill seats, it means the quality of food does not speak for itself. The restaurants use attractive greeters and decorative elements like beautiful light fixtures to compensate for a bad product.

7. Not unlike how I avoid Ocean Drive altogether, the sidewalk hawking is so frustrating on Lincoln Road that I know to steer clear of certain narrow corridors where employees inevitably will interrupt me as I approach. Specifically, the northern side of the 600 block of Lincoln Road, where the pedestrian path tightens, leading to a bottleneck in the passageway that is prime for café staff to beseech unwitting members of the public.
8. I am familiar with horror stories of unsuspecting foreigners who eventually share their negative experiences when they return home abroad and the effect this could have for our tourism. Our hospitality industry also suffers from other inherent challenges that are not easy to address, such as traffic and parking conditions. We should try to control what we can, in order to promote the brand and lure patrons from both the mainland and from within our city. Ocean Drive is colorful and historic—the preeminent postcard portrait that comes to mind when people first think of Miami. It is lamentable that Ocean Drive is also the most avoided place by those who know Miami well.

I verify under penalty of perjury that the foregoing is true and correct.

Executed on September 23, 2019.



Justin Karr

1. My name is Natalie A. Mejia. I have lived at 900 West Avenue, Miami Beach, Florida 33139 for one year and worked for the Lincoln Road Business Improvement District (BID) for three years located at 1620 Drexel Avenue, Suite 100, Miami Beach, Florida 33139.
2. I was born in Miami Beach at Mount Sinai Hospital in 1993. I have grown up in Miami and was a frequent Miami Beach visitor until I became a resident on August 1, 2018.
3. Throughout my 3 years working for the BID, I have regularly received complaints and read negative reviews on social media from Lincoln Road visitors when describing the "hawkers" whether from cafes or makeup beauty supply stores.
4. I support the efforts of the City of Miami Beach to develop and implement a Café Code of Conduct for Lincoln Road.

I verify under penalty of perjury that the foregoing is true and correct. Executed on September 19, 2019.



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Natalie A. Mejia

# "Dinner"



Review of Aura Restaurant



76 photos

## Aura Restaurant

613 Lincoln Rd, Miami Beach, FL 33139-2915 (City Center)

+1 305-695-1100 Website Improve this listing

Ranked #574 of 1,302 Restaurants in Miami Beach

412 Reviews

Price range: \$35 - \$35

Cuisines: American, African, Mediterranean, Middle Eastern

More restaurant details



heatherbR4213EG  
Brighton,  
United  
Kingdom

95 27



Reviewed June 25, 2016 via mobile

## Dinner

Visited here with my boyfriend. Whatever you do, DO NOT go here. To start, we were lured in by the 2 for 1 cocktails and 18 dollar steak and lobster. However the waiter was very unhelpful and forgot to bring our starter. My main was overcooked and bland (steak and chips which is not difficult to make) and cocktails were well below average. When we received the bill my boyfriend was over charged for the lobster (instead of the 18 dollar special we were charged 26 dollars and the waiter refused to amend the bill as he suggested it had been our 'misunderstanding' however we were well aware of the situation and did not wish to make a scene). To make matters worse was the service. We asked for the bill twice and did not get it for over 20 minutes. What a joke. The waiters never asked us how the meal was nor asked us how we were getting on. If the service charge was not added on compulsory they would not have gotten an extra dime! Never again! Learn from our mistake! We ended up paying upwards of 80 dollars. Most expensive place we have eaten in Miami and by far the worst.

Date of visit: June 2016

Ask heatherbR4213EG about Aura Restaurant

4 Thank heatherbR4213EG



Hotels travelers are raving about...



Fontainebleau  
16,153 Reviews  
Miami Beach, FL

Read reviews



The Palms Hotel & Spa  
3,601 Reviews  
Miami Beach, FL

Read reviews



Useful

Funny

Cool



**Katrine A.**  
Miami, FL  
0 friends  
8 reviews

★★★★★ 11/4/2018

Taverna caught our attention while we were on Lincoln Road looking for a nice frozen drink. We stopped to look at the menu and the hostess showed us the cocktail menu and she told us about the frozen drink options. We sat down and the waitress took our order. She came back and told us that they weren't making frozen drinks at that time. Disappointed at this point we decided to give them a second chance and ordered a Long Island Iced Tea as well as a Passionfruit martini. We also decided to have a Coke Zero on the side which we quickly were informed they only had regular coke, Diet Coke, and Sprite. Not to be picky but if you want to appeal to an international crowd that frequents Lincoln Road I'd recommend having a larger selection of pop beverages. The Martini was great, the iced tea not so much. The yellow lemons we asked for from the time we sat down were never brought to us, this didn't surprise me since the water served to us at the beginning was luke warm. Oh, and about the check? We had to wait about 25 minutes to receive it, at which point I decided not to look at the bill and hand her my card. Overall, the place had a unique name and look to it, but it all ended right about there.

Useful

Funny

Cool



**Nancy T.**  
Spring Lake, MI  
0 friends  
1 review

★★★★★ 10/19/2018

Overpriced, weak expensive drinks, skirt steak share meal came with just 1 small salad to share. Total price for 3 people with 1 appetizer and 4 drinks was \$160. Definitely not worth it. Good hustle at the door - quite the salesman but it fell apart after that. Very poor service. Wait staff didn't speak much English so big language barrier when trying to ask questions about the food. Brought out wrong drink for one of our party. Later brought a drink we didn't order. Had to ask for plates and water and silverware to serve our shared meal. At the end of the evening we left our credit card accidentally in the bill folder. No one brought it back to us.

Useful

Funny

Cool

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**Puntino**  
★★★★★ 50 reviews  
6.7 miles

**Karen E. said** "I had dinner here this past Saturday with my fiance and sister. Admittedly I knew..." [read more](#)



**Carmelo Italian Grill**  
★★★★★ 17 reviews  
0.1 miles

**Alba R. said** "I came once for the 10 dollars special with not expectations at all but food was..." [read more](#)

Useful Funny Cool



**Sasha t.**  
Sanford, FL  
0 friends  
25 reviews  
6 photos

9/16/2019

WARNING!! They reel you in and offer you 20% off your tab! After a day of shopping in the hot Miami sun we wanted to unwind and have a nice lunch! Well we should have known when we walked in it was questionable, it felt dirty, hot and muggy, the mirrors need cleaning, the decor needs a pick me up. The restroom was a def no, no other than the scent of glad plug-ins it was YUCK! Ok the drinks BOGO-we ordered a passion mojito it tasted like bottled lime not fresh and I'm not sure where the passion fruit was but it def missed our glasses. We were a group of 5 and overall the food was very so, so and more like no, no. The server once he sat us down practically disappeared. Then when it was time to check out the server tells us the service tax is not a tip, he said they charge that "fee" in the state of Florida. SAY WHAT! Not sure who else they rip off but not us! It is the tip folks and they don't deserve extra. Never again!

Useful Funny Cool



**Tyler J.**  
Plant City, FL  
639 friends  
21 reviews  
2 photos

8/27/2019

Not sure how this place passed a standard health inspection. No soap dispensers in the bathroom... Instead they have a small bowl filled with soap where guests scoop it out with their fingers. Very unsanitary, especially for a restaurant.

Useful Funny Cool



**Subhi Z.**  
Sterling, VA  
0 friends  
3 reviews  
4 photos

7/11/2019

1 photo 1 check-in

This is the worst restaurant in Miami beach. My wife and I, ordered a seafood pasta and steak and it was disgusting. I had a few shrimps and calamari. The steak was rare when we asked for a well done. My orange juice tasted like a water. DO NOT GO THERE THEY ARE DISGUSTING

Useful Funny Cool

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Miami Beach, FL 33139



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**The Wharf Miami**  
467 reviews  
4.2 miles

**Fatima T. said** "Let me start by saying that this place is dope! It's brand new and opened only 2..." [read more](#)



**Topgolf**  
542 reviews

**Maria F. said** "I was very skeptical after reading so many mixed reviews and most were really bad..." [read more](#)





**Constance K.**  
Woodland Hills, CA

2 friends  
17 reviews  
2 photos

6/12/2019

Please, please, please don't spend your money here!! They lure you with 25% off food and 2 for 1 drinks, then pull switheroos! They tell you things aren't extra, then. One back and charge you for it. They also added an 18% service charge for one person! The manager was rude when we complained and the waitress was completely incompetent. They actually gave me a bill for \$37 and actually charged me \$40! Horrific!!!

Useful

Funny 1

Cool



**Chiqita B.**  
Lawndale, CA

0 friends  
1 review

8/10/2019

I would not eat here again. Shrimp scampi should not be spaghetti with marinara shrimp. The parmesan chicken looked like it had sliced yellow cheese on it, not even nicely melted. They try to cater to all so they make any kind of food instead of concentrating on a good specialty.

Useful

Funny

Cool



**Celeste W.**  
East Orange, NJ

0 friends  
10 reviews

7/11/2019

Food was horrible! So bland and lacked taste. Waitress was nice, however thought that we should give her an additional tip on top of the 18% service charge already added to the bill. Such a rip off! On our way to get a real dinner!

Useful

Funny

Cool 1



**Spencer S.**  
South Scottsdale, Scottsdale, AZ

223 friends  
1 review

6/17/2019

I don't like to leave bad reviews but this is quite possibly one of the worst restaurants I've ever been to. The menu looked promising but once I walked in and sat down I realized I had made a mistake. Right away I noticed there was water leaking from the ceiling onto my table and the empty plates and decided to move to a different table. I sat and waited for roughly 10 minutes until the server finally came and took from my order. 10 minutes later he came back with some stale bread and my water. From there I waited a full 35 minutes for my bland salad that was so bad I had to leave after having 2 bites. Overall this restaurant is very unorganized and I'll be shocked if they last for more than a year.



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542 reviews

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# "Evening meal"

Review of Caffe Montalcino Cucina Italiana



28 photos

## Caffe Montalcino Cucina Italiana

831 Lincoln Rd, Miami Beach, FL 33139-2815

+1 305-695-1654 Website Improve this listing

Ranked #537 of 1,302 Restaurants in Miami Beach

81 Reviews



christopherbX...  
Wyke, United Kingdom

3

Reviewed August 4, 2018 via mobile

## Evening meal

Lured in with the promise of a deal! 25% off all food. This doesn't include kids meals. But only found this out when bill came. 20% service charge automatically added and told unable to remove it. The risotto was fair but the service was poor. Why bother with giving a good service when they are charging you a service charge no matter how your treat. Very disappointed.

Big lesson learnt!

**Date of visit:** August 2018

Ask christopherbX1731RM about Caffe Montalcino Cucina Italiana

Thank christopherbX1731RM

*This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.*



Hotels travelers are raving about...



Fontainebleau

16,155 Reviews

Read reviews





**Tamika W.**  
Mount Holly, NJ  
41 friends  
8 reviews  
3 photos

8/11/2018

I wish I would've checked the reviews prior to eating here..we were on Lincoln Rd and got caught in rain... we walked past this place, and they reeled us by saying menu was 25% off...two small ass salads and one drink came to 57 bucks and the watered down margarita was 17 bucks alone....plus the added 20% gratuity....shameful

Useful Funny Cool

(305) 695-1654

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831 Lincoln Rd  
Miami Beach, FL 33139



**Will L.**  
Blessington, Republic of Ireland  
2 friends  
1 review

8/10/2018

Slow service. The waiter was really rude and the carbonara tasted strange. Also, their promotion offer is odd in that you can't split two drinks between two people if you wanted to.

Useful 1 Funny Cool



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**Shi B.**  
Manhattan, New York, NY  
1 friend  
9 reviews  
30 photos

7/17/2018

1 photo 1 check-in

this place sucks!!! the food sucks (salty chefboyRdee lasagna, disgusting) (knorrs pasta alfredo sauce with canned chicken chunks, I can't)the drinks suck ( tap water nasty, watered down flat gingerale) and the service sucks... waiter gave the wrong table my calamari 5 min later he realized his mistake, looks at me, then makes a bee line to the back (fronting like he was getting new calamari) 2 min later he brings that same plate to me, smth. then the prices are outlandish... bill in total 78.64 and I'm nauseous....



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**Costa Med Bistro + Wine**

87 reviews

6.7 miles

**Enrique M. said** "Amazing food and service! I've been many times for dinner and every single dish I..." [read more](#)



**Amor di Pasta**

115 reviews

3.4 miles

**Caro R. said** "I drove by this place so many times before and the outside just wasn't convincing..." [read more](#)



**Dee C.**  
River Vale, NJ  
334 friends  
1034 reviews  
364 photos  
Elite '2019

★★★★★ 2/24/2018

1 check-in

It's bad enough that everyone on Lincoln is so aggressive when trying to schmooz you into eating at their restaurant. To eat at a place with bad food is even worse.

The service was great but the food was horrific.

Bolonase was bland beyond belief. They came by with some "powdered" cheese to spare us but it barely changed a thing.

Our shrimp and avocado salad was very sad. 5 small, previously frozen, recently thawed, non-seasoned shrimp sat on a bed of lettuce with a side of shredded carrots and a small pile of flavorless mango.

Truly horrible.

Useful 3

Funny 2

Cool 2



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**Adriana M.**  
Miami Beach, FL  
0 friends  
1 review

★★★★★ 1/27/2018

I would not recommend this place to anyone. They will charge you a 2% resort fee and on top of that a 20% service charge, according to them as per "company policy". They will never even apologies for the bad service or for the ridiculous over charges. Miami beach authorities should check this place. It is a shame to our city that restaurants treat our tourist and local costumers with so much disrespect.

Useful

Funny

Cool



**Melissa B.**  
City Center, Miami Beach, FL  
0 friends  
2 reviews

★★★★★ 1/20/2018

TOURIST TRAP!  
They wanted to make us pay for water, service was extremely bad, they were rude (that was not surprising, it's Miami) the food was not bad but not excellent.

Useful 1

Funny

Cool



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★★★★★ 87 reviews

6.7 miles

**Enrique M.** said "Amazing food and service! I've been many times for dinner and every single dish I..." [read more](#)



**Amor di Pasta**

★★★★★ 115 reviews

3.4 miles

**Caro R.** said "I drove by this place so many times before and the outside just wasn't convincing..." [read more](#)



**Eldad R.**  
Miami, FL  
0 friends  
4 reviews

★★★★★ 4/14/2017

The food was horrible. No taste on all the plates we ordered. It was very expensive for bad food. The service was okay, but I would recommend to search for better options.

Useful Funny Cool



**Haydee R.**  
Houston, TX  
0 friends  
18 reviews

★★★★★ 3/18/2017

We were lured in by lady at front promoting, we didn't yelp!!! Food was ok, service not so great, waiter seemed to be disinterested, restaurant was pretty empty, the bell boy was a lot more helpful and friendlier. They don't have lids for the kid's drinks (Miami toddlers don't spill maybe?). 20% tip automatically added which I don't mind IF service had been decent. tourist trap imho.

Useful Funny Cool



**Gabrielle B.**  
Downtown Miami, Miami, FL  
0 friends  
2 reviews  
2 photos

★★★★★ 1/5/2017

2 photos

I work in the food industry and I can honestly say this is one of the worst restaurants I've ever been to! Do not eat here! My friends and I went out to eat here and the service was poor but the food was even worse. I ordered the fettuccini Alfredo and the sauce was disgusting, the pasta was really soft and gross like noodles, and the chicken wasn't even properly cooked. I honestly feel sick after eating here and even threw up shortly after. The manager wouldn't even speak to us after and pretended that he couldn't do anything. The cost of the food is ridiculous for the quality. Service and food are both a disaster at this restaurant. Not even real Italian food. PLEASE DO NOT EAT HERE!!!!



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★★★★★ 115 reviews

3.4 miles

**Caro R.** said "I drove by this place so many times before and the outside just wasn't convincing..." [read more](#)



Useful 1 Funny Cool

Comment from Vida E. of Havana 1957  
Business Owner

8/14/2019 - Kenyota,

...

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**Alexander M.**  
Louisville, KY  
97 friends  
5 reviews

7/22/2019

1 check-in

Today is Monday, July 22 2019 and the manager on duty is the reason why this establishment is receiving a 1 star review. I understand that this location is in a high traffic location but that does not mean that service has to falter. Havana 1957 needs to understand that if multiple promotions are offered and no fine print is available then they should honor promotions especially when the waiter has made a mistake. Please train you staff on all promotions and how they should be handled.

Useful Funny Cool

Comment from Vida E. of Havana 1957  
Business Owner

7/23/2019 - Good morning, Alexander.

...

[Read more](#)



**Brittany D.**  
Land O Lakes, FL  
203 friends  
3 reviews  
1 photo

7/22/2019

Horrible service. Horrible food. They told us we would receive a discount for being a member on el paseo and also a mojito for checking into yelp. Apparently it was one or the other. The server made a mistake and did not honor the deals as promised. The manager took our drink from us since they were only honoring one special after telling us yes to both. Absolute insanity and classless. I will never return to this fake, want to be inspired Cuban restaurant. Over priced and a total tourist trap.

Useful Funny Cool

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462 reviews

4.3 miles

**Fatima T. said** "Let me start by saying that this place is dope! It's brand new and opened only 2..." [read more](#)



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1/18/2019  
2 photos

For the first time in a long time I fell for the tourist trap. I am usually very cautious when picking certain restaurants and this one I truly thought was going to be good but I was very wrong. We wanted some traditional cuban food so after seeing all of the reviews we thought that was what we were going to get.

When we arrived it was it was not in a location I expected. It was on a super busy street with people all over the place with crazy loud music. Aside from that, when we walked up the official giveaway that it was a tourist trap was that they had pictures of the food on the menu.

We decided to stay anyway though with hopes that the food was still good. We sat outside and ordered wine that came in dirty glasses. Our appetizer tasted like it was sitting under the heat lamp for an hour and was extremely dry and our main dish was very tasteless. You could tell that the poor server who had to wear a ridiculous costume felt very bad and his expression on his face was like he knew the food wasn't good there.

This was our last night in Miami and we left extremely disappointed with our restaurant choice. I will be more careful reviewing places like this next time.



Useful 2 Funny 1 Cool

Comment from Vida E. of Havana 1957  
Business Owner

1/21/2019 - Steph,  
...  
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Comment from Vida E. of Havana 1957  
Business Owner  
1/21/2019 - Steph,  
...  
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★★★★★ 12/23/2018  
Over priced, small portions, and drinks with little alcohol but cost \$15. Honestly would never go back or recommend this. Food was tasteless.

I ordered the Havana chicken sandwich and it was mainly bread with little food on it. Seriously?

☒ Useful ☐ Funny ☐ Cool

Comment from Vida E. of Havana 1957  
Business Owner  
12/27/2018 - Dustin,  
...  
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★★★★★ 11/25/2018  
I was overcharged by \$100 on my bill. My portion of the bill was \$65 and I was charged \$165. I contacted the restaurant and they promised to contact me and give me a refund. This was over a month ago. I cant help but feel cheated as I am getting the run around. I used to get a reply via Facebook messenger, now I am not getting a reply at all.

☒ Useful ☐ Funny ☐ Cool

Comment from Vida E. of Havana 1957  
Business Owner  
11/28/2018 - Good afternoon, Leslie. Firstly, I would like to thank you for taking the time to advise of your mos...  
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★★★★★ 10/14/2018  
Not a clean restaurant, or bathroom, or patio seating area- all were dirty and messy. BAD service. average food.

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4.3 miles  
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Useful Funny Cool



Comment from Vida E. of Havana 1957  
Business Owner

9/24/2018 - Good morning, Arfana. First and foremost we would like to thank you for advising on your visit t...  
[Read more](#)



F.H.  
Manhattan, NY  
0 friends  
3 reviews

★ ★ ★ ★ ★ 9/18/2018

Avoid. They do not deserve your business. One star for decent food. They added a gratuity to my check, did not state that nor did the server present an itemized bill. When I tipped a generous 30%, the server said thanks as he passed the table. He didn't have the decency to let us know that grat was included (if he had, I still would have left something additional for his courtesy). When I found out later that gratuity was included I sent a polite email asking for this error to be rectified. My email was ignored. When the final total posted to my account an additional \$10 had somehow been charged, again I emailed and again I was ignored. I even emailed the restaurant group V&E who are in charge of this restaurant and for the 3rd time, I was ignored. Finally I called my bank and had the extra charges reversed.

Come on guys! Do the right thing by your guests and you'll last a long time but a bad reputation, even in a tourist hotspot, will destroy your business.

Useful Funny Cool

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292 other reviews that are not currently recommended

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**Old's Havana Cuban Bar & Cocina**

★ ★ ★ ★ ★ 805 reviews

5.6 miles away from Havana 1957

Ileana S. said "I'm not Cuban so I don't know about "authentic" Cuban food but I can

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**The Wharf Miami**

★ ★ ★ ★ ★ 462 reviews

4.3 miles

Fatima T. said "Let me start by saying that this place is dope! It's brand new and opened only 2..." [read more](#)

Overall, the food was fair but this is definitely a tourist trap.

Useful Funny Cool



Comment from Vida E. of Havana 1957  
Business Owner

7/23/2018 - Good Morning, Jeff. We would like to apologize for the service not being excellent as it's...  
[Read more](#)



**Yadira M.**  
Pompano Beach, FL  
44 friends  
36 reviews  
51 photos

★★★★★ 7/15/2018

I'll be really honest , i will return but never to this location. The food was great , we had beer so can't say much for their drinks . I highly recommend however that you pay very close attention to your bill. Make sure to specify if you have cash going towards the bill and splitting the rest on cards. They tried to bamboozle these locals , i don't think sooo! We gave \$50 cash towards the bill and split the rest on 2 cards ,what should have \$94 on each card turned to \$108. When we brought this to his attention he played dumb and was like , "oh the cash was for the bill?" Typical south beach tourist trap restaurant behavior . The situation was fixed , transactions voided , it's just an unnecessary uncomfortable way to end dinner . We should have known better when we heard the table next to us having the same issue. BE AWARE ! Check every item and make sure they're charging your card the correct price . It's unfortunate because it's in a pretty dope little area .

Useful 2 Funny Cool 1



Comment from Vida E. of Havana 1957  
Business Owner

7/17/2018 - Good morning Yadira, we would like to take this opportunity to apologize for this inconvenience....  
[Read more](#)



**Ang L.**  
Houston, TX  
0 friends  
4 reviews

★★★★★ 7/14/2018

Worst service and worst meal. Chicken is rare in the middle. Waited 50 minutes for the meal. Got charged service fee directly. Won't be here again.

Useful 1 Funny Cool

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**The Wharf Miami**

★★★★★ 462 reviews

4.3 miles

**Fatima T. said** "Let me start by saying that this place is dopel! It's brand new and opened only 2..." [read more](#)

love their Cuban black beans and their vaca tina but even that has been lacking lately.

Useful Funny Cool



**lone Y.**  
Wellesley, MA  
94 friends  
30 reviews  
16 photos

3/3/2018

Before getting in, we asked the waiter for the menu. She allured us in with the special dish of the day. After 3 min, I ordered the dish and they didn't have it. Beer selection was no good - no draft beers. To summarize: we checked the menu, she said that the restaurant had it all in the menu and once seated they didn't have anything we wanted. Despite being allured in, our dining experience was highlighted by us, the costumers, being more polite than the serving staff and in exchange we pay a gratitude fee that was already added to the bill. A powerless experience - the waiter didn't even give a fuck about us and the power of tipping was minimized by having it being automatically charged on the bill. So my husband and I consider this place our worst dining experience while spending vacations in Miami.

Useful Funny Cool

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292 other reviews that are not currently recommended

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##### Old's Havana Cuban Bar & Cocina

5.0 stars 805 reviews

5.6 miles away from Havana 1957

**Ileana S. said** "I'm not Cuban so I don't know about "authentic" Cuban food but I can tell these dishes were well prepared. Everything I tasted was full of flavor and DID NOT DISAPPOINT! I can't remember the name of everything but the appetizer was..." [read more](#)  
in Cuban, Bars



##### Prohibition Restaurant and Speakeasy

5.0 stars 865 reviews

4.2 miles away from Havana 1957

**Sasha G. said** "I've always passed this place so finally I decided to stop by and give it a try. I went on a Saturday and surprisingly it was pretty empty downstairs. However, the decor and ambiance was really nice. The waiters, hostess and even..." [read more](#)  
in Speakeasy, Cocktail Lounge

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5.0 stars 66 reviews

**Belkys C. said** "Went yesterday to experience my Mother's Day gift which was a body butter massage..." [read more](#)



##### The Wharf Miami

5.0 stars 462 reviews

4.3 miles

**Fatima T. said** "Let me start by saying that this place is dope! It's brand new and opened only 2..." [read more](#)



[View question details](#)

**Question:** Does it smell like smoke in the inside? I want to make sure the smoke doesn't funnel in from outside

**Answer:** Hello, the smoke is only in the outdoor seating area which is 12 ft away from the main entrance so it does not funnel.

Ramy K., Business Manager · 5 months ago

[View question details](#)

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### Recommended Reviews



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Search within reviews



Sort by **Lowest Rated**

Language **English (63)**



[Start your review of 7 Spices Restaurant & Lounge.](#)



**Rapz B.**

College Park, MD

17 friends

34 reviews

3 photos

★ ★ ★ ★ ★ 9/3/2019

Not good food at all. Their so called spice rice was a total flop. It was dry and hard no flavor at all.

They charge \$5 for a soda.

The rice dish is accompanied with an aioli which is so watery and diluted. When we asked for an extra aioli they were going to charge a dollar for that.

They try to attract people by saying 20% off but when you get the bill, it's nothing but a glitch.

They have to say something to avoid giving you the 20% discount.

Not worth at all!

I do not recommend this place to anyone and will never be back!

Useful

Funny

Cool



**oscar l.**

San Antonio, TX

★ ★ ★ ★ ★ 8/9/2019

### Make a Reservation

Wed, Sep 11

7:00 pm

2 people

6:30 pm

6:45 pm

7:00 pm

7:15 pm

7:30 pm

7:45 pm

### Order Food

☒ Delivery ☐ Takeout

\$3.99+ fee • \$0 min • 35-45 mins

#### Delivery Address

Enter delivery address

[Start Order](#)

drink and hookah specials 3 to 7pm

[Contact Us](#)

[7spicesmiami.com](#)

(305) 397-8402

[Get Directions](#)  
610 Lincoln Rd  
Miami Beach, FL 33139

[View Menu](#)

1 free drink with any entree

 Comment from Ramy K. of 7 Spices Restaurant & Lounge  
Business Manager  
12/26/2018 · Dear Tim,  
...  
[Read more](#)

 Doug H.  
Rockford, IL  
69 friends  
1 review

★ ★ ★ ★ ★ 12/20/2018

Bait-and-switch, then insults and humiliates their patrons. Our first time in Miami was going great, until we went to this place. We traveled up and down Lincoln, received a bunch of "coupon cards" for specials/discounts from various establishments, looked at menus, etc. Just as any new tourists would. We chose 7 Spices, because it seemed like the best deal-- \$25 off if we spent over \$50. The "fine print" on the card says "must order 1 appetizer or food" as a condition, and yes, we read that. Since we already ate at another restaurant, we just wanted hookah and a couple drinks. We asked our server if IT WAS OKAY to use the coupon card / \$25 off special -- and she told us YES, they would accept it, even though we're just ordering drinks and a hookah. (Still about \$60.) Then we get the check, use the coupon, and our server informs us we cannot actually use the coupon, we'll be paying full price. Apparently, her manager disagreed. Instead of sending her manager, several different associates came to our table. One in particular, a taller gentleman (another server), with apparently no understanding of the situation (our server having told us prior we could apply the discount), flat out asked us, "Can't you read?" and put the card up to our faces. We really wanted to talk to the manager, but they didn't care enough to do so. Before he left to have a conversation with his cohorts, he saw our other cards we collected out on the table, spread them out, looked at them and said, "I see what you're trying to do now." As if to say we're just making up what their own server said and implied to us. Who is trying to take advantage of whom here? In the end, our original server came back and gave us the \$25 off. Our server was nice and great, but it seems "the management" really lashed out on her over the issue. As other reviewers have said, this place is poorly managed, managers are afraid to deal directly with their clientele, and some of their employees cannot understand or resolve issues -- they just want to game passerbys. If you're the manager, please don't take it out on your employees for making false promises. But also, ESPECIALLY don't have employees take it out on your dumb, illiterate tourist customers who you try to play games with.

## Make a Reservation

Wed, Sep 11

7:00 pm 2 people

6:30 pm 6:45 pm 7:00 pm

7:15 pm 7:30 pm 7:45 pm

## Order Food

☒ Delivery ☐ Takeout

\$3.99+ fee • \$0 min • 35-45 mins

### Delivery Address

Enter delivery address

[Start Order](#)

drink and hookah specials 3 to 7pm

[Contact Us](#)

7spicesmiami.com

(305) 397-8402

[Get Directions](#)  
610 Lincoln Rd  
Miami Beach, FL 33139

[View Menu](#)

**1 free drink with any entree**  
[Send to your Phone](#)

we were sadly disappointed. And in the middle of it all some waiter with an Agar management problem was screaming at our waitress because he thought she had taken the drinks that belonged to his table! If it wasn't for the show, I'd say stay out of the place!!! Not worth the money and time! Hope they get it together and soon!!!

Useful Funny Cool



**Violetta M.**  
Miami, FL  
0 friends  
11 reviews  
2 photos

12/24/2018  
1 photo

BE AWARE OF UNEXPECTED UPCHARGES!!! Waiter asked us if we wanted the "chef's suggestion" which were 4 side sauces that ended up costing \$25! For 4 K-cup size sauces! \$175 for 4 tapas, a cheese board, and a drink. Additionally, they tip themselves 20% even though it took 20+ minutes to get dessert at the end which we ended up cancelling for taking too long. Love Espanola Way but this is the worst place on the strip.



Useful 1 Funny Cool



**Rob H.**  
Southwest Calgary,

11/15/2018

## Large Party Events

Book an Event

## Book a Table Online!

Contact Us

tapasytintos.com

(305) 538-8272

Get Directions  
448 Espanola Way  
Miami Beach, FL 33139

View Menu

1 free Glass of Sangria  
Send to your Phone

## You Might Also Consider Sponsored



**Sushi Garage**  
212 reviews  
0.8 miles

Nicole B. said "This place supremely surpasses my expectations. The most tender, delicate, tasty..." [read more](#)



**Barceloneta**  
317 reviews  
0.9 miles

Franky A. said "I went the other night and had heard ok reviews from friends. Let me tell you that..." [read more](#)

have lost us as customers.

Useful Funny Cool

Comment from Vida E. of Tapas Y Tintos  
Business Owner

8/10/2018 - Good Morning, Indigo. Firstly, We would like to thank you for advising about your last visit to Tapa...  
[Read more](#)



A.T.  
Los Angeles, CA  
0 friends  
6 reviews

★★★★★ 7/25/2018

Be careful when ordering. The "special" is very deceiving. A paella with lobsters cost \$110. With 2 drinks and 2 appetizer cost over \$165 ( includes with outrageous mandatory service charge) . I was on vacation and not in the mood to file a dispute over food. It's a lesson to learn. The food is not worth \$165 I can tell you that. I would go somewhere.

Useful 1 Funny Cool

Comment from Vida E. of Tapas Y Tintos  
Business Owner

8/1/2018 - Good afternoon, A.T. Firstly, we want to thank you for advising on your experience at Havana 1957....  
[Read more](#)

## Large Party Events

[Book an Event](#)

## Book a Table Online!

[Contact Us](#)[tapasytintos.com](http://tapasytintos.com)

(305) 538-8272



[Get Directions](#)  
448 Espanola Way  
Miami Beach, FL 33139

[View Menu](#)

**1 free Glass of Sangria**  
[Send to your Phone](#)



[See all 2 questions for Hosteria Romana](#)

## Recommended Reviews



Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more](#)

Search within reviews



Sort by **Lowest Rated**

Language **English (483)**



Start your review of [Hosteria Romana](#).



**Julia G.**  
Miami Beach, FL  
0 friends  
3 reviews  
4 photos

8/25/2019

Complete Rip-Off

Careful with the waiter Claudio.

He offers dishes as a one plate to enjoy, but when the check comes to you... that dish is divided in all the ingredients he mentioned... making one single dish crazy expensive. Also, the amount definitely does not match for such prize.

Tricking a customer to "up-sale" ... and also lie about dishes names... but when it's time to pay a different one appears written on your tab ... a name that resembles to what you had for dinner but that IS NOT the name of the dish he mentioned when selling to you is a cheap way to treat a customer looking for a great hospitality experience.

Definitely I do not recommend it ... BUT if you want to waste your money ... go to Hosteria Romana and Ask for server CLAUDIO.

Useful 1

Funny

Cool



[hosteriaromana.com](#)



(305) 532-4299



[Get Directions](#)  
429 Espanola Way  
Miami Beach, FL 33139



[View Menu](#)

## You Might Also Consider Sponsored



**Caffe Di Mauro**

170 reviews

0.04 miles

**Scott L. said** "When I heard the Italians speaking outside I was curious to know if this was a real..." [read more](#)



**Kazumi Modern Japanese**

62 reviews

6.5 miles

**Alfredo M. said** "I had been told that this place served very high end modern Japanese food..." [read more](#)



## "Bait and switch!"

Review of Cantinetta



134 photos

### Cantinetta

607 Lincoln Rd, Miami Beach, FL 33139-2915  
+1 305-532-0930 Website E-mail Improve this listing

Ranked #380 of 1,300 Restaurants in Miami Beach

726 Reviews

Cuisines: Italian

Dining options: Late Night, Dinner, Breakfast, Lunch, Outdoor Seating, Reservations



Mizzezlibbs  
Atlanta,  
Georgia  
4 2

Reviewed June 14, 2017 via mobile

### Bait and switch!

The gave us a card for "2 for 1 drinks". So we ordered our 1st round (2 drinks) and they were good. He then comes around and ask if we would like "another round on the house". We said sure. But when the drinks came we noticed that they looked very different than the first. We took a few sips and they did not have alcohol in them and they were very watery. When he returned we told him theerinks had no alcohol in them and tasted bad. He said ok and brought us the check...but it had 4 drinks on it and 2 were free. But before we even got the bad 2nd drinks he said they were on the house. So basically this is what they do to not lose money on their "2 for 1" deal. When we asked him about it he acted as if he couldnt speak english and didn't understand us. We went ahed and paid the \$37 bill for 2 drinks...which automatically includes 15% gratuity. I left a long note on the receipt and will call my hotel to speak to a manager. In addition...all seating is outside in the heat because there is no AC inside. Stay away!!!

Date of visit: June 2017

Ask Mizzezlibbs about Cantinetta

1 Thank Mizzezlibbs

This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.





## “Tourist trap, but okay food if hungry”

Review of Cantinetta



134 photos

### Cantinetta

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Ranked #380 of 1,300 Restaurants in Miami Beach

726 Reviews

Cuisines: Italian

Dining options: Lunch, Late Night, Breakfast, Dinner, Outdoor Seating, Reservations



4boysdad412  
Pittsburgh,  
Pennsylvania

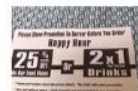
141 60

Reviewed December 29, 2018 via mobile

### Tourist trap, but okay food if hungry

We needed a place for lunch and the kids were starving so we didn't have a chance to look on trip advisor. If I had we wouldn't have stopped. My son did enjoy the ribs and loved the fries. The pizza was okay. They say they have this special for 25% off food but after you sit down they let you know that virtually everything is excluded. We should have known better. Never again!

Date of visit: December 2018



Ask 4boysdad412 about Cantinetta

Thank 4boysdad412

This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.



Reviews (726)

Write a review



## “Tourist trap, but okay food if hungry”

○○○○○ Review of Cantinetta



134 photos

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+1 305-532-0930 Website E-mail Improve this listing

Ranked #380 of 1,300 Restaurants in Miami Beach

○○○○○ 726 Reviews

Cuisines: Italian

Dining options: Lunch, Late Night, Breakfast, Dinner, Outdoor Seating, Reservations



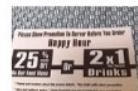
4boysdad412  
Pittsburgh,  
Pennsylvania  
141 60

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Date of visit: December 2018



Ask 4boysdad412 about Cantinetta

Thank 4boysdad412

This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.



Reviews (726)

Write a review



BOOK NOW

## “horrible, avoid to enter!”

○○○○○ Review of Cantinetta



134 photos

### Cantinetta

607 Lincoln Rd, Miami Beach, FL 33139-2915  
+1 305-532-0930 Website E-mail Improve this listing



seda K  
1

○○○○○ Reviewed August 21, 2016 via mobile

### horrible, avoid to enter!

we were looking for a place on Lincoln mall road, while passing through they just grab us and insist to enter. they even offered 25 percent of discount on the menu and so on. Soonest we have took a table and ordered our meal, they were completely rude! the food was also really poor quality! portions are huge but not delicious at all! the sodas without taste full of ice cubes! they brought a bread basket, bread slices were beaten even. and in the end they charged 20 percent of tip already included in the check! definetely horrible service and food!

**Date of visit:** August 2016

[Ask seda K about Cantinetta](#)

Thank seda K

*This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.*

Reviews (726)

Write a review

Traveler rating

Traveler type

Time of year

Language



72 photos

## 7 Spices Restaurant & Lounge

610 Lincoln Rd, Miami Beach, FL 33139-2916

+1 305-397-8402 Website E-mail Improve this listing

Order Online



Order Online

Ranked #796 of 1,300 Restaurants in Miami Beach

36 Reviews

Price range: \$18 - \$39

**Description:** At 7 Spices, we provide our guests with all the makings of the perfect evening out in Miami Beach: delicious food, creative cocktails, great music, and an intimate, modern space in which to enjoy it all. Featuring a selection of both authentic and fusion-inspired Mediterranean dishes, our extensive menu offers fresh, flavorful, made-to-order meals for everyone. Pair your favorite dish with one of our signature cocktails, and any occasion becomes a celebration. We invite you to drink, dine, and socialize in our relaxed, elegant space or outside in our beautiful courtyard. After dinner, settle in for a hookah session, the perfect way to end a perfect evening out with friends. Our parting wish for you is that you leave relaxed, well fed, and eager to come back for more.



Michelle B  
Kenilworth,  
United  
Kingdom  
7 3

Reviewed April 20, 2019 via mobile

### The customer is never right

We were enticed by the Happy Hour special which was advertised as 50% off drinks and specials on some food items. We asked for the happy hour drinks menu and ordered 4 drinks from it plus an appetiser from the happy hour menu. Food and drinks were lovely although the service was slow. The complaint comes with when the check was presented with everything full price. We were then told that the drinks were not on special, which we then had to argue about until they "did us a favor" to get them discounted. Finally the appetiser was charged \$6 more than the menu price and we were told that it's because they gave us a larger portion which was a higher price. We said that wasn't our problem if they put the order in wrong. The manager came out and said someone must have made a mistake so was it us or the waiter. We said the waiter and he said fine, we will dock his pay for the error. I said it's sad that you treat your employees like this with no tolerance for errors. After more arguing they fixed the bill and we ended up paying the waiter out of pocket for the difference because we felt bad for him. I highly recommend never going to this restaurant unless you are a glutton for punishment and the worse service experience in a loooong time!

**Date of visit:** April 2019

[Ask Michelle B about 7 Spices Restaurant & Lounge](#)



Review of Rio Station



172 photos

## Rio Station

625 Lincoln Rd, Miami Beach, FL 33139-2915  
+1 305-397-8006 Website Improve this listing

Ranked #449 of 1,300 Restaurants in Miami Beach

487 Reviews

Cuisines: American, Brazilian

More restaurant details



sara\_gostelow  
Formby, United Kingdom

16 13

Reviewed October 21, 2017 via mobile

### Rude Arrogant Staff

Visited this restaurant while on holiday in Miami. We where lured in by the annoying hostess in the street, tempted by the special offer of a Caesar salad for \$10. We only wanted a light bite for lunch. Given menus and no sign of the special offers. Asked waiter about it and said oh yes so we ordered. When the bill came they had charged us full price for the salad and also they charge for water! Tap water! We paid and left only to be chased by the waiter saying we owed money. We explained that we had been overcharged and he was extremely rude and made some disgusting comments about us being English and how we are obviously used to running away from restaurants without paying! How rude! At first I sympathised with him as I myself have spent years working in the service industry. But how arrogant and rude to make such disgusting comments to us. How dare he! Anyway we paid the extra and left.

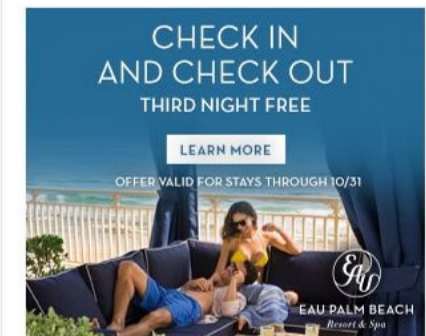
Absolutely reeling still from the horrible waiter!

Give all restaurants on Lincoln Rd a wide berth is my advice!

Will definitely not be returning and will be taking the complaint further

**Date of visit:** October 2017

[Ask sara\\_gostelow about Rio Station](#)



### Hotels travelers are raving about...

- Fontainebleau**  
16,137 Reviews [Read reviews](#)
- The Palms Hotel & Spa**  
3,595 Reviews [Read reviews](#)
- Eden Roc Miami Beach Hotel**  
3,151 Reviews [Read reviews](#)

All hotels in Miami Beach (222)



## "BEWARE"

Review of Boteco Copacabana



159 photos

### Boteco Copacabana

437 Espanola WAY, Miami Beach, FL 33139-8124  
+1 786-275-6193 Website E-mail Improve this listing

Order Online

GRUBHUB

Order Online

Ranked #506 of 1,300 Restaurants in Miami Beach

429 Reviews

Price range: \$10 - \$60

Cuisines: South American

More restaurant details



sal n  
1 3

Reviewed February 5, 2015

### BEWARE

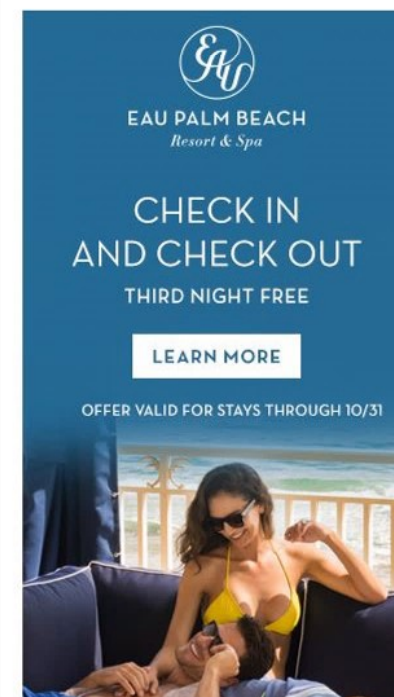
They pester and drag you in off the street with the promise of a free drink with your dinner. However, when you receive the bill, the drinks are NOT free. (In fact, a cheap rail vodka drink, in a juice size glass, is \$13.00, btw.) When you bring this issue to their attention, they fight you like crazy, cause a scene, trying to intimidate you. We paid for what we owed, (The food) and left. The waiter stalks us with his cell phone and has the police stop us to pay for the drinks, about six blocks away. The cops require us to whip-out the cash and hand it over to the waiter, after shining their flashlights in our faces. You would think it was Bonnie and Clyde's last stand, rather than two law abiding citizens, breathing life into the place. They have a picture and description of fresh sushi-grade tuna on the menu, as part of a salad. When you get the salad, it is canned tuna! HA! And you should see the kitchen area. There are surly more roaches there than fish in the sea.

These guys, I have learned, have quite the reputation. I have been told this is far from being a unique incident. They have "ladies night" in which your female companion drinks for free. When you get the bill, the drinks are anything but free. It is a restaurant like this that gives Miami a bad reputation. If they were a legitimate restaurant, they wouldn't have to resort to this.

Date of visit: February 2015

Value  
Atmosphere

Service  
Food



## aware and neware

Review of Locanda Sibilla



46 photos

### Locanda Sibilla

833 Lincoln Rd, Miami Beach, FL 33139-2815  
+1 305-695-1654 Website Improve this listing

Ranked #355 of 1,300 Restaurants in Miami Beach

411 Reviews

Price range: \$9 - \$40

Cuisines: Italian

Dining options: Dinner, Breakfast, Late Night, Lunch, Reservations



avivet  
miami  
1 2

Reviewed June 15, 2009

### aware and neware

Last Saturday I was out on Lincoln Road in South Beach. I was approached by several hostesses of a restaurant called Sibilla. They had signs and they were telling passerbys that they had a special, everything on the menu was 50% off. I decided to have dinner with my family there. The waiter was affable and recommended the house specials. At no time did he disclose that the "special" did not apply to his recommendations. When I received the bill it was for \$250! The "specials" were \$69 and \$49 - that was higher than the regular prices on the menu! They ranged from \$12 - \$27 on average. When I questioned the waiter about this he then stated that what we had ordered was not on "special". I believe that this behaviour is outrageous and deceitful. It gives South Beach a bad reputation to have vendors act this way. It is up to the chamber to regulate this type of business and prevent it from happening to tourists as well as unsuspecting locals. I have been going to South Beach for the past 20 years and have never experienced such an outright abuse from a business there. I hope that you will take some action against this establishment. Please let me know if there is anything I can do to help to stop it

Value  
Atmosphere

Service  
Food

Ask avivet about Locanda Sibilla

2 Thank avivet

This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC



## “horrible, avoid to enter!”

○○○○○ Review of Cantinetta



134 photos

### Cantinetta

607 Lincoln Rd, Miami Beach, FL 33139-2915

+1 305-532-0930 Website E-mail Improve this listing

Ranked #380 of 1,300 Restaurants in Miami Beach

○○○○○ 726 Reviews

Cuisines: Italian

Dining options: Dinner, Late Night, Breakfast, Lunch, Outdoor Seating, Reservations



seda K  
1

○○○○○ Reviewed August 21, 2016 via mobile

### horrible, avoid to enter!

we were looking for a place on Lincoln mall road, while passing through they just grab us and insist to enter. they even offered 25 percent of discount on the menu and so on. Soonest we have took a table and ordered our meal, they were completely rude! the food was also really poor quality! portions are huge but not delicious at all! the sodas without taste full of ice cubes! they brought a bread basket, bread slices were beaten even. and in the end they charged 20 percent of tip already included in the check! definitely horrible service and food!

**Date of visit:** August 2016

[Ask seda K about Cantinetta](#)

Thank seda K

This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.

## Reviews (726)

Traveler rating

Excellent 118

Traveler type

Families

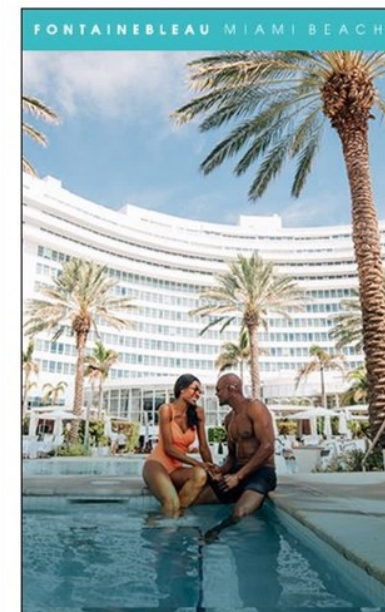
Time of year

Mar-May

Language

All languages

Write a review





## “Keep walking!”

Review of Cantinetta



134 photos

### Cantinetta

607 Lincoln Rd, Miami Beach, FL 33139-2915

+1 305-532-0930 Website E-mail Improve this listing

Ranked #380 of 1,300 Restaurants in Miami Beach

726 Reviews

Cuisines: Italian

Dining options: Dinner, Late Night, Breakfast, Lunch, Outdoor Seating, Reservations



AvidTraveler88  
Pennsylvania  
60 18



Reviewed October 15, 2012 via mobile

### Keep walking!

One thing not fabulous about Lincoln road is the way the restaurants come out grab your business. One should know the heavy sales pitch tend not to be the best restaurants.

Dining alone I thought I would Try it for Lunch. Disappointing. Filet salad special wa toughest filet I've had.

Sat me at a table under dripping water and had to move. Table was not set with dipping oils as was others and ha to request. Never once stopped by to ask how the food was - wonder why.



Value



Atmosphere



Service

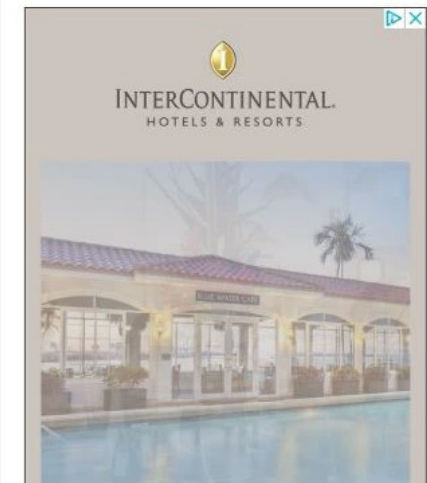


Food

Ask AvidTraveler88 about Cantinetta

Thank AvidTraveler88

This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.



## “What a rip off!”

○○○○○ Review of Cantinetta



134 photos

### Cantinetta

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+1 305-532-0930 Website E-mail Improve this listing

Ranked #380 of 1,300 Restaurants in Miami Beach

○○○○○ 726 Reviews

Cuisines: Italian

Dining options: Lunch, Dinner, Late Night, Breakfast, Outdoor Seating, Reservations



Neep  
St Austell,  
United  
Kingdom  
101 39

○○○○○ Reviewed October 12, 2012

### What a rip off!

Like several other reviewers we were taken in by the con-man enticing us to eat in his 'authentic Italian restaurant' - the chef is Italian he said - you won't get better food anywhere!! It was our first night, we were tired after a long journey but we were absolutely disgusted by the food. I ordered a pizza and it must be the first time I've ever eaten an 'authentic Italian pizza' without a tomato base!! It was dry, overcooked and not edible! We were charged \$58 - needless to say we didn't leave a tip!

Date of visit: September 2012

○○○○○ Value

○○○○○ Service  
○○○○○ Food

Ask Neep about Cantinetta

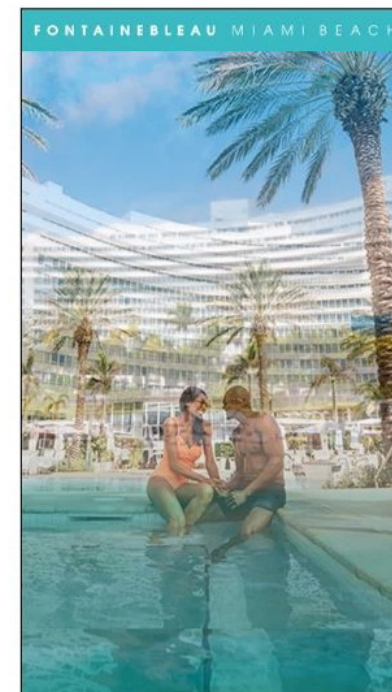
Thank Neep

*This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.*

CantinettaSouthBeach, Manager at Cantinetta, responded to this review

Responded January 4, 2013

I'm sorry your visit to our restaurant this time was unacceptable and I apologize even more for the experience you had with the previous management



## “Greeter is a good con man”

Review of Cantinetta



134 photos

### Cantinetta

607 Lincoln Rd, Miami Beach, FL 33139-2915

+1 305-532-0930 Website E-mail Improve this listing

Ranked #380 of 1,300 Restaurants in Miami Beach

726 Reviews

Cuisines: Italian

Dining options: Breakfast, Lunch, Late Night, Dinner, Outdoor Seating, Reservations



FlyAtNight  
Brooklin,  
Canada

1090  
429

Reviewed August 8, 2012

### Greeter is a good con man

I'll be the first to admit that we were taken by the greeter / con man outside the restaurant. After the usual "hi there, where are you from..." line, service just disappeared. It was a Tuesday afternoon on Lincoln Road (5:00 PM) and we were hungry, having not eaten since early morning. We were seated promptly...it appeared that we were the only table outside, with 1 or 2 inside. The waiter took our drinks / meal order within a few minutes, but it was 45 minutes before our food arrived. My wife ordered the eggplant parmigiana lunch special (\$9.50) which turned out to be one tasteless slice of breaded eggplant covered in a tomato sauce that could have come out of a can...actually coming straight out of a can is too good a description. My son and I had the Wagyu burgers which tasted no different than a fast food burger. The burgers did not come with the cole slaw as shown on the menu. When I questioned the server, he said that it costs too much to change the menu... I must admit that we were credited a couple of dollars for not having the cole slaw, but can't agree with the 20% service charge that was included. I like to choose how much to tip...sometimes 50% is fine...as long as the service reflects it. Avoid this place at all cost !!!

Date of visit: August 2012

Value  
Atmosphere

Service  
Food





## “READ THIS BEFORE BEING FISHED IN.”

 Review of Piccola Cucina



141 photos

### Piccola Cucina

440 Espanola Way, Miami Beach, FL 33139-8123

+1 305-535-3129 Website E-mail Improve this listing

Ranked #402 of 1,300 Restaurants in Miami Beach

 460 Reviews

Price range: \$10 - \$40

Cuisines: Italian

[More restaurant details](#)



Raul B  
1

 Reviewed July 13, 2018 via mobile

### READ THIS BEFORE BEING FISHED IN.

I never write reviews but my experience at this restaurant was so awful that I felt obligated to WARN YOU.

First the gentleman in the front fished us in and promised the “world”. It was a family night dinner with my wife, daughter and son.

For starters we ordered fried calamari and were served fried calamari with fried shrimp in the same plate. No where on the menu did it state calamari with shrimp. You see I’m allergic to shellfish and returned the plate with a promise of no charge for a new plate. It was just the beginning!

I ordered the ravioli with sage and cheese for the main course. My family was served their plates but not me. I had to wait another 20 minutes before my plate was served. The pasta was cold when I got it and returned it. I was finally served my plate after another long wait and after a few bites noticed there was LOBSTER inside the ravioli (Shellfish of which I am allergic).

The owner chef came out to apologize. We then were ignored for another 15 minutes before we proactively requested the bill without the 20% off promised by the gentleman up front at the beginning. One final detail we still were charged the calamari that was to be complimentary. At this time all we wanted was to get the ..... out of this place and paid the bill.

LONG STORY SHORT GO SOMEWHERE ELSE!!

Date of visit: July 2018



### Hotels travelers are raving about...

- |  |                              |
|--|------------------------------|
| <br><b>Fontainebleau</b><br> 16,137 Reviews<br>Miami Beach, FL             | <a href="#">Read reviews</a> |
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INTERCONTINENTAL  
HOTELS & RESORTS



INTERCONTINENTAL  
MIAMI

## “Awful”



Review of Piccola Cucina



141 photos

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Price range: \$10 - \$40

Cuisines: Italian

More restaurant details



ShaheedK9

1



Reviewed April 3, 2017 via mobile

### Awful

Very poor. Enticed us in. Ordered a coke and they gave us the menu. They then let me know that they were only serving pizza or salad. The lady didn't mention this when coaxing us in. After fancying a nude Italian meal we decided that we would move to a different restaurant. They then charged me 5 dollars for the coke!!!! Awful service. No apology at all and they could have taken the cost of the overpriced Coke off. We would have really only been happy to pay for that if we were to eat there. Avoid at all costs

Date of visit: April 2017

Ask ShaheedK9 about Piccola Cucina

Thank ShaheedK9

This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.

## Reviews (460)

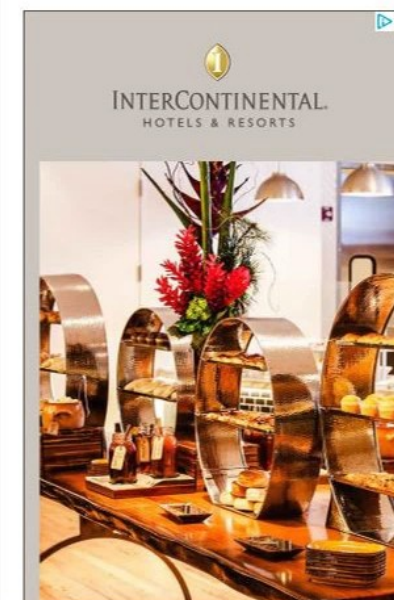
Write a review

Traveler rating

Traveler type

Time of year

Language



“Service was horrendous. Food was not what we ordered.  
Don't go here-it sucks.”

○○○○○ Review of Piccola Cucina



141 photos

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Price range: \$10 - \$40

Cuisines: Italian

[More restaurant details](#)



Neha M  
new york  
17 8

○○○○○ Reviewed March 16, 2016

Service was horrendous. Food was not what we ordered. Don't go here-it sucks.

So bad, that is doesn't deserve to be a restaurant. Ended up roped into this place bc the manager was soliciting business on the street by offering a free glass of wine (which we did get but was nasty). We ordered a dish off their specials menu which was a artichoke and shrimp pasts and just requested a red sauce instead of alfredo--what we got was a plate of linguini with red sauce---the likes of a kids meal. Also ordered branzino which was so overcooked it tasted like chewy leather, and the best part.....(drumroll please) WASN'T EVEN BRANZINO. Manager came out and insisted it was branzino, and just took the plate and we never saw him again.

And one of the staff Daniele/or Daniela or something--Its a guy, by the way, was the absolute rudest, waiter I've ever encountered. Like he's doing me a damn favor taking my order. Terrible service, food, all of it. Don't waste a meal or your time here.

**Date of visit:** March 2016

○○○○○ Value

○○○○○ Service  
○○○○○ Food

[Ask Neha M about Piccola Cucina](#)



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REVIEW SAY?

## "Do not eat here unless...."

○○○○○ Review of Piccola Cucina



141 photos

### Piccola Cucina

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○○○○○ 460 Reviews

Price range: \$10 - \$40

Cuisines: Italian

More restaurant details



Dunham\_2010  
Toronto,  
Canada

5 14

○○○○○ Reviewed May 16, 2015 via mobile

### Do not eat here unless....

You want to be stuck here with unethical billing practices. They lure you in with free persecco and a free bruschetta appetizer. The persecco and bruschetta ( which is just bread and vinegar/balsamic) took its time to arrive at the table. We had to ask for it. We both ordered the Ravioli special and a bottle of red wine. When the bill came they had included 8 bucks for bottle of water which we didn't order. They charged us 31 dollars each for the pasta which is a rip off when the meat ravioli is 23. Clearly designed to scam you. Always ask for the price! And then when the bill came is was all incorrect. Unfortunately, we didn't read the reviews. We won't be visiting again. Buyer be aware!

Ask Dunham\_2010 about Piccola Cucina

Thank Dunham\_2010

This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.

Reviews (460)

Write a review

Traveler rating

Traveler type

Time of year

Language







## "Unsatisfied"

○○○○○ Review of Piccola Cucina



141 photos

### Piccola Cucina

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○○○○○ 460 Reviews

Price range: \$10 - \$40

Cuisines: Italian

More restaurant details



activeanne  
Sydney,  
Australia

49 37

○○○○○ Reviewed July 6, 2014

### Unsatisfied

4 of us went here in a Sunday night. Got persuaded to go in by a nice lady offering authentic Italian food. We ordered 2 seafood pastas and recieved very small pastas with little to no seafood. The rissoto had 2 prawn heads (no body) and empty clams. We did not want to pay the 18%gratitude but was chased and told that we had to. We left very unhappy.

Date of visit: July 2014

○○○○○ Value  
○○○○○ Atmosphere

○○○○○ Service  
○○○○○ Food

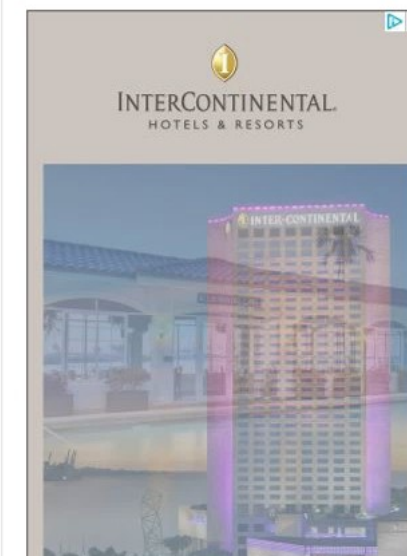
Ask activeanne about Piccola Cucina

1 Thank activeanne

This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.

Reviews (460)

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## “Please don’t waste your time or money”

Review of Barolo Cucina Italiana



56 photos

### Barolo Cucina Italiana

626 Lincoln Rd, Miami Beach, FL 33139-2916

+1 305-604-0050 Website Improve this listing

Ranked #439 of 1,300 Restaurants in Miami Beach

188 Reviews



LISA S Morton  
157 87

Reviewed February 7, 2018

### Please don't waste your time or money

Wow. Can't believe what a disappointment this place was. They lure you in with a 25% off card and then serve you sub par food. Our pizza rustica lacked toppings and it was cold and undercooked. Our waiter was barely present. Only to take our order and bring the check after we waved him down. We had to ask other staff for things like pepper and water. So awful. This place is a scam and I encourage everyone to avoid it. They don't deserve to be in business in such a great area of Miami. Prices are terribly high.

Date of visit: February 2018

Ask LISA S about Barolo Cucina Italiana

1 Thank LISA S

*This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.*

## Reviews (188)

Write a review

Traveler rating

Traveler type

Time of year

Language





211 photos

## Tapelia

551 Lincoln Rd, Miami Beach, FL 33139-2913

+1 786-522-0623 Website E-mail Improve this listing

Reserve a Table



2

Thu, 9/12

8:00 PM

7:45 PM

8:00 PM

8:15 PM

Ranked #299 of 1,300 Restaurants in Miami Beach

503 Reviews

**Description:** Tapelia is a Spanish restaurant where each plate is infused with fresh and high quality ingredients from Spain. A cornerstone in the Miami Beach community located on the famous Lincoln Road. Tapelia has been recognized for its outstanding cuisine, excellent service, friendly staff and is known for its modern interpretations of classic dishes. Big screens to show all sporting events along with drink special makes this place the best to soak up the sports atmosphere with fans.



Thescientist2...  
Libertyville,  
Illinois

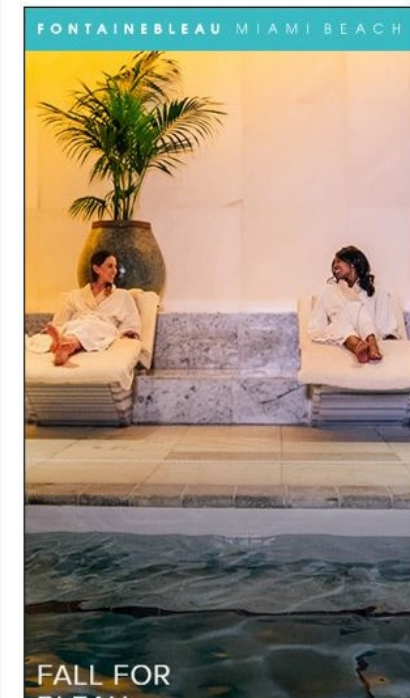
25 10

Reviewed December 17, 2017

### bad food!

Two "head hunters" at the entrance were trapping passers by and they got us trapped. After 20 minute wait just to get water, I started waving to waiters passing far away, one or so tables away. They managed to ignore us despite all my efforts to draw attention. After additional 10 minutes I went to the head waiter and asked "Are you ignoring us on purpose?" After a minute or so a waitress came, finally brought water and took our order - a large rice plate for 2 people, \$45. After about 30 minutes she came to apologize and said it will take 7 more minutes, is that OK? I said OK, but please make sure it is not more than 7 minutes. after 19 minutes I got up again to look for the waitress, I saw her near the kitchen with a face that showed such frustration... I thought she was ready to kill someone... glad it wasn't me. When she saw me she came, apologized again, so I said, I am sorry, if it's not ready in 2 more minutes we walk away. After 2 more minutes, we got up and left. The restaurant manager ran after us, apologized and said it would be on the house. We agreed to come in and magically it was all ready. BUT WOW, this was bad food! It was a very simple dish of fried rice with a few pieces of chicken and pork. That's it. I should cost \$5 at most, my kids to make it without a recipe. But worse, the rice was much too salty, so salty, it stung the tongue, and the chicken and pork were dry, completely flavor-less and hard to swallow. Lucky we didn't have to pay, this really was not worth any money, but we wasted an hour waiting for this bad food.

Date of visit: December 2017





## “Don't touch”

○○○○○ Review of Tapelia



211 photos

### Tapelia

551 Lincoln Rd, Miami Beach, FL 33139-2913

+1 786-522-0623 Website E-mail Improve this listing

Reserve a Table



2

Thu, 9/12

8:00 PM

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Jackie L  
Warrington,  
United  
Kingdom

13 25

○○○○○ Reviewed January 3, 2016 via mobile

### Don't touch

What a rip off. They lure you in for a buy one get one free offer but when the bill comes they charge you the tax and 18% service charge for the total amount. FALSE ADVERTISING  
When challenged management stated this was the law.  
I wouldn't mind but the food was very very mediocre.  
The staff did not have a clue how my bill had been calculated ....and in their eyes "THE CUSTOMER IS ALWAYS WRONG"  
Very poor. You have been warned

**Date of visit:** January 2016

[Ask Jackie L about Tapelia](#)

3 Thank Jackie L

*This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.*

Reviews (503)

Write a review



Hotels travelers are raving about...



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○○○○○ 16,137 Reviews  
Miami Beach, FL

Read reviews



**The Palms Hotel & Spa**  
○○○○○ 3,595 Reviews  
Miami Beach, FL

Read reviews



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some great recommendations to try and they made the experience perfect!

**Date of experience:** September 2019

👍 Thank Holly M



Beach\_cravers  
Ottawa, Canada

👍85 🍌30

★★★★★ Reviewed 3 days ago

### Busy and loud

Lots of stores and restaurants to visit but it is loud and every restaurant has staff urging you to take a seat and taste their menu. Lively and fun but you have to be in a festive mood to enjoy.

**Date of experience:** August 2019

👍 1 Thank Beach\_cravers



Pinina5420

👍6 🍌2

★★★★★ Reviewed 4 days ago via mobile

### Worst service

We went for lunch and the service was so bad that even we was so hungry we ask for check and left the place. So disappointed I use yo come yo this restaurant.

**Date of experience:** September 2019

👍 1 Thank Pinina5420



Tonya B

👍3 🍌2

★★★★★ Reviewed 4 days ago via mobile

### Lincoln road

It's right down the block from ocean drive I wanted a tattoo I found it on Lincoln road amazing spot empire tattoo they have little cafe restaurants and this is mostly where the club seen is

**Date of experience:** September 2019

👍 1 Thank Tonya B



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4

you can spend quite a bit of time there.

**Date of experience:** August 2019

Thank Culture4109



fduwe  
Sao Paulo, SP

127 23

5

Reviewed August 12, 2019 via mobile

### Lot of Tourist Traps

Nice place to walk but beware of the restaurants. A lot of them are tourist traps. If you want a really good food, you can find no further that a fee blocks, like Lincoln Road Food Court, coise to Macy's.

**Date of experience:** August 2019

Thank fduwe



JMalgo  
Matadepera, Spain

100 34

5

Reviewed August 10, 2019 via mobile

### Not what I expected

This walking street is full of restaurants and shops but I was expecting something more special. No different shops just regular brands you can find every where. The restaurants are incredibly expensive for what they offer .. for sure there are nicer places to be visited in Miami.

[Show less](#)

**Date of experience:** August 2019

[Ask JMalgo about Lincoln Road](#)

1 Thank JMalgo

*This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.*



RJames1950  
Glen Mills,  
Pennsylvania

115 25

5

Reviewed August 9, 2019 via mobile

### Must See?

The reviews are pretty much on point. Open air mall with all of the usual stores. The best part is the building and architecture

**Date of experience:** August 2019

Thank RJames1950

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Sentient M

77 88

tourists and the local men. The only affordable stores that I have seen are Super Dry and Macy's. Everything else is \$500 sweaters and \$150 tee-shirts and \$300 jeans.

**Date of experience:** April 2019

Thank Sentient M



HermanG170  
New York City, New York

182 65



Reviewed April 3, 2019 via mobile

## Lost its touch

Years ago Lincoln road had a great stores , today it has become a mass market mall with no individuality.

The same applies to the restaurants where everybody just tries to grab you to sit down. Very unfortunate that the chic and hype are gone and it became a mass tourist destination.

Show less

**Date of experience:** April 2019

See all 5 reviews by HermanG170 for Miami Beach

Ask HermanG170 about Lincoln Road

Thank HermanG170

*This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.*



Tjokrosaputro  
Jakarta, Indonesia

144 39



Reviewed March 27, 2019

## Poor Condition

It is the mall to be in the world famous South Beach, it is supposed to be as top condition and quality as any other walking malls in the other parts of world. But I did not see it. It was poorly maintained (frankly speaking it was dirty), it didn't have the fancy stores or great windows to watch, the restaurants were mess.

The city or whoever responsible for the planning and operation better have some major work to lift the Lincoln Road up or Miami is not going to be on anyone's travel destination anymore.

Show less

**Date of experience:** July 2018

See all 3 reviews by Tjokrosaputro for Miami Beach

Ask Tjokrosaputro about Lincoln Road

Thank Tjokrosaputro



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Overview

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Q&A



Herbert M  
Rockport,  
Massachusetts

272 64

Reviewed March 5, 2019

## Tons of restaurants and limited shopping and galleries

We have been visiting Lincoln Road for over 30 years, when it was an artists area for galleries and shops with a few restaurants. Those were slowly replaced with more restaurants and more chain shops. Now there are even more restaurants, and a lot of shops selling eyeglasses and accessories. The art galleries are almost all gone. The old bookstore is still there. Lincoln Road is a nice place for a walk, and to stop for a meal or a drink. We stopped for coffee on a recent weekend visit and it is great place to people watch.

[Show less](#)

**Date of experience:** March 2019

[Ask Herbert M about Lincoln Road](#)

Thank Herbert M

*This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.*



mella230  
Helsinki, Finland

22 2

Reviewed March 4, 2019 via mobile

## Shopping street

Lots of shops and even more restaurants. Basic shopping street with nothing special. Restaurants had big terraces and those looked really inviting but we didn't try any.

**Date of experience:** February 2019

Thank mella230



ntc17c  
Portland, Oregon

21 5

Reviewed March 3, 2019 via mobile

## Don't waste your time

My wife was almost ran over by a skate boarder, which is supposed to be banned. Some of the restaurants harrass you to try & get you to come into their establishments, which always has the opposite effect on me. The part of Lincoln road closest to Collins avenue was really run down with weird people just hanging out. The street needs to be updated. It was kind of like your local mall, but with outdoor access. Actually our local mall here in Beaverton, OR is way nicer...

[Show less](#)

**Date of experience:** February 2019

[See all 4 reviews by ntc17c for Miami Beach](#)

[Ask ntc17c about Lincoln Road](#)



← See all things to do in Miami Beach

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Nearby

Q&A

11 12

Thank Glenn H



ozzydog1  
newton

45 41



Reviewed January 29, 2019

### Getting a little run down

I went years ago and it was nicer with better stores. It looks as though they just stopped caring. I needed to buy a bathing suit and some sandals. I found a Macy's near the convention center.

**Date of experience:** January 2019

Thank ozzydog1



photocpin  
Perrine, Florida

103 32



Reviewed January 29, 2019

### Lots of shops, but nothing unique.

Lots of shops and restaurants but there was nothing really unique here. Kinda like going to the mall. But some of the storefronts are cool because of the old buildings. I would not skip this area, it's worth a look but don't go out of... [More](#)

**Date of experience:** January 2019

Thank photocpin



Justin D  
Anchorage, Alaska

109 53



Reviewed January 28, 2019

### Found better shopping in a small town

Alot of beggars, old stores, weird/eclectic clothes, second rate/cheap discount clothing, and constant restaurant employees bugging you to eat at their place. It wasn't pleasant and it wasn't exciting. This place is maybe ok.

**Date of experience:** January 2019

Thank Justin D

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in south beach

nice walk

ocean drive

miami

91 - 100 of 1,032 reviews



ShanConf3477  
Joliet, Illinois

61 5



Reviewed October 15, 2018 via mobile

Ok

Great little shopping area, just wish they'd stop trying to nag you into buying things. Watch at the restaurants, they charge you for every drink you have, water included (\$5 for a glass of tap water), and they automatically add in tips without telling you.

**Date of experience:** October 2018

Thank ShanConf3477



JenniferP5511  
Brighton, Michigan

122 29



Reviewed October 14, 2018 via mobile

What happened?

We used to love walking and shopping here. What has happened to all the unique boutiques? The entire place feels very basic, rather empty and is full of homeless people begging for money. I can find the same shops at any mall back home and... [More](#)

**Date of experience:** October 2018

1 Thank JenniferP5511



547anonimo  
Italy

147 38



Reviewed October 6, 2018 via mobile

Walking in the SoBe

You mustn't say to have visit Miami if you don't walk in this Road. There are a lot of shops, bar and restaurant.



**Date of experience:** October 2018

Thank 547anonimo



Useful Funny Cool



**Ellie H.**  
La Grange, IL  
0 friends  
1 review

- Share review
- Embed review
- Compliment
- Send message
- Follow Ellie H.

★★★★★ 4/13/2016

The shops were good but the hawkers were very annoying. 2 to 3 in every block. Wouldn't return because of them.

Was this review ...?

Useful Funny Cool



**Jess J.**  
Palm Beach, FL  
0 friends  
31 reviews  
10 photos

★★★★★ 2/23/2016

1 check-in

Lincoln road is not what it used to be. It's full of street hustlers who are also the merchants. Pretty creepy. But guess what, if you are 60 years old, there are 3 shops, promising to make you look 25 in 5 minutes, each one as the same unoriginal line "are you married or are you happy" but they are so generous because they all offer their \$8000 to \$2800 miracle creams to you half price because it's your lucky day and YOU are so beautiful! Where's the barf bag?

4 people voted for this review

Useful 4 Funny Cool



**Julia M. D.**  
Hollywood Beach,  
Hollywood, FL  
👤 0 friends  
★ 2 reviews

★★★★★ 10/14/2018

First of all: the waitress doesn't speak any Portuguese but English. Music is Spanish!!!!  
The owner must be overseas or doesn't give a dam about it! Shame!!!

👤 Useful

😄 Funny

😎 Cool 1



**Ricky R.**  
Brandon, FL  
👤 0 friends  
★ 2 reviews

★★★★★ 9/2/2018

This is a ripoff. They trick you to go in with \$3 beers but then charge 25% tip automatically to make up for the discount. Poor service and cheap cuts of meat. A third of my meat was inedible, just fat and tendon. Heed the warnings and stay away from this place.

👤 Useful

😄 Funny

😎 Cool



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[View Menu](#)

**1 free glass of wine with any entree**  
[Send to your Phone](#)





**Janet C.**  
Eastchester, NY  
0 friends  
7 reviews

★★★★★ 3/27/2018

They tell you 20% discount and then charge full price. They added more than 20% gratuity. They took 45 minutes to serve one appetizer. Felt like we were scammed. Do not go here!

Useful 1

Funny

Cool



**Neeraj S.**  
Boulder, CO  
3 friends  
2 reviews

★★★★★ 3/19/2018

Offered discount to trick and then charged full price. Really slow service, inflated prices and auto charged gratuity.

Less than average food and week drinks.

Useful 1

Funny

Cool 1



**R.A.**  
Chicago, IL  
0 friends  
51 reviews

★★★★★ 3/19/2018

They lie to get you seated. The food isn't good. The steak was tough and the drinks were weak. Do not eat here.

Useful 2

Funny

Cool



**Kate H.**  
Manhattan, NY  
1 friend  
5 reviews

★★★★★ 12/22/2017

They clearly don't care if anyone comes back here again- it's a tourist trap, after all. Ordered the grilled Octopus which was over cooked--HARD and cold. salads were adequate, not particularly fresh but decent. On top of that they overcharged us on that dish, so we had to get a menu to point out what the price was supposed to be. They adjusted the check for us but we would have easily missed it if we weren't paying attention. Should have checked the reviews before walking by. Would not recommend or ever return.

Useful

Funny

Cool 1



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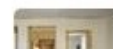
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**Elizabeth M. said** "Let me start off saying that my husband was upset because I hadn't suggested going..." [read more](#)



**Hotel Ocean**



**Lena S.**  
Savannah, GA  
1 friend  
10 reviews

[Share review](#)

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★★★★★ 7/2/2017

We came here just to order cocktails. First of all, we were convinced to come here because the hostess told us that we can buy a drink and get one free while we were walking by. This was not the case. We would have to buy one large specific drink to get the other free. And it was only applicable for the person who bought it. Secondly, after we still ordered drinks, we were asked if we wanted water, and we agreed. Turns out the water the waiter gave us was worth \$7.50. And we were not told this water was not free. The bill ended up being \$35 for just 2 drinks. In addition, the service is very slow too. We had to ask for the bill several times. The surrounding restaurants have a more bustling atmosphere, and this one is not worth the money with its service and courtesy.

Useful 2

Funny

Cool



**Comment from Wael C. of Boteco Copacabana**  
Business Owner

6/1/2018 - I am very sorry to hear that ,  
Please give us another chance we won't disappoint...  
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**Tru T.**  
Boston, MA  
153 friends  
21 reviews

★★★★★ 7/1/2017

Service here is terrible. We are watching our waiter dance inside while waiting on water.. it has been maybe 15 minutes.. not even water ! Worst service

Useful 3

Funny 1

Cool



**Comment from Wael C. of Boteco Copacabana**  
Business Owner

6/1/2018 - I am very sorry to hear that ,  
Please give us another chance we won't disappoint...  
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### Delivery Address

**Start Order**



[botecocopacabana.com](http://botecocopacabana.com)



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**Hotel Ocean**





**Ash K.**  
Grapevine, TX  
👤 0 friends  
📝 2 reviews

★★★★★ 3/8/2015

Horrible service and they added 18% tip on the bill for a party of two. Food took a long time and when they brought out the wrong food, the waiter blamed it on his poor English.



Useful



Funny



Cool



**Paul W.**  
Miami, FL  
👤 0 friends  
📝 2 reviews

★★★★★ 1/25/2015 - 🔄 Updated review

Already warned by previous yelp reviews we took the risk and sat down with an offer of buy one get one free drinks. Not worth it. Food is boring and low quality. Two attempts two bring out a medium cooked steak which came out beyond well done both times. Didn't take it off the bill. Instead they offered a carafe of sangria which turned out to be an overly sweet sugary wine and fruit that we could not stomach it after the first sip. To the credit of the manager he had the best of intentions. But I felt robbed when paying the over priced meal with tip automatically included. That could have been the end of the tourist trap experience.

I got up and walked off without my phone and realized only seconds after. Im lucky I did. It was then that I realized I was really being robbed when I saw the same sales guy pushing the restaurant onto passersby take my phone off the chair and look over his shoulder as he slipped it into his pants pocket and smoothly walked away from the table (away from the direction we walked off). Curious, I paused and waited to see his intentions before approaching. When it was clear to me he didn't have any good intentions, I promptly hurried towards him and tapped his shoulder from behind. He turned and to his surprise of seeing me, instantly started telling me he was going to find me to return it as he reached into his pocket to retrieve it. (Interesting that he didn't have his head up looking for us in the direction he saw us walk off or that he did not walk with it towards the manager inside the restaurant with it in his hand. )

Disgusted of the entire experience, I grabbed it from his hand and went back to join my group.

Dont fall victim to this place. Move along and keep your hands in your pockets while you do.

## Order Food

☒ Delivery ☐ Takeout

\$3.99+ fee • \$0 min • 40-50 mins

### Delivery Address

Enter delivery address

**Start Order**



[botecocopacabana.com](http://botecocopacabana.com)



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**Alejandro P.**  
South Miami, FL

👤 58 friends

★ 1 review

[Share review](#)

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10/21/2018

This place is absolutely horrible and honestly, I don't even know where to begin. First of all, there was a sign that promised a 50% discount for food, but when we went to sit down, one of the other waiters told us that it was actually a 25% discount. We told him about the sign, but he seemed to disregard it. Second of all, the food was terrible. Some of our orders were actually microwaved foods, and the presentations of them were just sad. We ordered the fish sticks with fries, and it got served as if a 5 year old had done it. Lastly, the service, the most important aspect of a restaurant, was atrocious. Not to mention, the waiter was rude, and didn't care about how we were treated. Instead of offering an apology and a solution to our dissatisfaction, he just told us that we can leave if we didn't like the food. ABSOLUTELY UNACCEPTABLE. I could honestly get better food and service at a McDonald's then this restaurant. I strongly recommend everyone who reads this to not come here, and we for sure will not be coming back here in the future.

👤 Useful 2

😄 Funny

😎 Cool



**Mitch R.**  
Atlanta, GA

👤 0 friends

★ 148 reviews



7/13/2018

They charge for water. Anyone who nickel and dimes you for water when they're a \$50 or so per person restaurant is just being cheap.

Wasn't impressed from the beginning, and gum on table.

👤 Useful 3

😄 Funny

😎 Cool



## Order Food

☒ Delivery ☐ Takeout

\$3.99+ fee • \$0 min • 30-40 mins

### Delivery Address

Enter delivery address

**Start Order**



[riostationgrill.net](http://riostationgrill.net)



(305) 397-8006



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**Outback Steakhouse**

★★★★★ 104 reviews





**Patt T.**  
Chicago, IL  
0 friends  
3 reviews

★★★★★ 12/29/2015

Sorry guys, I know the place was mobbed but we were on vacation and the misleading sign, bad service and mediocre but way overpriced food left a bad impression and I could never recommend a place like this. If you are too busy to take care of your customers, don't keep piling more and more in! We had walked all over and there seemed to be a preference for Italian food in the area! We finally decided to go for Italian even though it wasn't what we had in mind in South Beach! There was a sign out front offering specials for \$21 or \$25 and also pizza. They took us in to seat us immediately but that was where service ended. We sat for about 15 minutes. I would have left but my husband felt obligated to stick it out. When the waiter walked up, he was yelling at another staff member so you can imagine BLAH BLAH BLAH BLAH (and then to us) are you ready to order food? No drinks? No specials? He gave us a special menu and everything was \$35 - \$50 and up. Not quite as the sign out front read. We ordered drinks. It took another 10 minutes for them to arrive. Again, I thought we should just go but my husband said "we ordered the drinks already." Drinks came along with Mr. Crabass. What do you want to order? No mention of specials or suggestions. My husband asked about the ingredients on a pizza and only then was told "no pizza - no pizza tonight." We'd been there 40 minutes by then! I was all for being nice, ordering some appetizers and getting the hell out of there but husband felt obligated so we ordered. I asked about the portion size on the Chicken Parm (because I was staying in a hotel and had no where to keep leftovers so I didn't want a huge portion). He said "it is more than enough for you." WHAT?! Anyway, I ordered spaghetti and meatballs (playing safe) and hubby had chicken marsala. Both were mediocre at best and way over priced. While we were eating 3 different servers came over and tried to give us other people's orders. Staff and management yelling at each other and running back and forth made for a uncomfortable experience. When out plates were taken, our glasses were taken as well. No one asked if we would like another glass of wine or a desert or coffee -- just took everything away and then left us sit with nothing. We had to flag down waiter for check and were not too impressed that he added 18% to the check for himself. Skip this place for sure and save yourself some aggravation and dollars.

Useful

Funny

Cool



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**Piola - Miami Beach**

★★★★★ 153 reviews

📍 1.0 miles

**Janelle C. said** "Before going out this past fine Saturday night, we decided to meet up at a friends..." [read more](#)



**Idalia D.**  
Orlando, FL  
117 friends  
325 reviews  
71 photos  
Elite '2019

5/19/2015

1 check-in

I am ONLY giving this 1 star because I have no choice but I would much rather give it zero stars. My girlfriend and I decided to go out for a breakfast. First off the girl standing out front is all up in your face trying to get you to take a menu. We decided to give it a shot. WRONG choice! First off my mistake was not checking on Yelp first. After being seated in a crowded spot, I realize my mistake of not checking first. I saw the MANY bad reviews of unhappy customers. 1. Customer Service is horrible. 2. The waiters do not check up on you to see if you may need a refill of what ever it is you are drinking. We ordered the Breakfast Americano very simple 2 eggs over easy, 1 pancake, 1 sausage a few pieces of bacon and a few bits of potatoes. We ordered our food around 11:15am it was 11:30 and STILL no breakfast, several people that arrived before us received their food quicker! Finally a man comes up to us saying that their computer messed up and ask what we had ordered. At this point I was extremely upset because I was hungry and we had waited a long time, mind you it is SUPER hot out! I tell the guy I hope you are not JUST ordering our food! He said no, its ready it will be right out. so now its 12:00pm and STILL no breakfast!! I so wanted to walk out but my girlfriend wanted to wait because she was hungry. FINALLY around 12:15pm out breakfast comes out and the guy smiles and hands us our wrong food, so I switch with my girl and the waiter ask if we are all set. I was so mad I told him LOOK we waited such a long time its actually lunch time!!!! PLEASE this is uncalled for and very bad customer service!! He then said I will talk with the owner see if we can give you something off for this long wait. He then comes back out and tells us he will comp us 50%. Mind you I am still upset because it was already lunch time and I did not want breakfast anymore! Needless to say we ate it. Another waiter comes by our table and ask us if we wanted the other plate of food that they had made for us because it was wrong... I looked at him and said NO! He walks away looking defeated. Ok so then the bills comes out FULL price! I call the waiter and just hand him the bill, he says oh I am sorry let me go fix it. Here I am I can see him and the other waiter by the register arguing about us being comp! I think the other guy expected the comp tp be the wrong plate of food! So it takes them yet another 20 minutes just to bring me the correct bill!! I paid and walk away! I left no TIP, here a tip please get your crap together and get your orders straight and if you mess up, clear up the mess don't make your customers wait! Especially when you charge so much! The food was meh could have been better and the coffee had coffee grounds in it! YUCK! NEVER AGAIN! Ver y bad experience!

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153 reviews

1.0 miles

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**CARY k.**  
Fort Lauderdale, FL  
24 friends  
3 reviews

7/30/2011

tourist trap front end guy on the street hooks you in with his bs, drinks are weak and i ordered grey goose and got house, i know i am in the business. also the food sucks better at olive garden, which i dont like either. dont get fooled there are better choices on lincoln road.

Useful

Funny

Cool



**Oscar S.**  
Silver Spring, MD  
42 friends  
16 reviews

2/26/2011

TOURIST TRAP. AVOID AT ALL COSTS!

On our one night in Miami Beach, after a wonderful week in the Keys, we were taken in by this very nice Italian restaurant with outdoor seating. I only saw the horrible manager that everyone has been talking about for a second, luckily, but he definitely matches the description the other reviewers gave - brusque and pushy.

Anyway, I was there with my wife and 2 young kids. A nice waiter (yes, they are all men) came by and talked up the margarita special relentlessly, so my wife and I each ordered one. We also ordered food: I was very pleased to see spaghetti carbonara (my favorite) on the menu. My wife got shrimp, and we ordered some chicken tenders and a pizza for the kiddos.

That was pretty much the last time we saw our waiter.

As soon as I ordered the margaritas, I knew I had been taken. I checked the drink menu and there was no price listed. The margaritas came in giant bowls - enough for several people, and not appropriate for parents with young kids in tow. At that point, I thought the margarita might run us \$15 a pop - I felt that the waiter should have warned us about the size and mentally docked him a few points on the tip.

The food was good. I'm Italian, and the carbonara was authentic and the thin crust pizza was delicious. No complaints on the food.

Between the two of us, we managed to finish one margarita. They weren't very good. It took FOREVER to get the waiter's attention so that he could bring us the check. Strike Two.

When the bill came, my eyes went right to the drinks. The margaritas were \$25 each! I chalked it up to being at a tourist trap... until I got down to the bottom of the check.



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1.0 miles

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S. M.

Elkton, MD

👤 1 friend

📝 11 reviews

★★★★☆ 6/5/2015

We were drawn in by a gentleman out front of this restaurant hawking for customers to try their food. He pointed to a sign with their daily specials, and gave us a card with a deal of either 25% off the meal OR two drinks for the price of one. We are not cheap, but we thought we'd give it a try. It was dinner time. The specials were a rack of ribs or a Steak Dinner. My husband ordered the ribs, and I ordered the steak. As the waiter started to quickly walk away, I asked about sides, and indicated I wanted a salad. Still walking away, he turned and said the rib dinner comes with fries, and the steak comes with fries and a salad. I'm not crazy about french fries, but these fries were pitiful. They were thin shoe-string fries similar to what you think of in children's bags of dehydrated fries in the potato chip isle at the store -- and the small salad was sort of dumped on the same plate alongside the steak -- strange. This place is right in Lincoln Road Mall, so it is a great spot for watching people pass by in some of their outrageous outfits.

The food was alright, BUT our waiter rarely checked on us. In fact, we had to ask for our check. When we got it, we reminded the waiter that we wanted to take advantage of the 25% discount. He almost frowned and said that the discount applied only to regularly priced meals, not the specials. Really? We thought OK, so be it. As he gave us the bill, he told us that the "tip was not included." My husband was paying by credit card, so we took a quick look at the bill to figure out the 20% tip. We had ordered extra drinks, but the bill still looked just a bit higher, and it had hand writing on it. In print, the check said something to the effect: "18% gratuity not included." Then we noticed the Printed Total, under which the waiter had written in the tip amount. Added it to the bill, Then wrote the NEW TOTAL! HUH? Like I said, we are not cheap. WE ALWAYS TIP WAIT STAFF about 20%, but we were surprised and a little put out that he had already added the tip in his hand writing but said it was not included. Were we expected to pay another 20% of what had already been added to the bill? LOL! This was such a turnoff! Average to Decent restaurant, but we won't go back.

💡 Useful 1

😄 Funny

😎 Cool



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📍 1.0 miles

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**Naif N.**

Houston, TX

4 friends

34 reviews

★ ★ ★ ★ ★ 8/16/2013

This is one of those restaurants where the owner/manager will drag you to the trap selling you talk not food. I arrived to meet family and found the manager selling his talk saying that his place serves the ONLY real Neapolitan pizza in Florida with both thumbs up :) and how the chef came from Positano to make pizza in Miami

The waiter came with worst attitude ever treating us like we have never eaten in a restaurant before but was doing his job to be fair. Took orders and brought them later to the table with a fake Italian accent explaining which pizza is which.

Very mediocre pizza and you can find better quality at Domino's or Pizza Hut without all the italian theatrical show to drag you into the restaurant

save your money

Useful 1

Funny 1

Cool



**Seyna B.**

Atlanta, GA

8 friends

28 reviews

3 photos

★ ★ ★ ★ ★ 3/25/2013

Typical tourist trap place. Servers are very nice but can't make up for slow service and kitchen and sub-par food.

Useful

Funny

Cool



**Michel L.**

Hialeah, FL

15 friends

5 reviews

2 photos

★ ★ ★ ★ ★ 4/22/2012

Last time I went there, the price was increased drastically and the size food was reduced. I used to go frequently but now is too expensive. they lost me as a customer.

Useful

Funny

Cool



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**Doug H.**  
Presque Isle, ME  
👤 104 friends  
★ 145 reviews  
📷 722 photos  
Elite '2019

★★★★☆ 2/14/2019

📷 5 photos 🕒 1 check-in

Mixed review - the servers are VERY aggressive about getting you in here - but this is a pretty touristy area to begin with.

The food was very good - the service was just Ok.



[See all photos from Doug H. for Cantinetta](#)

👤 Useful

😄 Funny

😎 Cool



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“Avoid”



Review of Aura Restaurant



76 photos

## Aura Restaurant

613 Lincoln Rd, Miami Beach, FL 33139-2915 (City Center)

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Ranked #574 of 1,302 Restaurants in Miami Beach

412 Reviews

Price range: \$35 - \$35

Cuisines: American, African, Mediterranean, Middle Eastern

More restaurant details



hannahmF2219UC  
Perth, United Kingdom

3 7



Reviewed February 12, 2018 via mobile

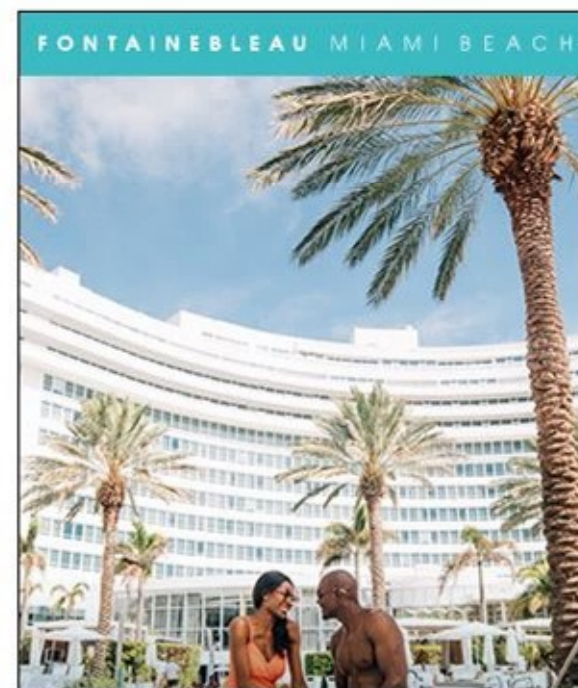
### Avoid

If I could give this restaurant a zero star I would. Me and my partner were lured in by one of the girls standing outside after being promised discount on cocktails.. which I was sure had minimal alcohol in them ... when we asked for the bill it came at full price, I then reminded the member of staff we were told we would have discount who accused me of lying .. he went and got his manager who couldn't be any more rude telling me I 'obviously couldn't read as the prices are clearly stated' we did eventually get our discount but this was purely because we were sitting outside and customers were looking and hearing what was being said .. horrible place horrible staff and ruined the last night of our holiday.

**Date of visit:** September 2017

Ask hannahmF2219UC about Aura Restaurant

3 Thank hannahmF2219UC





76 photos

## Aura Restaurant

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More restaurant details



168migm  
Miami, Florida  
4 4

Reviewed August 12, 2017

### Dishonest People, Rude Supervisor, Food no so great !! Avoid !!!

we went for my birthday to this restaurant, we passes in front of the restaurant and the hostess told us any drinks 2 for 1, and food 25% discount...we stay for the drinks then we decided to eat the food and we stay. restaurant is very expensive even in south beach standards but with the 25% discount was better. At our surprise when we received the check to pay, we don't see the drink discount instead of 25 dollars it was 50 dollars, we ask for the manager and a very very rude guy came with very russian or eastern european accent came and he said just small drinks were in the offer, we asked for a medium size, we explain we were not informed about the size....they guy even tolds us that if we don't pay they will call the police,...CAN YOU IMAGINE THAT !!! WE LIVE IN FLORIDA for almost 20 years and first time somebody told us that and we were there with my 7 years daughter !!, finally after a big discussion they remove the double charge, but the damage was done they ruined our night !!! food was nothing to die for..!! AVOID !!! south beach has tons of better restaurants, with nicer people.

Date of visit: August 2017

Value

Service  
Food

Ask 168migm about Aura Restaurant

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# "Rip off"



Review of Aura Restaurant



76 photos

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412 Reviews

Price range: \$35 - \$35

Cuisines: American, African, Mediterranean, Middle Eastern

More restaurant details



GordonHarris  
Oswestry,  
United  
Kingdom

6 6



Reviewed March 26, 2017 via mobile

## Rip off

Visited on the promise of 20% off main and buy one get second free on regular cocktails ordered guin and tonic vodka and coke to find out when bill presented they were not included at \$16 a drink we feel ripped off and would advise others to avoid drinking there food was ok though

**Date of visit:** March 2017

Ask GordonHarris about Aura Restaurant

4 Thank GordonHarris

*This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.*



# "Never again"

Review of Aura Restaurant



76 photos

## Aura Restaurant

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412 Reviews

Price range: \$35 - \$35

Cuisines: American, African, Mediterranean, Middle Eastern

More restaurant details



Tarmo H

1 4

Reviewed March 10, 2017

## Never again

They "fish" me in with 25% discount. When check comes, there was not discount at all, after asking they give discount only one meal of five.

**Date of visit:** March 2017

Value

Service  
Food

Ask Tarmo H about Aura Restaurant

4 Thank Tarmo H

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# "Total rip off watch out"

Review of Aura Restaurant



76 photos

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412 Reviews

Price range: \$35 - \$35

Cuisines: American, African, Mediterranean, Middle Eastern

More restaurant details



Rachael C  
Meriden,  
United  
Kingdom

31 13

Reviewed February 16, 2016

## Total rip off watch out

The restaurant is on lincon road in South beach. They lure you in by telling you they have 30% off every meal.

Looked very nice and menu looked appetising. Food was average but when the bill arrived it was for \$163 for one steak, one starter, one pizza and one spaghetti. I queried the bill as this was astronomical, the server had not taken the 30% off. When I paid he had added and extra \$40 as a gratuity. I explained that there was no way I was paying \$40 tip, he became upset and stated that I had to tip. Just watch out as I wonder how many unsuspecting people don't check the bills.

Date of visit: February 2016

Value

Service  
Food

Ask Rachael C about Aura Restaurant

3 Thank Rachael C

This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC.



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3,601 Reviews  
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76 photos

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412 Reviews

Price range: \$35 - \$35

Cuisines: American, African, Mediterranean, Middle Eastern

More restaurant details



annette s  
Jersey, United Kingdom

70 39



Reviewed April 19, 2016

### Keep walking!!!

As in most restaurants in Miami, there is always someone trying to entice you in with "special offers" etc... Etc... And we fell for it. The maitre D stopped us and told us about his amazing restaurant and to be careful with all the offers on the Mall as so many restaurants we're likely to con us with their special offers. He failed to mention that he was one of them. His cocktails were 2 for 1 and there was a 20% discount off food. We noticed steak and lobster at \$14 which we thought was a great price. So we decided to eat here. When I asked about the steak/lobster meal I was told it was either half a lobster or a 6oz steak. Not quite the same as what was being advertised. If we wanted to share a plate of both steak and lobster the cost was \$72!!!! Everything on the menu was expensive. We only had one course each. My husband had chicken Marsala with mushroom sauce, mashed potato and veg. The veg were raw, cold and inedible. I had lobster ravioli. Luckily I wasn't hungry as there were 5 pieces of ravioli - cost \$26. So a mediocre piece of chicken, ravioli, one glass of wine and glass of water - just under \$80!!!! The service was Excellent until we were seated. After they had got our order, they weren't in the least bit interested. They also had the audacity to charge us 18% service. This place is terrible and a total rip off. Keep walking down the street and give this one a miss.

Date of visit: April 2016



Value



Service  
Food

Ask annette s about Aura Restaurant



# Tapelia Spanish Cuisine

551 Lincoln Rd, Miami Beach, FL

 Write a review

3.7  864 reviews 

Sort by: Most relevant ▼



**Vero Sel**

**Local Guide** · 82 reviews · 178 photos

 a month ago

Very good place for dinner1344454..resto, bar,food was great na they took care of us..the only thing I didn't like was two guys smoking habanos near us.. and waitress refuses tontell them to quit for a bit..



**Roberto Costa**

10 reviews

 4 months ago

The restaurant is a lie. They start saying that you have a free drink. at the end, the bill charges for the drink, include an additional tax and still include the tip of 18%. the client is hostage to them. the manager, named Henry, is a liar, rude and unpolite person. He claims that the system is not allowed to make changes on the bill. They didn't fix my bill and I had To pay more than the correct price. I didn't call the police because I don't know how it works on Miami. There are many other of restaurant in Miami. Run away from this The worst experience of my trip.



**mickus**

3 reviews

 a month ago

Food was good and the service was nice. A little expensive though.




**gary curtis**

147 reviews · 7 photos

# Tapelia Spanish Cuisine

551 Lincoln Rd, Miami Beach, FL

 Write a review

3.7  864 reviews 

Sort by: Most relevant ▼



Jc L

Local Guide · 248 reviews · 863 photos

 a year ago

Loved the food here, very friendly fast helpful staff!!

 Like



Mckenzie Taylor

6 reviews

 2 years ago

Absolutely terrible experience. I ate here with a group of 7 people. We got lured in because the hostess told us we would get a free round of drinks. We did get free drinks but that didn't make up for laughable service. It took about 40 minutes to get our entrees and then they forgot to bring one out. Our friend wanted us to go ahead and eat while she waited for hers and the waiter never brought her food. It had been so long she just told them to cancel it. He didn't offer to bring it out anyways for free or even say sorry. After that he completely ignored our table for a good hour. We never had our waters refilled either. We even spoke with the manager about the service and he didn't do a single thing. We waited another 40 minutes just to get boxes and a check. Do not waste a single dollar here. The service is non-existent and the food is nothing to write home about.

 2



Jasmine Thomas

2 reviews · 1 photo

 2 years ago

We had ordered appetizer and main dish and the same time and were waiting for the appetizer for 30 minutes, I had to get up to ask where the food was because our waiter hadn't been by that whole time. 30 minutes for a cold appetizer. The main arrived maybe another 10 minutes after that and was like warm. After all that time my food should be HOT. Overall not worth the price.

 4



# Tapelia Spanish Cuisine

551 Lincoln Rd, Miami Beach, FL

 Write a review

3.7  864 reviews 

Sort by: Most relevant ▼

 Like



**Simone C**

5 reviews

 6 months ago

Average food and overpriced

 Like



**Andrea Perricone**

5 reviews

 a year ago

This is a terrible place: terrible food.... Terrible service.... Terrible everything! Don't come here ever.

 1



**Emanuele Sigismondi**

**Local Guide** · 165 reviews · 722 photos

 2 years ago

First we decided to stay there because of the happy hour suggestion from the waitress. But as soon as we get seated the waiter tell us that the drinks included are different from what she told us. It's raining heavily so we stay anyway and we order a couple of beers and a tapas plate to share.

Food comes quickly but it's nothing to remember, very plain, boring.

The waiter came again saying he was wrong with the happy hour and that we could actually get a cocktail for a cheaper price. We say thanks we'll think about it but after 5 minutes he come back with a Pinacolada we didn't order. He's trying to be nice, so we don't complain.

He then disappeared for a long time without coming with a cheque. Had to get inside to fetch him and the bill was amazingly over 35 bucks for 3 drinks in happy our (one of which we didn't order) and a shared appetizer.



# Tapelia Spanish Cuisine

551 Lincoln Rd, Miami Beach, FL

 Write a review

3.7  864 reviews 

Sort by: Most relevant ▼

 Like



**Belly G**

**Local Guide** · 335 reviews · 2,333 photos

 a year ago

My friend and I were walking down the strip and got flagged down by one of their staff trying to get us to dine here (most, if not all of the restaurants on the strip do this). We were kind of hungry, so we decided to sit down and eat.

We were asked if we preferred to dine inside or outside. Since the weather was super nice, we decided to sit outside so we could enjoy the weather and to watch the passerby as well.

After sitting a while, finally our waiter came out. We placed our order and then he went inside to place the order. Food took a really long time to prepare and while we were waiting, I saw our waiter keep coming in and out to check other tables, but never ours. Not a quick stop to update us on the status of our order or anything.


After the food came out (brought out by someone else), we just started eating. And for whatever reason, our original waiter just never came back to check on us and we had to call on a nearby waitress to ask for anything. She would be the one helping us through the rest of our dining experience.

To keep this short, the food was okay. My flatbread was pretty good and the portion was big so that was a plus. But other than that, service was severely lacking and it took too long for them to prep the food. Next time I'm in Miami Beach, I will for sure avoid this place. Just not worth it, especially with plenty of other restaurants to choose.



# Tapelia Spanish Cuisine

551 Lincoln Rd, Miami Beach, FL

 Write a review

3.7  864 reviews 

Sort by: Most relevant ▼

Love the music and the PAELLA!!!♥♥♥♥♥

 Like



**Janet Zuniga**

2 reviews

 2 years ago

Horrible experience. Totally ruined my mood. They lured us with the happy hour but the service sucked. Took an hour and a half to get our appetizers. After they brought my order we waited another thirty minutes for my bffs order. And the only reason she got her order was because we asked them that we were still waiting on the empanadas. We felt rushed couldn't even enjoy our food. We should have checked the reviews first. Total waste of money!

 3



**Manuel Perez-Leiva**

**Local Guide** · 115 reviews · 19 photos

 a year ago

Authentic Spanish food with great sangria, and outdoor seating on Lincoln Road. Great paella and, even though it's not on the menu, ask for a single serving for one.

 Like



**Poohpalove Xiong**

4 reviews

 a year ago

We waited 30 minutes for our food. Plus manager was rude. We asked for clarification, only to get an attitude !!!!

 Like





# Rio Station Grill

613 Lincoln Rd, Miami Beach, FL

 Write a review

3.1  323 reviews 

Sort by: Most relevant ▼

 Like



**Annia Martinez**

3 reviews

 a year ago

RIPOFF ALERT! Be aware of servers specifically Maja waitress who seems very nice at the beginning but she is tricking you, told by the manager, who has no manners and the worst customer service ever. They tricked us to buy drinks 2 for 1 that ended up being gigantic margaritas for \$50 when we clearly said we wanted just the classic drinks. The manager called the cops on us because we refuse to pay such of ripoff. They ended up giving us a ridiculous discount. Don't let this happen to you and fight hard like we did, not for the money, but for your dignity and the hope to bring to Miami Beach again the positive summer relaxing vibe it should be and not the feeling of being rip off on every corner.

 5



**Renato Camacho**

2 reviews

 7 months ago

My wife and I were used to come to this restaurant every time we come to Miami, since maybe 4 years ago to eat some Brazilian food and miss home a little less (We are Brazilians).

Last time we went the menu changed, it's now just another American restaurant like many others.

The food was just ok for my wife and my ny strip was basically fat, I ate less than half.

One fillet mignon and one ny strip with fries and a salad for about \$100. No drinks.

Also, watch out, they charge a service fee, they usually add it in Brazil but it's already the tip.

The waiter will give you the cars machine at the tip screen, just in case, but it's already there

I think now it just another tourist trap at lincoln road.

Better places to go out there.

 Like

# Rio Station Grill

613 Lincoln Rd, Miami Beach, FL

 Write a review

3.1  323 reviews 

Sort by: Most relevant ▼

 Like



**Agustin Tome LLC**

**Local Guide** · 12 reviews · 2 photos

 a year ago

Too bad there is not a zero star for this review. This place was awful. The steak tasted like cardboard. You could tell it came straight out of a frozen box. Service was horrible and added an 18% charge to your ticket. They even charged for tap water. Definitely a tourist trap. This is a place you will never go back for a second chance.

 3



**Matthew Hurley**

2 reviews

 a year ago

This place is terrible. We specifically came because they advertised happy hour food specials and drinks between 4pm and 7pm. We arrived at 6pm and after ordering drinks, were told that they decided not to do any food specials for happy hour. The manager didn't care we were upset. Terrible service overall. Will never return.

 4



**danielle fox**

2 reviews


 a year ago

Food was great. Service freindly and accommodating. Server was amazing beautiful(Thayane), very nice lunch experience. Mimosas were GREAT.

 Like

# Rio Station Grill

613 Lincoln Rd, Miami Beach, FL

 Write a review

3.1 ★★☆☆☆ 323 reviews ?

Sort by: Most relevant ▼

readdress good practice with them. See you next time! - Pedro I. Owner



**the1grassyknoll**

2 reviews

★☆☆☆☆ 2 years ago

This Restaurant is a rip-off. First they hustle customers by telling them what they want to hear to get them in the door, I asked if they had a happy hour and they looked confused and then said yes, I asked what the happy hour specials were from our waiter and he looked really confused and then made something up right there on the spot which he said was full price for a bigger drink. I ordered the Picanha which is supposed to be a Sirloin Cap cut of meat, they gave me a skirt steak instead and tried calling it Picanha. The mashed potatoes had no flavor whatsoever, no garlic, no butter, nothing and the beans were the same way with no flavoring added. My wife ordered the ribs and they were dry, which is a sign that they cook them on Monday and serve them all week. My wife ordered steamed broccoli with her meal and it never came. At the end my wife and I waited and waited for the check which never came, then I went to the host and asked if we had to pay there and they took me into the inside of the restaurant where the waiter just ran the check without giving me an itemized receipt prior to my signing it. While we waited for the receipt to sign I tipped our waiter cash out of courtesy and so I could get out of there as quickly as possible only to find out when looking at the receipt that he handed me after I tipped him that he had already charged me a gratuity. WORST FOOD IN MIAMI.

 Like

**Response from the owner** 2 years ago

I apologize that your experience with us wasn't as stellar as it should have been. We cook all of our food to be as delicious and as authentic as possible, so I'm disappointed to hear yours wasn't. I'm going to check in with the staff, both ... [More](#)



**Carlos Santiago**

4 reviews · 3 photos


★☆☆☆☆ a year ago

A lot of servers but no one pays attention to customers. Worst place I've been on Lincoln Road.



# Boteco Copacabana

437 Española Way, Miami Beach, FL

 Write a review

3.1  440 reviews 

Sort by: Most relevant ▼

bottle of beer. Tourist trap! Very likely these 5star reviews are from staff or friends.

 4



**Jose Acosta**

6 reviews · 1 photo

 3 years ago

This place is amazing, Lana was super helpful and attentive. She did a really good job we came to this place twice and looking forward to come back in our next trip to south beach. The food is great and the environment very enjoyable. I'm really pleased with the service. Good job guys A+.

 Like



**Marianna Ponzo**

1 review

 a year ago

I love this place, the atmosphere, the food, the service, everything is amazing. I usually don't post about restaurants but this place it's amazing  
I highly recommended

 Like



**neeraj sharma**

**Local Guide** · 2 reviews · 103 photos


 8 months ago

Bad experience.

Offered discount to trick us and then charged full price.  
Really slow service, inflated prices and auto charged gratuity.  
Less than average food and weak drinks.

# Boteco Copacabana

437 Española Way, Miami Beach, FL

 Write a review

3.1  440 reviews 

Sort by: Most relevant ▼



**Yessenia Barbosa**

2 reviews

 a year ago

Had to put the 1 star in order to write the review but if it was up to me it would be 0 stars. First of all this is the first time I review anything so that should say something as to how terrible this place is. I'm visiting Miami and I go to this place because I had been craving this pastry. The person who greets us is friendly the waiter is friendly and serves us our water. When I take a sip of the water it taste like straight BLEACH. Told my husband to tell them there was bleach in our cups and I go and wash my mouth in the bathroom. When I come back I have a new glass of water. But I told them I'd like a bottle of water instead. they come out with a glass bottle of water and fill these new cups up with water so I drink it and everything is fine. When I get the check I'm being charged for the water bottle which is \$7.50 I ask why and she said because I asked for water, and I said yes because mine had bleach and she began to have an attitude and say she gave me a another cup but I did not want it. And I told her because I did not trust the cups or their water and asked if I could speak to her manager. She went on to tell her manager that's we didn't want to pay for the water so her manager came by and I said that my water had bleach in it. He said yes and that they gave me a new cup. And that I chose a water bottle... we went back and forth about the bleach water and he gave me a bunch of excuses one being that they don't control what's in the tap water that it comes from the City of Miami... we had enough of the excuses and asked for his name and card. He went OFF saying we were threatening him and that we were being a "smart ass" because we asked for his name and that we were going leave a review (no one said anything about leaving a review). I'm sitting here in complete disbelief that a manager is talking to his customers in this matter. I work in the resturant industry and I've never seen this type of behavior all because they were blaming me for choosing to drink from a bottle of water instead a cup of water that could have bleach in it again. In all honesty they just did not want to comp out \$7.50. He even threw the check on our table. These people seriously have an attitude problem. It was unbelievable... the manager should be embarrassed because he acted was way out of character for a manager of a buisness and so inappropriate. I'm glad there weren't any other customers around to see how he was speaking to us because that would of made him look even worse. and honestly he should not even be a manager if he's going to curse at his clients. Also the food is expensive for no reason. You should just go to Fogo de Chão an actual Brazilian steakhouse and have EXECPTIONAL customer service there and AMAZING food!

# Boteco Copacabana

437 Española Way, Miami Beach, FL

 Write a review

3.1  440 reviews 

Sort by: Most relevant ▼



**Gabriel Cuesta**

Local Guide · 16 reviews · 103 photos

 3 years ago

Amazing place, excellent food! Wael, Barbara and all the staff are very nice people.

 Like



**sal nostik**

3 reviews

 4 years ago

They pester and drag you in off the street with the promise of a free drink with your dinner. However, when you receive the bill, the drinks are NOT free. (In fact, a cheap rail vodka drink, in a juice size glass, is \$13.00, btw.) When you bring this issue to their attention, they fight you like crazy, cause a scene, trying to intimidate you. We paid for what we owed, (The food) and left. The waiter stalks us with his cell phone and has the police stop us to pay for the drinks, about six blocks away. The cops require us to whip-out the cash and hand it over to the waiter, after shining their flashlights in our faces. You would think it was Bonnie and Clyde's last stand, rather than two law abiding citizens, breathing life into the place. They have a picture and description of fresh sushi-grade tuna on the menu, as part of a salad. When you get the salad, it is canned tuna! HA! And you should see the kitchen area. There are surly more roaches there than fish in the sea.

These guys, I have learned, have quite the reputation. I have been told this is far from being a unique incident. They have "ladies night" in which your female companion drinks for free. When you get the bill, the drinks are anything but free. It is a restaurant like this that gives Miami a bad reputation. If they were a legitimate restaurant, they wouldn't have to resort to this.

 2



**Daniel Buntic**

4 reviews





# Cantinetta

607 Lincoln Rd, Miami Beach, FL

 Write a review

2.9  159 reviews 

Sort by: Most relevant ▼



**Local Guide** · 116 reviews · 1,904 photos

 a month ago - 

Enjoyed our food and good service. Recommend



 Like

**Response from the owner** a month ago

Mike,

Thank you for the 5 stars, we hope to see you again. ... [More](#)



**Santiago Alonso**

**Local Guide** · 20 reviews · 336 photos

 4 months ago

Average service and they deceive customers to believe they are getting a discount.

I was offered a 20% discount on my lunch and...after waiting 40 minutes for two plates of pasta (something that shouldn't take more than 15 min to make) I was charged 20% service fee without my consent. The waiter told me it was a restaurant fee and the additional tip was actually the server tip (an additional 3%)

They will also charge a 7% Florida tax fee and a 2% resort fee - which is BS.

so...20% discount on the food and a mandatory 20% service fee. VERY DISSAPOINTING...I suggest you eat elsewhere.

# Cantinetta

607 Lincoln Rd, Miami Beach, FL

 Write a review

2.9  159 reviews 

Sort by: Most relevant ▼

 LIVE



**Sarah**

2 reviews

 7 months ago

Slow and bad service. Had to wait a long time for food. Food is ok, but not worth the money. They charge a lot for service

 Like



**Hakan**

2 reviews

 9 months ago

I d give 0 point if i could. They told us there is 25% discount. On the check there was no discount. When i ask , she replied except pizzas but she didnt say it before. They are fraud. Never eat there

 Like



**Matias Manzo**

4 reviews

 10 months ago

The food is good, but, in the street, a blond woman tell you that they offer a 50% off and then, when you are in the table and ask to the waiter about it, he said that is a 20% off... Cantinetta infame.

 Like



**Erika Rodriguez**

**Local Guide** · 11 reviews · 12 photos

 11 months ago

Great service! The wood oven pizza is delicious and we got live entertainment from a group of dancers



**Lissa Franklin** It's just as bad as the people in the mall selling skincare products, and worse because you get tricked and realize once it's too late- I ate at a place during the super bowl pre-show when we walked over waiting for DMB to come on, saw a sign for paell... [See More](#)



[Like](#) · [Reply](#) · [Message](#) · 3d



**Elizabeth Ring** Lissa Franklin woo hoo DMB!!!  
[#eatdrinkandbemerry](#)

[Like](#) · [Reply](#) · [Message](#) · 3d



Write a reply...



**Patricia Mendoza** Miami beach is a rip-off with the 18%.

[Like](#) · [Reply](#) · [Message](#) · 3d



**Raymond Rigazio** I usually tip 20-30% , if you aren't going to pay the hardworking people that bust their asses serving you, then stay at home! The Auto Grat is used world wide, for cheep ass people that don't tip their servers!



[Like](#) · [Reply](#) · [Message](#) · 3d



Write a reply...



**Andrew P Plotkin** Yes. Annoying.

[Like](#) · [Reply](#) · [Message](#) · 3d



**Zaida Eliezet Oropeza** It's so annoying!!!! 🗨️

[Like](#) · [Reply](#) · [Message](#) · 3d



**Jinger Santos** Enforce a loud noise ordinance or regulations on misleading specials & signs make tourists aware of the tax & gratuity if automatically included, or maybe required to not be within the public right of way - is more realistic expectations vs.





   54

126 Comments 14 Shares

 Like

 Comment

 Share



Most Relevant ▼



Write a comment...



**Tanya Katzoff Bhatt** How much time do you have? Most recently in August with friends visiting from Hawaii, we walked the length of Lincoln Rd after dinner. We were accosted so many times by

entire experience has become so unpleasant. Please do whatever you can to ban this practice, and then enforce the ban! NO ONE likes it.



Like · Reply · 1w

↪ 4 Replies

**Meg Stookey** I avoid walking down the streets where restaurants solicit. They might be some of the most beautiful streets in Miami but I can't stand being bothered the entire way.



Like · Reply · 1w

↪ 1 Reply

**Maureen Nez** We live 2 blocks from Lincoln and often avoid it because of this. The Forever Flawless hawkers are particularly aggressive as well. Would love to see this happen on both Lincoln and Espanola Way. These sales tactics make our city seem unenviting and tacky. Another area of consideration is the loudness of music restaurants play outside. We used to brunch at Sushi Samba every weekend but stopped because the 7 Spices restaurant next door blasts loud music all day and night.



Like · Reply · 1w

↪ 2 Replies

**Christian Wells** I used to love Lincoln Road, but I've come to dread walking down it, because I get hassled as I walk east, and hassled again as I come back west. This practice is a tacky annoyance for anyone- residents and tourists alike- who encounters it, and banning it would be the best thing city government could do.



Like · Reply · 1w · Edited

**Ani Dávalos** Just yesterday I was harassed by every restaurant on





**Logan Fazio** I understand the concept of restaurants and menus. If I am hungry, I know what to do, where to look, who to talk to. If I'm taking a walk on Lincoln road or ocean drive, the last thing I want to do is say "no thank you" repeatedly with a fake smile to people constantly invading my space. Unfortunately, it is necessary. It should stop.

Like · Reply · 1w · Edited



**Deb Emerson** It's so annoying! You have to be rude to get them to leave you alone. I know it's their job but if someone says "no thank you." please stop and quit following us and continuing waving packets, samples, menus in our face! Would love it if there was a ban on this 👍

Like · Reply · 1w



↳ 2 Replies



**Corey Weiner** Yes! Ocean Drive and Lincoln Rd have been suffering from this carnival for years. The ambience is killed with the constant sales pitches of where to eat and what to buy. I'd love to be able to relax in Miami Beach but it's impossible.

Like · Reply · 1w



**Bruce Halpryn** It makes me not even want to walk down or shop on Lincoln Rd. It makes the whole place feel cheap and crass. What kind of impression is this leaving on tourists? If I want to look at the menu I will, otherwise I don't need to be accosted every 20 feet.

Like · Reply · 1w



↳ 1 Reply

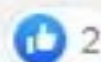


**Joanna Alvarez Verdeja** They are too aggressive! We use to avoid Ocean drive and go to Lincoln rd but now they are both terrible. We go less to eat in South Beach. When we do go, we go over to South



gratuity if automatically included, or maybe required to not be within the public right of way - is more realistic expectations vs. businesses... [See More](#)

Like · Reply · 1w



Top Fan

**Christine King** I often avoid walking on Lincoln and take 16th so as to not have people harassing me each time I pass a restaurant. Furthermore. I would NEVER eat at a place that does this.

Like · Reply · 1w



Most Relevant is selected, so some replies may have been filtered out.



**City of Miami Beach Government** thanks for your feedback, if you have any specific stories/examples, we'd love to have you message us with more details.

Like · Reply · 1w



[↪ View 2 more replies](#)

Top Fan

**Seán Michael Hennessy** I'd be more worried about the fraudulent skin care product people hounding you trying to get you to come inside for a "sample"

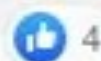
Like · Reply · 1w



[↪ 3 Replies](#)

**Larry Shane** When the rent is so damn high businesses resort to guerrilla tactics in order to make enough sales necessary to pay the bills and hopefully some profit as well.

Like · Reply · 1w

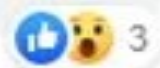


[↪ 8 Replies](#)



**Lissa Franklin** It's just as bad as the people in the mall selling skincare products, and worse because you get tricked and realize once it's too late- I ate at a place during the super bowl pre-show when we walked over waiting for DMB to come on, saw a sign for paell... [See More](#)

Like · Reply · 1w

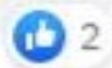


↪ 1 Reply



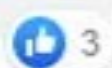
**Sunny Weber** It's tricky because it is free speech. Maybe we should harass them back? I was with a friend and had some free time so I let them give me a facial and a sack full of free samples. My friend was so worried but I made sure we laughed and had fun getting spa treatments for free. Walked out and didnt buy a thing 🤔

Like · Reply · 1w



**Elaine Sisman** It is so low rent. It is embarrassing, I dont appreciate being accosted several times a day. Sticking menus in peoples faces. Cannot understand why this is allowed. Too ugly a scene. Bring back the elegance. Or continue losing to Bal Harbour Shops & everywhere else for dining & shopping.

Like · Reply · 6d



💎 Top Fan

**Marg Cian** I don't think they are referring to the restaurants it's more about the stores pushing samples of advertising false sales. But the truth of the matter is that He's Miami beach economy is going down. Every year you see less tourists which means less mo... [See More](#)

Like · Reply · 1w




↪ View 5 more replies

Like · Reply · 1w



↪ View 4 more replies

 **Terry St Angelo** Same thing happens on Ocean Dr

Like · Reply · 1w



↪ View 1 more reply




**City of Miami Beach Government** ✓ if you have any specific examples/stories to share, please send us a message

Like · Reply · 1w




↪ View 3 more replies

 **Anneliese Morales** I stopped going to South Beach because of this! FYI Faruk Bisevac


Like · Reply · 1w · Edited



↪ 4 Replies

 **Zaida Eliezet Oropeza** It's so annoying!!!! 🙄

Like · Reply · 1w

 **Renzo A. Gonzales** How about Ocean drive?

Like · Reply · 1w

 **Andrew P Plotkin** Yes. Annoying.

Like · Reply · 1w



here or DM me with your story...the City of Miami Beach is considering banning it, but we need to hear from people who have been harassed, annoyed, or scammed! — with Thomas Barker at Miami Beach City Hall.

   30

32 Comments

 Like

 Comment



**Danny Torna** I don't know about fraudulent specials but the whole thing is intrusive. You can't even walk down lincoln while talking to someone without getting rudely interrupted with a menu and specials for the day

Like · Reply · 1w



**Jose Pepe Garcia** It's annoying and uncomfortable. I avoid it as much as possible.

Like · Reply · 1w · Edited



**Robert Rosenwald** Jose Pepe Garcia Can I have someone from my office contact you to make a written statement about how you've been



**Robert Rosenwald** Yes! The City Commission is considering the need to extend the prohibition on hawking to sidewalk cafes on Lincoln and Espanola on September 25...the stories of residents and visitors who may have suffered from the hawking will inform that debate.

Like · Reply · 1w



**Janis Saxon** Robert Rosenwald I see, nothing like some back-up. Take care and have a good day.

Like · Reply · 1w



**Jonny HoTtamale** I was walking down Ocean Drive and an aggressive "sales person " was trying to pull my friends and I in with specials on margaritas. The drinks were suppose to be free with a meal. However when the bill came my guest and I were charged. The aggressive sales person was no where to be found. I spent 25 minutes disputing this to the manager. So sorry but I dont recall the name of the establishment.

Like · Reply · 1w

Burttschell I'm going to have someone from my office contact you to make a written statement to that effect.

Like · Reply · 1w



**Marty Mueller**

<https://www.foreverflawless.com/>



FOREVERFLAWLESS.COM  
Forever Flawless |  
Anti-Aging,...



Like · Reply · 1w



**Marty Mueller** Forever Flawless, 704 Lincoln Road. They are infamous and their opening gambit is "Hi, where are you from?" which engages all the unsuspecting tourists. They never, ever give up.



Like · Reply · 1w



**Paul Lobkovich** Marty Mueller omg. They are the WORST. If I hear it one more time !!!

Like · Reply · 1w



**Matt Dzwonkiewicz** 2 for 1 and the drinks





**Erik J. Rodriguez** I work on Lincoln Rd. The amount of times I'm harassed walking to and from work is annoying. And god forbid you tell them you're not interested and they act likes that's an a-front to god.

When I tell people I live in Miami Beach, they tell me how Lincoln Rd and Ocean Drive used to be great but they stopped going when they started getting bothered by these "carnival barkers"



2

Like · Reply · 1w



Robert Rosenwald replied · 1 Reply



**William Armenteros** I've lived on the Beach since 1985. Seen and lived through the rebirth, gentrification and decline of our amazing city. I used to go to all these areas all the time. I stopped going to Ocean Drive and Espanola Way year's ago. Although I still go to Lin... [See More](#)



2

Like · Reply · 1w



**Scott Diffenderfer** I work at 605 Lincoln road and don't even eat lunch there because of the incessant hawking. It's actually embarrassing to walk down Lincoln road with real estate clients



1

Like · Reply · 1w



Robert Rosenwald replied · 3 Replies



**Allie Miller**  
@alliemiller719



When they say it's happy hour pricing and then they sit you down and it's not actually happy hour pricing but they don't tell you that until either after you've ordered or your check comes 🙄



**City of Miami Beach** ✓ @MiamiBeachNews · Sep 12

If you have experience with harassing people hawking tacky or fraudulent "specials" in front of the sidewalk cafes on @LincolnRd or @OnEspanolaWay, please tweet at us with your story.

The City is considering banning it, but we need to hear from those affected.

Case 1:14-cv-22072-JLK Document 35-64 Entered on FLSD Docket 12/22/2014 Page 141 of 142



9:39 AM · Sep 12, 2019 · [Twitter for iPhone](#)

because it's out of control.

I live in North Beach and I love it. Very family oriented, quite, beautiful beach, we have everything close by and free public transportation.

We don't want any nightlife here!!!



[Like](#) · [Reply](#) · [Message](#) · 3d

^ Hide 19 Replies



**Nancy Goldstein** Marg Cian no it's the restaurants also. I can't walk down Lincoln rd without someone shoving a menu in my face.



[Like](#) · [Reply](#) · [Message](#) · 3d



Top Fan

**Marg Cian** Nancy Goldstein really? V  
I've never experienced that and I'm a regular because I love Lincoln road.

[Like](#) · [Reply](#) · [Message](#) · 3d



Top Fan

**Marg Cian** Nancy Goldstein actually it's the only place I go in South Beach.

[Like](#) · [Reply](#) · [Message](#) · 3d



**Christine King** Marg Cian I could not believe what was happening last weekend at our supposedly most high end hotel the Setai. A ridiculously loud party with a DJ screaming non stop into the mike, singing out of tune, yelling out inanities for 4-5 hours non stop, both... [See More](#)



[Like](#) · [Reply](#) · [Message](#) · 3d



**Nancy Goldstein** Marg Cian I live here and yes really. It's constant and really irritating ! I find myself walking in the alleyways to avoid it.



[Like](#) · [Reply](#) · [Message](#) · 3d





**Maria Hernandez** Larry Shane I was just going to say that!

Like · Reply · Message · 3d



**Elaine Sisman** City of Miami Beach Government how much more specific do you need?! We are being non-stop harrassed. As are our tourists. Get it under control so we can enjoy living here. #residentsfirst #qualityoflifeissues #loudandobnoxious #honkytonk

Like · Reply · Message · 2d



Top Fan

**Marg Cian** Christine King just no low class people.

Like · Reply · Message · 2d



Top Fan

**Marg Cian** Nancy Goldstein maybe the restaurants in ocean drive i don't know because I haven't been there in years. But in Lincoln road I've never ever experience that and I go quite often.

Like · Reply · Message · 2d



**Anneliese Morales** Marg Cian I've experienced the harassment with restaurants on Lincoln Road for almost 2 decades, which is why I stopped going after 2005, unless I'm getting paid to!

Like · Reply · Message · 2d · Edited



**Nancy Goldstein** Marg Cian because you've never experienced it, doesn't mean others haven't. Those of us who have experienced it live right here and are on Lincoln Rd all the time.

Like · Reply · Message · 2d



Top Fan

**Marg Cian** Anneliese Morales thank God in the 30 years I've been going I've never had such a horrible experience. It's such a nice place sorry to hear you can't enjoy it

places to see and learn more about throughout our mainland, particularly along our Miami River District! They're also closer and spread out around the City of Miami and others, from South Dade to North Miami, filled with unique experiences, real Floridian style, yet multicultural authenticity too.

Those of us who became disappointed with the changes in South Beach feel sorry for those who don't know any better, while we still enjoy Miami's creative community and great beaches elsewhere! We've learned from the past, and we don't care for any publicity that may ruin our existing, worthy, hidden gems either!

I'm sorry people on South Beach today will never enjoy SoBe as those of us who created the scene did for decades in the past. So many enchanting cultural experiences are gone! Today, many people living in South Beach aren't engaged with their community as much, because their homestead is elsewhere. Their idea of beach life is in the confined common areas of their condominium more so, than the whole neighborhood.

[Like](#) · [Reply](#) · [Message](#) · 1d · Edited



Top Fan

**Marg Cian** Anneliese Morales oh I know what you mean I had the opportunity also to enjoy south beach in the mid eighties up to the mid nineties.

In fact I used to live on meridian and 5th Street.

Ii haven't been to south beach in years ive heard its full of un... [See More](#)

[Like](#) · [Reply](#) · [Message](#) · 1d · Edited



Write a reply...



**Terry St Angelo** Same thing happens on Ocean Dr



[Like](#) · [Reply](#) · [Message](#) · 3d



**Jorge Callejas** Terry St Angelo yes, I think is more on Ocean



Rima Saria Ceci Velasco

Why Oct 1st

Why now immediately?

Like · Reply · Message · 3d



Top Fan

Ceci Velasco Rima Saria because the permit renews annually Oct 1st and the city usually has a 10 Day effective date for all their ordinances to allow them time to notice the businesses. Many don't even know this happened.

Like · Reply · Message · 2d



Write a reply...



Shashyk Sobe Ocean drive will never stop , is how they get their clients, is another world , is place no to go . Lincoln is becoming little by little, because the ocean drive restaurant owner now have business in Lincoln, example "books n books" , "rosinella " , so they will apply the same strategy to get people sitting down .

Like · Reply · Message · 2d



Christine King Rosinella has been on Lincoln Rd for over 20 years.Did they change owners? Books and Books changed owners.

Like · Reply · Message · 2d



Shashyk Sobe Christine King a friend of mine told me about books n books , n I though she also mentioned rosinella , I will ask her again to make sure .

Like · Reply · Message · 2d



Write a reply...



Stone Korshak Please ban it  4





**Larry Shane** [Juan R. Pollo](#) tell me where else businesses do this kind of aggressive hawking ??

[Like](#) · [Reply](#) · [Message](#) · 3d



**Juan R. Pollo** Tell me where else you find that kind of environment

[Like](#) · [Reply](#) · [Message](#) · 3d



**Larry Shane** [Juan R. Pollo](#) ocean drive

[Like](#) · [Reply](#) · [Message](#) · 3d



**Tiffany Taylor Brouard** I agree. If the rents were controlled or stabilized some how we wouldn't have so many empty retail spaces either!

[Like](#) · [Reply](#) · [Message](#) · 3d



**Christine King** [Larry Shane](#) The businesses that do this are hurting themselves not helping. People run from them, avoid the road entirely to not feel harassed, won't even consider them as an option. They are causing less people to want to dine on their street not more.

[Like](#) · [Reply](#) · [Message](#) · 3d



Write a reply...



**Christine King** I often avoid walking on Lincoln and take 16th so as to not have people harassing me each time I pass a restaurant. Furthermore. I would NEVER eat at a place that does this.

[Like](#) · [Reply](#) · [Message](#) · 3d



**City of Miami Beach Government** thanks for your feedback, if you have any specific stories/examples, we'd love to have you message us with more details.



**WORST**

Like · Reply · Message · 3d



Write a reply...



**Sarah Giller Nelson** Last Friday night my husband, children and I had dinner at Time Out Market and decided to take a stroll down Lincoln. The hawking was unbelievable. We got to the block with Lululemon and decided to turn around and go home. Even restaurants like Spris, ... [See More](#)

Like · Reply · Message · 3d



**Tiffany Taylor Brouard** Emphasis on "THEN ENFORCE THE BAN"

Like · Reply · Message · 3d



**Paul Lobkovich** Sarah Giller Nelson agree !!!!

Like · Reply · Message · 3d



Write a reply...



**Joanna Alvarez Verdeja** They are too aggressive! We use to avoid Ocean drive and go to Lincoln rd but now they are both terrible. We go less to eat in South Beach. When we do go, we go over to South of 5th now.

Like · Reply · Message · 3d



**Brad Kinder** It's only bad if your truly fraudulent. Everybody misses places when they close but if they hustle it's worse? Make a choice walk down a barren Road or take a seat and support a joint before it's gone. Or Walk On

Like · Reply · Message · 3d

# **ESPAÑOLA WAY HISTORIC SPANISH VILLAGE**

## **Rules and Regulations**

### **Espanola Way Vision**

A community that is welcoming and safe to both local residents and tourists, is family-friendly, thoughtfully highlights its historic and internationally-acclaimed architecture and restaurants without diminishing its commercial energy, and further enhances its reputation as one of the world's most iconic destinations.

### **Sidewalk Café Elements**

- All furnishings permitted must be free-standing, unattached, matching, clean and free of fading, corrosion, dents, tears and chipped paint. Furnishings must be constructed of durable materials, manufactured for commercial outdoor use. All furnishings must be submitted to and approved in writing by Landlord.
- Café furnishings may not be tied or otherwise secured to trees, light posts, street signs, fire hydrants or any public street furniture.
- Café operators shall at no time place artificial food displays in the public right of way or any areas outside of their leased premises.
- Café operators shall not solicit pedestrians for business in an aggressive manner including but not limited to blocking passage in any way, yelling or catcalling, and shall at no times distribute paper fliers, post cards or paper menus to pedestrians and passersby. Pedestrians must approach a podium or host(ess) stand to obtain any such information.
- The Association reserves the right to regulate the appearance and number of space heaters an operator may place in the public right of way.
- No advertising media outside of the approved Menu Boards shall be permitted in the public right of way.
- Tenants shall, at all times, be responsible for the clean-up of trash and will promptly address any beverage or food spills within their respective sidewalk cafés. Tenant shall also be responsible for the daily appearance of the sidewalk adjacent to their spaces.

### **Umbrellas**

- Umbrellas may not be permitted to extend over the pedestrian path
- Umbrellas may not extend over any fixed or retractable awnings
- No more than three umbrellas may be zipped together
- No electrical cords, lights, fans, speakers or any other elements may be placed under or attached to any umbrellas at any time.
- All umbrellas per operator must match in color and size and shall only bare the name of the business on the bottom valence. Absolutely no commercial advertising shall appear on any part of the umbrella. All umbrellas must be approved by Landlord or Association
- All awnings will be one of a specific palette of light, pastel-like colors, approved by the Association, that will provide a cleaner, more consistent, and brighter appearance, and be more compatible with the goal of highlighting the historic architecture along Espanola Way

# **ESPAÑOLA WAY HISTORIC SPANISH VILLAGE**

## **Rules and Regulations**

### **Awnings**

- Café operators may propose to install a retractable awning attached to the building in lieu of umbrellas. Such awnings require a revocable permit subject to review of the City Commission and Espanola Way Association and will also require a certificate of appropriateness subject to HPB approval
- Awnings shall be free of any attachments including but not limited to lighting, electrical wiring, plumbing lines, speakers, fans, heaters, and televisions
- All awnings per operator must match in size and color

### **Menu Boards**

- One menu board and one specials board shall be permitted, per sidewalk cafe, for every 50 feet of frontage. A menu board allows for the posting of a restaurant's complete menu and specials. All menu boards must meet City code.
- A menu board or specials board shall not exceed 6 square feet in area and the overall height of the board shall not exceed 5'-6" from grade. The boards are not permitted to be internally illuminated and may not be of a sandwich board type design. All menu boards must meet City code.

### **Lighting**

- During evening and nighttime hours of operation, sidewalk cafes may require supplemental lighting beyond what is provided by street lights and adjacent storefronts. Light levels at sidewalk cafes may be supplemented with flameless LED votive candles, or other similar battery/solar powered table lighting. Lighting is not permitted to be attached to any element of the sidewalk cafe or any other element within the right-of-way, the awnings, facades or storefronts.
- At no time whatsoever shall any tenant place strobe lights, disco balls, multi-colored, sequenced or synchronized lighting on display within its storefront or sidewalk café.
- No lighting shall be attached to the outside of the leased premises in any fashion unless special written permission is given by the Landlord and/or the association.

### **Outdoor Speakers, Music and Noise**

- All tenants will be required to keep music at or below ambient levels emanating outside the premises as may be reasonably determined by Landlord
- Music emanating inside the premises will be at the election of the tenant subject to a maximum noise level at or below ambient levels.
- Any speakers outside of the premises that emanate to open air will be controlled by the Association so that there is uniform music and sound levels on the street and tenants are not competing against each other for louder music.



## **ESPAÑOLA WAY HISTORIC SPANISH VILLAGE**

### **Rules and Regulations**

- No speakers shall be installed outside without the written approval of Landlord, the Association, and the City of Miami Beach.

#### **Vehicles on Espanola Way**

- Scooters, Motorcycles and other vehicles will not be permitted on Espanola Way between Washington Avenue and Drexel Avenue.

#### **Espanola Way Association Dues, Events and Penalties for Violations**

- All tenants will be measured by retail store frontage and contribute their pro-rata share of expenses to the Espanola Way Association to cover Marketing, Public Relations and other costs for events that will benefit the street and the community. A budget will be provided to the tenants with their expected pro rata shares.
- All tenants will participate and partner with the Espanola Way Association to promote community events including art walks, music events and food festivals.
- All tenants are encouraged to provide creative ideas to the Association to promote the street and the community.
- **The respective Landlord will assess monetary fines against individual businesses who violate these Rules & Regulations. A violation of the “Outdoor Speakers, Music and Noise” section must be cured immediately within 24 hours’ notice; all other violations will have up to fifteen (15) calendar days to cure. Additionally, City of Miami Beach Code Enforcement may issue fines at any time for Sidewalk Café violations independent of the Landlord.**

**If the individual business fails to cure a violation within the specified timeframe, then a 1<sup>st</sup> time violation will result in a \$500.00 fine; a repeat violation (regardless of the nature of the violation or rule or regulation) will be assessed \$1,000.00. Additional violations thereafter may result in a default under the respective business’ lease agreement and possible revocation of Sidewalk Café privileges.**

#### **AGREED AND ACCEPTED**

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Signature

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Print Name, Title and Business Name

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Date